

# Hard waste guide for property managers



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Yarra City Council collects hard waste from most apartment buildings and multi-unit developments within the municipality. Property managers and owners corporations are responsible for ensuring hard waste is disposed of in a safe and responsible manner. Please refer to this guide to ensure your building follows Council's guidelines.

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## Eligibility

Eligibility for Council hard waste collections is outlined in your building's Waste Management Plan (WMP) conditions. If the WMP requires hard waste to be collected by private contractors, your building may not be eligible and your booking request may be denied or cancelled.

To check your building's eligibility prior to making a booking please email [info@yarracity.vic.gov.au](mailto:info@yarracity.vic.gov.au).

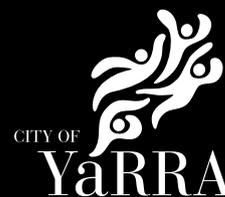
## Bookings

To book a collection please email [info@yarracity.vic.gov.au](mailto:info@yarracity.vic.gov.au) or call Council on **03 9205 5555** and provide the following information:

- Your building's rated address
- Your position (eg: building manager, caretaker, owners committee)
- Preferred collection date/dates
- Expected volume of waste and/or list of items (if known)

Property managers who opt to self-book online must make multiple bookings to cover the expected volume of waste.

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## Volume of waste

Website bookings are limited to a volume of two cubic meters (2m x 1m x 1m) per pick up. You must make enough bookings to cover all residents' waste.

Bookings made via email will be given a volume allocation. Council may need to cap the amount of waste we can collect from your building to meet operational needs and ensure public safety.

Property managers are responsible for ensuring the amount of waste presented does not exceed the volume limit. Excess items will be left behind and must be brought back inside the property boundary in compliance with local laws.

## Preparing for collection

Hard waste must be placed neatly on the footpath outside the property boundary. Council workers cannot enter private property including bin rooms, car parks and apartment common areas.

Items must be placed outside on the evening before collection day, but no more than 24 hours early.

To ensure all bookings are serviced on their scheduled collection day, our crew are unable to return to your building after the collection. Hard waste that is presented late must be brought back inside and booked as a new collection or disposed of via private contractor.

Prohibited items, such as garden waste and building materials, will not be collected.

Property managers are responsible for advising residents of the booking date and guidelines before the collection day.

## Scheduled bookings

Council assesses requests for ongoing scheduled collections on a case-by-case basis depending on operational needs. If you are interested in arranging ongoing hard waste collection dates for your building, please email [info@yarracity.vic.gov.au](mailto:info@yarracity.vic.gov.au).

## Other disposal options

All Yarra residents can bring accepted items to the **Recycling Drop Off Centre** in Clifton Hill (household quantities only). Residents may also wish to visit one of the private **Waste Transfer Stations** near Yarra or attempt to rehome their items if appropriate. Yarra Council's **Zero Waste Map** lists local businesses, community groups and organisations that accept donated goods.

## Further information

For further information please contact Yarra Council on **03 9205 5555** or email [info@yarracity.vic.gov.au](mailto:info@yarracity.vic.gov.au)