

Yarra Home Energy Upgrades 2025/26

Expression of Interest

Please complete this form to express your interest in receiving a [Yarra Home Energy Upgrades](#) subsidy to make your home more comfortable in hot and cold weather, install solar, electrify, or improve energy efficiency. Find out more about the program at www.yarracity.vic.gov.au/energy-upgrades.

To be eligible for this program, you must be a holder of an eligible concession or health care card living in the City of Yarra.

Please return this form to:

By email

info@yarracity.vic.gov.au

By mail

Attn: Sustainability team
Yarra City Council
PO Box 168
Richmond VIC 3121

In person

Richmond: Richmond Town Hall customer service, 333 Bridge Road
Abbotsford: Collingwood Town Hall, 140 Hoddle Street

If you need help, please call 03 9205 5555. For interpreter services, please call 03 9280 1940.

About you

1) Which of the following best describes you?

- Homeowner
- Renter
- Community housing resident
- Public housing resident (not eligible)

This program is not open to residents of Victorian Government-owned public housing.

2) Your first name _____ Last name _____

Street address _____

Suburb _____ Postcode _____

An email address and mobile phone number are required for us to contact you during the program.

If you do not have an email or mobile phone number, or if you may require support to participate in the program, we encourage you to nominate a support person to help you.

This person could be a family member, friend, neighbour, case manager, or other support worker who is happy to be contacted on your behalf and to help you with the program process.

If you don't have a support person, and you need one, please let us know in the question below. Yarra Council may be able to support a limited number of applicants with this additional support.

3) Do you have a support person who can help you throughout the program? *

- Yes, I have a support person to help me throughout the program.
- No, I don't require a support person
- I require a support person, but I don't have one.

Applicant contact details

Please enter your own contact details below.

If you are providing a support person's contact details instead, please leave blank and enter the support person's details in the following section.

4) Your mobile phone number _____

5) Optional alternate phone number (e.g. landline) _____

6) Your email address _____

Support person contact details

Please enter your support person's contact details below, if you are nominating a support person.

Otherwise please skip to question 8.

7) Support person first name _____ Last name _____

Support person's relationship to you (optional) _____

Support person mobile phone number _____

Support person email address _____

8) If you live in community housing, what is the name of your community housing organisation?

9) Would you need interpreter assistance to participate in this program?

Yes

No

10) What language?

Arabic

Cantonese

Greek

Italian

Mandarin

Vietnamese

Other - Write In: _____

11) Do you have one of the following eligible concession cards? (You will need to show your eligible concession card to receive a place in the program.)



- Centrelink Pensioner Concession Card
- Veterans' Affairs Pensioner Concession Card
- Centrelink Health Care Card
- Veterans' Affairs Gold Card for All Conditions
- Veterans' Affairs Gold Card War Widow/er or TPI
- Veterans' Affairs Gold Card POW & EDA

Yes

No

Please send a photo of your eligible concession card to:

By email

info@yarracity.vic.gov.au

By mail

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Yarra City Council
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In person

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About your home

These questions ask about your home.

You will receive a home energy assessment as part of this program which will provide more information.

12) Which of the following best describes your home?

- Freestanding house
- Semi-detached or row house
- Townhouse
- Unit , flat or apartment (3 storeys or less)
- Unit , flat or apartment (4-8 storeys)
- Unit , flat or apartment (9 storeys or more)
- Other - Write In: _____

13) If you are a homeowner, how long have you owned your home?

- 5 years or more
- Less than 5 years

14) If you are renting or living in community housing, have you already talked to your landlord or community housing provider about this program?

(This is not required to submit your expression of interest.)

- Yes, and they are supportive
- Yes, but their support is uncertain
- No

You do not need your landlord's permission to receive the home energy assessment.

We can help you with a letter template you can send your landlord. We may be able to talk to your community housing provider or landlord to tell them about the program.

15) Are you able to provide safe access to your home, for a thermal assessment and the installation of energy upgrades?

If you receive a place in the program, we will ask you some additional questions before about health and safety to assess whether contractors can enter your home safely for the thermal assessment and to install energy upgrades. *

- Yes
- No (not eligible)

Participants in this program will receive a thermal assessment and installation of one or more home energy upgrades. Thermal assessors and installers will need safe access to your home to provide these services.

If you can't provide safe access to your home, we cannot provide these services.

16) Do you know if your home already has any of the following?

	Yes	No	Don't know
Solar			
Reverse cycle air conditioning			
Heat pump hot water system			
Ceiling insulation			
Well sealed doors and windows			

17) Does your home have at least one room that stays a comfortable temperature on hot and cold days, and is affordable to heat and cool?

- Yes
- No

18) What are you hoping to improve about your home through this program? (optional)

19) Would you be interested in energy upgrades that require a co-payment?

A co-payment is not required to receive a place in the program, but there may be more options available to you if are able to consider making a co-payment.

- Yes, I may be able to contribute a co-payment to get the upgrade I choose
- No, I am only interested in upgrades that are completely covered by the subsidy
- Unsure / prefer not to say

20) Is there anything else you'd like to tell us about the energy efficiency or thermal comfort of your home? (optional)

How you are impacted by hot and cold weather

The next section asks about your circumstances.

These questions are optional. Your answers to these questions help to prioritise people with greater need for the program.

21) Age range

- 18-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70-79
- 80+
- Prefer not to say

22) Do you identify with any of the following? (Select all that apply.)

- Aboriginal
- Torres Strait Islander
- Person with a disability
- Person with limited mobility (e.g. use a wheelchair / need assistance moving around / confined to bed)
- Speak a language other than English at home
- None of these
- Prefer not to say

23) Who lives with you in your home?

- Other people (adults and children)
- Another adult(s), no children
- A child/children (I am the only adult)
- I live alone
- Prefer not to say

24) Are any people living at your home under age 5, or over age 60?

- Yes, I live with a child / children under age 5
- Yes, I live with another person / people over age 60
- No
- Prefer not to say

The next section asks about health conditions that may get worse during extreme temperatures, or may put you at higher risk from extreme temperatures.

These questions are optional. Your answers to these questions help to prioritise people with greater need for the program.

25) Do you have any health conditions in this list that put you at risk from extreme heat or cold? Select all that apply. Please note there are three questions with three lists of health conditions.

- Cardiovascular disease
- COPD (chronic obstructive pulmonary disease) or other severe respiratory disease
- Diabetes
- Severe persistent asthma
- Kidney disease
- History of stroke
- None of the above / Prefer not to say

26) Do you have any health conditions in this list that put you at risk from extreme heat or cold? Select all that apply. Please note there are three questions with three lists of health conditions.

- Epilepsy
- Lupus
- Rheumatoid arthritis or other severe musculoskeletal condition
- Cerebral palsy
- Fibromyalgia
- Parkinson's disease
- Quadriplegia / paraplegia
- Lymphedema
- Scleroderma
- Multiple sclerosis
- Undergoing cancer treatment
- None of the above / Prefer not to say

27) Do you have any health conditions in this list that put you at risk from extreme heat or cold? Select all that apply. Please note there are three questions with three lists of health conditions.

- High blood pressure
- Mild asthma
- Osteoarthritis
- Mental health condition
- Other health condition I'd like to mention: _____
- None of the above / Prefer not to say

28) Does anyone else in your household have a health condition you'd like to tell us about?

29) Are you connected with any other support services in Yarra that you'd like to tell us about? (Optional)

Please let us know which services you are connected with, if you choose.

30) Do you give us permission to contact other support services you are connected with, to help you participate in the program? (Optional)

If yes, please enter their name and contact details below.

If no, please leave blank.

Name _____

Phone number _____

Email address _____

31) Is there anything else you'd like to tell us about your energy bills, how you are impacted by hot or cold weather, or anything else about your personal circumstances? (optional)

Permission to contact you

In this section we ask for permission to contact you and use your information for this program.

Your personal information will be managed in accordance with our privacy policy and will not be disclosed to any other third party without your consent, unless required or authorised by law. You can contact Yarra Council for access to and/or amendment of the information recorded.

30) How did you hear about this program? *

- Council newsletter
- Social media
- Council website
- Event
- Another organisation
- Flyer or poster
- Word of mouth
- Other - Write In: _____

31) Please read the terms and conditions below and tick below to accept.

- I consent to the information in this form being provided to Yarra City Council's Yarra Home Energy Upgrades project partner, 3EA, a trusted organisation appointed by Yarra Council, for the purposes of the program.
- I consent to the information I provide to 3EA being shared with Yarra Council, and information I provide to Yarra Council being shared with 3EA, for the purposes of the program.
- I agree to be contacted for the purposes of the Yarra Home Energy Upgrades program.
- I agree to complete a follow-up survey at the end of the program.
- If I receive a place in the program, I agree to be contacted by Yarra Council periodically in the 1-2 years after receiving energy upgrades, to help Council learn from this program.

I agree

32) Would you like to receive Yarra Council's monthly sustainability e-newsletter, Yarra Environment News? (optional)

If you answer yes, please ensure you have provided your email address in this form.

Yes

No

Thank You!

Thank you for expressing your interest in the Yarra Home Energy Upgrades program.

There are a limited number of places in this program.

Expressions of interest for this round close at 11:59pm Sunday 9 November 2025. After this time you can still join the waitlist.

Please ensure you provide evidence of your eligible concession card before the closing date.

After the closing date, expressions of interest will be evaluated to prioritise households with the highest levels of need.

You will be notified in November to let you know if you have received a place in the program, or placed on a waitlist.

If places are full, you will be placed on a waitlist, and contacted if a place becomes available.

Further information for all Yarra residents:

- Contact Solar Savers for free advice and a no-obligation quote for solar, efficient electric heating and cooling, hot water systems, insulation or draughtproofing:
www.solarsavers.org.au
- Claim your \$100 Victorian Government Power Saving Bonus and find a cheaper energy plan at compare.energy.vic.gov.au
- Learn more about electrifying your home, installing solar, and saving energy at home at yarracity.vic.gov.au/climate-and-sustainability/renewable-yarra
- Yarra Council periodically runs Draughtproofing for Renters workshops, to help renters learn DIY draughtproofing skills and receive a free take-home draughtproofing kit. If you are a renter, check the Yarra Council events page for the next workshop dates:
yarracity.vic.gov.au/things-to-do/events