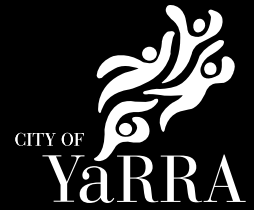


Your Local Support Guide

Helping you support vulnerable community members and feel safe.



Emergency

When there is an immediate threat to health and safety:

- Drug Overdose**
- Illegal activity**
- In danger**



Non-emergency

Call the Police Assistance Line: **131 444** or [submit an online report](#)

To report crime information confidentially call [Crimestoppers: 1800 333 000](#). Crimestoppers is independent of Police.



Non-emergency support for drug or alcohol affected people or public injecting

Cohealth

The Needle and Syringe Program outreach team work at Cohealth, available Monday - Friday

- Day outreach (10am to 6pm)
(03) 9448 5530
- Evening outreach (7.30pm to 11pm)
0418 179 814
- Email: innerspace@cohealth.org.au

North Richmond Community Health Alcohol and Other Drugs Outreach

To provide outreach support to people in the community, using alcohol or other drugs, with a focus on North Richmond.

- Phone: **1800 841 051**
(Monday to Sunday, 8.30am to 9.30pm)

Youth Support Advocacy Service

If your concern is about a young person using alcohol or drugs (under 25 years):

- Phone: **(03) 9415 8881**
(Monday - Friday, 9am - 5pm)

Cohealth Public Intoxication Response Service

Available 24 hours, 7 days a week

- Call **000** and advise you are reporting a person intoxicated in public



Confidential alcohol, drug information and advice

For 24 hours, 7 days a week information on alcohol and drug issues (including syringe programs), contact **DirectLine**:

- Phone: **1800 888 236** [More information](#)



Mental Health

St Vincents Mental Health Emergency

Available 24 hours, 7 days a week

- Phone: **1300 558 862**

If someone is a danger to themselves or others, call **000**.

Crisis support service is available 24 hours, 7 days a week. Call Lifeline on **13 11 14**.



Find Local Services

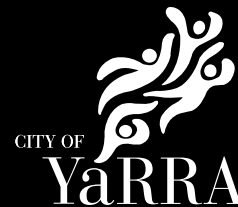
AskIzzy.org.au



Offers service options including help for food, domestic and family violence and health.


Your Local Support Guide

Helping you support vulnerable community members and feel safe.



Rough sleeping

If the situation is not urgent or related to a squatting site, you can report the issue to Yarra Council to follow up:

- Phone: **(03) 9205 5555 000** (in an emergency)  [Online referral](#)
- Email: roughsleeping@yarracity.vic.gov.au

You can also call Launch Housing:

- Phone: **1800 825 955** (available 24 hours, 7 days a week)
- Email: info@launchhousing.org.au

After hours options

The Crisis & Emergency accommodation line can help if you are experiencing family violence or homelessness (available 24 hours, 7 days a week).

- Phone: **1800 825 955**



[More information](#)



Removal of syringes and related litter

Private property, businesses, streets or public spaces

- Yarra Council: **(03) 9205 5555** (available 24 hours, 7 days a week)



[More information](#)

Public Housing Estate grounds

Local Housing Office (Richmond, Fitzroy and Collingwood):

- **1300 598 521**

North Richmond Community Health or the Medically Supervised Injecting Room

- North Richmond Community Health Monday - Friday, 9am - 5pm: **(03) 9418 9800**

Train stations or railway lines

- Metro Trains: **1800 800 007** (6am to 12 midnight)



Food relief

Yarra City Council and a number of local community organisations provide food relief.



[List of food relief providers in Yarra](#)



Graffiti

Information about the removal of graffiti from council property, personal property, or other public facilities here:



[More information](#)

If your personal property has been vandalised, contact the Police:

- Police Assistance Line: **131 444**  [or submit an online report](#)

In an emergency call **000**