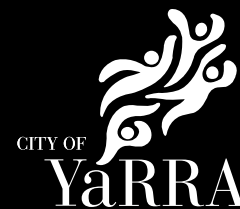


Your Local Support Guide

Helping you support vulnerable community members and feel safe.



Emergency

When there is an immediate threat to health and safety:

- Drug Overdose**
- Illegal activity**
- In danger**



Non-emergency



Call the Police Assistance Line:
131 444 or [submit an online report](#)



To report crime information confidentially call [Crimestoppers](#): 1800 333 000



Non-emergency support for drug or alcohol affected people or public injecting

Cohealth

The Needle and Syringe Program outreach team work at Cohealth

- Day outreach (9.30am - 5.30pm)
(03) 9448 5530
- Evening outreach (7.30 - 10.30pm)
0418 179 814
- Email: innerspace@cohealth.org.au

Youth Support Advocacy Service

If your concern is about a young person (under 25 years):

- Phone: **(03) 9415 1698**

Safe Place

A weekend sobering-up service for intoxicated/drug affected people in Yarra. Open Friday afternoon to Monday afternoon.

- Call for vacancy: **0472 590 158**



Confidential alcohol, drug information and advice

For 24/7 information on alcohol and drug issues (including syringe programs), contact **DirectLine**:

- Phone: **1800 888 236** [More information](#)



Mental Health

St Vincents Mental Health Emergency

Available 24 hours, 7 days a week

- Phone: **1300 558 862**

If someone is a danger to themselves or others, call **000**.

Crisis support service is available 24/7. Call Lifeline on **13 11 14**.



Scan the code for more details on the above support services, including material and food aid.

National Relay Service
TTY 133 677 then (03) 9205 5555

Languages
العربية 9280 1930

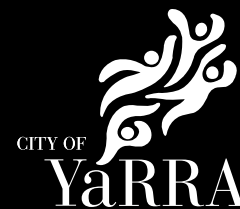
中文 9280 1937
Ελληνικά 9280 1934

Italiano 9280 1931
Español 9280 1935

Tiếng Việt 9280 1939
Other 9280 1940

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Rough sleeping

If the situation is not urgent or unsafe you can report the issue to Yarra Council to follow up:

- Phone: (03) 9205 5555   [Online referral](#)
- Email: roughsleeping@yarracity.vic.gov.au

You can also call Launch Housing:

- Phone: (03) 9288 9611
- Email: info@launchhousing.org.au

After hours options

The Crisis Contact Centre (CCC) provides an after-hours service for people experiencing homelessness.

- Phone: 1800 627 727 or (03) 9536 7777

Squatting

Concerned about the immediate safety of squatters:

- In an emergency call 000

For other management of squats please contact Yarra Council:

- Phone: (03) 9205 5555
- Email: roughsleeping@yarracity.vic.gov.au



[More information](#)



Food relief

Yarra City Council and a number of local community organisations provide food relief.



[List of food relief providers in Yarra](#)



Removal of syringes and related litter

Private property, businesses, streets or public spaces

- Yarra Council: (03) 9205 5555   [More information](#)
(available 24 hours)

Public Housing Estate grounds

Local Housing Office

- Richmond: (03) 9429 5174
- Fitzroy: (03) 9093 5000
- Collingwood: (03) 9417 5144

North Richmond Community Health or the Medically Supervised Injecting Room

- North Richmond Community Health (business hours): (03) 9418 9811

Train stations or railway lines

- Metro Trains:
1800 800 007 (6am to 12 midnight)



Graffiti

Information about the removal of graffiti from council property, personal property, or other public facilities here:



[More information](#)

If your personal property has been vandalised, contact the Police:

- Police Assistance Line: 131 444   [or submit an online report](#)

In an emergency call 000



Scan the code for more details on the above support services, including material and food aid.