



Scorecard Report

Period: Jul-22 - Jun-23

OSHWA Operational Supplement Health and Wellbeing Activities 2021-25

Scorecard Name	Date From	Date To
OSHOW Operational Supplement Health and Wellbeing Activities 2021-25	01-Jul-2022	30-Jun-2023

LINKED ITEMS	UNIT	TARGET	ACTUAL
OSHOW 1.1 Undertake place-based research related to alcohol cultures and harm prevention initiatives			
1.1.1 OSHOW Monitor and evaluate the local law on public drinking.	%	0.00	0.00
COMMENTS: Stakeholder surveys provided to service providers through the monitoring and evaluation working group to report interactions with the local law Surveys also provided to local liquor licensees and local businesses through Economic Development networks and the Yarra Liquor Forum			
1.1.2 OSHOW Facilitate the Yarra Liquor Forum	#	0.00	0.00
COMMENTS: Hosted four forums in 2022 – 2023 (September, December, February, May). Presentations from: VLC, Victoria Police, Department of Justice and Community Safety, Department of Health, Economic Development, Department of Jobs, Precincts and Regions, Victorian Small Business Commission, Health Protection, Licensees, Arts Culture and Venues, Social Strategy. Topics included: COVID related impacts and support available, Yarra summer season events, Public Intoxication Trials, Sobering Up Service, Parklet updates, Mental Wellbeing, Planned events in Yarra, Drinking Alcohol in public places local law update, Updated employee rights on public holidays, Unfreezing of late night liquor licences, Support for small businesses, Occupational Health and Safety, Sexual offences and issues of concern. Average number of attendees: 50 (Sept: 40, Dec: 50, Feb: 50, June: 60). Yarra Liquor Forum E-Newsletter: Eight editions sent in 2022 - 2023.			
1.1.3 OSHOW Facilitate the Local Safety Reference Group	#	0.00	0.00
COMMENTS: 4 meetings were held during the 22/23 period (August, November, March, May) Standing agenda themes were: Homelessness, empowering youth, family violence, women's safety and wellbeing, alcohol and other drugs issues, night-time economy and crime prevention. Agencies in attendance were: Victoria Police, Yarra City Council, Department of Families, Fairness and Housing, Neighbourhood Justice Centre, Department of Health, Department of Justice and Community Safety, Yarra Drug and Health Forum, North Richmond Community Health, CoHealth, Orange Door, Womens Health in the North, Fitzroy Legal Service, Launch Housing, Women and Mentoring, Salvation Army, and Brotherhood of St Lawrence. Average number of attendees: 15			
1.1.4 OSHOW Conduct scoping work and research into local government's role in supporting healthier alcohol cultures, including libraries after dark, good sports and alcohol-free venues	%	0.00	0.00
COMMENTS: Yarra City Council were successful in being awarded a \$10,000 funding grant from VicHealth. Partnering with VicHealth and the Alcohol and Drug Foundation, we are developing a Community Alcohol Profile and a Alcohol Harm Reduction Policy. As part of this grant, Council Officers have attended a one-day workshop on Capacity Building for Alcohol Harm Prevention. We have also attended a workshop on Values Based Messaging for Alcohol Harm Reduction.			
1.1.5 OSHOW Engagement with VCGLR Alcohol Community Stakeholder Forum	#	0.00	0.00
COMMENTS: Officers continue to attend the Alcohol Community Stakeholder Forums and share information Topics covered include: Updates from VCGLR (Now Liquor Control Victoria), roundtable updates, changes to legislation and the new definition of harm reduction.			
1.1.6 OSHOW All other activities related to alcohol related harm	#	0.00	0.00
COMMENTS: For the 22/23 time period, 24 referrals were completed to review planning applications with a liquor component, to ensure compliance with 52.27 'Licenced Premises' in the Yarra Planning Scheme.			

OSHOWA 1.2 Work with stakeholders to increase partnerships, pursue advocacy and promote education ab

1.2.1 OSHOWA Facilitate the Local Safety Reference Group	#	0.00	0.00
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COMMENTS: 4 meetings were held during the 22/23 period (August, November, March, May)

Standing agenda themes were: Homelessness, empowering youth, family violence, women's safety and wellbeing, alcohol and other drugs issues, night-time economy and crime prevention.

Agencies in attendance were: Victoria Police, Yarra City Council, Department of Families, Fairness and Housing, Neighbourhood Justice Centre, Department of Health, Department of Justice and Community Safety, Yarra Drug and Health Forum, North Richmond Community Health, CoHealth, Orange Door, Womens Health in the North, Fitzroy Legal Service, Launch Housing, Women and Mentoring, Salvation Army, and Brotherhood of St Lawrence.

Average number of attendees: 15

1.2.3 OSHOWA Monitor syringe data quarterly	#	0.00	0.00
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COMMENTS: Reporting on quarters one, two and three was provided to the General Manager of Community Strengthening.

Reporting on quarter four will be provided In July 2022.

1.2.4 OSHOWA Community partnership meetings with Victoria Police	#	0.00	0.00
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COMMENTS: These meetings occurred monthly in 2021, but have now ceased in 2022. Alternative options are being explored, including the newly established Neighbourhood Policing meetings.

1.2.5 OSHOWA All other activities related to preventing harm from illicit drugs	#	0.00	0.00
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COMMENTS: None applicable

OSHOWA 1.3: Promote smoke free environments through tobacco education and enforcement activities

1.3.1 OSHOWA Monitor and facilitate compliance of the Tobacco Act 1987 and Tobacco Regulations 2017	%	0.00	0.00
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COMMENTS: In the period there has been an increasing concern regarding e-cigarette use amongst young people. We submitted a report to the TGA consultation following which the Federal Health Minister announced that flavoured e-liquids and disposable vapes would be banned. There is currently no legislation to address this and no timeline for implementation.

475 education/enforcement visits of tobacco and e-cigarette retailers and premises with drinking and dining areas were conducted during the period with a 96 % compliance rate. Non compliances related to improper advertising or display of products (predominantly e-cigarettes) which were rectified at follow up visits. We most recently observed e-cigarettes being sold through vending machines in licensed premises which is prohibited.

1.3.2 OSHOWA Conduct a tobacco test purchase program to reduce tobacco access to under 18-year old's	#	0.00	0.00
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COMMENTS: The target is 2 days test purchase every 6 months in accordance with the funding level agreement with DoH (managed by MAV)
4 days test purchase were completed in the period, 2 in April 23 and 2 in September 22.
A total of 89 premises were visited by our 15 or 16 year old test purchase assistant. 79 correctly asked for age or ID and refused the sale. 10 premises sold cigarettes and following interview were issued a \$740 infringement.
Most concerning, several of the premises that sold cigarettes suggested our TPA should try vapes because they were cheaper and 1 business sold illegal cigarettes that did not comply with the plain packaging requirements. This was followed up with local police and ATO.



OSHOWA 1.4: Provide leadership for gambling policy reform in partnership with the NAGR

1.4.1 OSHOWA Manage and deliver Yarra's Gambling Policy	#	0.00	0.00
<i>COMMENTS:</i> Advocacy delivered in line with Yarra's Gambling Policy			
Support provided to the Alliance for Gambling Reform			
1.4.2 OSHOWA Engagement with VCGLR Gambling Community Stakeholder Forum	#	0.00	0.00
<i>COMMENTS:</i> Officers continue to attend the Gambling Community Stakeholder Forums and share information			
Topics covered include: Updates from VCGLR (Now VGCCC), roundtable updates and changes to legislation			
1.4.3 OSHOWA All other activities related to gambling policy reform	#	0.00	0.00
<i>COMMENTS:</i> Officers attend the Victorian Local Government Local Government Working Group on Gambling.			

OSHOWA 2.1 Respond to violence, including gendered violence, and abuse against vulnerable cohorts

2.1.1 OSHOWA Deliver the Safeguarding Children and Young People Plan 2021 – 2025 through the development and implementation of two 2-year action plans	%	100.00	100.00
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COMMENTS: Year 2 actions implemented.

Overall, of the total 72 year 1-2 actions and excluding the 11 ongoing/BAU actions, 46 actions were completed and 9 are in progress. Some highlights include:

1. Completed major review/upgrade of the 'Child Safe' all staff compliance module.
2. Vetted and purchased a range of educator resource kits and children's books for each Early Learning Centre in the areas of gender identity; diversity and inclusion; Aboriginal safety and cultural inclusion; and child protection, body safety and feelings.
3. Designed two new child-friendly posters – one a simplified version of our Statement of Commitment and how to report concerns, the other specifically addressing our zero tolerance for racism and affirming the rights of Aboriginal and Torres Strait Islander children and young people (new compliance requirement).
4. Prepared Community Engagement Plan in preparation for development of next 2-year action plan and the development of a child-friendly complaints handling process.
5. Finalised updates to Procurement Policy, Guidelines and Supporting Documents, inc. the development of a set of standardised child safe clauses (clause bank).
6. Strong uptake of our new child safe competency-based sessions which were introduced in July 2022. Delivered three sessions in a range of practice areas including: Mad, Bad or Sad? A Pathway to Healing (08.09.22) as part of National Child Protection Week; Gender Glorious: Gender Identity and Expression (23.02.23); and Naked Truths: Consent, Respectful Relationships & eSafety (13.04.23). Additionally, we provided 2 x sessions specifically to Children's Services as part of their built-in professional development days: Mad, Bad or Sad? A Pathway to Healing (14.10.22, 135 staff) and Who Cares Wins – Caring for Self in Order to Care for Others (09.05.23, 135 staff).

The six outstanding actions pertain to the planned consultation activities set out in the Community Engagement Plan which due to unforeseen circumstances have been postponed until the Jul- Sep quarter.

Key achievements with regards to the 11 ongoing/BAU activities included:

1. Maintenance of a high workforce completion rate for the mandatory 'Child Safe' compliance module for all staff (approx. 75%). In total, 482 staff completed the module in the 2022-2023 either as a new starter or 3-year refresher requirement.
2. Delivered 10 x in-person compliance training sessions for prescribed roles (07.07.22; 14.07.22; 25.08.22; 27.10.22; 21.11.22; 14.02.23; 07.03.23; 11.05.23; 13.06.23; & 29.06.23), including customised sessions for Leisure staff and School Crossing Supervisors. In total, 216 staff attended these sessions in F2023.
3. Maintained strong utilisation of the Child Safe Contact Officer program with 54 contacts received and 1,120 minutes of consultation/support provided to staff managing a child safety concern.
4. Received and reviewed 63 Child Safe Incident Reports.
5. Attended bi-monthly LGA Child Safe Network meetings and forum (02.05.23); and CCYP Community of Practice Working Group meetings (as sector representative) and co-facilitated CoP forum (02.06.23).

2.1.2 OSHWA Maintain Workplace Family Violence Contact Officer Program	%	0.00	100.00
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COMMENTS: Family Violence Contact Officer Program is active.

Ten contacts were received through the program in 2022-2023 pertaining to seven employees who were effectively supported through the program. These figures are consistent with the previous reporting year.

After a review of the program in Dec 2022, it was agreed to change the meeting format and the FVCO's now meet every 2 months (instead of quarterly) for operational discussions, inc. case and internal response/process reviews; and awareness-raising/capacity building opportunities for staff.

We have separated out the skills development for FVCOs from operational meetings and now host 4 additional PD/micro-skills sessions for the officers annually. In the absence of a high-volume of calls, these sessions are designed to give officers the opportunity to practice managing disclosures of family violence and to implement our internal process effectively through role-plays, case scenarios and critical reflection with an experienced family violence practitioner.

We hosted 2 x Responding to Family Violence in the Workplace training sessions (delivered 06.10.22 & 29.11.22) with 38 staff attending in total. Uptake of these sessions was not as strong as we had hoped. Further discussions about proposed way forward for all staff training is underway.

We have prepared a 'FV in the Workplace Roadshow' which officers will present to DMT's in Oct-Dec quarter when we re-launch the updated Family Violence Policy and Family Violence Response Guidelines which are currently under review; and are also in the process of developing a range of QRGs for the FVCO's and a FV page on SharePoint.

2.1.3 OSHWA Implement the Active Healthy Ageing Strategy 2018-2024	%	0.00	100.00
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COMMENTS: The current action plan is coming to an end in June 2023. Work towards the final action plan for this strategy is currently in progress.

Key achievements include:

Key achievements

- o Refurbishment and renaming of Collingwood Senior Citizens Centre (renamed to Djerring Centre)
 - o Pedestrian user friendly intelligent (Puffin) walk detectors have been implemented at certain locations throughout Yarra Council. Puffins detect any pedestrian present on the road, which then extends the walk/clearance time to accommodate the pedestrians needs. This results in greater responsiveness to the needs of individuals and improves safety and efficiency.
 - o Asset Based Community Development Training delivered to Yarra Council staff, community agencies, and residents.
 - o Delivery of Christmas Gifts to all Yarra Aged Services clients, which were sourced from a Yarra-based social enterprise.
 - o Recommencement of the Companion Animal Support Program: volunteers recruited inducted, trained, and paired with clients.
 - o Coordination of activities for Intergenerational Week, pairing aged care facilities with local playgroups for a shared activity.
 - o Aged Services and Library partnership to 'Recollection' series, pairing Willowview clients with Bicultural Liaison Officers to collect their stories in video form.
 - o The Support for Carers program provides iPads, laptops, tablets, and Wi-Fi to carers, which is complemented by Yarra Libraries, who provide one-on-one training and support to enable carers practice and technical support.
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2.1.4 OSHWA Deliver at least one workshop related to raising awareness around world elder abuse	#	0.00	1.00
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COMMENTS: Coordination of elder abuse talk by bilingual worker for Vietnamese seniors group.

2.1.5 OSHWA Attend the Municipal Association of Victoria Gender Equality and Preventing Violence Against Women and all forms of Gender-Based Violence Network	#	0.00	0.00
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COMMENTS: Four meetings attended.

2.1.6 OSHWA All other activities related to gender equality	#	0.00	0.00
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COMMENTS: None applicable

OSHOWA 2.2 Demonstrate gender equality in organisational processes

2.2.1 OSHOWA Provide high-level support to business areas responsible for conducting Gender Impact Assessments.	%	100.00	100.00
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COMMENTS: GIA Pilot Project completed, process reviewed, and learnings incorporated into the final Yarra Gender Impact Assessment Toolkit.

Yarra Gender Impact Assessment Toolkit endorsed by Executive 01.05.23.

Development of 'How to' GIA module with Mind Tribes to support staff to undertake GIAs.

GIA Implementation Plan developed to support the effective roll out of this requirement.

4 x GIA Divisional Roadshows delivered.

6 GIAs complete and 8 GIAs underway.

2.2.2 OSHOWA Report to the Commission for Gender Equality in the Public Sector on the policies, programs and services subject to Gender Impact Assessment, and the actions taken by responsible business areas in response to the Gender Impact Assessment, as required under the Gender Equality Act.	#	0.00	0.00
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COMMENTS: Preparation for progress reporting is underway for submission in February 2023.

Received correspondence from the Commissioner in May on the updated reporting requirements and templates.

2.2.3 OSHOWA Lead, implement and report on workplace Gender Equality Action Plans for the Commissioner for Gender Equality in the Public Sector	#	0.00	0.00
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COMMENTS: Year 2 of the GEAP has been completed. Highlights include:

- Finalised the Gender Transition and Affirmation Policy Guidelines, the Flexible Work Guidelines and the stand alone Sexual Harassment Policy
- Utilisation of Family Violence Contact Officer Program by 7 employees
- Responding to Family Violence in the Workplace training delivered
- Yarra's 2022 16 Days of Activism Campaign completed
- Delivered IWD all staff event 08.03.23
- Gender markers updated with appropriate options in Chris21 and PageUp.
- Added new codes into Chris21 and PageUp to capture requirements of the Victorian Gender Equality Act 2020.
- Development of the Year 3 action plan is underway.
- Preparations for progress reporting underway, the People Matter Survey was rolled out in June 2023, 25% response rate which is a slight increase in participation from 2021

2.2.4 OSHOWA Map current externally focused gender equity activities and present options for ongoing resourcing and coordination to Executive	#	0.00	0.00
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COMMENTS: We have commenced scoping of mapping the external GE activities at Yarra, and will continue this activity into 2023.

OSHOWA 3.1: Support and facilitate active recreation that is safe, inclusive, accessible, all genders

3.1.1 OSHOWA Deliver the Yarra Moves Strategy	%	0.00	0.00
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COMMENTS:

- All actions (24 of 24) in the Yarra Moves Physical Activity Action Plan 2022-2024 (YMPAAP) have either been completed, or are on track in Year 1, and set for completion within the timeframes outlined in the YMPAAP.
- Year 1 of the YMPAAP was reported to Council in May 2023.
- A review of Year 1 of the YMPAAP is currently taking place to inform the next two-year action plan (2024-2026).
- As a part of the YMPAAP, an Evaluation Framework is set to be finalised by June 2023. It is expected that from the outputs of the YMPAAP there will be both short-term and intermediate impacts. Long term outcomes are unlikely to change over the period of the first Action Plan.

3.1.2 OSHWA Deliver a variety of programs to support active living and play for children and families in Yarra	#	0.00	0.00
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COMMENTS:

Continued to offer more than 80 playgroups across Yarra which focus on active play and held many sessions in Yarra's parks. This also included walking excursions.

- o In key age and stage appointments through the MCH services, information and support is providing regarding keeping active for both adults and children.
- o Assisted vulnerable families access active opportunities such as swimming lessons, trampolines, sporting classes for children and in home support with play ideas.

3.1.3 OSHWA Support a variety of social sport programs, activities and events for young people in Yarra	#	0.00	0.00
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COMMENTS:

Yarra Youth Services delivered a range of social sports and physical activities and events for young people in FY22/23.

These included: swimming, wheelchair basketball, Traditional Games (aligned with NAIDOC Week), and excursion activities in the school holidays (incl. surfing, trampolining and roller skating).

We also supported sports programs through Council's Community Grants program, including support for Fitzroy Lions Soccer Club, Yarra United futsal team and a skateboarding program through The Seed Network.

Yarra Youth Services also supported other community sports programs, such as Helping Hoops (basketball) and the Yarra Challenge Cup (soccer), providing in-kind venue and staffing support. Through the Youth Support Program, we also provided 30 Yarra Leisure passes to young people to participate in activities at no-cost.

3.1.4 OSHWA Deliver annual grant program's sport and recreation stream to increase community participation in physical activity	#	0.00	0.00
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COMMENTS:

There were 5 projects funded as part of the Annual Grants 2022 Sport and Recreation Stream and the average grant was \$4952

3.1.5 OSHWA Deliver community-based programs to service vulnerable cohorts: Health and Fitness: Empower+, Empower, Move for Life and Collingwood Estate Gym.	#	0.00	16,979.00
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COMMENTS:

Move for Life – Total 15,477 Visits
Empower & Empower+ AAA Gym Programs Total – 998 Visits
Collingwood Estate Gym - Womens Only Program 243 Visits
Collingwood Estate Gym - Open Gym 261 Visits
CEG Total - 504 Visits

3.1.6 OSHWA Deliver community-based programs to service vulnerable cohorts: Aquatics: Women Making Waves and Access All Abilities	#	0.00	2,699.00
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COMMENTS: Total attendance of 2,699. Please see breakdown of attendance per program below

WOMEN MAKING WAVES

- 1,900 visits for the financial year 2022/23.

ACCESS ALL ABILITIES

- Total of 799 classes in the LTS program.

- 66 of those are specifically AAA. This is currently 8.2% noting we have a waitlist of 26 students.

3.1.7 OSHWA Work with Yarra Sports Clubs to support them to address allocation framework criteria targets % 0.00 0.00

COMMENTS: 6 club development workshops designed and implemented for all Yarra clubs throughout 2024, to support the clubs with satisfying the criteria.

Sportsgrounds and Facilities Allocation Policy progress report presented to Council on 20 June 2023.

3.1.8 OSHWA Continue to implement the Open Space strategy # 0.00 0.00

COMMENTS: Golden Square Centennial Park master plan was endorsed by Council. Playground and planting design to commence as first action in 2023/24. Smiths Reserve concept plan almost completed with funding approved to design and construct a new playground in 2023/24. Otter Street and Cambridge Park projects of roads to parks are under construction. Play Space Strategy budgeted to commence in 2023/24.

3.1.9 OSHWA Consider community safety and amenity, including sun safety through the shade policy when designing and upgrading spaces for active recreation # 0.00 0.00

COMMENTS: Shade structure has been installed at Alphington Park as well as new plantings of shade trees.

3.1.10 OSHWA All other activities related to active living # 0.00 0.00

COMMENTS: None applicable

OSHW 4.1 Develop a TAP with a focus on safe and connected cycling and walking infrastructure

4.1.1 OSHWA Commit funding for the delivery of actions identified in the Transport Strategy # 0.00 0.00

COMMENTS: Council adopted the Yarra Transport Strategy in July 2022. Funding has been allocated for several key projects, including commencing development of a new Parking Strategy and work on preparing for upcoming State Government tram stop upgrades on Smith St and Gertrude St.

OSHW 5.1 Plan, design, deliver, maintain high-quality active, sustainable transport infrastructure

5.1.1 OSHWA Construct projects and run programs to deliver the New Deal for Walking # 0.00 0.00

COMMENTS: Projects funded include design for upgraded pedestrian facilities at Clifton Hill Interchange and constructing the new Cremorne Street pedestrian crossing.

5.1.2 OSHWA Construct projects and run programs to deliver the New Deal for Schools # 0.00 0.00

COMMENTS: The New Deal for Schools has been allocated \$120,000 to commence work in 2023/24.

5.1.3 OSHWA Construct projects and deliver the New Deal for Cycling # 0.00 0.00

COMMENTS: Projects completed in 2022/23 include a new contraflow bicycle lane on Griffiths Street, Richmond, upgrades to Madden Grove, Burnley, and an intersection upgrade at Gipps Street/Hoddle Street, Collingwood.

5.1.4 OSHWA Advocate to the State Government for key transport initiatives identified in the Yarra Transport Strategy	#	0.00	0.00
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COMMENTS: "Council adopted the Yarra Transport Strategy on 12 July 2022. This contains identified locations priorities for Council to advocate to and work with the State Government on key transport priorities. These include lower speed limits, accessible tram stop upgrades and safe bicycle infrastructure on arterial roads.

Officers continue to raise these issue in regular meetings with the Department of Transport and other mechanisms (NOTE: this is coordinated by Advocacy & Partnerships, not Strategic Transport)."

5.1.5 OSHWA Expansion of car share parking bays, in accordance with Council's car share policy	#	0.00	0.00
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COMMENTS: Council adopted the Yarra Transport Strategy on 12 July 2022. This contains actions to update Council's car share policy and the ongoing rollout of bays, which has been impacted by COVID-19 pandemic conditions.

5.1.6 OSHWA Continue delivery of bike hoops and corrals	#	0.00	0.00
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COMMENTS: Dozens of bike hoops have continued to be installed across the council area.

5.1.7 OSHWA Support accelerated uptake of electric vehicles	#	0.00	0.00
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COMMENTS: Council continues to support the uptake of electric bicycles, cars and other vehicles. Measures taken include transitioning Council's vehicle fleet to zero-emission vehicles and advocating for the inclusion of charging facilities for new developments in the Planning Scheme.

5.1.8 OSHWA Support and encourage shared micro mobility services (e-bikes and e-scooters) through trials and working with operators and other Councils	#	0.00	0.00
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COMMENTS: Trial currently in progress. Extended by State Government and expected results in October 2023.

5.1.9 OSHWA Implement behaviour change initiatives to support active transport	#	0.00	0.00
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COMMENTS: Council adopted the Yarra Transport Strategy on 12 July 2022. This contains a range of new behaviour change initiatives to implement. These include the New Deal for Schools and running ebike training for new Yarra staff.

OSHWA 6.1 Investigate healthy food systems and supporting residents to grow and access fresh food

6.1.1 OSHWA Promote healthy eating by delivering the INFANT program and continuing to support breastfeeding	#	0.00	0.00
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COMMENTS: Continued to promote healthy eating through the delivery of the Food for Thought sessions delivered in partnership between maternal and child health and local dieticians.

6.1.2 OSHWA Deliver the Urban Agriculture Strategy 2019 - 2023	%	0.00	0.00
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COMMENTS: Completed the fourth-year delivery of actions outlined for the Urban Agriculture strategy . The Urban Agriculture team continue to work with Council and the community to identify sites for growing food and providing information/training on growing, harvesting and preserving food including:

- Delivering 36 new planter boxes and approved two new temporary laneway gardens through the long running Community Growing Spaces program;
- Finalising the delivery of two small trial growing spaces using locally designed and made recycled plastic planters.
- Delivering 6 workshops (online and in the community) involving over 150 people on topics including beginners guide to gardening.
- Participation in the Olives to Oil festival at Ceres where over 20 tonnes of olives were picked across Yarra, Darebin, Merri-bek and beyond, and delivered for oil pressing.
- Working with seven other Councils to support the delivery and expand the reach of the My Smart Garden website, newsletter and events.
- Partnering with Collingwood Children's Farm and Wurrundjeri Woi Wurrung Cultural Heritage Aboriginal Corporation to deliver year 2 of the NARRAP Female Trainee Ranger Initiative.

6.1.3 OSHWA Continue the coordination of the Yarra Food Network	#	0.00	0.00
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COMMENTS:

- The Yarra Food Network met on a bimonthly basis throughout 2022, and continued to communicate via the Whatsapp Group. Issues discussed at meetings included the rising cost of living for residents and the increased demand on services.
- The network has proved useful when new members join as a way of sharing resources and information across the municipality.
- At the final meeting for 2022, it was decided the Network would convert to Quarterly meetings in 2023.
- The final meeting for 2023 financial year (June 2023) included a presentation from Sustain – the Australian Food Network to discuss their advocacy efforts and how we can collaborate to advance our shared agendas.

6.1.4 OSHWA Provide food insecurity support to community in emergency situations, and actively seek to run educational programs and events that work partnership with local food systems initiatives	#	0.00	0.00
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COMMENTS:

Food security provided through Community Pantry at BNNFL and Community Pantry freezer which provides meals to those in need.

Visits to the community pantry average about 6.8 people per day, and close to 2,230 per year.

Visits to the community freezer sit at over 2,310 visits per year.

Food support is also run via a Community Lunch in partnership with Open table, 45 Saturdays of the year at BNNFL.

Further Libraries has partnered with Cultivating community to launch a community seed library, where community members learn about gather seed and growing their own herbs and veg.

6.1.5 OSHWA All other activities related to food systems	#	0.00	0.00
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COMMENTS:

Yarra City Council (in partnership with City of Melbourne and City of Port Phillip) was awarded a large grant from DJCIS to support immediate food relief activities and also engage a consultant to report on food relief activities across the three municipalities. The outcome of the project is to develop a plan for a more sustainable and coordinated food relief system across the inner metro partnership in the future.

OSHW 7.1 Analyse evidence to understand community attitude toward safety to improve amenity

7.1.1 OSHWA Continue to collaborate with local stakeholders and attend/facilitate relevant networks including: Local Safety Reference Group, Yarra Drug and Health Forum, Edinburgh Gardens and Smith Street working groups, and the Engage North Richmond reference groups	#	0.00	0.00
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COMMENTS: Officers continue to attend and facilitate the Local Safety Reference Group .

Officers continue to engage with the North Richmond reference groups .

Council continues to support the Yarra Drug and Health Forum , which has a newly appointed Executive Officer

7.1.2 OSHWA Proactively scope and pursue relevant grant and partnership opportunities	#	0.00	0.00
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COMMENTS: Grant opportunity on alcohol harm reduction sought through VicHealth was successful . Grant opportunity sought through DJCIS on food relief (with the inner metro partnership) was successful.

7.1.3 OSHWA Continue to administer the Annual Customer Satisfaction Survey, and investigate perceptions of safety in Yarra	#	0.00	0.00
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COMMENTS: The 2023 Annual Customer Satisfaction Survey has been completed and is currently being analysed
Perception of safety data continued to be collected in 2023.

7.1.4 OSHWA All other activities related to community safety	#	0.00	0.00
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COMMENTS: None applicable

OSHOWA 7.2 Improve our streetscapes, accessibility, safety, and amenity to attract people to Yarra

7.2.1 OSHWA Consider community safety, accessibility and amenity when upgrading and designing new streetscapes	#	0.00	0.00
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COMMENTS: Nicholson Village works completed. New public space constructed on the corner of Kerr and Brunswick Street that provides improved amenity of social seating, accessible space and safety considerations addressed in the design outcome.
2 small pocket plazas in Cremorne construction completed to provide increased public realm space, seating, plantings and shade trees.

OSHOWA 8.1 Trial innovative interventions to the built environment to improve safety

8.1.1 OSHWA Continue to deliver the Safe and Liveable Victoria Street project	#	0.00	0.00
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COMMENTS: A preferred concept has been determined and site selection is ongoing for installation of the light art wall, smart lighting, surfacing and wayfinding. The project is on hold until further notice.

8.1.2 OSHWA Utilise the Yourground data to inform projects and upgrades within Yarra and apply for funding to trial interventions in specific environments	#	0.00	0.00
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COMMENTS: YourGround results were received in October 2021. They continue to be used in council research, presentations and reports in relation to community safety and alcohol and other drug topic areas.

OSHOWA 9.1 Create inclusive welcoming places for the whole community, promote social connection

9.1.1 OSHWA Support community health organisations to deliver initiatives supporting physical activity, healthy eating and mental wellbeing in the Yarra community	#	0.00	0.00
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COMMENTS: The Integrated Health Promotion (IHP) program continues to be delivered by North Richmond Community Health and cohealth. Funding cuts from State government have had implications on delivery and resourcing which is currently being determined.

9.1.2 OSHWA Facilitate the rainbow advisory committee (RAC)	#	0.00	0.00
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COMMENTS: Rainbow Advisory Committee (RAC) continues to be facilitated and meets bi-monthly. The RAC discusses many issues including safety and visibility for LGBTIQ+ communities, protection of heritage of LGBTIQ+ sites and businesses, and advocacy on LGBTIQ+ issues.

9.1.3 OSHWA Facilitate the Yarra multicultural advisory group	#	0.00	0.00
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COMMENTS: YMAG meetings held:
 -August 2021 – included Yarra’s Community Vision update, Yarra’s Public Drinking Consultation, information sharing and Councillor updates.
 -November 2021 – included Yarra Moves consultation, Bicultural Liaison Officer presentation, Yarra Libraries consultation, Supported Playgroups presentation, Councillor updates and information sharing.
 -March 2022 – YMAG overview and terms of reference review, Community Employment Program presentation, Partners in Wellbeing presentation, information sharing and Councillor updates.
 -May 2022 – Presentation on Health Model Trial, Public intoxication reforms, Councillor updates and information sharing.

9.1.4 OSHWA Continue to offer the community strengthening stream in through the annual grants program	#	0.00	100.00
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COMMENTS: The grants have continued to support health and wellbeing activities through the community strengthening stream of the annual grants with around 40 groups supported.

9.1.5 OSHWA Continue to fund the Neighbourhood House program annually and create links between Neighbourhood Houses, Council and the community.	#	0.00	0.00
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COMMENTS: All Neighbourhood Houses funded to provide community programs for education training well- being and connection.

9.1.6 OSHWA Continue to promote, support and recognise the value of volunteering in Yarra through a range of internal and external initiatives, and deliver the volunteer strategy	#	0.00	0.00
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COMMENTS: Provided opportunities for the community to volunteer in Council-led programs with an identified need to extend reach or capacity, aligning with the Council Plan, to address social isolation, the digital divide, health and wellbeing and the climate emergency. During this period, volunteers were recruited for new programs for Council including the Chatty Café, Digital Help, Companion Animal Support Program, Gardens for Wildlife and Thread Together Store.

- Supported the capacity building needs of volunteers and volunteer leaders through inter-agency collaboration (Yarra Volunteer Leaders Network), training, mentoring and support, community grants, partnerships, investing in technology and advocacy.
- Promotion and recognition activities towards cultivating a more cohesive organisational culture concerning valuing volunteering. New initiatives have included:
 - an online noticeboard to advertise volunteer opportunities (Yarra Jobs Portal);
 - formalising an internal stakeholder working group for sharing emerging issues and trends in volunteering with a focus on encouraging community participation (aligning with the council’s strategic plans);
 - updating the relevant committee for Council’s Enterprise Bargaining Agreement in relation to transparency and feedback on volunteer data and volunteer management policies and procedures; and
 - continued delivery of activities to acknowledge and celebrate those who volunteer in Yarra for National Volunteer Week (May), International Volunteer Manager’s Day (Nov) and International Volunteer Day (Dec) and additional events for example to recognise Yarra’s grants recipients .

9.1.7 OSHWA Continue to deliver the L2P learner driver mentor program	#	0.00	0.00
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COMMENTS: The L2P Learner Driver Mentor Program was delivered in 2022/23, with funding for 40 Active Leaner places from the Department of Transport & Planning.

Mentors were matched with young people and utilised the two L2P vehicles located in Fitzroy and Collingwood.

A total of eight young people successfully passed their driving test and received their provisional licenses. Funding has been secured for an additional 12 months to 30 June 2024.

9.1.9 OSHWA Implement Active and Healthy Ageing Strategy 2018 - 2024, and associated action plan	#	0.00	100.00
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COMMENTS: The current action plan is coming to an end in June 2023. Work towards the final action plan for this strategy is currently in progress.

Key achievements include:

Key achievements

- o Refurbishment and renaming of Collingwood Senior Citizens Centre (renamed to Djerring Centre)
- o Pedestrian user friendly intelligent (Puffin) walk detectors have been implemented at certain locations throughout Yarra Council. Puffins detect any pedestrian present on the road, which then extends the walk/clearance time to accommodate the pedestrians needs. This results in greater responsiveness to the needs of individuals and improves safety and efficiency.
- o Asset Based Community Development Training delivered to Yarra Council staff, community agencies, and residents.
- o Delivery of Christmas Gifts to all Yarra Aged Services clients, which were sourced from a Yarra-based social enterprise.
- o Recommencement of the Companion Animal Support Program: volunteers recruited inducted, trained, and paired with clients.
- o Coordination of activities for Intergenerational Week, pairing aged care facilities with local playgroups for a shared activity.
- o Aged Services and Library partnership to 'Recollection' series, pairing Willowview clients with Bicultural Liaison Officers to collect their stories in video form.
- o The Support for Carers program provides iPads, laptops, tablets, and Wi-Fi to carers, which is complemented by Yarra Libraries, who provide one-on-one training and support to enable carers practice and technical support.

Consultation has commenced for the next action plan.

9.1.10 OSHWA Continues to work with youth to support resilience and mental wellbeing through Communities that Care	#	0.00	0.00
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COMMENTS: Yarra Communities That Care (CTC) continued in 2022/23, with a focus on three strategic priorities: Emotional Wellbeing; Strengthening Family Relationships; and School Engagement. Key highlights for the year included:

- Nearly 500 parents attended in-person parenting sessions and webinars, including: "Tricky Friendship Days", "Taming Teen Anxiety", and "Connecting With Your Teen"
- Delivery of several Tuning Into Teens® parenting programs in partnership with local schools
- Through Yarra CTC, a new project commenced: Building capacity in educators to support the health and development of children in the City of Yarra. This project offers a new opportunity for educators to obtain free professional development, specific to the needs of students aged 8-14 years, with a paediatrician in training from the Royal Children's Hospital. It is the result of a collaboration between Yarra CTC and the Royal Children's Hospital (Community Child Health Training Program, VPTCCH). The project will work with four schools in Yarra to build capacity, knowledge and skills in educators, to support the health and developmental needs of students in the middle years, attending schools in the City of Yarra.
- Commencement of a 6-month trail of having a dedicated school partnership role as part of the Youth and Middle Years team. The focus of this role is to increase schools, local government, and community organisations capacity to work together more effectively to enhance emotional wellbeing and student engagement in Yarra schools.

9.1.11 OSHWA Deliver a variety of programs and activities to family, youth and children, that support mental health and wellbeing across multiple cohorts, as well as one to one support	#	0.00	0.00
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COMMENTS:	<ul style="list-style-type: none"> Maternal and Child Health delivery of First Time Parent Groups, offered to all new parents, provides connection to other families, information, and support around post-natal mental health. 539 Maternal and Wellbeing assessments were conducted at the 4-week Key Age and Stage consultation by MCH nurses, and 67 referrals were made to mental health supports. Education and care services - long day care, kindergarten, occasional care, and outside school hours care –enable positive participation for children and families with complex needs through a curriculum based on contemporary pedagogical theories in inclusive and trauma informed practice such as intergenerational programs, community walks, nature kinders, healthy achievement programs, gender equity programs, therapeutic programs with sensory explorations, yoga and art therapy. Parents are further supported through targeted programs that offer 1:1 support for their specific circumstances such as Access to Early Learning Program that offers techniques for parents to engage their children positively and provides support referral pathways for the family. Family Support service worked with 171 families experiencing complexity and vulnerability including mental health concerns, in individual case work or group work programs. 106 young people accessed the Youth Support program, receiving 1:1 case management support (2,963 contacts). Youth Mental Health First Aid train-the-trainer program run for young people funded through Council's youth-led grants (auspices by North Richmond Community Health) Yarra and Darebin collaborated to deliver Hearts & Minds project, a youth-led project exploring how library spaces can support young people's mental health. The Youth Advocacy Group was established with 10 young people in 2022. The Group held a Youth Forum in December 2022 resulting in targeted advocacy to Council about youth mental health including a formal budget submission for the Council 2023/24 budget. Continued focus on established referrals and partnerships with specialist providers to deliver targeted programs in early years centres and youth hubs to assist mental health and wellbeing of children, young people, and their parents. 		

9.1.12 OSHWA All other activities related to mental wellbeing	#	0.00	0.00
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COMMENTS: None applicable

OSHWA 10.1 Engage the community to participate in climate emergency actions, health-related impacts

10.1.1 OSHWA Targeted communications and other support to people and organisations who are most vulnerable during heatwaves and other extreme weather events (and adapt these approaches as climate impacts worsen)	#	0.00	0.00
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COMMENTS: The Municipal Emergency Management Plan is an all hazards approach to Emergency Management in Yarra. The Yarra EM lead has communicated key concerns about the potential 2023 El Nino heat event and risk of loss of life to the MEMPC and is seeking info on and assessing current preparedness actions.

Collaborating with council services like aged and disability to provide person centred emergency preparedness sessions.

Collaborating with homelessness officer at council to assess opportunities to improve community resilience/outreach initiatives specifically around heat.

The Heat Complementary plan has been updated, and the EM lead will undertake another review in October with the lead Recovery Manager. The plan outlines

- Council to disseminate key messaging from Department of Health in relation to heatwaves and other extreme events, with a focus on vulnerable community members. Each business area has responsibilities for actions to be taken during a heatwave, as well as in the time prior (including when extreme heat is imminent) and afterwards.
- Council is guided by trigger points for heatwave communications that are set by the Department of Health.
- Specific actions that Council can take in the event of a health to support community include:
 - o Increased monitoring and support of most vulnerable community members
 - o Provision of cool facilities like libraries
 - o Utilise established engagement with community to promote messaging and support

10.1.2 OSHWA Assist vulnerable people to retrofit their homes to improve energy performance, thermal comfort and create healthier homes	#	0.00	0.00
<p>COMMENTS: Healthy Homes project completed, providing home energy assessments to 39 Aged and Disability Service clients, including draughtproofing upgrades to 31. Energy saving information was delivered to 259 clients through this program.</p> <p>Draughtproofing continues to be offered as an ongoing service to Aged and Disability Home Maintenance Service clients, at a low cost to the client. Through the Healthy Homes project, excess stock was purchased for ongoing delivery. While stock remains, clients can access the draughtproofing service for a minimal installation fee only.</p>			
10.1.3 OSHWA Through council's climate and sustainability programs, engage community to reduce polluting carbon emissions and waste, to lead healthier, sustainable lifestyles	#	0.00	0.00
<p>COMMENTS: Council's sustainability team delivered programs and more than 20 events to support the community to take climate action, reduce emissions, and lead healthier, sustainable lifestyles.</p> <p>Council launched energy efficiency kits and induction cooktops available to borrow from Libraries to support people to improve energy efficiency and thermal comfort at home, and create all-electric homes.</p> <p>Council maintains and updates the Take Climate Action webpage to engage community with up-to-date information and resources.</p>			
10.1.4 OSHWA Continue to offer the climate action stream through the annual grants program	#	0.00	0.00
<p>COMMENTS: Awarded nearly \$84,000 to 11 Climate Action projects through the 2023 Annual Grants Program. As of the latest reporting date, 7 small climate action grants have been awarded to the value of \$14,000.</p>			
10.1.5 OSHWA Continue to implement street tree planting guided by Priority Planting Plans to increase tree canopy cover, diversity and climate resilience of our urban forest	#	0.00	0.00
<p>COMMENTS: Planning is currently underway for autumn street tree planting. Approximately 400 trees will be planted in over 30 streets throughout the municipality.</p> <p>A five-year review of Yarra's canopy cover and progress towards meeting canopy targets is underway.</p>			
10.1.6 OSHWA Invest in stormwater harvesting infrastructure and other water sensitive solutions to reduce reliance on drinking water for irrigation and create cool, green open spaces	#	0.00	0.00
<p>COMMENTS: The Edinburgh Gardens stormwater harvesting project has been completed, and a project is underway at Curtain Square in collaboration with DECCCA, due to be completed in 2024. Further prioritisation of potential projects will be assessed in 24/25.</p> <p>The design for Brunswick St Oval Pavilion includes significant water harvesting to support the installation of en tous cas tennis courts as well as the third pipe for water to toilets.</p>			
10.1.7 OSHWA During the planning and design of streetscape works, maximise opportunities for increased permeability and vegetation cover, sustainable infrastructure and enhanced walking and cycling	#	0.00	0.00

COMMENTS: Large size tree plots within angle parking bays will be provided to support the growth of larger canopy trees. Existing cut outs will be enlarged in several streets to provide additional permeability near existing trees. Tree upgrades will be carried out in four streets during autumn, in collaboration with Council's arborists.

Gleadell and Griffiths Streets, Richmond Greening Project consultation is underway, with tree planting and one new garden bed proposed in the precinct near Richmond Town Hall, and along frontages to Richmond High School, Richmond Recreation Centre, Lynall Hall Community School and Neuma Church.

Flush tree cut outs and slotted kerbing around new kerb extensions continue to be standard practice. Permeable paving has been installed under recent footpath tree planting along the Nicholson Street Village in North Carlton.

Planning is underway for street tree planting in spring 2023, along the following activity centres: Brunswick Street, Fitzroy (Alexandra Parade to Moor Street), Victoria Street, Abbotsford and Richmond (Church Street to Yarra River) and sections of Queens Parade in Fitzroy North and Clifton Hill. Additional tree planting in Church Street in the vicinity of the Richmond Library is being incorporated into the design for the Charlotte Street road discontinuation and open space project.

10.1.8 OSHWA Enhance and expand green open spaces through upgrading existing parks, land acquisition and reclaiming road space	#	0.00	0.00
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COMMENTS: Charlotte Street (Richmond) concept design is complete. Construction for Gwynne/Stephenson Street, Cremorne, is complete. Construction is about to start at Cambridge Street, Collingwood. Works for Otter Street, Collingwood are out for tender.

10.1.9 OSHWA All other activities related to climate change and health	#	0.00	0.00
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COMMENTS: None applicable

Overall Performance	%	0.00	0.00
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