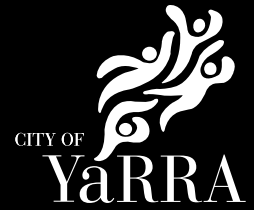


# Your Local Support Guide

Helping you support vulnerable community members and feel safe.



## Emergency

When there is an immediate threat to health and safety:

- Drug Overdose**
- Illegal activity**
- In danger**



## Non-emergency

Call the Police Assistance Line: **131 444** or [submit an online report](#)

To report crime information confidentially call [Crimestoppers](#): **1800 333 000**



## Non-emergency support for drug or alcohol affected people or public injecting

### Cohealth

The Needle and Syringe Program outreach team work at Cohealth

- Day outreach (9.30am - 5.30pm)  
**(03) 9448 5530**
- Evening outreach (7.30 - 10.30pm)  
**0418 179 814**
- Email: [innerspace@cohealth.org.au](mailto:innerspace@cohealth.org.au)

### Youth Support Advocacy Service

If your concern is about a young person (under 25 years):

- Phone: **(03) 9415 1698**

### Safe Place

A weekend sobering-up service for intoxicated/drug affected people in Yarra. Open Friday afternoon to Monday afternoon.

- Call for vacancy: **0472 590 158**



## Confidential alcohol, drug information and advice

For 24/7 information on alcohol and drug issues (including syringe programs), contact **DirectLine**:

- Phone: **1800 888 236** [More information](#)



## Mental Health

### St Vincents Mental Health Emergency

Available 24 hours, 7 days a week

- Phone: **1300 558 862**

If someone is a danger to themselves or others, call **000**.

Crisis support service is available 24/7. Call Lifeline on **13 11 14**.



Scan the code for more details on the above support services, including material and food aid.

**National Relay Service**  
TTY 133 677 then (03) 9205 5555

**Languages**  
العربية 9280 1930

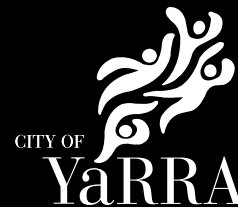
中文 9280 1937  
Ελληνικά 9280 1934

Italiano 9280 1931  
Español 9280 1935

Tiếng Việt 9280 1939  
Other 9280 1940

# Your Local Support Guide

Helping you support vulnerable community members and feel safe.



## Rough sleeping

If the situation is not urgent or unsafe you can report the issue to Yarra Council to follow up:

- Phone: (03) 9205 5555  [Online referral](#)
- Email: [roughsleeping@yarracity.vic.gov.au](mailto:roughsleeping@yarracity.vic.gov.au)

You can also call Launch Housing:

- Phone: (03) 9288 9611
- Email: [info@launchhousing.org.au](mailto:info@launchhousing.org.au)

## After hours options

The Crisis Contact Centre (CCC) provides an after-hours service for people experiencing homelessness.

- Phone: 1800 627 727 or (03) 9536 7777

## Squatting

Concerned about the immediate safety of squatters:

- In an emergency call 000

For other management of squats please contact Yarra Council:

- Phone: (03) 9205 5555
- Email: [roughsleeping@yarracity.vic.gov.au](mailto:roughsleeping@yarracity.vic.gov.au)



[More information](#)



## Food relief

Yarra City Council and a number of local community organisations provide food relief.



[List of food relief providers in Yarra](#)



Scan the code for more details on the above support services, including material and food aid.



## Removal of syringes and related litter

### Private property, businesses, streets or public spaces

- Yarra Council: (03) 9205 5555   [More information](#)  
(available 24 hours)

### Public Housing Estate grounds

Local Housing Office

- Richmond: (03) 9429 5174
- Fitzroy: (03) 9093 5000
- Collingwood: (03) 9417 5144

### North Richmond Community Health or the Medically Supervised Injecting Room

- North Richmond Community Health (business hours): (03) 9418 9811

### Train stations or railway lines

- Metro Trains: 1800 800 007 (6am to 12 midnight)



## Graffiti

Information about the removal of graffiti from council property, personal property, or other public facilities here:



[More information](#)

If your personal property has been vandalised, contact the Police:

- Police Assistance Line: 131 444   [or submit an online report](#)

In an emergency call 000