

CONDITIONS OF BURNLEY GOLF COURSE MEMBERSHIP

Yarra Leisure is committed to maintaining a safe, respectful and welcoming environment for all. Members, patrons and staff must follow Yarra Leisure's Code of Conduct at all times. Patrons found to be in breach of any of Yarra Leisure's policies may have their access to Yarra Leisure limited and / or suspended.

PERSONAL DETAILS

Personal details will be used to manage memberships. Personal information will not be disclosed to a third party unless required or permitted by law. For further information, visit [Privacy Policy | Yarra City Council](#)

Members are responsible to ensure contact details are up-to-date and Yarra Leisure are notified of any changes. Correspondence sent from Yarra Leisure to the Member via the contact details on file will constitute valid notice under these Terms and Conditions.

Members are required to have a current identifiable photo attached to their account for identification purposes and Yarra Leisure reserve the right to verify and update photos as necessary for security and operational purposes.

Concession Eligibility

To be eligible for a concession membership, members must hold a valid concession card and must ensure that their concession details are up to date the membership will be debited at the full non-concession rate.

ACCESS

Key Fob

Members are issued a key fob on signup. Members must present their membership key fob to reception on each visit to Burnley Golf Course. Members must not allow others to enter or exit on their membership. Bookings are essential.

Youth members

Casual golf users and Golf Youth members under 10 years of age must be supervised by a responsible parent/guardian over the age of 16 while attending Burnley Golf Course.

DIRECT DEBIT AGREEMENT

The direct debit membership incurs a recurring fortnightly charge. Charges will continue until Yarra Leisure receives written cancellation notice as per these Terms and Conditions, even if the card expires. If payment is declined, a \$5 rejection fee will apply. Non-financial members will not have access to facilities until all dues are settled. If there are outstanding amounts on the direct debit date, they will be deducted alongside scheduled payments. New members have a 7-day cooling-off period to cancel. Cancellation policy applies.

Payment Information

Membership payments are processed every second Tuesday. If the due date is a public holiday, payments will be debited on the next business day. We may also debit fees for merchant transactions, overdue payments, dishonour fees, or no-show/cancellation fees. Members who default on payments twice will have their membership cancelled and must pay all outstanding fees to access services.

Cancellation

Notification of cancellation must be made in advance and in writing. Cancellation notification must be received by close of business on the Wednesday prior to the Tuesday fortnightly

direct debit. Upon cancellation, Members will be provided with a numerical reference number that indicates to them that the cancellation has been processed. If not received, fortnightly debits or charges will continue to be made to or from the nominated account.

Minimum term and upfront cancellations

Members eligible to an early exit from Your 12-month minimum contract will be charged an early exit fee. The early exit fee is calculated as Yarra Leisure's applicable membership joining fee, \$99 full fee or \$59.40 concession. This fee will be deducted from the Members nominated account on the next debit processing day, and the membership will be cancelled once the exit fee (equivalent to the associated joining fee for the membership type) has been paid.

Approved cancellation requests for upfront memberships will be calculated pro-rata for the number of days remaining on the contract period.

SUSPENSIONS

Members are allowed up to 62 days of suspension per calendar year. Memberships will automatically reactivate after the suspension period ends, and it is Members responsibility to be aware of this reactivation date. Please note that we do not offer refunds or credits for members who are unaware of their membership reactivation. To initiate a suspension, advance notice must be provided either online or at reception, with a minimum suspension period of 2 weeks. If a suspension is requested during a minimum contract period, it will result in an automatic extension of the contract.

CHANGES TO CONDITION OF MEMBERSHIP

Fees and Charges

The debit price is subject to change and may be debited or charged on various dates. We will use Our best endeavours to provide You with 30 days written notice prior to any variation in debit arrangements. Our fees and charges are decided as part of Our annual budget process.

Terms and Conditions

These Terms and Conditions may be changed at Our discretion, but only after the provision of one month's written notice.