

**Library Advisory Committee**  
Minutes From 24 February 2021 Meeting



<b>Date:</b>	Wednesday 24 <sup>th</sup> February, 2021
<b>Time:</b>	6.00pm
<b>Location:</b>	Bargoonga Nganjin North Fitzroy Library (Seminar Rooms 1 & 2)
<b>Chairperson:</b>	Felicity Macchion
<b>Minute Taker:</b>	Cory Greenwood
<b>Attendees:</b>	<p><b>Felicity Macchion:</b> Manager Library Services</p> <p><b>Kylie Carlson:</b> Senior Coordinator Community Engagement and Partnerships</p> <p><b>Natasha Savic:</b> Coordinator Resources and Technology</p> <p><b>Cory Greenwood:</b> Coordinator Library Development and Marketing</p> <p><b>Claudia Nguyen:</b> Deputy Mayor</p> <p><b>Sophie Wade:</b> Councillor Nicholls Ward</p> <p><b>Matthew Sykes:</b> Committee Member</p> <p><b>Meg Montague:</b> Committee Member</p> <p><b>Catherine McKean:</b> Committee Member</p> <p><b>Kath Reuben:</b> Committee Member</p> <p><b>Magdalena Triantafyllidis:</b> Committee Member</p> <p><b>Aileen Lord:</b> Committee Member</p> <p><b>Trang Du:</b> Committee Member</p>
<b>Apologies:</b> Andrew Barnveld, Ellen Hogan & Carmen Ludeman (Committee Members)	

**Agenda items**

**Agenda item: Stories from Lockdown**

Discussion from committee members about their time in lockdown; new skills learnt, new opportunities, personal updates, etc.

**Agenda Item: Library Update**

Library Management gave a presentation of recent initiatives and achievements, asking for feedback from the Committee about how these actions were perceived within the community and what we could do differently if another lockdown situation should arise (Slides attached).

**Agenda Item: Priorities for 2021**

Committee workshopped three major projects for 2021 with committee members, asking for ideas and feedback to guide their development and implementation:

## **Open Library**

- Planetary night events
- Kids Homework Hour – 6pm-7pm. Encourage “group types” to attend and have tutors present
- Advertised widely, e.g. to people who don’t usually use libraries but would value a safe space at night
- Open to Workforce (working from home) – promote to small businesses
- Committee members were keen to participate in the testing phase
- Additional servicing and/or use of private meeting spaces e.g. counselling
- Youth-led and designed programs
- Access to study space is a big positive to opening the library at night
- Bunnings workshops – skills and courses
- Digital Literacy workshops
- Financial Literacy & Management Classes
- Gaming Night
- Sunday Roast – community dinners
- Questions RE risk mitigation and loss prevention. How would the space be cleaned ahead of the morning and would security footage be viewed?

## **Working For Victoria**

- Tackle the digital divide, especially old-age pensioners
- Translated onto Telegram app
- A role for job linkages
- Bike riding lessons & electric bike loans
- Network nights to facilitate connections for when the WFV scheme ends
- Feeling of needing to keep to short-term goals for this project that the Library can sustain
- Teaching people how to read nutrition information on food packaging
- Baby stuff swaps
- Partnering with local organisations to facilitate training e.g. health and wellbeing
- Family management (life skills)
- Tutoring – the promotion of Studiosity
- Mobile libraries (taking wi-fi and books to parks, allowing people to join the library)
- Create a social inclusion program centred around digital/physical resources and book clubs
- Opportunity for ongoing work

## **Volunteering**

- Leads into jobs
- Seen as a positive step in community building
- Recommendation to ensure diversity of volunteers
- Face-to-face pairings; walks with the elderly
- Buddy program – match skills and need
- Garden blitzes
- English language conversation opportunities
- Reading practice (one-to-one)
- Interest-based classes led by experienced volunteer
- Seen as a way for the community to “own” some of the good work libraries do
- Tutors – gardening, tech skills
- Have a community liaison – someone to regularly check-in with volunteers and clients

## **Agenda Item: Library Strategy**

Brief discussion about the upcoming community consultation in preparation of the next library strategy. The Committee will have a dedicated strategy session facilitated by an external consultant, TBC.

**Other business**

**Meeting Dates 2021**

26 May 2021

**Meeting closed: 7:30pm**

# Library Advisory Committee

## February 2021



Yarra City Council acknowledges the Wurundjeri Woi Wurrung people as the Traditional Owners and true sovereigns of the land now known as Yarra. We also acknowledge the significant contributions made by other Aboriginal and Torres Strait Islander people to life in Yarra. We pay our respects to Elders from all nations here today – and to their Elders past, present and future.



Who are we?



# We're #1

Top rated service in the annual  
Customer Satisfaction Survey

# Welcome & Introductions





KEEP YOUR MONEY  
AWAY FROM FOSSIL FUELS

USE OTHERS AND  
PUSH FOR CHANGE

TEACH YOUR CHILDREN  
ABOUT ENERGY

CHOOSE SUSTAINABLE TRANSPORT

LOOK OUT FOR  
EACH OTHER

EAT PLANT-BASED MEALS



# OPEN LIBRARY

Døren er åben! Du  
kan gå ind...



Access Mate™



# BINGE BUNDLES







Yarra Libraries, in Australia, created "Pre-Loved", a book and resources delivery service to those who needed it the most.

# The Global Library Field responds to COVID-19

Updates  
23/06

IFLA.org







Yarra libraries are innovating in order to combat food scarcity

# The Global Library Field

responds to

# COVID-19

## Updates

24/04

IFLA.org



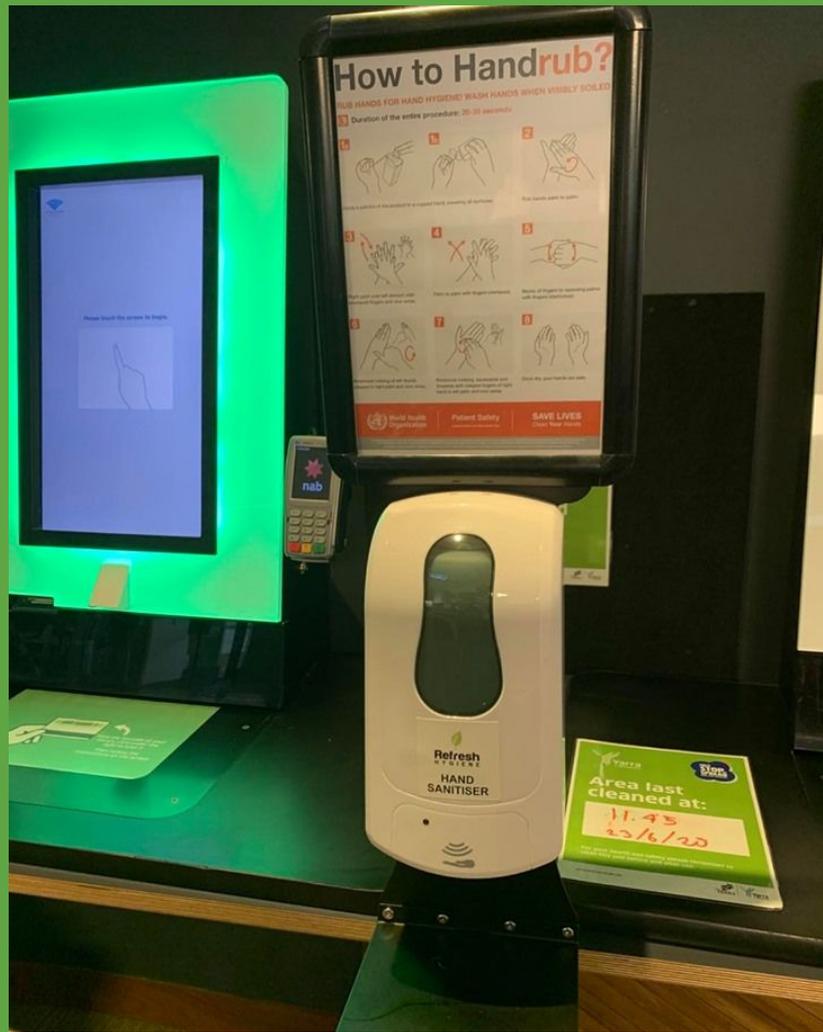




# Libraries Change Lives

Victorian public libraries  
change lives by offering  
communities a place to learn,  
create and belong.







**Working  
for Victoria**

# Rebuilding our community:

Bridging the digital divide  
and providing support



Australian Government

Be Connected

Every Australian online.



*When our libraries closed in March due to COVID-19, long-time library member Peter couldn't get online to pay his bills or connect with family and friends. But thanks to a grant from Good Things Foundation towards our Be Connected program we were able to trial an iPad loan scheme and help Peter stay connected during lockdown.*



# DIGITAL NATION AUSTRALIA 2020

FACTS, STATS AND CLOSING THE DIGITAL DIVIDE

**OFFLINE NATION**

**2.5m AUSTRALIANS\***

**9%**

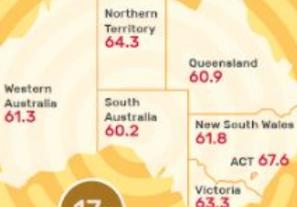
**NON USERS**

NEVER USE THE INTERNET<sup>2</sup>

Since 2014 ability has improved by **8.6**

**ADII\* SCORE 61.9**  
National Average

ADII\* Australian Digital Inclusion Index



**17%**

**LIMITED USERS**

RARELY ENGAGE WITH THE INTERNET<sup>2</sup>

**ONLINE NATION**

digital inclusion strategy

**ESSENTIAL DIGITAL SKILLS FRAMEWORK**

community + corporate partners

government investment

**74%**

**ENGAGED USERS**

USE THE INTERNET DAILY<sup>2</sup>

**MOST LIKELY TO BE EXCLUDED**

PEOPLE WITH A DISABILITY

My ADII score is **9.9 points lower** than the national average<sup>1</sup>

NOT WORKING

90% will need digital skills for work by 2023<sup>1</sup>

My ability score is **10.2 points lower** than in capital cities<sup>1</sup>

RURAL

INDIGENOUS

My ADII score is **18.2 points lower** than the national average<sup>1</sup>

**MOBILE ONLY**  
4.3m internet connection by mobile-only<sup>1</sup>

**AFFORDABILITY**

<\$40K INCOME  
Poorest 10% pay 3 x more of their income to be online<sup>1</sup>

**FACE-TO-FACE DIGITAL MENTORS**

**QUALITY, AFFORDABLE INTERNET CONNECTION**

72% I want face-to-face help to learn<sup>1</sup>

>50 YEARS

**ABILITY**

75% I'm worried about privacy<sup>1</sup>

95% We have an internet connection<sup>1</sup>

**SMALL + MEDIUM BUSINESSES**

51% We have a social media presence<sup>1</sup>

**ONLINE LEARNING RESOURCES**

88% I use social media<sup>1</sup>

**MOST LIKELY TO BE INCLUDED**

BETTER OFF

EDUCATED

YOUNGER

89% I check the weather online<sup>10</sup>

I'm twice as likely to learn online<sup>11</sup>

6.5m NBN CONNECTED houses + businesses<sup>11</sup>

25% I use mobile to monitor my health + wellbeing<sup>15</sup>

90% Australians have My Health Record<sup>14</sup>



**Good Things Foundation Australia**

[www.goodthingsfoundation.org.au](http://www.goodthingsfoundation.org.au)

# Studiosity



## GALE HEALTH AND WELLNESS

Search...



[Advanced Search](#)



# Library Strategy Consultation

Asking & listening to what  
the community needs

**Volunteering**

**Working for Victoria**

**Open Library**