



# Ordinary Meeting of Council Agenda

**to be held on Tuesday 19 February 2019 at 7.00pm  
Fitzroy Town Hall**

## **Arrangements to ensure our meetings are accessible to the public**

Council meetings are held at either the Richmond Town Hall or the Fitzroy Town Hall. The following arrangements are in place to ensure they are accessible to the public:

- Entrance ramps and lifts (off Moor Street at Fitzroy, entry foyer at Richmond).
- Interpreting assistance is available by arrangement (*tel. 9205 5110*).
- Auslan interpreting is available by arrangement (*tel. 9205 5110*).
- A hearing loop is available at Richmond only and the receiver accessory is available by arrangement (*tel. 9205 5110*).
- Proposed resolutions are displayed on large screen.
- An electronic sound system amplifies Councillors' debate.
- Disability accessible toilet facilities are available at each venue.

## **Recording and Publication of Meetings**

An audio recording is made of all public Council Meetings and then published on Council's website. By participating in proceedings (including during Public Question Time or in making a submission regarding an item before Council), you agree to this publication. You should be aware that any private information volunteered by you during your participation in a meeting is subject to recording and publication.

**[www.yarracity.vic.gov.au](http://www.yarracity.vic.gov.au)**

## **Order of business**

- 1. Statement of recognition of Wurundjeri Land**
- 2. Attendance, apologies and requests for leave of absence**
- 3. Declarations of conflict of interest (Councillors and staff)**
- 4. Confidential business reports**
- 5. Confirmation of minutes**
- 6. Petitions and joint letters**
- 7. Public question time**
- 8. General business**
- 9. Delegates' reports**
- 10. Questions without notice**
- 11. Council business reports**
- 12. Notices of motion**
- 13. Urgent business**

## **1. Statement of Recognition of Wurundjeri Land**

*"Welcome to the City of Yarra."*

*"Yarra City Council acknowledges the Wurundjeri as the Traditional Owners of this country, pays tribute to all Aboriginal and Torres Strait Islander people in Yarra and gives respect to the Elders past and present."*

### **1A. Presentation to Officers in Receipt of Recent Awards**

## **2. Attendance, apologies and requests for leave of absence**

Anticipated attendees:

### Councillors

- Cr Danae Bosler (Mayor)
- Cr Misha Coleman (Deputy Mayor)
- Cr Mi-Lin Chen Yi Mei
- Cr Jackie Fristacky
- Cr Stephen Jolly
- Cr Mike McEvoy
- Cr Daniel Nguyen
- Cr James Searle
- Cr Amanda Stone

### Council officers

- Vijaya Vaidyanath (Chief Executive Officer)
- Ivan Gilbert (Group Manager – Chief Executive's Office)
- Lucas Gosling (Director - Community Wellbeing)
- Gracie Karabinis (Acting Group Manager – People, Culture and Community)
- Chris Leivers (Director – City Works and Assets)
- Diarmuid McAlary (Director - Corporate, Business and Finance)
- Bruce Phillips (Director - Planning and Place Making)
- Mel Nikou (Governance Officer)

## **3. Declarations of conflict of interest (Councillors and staff)**

## **4. Confidential business reports**

### **Item**

- 4.1 Contractual matters

## **Confidential business reports**

The following items were deemed by the Chief Executive Officer to be suitable for consideration in closed session in accordance with section 89 (2) of the *Local Government Act* 1989. In accordance with that Act, Council may resolve to consider these issues in open or closed session.

### **RECOMMENDATION**

1. That the meeting be closed to members of the public, in accordance with section 89 (2) of the *Local Government Act* 1989, to allow consideration of contractual matters.
2. That all information contained within the Confidential Business Reports section of this agenda and reproduced as Council Minutes be treated as being and remaining strictly confidential in accordance with the provisions of sections 77 and 89 of the *Local Government Act* 1989 until Council resolves otherwise.

## **5. Confirmation of minutes**

### **RECOMMENDATION**

That the minutes of the Ordinary Council Meeting held on Tuesday 5 February 2019 be confirmed.

## **6. Petitions and joint letters**

## **7. Public question time**

Yarra City Council welcomes questions from members of the community.

### Public question time procedure

Ideally, questions should be submitted to Council in writing by midday on the day of the meeting via the form available on our website. Submitting your question in advance helps us to provide a more comprehensive answer. Questions that have been submitted in advance will be answered first.

Public question time is an opportunity to ask questions about issues for which you have not been able to gain a satisfactory response on a matter. As such, public question time is not:

- a time to make statements or engage in debate with Councillors;
- a forum to be used in relation to planning application matters which are required to be submitted and considered as part of the formal planning submission;
- a forum for initially raising operational matters, which should be directed to the administration in the first instance;

If you wish to raise matters in relation to an item on this meeting agenda, Council will consider submissions on these items in conjunction with and prior to debate on that agenda item.



When you are invited by the meeting chairperson to ask your question, please come forward and take a seat at the microphone and:

- state your name clearly for the record;
- direct your questions to the chairperson;
- ask a maximum of two questions;
- speak for a maximum of five minutes;
- refrain from repeating questions that have been asked previously by yourself or others; and
- remain silent following your question unless called upon by the chairperson to make further comment or to clarify any aspects.

## **8. General business**

## **9. Delegates' reports**

## **10. Questions without notice**

## 11. Council business reports

Item		Page	Rec. Page	Report Presenter
11.1	Draft Multicultural Partnerships Plan 2019-2022 and Review of MPP 2015-2018	7	12	Aldo Malavisi – Community Partnerships Unit Manager
11.2	2018/19 December Report (Incorporating Financial Report and Annual Plan Progress Report)	84	91	Ange Marshall – Chief Financial Officer  Julie Wyndham – Manager Corporate Planning and Performance
11.3	Report on Assemblies of Councillors	160	161	Ivan Gilbert - Executive Manager - Chief Executive's Office

The public submission period is an opportunity to provide information to Council, not to ask questions or engage in debate.

### Public submissions procedure

When you are invited by the meeting chairperson to make your submission, please come forward and take a seat at the microphone and:

- state your name clearly for the record;
- direct your submission to the chairperson;
- speak for a maximum of five minutes;
- confine your remarks to the matter under consideration;
- refrain from repeating information already provided by previous submitters; and
- remain silent following your submission unless called upon by the chairperson to make further comment.

## 12. Notices of motion

Item		Page	Rec. Page	Report Presenter
12.1	Notice of Motion No 2 of 2019 - Federal Funding Cuts to LGBTI Programs	167	167	Stephen Jolly - Councillor

## 13. Urgent business

Nil

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## 11.1 Draft Multicultural Partnerships Plan 2019-2022 and Review of MPP 2015-2018

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Trim Record Number: D19/15578

Responsible Officer: Community Partnerships Unit Manager

### Purpose

1. To:
  - (a) Present Council with a final year report on the implementation of the Multicultural Partnerships Plan 2015-2018, and summary of the previous four years' work; and
  - (b) Seek Council endorsement for the draft Multicultural Partnerships Plan 2019-2022 and Year One Action Plan (2019) to go to public exhibition.

### Background

2. The current Multicultural Partnerships Plan (MPP) 2015-2018 was developed during 2014, involving consultations with Council staff, Yarra residents, community groups, organisations, and other stakeholders. The MPP and action plans were developed using this information along with social research and policy analysis.
3. The current MPP 2015-2018 ended in December 2018, and the development of the new policy document has been conducted throughout 2018 with a new policy and action plan drafted (**Attachment 1**), along with completion of Year Four Actions of the MPP.
4. The process to develop the new MPP 2019-2022 has involved the following:
  - (a) an internal review of the current policy, and analysis of current multicultural socio-political climate and historical context;
  - (b) establishment of a Reference Group to inform and guide the development of the Plan;
  - (c) analysis of recent Council consultations results and feedback with reference to multicultural communities and issues; and
  - (d) engagement and consultation with Yarra stakeholders not engaged in the above consultations to ensure many diverse voices were included.
5. Along with proposing the draft for the new Multicultural Partnerships Plan (2019-2022), this report is also a review of the previous MPP (2015-2018) and the four years of action plans.
6. A Progress Report of Year Four Actions (**Attachment 2**) provides an overview of the work conducted throughout 2018, along with the development of the new Plan.
7. An overall summary of the work covered (in the last four years) by the previous MPP (2015-2018) can be summarised in the four Priority Areas of the Plan:
  - (a) Relationships;
  - (b) Access & Inclusion;
  - (c) Opportunities; and
  - (d) Anti-Racism.

#### Relationships

8. This has been an area of growth and consolidation, leading to stronger relationships with existing stakeholders, and the formation of new partnerships and collaborations. An example includes the development of the Yarra Multicultural Advisory Group YMAG), a group that did not exist prior to this MPP. Other examples include the development of a culturally,

religiously and linguistically diverse (CRALD) group database, development of the Yarra Settlement Forum (YSF) and Yarra Interfaith Network (YIN). The Yarra Settlement Forum has been a conduit for increasing learnings of service providers working with CRALD communities via its half day forums on topics such as family violence and education.

#### Access & Inclusion

9. An area concerned with breaking down barriers for people, work has focussed on increasing capacity of Council staff in communicating with CRALD communities via training and the development of tools, as well as raising awareness on issues of intersectionality and the added barriers experienced by already vulnerable groups. Some highlights include the development of a Diversity and Inclusion section in Induction Training for new staff, development of the language services desktop guide, and presenting Yarra's expertise in communicating with CRALD communities at a State government forum.

#### Opportunities

10. An area where initiatives and ideas are formed, and partnerships merge into collaboration on projects, with the aim of increasing capacity and resilience. This includes the YMAG being consulted on the development of policies across Council, and learning about Aboriginal history and advocacy via Council's January 26 initiative. Facilitating groups to participate in training and learning to assist with governance and community participation.

#### Anti-Racism

11. Council's role as a leader in opposing racist views and behaviour in the wider community is highlighted in this Priority Area. This has also expanded in the past four years from solely being a signatory to Anti-racism campaigns, to developing stakeholder collaboration on projects to combat racism. We Stand Together is one such project which began as a community-led project to inform on the rights of individuals experiencing racist attacks, and has led to further activities and partnerships, earning Council a nomination in the 2018 VicHealth awards. We Stand Together is an ongoing project which has application further afield, as proven in our presentation at the No More Harm Conference, and inclusion in Victorian Equal Opportunity and Human Rights Commission's Multicultural Engagement Action Plan. Other initiatives which are ongoing are events which highlight the strengths and accomplishments of CRALD communities such as Cultural Diversity Week and Refugee Week.
12. The draft MPP 2019-2022 has similar priority areas to the outgoing Plan, while also incorporating the Welcoming Cities Standards, to which Council is a signatory. The Welcoming Cities standards have been created to support Local Governments and their communities in becoming more welcoming, prosperous and cohesive.
13. The priority areas of the draft MPP 2019-2022 include:
  - (a) Welcoming Diversity (Welcoming Cities Standard 1)

Strategic Goal 1: Leadership and Partnerships – developing partnerships, eradicating racism, acknowledgement of Indigenous heritage.

Strategic Goal 2: Advocacy - advocating for the rights of our multicultural community to focus on building a socially cohesive and inclusive City;
  - (b) Participation & Inclusion (Welcoming Cities Standard 2, 3, 4)

Strategic Goal 3: Creating Opportunities – building relationships to support learning and employment opportunities for CRALD communities.

Strategic Goal 4: Breaking down Barriers – ensuring programs, information and activities are equitable and inclusive;

(c) Safe & Liveable Spaces (Welcoming Cities Standard 6)

Strategic Goal 5: Safe Places and Spaces – ensuring spaces and facilities in Yarra are accessible, representative and liveable, while lowering safety concerns

Strategic Goal 6: Cultural Expression – creating opportunities for interaction and celebration representing cultural, linguistic and religious diversity; and

(d) Engagement & Communication (Welcoming Cities Standard 5)

Strategic Goal 7: Connections – supporting the development of programs which increase intercultural understanding.

Strategic Goal 8: Knowledge Sharing – providing accessible, culturally appropriate information to encourage participation in public life.

14. Actions for the first year of the new Plan (2019) have been developed to fall under these priority areas and Strategic Goals, and will be completed by the responsible officer (Team Leader, Community Partnerships) and with the budget allocated to that officer.

### External Consultation

15. In conducting the work of the previous four years, it has been imperative to continue checking in with relevant stakeholders as a way of ensuring Council is continuing to respond to community issues. This has been conducted primarily via the relationships with the YMAG, and the YSF.
16. With regard to developing the draft Multicultural Plan 2019-2022, a Consultation Report (**Attachment 3**) has been prepared outlining the various consultation methods and groups targeted. The Reference Group has provided advice and direction to ensure this process is inclusive and reaches many voices.

### Internal Consultation (One Yarra)

17. The role of Community Planner is one which requires partnership building across the organisation. This aspect ensures ongoing informal discussions with staff which provides information on issues occurring in the community, along with Council initiatives targeting these issues. This process has been imperative in conducting the work of the previous four years, ensuring a targeted and efficient response.
18. With regard to developing the new Plan (2019-2022), Council departments preparing policies with similar synergies and themes to the MPP were consulted as they were simultaneously or recently in the process of information gathering and engaging with groups. A report has been developed summarising these results and themes (**Attachment 4**). The relevant policies and teams include:
- (a) Active Healthy Ageing Strategy 2018 – 2024 (Aged & Disability Services);
  - (b) Access and Inclusion Strategy 2018 – 2024 (Aged & Disability Services);
  - (c) 0-25 Plan (Family, Youth and Children's Services); and
  - (d) Council Plan 2017 – 2021 (including the Municipal Public Health Plan).
19. The Draft MPP and Action Plan Year one will be distributed to relevant teams and staff subsequent to Council's input and feedback to further shape the final document.

### Financial Implications

20. All actions for Year Four of the current Plan (2015-2018) were resourced through the existing budget, and stayed within that proposed budget.
21. The development of the revised MPP (2019-2022) Actions for Year One (2019) have been formulated according to the existing budget and what is achievable with that budget.

## **Economic Implications**

22. Council recognises that multiculturalism boosts Yarra's economic advantage by providing the municipality with a competitive edge through a diverse, innovative, highly skilled and internationally connected workforce. Strategies in the proposed Plan (2019-2022) which focus on opportunities, capacity building and employment diversity all contribute to positive economic contributions for Yarra, both in the municipality and within Council. For example, programs which help to develop leadership and organisational skills have led to culturally, linguistically and diverse residents finding employment or starting businesses.

## **Sustainability Implications**

23. An engaged and informed multicultural community that participates in sustainability projects such as community education and awareness, community gardens and urban agriculture, (e.g. Community garden at Collingwood Housing Estate developed in conjunction with Urban Agriculture staff at Council) delivers positive sustainability outcomes for the municipality. Opportunities for linking in staff from Sustainability and Urban Agriculture with multicultural communities will be increased via the continuation of the YMAG, and other relationships, as well as the formation of new ones.

## **Social Implications**

24. The MPP plays a key role in the development of the multicultural community through: building relationships; developing skills; increasing awareness; and resilience within the community. The outgoing Plan has focussed much of its work to improving the well-being of multicultural communities, with the intention of a socially resilient Yarra.
25. The draft MPP (2019-2022) has been designed to continue to build on the work undertaken in the previous Plan; strengthening partnerships and service delivery to Yarra's multicultural residents, groups, organisations and ethno-specific agencies.
26. The principles (and many actions) behind the draft Plan (2019-2022) are aligned with social inclusion principles by respecting diversity and promoting a welcoming community.

## **Human Rights Implications**

27. Both the outgoing and the proposed Multicultural Partnerships Plans are driven by a human rights perspective and sit within a context of policies and legislation protecting human rights.
28. They are both aligned with the Charter of Human Rights and Responsibilities Act 2006, and other pieces of international, national and state human rights legislation, declarations and conventions. The Plans derive from (and affirm) a human rights framework.
29. The Charter protects important rights endemic to multiculturalism. In particular, freedom from discrimination, freedom of expression, the right to participate in public life and freedom of religion and cultural rights. It provides protection to people who may be marginalised or disadvantaged because of their cultural, religious or language background, and assists with these groups' sense of belonging. The Plans are a practical way of actively promoting and protecting people's human rights.

## **Communications with CALD Communities Implications**

30. The whole process of developing the draft MPP (2019-2022) has maintained as a central tenet, communicating with culturally and linguistically diverse communities, and more importantly, the most efficient and accessible ways of doing so. It is vital to tailor communication methods to the diversity of language and information needs in the community. Therefore, interpreters and translation services were used widely throughout any interaction with CRALD communities.
31. Effective cross cultural communication and use of language services is important, however, the focus in this Plan on nurturing ongoing relationships with communities is a far more effective tool when communicating, than solely the use of language services in sporadic consultations.

32. In the development of each year of Action Plans for the previous Plan, it was imperative to continue conversations via these relationships with CALD communities to shape each Action Plan, ensuring its relevance to community.
33. The Consultation report (**Attachment 3**) outlines the various methods that communities were engaged, however one insight which emerged was the development of a method of consulting with low English literacy level participants in an educational setting, with the aims of increasing knowledge and capacity for future participation. This was achieved in close collaboration with EAL (English as an Additional Language) teachers, and proved to be a more effective mode of engaging, producing richer information, as well as capacity building for the participants. Further work is progressing in this area for future engagement.

### **Council Plan, Strategy and Policy Implications**

34. Both Plans relate to several key objectives of the Council Plan 2017-2021, namely:
  - (a) Inclusion, diversity and uniqueness are welcomed, respected and celebrated;
  - (b) Community health, safety and wellbeing are a focus in everything we do; and
  - (c) Transparency, performance and community participation drive the way we operate.
35. The four priority area of the outgoing Plan (Relationships, Access and Inclusion, Opportunities and Anti-Racism) all reflect strategies and actions which align with the Council Plan 2017-2021.
36. The Fourth Year Actions of the MPP 2015-2018 (**Attachment 2**) ensure that these objectives have continued to be addressed.
37. The development of the new MPP (2019-2022) involved utilising the information gleaned in the development of the current Council Plan, in order to be efficient with working closely with other areas of Council.

### **Legal Implications**

38. There are a number of international, national and state pieces of legislation that underpin both the outgoing and the revised Plans. These include:
  - (a) Commonwealth policy context:
    - (i) Australian Human Rights Commission Act 1986;
    - (ii) The Racial Discrimination Act 1975; and
    - (iii) The People of Australia statement by Australian Multicultural Advisory Council; and
  - (b) State Policy context:
    - (i) Equal Opportunity Act 1995;
    - (ii) Racial and Religious Tolerance Act 2001;
    - (iii) Multicultural Victoria Act 2004;
    - (iv) Charter of Human Rights and Responsibilities Act 2006; and
    - (v) Local Government Act 1989.
39. The context of these pieces of legislation ensures Council has a legal responsibility to protect the rights of individuals, which is reflected in Council's Multicultural and many other Policies.

### **Other Issues**

40. There are no other issues.

### **Options**

41. There are no other options.

## Conclusion

42. The outgoing Multicultural Partnerships Plan 2015-2018 was endorsed in February 2015, after its development throughout 2014 via extensive community consultations. This report includes the final report of the Year Four Action Plan, as well as a summary of the previous four years' work of the Plan.
43. This report also presents the draft Multicultural Partnerships Plan (2019-2022) including the Year One Action Plan.
44. The achievements of the past four years highlight the Plan's relevance to the community it serves, the Council Plan 2017-21, and proves that policies can result in actions benefiting communities.
45. Development of the new Plan, which will direct the next four years, is a key commitment which reminds Council of its responsibilities to multicultural communities in Yarra.
46. It is proposed at the Council meeting on 19 February that Council will note the final year report on the implementation of the Multicultural Partnerships Plan 2015-2018 and endorse the draft Multicultural Partnerships Plan 2019-2022 and first year Action Plan for public exhibition.

## RECOMMENDATION

1. That Council:
  - (a) note the final year report of the implementation of the Multicultural Partnerships Plan 2015-2018; and
  - (b) endorse the draft Multicultural Partnerships Plan 2019-2022 and Year 1 Action Plan for public exhibition.

**CONTACT OFFICER:** Cristina Del Frate  
**TITLE:** Community Partnerships Team Leader, Social Policy  
**TEL:** 9205 5174

## Attachments

- 1 [↓](#) Draft Multicultural Partnerships Plan 2019-2022
- 2 [↓](#) Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report
- 3 [↓](#) Consultation Report Multicultural Partnerships Plan 2019-2022
- 4 [↓](#) Community Partnerships Policies Community Consultation Report



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# **YARRA CITY COUNCIL MULTICULTURAL PARTNERSHIPS PLAN 2019 – 2022**

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# Acknowledgement of Country & Message from Mayor (to be included)

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### 1) Purpose and Guiding Policies:

- Background
- Multicultural Policy Statement
- Refugee & Asylum Seeker Statement
- Welcoming Cities

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- Where we are from
- Our Languages

### 4) Priorities and Strategic Goals

- Welcoming Diversity
- Participation & Inclusion
- Liveable & Safe Community
- Engagement & Communication

### 5) Yarra's Commitment to Diversity

- Achievements to date
- How this Plan will be implemented

### 6) Year One Actions - 2019

### Appendix 1 – Multicultural Yarra – Demographic Profile

# 1) Purpose and Guiding Policies

## ❖ Background

The development and adoption of the Multicultural Partnerships Plan (MPP) 2019 – 2022 is the continuation of a long-term commitment by the City of Yarra to DIVERSITY and INCLUSIVENESS. The key steps in the revision of the previous plan and creation of the Multicultural Partnerships Plan 2019 – 2022 has been ongoing consultation and relationship building with our diverse community, as well as an analysis of best practice approaches at a local, national and international level.

Intrinsic to developing this Plan is Yarra's commitment to its culturally, religiously, and linguistically diverse communities (CRALED). It is based on recognition of Yarra's rich cultural, linguistic and religious diversity and heritage, spirit of celebration and community harmony. It affirms a model of social inclusion and cohesion, fostered through partnership building and open communication and engagement with the community.

Yarra has developed this Plan in the context of binding commitments we have already made through our Multicultural Statement, Refugee & People Seeking Asylum Statement and our membership of the Welcoming Cities initiative (see details below).

## ❖ Multicultural Policy Statement

The Multicultural Policy Statement is an affirmation of Council's ongoing commitment to the multicultural community it serves. The City of Yarra will provide leadership in local multicultural issues and is committed to promoting the rights of multicultural communities.

### Vision

Yarra City Council upholds that people from multicultural backgrounds are valued, supported, included and respected members of the community.

Every member of our community has the freedom to express their cultural, linguistic and religious traditions without fear of discrimination.

Yarra City Council supports multicultural communities to have equal opportunities to lead and participate in Yarra.

### Yarra City Council:

- Affirms that Indigenous Australians are the first custodians of this country and continue to contribute to the cultural heritage of this land. Council recognises that cultural diversity existed before white settlement in the cultural diversity of the Indigenous nations living here pre-colonisation, and will actively work towards promoting and celebrating this.
- Recognises cultural, linguistic and religious diversity as an integral part of Yarra's history and identity, and that this diversity enriches Yarra.

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

- Respects and promotes the expression of culture, language and religion free from vilification or discrimination, and that these are basic human rights for ALL people.
- Acknowledges that within multicultural communities, there are potentially vulnerable groups who may be at risk of further disadvantage such as women, refugees, people seeking asylum, older people, people who are Lesbian Gay Bisexual Transgender and Intersex (LGBTI), and people with disabilities.
- Promotes an inclusive community, in which people are enabled to participate fully in the social, cultural, economic and political opportunities of the municipality irrespective of race, gender, culture, language or religion.
- Welcomes refugees, people seeking asylum and other newly arrived migrants to the municipality with respect and compassion, and has a role to play in creating a welcoming and socially cohesive community.
- Rejects all forms of racial and religious vilification, violence, harassment and unlawful discrimination, and will work towards a community free of racism.

### ❖ Refugee & People Seeking Asylum Statement

Yarra City Council:

- Recognises and welcomes all people who have arrived on humanitarian visas, people seeking asylum and those who come from refugee backgrounds who arrive on other visa types, including family migration and skilled migration.
- Recognises the United Nations definition of a person seeking asylum as an individual seeking international protection but whose claim has not been fully decided yet.
- Recognises the journey of people seeking asylum who are often fleeing from war and human rights violations. They have often experienced trauma and persecution and should be treated with dignity and compassion, while acknowledging these people also have strengths, which have contributed to their survival and resilience.
- Will provide opportunities for refugees and people seeking asylum to actively participate and contribute in community life.
- Will actively advocate for the rights of refugees and people seeking asylum to be free from hardship and enable them to actively participate in this community, while also challenging discriminatory beliefs and policies.
- Will celebrate and acknowledge the contributions refugees and people seeking asylum have made to Yarra and continue to do so, recognising these communities have inherent strengths and resilience.

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

### ❖ Welcoming Cities

Early in 2018 Yarra City Council officially joined the Welcoming Cities Network. This network facilitates a national network of inclusive, vibrant communities internationally recognised for their ability to foster a sense of belonging and participation.

It seeks to address and embrace the challenges and opportunities of migration. It aims to create more welcoming and inclusive communities by supporting local government leaders and communities to be more effectively resourced, networked and supported.

The steps outlined below are a process that Council will move through on its journey as a Welcoming City. Many of the requirements outlined at each stage are already being undertaken by many Councils.

#### 1.Commit to Welcome

Local councils commit to participating in the broader welcoming city network and consulting on the development of The Australian Standard for Welcoming Cities.

Local councils commit to develop and socialise strategies that create opportunities for all members of their communities to participate in and contribute to social, economic and civic life.

#### 2.Communicate Welcome

Messages of unity, shared values and belonging permeate the community through the media, the voices of leaders, and among residents.

Diverse voices are valued, listened to, communicated and celebrated.

#### 3.Plan for Welcome

Local councils facilitate a multi-sector approach, working together to create a welcoming community that values social, economic and civic participation for all people.

Local councils establish policies and practices that embed welcoming and inclusion across all policy areas.

Local councils develop strategies that focus on receiving and welcoming both migrant / new & emerging communities.

#### 4.Build Welcome

Local councils consider and benchmark their policies and practices against The Australian Standard for Welcoming Cities.

Newcomers and long-time residents increasingly find common ground and leadership is representative of the diversity of communities.

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

### 5.Sustain Welcome

Local councils audit and accredit their policies and practices against The Australian Standard for Welcoming Cities.

Social cohesion and socioeconomic indicators improve over time.

**The MPP has been developed in alignment with the Welcoming Cities standards as they closely reflect Yarra's policy stance and are based on a human rights framework.**

*The Welcoming Cities initiative was listed as a nominee for the Australian Human Rights Awards 2018.*

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## 2) Political & Legislative Context

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International, federal and state legislation clearly document that it is unlawful to discriminate on the basis of characteristics such as cultural and language background. It is Council's responsibility to respond to the needs of our CRALD residents in a manner that both reflects the requirements of the overarching legislations and responds to the nuances of our community.

The Racial Discrimination Act 1975 gives effect to Australia's obligations under the International Convention on the Elimination of All Forms of Racial Discrimination. This Act aims to promote equality for all persons, regardless of race, colour or national or ethnic origin, and to make discrimination against people on these bases unlawful.

In addition to anti-discrimination law, the government opposes racial vilification and discrimination through the National Anti-Racism Strategy (the Strategy), which was launched in 2012. The Strategy aims to promote a clear understanding in the Australian community of what racism is, and how it can be prevented and reduced.

The Victorian Human Rights Charter is a Victorian law that sets out the basic rights, freedoms and responsibilities of all people in Victoria, and requires public authorities, such as Victorian state and local government departments and agencies, to uphold the human rights in the Charter. Legally, Council is required to ensure people have the right to fully participate in public life, which necessitates the provision of information that is accessible and appropriate.

As a signatory to the Australian Human Rights Commission's National Anti-Racism Strategy, Yarra City Council has expressly embedded its principles into this Multicultural Partnerships Plan.

Yarra's whole of organisation approach to multicultural partnerships is reflected in and intersects with these related policies:

- Yarra Customer Service Guarantee
- Council Plan 2017-2021
- 0-25 Years Plan 2018-2022
- Language Services Policy and Guidelines
- Access and Inclusion Strategy 2018-2024
- Aboriginal Partnerships Plan 2019-2022
- Employee Inclusion and Diversity Strategy 2015-2017
- Active Healthy Ageing Strategy 2018 – 2024



## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

A brief summary of the guiding legislation is outlined below.

### INTERNATIONAL CONVENTIONS

UN Convention & Protocol Relating to the Status of Refugees (1951)  
UN International Convention on the Elimination of All Forms of Racial  
Discrimination (1996)  
UNESCO Universal Declaration on Cultural Diversity (2001)  
UNESCO's International Coalition of Cities Against Discrimination in Asia and  
Pacific Ten Point Commitment Plan (2009)

### FEDERAL (LEGISLATION)

The Racial Discrimination Act (1975)  
Australian Human Rights Commission Act (1986).

### STATE (LEGISLATION)

Victorian Racial and Religious Tolerance Act (2001)  
Victorian Charter of Human Rights and Responsibilities Act (2006)  
Equal Opportunity Act (2010)  
Multicultural Victoria Act (2011)

### 3) The Culture of Yarra

#### ❖ Where we are from

29% (25,055) of Yarra residents were born overseas (2016 census), and have come to Yarra from over 140 countries. The 15 most common OS birthplaces are shown below. 19% of these residents came from non-English speaking countries and 10% from main English-speaking countries. *Further demographic information can be found in Appendix 1.*

Top 15 countries of birth	Number	%
England	3,314	3.8%
New Zealand	2,649	3.1%
Vietnam	2,625	3%
China	1,573	1.8%
Greece	1,131	1.3%
Italy	863	1%
USA	830	1%
Malaysia	742	0.9%
India	639	0.7%
Ireland	529	0.6%
Scotland	415	0.5%
Germany	410	0.5%
Canada	401	0.5%
South Africa	389	0.4%
Ethiopia	374	0.4%

#### ❖ Our Languages

About 19,000, or 22%, of Yarra residents speak a language other than English at home, representing a total of 120 different languages. The 10 biggest languages in Yarra, other than English, are shown below.

TOP 10 LANGUAGES OTHER THAN ENGLISH	%
Vietnamese	3.9%
Greek	2.6%
Mandarin	2.2%
Italian	1.8%
Cantonese	1.4%
Spanish	1.0%
Arabic	0.8%
French	0.7%
German	0.5%
Somali	0.5%

## 4) How was this Plan developed?

Council adopted several methods in developing the Multicultural Partnerships Plan.

### *Research and review*

- Review of historical context of multiculturalism in Australia.
- Review of current policy and action plan.
- Summary report of current multicultural socio-political context.
- Updated demographic data and forecast information on CALD communities in Yarra.

### *Establishment of Reference Group*

A reference group comprising a Yarra Councillor, Council officers, community members and service providers guided the development of the plan. The Yarra Multicultural Advisory Group (YMAG) were also consulted throughout the development of the Plan.

### *Consultation with the Yarra community*

Consultations were conducted throughout 2018 and included: visits to established CALD community groups; individual interviews; focus group discussions with ESL classes; and an online survey. Consultations were also held with external service providers along with Council staff. A wide range of engagement methods were employed to ensure inclusion of as many culturally and linguistically diverse communities as possible.

### *Cross organisation collaboration*

Widespread community consultations have recently been undertaken in Yarra to inform the following Plans and Policies:

Council Plan 2017-2021

Victoria Street Reimagining (consultation 2017)

0-25 Years Plan 2018-2022

Access and Inclusion Strategy 2018-2024

Active Ageing 2018 - 2024

Results and information gleaned from these consultations were used in the development of the MPP 2019-2022, for the sake of efficiency and to avoid "consultation burn-out".

## 4) Priorities and Strategic Goals

An analysis of all information obtained (from community and service provider consultations, desk research and benchmarking, a review of relevant Council policies, and evaluation of the 2015 – 2018 Multicultural Plan) has led to the development of 4 Priority Areas for Council to target activities over the next four years. These 4 Priority Areas align with the Standards set by the Welcoming Cities Network. Yarra's priorities over the next 4 years are:

- Welcoming Diversity (*Welcoming Cities Standard 1*)
- Participation & Inclusion (*Welcoming Cities Standard 2, 3, 4*)
- Safe & Liveable Spaces (*Welcoming Cities Standard 6*)
- Engagement & Communication (*Welcoming Cities Standard 5*)

### ❖ Welcoming Diversity

The Wurundjeri people are the Traditional Custodians of the land now known as Yarra. Council deeply values the contribution and guidance of the Wurundjeri, and other Aboriginal and Torres Strait Islander people past and present, to the cultural heritage of the city.

We welcome all who have come to our municipality from 140 countries around the world. We are a proud signatory to the Australian Human rights Commission's National Anti-Racism strategy, which aims to promote a clear understanding of what racism is and how it can be prevented.

City of Yarra is committed to ensuring all residents welcome diversity in their neighbourhood and understand its benefits for the wider community. We want to lead by example, and partner with our community, to ensure there is a sense of belonging amongst all who choose to live in Yarra.

#### **STRATEGIC GOAL 1: LEADERSHIP & PARTNERSHIPS**

Yarra Council will continue to acknowledge the traditional owners in public interactions, and will seek opportunities for migrant communities to learn about Aboriginal history and culture, as the original multicultural society first living on this land.

Council will make a stand against any form of racism in the City of Yarra by continuing to educate our community on ways to eradicate racism, whilst partnering with our cultural groups to ensure greater community knowledge about, and celebration of, our multicultural heritage.

#### **STRATEGIC GOAL 2: ADVOCACY**

Council will continue to be a leading advocate for the rights of our multicultural community and will focus on building a socially cohesive and inclusive City.

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

### ❖ Participation & Inclusion

To participate in local community activities, events and programs – people need to feel included. Council is committed to removing barriers that may preclude members of our multicultural community being involved in governance activities, using our services or joining in events and activities – whether these barriers are physical, financial, language based, emotional and/or related to mental well-being. It is imperative to understand the complexity of barriers and privilege, and how they intersect to impact on a person's opportunities for participation. Yarra will strive to maintain an understanding of intersectionality in planning services.

As a leader in the community, Council needs to set the example in terms of ensuring that services and activities are sensitive to language, cultural and religious needs. Further, we need to ensure that Council's services and programs actively reach out to our multicultural communities.

Council also recognises that people from different backgrounds can bring unique skills to Yarra and therefore we should be embracing and supporting new businesses and services. Yarra will work from a strengths-based perspective in acknowledging that CRALD communities' assets and skills in developing programs and strengthening relationships.

#### **STRATEGIC GOAL 3: CREATING OPPORTUNITIES**

To build strong relationships with multicultural groups, and work closely with our local schools, Neighbourhood Houses, libraries, health services, and employment programs to support learning and employment opportunities for our migrant communities.

#### **STRATEGIC GOAL 4: BREAKING DOWN BARRIERS**

To educate and advocate across Council, and to local businesses and service providers to ensure that programs and activities provided in Yarra are done so in an equitable and inclusive manner. The intersection of barriers such as age, gender, sexuality and cultural backgrounds need to be considered when designing and delivering services, programs and activities.

### ❖ Liveable & Safe Community

Yarra prides itself on its parks and gardens, community facilities and public spaces. The challenge moving forward is to ensure that the public realm and facilities provided by Yarra are liveable and provide a welcoming environment for all members of our community.

The community consultation for the development of this Plan clearly identified a level of concern regarding personal safety and security. Liveability in public housing estates and around specific streets where drug use is prevalent is a concern that Council, in partnership with the relevant organisations and state government departments – must try and address.

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

### **STRATEGIC GOAL 5: SAFE PLACES & SPACES**

Consult with our CRALD community on how Council parks, public spaces and facilities can be more accessible, representative and liveable. Additionally, work with other organisations and government departments (e.g. public housing estates) to improve liveability by lowering safety concerns.

### **STRATEGIC GOAL 6: CULTURAL EXPRESSION**

When developing public spaces and/or designing and implementing public events and activities Council will consider how to create community interaction, and also how to represent our diverse multicultural communities' expression, history and means of celebration.

#### **❖ Engagement & Communication**

Council actively encourages all members of our community to participate in civic life and engage with their neighbours and local community. Fundamental to achieving this goal is ensuring that information provided by Council is in a format that is accessible and inclusive for all.

Council will continue to improve its communications to build community capacity. We need to ensure our processes are transparent and understandable for all, particularly new migrant communities. A priority for Council is ensuring that all residents have the opportunity to be active, engaged, and informed citizens.

### **STRATEGIC GOAL 7: CONNECTIONS**

Explore ways Council can facilitate diverse cultural expression through a range of ongoing activities and one-off events. Encourage and support programs and initiatives that bring together diverse cultures thereby increasing intercultural understanding.

### **STRATEGIC GOAL 8: KNOWLEDGE SHARING**

Encourage and support the participation of culturally diverse groups in public life by improving the way in which we share knowledge. Provide accessible, culturally appropriate information on the roles and responsibilities of local government and the opportunities to be involved in committees, community consultations, and recreational and social activities.

## 5) Yarra's Commitment to Diversity

### ❖ Achievements to date

The previous Multicultural Partnerships Plan 2015-2018 was evaluated and realigned annually, with an Action Plan being prepared for the forthcoming 12 months. The annual Action Plans were developed in conjunction with the Yarra Settlement Forum and the Yarra Multicultural Advisory Group in terms of capturing emerging issues, and clarifying existing actions were addressing community need.

Examples of the achievements from the previous Plan are listed below:

- Greater accessible communications for diverse groups, including the development of Language Policy and Guidelines.
- The development of the Yarra Multicultural Advisory Group (YMAG) was a direct action from the Plan, and it has proven to be highly valued by attendees. It has achieved its goals of creating opportunities for relationship building and increasing communication between Council and multicultural communities.
- The "We Stand Together" project was completed in December 2017, producing a wallet-sized fold out card for residents providing assistance in the event of being a bystander or target of racial/religious-motivated abuse. This project continues to be expanded with ongoing activities and re-prints of the resource.
- Sector strengthening activities including training workshops on Effective Advocacy for Asylum Seekers, Training and Education for CALD communities, Family Violence and CALD communities, as well as training opportunities for Yarra staff in particular, on use of language services, preparing translations and advanced working with interpreter training.

YARRA  
MULTICULTURAL  
ADVISORY GROUP

### ❖ How this Plan will be implemented

Actions responding to the 8 Strategic Goals outlined in this Plan will be developed annually over the four-year life of the Plan. This will enable Council to be responsive to the changing needs of the community and to changes in the social, economic and political environment.

The first-year actions (2019) have been developed and are included in this document, along with specific information including how and when they will be implemented. At the end of each year, a report will be presented to Council, outlining the actions that have been undertaken and future directions for the coming year.

#### Key Objective

To provide a structure for on-going communication and consultation between multicultural communities and Yarra City Council across a broad range of issues impacting on those communities.



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## 6) Year One Actions 2019

### MULTICULTURAL PARTNERSHIPS PLAN 2019-2022

#### YEAR ONE ACTIONS – 2019

1. Welcoming Diversity			
<p>City of Yarra is committed to ensuring all residents welcome diversity in their neighbourhood and understand its benefits for the wider community. We want to lead by example, and partner with our community, to ensure there is a sense of belonging amongst all who choose to live in Yarra.</p> <p><i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i></p>			
Strategic Goal	Action	Activities	Timeline
<p>1.1 (a)Leadership and Partnerships</p> <p>Yarra Council will continue to acknowledge the traditional owners in public interactions, and will seek opportunities for migrant communities to learn about Aboriginal history and culture, as the original multicultural society first living on this land.</p>	Create opportunities for CRALD communities to learn about Aboriginal culture and history.	<ul style="list-style-type: none"> <li>Always use Acknowledgment of country in meetings and gatherings with CRALD communities.</li> <li>Promote education and awareness of January 26 campaign (and any other campaigns) targeting CRALD communities.</li> </ul>	<p>Ongoing</p> <p>January 2019</p>
<p>(b)</p> <p>Council will make a stand against any form of racism in the City of Yarra by continuing to educate our community on ways to eradicate racism, whilst partnering with our cultural groups to ensure greater community knowledge about, and celebration of, our multicultural heritage.</p>	Advocate against racism, providing strong leadership and zero tolerance for discrimination and vilification.	<ul style="list-style-type: none"> <li>Continue as signatory to Racism, It Stops with Me campaign.</li> <li>Promote anti-racism messages where necessary and possible, including promoting the We Stand Together resources.</li> <li>Provide advice on Council campaigns and policies where relevant.</li> </ul>	Ongoing



## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

1. Welcoming Diversity			
<p>City of Yarra is committed to ensuring all residents welcome diversity in their neighbourhood and understand its benefits for the wider community. We want to lead by example, and partner with our community, to ensure there is a sense of belonging amongst all who choose to live in Yarra.</p> <p><i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i></p>			
Strategic Goal	Action	Activities	Timeline
1.2 Advocacy Council will continue to be a leading advocate for the rights of our multicultural community and will focus on building a socially cohesive and inclusive City.	Advocate on behalf of CRALD communities specifically those marginalised by harsh government policies or community attitudes.	<ul style="list-style-type: none"> <li>• Participate on Mayoral and Local Government Taskforce advocating for the rights of People Seeking Asylum.</li> <li>• Continue participation on Victorian Local Government Multicultural Issues Network (VLGMIN) -a statewide network of Council staff working in diversity and inclusion.</li> <li>• Continue participation in appointed position on Regional Advisory Committee for the Vic Multicultural Commission.</li> <li>• Hold Refugee Week event in 2019 highlighting the strengths of people who have sought or are seeking asylum. Event will include speakers and an art exhibition.</li> </ul>	<p>Ongoing</p> <p>June 2019</p>

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

2. Participation and Inclusion			
<p>Council is committed to removing barriers that may preclude members of our multicultural community being involved in governance activities, using our services or joining in events and activities. It is imperative to understand the complexity of barriers and privilege, and how they intersect to impact on a person's opportunities for participation. Yarra will work from a strengths-based perspective in acknowledging that CRALD communities' assets and skills in developing programs and strengthening relationships.</p> <p><i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i></p>			
Strategic Goal	Action	Activities	Timeline
<b>2.1 Creating Opportunities</b>  To build strong relationships with multicultural groups, and work closely with our local schools, Neighbourhood Houses, libraries, health centres, and employment programs to support learning and employment opportunities for our migrant communities.	Connect CRALD groups and individuals with Council staff and services in Yarra, linking them to initiatives and enhancing capacity building.	<ul style="list-style-type: none"> <li>• Provide information and linkages via:               <ul style="list-style-type: none"> <li>-Visits to local community groups</li> <li>-YMAG</li> <li>-YSF</li> <li>-NHs</li> <li>-libraries</li> <li>-Community Health Services advisory groups</li> </ul> </li> <li>• Promote Council's Community Grants program and associated training program.</li> <li>• Organise one Welcome Community lunch or dinner with the Welcome Dinner Project for newly arrived community to connect with established Yarra residents.</li> </ul>	Ongoing          May-June 2019          September 2019
	Develop opportunities for CRALD groups to contribute their skills and knowledge to Council processes as active	<ul style="list-style-type: none"> <li>• Facilitate meetings and processes of the Yarra Multicultural Advisory Group (YMAG), including referring other Council consultations (eg. Budget) for YMAG advice.</li> </ul>	Ongoing

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

2. Participation and Inclusion			
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Strategic Goal	Action	Activities	Timeline
	informed citizens who are involved in the life of the community.	<ul style="list-style-type: none"> <li>Work with libraries / other organisations to organise community information sessions aimed at building capacity in CRALD communities, eg computer literacy, use of MyGov etc.</li> </ul>	
	Develop an inclusive, diverse and welcoming workplace at Yarra	<ul style="list-style-type: none"> <li>Provide advice and advocate for conditions at Council which promote inclusion eg. Prayer spaces.</li> <li>Participate in induction training, contributing to and delivering cultural diversity content, with the aim of fostering an inclusive and diverse workplace.</li> </ul>	<p>Ongoing</p> <p>Bimonthly delivery of training</p>
<p>2.2 Breaking Down Barriers</p> <p>To educate and advocate across Council, and to local businesses and service providers to ensure that programs and activities provided in Yarra are done so in an equitable and inclusive manner. The intersection of barriers such as age, gender, sexuality and cultural backgrounds need to be considered when designing and delivering services, programs and activities.</p>	Provide input and advice to developing programs and strategies across Council, to include CRALD needs and highlight strengths of diversity.	<ul style="list-style-type: none"> <li>Continue participation on Q&amp;A (LGBTIQ working group at Yarra) providing advice on strategy and planning, highlighting intersectionality of issues for CRALD people identifying as LGBTIQ.</li> </ul>	<p>Ongoing</p> <p>May 2019</p>

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

2. Participation and Inclusion			
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Strategic Goal	Action	Activities	Timeline
		<ul style="list-style-type: none"> <li>Assist in planning events raising awareness of multicultural / LGBTIQ issues eg. IDAHOBIT</li> <li>Contribute to the development of the Social Justice Charter.</li> <li>Contribute to other developing policies at Council and external stakeholders as opportunities arise.</li> <li>Investigate development of a cross-Council working group focusing on CRALD issues, aiming to connect staff from CRALD backgrounds and share responsibility for inclusion and participation.</li> <li>Investigate development of Diversity Champions program to spread expertise and knowledge across the organisation.</li> </ul>	<p>2019-2020</p> <p>Ongoing</p> <p>June 2019</p> <p>June 2019</p> <p>March 2019</p>

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

2. Participation and Inclusion			
<p>Council is committed to removing barriers that may preclude members of our multicultural community being involved in governance activities, using our services or joining in events and activities. It is imperative to understand the complexity of barriers and privilege, and how they intersect to impact on a person's opportunities for participation. Yarra will work from a strengths-based perspective in acknowledging that CRALD communities' assets and skills in developing programs and strengthening relationships.</p> <p><i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i></p>			
Strategic Goal	Action	Activities	Timeline
		<ul style="list-style-type: none"> <li>Promote and organise Taste of Harmony events at Council, celebrating staff diversity.</li> <li>Provide opportunities to Council staff and external stakeholders for training in cross cultural awareness and unconscious bias.</li> </ul>	ongoing
	Participate in local networks and working groups to contribute to planning which is inclusive to CRALD communities	<ul style="list-style-type: none"> <li>Continue involvement in Richmond Rising, Fitzroy Rising, Yarra LGBTIQ+ Network, Neighbourhood House Network and seek opportunities for inclusion on other relevant networks.</li> <li>Facilitate and organise Yarra Settlement Forum meetings providing opportunities for workers to build networks, share information, and build capacity around working with CRALD communities.</li> <li>Assist the Yarra Interfaith Network to continue to meet and provide community</li> </ul>	<p>Ongoing</p> <p>Bimonthly meetings</p> <p>ongoing</p>

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

<b>2. Participation and Inclusion</b>  Council is committed to removing barriers that may preclude members of our multicultural community being involved in governance activities, using our services or joining in events and activities. It is imperative to understand the complexity of barriers and privilege, and how they intersect to impact on a person's opportunities for participation. Yarra will work from a strengths-based perspective in acknowledging that CRALD communities' assets and skills in developing programs and strengthening relationships.  <i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i>			
Strategic Goal	Action	Activities	Timeline
		events which raise awareness on emerging social justice issues.	

<b>3. Liveable and Safe Community</b>  Ensuring that the public realm and facilities provided by Yarra are liveable and provide a welcoming environment for all members of our community.  <i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i>			
Strategic Goal	Action	Activities	
<b>3.1 Safe Places and Spaces</b>  Consult with our CRALD community on how Council parks, public spaces and facilities can be more accessible, representative and liveable. Additionally, work with other organisations and government departments (e.g. Housing Estates) to improve liveability by lowering safety concerns.	Develop and strengthen relationships in Yarra community to foster anti-racism messages.	<ul style="list-style-type: none"> <li>Continue meeting with We Stand Together working group and other relevant stakeholders to discuss issues of racially motivated abuse in public, and strategies to combat.</li> <li>Advocate to improve conditions at public housing estates where needed.</li> </ul>	Ongoing

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

<b>3. Liveable and Safe Community</b> Ensuring that the public realm and facilities provided by Yarra are liveable and provide a welcoming environment for all members of our community. <i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i>			
Strategic Goal	Action	Activities	
		<ul style="list-style-type: none"> <li>Promote We Stand Together resources to police stations, public housing, libraries, etc.</li> <li>Deliver a second We Stand Together Community Facilitators training program, building capacity of community members and delivering information in a culturally appropriate manner.</li> <li>Hold second community forum delivering the messages from We Stand Together with partners including Vic Police, and Vic Equal Opportunity and Human Rights Commission.</li> <li>Link in with and promote other governmental Anti-racism initiatives.</li> </ul>	ongoing
	Include CRALD community in consultations involving public spaces and facilities.	<ul style="list-style-type: none"> <li>Promote and assist involvement (assist with interpreters etc) in consultation and planning around public spaces and facilities to:               <ul style="list-style-type: none"> <li>-YMAG</li> <li>-YSF</li> <li>-Carringbush students</li> </ul> </li> </ul>	ongoing

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

<b>3. Liveable and Safe Community</b> Ensuring that the public realm and facilities provided by Yarra are liveable and provide a welcoming environment for all members of our community. <i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i>			
Strategic Goal	Action	Activities	
		-Community Health services users	
<b>3.2 Cultural Expression</b>  When developing public spaces and/or designing and implementing public events and activities Council will consider how to create community interaction, and also how to represent our diverse multicultural communities' expression, history and means of celebration.	Organise and promote events in the community to highlight the richness of the cultural heritage of Yarra and promote intercultural relations.	<ul style="list-style-type: none"> <li>• Partner with Fitzroy Learning Network and Libraries in delivering Bridges to Harmony during Cultural Diversity Week 2019.</li> <li>• Seek opportunities for CRALD contributions to community and Council events.</li> </ul>	March 2019  ongoing



Council actively encourages all members of our community to participate in civic life and engage with their neighbours and local community. Fundamental to achieving this goal is ensuring that information provided by Council is in a format that is accessible and inclusive for all. Council will continue to improve its communications to build community capacity. We need to ensure our processes are transparent and understandable for all, particularly new migrant communities. A priority for Council is ensuring that all residents have the opportunity to be active, engaged, and informed citizens.

[illegible]

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4. Engagement and Communication			
<p>Council actively encourages all members of our community to participate in civic life and engage with their neighbours and local community. Fundamental to achieving this goal is ensuring that information provided by Council is in a format that is accessible and inclusive for all.</p> <p>Council will continue to improve its communications to build community capacity. We need to ensure our processes are transparent and understandable for all, particularly new migrant communities. A priority for Council is ensuring that all residents have the opportunity to be active, engaged, and informed citizens.</p> <p><i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i></p>			
Strategic Goal	Action	Activities	
		<ul style="list-style-type: none"> <li>Review Language Services Policy and Guidelines and Accessible Communications Framework.</li> </ul>	June 2019
		<ul style="list-style-type: none"> <li>Provide training on cross cultural communications eg. Working with interpreters.</li> </ul>	June 2019
		<ul style="list-style-type: none"> <li>Investigate the need for a cross-organisational accessible communications working group to provide practical support to Council when communicating with the public.</li> </ul>	ongoing
		<ul style="list-style-type: none"> <li>Provide advice on translating Council information where needed.</li> </ul>	

## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

4. Engagement and Communication			
<p>Council actively encourages all members of our community to participate in civic life and engage with their neighbours and local community. Fundamental to achieving this goal is ensuring that information provided by Council is in a format that is accessible and inclusive for all.</p> <p>Council will continue to improve its communications to build community capacity. We need to ensure our processes are transparent and understandable for all, particularly new migrant communities. A priority for Council is ensuring that all residents have the opportunity to be active, engaged, and informed citizens.</p> <p><i>*Please note each action will be completed by the responsible officer, Team Leader Community Partnerships with the allocated budget to that position.</i></p>			
Strategic Goal	Action	Activities	
		<ul style="list-style-type: none"> <li>Continue to distribute Council Information Packs in multiple languages.</li> </ul>	

## Appendix 1

### Multicultural Yarra: Demographic profile

#### About the data

The demographic data used for this profile is sourced primarily from the ABS Census of population and housing. If not stated otherwise, the data is from the (latest) 2016 Census. Census data has been accessed either directly from the ABS or through Yarra's community profile<sup>1</sup> produced by .id consulting. Where possible the data is counting place of usual residence but for a few factors only place of enumeration was available<sup>2</sup>.

N.B. Questions regarding cultural and linguistic diversity tend to have a relatively high non-response rate with "not stated" responses comprising around 9-10% of responses for both country of birth and language spoken at home.

#### Birthplace

29% (25,055) of Yarra residents were born overseas in 2016, in over 140 countries. 19% of residents came from non-English speaking countries and 10% from main English speaking countries<sup>3</sup> (primarily the UK and New Zealand). This is similar to proportions of overseas born in 2011. In total, 51% were either born overseas or born in Australia with at least one parent born overseas.

The 15 top countries of birth in 2016 are shown in the table below.

Top 15 countries of birth	Number	%
England	3,314	3.8%
New Zealand	2,649	3.1%
Vietnam	2,625	3%
China	1,573	1.8%
Greece	1,131	1.3%
Italy	863	1%
USA	830	1%
Malaysia	742	0.9%
India	639	0.7%
Ireland	529	0.6%
Scotland	415	0.5%
Germany	410	0.5%
Canada	401	0.5%
South Africa	389	0.4%
Ethiopia	374	0.4%

The biggest overseas countries of birth in Yarra were England and New Zealand. Vietnamese were the biggest group from non-English speaking countries, followed by Chinese and Greek.

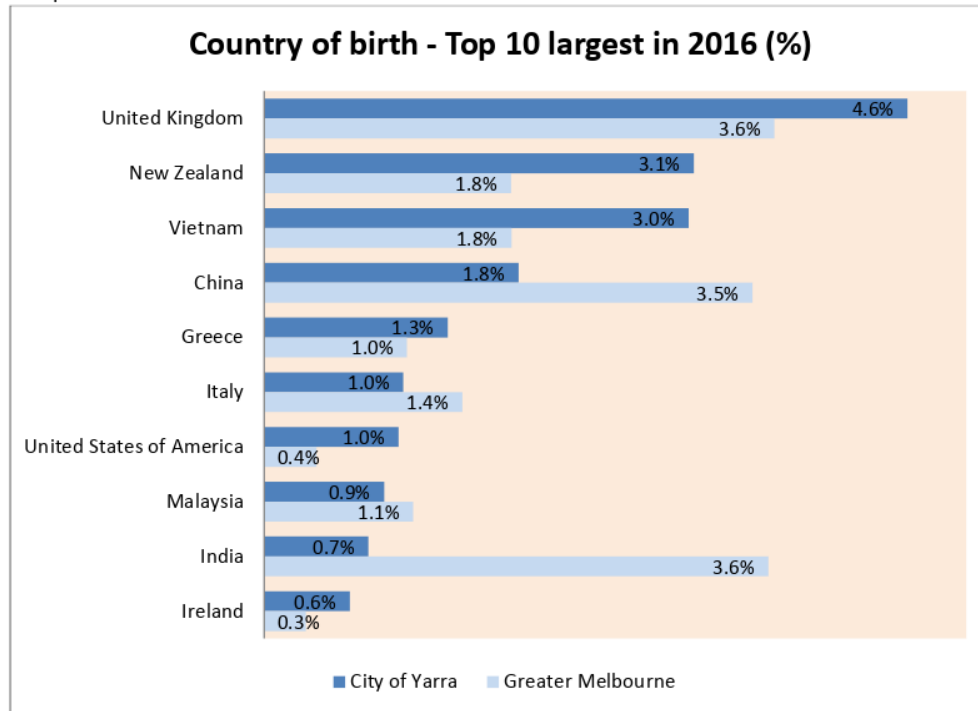
<sup>1</sup> <https://profile.id.com.au/yarra>

<sup>2</sup> The enumerated dataset is a count of where people actually were on Census night. The usual residence dataset records where people usually live.

<sup>3</sup> Main English speaking countries includes the United Kingdom, Ireland, New Zealand, USA, Canada and South Africa.

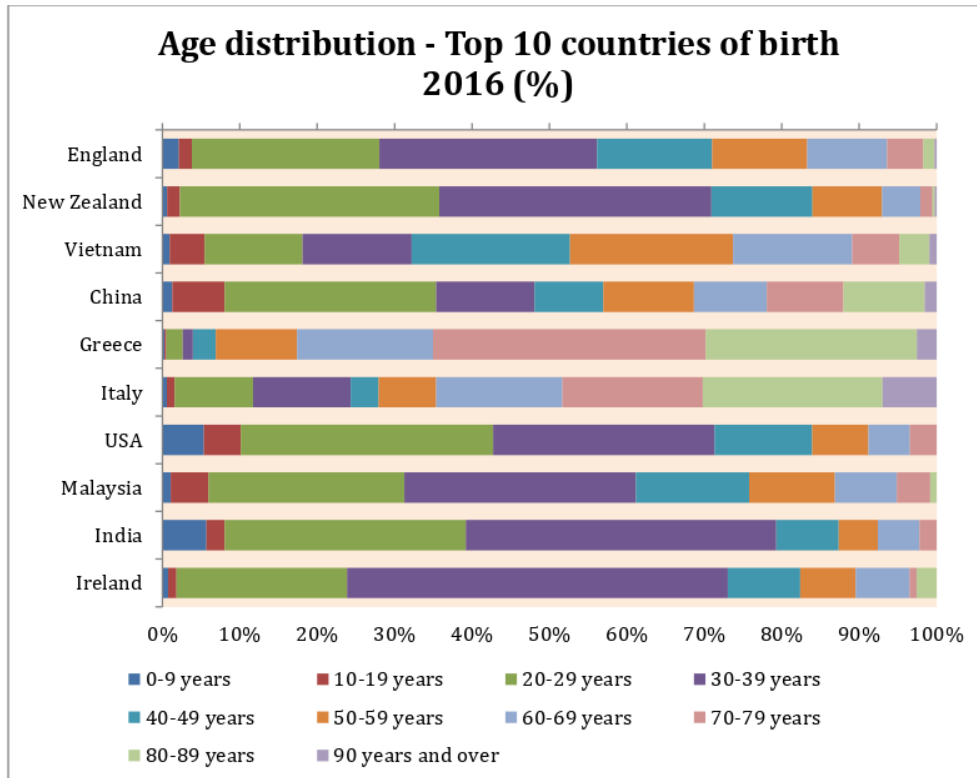
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The graph below shows the proportion of people from the top 10 countries of birth in Yarra as compared to Greater Melbourne.

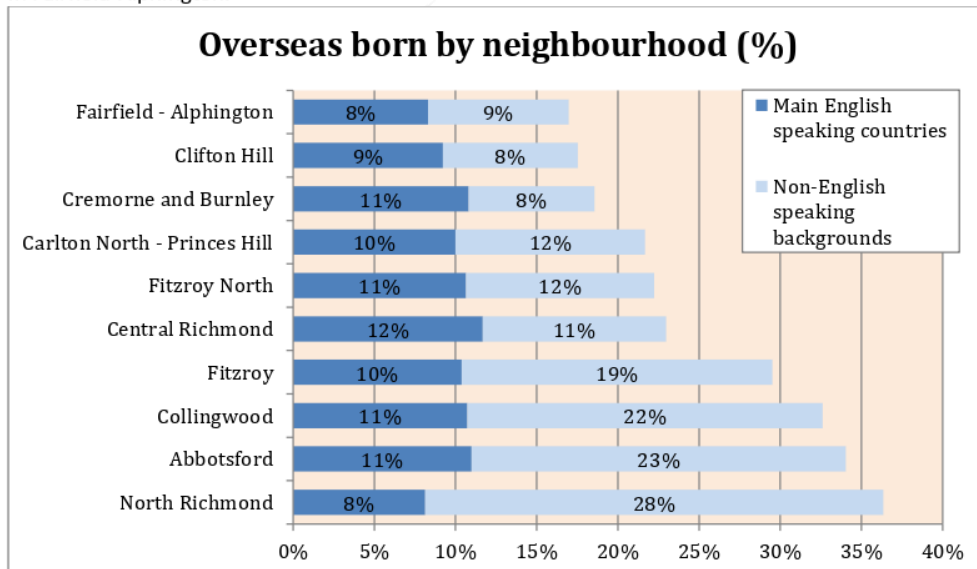


As compared to Greater Melbourne, Yarra has higher proportions born in main English-speaking countries (UK, NZ, USA and Ireland), and Vietnamese residents. Yarra has significantly lower proportions of Indian and Chinese born residents as compared to Greater Melbourne. The next graph shows the age distribution of the top 10 countries of birth in the City of Yarra in 2016. Most groups were aligned with the broader Yarra age profile, with high proportions of younger adults (20-39 years). Vietnamese residents were quite evenly spread across the age groups and Greek and Italians were distinctly older ethnic groups – notably two-thirds of all Yarra residents born in Greece were 70 years or older.

# Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022



There was significant variation across Yarra , in terms of diversity, with as many as 36% of North Richmond residents born overseas (including 28% from non-English backgrounds) and as few as 17% in Fairfield-Alphington.

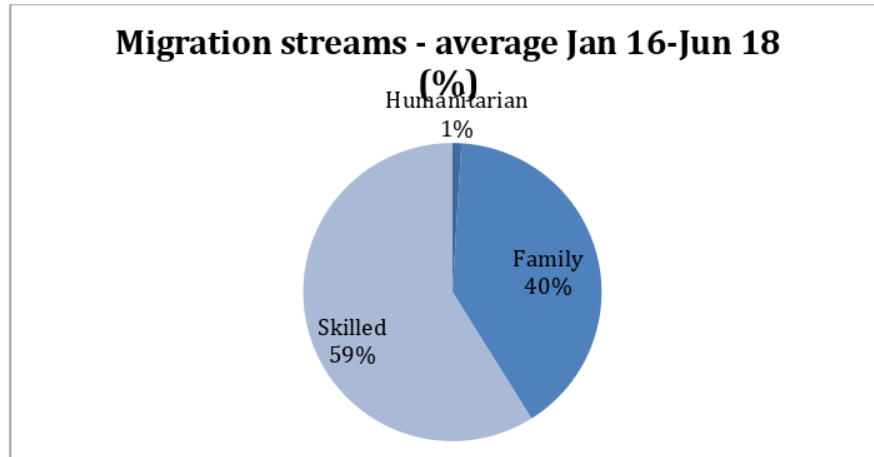


## Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022

### Recent arrivals and changing trends

Settlement data from the Australian Government shows the number of permanent settlers to Yarra in the last three years<sup>4</sup>.

Year	Humanitarian	Family	Skilled	Total
2016 (Jan-Dec)	13	425	620	1058
2017 (Jan-Dec)	10	490	674	1174
2018 (Jan-Jun <sup>5</sup> )	5	240	401	646



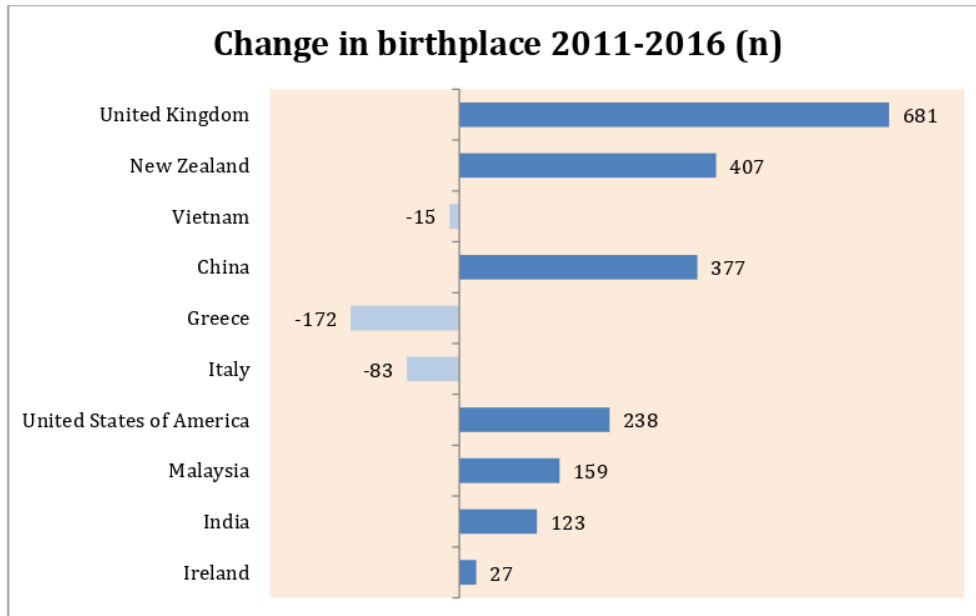
Numbers have been quite stable in the last few years, with skilled migrants making up the bulk of settlers (~60%), followed by those arriving through the family stream. As compared to Victoria, Yarra has a higher proportion using the family stream (40% as compared to 32%) and very little humanitarian settlement in the past few years.

According to the 2016 ABS Census, 28% of Yarra residents born overseas were recently arrived in Australia (2011-2016), a slightly higher proportion than that of Greater Melbourne (24%). Between 2011 and 2016, the number of people born overseas increased by 3,569 or 17%, and the number of people from a non-English speaking background increased by 2,020 or 14%. The largest increases in country of birth between 2011 and 2016 were for those born in the United Kingdom, New Zealand, China and the United States of America, as shown below.

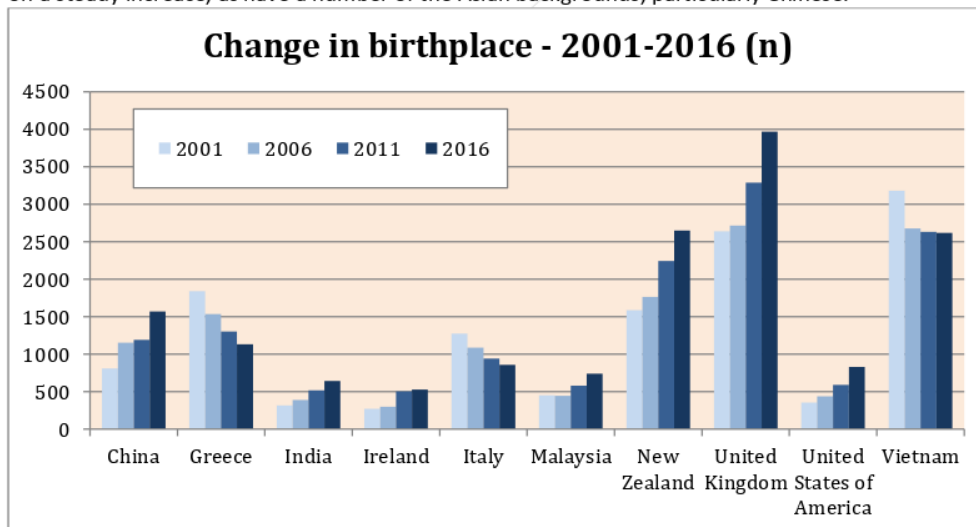
<sup>4</sup> Source: Settlement Database, Australian Government, accessed August 2018

<sup>5</sup> N.B. First half of the year only

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Looking at the trends over a longer period, from 2001 to 2016 (below), one can clearly see the declining numbers of Southern European migrants as they age, and the stagnating number of Vietnamese born, after spiking in the late 90's to early 00's (although still relatively high). English speaking migrants from the UK, New Zealand, and to a lesser extent Ireland and the USA, have been on a steady increase, as have a number of the Asian backgrounds, particularly Chinese.



### Language

About 19,000, or 22%, of Yarra residents spoke a language other than English at home, representing a total of 120 different languages. Across Greater Melbourne, 32% spoke another language and 26% across Victoria.

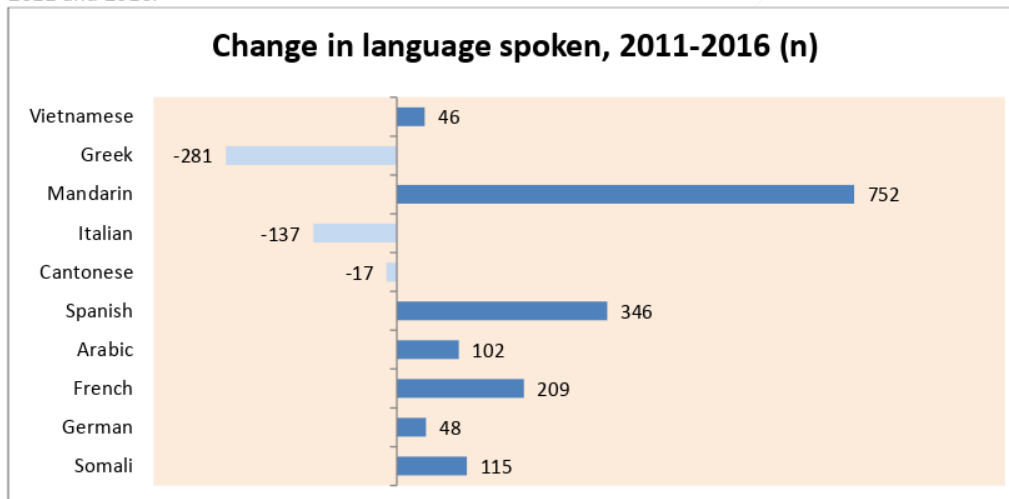
The 10 biggest languages in Yarra, other than English, are shown in the table below.



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TOP 10 LANGUAGES OTHER THAN ENGLISH	Number	%
Vietnamese	3,373	3.9%
Greek	2,285	2.6%
Mandarin	1,906	2.2%
Italian	1,567	1.8%
Cantonese	1,174	1.4%
Spanish	876	1.0%
Arabic	690	0.8%
French	627	0.7%
German	421	0.5%
Somali	411	0.5%

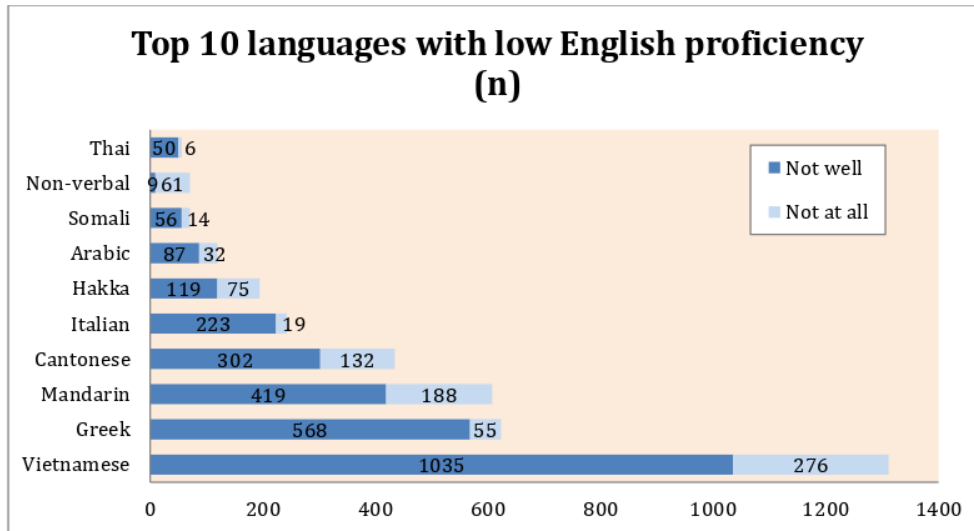
Consistent with the large proportion of Yarra residents born in Vietnam, Vietnamese is the biggest language group after English. Greek is the second biggest language group, however given the ageing profile of the Greek population in Yarra the number of Greek speakers is decreasing. Mandarin is now the third biggest non-English language and has seen the biggest increase in numbers between 2011 and 2016.



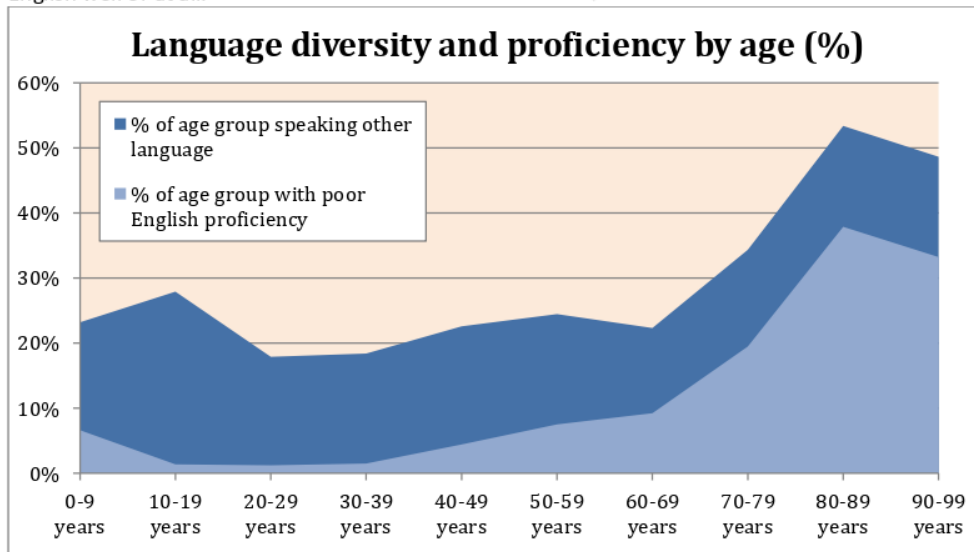
Of those who spoke another language, close to 4,500 people did not speak English well or at all, at the time of the last Census.

The Vietnamese speaking population of Yarra had the highest number of people who didn't speak English well or at all (1,311), followed by Greek (623), Mandarin (607) and Cantonese (434). The top 10 countries with low English proficiency are shown below.

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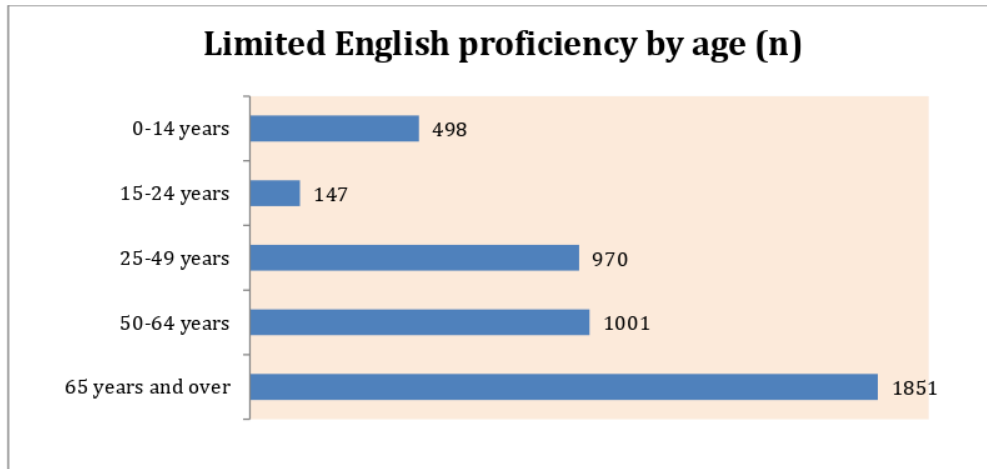


The graph below shows the proportion of persons who speak a language other than English and the proportion of poor English proficiency by 10-year age groups. As is illustrated, the ageing population, 70 years and older, have a high level of language diversity, and also a high level of poor English speakers. Younger adults are on average less language diverse and very few don't speak English well. Interestingly, close to 30% of 10 to 19 year olds speak another language, yet only 1% don't speak English well or at all.



The below graph shows the actual numbers of people who have limited English proficiency for the various age groups. Close to 2,000 people 65 years and over don't speak English well or at all, and almost 500 aged up to 14 years. Very few youth (15-24 year olds) don't speak English well.

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Women were more likely to have limited English proficiency. Of those who speak English “not well” or “not at all”, 1,667 were male and 2,778 (62%) were female.

### Religion

In the 2016 Census, about half of Yarra’s residents did not identify with a religion. The biggest religion when grouped was Christianity, as shown below.

RELIGION TOTALS	Number	%
Christian total	26,034	30%
Non-Christian total	6,812	7.9%
Non-classifiable religious belief	868	1%
No religion	42,767	49.4%
Not stated	10,186	11.8%
<b>Total Population</b>	<b>86,657</b>	<b>100%</b>

The greatest increase in a religion between 2011 and 2016 was Islam (+387), however those who identified as “no religion” increased by over 13,000 between the Census years.

Yarra residents who spoke a language other than English were more likely to identify as religious, with 40% of non-English speakers identifying as Christians (as compared to 30% on average), 15% as Buddhists (as compared to 4%) and 8% as Muslim (as compared to 2%).

### CALD and Public Housing

Yarra has a significant proportion of residents living in public housing, with 9% recorded across the municipality at the time of the last Census. If you look at Yarra’s overseas born population it goes up to 17%, and looking specifically at those Yarra residents who were born in non-English speaking countries, as many as 25% were living in public housing.

Of the 7,550 residents who lived in public housing, 57% were born overseas, with 55% from non-English backgrounds. The top countries of birth for public housing residents were:

1. Vietnam (1,317, about half of Yarra’s Vietnamese population)
2. China (614)
3. Ethiopia (300)
4. Timor-Leste (294)
5. Sudan (216)

## **Attachment 1 - Draft Multicultural Partnerships Plan 2019-2022**

73% spoke a language other than English, including 29% who have poor English language proficiency. The 5 biggest languages were: Vietnamese, Mandarin, Cantonese, Arabic and Somali.

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

### Multicultural Partnerships Plan 2015-2018

#### Final Report - Year Four Actions – 2018

##### Priority Area 1 - Relationships

OBJECTIVE	STRATEGY	ACTION	PROGRESS
1.1 Create opportunities for people from multicultural backgrounds to make connections and share traditions, encouraging a stronger sense of belonging to the broader Yarra community.	1.1.1 Create and cultivate opportunities for cultural exchange between community groups, providing opportunities for sharing of traditions and cultural practices.	<p>Refer Yarra's community grants program to:</p> <ul style="list-style-type: none"> <li>-community groups</li> <li>-service providers</li> </ul> <p>Connect groups with each other as well as local community organisations and Neighbourhood Houses, to pool resources and interact during special events.</p> <p>Connect CALD groups and individuals with Council departments, to link in to initiatives and projects, enhancing relationship and capacity building.</p>	<p><b>Information regularly distributed to networks, groups and agencies, including organising speakers at network meetings, Neighbourhood House Network Meetings and at YMAG.</b></p> <p><b>Visits to community groups conducted regularly to provide information on Council resources and programs.</b></p> <p><b>New groups and contacts provided with Community Grants information as well as connections to relevant local networks and services.</b></p>
	1.1.2 Explore and support programs to combat isolation, so that vulnerable, isolated residents are	Connect with local agencies via the Yarra Settlement Forum and individual meetings, to explore ways of engaging with socially isolated residents.	<b>Liaison visits made to local services; invitations to attend the Yarra Settlement Forum as well as presenting. Some examples of YSF presentations include services for trafficked sex workers, family violence and CALD communities,</b>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
	supported to access services and activities that meet their needs.	Organise one "Welcome Community" Lunch or Dinner in Yarra with the Welcome Dinner Project, in order to create links between newly arrived residents and established residents.	<p>education and training needs of CALD residents, and family and children's services.</p> <p><b>A Welcome Community Lunch was not organised this year due to budget restrictions and timing.</b></p>
1.2 Provide opportunities for Council to build strong relationships with multicultural groups, and enable these groups to contribute to Council processes as active informed citizens who are involved in the life of their communities.	1.2.1 Continue to facilitate the Yarra Multicultural Advisory Group (YMAG).	Hold quarterly meetings of the YMAG in 2018, inviting Council staff to attend as well so as to provide information on services and forge relationships.	<p><b>A total of four quarterly meetings were held with the YMAG (February, April, August and November, Cr Chen Yi Mei -Chair)</b></p> <p>YMAG meetings proved successful with a range of diverse groups being represented at each meeting and stronger relationships being forged between Council and community members. Various Council consultations were conducted with the YMAG including the Multicultural Partnerships Plan, Heritage Strategy, Volunteering Strategy, and Budget consultation.</p> <p>Presentations at YMAG include; library updates, community grants information, Census information, Victorian Electoral Commission, Streetcount Project, and We Stand Together project.</p>
	1.2.2 Establish and strengthen links with ethno-specific	Maintain and update internal database of multicultural groups and services, adding new	<b>The CALD group directory has been maintained in Trim and updated.</b>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
	organisations, multicultural groups and leaders in Yarra.	entries and maintaining contact with established contacts.	<b>This directory is shared with other Council staff upon request and is a useful tool for accessing CALD communities.</b>
	1.2.3 Facilitate networking and collaboration between groups, service providers and Council.	Hold bi-monthly Yarra Settlement Forum meetings from February to November, moving to a new format for 2018 based on feedback of members, including a planning and review session in November.	<p><b>YSF meetings held bi-monthly (Feb, Apr, Jun, Aug, Oct, Dec), administrative duties (agendas and minutes) attended to, and invitations sent to new contacts and services.</b></p> <p><b>Special forums held on (1) Education and Training Opportunities for CALD communities in Yarra and (2) Family Violence and CALD communities.</b></p>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
		<p>Assist the Yarra Interfaith Network to hold monthly meetings from February to December, including:</p> <ul style="list-style-type: none"> <li>-holding special presentations on topics of community interest and open to the public, and</li> <li>-the Annual General Meeting in November.</li> </ul> <p>Visit the Neighbourhood House Network meeting a minimum of three times per year to strengthen relationships and share information.</p> <p>Investigate facilitating an internal Multicultural working group at Council, aiming to connect staff from CALD backgrounds or with an interest in multicultural affairs, to create stronger links and work on emerging issues within the organisation and the community.</p>	<p><b>The Yarra Interfaith Network has continued to meet monthly, and have increased their independence, having made several tours to places of worship, and increased membership. The group is undertaking a project to map places of worship in Yarra. The AGM in November 2018 hosted a Panel on Homelessness and Social Justice.</b></p> <p><b>YSF activities and forums were promoted to Neighbourhood Houses at Network meetings. NH coordinators also invited to YSF meetings.</b></p> <p><b>An internal Yarra multicultural working group has not developed, as interest has been so far low. Intention to investigate further in the coming year.</b></p> <p><b>Yarra Council representative appointed to the Victorian Multicultural Council's Regional Advisory Committee North West Region.</b></p>
	1.2.4 Continue to strengthen links made with partners from the "Stand Together" project.	Broaden involvement of community members in the anti-vilification project "We Stand Together" which will assist in the building of relationships and provide opportunities for community members to be involved in the implementation of this project.	<p><b>The "We Stand Together" project was completed in December 2017, producing a wallet-sized fold out card for residents providing assistance in the event of being a bystander or target of racial / religious-motivated abuse. The resource has continued to be distributed throughout 2018 at festivals, community events, and network meetings.</b></p>



## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
			<p>A community-wide forum was held in May involving interpreters with over 200 community members with low levels of English literacy, providing information on the resource and presentations from Police, Fitzroy Legal Service and Victorian Equal Opportunity and Human Rights Commission.</p> <p>Yarra presented with Neighbourhood Justice Centre staff at the No More Harm Conference on the WST project in April.</p> <p>The WST project has been highlighted in the Victorian Equal Opportunity and Human Rights Commission's "Multicultural and Multifaith Engagement Action Plan".</p> <p>Further advocacy has occurred in the form of Round Table discussions with relevant stakeholders regarding unsafe and racist behaviour in and around the public housing estates in Yarra. The discussions are leading to developing potential projects to combat these behaviours and increase education for residents.</p>
	1.2.5 Begin the development of the Multicultural	Conduct desktop review and consult with internal and external stakeholders, to begin development of the Multicultural Partnerships Plan 2019-2022.	<b>Report developed on Context, Issues and Best Practice, as a background document to beginning the development of the new Plan.</b>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
	Partnerships Plan 2019-2022		<p>Summary consultation report developed, analysing current and recent Yarra consultations results for development of a) Council Plan, b) Active Ageing, Access and Inclusion, and c) 0-25 years Plans, which can be fed into the MPP development.</p> <p>Consultation conducted throughout 2018 to gather feedback.</p> <p>Draft MPP document developed and presented to Council early 2019.</p>

### Priority Area 2– Access and Inclusion

OBJECTIVE	STRATEGY	ACTION	PROGRESS
2.1 Provide information and services that are accessible to multicultural communities and are appropriate to their cultural needs and language requirements.	2.1.1 Promote Council frameworks and guidelines to provide an integrated and inclusive approach to communications, as well as practical tools for Council officers to use.	<p>Promote Language Services Policy and Guidelines, to Council staff via visits to teams, via the intranet and in newsletters.</p> <p>Review potential re-print of desktop guide for staff and promote internally.</p> <p>Develop in-house training workshop on use of best practice approaches to language services, and deliver to Access staff.</p>	<p>The desktop guide to using Language services continues to be distributed to new staff upon request, providing instructions on how to book and use interpreters and translations.</p> <p>Presentation to new Access staff (June) on Language services guidelines.</p> <p>Revision of guidelines to be reviewed in collaboration with Communications after a review of translations vendors and contract with telephone interpreter service updated.</p>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
		<p>Develop in-house tools accessible on the intranet for staff to assist them in using language services confidently.</p> <p>Participate in cross-organisational working group on accessible communications (ACE) led by Communications Unit, that draws together the expertise of a broad range of Council staff and provides practical support to Council when communicating with the public.</p>	<p><b>Development of tools is dependent on update in contracts and services with Language Services providers. Planning has commenced with Communications unit for an intranet webpage to house these resources.</b></p> <p><b>The ACE has not continued in 2018 due to changing staff and responsibilities in Communications, however there are plans to investigate the continuation of such a group in 2019.</b></p> <p><b>The officer also had the opportunity to present on a Panel of speakers at an event organised by the State Department of Premier and Cabinet (November), presenting on the topic of Communicating with CALD communities (Nov). This was a fruitful relationship building opportunity as well as a way of showcasing the work of Yarra.</b></p>
	2.1.2 Develop Council information in key community languages.	Continue working with Communications to develop Council information in multiple community languages, upon request.	<p><b>Dissemination of translated Information sheet regarding changes to January 26 to CALD communities in key languages.</b></p> <p><b>Provided advice and collaboration with Communications on various issues including new language to be included on publications, translations vendors' panel, updates on</b></p>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
		Continue involvement in dissemination of Council Information Packs in multiple languages, providing advice on which languages to re-print.	<b>language demographics and website improvement.</b> <b>Council information packs continued to be distributed to new residents, groups and contacts.</b>
	2.1.3 Facilitate cultural awareness training for council staff.	Provide advice and resources to Council's People and Culture, and contribute to Corporate Training Calendar on topics related to cultural awareness training.	<b>Working with Interpreter training (advanced) provided to Aged Services staff (July).</b>
2.2 Support programs and services that target groups from multicultural backgrounds at risk of further disadvantage (e.g. asylum seekers, women, people with disabilities, international students, LGBTIQ).	2.2.1 Work in collaboration with local stakeholders to identify and potentially respond to emerging issues in communities at risk of further disadvantage (e.g. asylum seekers, women, people with disabilities, international students, LGBTIQ).	<p>Organise a minimum of 2 workshops for service providers, based on identification of emerging issues for multicultural groups at risk of further disadvantage via the YSF.</p> <p>Collaborate with Council's Community Grants team to identify potential areas for funding in CALD communities, assist with assessments of grant applications, and link services/CALD groups to Grants Program.</p> <p>Broaden the reach of the anti-vilification project "We Stand Together", increasing its dissemination.</p>	<p><b>Half day workshops conducted on (1) Education and Training for CALD communities (July), and (2) Family Violence and CALD communities (October). Workshops targeted at service providers working with CALD clients, with the aim of highlighting complex disadvantage caused by intersectionality of barriers.</b></p> <p><b>Provided assistance with assessment of Annual Grants, Small Project grants, as well as Investing in Communities grants.</b></p> <p><b>Extension of We Stand Together project to establishing Round Table discussions with other relevant stakeholders around racist behaviour around public housing estates. New stakeholders brought in to discussions include DHHS staff and Chief Inspector of Police.</b></p>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
		Continue involvement on LGBTIQ working group, highlighting the intersectionality of issues for CALD people identifying as LGBTIQ.	<p>Public forum (May) held with over 200 people; presentation at No More Harm Conference (April), distribution of resource at festivals, events and network meetings.</p> <p>Participation and collaboration continued on internal LGBTIQ working group, assisting with events.</p> <p>In addition to Council's working group, have also joined the Yarra-wide LGBTIQ network, contributing to the conversation at a broader level.</p>

### Priority Area 3 – Opportunities

OBJECTIVE	STRATEGY	ACTION	PROGRESS
3.1 Support and strengthen the capacity of Yarra communities to become independent, resilient, engaged and informed.	3.1.1 Link community groups and individuals to Council's Community Grants and other programs.	<p>Inform and update new and established community groups about Council's Community Grants Program.</p> <p>Provide information about opportunities for training in applying for grants and issues related to group governance, to:</p> <ul style="list-style-type: none"> <li>-Community groups</li> <li>-service providers</li> </ul>	<p>Information and assistance provided to community groups regarding Community Grants throughout the year, at YMAG and YSF meetings.</p> <p>Information shared among YMAG, YSF, Richmond Rising, Connecting Fitzroy networks.</p>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
		<p>-YMAG</p> <p>Provide opportunities for members of the YMAG to build capacity, learn skills and participate in Council initiatives.</p>	<p><b>YMAG members provided with opportunities to contribute to Council policies and budget; received information on voting and becoming Democracy Ambassadors.</b></p>
3.2 Build an inclusive workforce at Yarra Council by increasing cultural, linguistic and religious diversity.	3.2.1 Assist in developing an inclusive and welcoming workplace at Yarra.	<p>Review induction content and contribute to the cultural diversity module of the training. Deliver content at each induction training session (6 per year).</p> <p>Provide advice and advocate for conditions at Council which promote inclusion eg. reflection spaces.</p>	<p><b>Induction material reviewed and participated in delivering training at induction sessions.</b></p> <p><b>Collaborating with People and Culture Diversity Officers and planning to provide lunchtime learnings which reflect diversity of staff and raise awareness, eg. issues around faith, asylum seekers etc.</b></p>

### Priority Area 4 – Anti-racism

OBJECTIVE	STRATEGY	ACTION	PROGRESS
4.1 Support opportunities which promote intercultural relations, combat racism, celebrate diversity and acknowledge the multicultural heritage of Yarra.	4.1.1 Organise events in the community to highlight the richness of the cultural heritage of Yarra and promote	<p>Partner in organising event (March) to celebrate Cultural Diversity Week/Harmony Day for community members, broadening the reach of participants.</p> <p>Organise event to celebrate Refugee Week (June) for community members.</p>	<p><b>Contributed \$2k and collaborated on the Bridges to Harmony (March 2018) event led by Fitzroy Learning Network, celebrating Cultural Diversity Week.</b></p> <p><b>Refugee Week event organised in June 2018, which included a panel of speakers and a small art exhibition.</b></p>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
	intercultural relations.	Promote and organise Taste of Harmony initiative at Council which celebrates staff cultural diversity.	<b>Three Taste of Harmony events organised at Richmond, Collingwood and the Depot in March / April.</b>
	4.1.2 Build relationships within the Yarra community to foster anti-racism messages.	Develop and strengthen relationships by meeting a minimum of 4 times per year with: -Victoria Police representatives in Yarra, -Neighbourhood Houses, -community organisations, and promote anti-racism campaigns and messages.	<b>Have met between 6-10 times during 2018 with each of these stakeholders via YSF, YMAG, We Stand Together, Neighbourhood House network, and other informal meetings.</b>
	4.1.3 Highlight and support programs combating racism in the community.	Continue to promote the "We Stand Together" project within Council and externally with other service providers and networks.  Hold a community forum disseminating the information from the Stand Together project, and review a potential re-print of the resources.	<b>Resources from We Stand Together project have been re-printed 3 times since the beginning of the project, and disseminated to Police Stations, Libraries, Public Housing, Neighbourhood Houses, Yarra Settlement Forum, Yarra Multicultural Advisory Group, and other network meetings. This project was a finalist in the VicHealth awards 2018.</b>  <b>Broader community forum held in May at Richmond Town Hall, with over 200 attendees. Presentations provided by Fitzroy Legal Service, Vic Human Rights and Equal Opportunity Commission, and Vic Police. Interpreters were employed at tables, enabling people with low English literacy to participate.</b>

## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
		<p>Support and promote programs and initiatives combating racism funded through Yarra's Community Grants Program. Share information with:</p> <ul style="list-style-type: none"> <li>-relevant Council units,</li> <li>-community groups</li> <li>-service providers</li> </ul> <p>Link in with other governmental Anti-racism initiatives.</p>	<p><b>Promotion to relevant networks of Community Grant recipients which focused on raising awareness and combating racism.</b></p> <p><b>Joined the Mayoral and Local Government Taskforce for People Seeking Asylum, advocating for the reinstatement of the SRSS program. The effects of this funding cut has led many People Seeking Asylum to destitution and extreme hardship and has put an even bigger strain on services providing material aid and housing to the broader community. This Taskforce has continued throughout 2018 and will be ongoing as it embarks on a joint media campaign, and will continue to advocate to people seeking asylum more broadly to reverse the demonisation of these groups in government and the broader community.</b></p>
4.2 Provide leadership at Council level by taking a stand against racist behaviour.	4.2.1 Provide advice on Council policies and procedures to promote a 'zero tolerance' stance	Provide advice on Council documents and policies where requested.	<b>Advice provide across Council.</b>



## Attachment 2 - Multicultural Partnerships Plan 2015-2018 Action Plan Year 4 Report

OBJECTIVE	STRATEGY	ACTION	PROGRESS
	on racist behaviour.		
	4.2.2 Promote campaign 'Racism. It stops with me' to community and Council staff.	Ensure Council's support of this campaign is promoted through various channels such as forums, conferences, online and in signs in town hall reception areas.	<b>Continued support of this program and participated in a consultation with the Australian Human Rights Commission providing feedback on how Councils and the Commission can work together better.</b>

## Attachment 3 - Consultation Report Multicultural Partnerships Plan 2019-2022

### Consultation Report – Draft Multicultural Partnerships Plan 2019-2021

This report provides information on the various consultation methods used for the development of the Draft Multicultural Partnerships Plan 2019-2022. Engagement and consultation occurred throughout 2018 and includes the following:

#### **1. Summary report of relevant Yarra consultations**

Community Partnerships (CP) is developing a number of strategies currently and in the next 12 months in the following areas:

- Aboriginal Partnerships
- Homelessness
- LGBTIQ
- Multicultural Partnerships
- Social Justice
- Volunteering

Other branches of Council are currently finalising strategies that have synergies and/or similar stakeholders as the strategies that CPU are developing and updating. Extensive community consultation has occurred in the last 6-12 months in the development of the following documents:

- Active Healthy Ageing Strategy 2018 – 2024 (Aged & Disability Services)
- Access and Inclusion Strategy 2018 – 2024 (Aged & Disability Services)
- 0-25 Plan (Family, Youth and Children's Services)
- Council Plan 2017 – 2021 (including the Municipal Public Health Plan)
- Re-Imagining Victoria Street

Rather than re-invent the wheel, these branches of Council have shared information from the various consultation processes and results with CP to ensure that there is a whole of Council approach to responding to the needs of the community. Consultations conducted in the development of the above plans were extensive and widely diverse, providing a rich resource and valuable information with application to all the upcoming plans CP is developing. The large amount and wide diversity of information was a valuable resource for use by CP.

The use of these consultation results ensures a whole of Council approach which is an efficient and effective use of resources and also avoids "consultation fatigue" of participants.

The report developed presents a summary of the key findings from the community consultation and engagement processes conducted by other branches that are pertinent to the targeted strategies CP is developing.

#### **2. Online**

The Inclusive Yarra webpage was developed inviting users to provide examples of inclusion, ideas to increase inclusion, and the opportunity to upload video or photographic footage. This was designed to incorporate the themes for all the various policies under development by CP (see above) in order to maximise efficiency.

The engagement activity was predominantly a creative, ideas generation process, aiming for narratives, suggestions and examples of inclusion in Yarra and beyond, in order to create richer

## Attachment 3 - Consultation Report Multicultural Partnerships Plan 2019-2022

information to feed into the plan's development. The purpose of this creative approach is to encourage people to consider what it means to feel included in the community, and what role Council can play in ensuring that all people, from all cultural backgrounds and with different life experiences can be involved in the Yarra community.

The objective of understanding community views through storytelling is to unearth unique, personal perspectives about the theme of inclusiveness, providing a rich understanding of what this means to people who live, visit, work and study in Yarra, and further enriching the data from which the strategies will be developed.

Promotion of the Inclusive Yarra webpage targeted Neighbourhood houses, schools, community groups and organisations, via facebook and Yarra life eNews. It also included outreach (along with Story Pods below) at two community events and one library, St Mary's house of welcome and English as an Additional Language classes.

A sample of these entries can be found [here](#). Over 200 contributions in total were collected.

The prize of a voucher to social enterprise café Streat was offered as an incentive to participate, and over 100 people provided feedback to the webpage, providing a diverse breadth of responses.

### 3. In person

Opportunities to provide face to face feedback were aligned with the Inclusive Yarra web page in the form of "Story Pods" set up at the Peel St Festival, Atherton Gardens Community Day and the Richmond Library. The Story Pods are a tool for collecting information whereby community members are able to share their stories in a Storypod, with video gathered, analysed and edited for use in the development of the Plan.

Again, the engagement approach encouraged creative contributions of narratives and examples via video and / or storytelling. The data collected has use for the development of strategies as well as for future use in promotion of inclusive advocacy, initiatives and social media posts.

At these pop-up sessions, community members were also able to complete a hard copy form if they did not want to participate in providing video footage.

### 4. Targeted focus groups

After an analysis of the consultations and groups engaged across Council provided in the Summary Report above, a plan was developed to target conversations with groups whose voices were missing. These groups included newly arrived CALD groups with little to no English literacy.

The questions explored in the focus groups were aligned with the Inclusive Yarra page, namely "What do you like about Yarra?" and "What can be done to improve living / visiting Yarra".

Focus groups were conducted with the following groups: students from newly arrived communities studying English as an Additional Language (EAL) (four classes), Cohealth Community Liaison Advisory Panel, Yarra Multicultural Advisory Group members, Yarra Settlement Forum members, and Neighbourhood Houses.

## Attachment 3 - Consultation Report Multicultural Partnerships Plan 2019-2022

The focus groups held with EAL students were constructed around an English language lesson, with the assistance of teachers to ensure full engagement by students with very low English literacy levels. These sessions were constructed to explore concepts of inclusion and diversity and local government in an educational setting, and enabled a deeper understanding and fuller participation from students than has traditionally been experienced in focus “conversation” groups.

Computer literacy classes were also engaged, to assist community members to provide input into the Inclusive Yarra page – an opportunity to include people who would not normally participate in such an exercise. The added benefit to this approach to incorporating EAL and computer classes, is that the engagement is a capacity building exercise for participants rather than solely information gathering for Council.

People who were engaged in this process were overwhelmingly grateful to Yarra for providing this opportunity to participate and have their voices heard - many of whom have never participated in consultations before.

### Consultations Results

An analysis of all information obtained has led to the development of four Priority Areas for Council to target activities over the next four years. These four Priority Areas align with the Standards set by the Welcoming Cities Network (of which Council is a member), and will simplify Council’s journey in reaching the goal of being a Welcoming City. Yarra’s priorities over the next 4 years are:

- *Welcoming Diversity* (Welcoming Cities Standard 1)  
Strategic Goal 1: Leadership and Partnerships – developing partnerships, eradicating racism, acknowledgement of Indigenous heritage.  
Strategic Goal 2: Advocacy - advocating for the rights of our multicultural community to focus on building a socially cohesive and inclusive City.
- *Participation & Inclusion* (Welcoming Cities Standard 2, 3, 4)  
Strategic Goal 3: Creating Opportunities – building relationships to support learning and employment opportunities for CALD communities.  
Strategic Goal 4: Breaking down Barriers – ensuring programs, information and activities are equitable and inclusive.
- *Safe & Liveable Spaces* (Welcoming Cities Standard 6)  
Strategic Goal 5: Safe Places and Spaces – ensuring spaces and facilities in Yarra are accessible, representative and liveable, while lowering safety concerns.  
Strategic Goal 6: Cultural Expression – creating opportunities for interaction and celebration representing cultural, linguistic and religious diversity.
- *Engagement & Communication* (Welcoming Cities Standard 5)  
Strategic Goal 7: Connections – supporting the development of programs which increase intercultural understanding.  
Strategic Goal 8: Knowledge Sharing – providing accessible, culturally appropriate information to encourage participation in public life.

A first year (2019) Action Plan was developed using the above Priority Areas and Strategic Goals as a framework, which will be reviewed at the completion of 2019 and which will contribute to the development of subsequent Action Plans.



## **COMMUNITY PARTNERSHIPS**



## **SUMMARY REPORT BRANCH COMMUNITY CONSULTATIONS**

## Attachment 4 - Community Partnerships Policies Community Consultation Report

### PREAMBLE

Council is committed to ensuring that Yarra is a place where everyone can live well. Living well means feeling included and active in the community. It means individuals being able to connect to other people and be able to participate in everyday life. In order to reach this goal Council has key objectives and strategies outlined in its Council Plan.

Two of the key objectives outlined in the Council Plan 2017-2021 are fundamental to the goals of Community Partnerships (CP):

- 1 Community health, safety and wellbeing are a focus in everything we do.
- 2 Inclusion, diversity and uniqueness are welcomed, respected and celebrated.

Over the next period of time CP will be updating and/or creating strategies and/or policies which address the best way to ensure inclusion and respectfulness for all members of the Yarra community.

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### SECTION 1 INTRODUCTION

#### 1.1 COMMUNITY PARTNERSHIPS

During the community consultation for the development of the Council Plan, “identity” was a passionate and recurring theme. The Yarra community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council. Council’s commitment to Social Justice is also clear:

*“Council has a strong commitment to achieving social justice and will continue to work with the community and all levels of government to challenge discrimination and address disadvantage. Council is actively working to reduce barriers so that all residents can participate in community and access services regardless of age, gender, sexuality, income, education, cultural background, language skills or disability”. (Yarra Council Plan 2017 – 2021)*

Community Partnerships is responsible for developing strategies and policies which will ensure that the commitments identified above are not just words but are actioned through the manner in which Council delivers its services and programs to, and engages with, the Yarra community.

#### 1.2 DEVELOPMENT OF STRATEGIES/POLICIES

In the next 12 months, CP will be working on strategies in the following areas (various timelines):

- Aboriginal
- Homelessness
- LGBTIQ
- Multicultural
- Social Justice
- Volunteering

Other branches of Council are currently finalizing strategies that have synergies and/or similar stakeholders as the strategies that CP is developing and/or updating. Extensive community consultation has occurred in the last 6-12 months in the development of the following documents:

- Active Healthy Ageing Strategy 2018 – 2024 (Aged & Disability Services)
- Access and Inclusion Strategy 2018 – 2024 (Aged & Disability Services)
- 0-25 Plan (Family, Youth and Children’s Services)
- Council Plan 2017 – 2021 (including the Municipal Public Health Plan)



## Attachment 4 - Community Partnerships Policies Community Consultation Report

Rather than re-invent the wheel, these branches of Council have shared information from the various consultation processes with CP to ensure that there is a whole of Council approach to responding to the needs of the community.

This report presents a summary of the key findings from the community consultation and engagement processes conducted by other branches that are pertinent to the targeted strategies CP is developing.

Community feedback from older people and people with disabilities that specifically focusses on their needs is documented in the **Community and Internal Consultation & Engagement Report (Aged and Disability Services)**

Similarly, community feedback that specifically focusses on the needs of people 0-25 is documented in the **Yarra 0-25 Plan (Families, Youth & Children's Services)**.

Both these documents will be also be reviewed and considered by CP in the development of its strategies.

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### SECTION 2 COMMUNITY CONSULTATIONS

Numerous community consultations have occurred over the past 12 months in the development of key strategies in the Aged and Disability Services area, the Family, Youth and Children's branch, and Corporate Planning (overarching Council and Municipal Public Health Plan).

This section summarizes the consultation methodologies utilised by these branches of Council over the last 18 months.

#### 2.1 AGED & DISABILITY SERVICES

In order to develop the Active Healthy Ageing (AHA) Strategy and the Access & Inclusion (A&I) Strategy – Aged & Disability Services asked people who live, work and visit Yarra to complete a survey and/or participate in workshops sessions to share their views on what it means to live 'well'.

On completion of the consultation stage, the following had been undertaken:

- 252 surveys;
- Two (2) forums;
- 12 workshops;
- Seven (7) pop up sessions/on-site visits (distribution of surveys);
- Bi monthly DAC and AAAG committee meeting sessions; and,
- Consultation and survey details distributed to over 20 organisations and networks.

Specific feedback from these consultations are included under the heading "Older People and People with Disabilities" in the following sections.

#### 2.2 FAMILY, YOUTH AND CHILDREN'S SERVICES

During 2017 and early 2018 Family, Youth and Children's Services asked the community what they liked about raising children or growing up in Yarra and how Yarra could be a better community particularly for children, young people and their families.

The Yarra 0 to 25 Plan 2018 -2022 was subsequently developed and will guide Council's priorities and actions over the next 4 years relating to children, young people and their families. It is currently on public exhibition.

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Development of our 0-25 Plan was informed by:

- Demographic data – understanding the demographic characteristics of children and young people living in Yarra and how this is changing.
- Evidence and research – understanding what research tells us about how the social and built environment influences children and young people’s development.
- Community consultation – listening to the views of children, young people and families about raising children and growing up in Yarra.
- Review of existing plans and strategies – reflecting and building on our achievements and progress of existing strategies for child and youth wellbeing.

Specific feedback from these consultations are included under the heading “Family, Youth and Children” in the following sections.

### 2.3 COUNCIL PLAN 2017 – 2021 (INCLUDING PUBLIC HEALTH PLAN)

From November 2016 until mid-January 2017, Council engaged over 1100 people across the city, allowing a better understanding of community priorities.

Following a series of Councillor workshops in January and February 2017, a draft Council Plan which includes Yarra's Health Plan was been developed. A report was also written which summarised key engagement outcomes (Council Plan 2017 – 2021 Engagement Outcomes).

Specific feedback from these consultations are included under the heading “General Community Feedback” in the following sections.

### 2.4 RE-IMAGINING VICTORIA STREET

Consultation was undertaken with traders and the general public who utilize Victoria Street. The majority of feedback focused on crime, safety and drug issues.

Some specific feedback related to homelessness was noted and it has been included under “General Community Feedback” in Section 4.

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### SECTION 3 ABORIGINAL STRATEGY

This section includes verbatim comments or discussion areas raised during the consultations which referenced or made specific suggestions about the aboriginal community.

#### 3.1 WHAT THE COMMUNITY TOLD US

##### OLDER PEOPLE AND PEOPLE WITH DISABILITIES - FEEDBACK

- I live in public housing and would love a dance, gardening and art group near me to attend but there aren't any being offered. Neighborhood houses are too far and some days my disability creates too much fatigue so I can't attend and it makes me socially isolated. I asked council to create an Indigenous native garden and I was told only if there is community interest. I was offended as this is Aboriginal country, we live in their community. I would like to have a lot more involvement with the Aboriginal community to learn their culture and ways of living and wellbeing.

##### FAMILY, YOUTH AND CHILDREN - FEEDBACK

- We need to work with Aboriginal people and acknowledge the injustices of the past & present.
- Homeless Aboriginals need to be supported.

##### GENERAL COMMUNITY - FEEDBACK

- Treaty with the local indigenous community re: particular Merri Creek issue (having a stronger presence).
- More working with first nations on strengthening activities.
- Partnering with aboriginal community to ensure ongoing and effective community engagement & relationship development.
- An Indigenous women's group - to take people away from the 'bad scene'.
- Dedicated community drop in centre for the Aboriginal community.
- Commitment to the Aboriginal community - including culture and history.
- Indigenous employment and procurement. Increased number of Indigenous people employed across Council and Indigenous service providers used.
- Put on events that might attract people like that e.g. a Koori event in Smith St with live musicians recently attracted a "one mob", "one community" atmosphere.

#### 3.2 KEY THEMES AND ISSUES FOR CONSIDERATION

Feedback from these target groups showed an interest in learning about the aboriginal community, perhaps by Council creating more opportunities to engage with their culture and history. Engagement and relationship building through dedicated activities for the aboriginal community, as well as cross cultural events were common themes.

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### SECTION 4 HOMELESSNESS STRATEGY

This section includes verbatim comments or discussion areas raised during the consultations which referenced or made specific suggestions about the issue of homelessness.

#### 4.1 WHAT THE COMMUNITY TOLD US

##### OLDER PEOPLE AND PEOPLE WITH DISABILITIES - FEEDBACK

- Lobby local ministers to discuss more affordable housing in City of Yarra, provide more options for community kitchens and emergency relief.
- Advocate for and provide affordable housing support. Encourage development of small cohousing. Consider future housing needs.
- Possibility for lone householders to be linked with young people needing accommodation - huge issue and tricky, but worth canvassing.
- Investigate developing an Older Women's Housing program similar to the one at Beaconsfield (Jeanette Large- CEO at Women's Property).

##### FAMILY, YOUTH AND CHILDREN - FEEDBACK

- Support for homeless young people.
- More houses for people or homeless.
- Help homeless people - so many people on the streets.

##### GENERAL COMMUNITY - FEEDBACK

- Give homeless people somewhere to go so they don't scare people. The further development of housing has stopped along Elizabeth St - a bit of a worry. Feel sorry if person has to be evicted - where will they go?
- Unoccupied buildings Hoddle St - should be used for something useful e.g. short-term accommodation.
- A version of a vacancy tax for properties which are vacant for 12 months. Explore ways to get vacant properties to be used for housing for homeless.
- Peer educators for homeless people - link them into services.
- More facilities for homeless people - showers, dryers, meals etc.
- More toilets blocks near train stations and main roads.
- Mobile clinic that you can attend around Yarra.
- Free access to Ask Izzy (homeless support website).
- Promote and provide free Wi-Fi info points for homeless people. Somewhere to charge a phone.
- Explore storage for homeless people to store gear.
- Free weekly travel for homeless people on Yarra Trams, exemption from fines - heat hard on homeless so PT important way to get what they need. Free day pass available. Fines are a huge impact on homeless.

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- Microwaves and team and coffee stations in libraries to get warm food in cold weather.
- Councillors need to focus on engaging with services, actively participate in homelessness with homeless people, meet the PESP team, take homelessness seriously and the people and services that are passionate, don't let them down.
- Stop installing park equipment that excludes homeless people - e.g. park benches with arms 'exclusionary practice' need safe parks for people to sleep, feature close to toilets and water.
- Campaign focused on housing for homeless e.g. house share schemes.
- More free BBQ in safe zones.
- Use unused and vacant spaces in Yarra as a refuge, with conditions of entry, overnight stay like shelters in US advocate more heavily for housing services.
- A 24-hour service should be set up for homeless people to shower in safety and make a cup of tea. It can be unsafe to have a shower in a rooming house. This could be in a building near to a health service.
- Homeless support - Organizing pathway employment with corporate businesses. Council provide subsidised accommodation and rent taken out of wages.
- Facilitate more connections with people - Drop in centre for homeless people (like centre at Hosier Lane).

### 4.2 KEY THEMES AND ISSUES FOR CONSIDERATION

There was an awareness and acknowledgement of the need to address and support homelessness by some of the ADS and FYC stakeholders who participated in the consultation process and significant feedback from the general community.

The feedback focused on both providing short term support and services (e.g. shower facilities, overnight accommodation, meals, WIFI access) and longer (acknowledged more challenging) solutions, including shared housing with older sole residents and other house share schemes, free transport options, and pathways to employment.

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### SECTION 5 LGBTIQ STRATEGY

This section includes verbatim comments or discussion areas raised during the consultations which referenced or made specific suggestions about the LGBTIQ community.

#### 5.1 WHAT THE COMMUNITY TOLD US

##### OLDER PEOPLE AND PEOPLE WITH DISABILITIES - FEEDBACK

- No specific Feedback in workshops etc.

However, during 2014 Aged and Disability Service Officers undertook the Val's Café How2 Aged Care training. Val's Café is a project that works to improve the health and wellbeing of older Lesbian, Gay, Bisexual, Trans and Intersex (LGBTI) inclusive aged care services. The training provided a range of information, skills, resources and support to implement and improve LGBTI inclusive practice in ADS services.

In 2014 the ADS branch undertook a self-assessment audit/survey, to determine how inclusive their service is of LGBTI residents. The audit was repeated in 2015 to assess how successful training and education (based on the results of the 1<sup>st</sup> audit) had been.

The 2015 survey results clearly demonstrated how successful the specialized LGBTI training has been. Between 2014 – 2015 staff understanding of the needs of older LGBTI clients had increased by 26%, and the number of staff saying 'it's important that are services are inclusive', increased by 18% between 2014-2015. Staff confidence in providing services to LGBTI clients had increased by 24%, from 22% in 2014 to 46% in 2015.

A third LGBTI Project Plan 2016/2017 has subsequently been implemented to support staff in building further confidence and broadening their knowledge of the lived experience of older LGBTI residents in Yarra.

##### FAMILY, YOUTH AND CHILDREN - FEEDBACK

- Continuing to make the area inclusive and available for all. More LGBTIQA services.
- Bathrooms for people who are neither a girl or boy. More support for people who are neither girl or boy.
- Gender inclusive toilet blocks.

##### GENERAL COMMUNITY - FEEDBACK

- Promote gender diversity and transgender rights in schools - Gender inclusive policies in schools.
- Gender neutral toilets.

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- Recognition of LGBTIQ community.
- More GLBTI venues.

### 5.2 KEY THEMES AND ISSUES FOR CONSIDERATION

As noted above, the ADS participants did not specifically raise any issues related to the LGBTIQ community, however LGBTIQ people were represented in the ADS survey conducted earlier this year (this was confirmed in the demographic questions).

FYC Services and general community feedback focused on gender inclusive policies and toilet facilities.



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### SECTION 6 MULTICULTURAL STRATEGY

This section includes verbatim comments or discussion areas raised during the consultations which referenced or made specific suggestions about the multicultural community. It includes the comments from 2 focus groups held respectively with a Greek and an Italian Senior Citizens' Club, a focus group held with the Vietnamese community, and a session with an African Mother's group.

#### 6.1 WHAT THE COMMUNITY TOLD US

##### OLDER PEOPLE AND PEOPLE WITH DISABILITIES - FEEDBACK

- Difficulty in attending events due to daytime hours as require assistance from my daughter to interpret. My daughter works during the day. We do not receive the local newspaper anymore so not in touch with what is happening on a local level as in previous years when local newspaper was delivered to households.
- I am an elderly person and sometimes I am not able to participate in community activities even though I am invited. Language - my English reading skills are not 100%. It will be more helpful if there are translated reading material available in my language (Singhalese) Sir Lankan. However, this is not a very common language to have printed material translated in Yarra area.
- Don't know who to contact when scared/see drug taking/hear noises at night.
- Allocate outdoor areas to older Chinese Community for exercise.
- Develop a program of community activities that encourages Yarra residents of all ages, cultures and creeds to mix, get to know one another and foster a strong sense of community "belonging". In other words, don't offer activities targeted at age groups.
- Events focusing on different cultures (to teach and involve everyone), providing facilities & services for the elderly.
- Include material in community languages at every opportunity, especially for newer arrivals, at schools, health centres etc.
- Support of the senior citizen clubs, in particular Greek Senior Citizen Club Collingwood.
- Council to assist groups to go and exercise regularly.
- More police on streets .... too many things happen.
- Take drugs away.
- Not allow cars from suburbs to park in local streets when they go to work in the city.
- Stay meeting in Loughnan hall. We want all our members, friends to continue meeting here at LH. We are happy.
- They'd be interested in an outdoor café. Maybe a coffee cart in a park. Happy to mix with other nationalities.
- The Greek club already run 1-2 bus trips annually, but a third would be welcomed. Again, happy to share the bus with other nationalities, or Greeks from other clubs in Yarra.

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- One man was upset for his friend who came home from hospital and had daily visits from the nurse, but apparently had to wait 2 weeks for home help.
- One person complained about dog poo and is generally scared of large dogs.
- One person complained about issues with rats in Richmond.
- Not enough police – lots of youth on streets, graffiti, drugs. Lack of sense of safety – need more police on streets.
- Fear – laneway next door- groups of youth (can't speak English and lives alone). Gather, noise, heard gunshots – next to 76 Duke Street Richmond. Kick fences down and pull them apart. Scared to call police – don't speak English – fear of reprisal.
- Parking is an impact (elderly, disabled) streets and neighboring streets around Swan St and Bridge Road – limited taken up with Area 7 - people who work in area. Sometimes car left for 3 days to a week.
- Fix up Loughnan Hall.
- More days of the Greek club – so people whose wives died have company.
- Clean up Streets.
- More police around at night.
- Too much traffic congestion on Coppin Street.
- Some people "ashamed" to be old so don't come out to senior's groups etc.
- Fix toilet at Italian Club (Nth Fitzroy).
- Would like to go on a group trip.
- Reason Italian Club is so important is to stop/avoid social isolation and stay connected to other people – their friends have been coming for 34 years.
- Someone to help me at home – creeper at home – help older residents to keep gardens.
- Footpaths are a problem – paths need to be kept smooth.
- Drains block during heavy rain – someone local needs to notify Council of blockage.
- Need domestic assistance to stay living at home when sick.
- Community transport – would require extra buses to ensure residents attend different community groups/events.
- Could Council assist residents when they need to give a blood sample/test – with providing test at home.
- Meals delivered to homes are tasteless. There needs to be a wider choice of meals and it needs to be culturally specific.
- Reduce the fees for LLLS - \$4 is a lot for old people on a pension.
- Extra sessions (for some not others) at the Club.

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### FAMILY, YOUTH AND CHILDREN - FEEDBACK

- Seeing more people from diverse backgrounds running services and programs for children and families.
- Support for diverse communities, especially recently arrived refugees.
- Make local streets safer for cycling and walking
- More diverse range of programs for kids through the libraries.
- Encouragement of acceptance of different races.
- Wish people were friendlier to each other cultures, nice to each another and work together.

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- Discrimination, excluded and able to feel belonging to Australia and the community.
- Generally, feel that the community is not welcoming (African mother).
- More English classes that provide free childcare – Parents need improved English skills to enable further study or to access employment.
- Celebrate other cultures (music, food, learn from each other's languages).
- Help kids understand Australian culture.
- Language classes with good quality childcare.
- Some Religious interpretation (Islam traditionally), dogs are seen as impure and all contact is to be avoided. Further, prayer is compromised (Estate).
- More childcare services so there can be more classes for women to attend and learn.

### GENERAL COMMUNITY - FEEDBACK

- More inclusive - multicultural focus.
- End of year celebration with different cultures.
- That people can come and visit and share stuff that they bring from another country.
- The 7-8 Chinese groups should unify into one, then able to use funds more efficiently.
- Would like council staff to visit CALD groups to give information on council services.
- YMAG good to continue - interpreters needed.
- Knowing about all the Yarra events in a coordinated way for languages other than English (in ways other than website e.g. mail etc.).
- More events with music from other countries.
- Promote the ties and engagement between different communities so as to live harmoniously together.

### 6.2 KEY THEMES AND ISSUES FOR CONSIDERATION

The feedback from these consultations from (and about) the multicultural community focused on four (4) key themes:

<b>Communication:</b>	Ensuring that information is accessible (i.e. language options/translators) and also offering opportunities and support (e.g. childcare) to learn English.
<b>Safety &amp; Security:</b>	Addressing drug and crime issues, educating older people about who to contact when feeling scared/concerned.
<b>Expanded Programs:</b>	More hours offered at existing clubs, more transport options, introduce new exercise programs/initiatives (or subsidise existing).
<b>Whole of Community:</b>	X (cross) Cultural and X (cross) Generational events. Create a whole of community focus and empower people to learn about others.

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### SECTION 7 SOCIAL JUSTICE POLICY

This section includes verbatim comments or discussion areas raised during the consultations which referenced or made specific suggestions regarding social justice issues.

#### 7.1 WHAT THE COMMUNITY TOLD US

##### OLDER PEOPLE AND PEOPLE WITH DISABILITIES - FEEDBACK

- Yarra has been my home for 20 years. I am a single parent with a child with special needs. I am unable to work full time at the moment. Our rental accommodation is dodgy - insulated, no heater, and the landlord knows he can get away with this because his tenants have no other choice.
- My intellectual disability- part of my disability is that I can't find my way around in the community normally. To be able to go anywhere I firstly have to be travel trained by a worker first in order to get there on my own. Sometimes my mum can't help me with some things because of her health and I cannot always get a worker to help. As I am on a pension I can't access something's if it is too expensive.
- There are not many opportunities for employment of older people in Yarra. I would like to work part-time.
- Door to door house-checks to identify vulnerable and isolated residents - perhaps offering a service such as a spring clean of the front garden, a handyman to fix a front gate or a letterbox. Take this opportunity to offer to send out a Yarra council worker to discuss council services available to residents. Ensure these messages are offered in a wide range of modes - re: CALD community, frail-aged, those living with a disability and other vulnerable residents.
- Have an event in Curtain Square celebrating community diversity.
- Require all new developments to include social housing and purpose designed housing for people with disabilities- + inbuilt parking. Maintain and actively promote a range of housing options, including for low-income people - I don't know what options there are for this, but I want to see Yarra continue to be multicultural/multiclass/multi-age interesting and vibrant community.

##### FAMILY, YOUTH AND CHILDREN - FEEDBACK

- Make Yarra a community more accepting of people regardless of race/ religion/ gender/sexual orientation.
- Inclusive and understanding support for people in schools. Queer sex ed.

##### GENERAL COMMUNITY - FEEDBACK

- Residents are the fundamentals of the municipal government, which should strengthen its leadership to educate people to be aware of the values of justice, equity and impartiality.

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The government should organise activities to care and lead community groups so as to avoid corruption of social morals and enhance the integrity and solidarity of different communities.

- Creating a welcome community for all including refugees & LGBTI folks, Aboriginal people and those from CALD backgrounds, and folks of all ages and backgrounds.
- Mobilizing our community creativity on social justice issues e.g. Homelessness agencies.

### 7.2 KEY THEMES AND ISSUES FOR CONSIDERATION

The above quotes/feedback are an indication that the stakeholders interviewed from the ADS and the FYC communities take great pride in Yarra's diversity and want to see it maintained. There is recognition of the difficulty experienced by marginalized groups (e.g. low income, those with disability, homeless) and a recognition that Council should support these groups to ensure an inclusive municipality.

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### SECTION 8 VOLUNTEERING STRATEGY

This section includes verbatim comments or discussion areas raised during the consultations which referenced or made specific suggestions about volunteering.

#### 8.1 WHAT THE COMMUNITY TOLD US

##### OLDER PEOPLE AND PEOPLE WITH DISABILITIES - FEEDBACK

- My physical wellbeing and state of mind which also relates to employment and stress levels...impact my mood and how open and engaging I am as a person. Volunteering is a great way of getting involved in community, currently I am not that involved because I rarely see anything that interests me and that is followed up with regular dates and fun meetings.
- I used to be a volunteer with the red cross as a first aid officer and loved it but had to give it up due to health issues and I cannot find any other volunteer things to do that interest me and that I can physically do.
- We would welcome information about how to be involved in activities that bring us into contact with people from different social groups/ages/backgrounds/etc. We live near the Senior Citizen Centre in Richmond and would love to be involved in volunteering opportunities there. We have tried to find out about this but as far as we can tell there are not regular activities run out of that facility.
- Haven't found organisations that are looking for volunteers. The State Government is anti-volunteers (look at how they treat firefighters and others), makes one question the value of volunteering when you are unwanted, even if organisations feel differently.
- I don't know how to access volunteering opportunities in Yarra - City of Boroondara - they do more.
- Not aware of volunteering opportunities within the council. Would like to help out with data analytics but do not know how to approach the council.
- Volunteering applications are just as difficult as employment applications. I don't have referees and yet I have a background in nursing and a recent aged care cert 3 but still am unable to succeed in work or volunteering.
- It will be good to have elderly support programs such as volunteers to keep an eye on elderly residents especially living alone. Weekly visits or social phone calls or social outings, pet programs, singing or dancing days or sit and just chat. Perhaps subsidised vet facilities. Also, the regular interaction will enable the person to be monitored without being intrusive.
- Create air conditioned "gathering places" and volunteers to bring people to them. This should include tea/coffee/snacks and comfortable seating so people can chat to each other. This would be a good way to track if someone is beginning to struggle.
- Organise volunteers to visit isolated people/drive people to appointments or to shop. Have a matching service for elders needing care at home with other fit pensioners or students needing low cost or free rent.

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## Attachment 4 - Community Partnerships Policies Community Consultation Report

- A volunteer visiting service, presenting opportunities for volunteering or participating in community activities. Promoting the potential, the skills that older people have that would be of value, e.g. repairing, cooking, etc.
- Create a volunteer bank that matches people to opportunities.
- Highlight opportunities to volunteer in the community. Have a social media page that could connect people somehow.

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### FAMILY, YOUTH AND CHILDREN - FEEDBACK

- More peer leaders. Volunteer work.

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### GENERAL COMMUNITY - FEEDBACK

- Open volunteering opportunities to council - enable us to connect to isolated, hard to reach, communities.
- Local community visitor program for those housebound for whatever reason.

## 8.2 KEY THEMES AND ISSUES FOR CONSIDERATION

Whilst volunteering was mentioned by the stakeholders in all the consultations – it was an important issue with the older community. The feedback focused on:

<b>Benefits for Volunteer:</b>	Older people in particular highlighted the mental health benefits of being engaged and provided an opportunity to “do something” in retirement.
<b>Benefits for Community:</b>	Feedback highlighted how volunteering could go hand in hand with maintaining a diverse community by supporting marginalized people (e.g. isolated, low income/house bound etc.)
<b>Program Simplification:</b>	There was significant feedback around the complexity of registering and the difficulty of actually finding somewhere to volunteer.

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<b>11.2</b>	<b>2018/19 December Report (Incorporating Financial Report and Annual Plan Progress Report)</b>
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## **Executive Summary**

### **Purpose**

To provide Councillors with the 2018/19 December Quarterly Report incorporating the Financial Report and Annual Plan progress report and progress on 2018/19 Budget Resolution implementation.

To provide Councillors with the end-of-year forecast position for the 2018/19 Budget and Annual Plan.

To propose changes to the Annual Plan for endorsement arising from the mid-year review of the 2018/19 Annual Plan.

### **Key Issues**

Council's 2018/19 financial position as at 31 December 2018 is on track.

Council's 2018/19 Annual Plan action progress at the end of December 2018 is 83% of actions are either Complete or On Track.

Following a Mid-Year Review of the 2018/19 Annual Plan actions, the forecast position at 30 June 2019 is 87% Complete or On Track.

### **Financial Implications**

There are no financial implications.

### **PROPOSAL**

That Council note the 2018/19 December Quarterly Report (incorporating Financial and Annual Plan progress reports).

That Council endorse changes to the 2018/19 Annual Plan.



## 11.2 2018/19 December Report (Incorporating Financial Report and Annual Plan Progress Report)

Trim Record Number: D19/10333

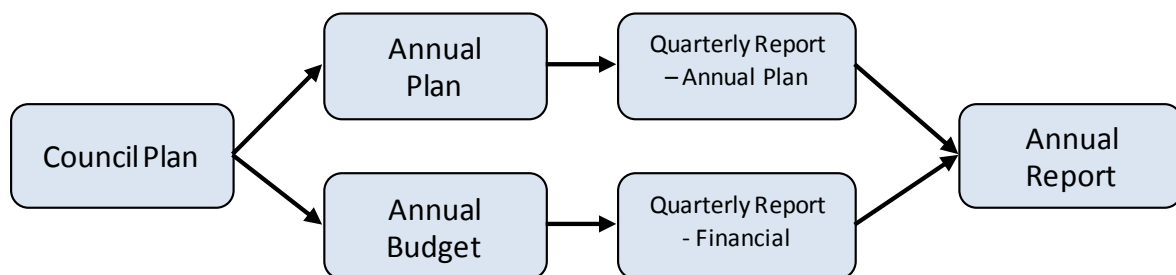
Responsible Officer: Director Corporate, Business and Finance

### Purpose

1. To provide Councillors with the 2018/19 December Quarterly Report incorporating the Financial Report and Annual Plan progress reports and progress on 2018/19 Budget Resolution implementation.
2. To provide Councillors with the end-of-year forecast position for the 2018/19 Budget and Annual Plan.
3. To propose changes to the 2018/19 Annual Plan for endorsement arising from the mid-year review.

### Background

4. The Budget and Annual Plan (including quarterly progress reports) are Council's key accountability documents to the community.



### 2018/19 Financial Report (Attachment 1)

5. As at 31 December 2018 Council is favourable to YTD Budget by \$9.6m. This result is due to:
  - (a) Higher YTD parking infringements issued; \$2.6m;
  - (b) Higher YTD user fees received, which is mostly in construction occupancy permits; \$1.3m;
  - (c) Higher YTD Reimbursement fees; \$453k, mostly attributable to legal fees and inspection fees in Governance and Construction Management;
  - (d) Higher YTD grants received of \$3.8m, mostly attributable to the \$3m received from the State government to date for the relocation of the Depot;
  - (e) Higher YTD open space monetary contributions relating to developer contributions received early on in the financial year; \$1m;
  - (f) Higher YTD Other income, mostly due to interest and service fee income; \$631k
  - (g) Lower YTD employee expenditure, mainly due to ongoing EFT vacancies; \$264k.
6. These favourable outcomes are offset by:
  - (a) Higher YTD provision for doubtful debts, which is due to the increased parking infringements issued; \$533k; and
  - (b) Higher YTD depreciation, due to revaluation of Building and Infrastructure assets from 2017/18; \$104k.

**2018/19 Half Year Forecast (included in Attachment 1)**

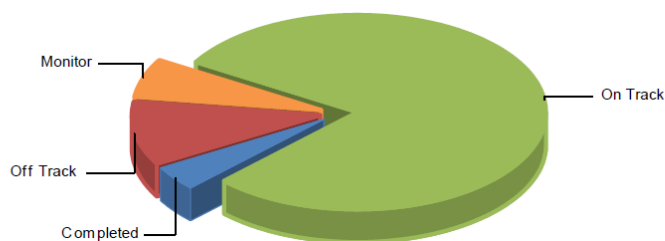
7. As at 31 December 2018, from a forecast year end position, Council is anticipating a full year surplus result of \$13.4m, favourable to Budget by \$3.3m. This result is due to:
  - (a) Higher than budgeted parking infringements issued; \$2.6m;
  - (b) Higher than budgeted user fees received, which is mostly in construction occupancy permits; \$2m;
  - (c) Higher than budgeted Reimbursement fees; \$506k, mostly attributable to legal fees and inspection fees in Governance and Construction Management;
  - (d) Higher than budgeted Grant income; \$3.6m, mostly attributable to the \$3m received from the State government for the relocation of the Depot;
  - (e) Higher than budgeted open space monetary developer contributions; \$500k;
  - (f) Higher than budgeted Other income, mostly due to interest and service fee income; \$408k; and
  - (g) It is important to note that not all of these favourable results translate to additional cash as some are restricted for future use.
8. These favourable outcomes are offset by:
  - (a) Lower than budgeted rates income due to supplementary valuations forecasted to be below budget and pensioner rate rebates over budget; \$405k;
  - (b) Higher than budgeted materials and services costs, largely due to Council recognising its liability in relation to a legal settlement; \$4.1m;
  - (c) Higher than budgeted doubtful debts expense, directly related to increase in parking infringement income; \$2m; and
  - (d) Higher than budgeted depreciation, due to revaluation of Building and Infrastructure assets from 2017/18; \$264k.
9. As at 31 December 2018 Council's capital works program is favourable to YTD Budget by \$5.4m. This result is mainly due to the building program progressing slower than anticipated as well as some delays in tendering processes resulting in Capital expenditure on Parks, Open Space and Streetscapes falling behind budget. It is forecasted that current year budget for the Capital program will be met.
10. Council's cash position is anticipated to meet budget.

**2018/19 Annual Plan Quarterly Progress Report – December (Attachment 2)**

11. The 2018/19 Annual Plan contains 47 actions spread across the Council Plan's Strategic Objectives. It is achievable, delivers on Council's priorities and reflects the organisation's focus on delivering the Council Plan's Initiatives in 2018/19.
12. There are 49 Strategies in the *Council Plan 2017-21*, with 99 associated Initiatives. Not all of these have a corresponding action in the *2018/19 Annual Plan*. The Council Plan is a four-year document and Initiatives will commence across a range of years. A number of Initiatives are predominantly operational in nature and will be reported on through the 'Other Council Plan Initiatives' section of the Annual Plan Quarterly Progress Report six monthly in the December and June reports.

Quarterly performance

13. The progress of an action is measured by the status of its individual milestones which are weighted to represent the relative time and effort they contribute to achievement of the overall action.
14. The following thresholds are used to determine the status of an action:
  - (a) On track  $\geq 90\%$
  - (b) Monitor 75-89%
  - (c) Off track  $< 75\%$
15. Annual Plan Action progress summary as at 31 December 2018:



Strategic Objective	No. of Actions Reported	Complete	On track ( $\geq 90\%$ )	Monitor (75-90%)	Off track ( $< 75\%$ )	Not Started
A healthy Yarra	7	1	4	0	2	0
An inclusive Yarra	4	0	4	0	0	0
A sustainable Yarra	8	0	6	0	2	0
A liveable Yarra	13	1	9	3	0	0
A prosperous Yarra	5	0	4	0	1	0
A connected Yarra	6	0	6	0	0	0
A leading Yarra	4	0	4	0	0	0
	47 (100%)	2 (4.26%)	37 (78.72%)	3 (6.38%)	5 (10.64%)	0 (0.00%)

16. Annual targets set a requirement for 75% of Annual Plan actions to be Complete or On Track ( $\geq 90\%$ ) by 30 June each year.
17. At the end of December, 39 of 47 actions that were due to commence were On Track or Complete.

Off track

- 1.03 Develop new Open Space Strategy
- 1.04 Implement National Aged Care and Disability Reforms
- 3.01 Develop Biodiversity Strategy
- 3.03 Re-use, Reduce, Recycle, Recover
- 5.02 Develop shopping strip masterplans

Monitor

- 4.09 Major Activity Centres structure Planning
- 4.11 Develop options to plan for and further enhance key community precincts
- 4.13 Alphonson Paper Mill site re-development

## 2018/19 end-of-year forecast

18. To ensure the integrity and transparency of the Annual Plan, which is endorsed by Council, actions including their descriptions and milestones can only be changed by resolution of Council.
19. Officers or Councillors may propose changes to the Annual Plan.
20. Council received a report on 'Embedding Adaptation and Sustainability into Council operations and strategies' at its meeting on 18 December 2018. The resolution has the effect of changing milestones for *Action 3.08 Integrate climate adaptation principles and environmental and sustainability policies and strategies* in the 2018/19 Annual Plan as follows:

Deferred and amended by Council resolution 18 December 2018:

- Q2. Receive reports from the organisation (particularly from relevant branches) outlining; the ways they have engaged the Climate Adaptation Guidance Tool and Training to -date, all strategies developed in 17/18 and how they integrated environmental and sustainability policies and strategies,

Deferred by Council resolution 18 December 2018 to July 2019;

- Q4. Receive a further status report from the organisation,

Added by Council resolution 18 December 2018:

- Q4. Council will receive in a report outlining the ways the organisation (and different departments) have engaged the Climate Adaptation Guidance Tool and Training to -date, and Council endorsed strategies developed and how they integrated sustainability (QBL).

21. The 2018/19 Annual Plan has been updated accordingly and changes reflected in the December Quarterly report.
22. Executive have reviewed the 2018/19 Annual Plan. It is recommended that the milestones for the following actions be considered for amendment due to unforeseen external circumstances in the waste and recycling environment and its impact on Council.

Action 3.03: Re-use, Reduce, Recycle, Recover: -

Current milestones:

- Q2 Deliver trial program to 500 households in Yarra
- Q3 Evaluate trial
- Q4 Develop model based on outcomes of the trial

Recommended amendments:

- Q3 Develop a trial education/engagement program about the 4Rs (Re-use, Reduce, Recycle, Recover); and
- Q4 Deliver trial program to 500 households in Yarra.

Action 3.04: Trial Food and Green Organics Waste service: -

Current milestones:

- Q3 Develop options for a municipal-wide organics service and present to Council in the first half of 2019
- Q4 Present project and delivery plan to Council

Recommended amendments:

- Q3 Develop plan and commence collection of food and green organics waste in additional selected trial areas (to trial different approaches); and
- Q4 Evaluate trial program and brief Council on outcomes  
Develop options for a municipal-wide organics service and present to Council in the first half of 2019.

23. With the review of these two actions, the end of year forecast position is 87% of actions Complete or On Track.

End of year forecast	# Actions	
Complete	3	7%
On-track =>90%	36	80%
Monitor =>75-89%	1	2%
Off track <75%	5	11%
Total	45	100%
Recommendation to amend	2	

24. Actions forecast to be Off Track are:
- 1.03 Develop new Open Space Strategy;
  - 4.08 Major Activity Centres built form analysis;
  - 4.09 Major Activity Centres structure planning;
  - 4.10 Strategies for the hospital and education precincts; and
  - 5.02 Develop shopping strip masterplans.
25. Action forecast to be Monitor is:
- 4.06 Queens Parade Design and Development Overlay.

#### External Consultation

26. Significant community engagement and consultation was undertaken during the development of the *2018/19 Budget* and *Council Plan 2017-21*. The *2018/19 Annual Plan* reflects the community priorities identified during these processes, included in the *Council Plan 2017-21* initiatives.
27. Projects contained in the *2018/19 Annual Plan* are subject to external consultation and engagement on a case-by-case basis.

#### Internal Consultation (One Yarra)

28. Managers and Directors were consulted during development of the *2018/19 Budget* and *2018/19 Annual Plan*, and are responsible for providing quarterly updates on their progress against delivery of these actions.

#### Financial Implications

29. Actions in the *2018/19 Annual Plan* are resourced within the *2018/19 Budget*.
30. The objective of the implementation of specific actions in the *2018/19 Budget Resolution* is to achieve financial savings this year and into the future. These will be detailed in progress reports and/or separate reports to Council as required.

#### Economic Implications

31. The *Council Plan 2017-21* includes the Strategic Objective *A prosperous Yarra: a place where Local businesses prosper and creative and knowledge industries thrive*. The *2018/19 Annual Plan* includes 5 actions that respond to initiatives under this Strategic Objective.

### **Sustainability Implications**

32. The *Council Plan 2017-21* includes the Strategic Objective *A sustainable Yarra: a place where Council leads on sustainability and protects and enhances its natural environment*. The *2018/19 Annual Plan* includes 8 actions that respond to initiatives under this Strategic Objective.

### **Social Implications**

33. The *Council Plan 2017-21* includes the Strategic Objective *A healthy Yarra: a place where community health, safety and wellbeing are a focus in everything we do*. The *2018/19 Annual Plan* includes 6 actions that respond to initiatives under this Strategic Objective.

### **Human Rights Implications**

34. The *Council Plan 2017-21* includes the Strategic Objective *An inclusive Yarra: a place where inclusion, diversity and uniqueness are welcomed, respected and celebrated*. The *2018/19 Annual Plan* includes 4 actions that respond to initiatives under this Strategic Objective.

### **Communications with CALD Communities Implications**

35. CALD groups were specifically targeted as part of the engagement plan for the *2018/19 Budget* and *Council Plan 2017-21* and were represented in a group workshop which included Council's advisory groups.
36. Translation service assistance is available via Council's website for members of the CALD community and this service extended to the Council Plan engagement process.

### **Council Plan, Strategy and Policy Implications**

37. The *2018/19 Annual Plan* represents Year 2 of the *Council Plan 2017-21* adopted on 1 August 2017.

### **Legal Implications**

38. There are no legal implications.

### **Other Issues**

39. There are no other issues.

### **Options**

40. This report does not include any options.

### **Conclusion**

41. The second quarter report demonstrates Council's progress toward achieving the *2018/19 Budget* and *2018/19 Annual Plan*.

## RECOMMENDATION

1. That Council:

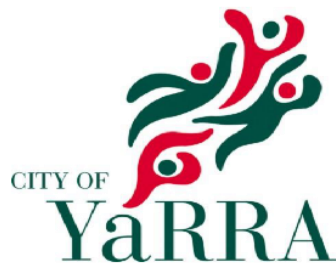
- (a) notes the 2018/19 December Report incorporating Financial and Annual Plan progress reports;
- (b) considers the following items that have previously been referred to the mid-year forecast process;
  - (i) 224 – Triennial Funding – Creative Yarra – Additional grant funding of \$60k per year for 2019/20 and 2020/21 Budgets;
  - (ii) 225 - Triennial Funding – Celebrate Yarra - Additional grant funding of \$80k per year for 2019/20, 2020/21 and 2021/22 Budgets;
  - (iii) Replacement Banners at Collingwood Town Hall and Fitzroy Town Hall – Additional funding of \$5k for 2019/20 Budget;
  - (iv) Bicycle Network Infrastructure;
  - (v) Victoria Street Litter & Oil Interceptor;
  - (vi) Building energy infrastructure; and
  - (vii) Activity centre design;
- (c) note the amendment of the 2018/19 Annual Plan relating to the Action 3.08: Integrate climate adaptation principles and environmental and sustainability policies and strategies, as a result of the resolution at the Council meeting 18 December 2018; and
- (d) endorse the amendment of the 2018/19 Annual Plan milestones relating to the following Actions:
  - (i) Action 3.03: Re-use, Reduce, Recycle, Recover: -  
Replace current milestones for Quarters 2,3 and 4 and with:
    - Q3 Develop a trial education/engagement program about the 4Rs (Re-use, Reduce, Recycle, Recover); and
    - Q4 Deliver trial program to 500 households in Yarra; and
  - (ii) Action 3.04: Trial Food and Green Organics Waste service: -  
Replace current milestones for Quarters 3 and 4 with:
    - Q3 Develop plan and commence collection of food and green organics waste in additional selected trial areas (to trial different approaches); and
    - Q4 Evaluate trial program and brief Council on outcomes. Develop options for a municipal-wide organics service and present to Council in the first half of 2019.

**CONTACT OFFICER:** Shane Looney  
**TITLE:** Corporate Planner  
**TEL:** 9205 5397

### Attachments

- 1 [↓](#) Attachment 1 December Quarter Financial Report
- 2 [↓](#) Attachment 2 December Quarter Annual Plan Progress Report

**Attachment 1 - Attachment 1 December Quarter Financial Report**



**Council Meeting**

**Year to Date Finance Report**

**for the period  
1 July 2018 to 31 December 2018**



# Attachment 1 - Attachment 1 December Quarter Financial Report

YARRACITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Dashboard										
										VAGO Ranges for Liquidity
Income Statement	Full Year Adopted Budget	Full year Adjusted Budget	YTD Adjusted Budget	YTD Actuals	YTD Variance Fav/(Unfav)	YTD Variance Fav/(Unfav)	Full year forecast	Variance to Full Year Adjusted Budget Fav/(Unfav)	Forecast variance Fav/(Unfav)	
	\$'000	\$'000	\$'000	\$'000	\$'000	%	\$'000	\$'000	%	
Revenue from ordinary activities										Liquidity Ratio
Rates and charges	108,936	108,936	107,903	108,055	✓ 152	0.1%	108,531	✗ (405)	-0.4%	>1
Statutory fees and fines	29,570	29,870	14,313	16,819	✓ 2,506	17.5%	32,521	✓ 2,651	8.9%	0.75 - 1
User Fees	28,041	28,969	15,135	16,505	✓ 1,370	9.1%	31,030	✓ 2,061	7.1%	< 0.75
Reburements	1,360	1,360	581	1,034	✗ 453	78.0%	1,866	✓ 506	37.2%	
Grants - Operating	12,337	12,312	6,491	7,556	✓ 1,065	16.4%	12,706	✓ 494	3.9%	
Grants - Capital	1,151	1,151	525	3,286	✓ 2,773	529.2%	4,300	✓ 3,149	273.6%	
Contributions - OSR	4,000	4,000	2,000	3,058	✓ 1,058	52.9%	4,500	✓ 500	12.5%	
Contributions - Other monetary	369	371	229	329	✓ 100	43.7%	418	✓ 47	12.7%	
Net gain/(loss) on disposal	205	205	102	93	✗ (9)	-8.9%	205	-	0.0%	
Other Income	1,561	1,501	694	1,325	✓ 631	90.9%	1,909	✓ 408	27.2%	
<b>Total Revenue</b>	<b>187,530</b>	<b>188,675</b>	<b>147,974</b>	<b>158,072</b>	<b>10,098</b>	<b>6.8%</b>	<b>198,077</b>	<b>9,402</b>	<b>5.0%</b>	
Expenses from ordinary activities										
Employee Costs	82,260	82,615	41,482	41,218	✓ 264	0.6%	82,211	✓ 404	0.5%	
Materials and services	68,740	69,530	29,755	29,812	✗ (57)	-0.2%	73,722	✗ (4,192)	-6.0%	
Bad and doubtful debts	1,980	1,980	604	1,137	✗ (533)	-88.2%	4,000	✗ (2,000)	-102.0%	
Depreciation & Amortisation	22,432	22,432	11,216	11,320	✗ (104)	-0.9%	22,896	✗ (464)	-1.2%	
Borrowing costs	1,964	1,964	982	995	✓ (13)	-1.3%	1,963	✓ 1	0.1%	
<b>Total Expenses</b>	<b>177,376</b>	<b>178,521</b>	<b>84,039</b>	<b>84,462</b>	<b>(443)</b>	<b>-0.5%</b>	<b>184,591</b>	<b>(6,070)</b>	<b>-3.4%</b>	
<b>Net Result</b>	<b>10,154</b>	<b>10,154</b>	<b>63,935</b>	<b>73,590</b>	<b>9,655</b>	<b>15.1%</b>	<b>13,486</b>	<b>3,332</b>	<b>32.8%</b>	

Greater detail is included in the VAGO Indicators section on page 8

EFT	Full year Budget Target	Current period Result	Forecast result
Establishment	839	844.39	844.39
Vacant positions (included in above)		43.0	

Greater detail is included in the EFT section on page 4

Transfer to/from the Open Space Reserve	Balance as at 30/06/2018 \$'000	Current period balance \$'000	Movement \$'000	Comments
Open Space Reserve	3,517	5,882	2,365	Movement in contributions received less expenditure YTD for 2018/19.

Greater detail is included in the Open Space Reserves section on page 6

Borrowings	Balance as at 30/06/2018 \$m	Current period balance \$m	Movement \$m	Comments
Total Borrowings	44.9	44.3	0.600	Principal repayment of \$0.6M YTD

Greater detail is included in the Borrowings section on page 7

Debtors	Balance as at 30/06/18 \$'000	Current period balance \$'000	Movement \$'000	Comments
Total Debtors	15,857	74,606	(58,749)	Debtors have increased due to raising of the 2018-19 rates notices in August 2018.

Greater detail is included in the Debtors section on page 5

Income Statement by Division	Full Year Adopted Budget	Full year Adjusted Budget	YTD Adjusted Budget	YTD Actuals	YTD Variance Fav/(Unfav)	YTD Variance Fav/(Unfav)	Full year forecast	Variance to Full Year Adjusted Budget Fav/(Unfav)	Forecast variance Fav/(Unfav)
Chief Executive Revenue	1,559	1,559	779	945	✓ 166	✓ 21.3%	1,720	✓ 161	✓ 10.3%
Chief Executive Expense	14,559	14,318	7,752	8,199	✗ (447)	✗ -5.4%	14,349	✓ (31)	-0.2%
Net (Expl)/Rev	(13,000)	(12,759)	(6,973)	(7,254)	✗ (281)	✗ -3.0%	(12,629)	✓ 130	1.0%
Corporate, Business and Finance Rev	145,444	145,744	126,447	131,502	✓ 5,055	4.0%	151,391	✓ 5,647	3.9%
Corporate, Business and Finance Exp	59,397	59,977	26,108	27,752	✗ (1,644)	✗ -4.3%	63,809	✗ (4,832)	-8.2%
Net (Expl)/Rev	86,047	85,767	100,339	103,750	✓ 3,411	3.4%	87,582	✓ 815	0.9%
Planning and Place Making Revenue	7,079	7,079	3,594	5,242	✓ 1,648	45.9%	8,195	✓ 1,595	19.4%
Planning and Place Making Expense	13,546	13,784	7,199	6,835	✓ 364	5.1%	15,267	✓ (1,483)	-10.8%
Net (Expl)/Rev	(6,467)	(6,705)	(3,605)	(1,593)	✓ 2,012	55.8%	(7,072)	✓ (367)	-5.5%
Community Wellbeing Revenue	14,431	14,420	7,716	8,905	✓ 1,189	15.4%	14,866	✓ (946)	-6.4%
Community Wellbeing Expense	33,751	34,391	16,486	16,157	✓ 329	2.0%	34,175	✓ 216	0.6%
Net (Expl)/Rev	(19,320)	(19,971)	(8,770)	(7,252)	✓ 1,518	17.3%	(19,519)	✓ (461)	-2.3%
City Works and Assets Revenue	19,017	19,373	9,437	11,478	✓ 2,041	21.6%	22,115	✓ 2,742	14.2%
City Works and Assets Expense	56,122	57,051	26,493	25,569	✓ 924	3.5%	56,992	✓ 99	0.1%
Net (Expl)/Rev	(37,105)	(37,678)	(17,056)	(14,091)	✓ 2,965	17.4%	(34,877)	✓ 2,801	7.4%
<b>Total Net (Expl)/Rev</b>	<b>10,154</b>	<b>10,154</b>	<b>63,935</b>	<b>73,590</b>	<b>9,655</b>	<b>15.1%</b>	<b>13,486</b>	<b>3,332</b>	<b>32.8%</b>

Legend: > ✗ (50,000) ✗ -5.0% Unfavourable variance  
> ✓ 50,000 ✓ 5.0% Favourable variance

Note: The adopted budget revenue has moved by \$1.1m due to increased user fees and charges as well as Grant income predominantly in the Community Wellbeing areas. This increase is entirely offset by increase in costs associated with the service delivery.

# Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Income Statement by Revenue and Expenditure with Variance Commentary										
Income Statement	Full Year Adopted Budget	Full year Adjusted Budget	YTD Adjusted Budget	YTD Actuals	YTD Variance Fav(Unfav)	YTD Variance Fav(Unfav)	Full year forecast	Variance to Full Year Adjusted Budget Fav(Unfav)	Forecast variance Fav(Unfav)	Variance Comments (including variance comments for adjusted budget changes)
	\$'000	\$'000	\$'000	\$'000	\$'000	%	\$'000	\$'000	%	
Revenue from ordinary activities										
Rates and charges	108,936	108,936	107,903	108,055	✓ 152	0.1%	108,531	✗ (405)	-0.4%	Favourable variance YTD mainly due to additional supplementary valuations undertaken for the 6 months ending 31 December partly offset by pensioner rate income reimbursements still to be received from State Government during the year. Full year forecast unfavourable variance to budget due to supplementary rate revenue forecasted to be below budget in the 2nd half and pensioner rate rebates forecasted to exceed budget.
Statutory fees and fines	29,570	29,870	14,313	16,819	✓ 2,506	✓ 17.5%	32,521	✓ 2,651	✓ 8.9%	Higher than budgeted Parking Infringement notices issued YTD - ongoing influence of new parking technology. Favourable variance is reflected in the full year forecast. This does not translate to cash until the fines are paid.
User Fees	28,041	28,969	15,135	16,505	✓ 1,370	✓ 9.1%	31,030	✓ 2,061	✓ 7.1%	Construction Management occupation permits and inspection fee income has exceeded expectation YTD which is representative of high development activity. This trend is expected to continue in the 2nd half as reflected in the favourable full year forecast position compared to budget.
Reimbursements	1,360	1,360	581	1,034	✓ 453	✓ 78.0%	1,866	✓ 506	✓ 37.2%	Favourable variance relates to unbudgeted income relating to the Amor Site development as well as reimbursements for legal and inspection fees in Construction management.
Grants - Operating	12,337	12,312	6,491	7,556	✓ 1,065	✓ 16.4%	12,796	✓ 484	✓ 3.9%	Favourable funding grants mainly due to the receipt of operating grants for Aged & Disability Services ahead of expectation although some recovery by both State and Federal Government is expected to commence this year. Provision has been raised to account for this and is not expected to impact the current year budget.
Grants - Capital	1,151	1,151	525	3,298	✓ 2,773	✓ 528.2%	4,300	✓ 3,149	✓ 273.6%	Mainly relates to the Fitzroy Depot relocation reimbursement from State Government (initial contribution of \$3.0m) which was unknown at the time of Budget adoption. This funding is to be spent on the Depot relocation.
Contributions - OSR	4,000	4,000	2,000	3,058	✓ 1,058	✓ 52.9%	4,500	✓ 500	✓ 12.5%	Open space development contributions received YTD which is determined by the progress of completion of individual developments. Whilst an annual budget of income is recognised, the actual receipt of contributions paid varies site to site. The Contributions income is expected to slow in the 2nd half however full year forecast is still expected to exceed budget. These funds are committed to be spent on eligible open space projects.
Contributions - Other monetary	369	371	229	329	✓ 100	✓ 43.7%	418	✓ 47	✓ 12.7%	Minor favourable variance in contributions received through City Works.
Net gain(loss) on disposal	205	205	102	93	✗ (9)	✗ -8.8%	205	-	0.0%	Minor variance relating to motor vehicle disposals at auction. Full year forecast is that budget will be achieved.
Other income	1,561	1,501	694	1,325	✓ 631	✓ 90.9%	1,909	✓ 408	✓ 27.2%	Mainly relates to favourable interest income received to date and services fee income received primarily from kindergarten fee subsidy and land tax objections raised. Full year forecast expected to be favourable to budget.
<b>Total Revenue</b>	<b>187,530</b>	<b>188,675</b>	<b>147,974</b>	<b>158,072</b>	<b>10,098</b>	<b>6.8%</b>	<b>198,077</b>	<b>9,402</b>	<b>5.0%</b>	
Expenses from ordinary activities										
Employee Costs	82,260	82,615	41,482	41,218	✓ 264	0.6%	82,211	✓ 404	0.5%	Favourable variance due to vacant EFT positions, EB and backpay payments were made in November which had no budget impact as these amounts were fully provided for. Full year forecast is that employee costs will be favourable to budget.
Materials and services	68,740	69,530	29,755	29,812	✗ (57)	✗ -0.2%	73,722	✗ (4,192)	✗ -6.0%	YTD expenditure in line with budget. Full year forecast unfavourable variance to budget due to the recording of the discounted liability associated with a Council legal settlement totalling \$3.8M.
Bad and doubtful debts	1,980	1,980	804	1,137	✗ (533)	✗ -88.2%	4,000	✗ (2,020)	✗ -102.0%	Higher parking infringements issued YTD require additional doubtful debts provision. Full year forecast variance to budget the result of additional doubtful debts expense relating to the increase in parking infringements issued, as well as the known recoverability issues stemming from problems with Fines Victoria.
Depreciation & Amortisation	22,432	22,432	11,216	11,320	✗ (104)	✗ -0.9%	22,696	✗ (264)	✗ -1.2%	Infrastructure asset revaluation in 2017/18 has resulted in additional depreciation charges in 2018/19.
Borrowing costs	1,964	1,964	982	995	✗ (13)	✗ -1.3%	1,963	1	0.1%	
<b>Total Expenses</b>	<b>177,376</b>	<b>178,521</b>	<b>84,039</b>	<b>84,482</b>	<b>(443)</b>	<b>-0.5%</b>	<b>184,591</b>	<b>(6,070)</b>	<b>-3.4%</b>	
<b>Net Result</b>	<b>10,154</b>	<b>10,154</b>	<b>63,935</b>	<b>73,590</b>	<b>9,655</b>	<b>15.1%</b>	<b>13,486</b>	<b>3,332</b>	<b>32.8%</b>	

Legend:   
 > ✗ (50,000) -5.0% Unfavourable variance   
 > ✓ 50,000 5.0% Favourable variance

Note: The adopted budget revenue has moved by \$1.1m due to increases user fees and charges as well as Grant income predominantly in the Community Wellbeing areas. This increase is entirely offset by increase in costs associated with the service delivery.

## Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 EFT				
Directorate	Budget 01/07/2018	Current period balance	Movement Fav(Unfav)	Comments
CEO Division	46.58	57.43	(10.85)	Increase relates to 4 EFT positions created in People, Culture & Community in Dec18 being Injury and Incident Management Advisor, EA and Business Support Officer, EBA Project Officer and a 2nd Community Grants administrator.
Corporate, Business & Financial Services	167.13	163.93	3.20	
Community Wellbeing	391.06	292.35	98.71	Reduction relates to restructure of recreation and leisure branches to City Works division (post June 2018).
City Works & Assets	142.88	244.85	(101.97)	Increase relates to restructure of recreation and leisure branches to City Works division (post June 2018).
Planning & Placemaking	91.38	85.83	5.55	Reduction mainly relates to organisation realignment (post June 2018).
<b>Total</b>	<b>839.03</b>	<b>844.39</b>	<b>(5.36)</b>	

## Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Debtors					
Rate Debtors Aging (years)	<1 \$'000	1 \$'000	2 \$'000	3+ \$'000	Total \$'000
Commercial	9,433	198	59	20	9,707
FSL - Commercial	2,876	65	23	6	3,069
Industrial	3,324	77	28	9	3,438
FSL - Industrial	1,475	21	23	5	1,523
Residential	39,493	1,244	471	647	41,855
FSL - Residential	3,194	110	40	32	3,375
FSL - Public Benefit	38	5	0	-	43
FSL - Vacant	16	1	0	-	17
FSL - Interest	23	14	5	2	44
Legal Fees	49	4	4	21	77
Bridge Road Special Charge	88	2	1	0	90
Garbage & Other	24	3	6	1	35
Sub Total	60,132	1,740	659	743	63,274

Parking Debtors	Balance as at 30/06/18 \$'000	Current period balance \$'000	Movement In/(Dec) \$'000	Comments
	5,711	7,519	1,808	Jul-Dec'18 Movement in additional parking infringement debtors raised less payments received and debt provision.

Parking Debtors Aging Aging (days)	Total	Current	30	60	90+
	7,519	1,049	641	697	5,132

General/Sundry Debtors	Balance as at 30/06/18 \$'000	Current period balance \$'000	Movement In/(Dec) \$'000	Comments
	4,761	3,813	(948)	Jul-Dec'18 decrease in debtors due to payments received exceeding new debtors raised. No adjustment to debt provision at this time.

General/Sundry Debtors Aging Aging (days)	Total \$'000	Current \$'000	30 \$'000	60 \$'000	90+ \$'000
Sundry Debtors (3250 / 3270)	1,145	580	196	22	367
Provision for Doubtful Debt (3252)	(792)	-	-	-	(792)
RAA's Debtors (3256) - Property development applications including road openings	8,542	2,571	308	196	5,487
Animal Debtors (3257)	34	0	53	-	(19)
PLUS Debtors (3258) - Misc. permits for advertising and footpath occupation	225	3	2	(2)	222
Local Laws Debtors (3259)	89	1	-	0	97
Building Debtors (3261)	1,117	398	40	28	715
Salary Sacrifice (3264)	3	3	-	-	-
Fines and Costs (3265)	1,181	47	31	18	1,085
Leisure Debtors (3266)	-	12	5	4	(21)
Child Care Debtors (3267)	487	66	37	61	324
Library Debtors (3268)	-	-	-	-	-
BAGS Control Debtors (3271) - Asset Protection applications	270	4	8	11	248
Bin Debtors (3272)	31	9	1	1	20
CD Debtors (3276) - Construction Development works	7	15	-	-	(8)
MCC Superannuation (3222)	(1)	(1)	-	-	-
GST Clearing (3249 / 3255)	798	798	-	-	-
Work Cover Wages / Receipts (3230 / 3232) - Work Cover wages claims	195	195	-	-	-
Perth Cheques - Parking (3273)	171	-	-	-	171
S/T total	13,510	4,619	680	337	7,875
CD Bonds (3277) - Construction Development bonds	(398)	(156)	-	-	(242)
Services Contracts (3282) - Asset Protection bonds	(9,300)	(2,799)	(335)	(214)	(5,952)
S/T total	(9,698)	(2,955)	(335)	(214)	(6,194)
Total	3,813	1,664	345	123	1,681

# Attachment 1 - Attachment 1 December Quarter Financial Report

**YARRA CITY COUNCIL  
FINANCIAL REPORT  
1 July 2018 to 31 December 2018  
Open Space Reserve**

Council receives contributions specifically for Open Space as part of development permits. This reserve is then expended on open space projects. Contributions are received into Council's income statement first, as they are required to be recognised as revenue before being transferred into the reserve.

	Amount \$'000
Open Space Reserve Account	
Opening Balance as at 30 June 2018	3,517

Funds Received (Transfers to Reserve)	Amount \$'000
32-36 Newry St Rich - 12 lot subdivision	153
306-312 Swan St Rich - 34 lot subdivision	157
63-65 Glass St Rich - 19 lot subdivision	153
6-10 Keele St Coll - 45 lot subdivision	221
672 Nicholson St Fitz - 14 lot subdivision	162
142-144 Johnson St Fitz - 32 lot subdivision	257
9-15 David St Rich - 130 lot subdivision	495
466-482 Smith St Coll - 90 lot subdivision	517
2-4 St Georges Rd Nth Fitz - 27 lot subdivision	122
14 Hunter St Rich - 3 lot subdivision	90
802-804 Heidelberg Rd Alph. - 34 lot subdivision	131
73-77 Wellington St Coll - subdivision	600
<b>Total</b>	<b>3,058</b>

Projects (transfers from Reserve)	Amount \$'000
Curtain Square works	30
Edinburgh Gardens Playground	285
George Knot Reserve	378
<b>Total</b>	<b>693</b>

	Amount \$'000
Open Space Reserve Account	
Closing Balance as at 31 December 2018	5,882

# Attachment 1 - Attachment 1 December Quarter Financial Report

<p><b>YARRA CITY COUNCIL</b>  <b>FINANCIAL REPORT</b>  <b>1 July 2018 to 31 December 2018</b>  <b>Borrowings</b></p>								
Amount \$m	Lender	Type	Term years	Maturity Date	Balance as at 30/06/18 \$m	Current period balance \$m	Movement	Comments
\$32.5M	NAB	Interest only	7	2021	32.5	32.5	-	Interest only
\$13.5M	CBA	P&I	10	2027	12.4	11.8	0.6	Principal component repayments to date \$1.7M. YTD repayment - \$0.6M (Next repayment due in Feb'19).

# Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Financial Sustainability Indicators					
VAGO Indicators			VAGO Ranges		
Indicator/Description	Formula	Current Period Result	Low Risk	Medium Risk	High Risk
Net Result (%)	Net Result / Total Revenue	42%	> 8%	-10% - 0%	< -10%
A positive result indicates a surplus, and the larger the percentage, the stronger the result. A negative result indicates a deficit. Operating deficits cannot be sustained in the long term. The net result and total revenue are obtained from			> 1.0	0.75 - 1.0	< 0.75
Liquidity (ratio)	Current assets / Current liabilities	4.96	> 100%	75% - 100%	< 75%
This measures the ability to pay existing liabilities in the next 12 months. A ratio of one or more means there are more cash and liquid assets than short-term liabilities.			> 40%	40% - 60%	< 40%
Internal financing (%)	Net operating cash flow / Net capital expenditure	321%	> 100%	75% - 100%	< 75%
This measures the ability of Council to finance capital works from generated cash flow. The higher the percentage, the greater the ability for Council to finance capital works from their own funds. Net operating cash flow and net			> 1.0	0.5 - 1.0	< 0.5
Indebtedness (%)	Non-current liabilities / own-sourced revenue	31%	> 100%	75% - 100%	< 75%
Comparison of non-current liabilities (mainly comprising borrowings) to own-sourced revenue. The higher the percentage, the less Council is able to cover non-current liabilities from the revenues Council generates itself. Own-sourced			> 1.0	0.5 - 1.0	< 0.5
Capital replacement (ratio)	Cash outflows for property, plant and equipment / Depreciation	0.9	> 1.0	0.5 - 1.0	< 0.5
Comparison of the rate of spending on infrastructure with depreciation. Ratios higher than 1:1 indicate that spending is faster than the depreciation rate. This is a long-term indicator, as capital expenditure can be deferred in the short			> 1.0	0.5 - 1.0	< 0.5
Renewal gap (ratio)	Renewal and upgrade expenditure/depreciation	0.7	> 1.0	0.5 - 1.0	< 0.5
Comparison of the rate of spending on existing assets through renewing, restoring, and replacing existing assets with depreciation. Ratios higher than 1.0 indicate that spending on existing assets is faster than the depreciation rate.					
Local Government Performance Reporting Framework Indicators					
Indicator/Description	Measure	2017-18 Result	Current Period Result	Variance	
<b>Liquidity</b>					
L1	Current assets compared to current liabilities	196.9%	406.3%	106.4%	
L2	Unrestricted cash compared to current liabilities	105.1%	176.5%	67.9%	
<b>Obligations</b>					
O1	Asset renewal as a % of depreciation	102.4%	62%	-39.8%	
O2	Loans and borrowings as a % of rates	42.7%	41.0%	-4.1%	
O3	Loans and borrowings repayments as a % of rates	1.1%	1.5%	29.6%	
O4	Non-current liabilities as a % of own source revenue	25.4%	30.7%	21.1%	
<b>Operating Position</b>					
OP1	Adjusted underlying surplus (or deficit) as a % of underlying revenue	4.5%	42.6%	854.2%	
<b>Commentary</b>					
YTD result higher than budget due to Rates being raised in Aug-18. Full year result expected to be in line with budget.					
YTD result higher than budget due to timing of cashflows. Full year result expected to be in line with budget.					
YTD result impacted by timing in Capital spend. Full year result expected to be in line with budget.					
YTD result impacted by timing of revenues from operations. Full year result expected to be in line with budget.					
YTD result higher than budget due to timing of Rates being raised in Aug-18. Full year result expected to be in line with budget.					

# Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Capital Works Program with Variance Commentary												
Adopted Budget Classification	Full Year Adopted Budget	Full year Adjusted Budget	YTD Adjusted Budget	YTD Actuals	YTD Variance Fav/(Unfav)	YTD Variance Fav/(Unfav)	Full year forecast	Variance to Full Year Adjusted Budget Fav/(Unfav)	Forecast variance Fav/(Unfav)	Carry Over	Deferred	Variance Analysis/Comments (including explanation of budget movements)
	\$'000	\$'000	\$'000	\$'000	\$'000	%	\$'000	\$'000	%	\$'000	\$'000	
Property												
Buildings	6,053	7,653	2,415	1,074	1,341	55.5%	7,580	73	1.0%	-	50	YTD variance due to slow start on buildings program, expected to catch up as the year progresses.
Total buildings	6,053	7,653	2,415	1,074	1,341	55.5%	7,580	73	1.0%	-	50	
Total property	6,053	7,653	2,415	1,074	1,341	55.5%	7,580	73	1.0%	-	50	
Plant and equipment												
Plant, Machinery & Equipment	1,205	1,279	718	177	541	75.3%	1,279	-	0.0%	-	-	YTD variance due to delays in timing of replacement purchases for passenger vehicles and trucks.
Computers & Telecommunications	1,935	2,260	1,251	514	737	58.9%	2,060	200	8.8%	579	-	YTD variance due to timing of projects, expected to catch up as the year progresses.
Total plant and equipment	3,140	3,539	1,969	691	1,278	64.9%	3,339	200	8.8%	-	-	
Infrastructure												
Roads	8,538	8,618	3,490	2,855	635	18.2%	8,538	80	0.9%	-	440	Steady progress on projects at this time and many roads projects are expected to be completed by December/January with invoicing to come.
Bridges	100	100	-	-	-	0.0%	100	-	0.0%	-	-	
Lanes	930	910	870	510	360	41.4%	705	205	22.5%	-	50	YTD variance due to timing of invoice payments.
Transport	1,187	1,780	626	254	372	59.4%	1,793	(13)	-0.8%	-	-	YTD variance due to timing of invoice payments.
Waste Management	70	70	-	-	-	0.0%	70	-	0.0%	-	-	
Parks, Open Space And Streetscapes	3,563	4,381	2,548	1,443	1,105	43.4%	4,402	(21)	-0.5%	-	-	YTD variance due to delay in a number of contracts going out to tender. Contracts expected to be awarded and expenditure to catch up over the next few months.
Street Furniture	55	55	49	12	37	75.5%	55	-	0.0%	-	-	
Retail Strips	200	200	200	-	200	100.0%	200	-	0.0%	-	-	YTD variance due to works yet to start on Lennox street.
Priority Projects	1,049	1,389	784	831	(47)	-1.4%	1,404	(15)	-1.1%	-	-	YTD variance due to ticket machines project well advanced.
Library Resources	600	600	363	197	403	67.2%	600	-	0.0%	-	-	Library resources projects are expected to occur later in the year.
Total infrastructure	16,292	18,109	8,930	6,102	12,207	37.5%	17,867	236	1.3%	-	490	
Total capital works expenditure	25,485	29,295	13,314	7,867	5,447	40.9%	28,786	509	1.7%	579	540	

Note: Full year adopted budget figure of \$25,485M has been adjusted to incorporate unspent carry over funds of \$2,954M from the 2017/18 Capital Works program. Further movement of \$0.9M in Adjusted Budget YTD primarily due to O'Ryans Reserve Pavillion and Tennis Court development. Funding of \$1.3M due to be received from Sports Recreation Victoria over the next couple of months.



# Attachment 1 - Attachment 1 December Quarter Financial Report

<b>YARRA CITY COUNCIL</b> <b>FINANCIAL REPORT</b> <b>1 July 2018 to 31 December 2018</b>								
<b>City of Yarra</b> <b>Income Statement</b>								
<b>For Period 6 - December</b>								
	18/19 CL Actuals YTD \$'000	18/19 CL Bud Adjust YTD \$'000	Actuals vs Budget YTD Variance \$'000	Actuals vs Budget YTD Variance %	18/19 CL Bud Adopted Full Year \$'000	18/19 CL Bud Adjust Full Year \$'000	Current Forecast Full Year \$'000	Budget vs Forecast Full Year Variance \$'000
<b>Revenue from ordinary activities</b>								
Rates and charges	108,055	107,903	151	0%	108,936	108,936	108,531	(405)
Statutory fees and fines	16,819	14,313	2,507	18%	29,570	29,870	32,521	2,651
User Fees	16,505	15,135	1,369	9%	28,041	28,969	31,030	2,061
Reimbursements	1,034	581	454	78%	1,360	1,360	1,866	506
Grants - Operating	7,556	6,491	1,066	16%	12,337	12,312	12,796	484
Grants - Capital	3,298	525	2,772	528%	1,151	1,151	4,300	3,149
Contributions - OSR	3,058	2,000	1,058	53%	4,000	4,000	4,500	500
Contributions - Other monetary	329	229	100	52%	369	371	418	47
Net gain/(loss) on disposal of property, infrastructure, pla	93	102	(10)	-10%	205	205	205	0
Other Income	1,325	694	631	91%	1,561	1,501	1,909	408
	<u>158,072</u>	<u>147,974</u>	<u>10,098</u>	<u>7%</u>	<u>187,530</u>	<u>188,675</u>	<u>198,077</u>	<u>9,402</u>
<b>Expenses from ordinary activities</b>								
Employee Costs	41,218	41,482	264	1%	82,260	82,615	82,211	404
Materials and services	29,812	29,755	(57)	6%	68,740	69,530	73,722	(4,192)
Bad and doubtful debts	1,137	604	(533)	-88%	1,980	1,980	4,000	(2,020)
Depreciation & Amortisation	11,320	11,216	(104)	-1%	22,432	22,432	22,695	(263)
Borrowing costs	995	982	(14)	0%	1,964	1,964	1,964	(0)
	<u>84,482</u>	<u>84,039</u>	<u>(443)</u>	<u>-1%</u>	<u>177,376</u>	<u>178,521</u>	<u>184,591</u>	<u>(6,070)</u>
	<u>73,590</u>	<u>63,935</u>	<u>9,655</u>	<u>15%</u>	<u>10,154</u>	<u>10,154</u>	<u>13,486</u>	<u>3,332</u>

## Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Balance sheet				
	Balance as at 30/06/2018 \$'000	Balance as at period end \$'000	Movement Inc/(Dec) \$'000	Comments
<b>ASSETS</b>				
<b>Current Assets</b>				
Cash and cash equivalents	51,086	71,755	20,669	Change in cash levels mainly due to receipt of rate payments, income grants and parking income over outgoing payments made July-Dec 18.
Receivables - Rates	5,385	63,274	57,889	Rates for 2018/19 were raised in August 2018 and Receivables reduce with each payment instalment received.
Receivables - Parking	5,711	7,519	1,808	Jul18-Dec18 infringement debtors raised less payments and debt provision.
Receivables - Other	4,761	3,813	(948)	Jul18-Dec18 debtors charges raised less payments received.
Accrued income	371	167	(204)	Revenue raised in previous periods has been received in cash
Prepayments	643	88	(555)	Prepayments are expected to expire by the end of the FY and relates to motor vehicle registration and insurance.
Inventories	107	107	-	
<b>Total Current Assets</b>	<b>68,063</b>	<b>146,723</b>	<b>78,660</b>	
<b>Non-Current Assets</b>				
Non-current receivables	230	230	-	
Financial assets	5	5	-	
Property, infrastructure, plant and equipment	1,906,881	1,903,273	(3,608)	Payments for property, plant & equipment offset by accumulated depreciation.
<b>Total Non-Current Assets</b>	<b>1,907,116</b>	<b>1,903,508</b>	<b>(3,608)</b>	
<b>TOTAL ASSETS</b>	<b>1,975,179</b>	<b>2,050,231</b>	<b>75,052</b>	
<b>LIABILITIES</b>				
<b>Current Liabilities</b>				
Payables	5,411	1,019	(4,392)	Payments have been made which reduce the payables owing amount. This will vary during the financial year.
Fire Services Levy	5,335	13,833	8,498	Raised at the same time as Rate income. Final instalment for 2017/18 has been paid. Instalment 2 for 2018/19 is now due for payment.
Trust funds	5,390	6,095	705	The movement is mainly due to construction management and asset protection bonds received.
Accrued Expenses	3,871	2,079	(1,792)	Accruals raised for expenditure not yet paid. This will vary during the financial year. Accruals include payroll and utilities.
Employee benefits	13,209	12,489	(720)	The movement is due to leave benefits taken across the Christmas and New year period.
Income in advance	181	-	(181)	The movement is due to income received in advance used in 2018-19
Interest-bearing liabilities	1,176	595	(581)	Payment of loan principal.
<b>Total Current Liabilities</b>	<b>34,574</b>	<b>36,110</b>	<b>1,537</b>	
<b>Non-Current Liabilities</b>				
Non-current employee benefits	1,398	1,320	(78)	
Non-current interest bearing liabilities	43,691	43,691	-	
Non-current Trust Liability	230	233	3	
<b>Total Non-Current Liabilities</b>	<b>45,319</b>	<b>45,244</b>	<b>(75)</b>	
<b>TOTAL LIABILITIES</b>	<b>79,893</b>	<b>81,354</b>	<b>1,462</b>	
<b>NET ASSETS</b>	<b>1,895,287</b>	<b>1,968,877</b>	<b>73,590</b>	
<b>Represented by:</b>				
Accumulated surplus	624,716	622,351	(2,365)	
Asset revaluation reserves	1,246,876	1,246,876	-	
Other reserves	23,696	26,061	2,365	
Retained Earnings	-	73,590	73,590	
<b>EQUITY</b>	<b>1,895,287</b>	<b>1,968,877</b>	<b>73,590</b>	

# Attachment 1 - Attachment 1 December Quarter Financial Report

<b>YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Cash Flow Statement</b>	
	<b>Balance as at period end \$'000</b>
<b>Cash Flows from Operating Activities</b>	
Rates and Charges	58,327
Parking Revenue	12,761
Government Grants Received	6,664
Victoria Grants Commission	504
User Charges, Fees and Other Fines Received	20,611
Reimbursements and Contributions Received	738
Interest Revenue	459
Other Revenue	7,160
Payments to Suppliers	(31,403)
Payments to Employees	(43,370)
Net GST	(159)
<b>Net Cash Provided by Operating Activities</b>	<b>32,293</b>
<b>Cash Flows from Investing Activities</b>	
Proceeds from Sale of Property, Plant & Equipment	74
Payments for Infrastructure, Property Plant & Equipment	(10,130)
<b>Net Cash (Used in) Investing Activities</b>	<b>(10,056)</b>
<b>Cash Flows from/(used in) Financing Activities</b>	
Finance Costs	(987)
(Proceeds from Borrowings)/Payments Towards	(581)
<b>Net Cash (Used In) Financing Activities</b>	<b>(1,568)</b>
<b>Cash Balances</b>	
Change in Cash Held	20,669
Cash at beginning of year	51,086
<b>Cash at the End of the Financial Period</b>	<b>71,755</b>
<b>End of year Budgeted cash balance</b>	<b>31,818</b>
<b>Future items to be funded</b>	<b>\$'000</b>
Grant Commission Funding (2018-19 funds received in 2017-18)	1,192
Capital Carry Forwards	3,579
Grants received in 2018-19 for expenditure in 2019-20	3,000
Operating Grant Income Received - to be paid back in 2018-19 (NDIS Funding Target Shortfall)	1,103
Open Space Reserve to be cash backed	5,882
Future legal commitments	400
<b>Total</b>	<b>15,156</b>

# Attachment 1 - Attachment 1 December Quarter Financial Report

YARRA CITY COUNCIL FINANCIAL REPORT 1 July 2018 to 31 December 2018 Capital Works Statement											
Adopted Budget Classification	Full Year Adopted Budget	Full year Adjusted Budget	YTD Adjusted Budget	YTD Actuals	YTD Variance Fav/(Unfav)	YTD Variance Fav/(Unfav)	Full year forecast	Variance to Full Year Adjusted Budget Fav/(Unfav)	Forecast variance Fav/(Unfav)	Carry Over	Deferred
	\$'000	\$'000	\$'000	\$'000	\$'000	%	\$'000	\$'000	%	\$'000	\$'000
Property											
Buildings	6,053	7,653	2,415	1,074	1,341	55.5%	7,580	73	1.0%	-	50
Total buildings	6,053	7,653	2,415	1,074	1,341	55.5%	7,580	73	1.0%	0	50
Total property	6,053	7,653	2,415	1,074	1,341	55.5%	7,580	73	1.0%	0	50
Plant and equipment											
Plant, Machinery & Equipment	1,205	1,279	718	177	541	75.3%	1,279	-	0.0%	-	-
Computers & Telecommunications	1,935	2,260	1,251	514	737	58.9%	2,060	200	8.8%	579	-
Total plant and equipment	3,140	3,539	1,969	691	1,278	64.9%	3,339	200	5.7%	579	-
Infrastructure											
Roads	8,538	8,618	3,490	2,855	635	18.2%	8,538	80	0.9%	-	440
Bridges	100	100	-	-	-	0.0%	100	-	0.0%	-	-
Lanes	930	910	870	510	360	41.4%	705	205	22.5%	-	50
Transport	1,187	1,780	626	254	372	59.4%	1,793	(13)	-0.8%	-	-
Waste Management	70	70	-	-	-	0.0%	70	-	0.0%	-	-
Parks, Open Space And Streetscapes	3,563	4,381	2,548	1,443	1,105	43.4%	4,402	(21)	-0.5%	-	-
Street Furniture	55	55	49	12	37	75.5%	55	-	0.0%	-	-
Retail Strips	200	200	200	-	200	100.0%	200	-	0.0%	-	-
Priority Projects	1,049	1,389	784	831	(47)	-6.0%	1,404	(15)	-1.1%	-	-
Library Resources	600	600	363	197	166	45.7%	600	-	0.0%	-	-
Total infrastructure	16,292	18,103	8,930	6,102	2,828	31.7%	17,867	236	1.3%	0	490
Total capital works expenditure	25,485	29,295	13,314	7,867	5,447	40.9%	28,786	509	1.7%	579	540

Note: Full year adjusted budget figure of \$25.485M has been adjusted to incorporate unspent carry over funds of \$2.954M from the 2017/18 Capital Works program. Further movement of \$0.9M in Adjusted Budget YTD primarily due to O'Byrns Reserve Pavillion and Tennis Court development. Funding of \$1.5M due to be received from Sports Recreation Victoria over the next couple of months.

Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report





## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

#### Introduction

The Yarra City Council adopted its Council Plan 2017 – 21 on 1 August 2017. The Council Plan 2017 – 21 sets out the medium-term direction of Council and the outcomes sought by Councillors for their term. For the first time, the Council Plan incorporates the Health and Wellbeing Plan. This financial year, 2018/19 is Year two of the Council Plan 2017 – 21.

Under the Local Government Act 1989 (the Act), each council is required to produce a four-year Council Plan by 30 June in the year following a general election. The Plan must include Strategic Objectives, Strategies, Strategic Indicators and a Strategic Resource Plan.

Council has identified a number of initiatives under each Strategic Objective which are significant projects and activities that are proposed to be worked on over the term of the Council Plan, subject to approval through the annual budget process.

Council produces an Annual Plan alongside each year's Budget, setting out specific projects and activities that Council will undertake towards achieving the Strategic Objectives. This will include priority projects, capital works projects, actions in response to initiatives in the Council Plan and other Council strategies and plans as well as service reviews and improvements.

The Council Plan 2017 – 21 has seven Strategic Objectives which relate to a different aspect of service delivery :

**A healthy Yarra:** Community health, safety and wellbeing are a focus in everything we do. Council plays a key role in contributing to our community's health and wellbeing. From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

**An inclusive Yarra:** Inclusion, diversity and uniqueness are welcomed, respected and celebrated. Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.

**A sustainable Yarra:** Council leads on sustainability and protects and enhances its natural environment. As Victoria's first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.

**A liveable Yarra:** Development and growth are managed to maintain and enhance the character and heritage of the city. With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

**A prosperous Yarra:** Local businesses prosper and creative and knowledge industries thrive. Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra's economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

**A connected Yarra:** Connectivity and travel options are environmentally sustainable, integrated and well-designed. Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

**A leading Yarra:** Transparency, performance and community participation drive the way we operate. Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.

In response to its Strategic Objectives, Council has committed to 47 projects and activities from a broad cross-section of services in the 2018/19 Annual Plan.

Progress of these projects and actions will be reported in the 2018/19 Annual Plan Quarterly Progress Reports. Further information can be found in the published version of the Council Plan 2017 – 21 on the City of Yarra's website (<https://www.yarracity.vic.gov.au/about-us/council-information/council-plan>).

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

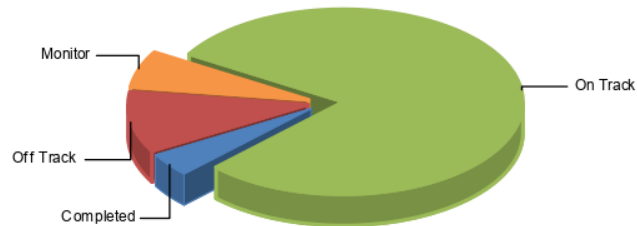
### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

#### Quarter Summary

Council has committed to 47 actions across a range of services. Any variations to the Annual Plan are made openly and transparently in the context of priorities that arise over the course of the year.

The status of actions is classified based on the percentage of targets achieved as assessed by the responsible officer (forecast milestones compared to actual work completed).



Strategic Objective	No. of Actions Reported	Complete	On track (>=90%)	Monitor (75-90%)	Off track (<75% )	Not Started
A healthy Yarra	7	1	4	0	2	0
An inclusive Yarra	4	0	4	0	0	0
A sustainable Yarra	8	0	6	0	2	0
A liveable Yarra	13	1	9	3	0	0
A prosperous Yarra	5	0	4	0	1	0
A connected Yarra	6	0	6	0	0	0
A leading Yarra	4	0	4	0	0	0
	47 (100%)	2 (4.26%)	37 (78.72%)	3 (6.38%)	5 (10.64%)	0 (0.00%)

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

#### 1 . A healthy Yarra

a place where...Community health, safety and wellbeing are a focus in everything we do

Council plays a key role in contributing to our community's health and wellbeing. From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

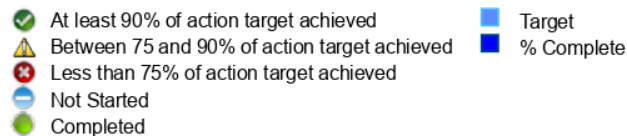
##### Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

- 1.1 Maintain and enhance Yarra's open space network to meet the diverse range of community uses
- 1.2 Promote a community that is inclusive, resilient, connected and enjoys strong mental and physical health and wellbeing
- 1.3 Provide health promoting environments that encourage healthy eating and active living
- 1.4 Assist to reduce the harms from alcohol and drugs on individuals and the community in partnership with State Agencies and key service providers
- 1.5 Promote environments that support safe and respectful sexual practices, reproductive choices and gender equity
- 1.6 Promote a gender equitable, safe and respectful community
- 1.7 Promote an effective and compassionate approach to rough sleeping and advocate for affordable, appropriate housing
- 1.8 Provide opportunities for people to be involved in and connect with their community

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A healthy Yarra.

#### Action Progress Summary



Action	Start Date / End Date						
1.01 Support prevention of family violence initiatives and respectful relationships	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	✓
1.02 Reduce primary and secondary supply of alcohol to under age adolescents	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	✓
1.03 Develop new Open Space Strategy	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	✗
1.04 Implement National Aged Care and Disability Reforms	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	✗
1.05 Advocate for an indoor sports stadium	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	●
1.06 Youth space in Richmond	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	✓
1.07 Develop Leisure Centres Master Plan	01/07/18 30/06/19	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	✓

February 07, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

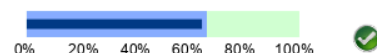
#### 1.01 Support prevention of family violence initiatives and respectful relationships

Council Plan initiative:

Work with local and regional partners for greater awareness and intervention to prevent family violence

Work with local and regional partners to lead work to advance gender equity, prevent violence against women and promote respectful relationships

Council is committed to the prevention of family violence in the Yarra community and to partner with key service providers, police, schools and community members to raise awareness to prevent family violence. This year Council will endorse and launch its public statement against Family Violence – No Place for Violence.



**Branch** *People, Culture and Community*

##### Quarterly Milestones

<b>September</b>	Q1. Work with Women's Health In the North to evaluate the Building Respectful Communities partnership and identify projects to address family violence and gender inequity with children, young people and families
<b>December</b>	Q2. Endorse Council's Family Violence Organisational Statement, No Place for Violence Q2. Deliver Respectful Relationships initiative at Fitzroy High School Q2. Participate in '16 Days of Activism Against Gender-Based Violence' (a global campaign to raise awareness of the prevalence and impact of violence against women and girls) Q2. Participate in key networks such as the Building Respectful Communities (BRC) and Northern Prevention of Violence Against Women (NPVAW), Yarra Family Violence Network (YFVN) Q2. Publish Council's Family Violence Organisational Statement, No Place for Violence
<b>March</b>	Q3. Deliver projects to address family violence and gender inequity with children, young people and families
<b>June</b>	Q4. Participate in key networks such as the BRC and NPVAW, YFVN Q4. Review projects to address family violence and gender inequity with children, young people and families Participate in key networks such as the BRC and NPVAW, YFVN
<b>Quarterly Progress</b>	A range of activities occurred during the '16 Days of Activism' including internal and external communication of key messages and a staff lunchtime event that was attended by 60 people.
<b>Comments</b>	Yarra continues to be well represented in the Building Respectful Communities, Northern Prevention of Violence Against Women and Yarra Family Violence networks with staff from People and Culture and Family Youth and children's Services attending, and serving on the executive. We also continue to support various initiatives coming out of these networks.

Council's Family Violence Organisational Statement, No Place for Violence was promoted on our website, intranet and through various communication methods

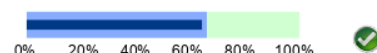
The Fitzroy High School program occurred with support from both Youth Services and Yarra Libraries. No new programs were delivered this quarter however plans are in place to run the program at Lynall Hall in 2019

#### 1.02 Reduce primary and secondary supply of alcohol to under age adolescents

Council Plan initiative:

Work with local partners and agencies to increase health and education, community partnerships and harm minimisation from the abuse of drugs and alcohol

As part of the Communities that Care Smart Generation program, supply monitoring of packaged liquor outlets will be undertaken. This involves monitoring packaged liquor retail sales to those who look under 18 years of age to determine whether appropriate identification was sought.



**Branch** *Social Policy and Research*

##### Quarterly Milestones

February 07, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

<b>September</b>	Q1. Conduct supply of alcohol study with Yarra licenced outlets as part of Communities that Care (CTC) program
<b>December</b>	Q2. Conduct analysis and report on supply of Alcohol initiative (CTC)
<b>March</b>	Q3. Provide report to licenced outlets on supply of alcohol (CTC)
<b>Quarterly Progress</b>	Underage alcohol supply monitoring was undertaken in partnership with Deakin University, with licenced liquor outlets in Yarra being targetted as intended.
<b>Comments</b>	<p>It was found that 61% of liquor outlets tested in Yarra sold alcohol to confederates who appear under the age of 18. An increase from 2017 supply monitoring findings of 53% and 43%.</p> <p>Yarra City Council, as part of Yarra Communities that Care is now working to promote Victoria Police and the Victorian Commission for Gambling and Liquor Regulation to take enforcement action to reduce underage alcohol sales in Yarra.</p>

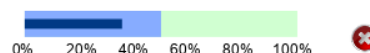
#### 1.03 Develop new Open Space Strategy

Council Plan initiative:

Develop an open space strategy to ensure Yarra's public open space is managed as a functional network that encourages shared use and active living

The Yarra Open Space Strategy guides the future provision, planning, design and management of public open space in Yarra. A new Open Space Strategy will result in a renewed direction for the provision and enhancement of the open space network, including changes in community needs since the last strategy was developed. The strategy aims to achieve a cohesive, linked and well managed network of open space to meet the full range of residents' needs.

Development of the strategy will occur over a two year period with the first year focussing on land use and landscape analysis, with extensive consultation, while Year Two will involve adoption of the Strategy, followed by an amendment to the Yarra Planning Scheme.



**Branch** City Strategy

#### Quarterly Milestones

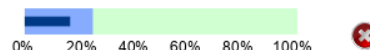
<b>September</b>	Q1. Analyse consultation results and commence drafting the Yarra Open Space Strategy
<b>December</b>	Q2. Engage with Councillors on key directions
<b>March</b>	Q3. Present draft Yarra Open Space Strategy to Council to endorse for community consultation
<b>June</b>	Q4. Undertake community consultation on draft Yarra Open Space Strategy
<b>Quarterly Progress</b>	The Project is approximately six months behind anticipated schedules, due to delays in obtaining population forecast data.
<b>Comments</b>	The draft strategy will be available in May and engagement with Councillors will follow.

#### 1.04 Implement National Aged Care and Disability Reforms

Council Plan Initiative:

Continue to implement the National Aged and Disability Care reforms and develop new strategic directions for support of older people and people with disability

The Federal Government is making major changes to the aged and disability care service system and this requires Council to determine its role and implement changes already announced.



**Branch** Aged and Disability Services

#### Quarterly Milestones

<b>December</b>	Q2. Finalise decision on Council's role in providing Commonwealth Home Support Program (CHSP) services
<b>March</b>	

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

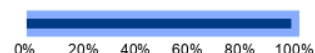
<b>June</b>	Q3. Work with northern councils in determining future role in Regional Assessment Service (also subject to Federal Government policy decision)
	Q4. Commence transition of CHSP services in readiness for 2020/21 changes determined by Federal Government
	Q4, Finalise the transition of the Linkages program to the Home Care Packages program
<b>Quarterly Progress Comments</b>	Over this quarter a Community Panel was convened and undertook a deliberative process to assist Council in its decision-making. The outcomes from the Panel were presented to Councillor representatives at the end of November. Due to on-going delays in the Commonwealth confirming the final system design, it has not been possible to make a final decision on Council's position. Further analysis of the Options will occur over the next two quarters and a report is scheduled for Council in May 2019

#### 1.05 Advocate for an indoor sports stadium

Council Plan Initiative:

Advocate to state government for an indoor sports stadium at 433 Smith Street redevelopment

Council has advocated for the State Government to commit to development of a six court indoor stadium on the former Gas and Fuel site in Smith Street. A response is expected to be received early this financial year.



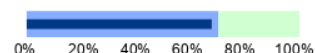
**Branch** Office of the Director City Works and Assets

##### Quarterly Milestones

<b>September</b>	Q1. Seek meetings with relevant Ministers, advisors and senior bureaucrats from State Government to influence and confirm a commitment to the delivery of a 6 court stadium at this site.
<b>March</b>	Q3. In the event confirmation is not provided by September 2018, and/or in the event of a change in State Government, seek further meetings with relevant Ministers, advisors and senior bureaucrats from State Government to influence and confirm a commitment to the delivery of a 6 court stadium at this site.
<b>Quarterly Progress Comments</b>	The State Government has confirmed its commitment to this project, which will result in the provision of a 6 court stadium, 1000m2 gym and 107 car parks to be managed by Council. Officers are working with State Government representatives to progress this project.

#### 1.06 Youth space in Richmond

Council will work with Department of Health and Human Services to seek to provide upgrades of existing community facilities to deliver a Youth Hub in the Richmond Housing Estate. Once a suitable youth space is established a business plan will be developed for the management of the youth space.



**Branch** Family, Youth and Children's Services

##### Quarterly Milestones

<b>September</b>	Q1. Commence preparation of a business case for the establishment of a youth space in Richmond
	Q1. Monitor progress on advocacy to Department of Housing and Human Services to identify a preferred site
<b>December</b>	Q2. Finalise business case and present to Council
	Q2. Report on progress of consultation and planning with stakeholders to inform operational business planning
<b>March</b>	Q3. Prepare an operational and activation plan
<b>June</b>	Q4. Report on progress of advocacy to Department of Housing and Human Services towards establishing a dedicated youth space and programming on the Richmond Housing estate
<b>Quarterly Progress Comments</b>	A Project Working Group led by the Director Community Wellbeing has been established and has engaged in consultation with relevant branches across Council.
	External consultation included targeted consultations with young people and their parents, The Drum's Youth Peer Leader consulted around 20 young people aged 11 to 16 years who live and/or attend programs on the Richmond Housing Estate and parents.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

External consultation and engagement has taken place with the Victorian Government and organisations for the development of a Richmond Youth Hub.

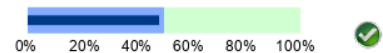
A report to Council in December detailed the Business Plan for the project and included a summary of the consultation outcomes.

#### 1.07 Develop Leisure Centres Master Plan

Council Plan initiative:

Investigate a Leisure Centres Master Plan

Council manages leisure facilities in Richmond, Collingwood and Fitzroy. These facilities are highly valued by the community and attract in the order of 1 million visits per annum. A high level facilities plan will be developed to guide future investment in these facilities.



**Branch** *Recreation and Leisure Services*

#### Quarterly Milestones

<b>December</b>	Q2. Appointment of Consultant Q2. Project brief finalised and budget approved by Executive
<b>March</b>	Q3. Key Findings Report presented to PCG and Executive
<b>June</b>	Q4. Presentation of final report to Executive

**Quarterly Progress** Executive approved the project proposal submitted and a Project Control Group has been established, initial meeting held and monthly meetings planned throughout the life of the project.

**Comments** Consultants have been appointed and commenced early December. The consultants have been provided all council and service information required for the project and inspected all sites.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

#### Highlights and Achievements

<b>Branch</b>	<b><i>Family, Youth and Children's Services</i></b>
<b>Unit</b>	<b><i>Service Planning and Development</i></b>
	<p>Service Review of Occasional Child Care Type 1 (90 minute services) completed and presented to Council.</p> <p>Preparation for a six month trial of a new approach to casual and occasional care for 2019 in process.</p> <p>Implementation of actions for the 0 to 25 Plan.</p>
<b>Branch</b>	<b><i>Family, Youth and Children's Services</i></b>
<b>Unit</b>	<b><i>Youth and Middle Years</i></b>
	<p>Continued to work on Council's plan to develop a Youth Space in Richmond. Meetings held with DHHS, BANH, and The Drum to consult young people and investigate potential sites for youth space.</p>
<b>Branch</b>	<b><i>Social Policy and Research</i></b>
<b>Unit</b>	<b><i>Social Policy</i></b>
	<p>Policy Guidance Note: Affordable Housing in Significant Developments – exhibited and endorsed by Council.</p> <p>Yarra Council's endorsed submission to the Inquiry into the Public Housing Renewal Program submitted to the Legal and Social Issues Committee on 2 November.</p> <p>Training undertaken with Yarra Liquor Forum members - responding to a health emergency (delivered by Ambulance Victoria)</p> <p>Undertook evaluation of the Health and Wellbeing Plan Advisory Committee</p> <p>Completed intercept surveys with pedestrians and observational analysis (CCTV footage) of Lennox and Victoria Street Intersection (site of public realm improvement). Report drafted to be used in DoJR mandated evaluation for grant.</p> <p>Social Policy and Research Unit transferred lead role for developing the \$133M multi-partner Smart Ageing Co-operative Research Centre application to Aged Services. Yarra's involvement was then endorsed at Exec 29 Nov for \$10k per year for 10 years.</p> <p>Reported to Council on 5 December regarding deliberation with the community on Services Policy. Council resolved to implement a Deliberative Poll in first half of 2018-19, subject to budget bid.</p> <p>Reported to Briefing and Council (19 December) on the full gamut of issues and activities relating to the Victoria Street Precinct and Reimagining Victoria Street update</p> <p>Yarra Liquor Forums held at the Public House in Richmond. Packaged Liquor focussed on a "look back" at Swan Street post AFL Grand Final and On-premises forum including forged ID, digital ID</p> <p>Presentation to the Neighbourhood House Network on highlights of the 2016 census and implications for their service delivery</p> <p>Final 2016 Census data organisational trends and training session.</p>

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

#### 2 . An inclusive Yarra

a place where...Inclusion, diversity and uniqueness are welcomed, respected and celebrated

Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.






##### Strategies

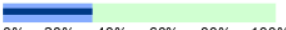







Council's work to achieve this Strategic Objective will include the following strategies :

- 2.1 Build resilience by providing opportunities and places for people to meet, be involved in and connect with their community
- 2.2 Remain a highly inclusive Municipality, proactive in advancing and advocating for the rights and interests of specific groups in the community and community issues
- 2.3 Continue to be a local government leader and innovator in acknowledging and celebrating Aboriginal history and culture in partnership with Traditional Owners
- 2.4 Acknowledge and celebrate our diversity and people from all cultural backgrounds
- 2.5 Support community initiatives that promote diversity and inclusion

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of An inclusive Yarra.

#### Action Progress Summary

-  At least 90% of action target achieved
  -  Between 75 and 90% of action target achieved
  -  Less than 75% of action target achieved
  -  Not Started
  -  Completed
- Target  
■ % Complete

Action	Start Date / End Date								
2.01 Implement Aboriginal Partnerships Plan	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
2.02 Develop Volunteer Strategy	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
2.03 Renew Active and Healthy Ageing Strategy and Action Plan	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
2.04 Renew Access and Inclusion Strategy and Action Plan	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	



## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

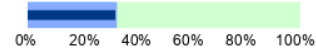
### Council Plan 2017-2021 : Year 2

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#### 2.01 Implement Aboriginal Partnerships Plan

Council Plan Initiative:  
Implement the Aboriginal Partnerships Plan

The Aboriginal Partnerships Plan sets out Council's commitment and work with the Aboriginal and Torres Strait Islander community. Council is seen as a leader, not only in its programs, but also in its commitment to social justice and the way it approaches issues, opens discussion, and listens to the community. Council will continue to implement its Aboriginal Partnerships Plan through annual action plans endorsed by Council.



**Branch** *People, Culture and Community*

##### Quarterly Milestones

**December** Q2. Complete community consultation and engagement for the next four year Aboriginal Partnerships Plan

**March** Q3. Present draft Aboriginal Partnerships Plan 2019-2022 to Council

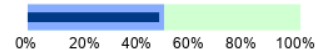
**June** Q4. Complete final version of Aboriginal Partnerships Plan 2019-2022

**Quarterly Progress Comments** Consultation for the next Aboriginal Partnerships Plan began in August with an online survey via Your Say Yarra and multiple engagements with Aboriginal community members. These engagements were through a special forum of the Aboriginal Advisory Group and visits to Aboriginal organisations in Yarra and Darebin. The consultation period concluded in November with meetings with Wurundjeri and the Aboriginal Advisory Group. A final draft of the new strategy went back to the Aboriginal Advisory Group and Wurundjeri in December.

#### 2.02 Develop Volunteer Strategy

Council Plan initiative:  
Develop and adopt a Volunteer Strategy

A Volunteer Strategy will be developed by consultation and engagement with stakeholders. A draft strategy will be presented to Council. A Volunteer Strategy will provide clear direction for Council in how it supports volunteering in Yarra.



**Branch** *People, Culture and Community*

##### Quarterly Milestones

**December** Q2. Complete consultation

**June** Q4. Present draft Volunteer Strategy to Council to endorse for public exhibition

**Quarterly Progress Comments** Internal and external stakeholders consulted for input towards strategy via Your Say Yarra online survey, focus groups, emails, individual meetings, listening posts, information sessions at community events etc.

Formal consultation began on developing the draft Volunteer Strategy in August. Consultation methods have included both qualitative and quantitative methods; an online survey via Your Say Yarra, focus groups, listening posts (pop-up stalls), one-on-one interviews, promotion via Yarra City Council's social media/newsletters and email correspondence via the Yarra volunteer organisations contacts list.

The types of volunteer organisations contacted have included local sports/recreation, creative industries, education/employment pathways, housing/homelessness, heritage, health, community radio, community gardens/ environmental, cultural, elderly services, churches/multi-faith and groups eg. Lions, Rotary, Scouts, Fareshare, St Vincent de Paul to name a few.

#### 2.03 Renew Active and Healthy Ageing Strategy and Action Plan

Council Plan Initiative:  
Work with the community and other levels of government and advocate to challenge discrimination, and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities

The current Positive Ageing Strategy and Action Plan is due for renewal with the support of Council's Active Ageing

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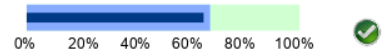
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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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Advisory Group (AAAG), a new strategy and plan will be prepared. In the midst of the national aged care reforms, it provides an opportunity to consider strategic directions to ensure our 50+ residents remain engaged, active and independent.



**Branch** Aged and Disability Services

#### Quarterly Milestones

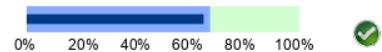
**September** Q1. Finalise draft Active and Healthy Ageing Strategy and Action Plan 2018 – 2022 and complete public exhibition process  
**December** Q2. Present Active and Healthy Ageing Strategy and Action Plan 2018 – 2022 to Council for adoption  
**June** Q4. Complete 2018/19 actions arising from the new Active and Healthy Ageing Action Plan 2018 – 2022  
**Quarterly Progress** The Active and Healthy Ageing Strategy and Action Plan 2018 – 2022 was endorsed by Council in October and was launched at the Seniors Christmas Party in December 2018, including a flash mob which was attended by 450+ residents.  
**Comments**

#### 2.04 Renew Access and Inclusion Strategy and Action Plan

Council Plan Initiative:

Work with the community and other levels of government and advocate to challenge discrimination, and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities

The current Access and Inclusion strategy and plan is due for renewal and with the support of Council's Disability Advisory Committee (DAC), a new strategy and plan will be prepared this year. In the midst of the national disability care reforms, it provides an opportunity to consider Council's strategic directions to ensure people with disability remain engaged, active and empowered.



**Branch** Aged and Disability Services

#### Quarterly Milestones

**September** Q1. Finalise draft Access and Inclusion Strategy and Action Plan 2018 – 2022 and complete public exhibition process  
**December** Q2. Present Access and Inclusion Strategy and Action Plan 2018 – 2022 to Council for adoption  
**June** Q4. Complete 2018/19 actions arising from the new Access and Inclusion Action Plan 2018 – 2022  
**Quarterly Progress** The Access and Inclusion Strategy and Action Plan 2018 – 2022 was endorsed by Council in October and was launched in December as part of International Day for People with Disability held by the City of Yarra.  
**Comments**



## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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#### Highlights and Achievements

**Branch** *People, Culture and Community*  
**Unit** *Community Partnerships*

Roundtable discussions on racism – stakeholders met several times to discuss the prevalence of racially motivated anti-social behaviour in Yarra, particularly occurring around the public housing estates. Workers from the We Stand Together working group (including Neighbourhood Justice Centre, MiCare, Cohealth, City of Yarra, Fitzroy Legal Service, Carringbush, Vic Police, Vic Human Rights Equal Opportunity Commission), along with DHHS staff, met to discuss the experiences of many residents of the estates who are experiencing racist abuse or attacks. Various strategies are being discussed and planned in the forthcoming year.

We Stand Together – this community-led project which involved the development of a resource for bystanders or targets of racially and religiously motivated attacks, as well as a capacity building component for community leaders, was a finalist in the VicHealth awards in December for Improving Mental Well Being.

Community Partnerships Team Leader presented on a State Government Panel organised by Department of Premier and Cabinet, on the topic of communicating with CALD communities.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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#### 3 . A sustainable Yarra

a place where...Council leads on sustainability and protects and enhances its natural environment

As Victoria's first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.

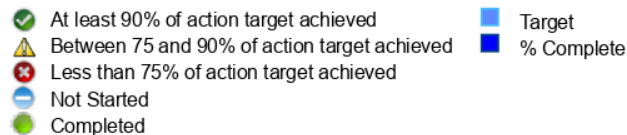
##### Strategies

Council's work to achieve this Strategic Objective will include the following strategies :

- 3.1 Investigate strategies and initiatives to better manage the long term effects of climate change
- 3.2 Support and empower a more sustainable Council and Community
- 3.3 Lead in sustainable energy policy and deliver programs to promote carbon neutral initiatives for the municipality and maintain Council as a carbon neutral organisation.
- 3.4 Reduce the amount of waste-to-landfill with a focus on improved recycling and organic waste disposal
- 3.5 Promote responsible water usage and practices
- 3.6 Promote and facilitate urban agriculture with a focus on increasing scale and uptake in the community
- 3.7 Investigate strategies and initiatives to improve biodiversity

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A sustainable Yarra.

#### Action Progress Summary



Action	Start Date / End Date								
3.01 Develop Biodiversity Strategy	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.02 Reduce energy use and emissions	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.03 Re-use, Reduce, Recycle, Recover	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.04 Trial Food and Green Organics Waste service	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.05 Embedding Green Infrastructure project	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.06 Develop Community Greenhouse Action Plan	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.07 Investigate urban agriculture and community garden opportunities	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	
3.08 Integrate climate adaptation principles and environmental and sustainability policies and strategies	01/07/18 30/06/19		0%	20%	40%	60%	80%	100%	

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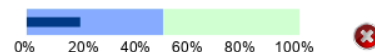
2018/19 Annual Plan Quarterly Progress Report - December 2

#### 3.01 Develop Biodiversity Strategy

Council Plan Initiative:

Develop and adopt a Biodiversity Strategy. Utilise findings contained in the biodiversity health survey to inform future planning across the City

Over the past year, a biodiversity study was undertaken in the City of Yarra. Council will draw on the research completed as part of the Biodiversity Health Survey to inform a city-wide strategy that will help in preserving and enhancing biodiversity values on public land in the municipality.



**Branch** Office of the Director City Works and Assets

##### Quarterly Milestones

<b>September</b>	Q1. Complete consultation on the draft Biodiversity Strategy
<b>December</b>	Q2. Present report to Council on draft Biodiversity Strategy seeking endorsement
<b>March</b>	Q3. Develop implementation Action Plan (if strategy is endorsed by Council)
<b>June</b>	Q4. Commence implementation of Action Plan
<b>Quarterly Progress</b>	Consultation phase planning commenced in Sept 2018. Internal and external consultation was undertaken Oct/Nov 2018. First meeting was held with Wurundjeri Council in October. Additional internal and key external meetings were undertaken in December, in order to inform the draft Strategy.

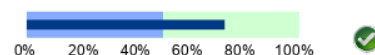
A draft strategy is envisaged to be completed by end of March 2019, with basic community consultation planned for April and a final report to be completed and presented to Council in June 2019.

#### 3.02 Reduce energy use and emissions

Council Plan Initiative:

Continue to invest in initiatives to reduce energy use and emissions from Council operations

Over many years Council has endeavored to dramatically reduce its energy use and emissions. Previous programs have included the Energy Performance Contract and various capital works programs to install solar panels on many Council buildings. Council has participated in a tender process and is contracted for a new Victorian renewable energy supply to meet Council's energy needs, the project will commence delivery of energy in 2019.



**Branch** Sustainability and Strategic Transport

##### Quarterly Milestones

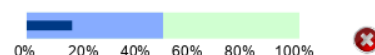
<b>September</b>	Q1. Submit paperwork for certification of Council's Carbon Neutral Status
<b>December</b>	Q2. Public report to Council with a prioritized list of building energy efficiency projects on council buildings
<b>March</b>	Q3. Commence Melbourne Renewable Energy Project contract (start 1 January 2019)
<b>June</b>	Q4. Present new Carbon Neutral Action Plan to Council for endorsement
<b>Quarterly Progress</b>	For the seventh consecutive year, Yarra has been awarded with gold-standard carbon neutral certification.
<b>Comments</b>	A public report was presented to (and endorsed by Council) in December with a prioritised list of building (and streetlight) energy efficiency projects.

#### 3.03 Re-use, Reduce, Recycle, Recover

Council Plan Initiative:

Reduce volume of kerbside waste collection per capita by behaviour change programs and increase of recycling

Develop and deliver education/engagement program to encourage residents to consume mindfully as an initiative to reduce the volumes of waste materials going to landfill.



**Branch** City Works

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#### Quarterly Milestones

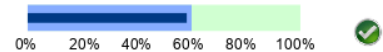
<b>September</b>	Q1. Develop a trial education/engagement program about the 4Rs (Re-use, Reduce, Recycle, Recover)
<b>December</b>	Q2. Deliver trial program to 500 households in Yarra
<b>March</b>	Q3. Evaluate trial
<b>June</b>	Q4. Develop model based on outcomes of the trial
<b>Quarterly Progress</b>	The Waste Minimisation Unit has begun the development and planning of new education /engagement program about 4Rs. Delays have been experienced due to resourcing issues. Officers are currently recruiting and are confident all milestones will be completed by June 2019.
<b>Comments</b>	

#### 3.04 Trial Food and Green Organics Waste service

Council Plan Initiative:

Investigate, implement and promote initiatives to divert organic waste from landfill

Yarra's Waste and Resource Recovery Strategy has identified the opportunity to potentially significantly reduce landfill costs by removing organic waste from the waste stream. Council has purchased the necessary infrastructure to develop and deliver a food and green waste service trial.



Branch *City Works*

#### Quarterly Milestones

<b>September</b>	Q1. Commence collection of food and green organics waste in selected trial areas
<b>December</b>	Q2. Commence collection of food and green organics waste in additional selected trial areas (to trial different approaches) Q2. Evaluate trial program and brief Council on outcomes
<b>March</b>	Q3. Develop options for a municipal-wide organics service and present to Council in the first half of 2019
<b>June</b>	Q4. Present project and delivery plan to Council
<b>Quarterly Progress</b>	Trial has commenced in multiple locations, testing a variety of models for Food and Green waste collection. The project is on track and a report on the outcomes went to Council briefing in early December.
<b>Comments</b>	

The Participation rate for Area 1 is an average of 68%. The registration rate for Areas 2 and 3 is a total of 8.5%. This represents a total number of 49 household across an area of 590 households.

Low participation in Areas 2 and 3 is a result of the following:

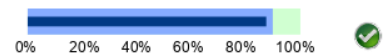
- (a) Community disinterest – the inherent nature of “optional participation” creates a high rate of disinterest and minimal social licence to conduct this project;
- (b) Resident perception – residents believe they don't create sufficient food and green waste to justify their participation;
- (c) Community housing mix – the impact of businesses and MUDs (Multi Unit Developments);
- (d) Price – is a significant barrier to many residents; and
- (e) Onsite food diversions – a number of residents have compost or worm farms in their property and believe this is redundant for them.

#### 3.05 Embedding Green Infrastructure project

Council Plan Initiative:

Improve integration across environmental and sustainability policies and strategies

The Embedding Green Infrastructure project aims to encourage greater use of Water Sensitive Urban Design and , increased tree and vegetation planting and improved irrigation design within existing Council works. Council will develop resources to support staff to apply the project design principles in capital works projects .



Branch *Sustainability and Strategic Transport*

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### Council Plan 2017-2021 : Year 2

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#### Quarterly Milestones

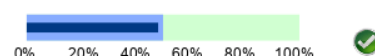
<b>September</b>	Q1. Develop proposed tool for Embedding Green Infrastructure project Q1. Complete staff consultation (engagement and training)
<b>December</b>	Q2. Progress Embedding Green Infrastructure project
<b>June</b>	Q4. Promote and share outcomes with other Councils (via council website)
<b>Quarterly Progress Comments</b>	The Green Infrastructure project is progressing very well towards completion by end 2018/19. The staff consultation is complete and resulted in strong internal buy-in. The tool is complete and will be very useful for Yarra staff and those at other Councils.

#### 3.06 Develop Community Greenhouse Action Plan

Council Plan Initiative:

Promote programs that monitor and reduce emissions across the municipality and strive to achieve carbon neutral status

Council will develop a Community Greenhouse Action Plan (CGAP) in partnership with the Yarra Energy Foundation (YEF) to work to reduce greenhouse emissions across the municipality.



**Branch** Sustainability and Strategic Transport

#### Quarterly Milestones

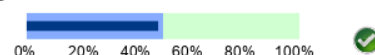
<b>September</b>	Q1. Commence development of CGAP in collaboration with YEF
<b>December</b>	Q2. Undertake community consultation on development of the CGAP
<b>March</b>	Q3. Present draft CGAP to Council for consideration
<b>June</b>	Q4. Present report to Council seeking endorsement of the CGAP
<b>Quarterly Progress Comments</b>	The development of the Community Greenhouse Action Plan with the Yarra Energy Foundation is well underway. Community consultation has occurred and both parties are working to summarise outcomes and develop a draft for discussion.

#### 3.07 Investigate urban agriculture and community garden opportunities

Council Plan Initiative:

Showcase urban agriculture and support community initiatives in sustainable practices

Investigate the potential for council to facilitate the public use of a privately owned site via a leasing arrangement. The council shall partner with community groups to develop a demonstration site for an urban food garden. Council will undertake community consultation on the potential for a community garden in Butler Street Park.



**Branch** City Works

#### Quarterly Milestones

<b>September</b>	Q1. Investigate lease options or other suitable mechanisms to support the use of private land for the purpose of urban agriculture and food gardens in Yarra
<b>December</b>	Q2. Develop a process to support the design and implementation of community gardens
<b>March</b>	Q3. Consult the community on the opportunity to create a community garden in Butler Street Park
<b>June</b>	Q4. Present a proposal to Council on the opportunity to create a community garden in Butler Street Park (subject to officer consultation and community feedback)
<b>Quarterly Progress Comments</b>	Officers have explored the options for using private land for the purpose of urban agriculture and food gardens. Based on these options, Officers are currently negotiating with a private land owner in Abbotsford for potential public use of private land.

In August Council officers also met with the North Carlton Railway Neighbourhood House and gardening group to commence working on the necessary licence arrangements (including a service agreement with Council) to turn the Bocce Court into a productive food garden. The draft design for the garden as well as management and governance arrangements have been completed.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

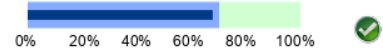
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#### 3.08 Integrate climate adaptation principles and environmental and sustainability policies and strategies

Council Plan Initiative:

Embed adaptation sustainability across Council decision making processes.

Council has several environmental and sustainability policies. It has also developed a Climate Adaptation Guidance Tool and Training that can inform Council operations. These strategies and tools will be further embedded within the organisation.



Branch CEO Office

##### Quarterly Milestones

<b>September</b>	Q1. Develop a plan for how the organisation intends to embed the use of the Climate Adaptation Guidance Tool and Training in their operations in 2018/19 and beyond, and a plan for how strategies and policies to be developed in 2018/19 will integrate with environmental and sustainability policies and strategies
<b>December</b>	Deferred and amended by Council resolution 18 December 2018 Q2. Receive reports from the organisation (particularly from relevant branches) outlining; the ways they have engaged the Climate Adaptation Guidance Tool and Training to-date, all strategies developed in 17/18 and how they integrated environmental and sustainability policies and strategies
<b>June</b>	Added by Council resolution 18 December 2019 Q4. Council will receive in a report outlining the ways the organisation (and different departments) have engaged the Climate Adaptation Guidance Tool and Training to-date, and Council endorsed strategies developed and how they integrated sustainability (QBL). Deferred by Council resolution 18 December 2018 to July 2019 Q4. Receive a further status report from the organisation.
<b>Quarterly Progress Comments</b>	in December 2018, Council endorsed the planned way forward to further embedded sustainability and adaptation into Council operations. Activities included converting the Adaptation training to the online system, establishing a new process for all strategies and policies to review against the QBL tool and report on sustainability integration actions, and to run Embedding sustainability training and engagement for senior staff. This will commence in 2019.



## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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#### 4 . A liveable Yarra

a place where... Development and growth are managed to maintain and enhance the character and heritage of the city

With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.








##### Strategies

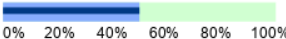





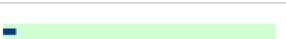





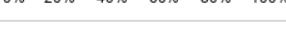

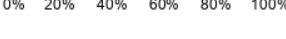

Council's work to achieve this Strategic Objective includes the following strategies:

- 4.1 Protect Yarra's heritage and neighbourhood character
- 4.2 Actively plan for Yarra's projected growth and development and advocate for an increase in social and affordable housing
- 4.3 Plan, promote and provide built form, open space that is accessible to all ages and abilities
- 4.4 Protect Council assets through effective proactive construction management
- 4.5 Encourage and promote environmentally sustainable building, urban design, place-making and public realm outcomes
- 4.6 Provide direction and improve decision making on infrastructure projects through the application of the Strategic Community Infrastructure Framework
- 4.7 Encourage engagement with the community when developments are proposed

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A liveable Yarra.

#### Action Progress Summary

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

Action	Start Date / End Date		
4.01 Develop and implement Development Contributions Plan	01/07/18 30/06/19		
4.02 Negotiate Joint Use Agreement with Richmond High School	01/07/18 30/06/19		
4.03 Review and develop new Heritage Strategy	01/07/18 30/06/19		
4.04 Develop Social and Affordable Housing Strategy	01/07/18 30/06/19		
4.05 Yarra Planning Scheme	01/07/18 30/06/19		
4.06 Queens Parade Design and Development Overlay	01/07/18 30/06/19		
4.07 Heidelberg Road, Nicholson Street Bus Depot, Wellington Street built form analysis	01/07/18 30/06/19		
4.08 Major Activity Centres built form analysis	01/07/18 30/06/19		





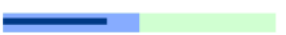
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Action	Start Date / End Date						
4.09 Major Activity Centres structure planning	01/07/18 30/06/19		0%	20%	40%	60%	80% 100%
4.10 Strategies for the hospital and education precincts	01/07/18 30/06/19		0%	20%	40%	60%	80% 100%
4.11 Develop options to plan for and further enhance key community precincts	01/07/18 30/06/19		0%	20%	40%	60%	80% 100%
4.12 Planning for projected growth and housing	01/07/18 30/06/19		0%	20%	40%	60%	80% 100%
4.13 Alphington Paper Mill site redevelopment	01/07/18 30/06/19		0%	20%	40%	60%	80% 100%

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### Council Plan 2017-2021 : Year 2

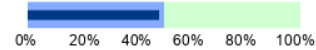
2018/19 Annual Plan Quarterly Progress Report - December 2

#### 4.01 Develop and implement Development Contributions Plan

Council Plan Initiative:

Progress a Planning Scheme amendment to implement a Development Contribution Plan

Council will prepare a Planning Scheme Amendment to implement a Development Contributions Plan (DCP) for submission to the Minister of Planning for approval. A DCP will be used to collect payments towards the provision of infrastructure triggered by new development. Contributions will assist with the cost of providing roads, drainage, open space and community infrastructure to respond to the needs of a growing population.



**Branch** Office of the Director Planning and Place Making

##### Quarterly Milestones

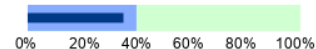
<b>September</b>	Q1. Prepare for Panel Hearing following exhibition (once authorisation to exhibit received)
<b>December</b>	Q2. Prepare for Panel Hearing of Amendment
<b>March</b>	Q3. Report to Council with Panel Report (if received)
<b>June</b>	Q4. Present final Development Contribution Plan to Council for adoption and forward to Minister for Planning requesting approval
<b>Quarterly Progress</b>	Exhibition of the Amendment was completed on 21 September. A total of 25 submissions were received, most in favour of the Amendment. A report to Council in October provided approval to refer the Amendment to a Panel. The Panel hearing is set for February. Preparation for the panel is progressing well including a briefing of the barrister and consultant team.
<b>Comments</b>	

#### 4.02 Negotiate Joint Use Agreement with Richmond High School

Council Plan Initiative:

Campaign for appropriate joint use agreements for shared use community facilities as part of the Richmond High School project

Council will work with the Department of Education and Training to develop a Joint Use Agreement for community facilities as part of the Richmond High School project.



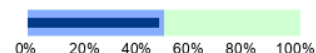
**Branch** Office of the Director City Works and Assets

##### Quarterly Milestones

<b>September</b>	Q1. Continue to engage with School Principal and Victorian School Building Authority about the scope and nature of the Joint Use Agreements, including which school facilities will be available for community use
<b>December</b>	Q2. Continue to engage with School Principal and Victorian School Building Authority regarding use of facilities in the precinct to determine the details of the Joint Use Agreements, including potential stakeholders and user groups for the school facilities
<b>March</b>	Q3. Finalise draft Joint Use Agreement with the School Principal
<b>June</b>	Q4. Seek School Council and Yarra City Council endorsement of Joint Use Agreement
<b>Quarterly Progress</b>	Officers have had ongoing conversations with the School Principal and have developed a positive working relationship. Both parties have agreed that further discussions about the contents of a JUA are best conducted in 2019 once the school has commenced operations from the main Griffiths Street campus and the school better understand their needs, and what they can offer by way of community access to the school facilities.
<b>Comments</b>	

#### 4.03 Review and develop new Heritage Strategy

The existing Heritage Strategy 2015-18 sunsets during the council term. Council will review and prepare a new Heritage Strategy and Action Plan which will commence in 2018.



**Branch** CEO Office

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#### Quarterly Milestones

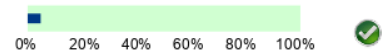
<b>September</b>	Q1. Appoint a consultant to prepare a new Heritage Strategy Q1. Complete the review of the current Heritage Strategy 2013-18
<b>December</b>	Q2. Initiate preparation of the draft Strategy
<b>March</b>	Q3. Complete an initial draft for public comment
<b>June</b>	Q4. Present report to Council on the outcome of the exhibition and adoption Q4. Exhibit draft Heritage Strategy
<b>Quarterly Progress</b>	A consultant has been appointed to prepare Heritage Strategy 2019-23 and has completed the review of the current Heritage Strategy. Preparation of the draft Strategy has been initiated.
<b>Comments</b>	

#### 4.04 Develop Social and Affordable Housing Strategy

Council Plan Initiative:

Advocate to federal and state governments through Yarra IMAP, MAV, ISMMF, VLGA on affordable and community housing.

Through Council Plans and other strategic documents, Council has expressed its commitment to maintain and support a socially, economically and culturally diverse community. This commitment is further evidenced by the financial support it has provided to the community housing sector, its resolute pursuit of affordable housing outcomes at major development sites and strategic advocacy to state and commonwealth governments. In 2018/19, a Policy Guidance Note will be published so that property development applicants, and other interested parties, can understand Council's expectations relating to affordable housing outcomes at significant redevelopment sites. A broader Social and Affordable Housing strategy, encompassing strategic directions for Council through its roles as a planning authority and community advocate, will be developed.



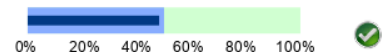
**Branch** Social Policy and Research

#### Quarterly Milestones

<b>March</b>	Q3. Present Social and Affordable Housing Strategy to Council seeking endorsement for public exhibition
<b>June</b>	Q4. Seek endorsement of Social and Affordable Housing Strategy
<b>Quarterly Progress</b>	Work has been progressing on the Social and Affordable Housing Strategy in readiness for presentation to Council.
<b>Comments</b>	

#### 4.05 Yarra Planning Scheme

Council is making revisions to the Municipal Strategic Statement and Local Planning Policies sections of the Yarra Planning Scheme to actively plan and manage projected growth and development in Yarra.



**Branch** City Strategy

#### Quarterly Milestones

<b>September</b>	Q1. Brief Council on the proposed revisions to the Municipal Strategic Statement and amended Local Planning Policies to the Yarra Planning Scheme
<b>December</b>	Q2. Present draft revisions of the Municipal Strategic Statement and amended Local Planning Policies to the Yarra Planning Scheme to Council and recommend Council seeks 'authorisation' from the Minister for Planning to exhibit the revisions through an amendment to the Yarra Planning Scheme in accordance with the Planning and Environment Act 1987
<b>March</b>	Q3. Exhibit Planning Scheme Amendment (if 'authorisation' provided)
<b>June</b>	Q4. Review submissions and continue analysis
<b>Quarterly Progress</b>	The draft provisions for the amendment have been workshopped with Councillors. Yarra is now part of the DELWP translation project which is expected to be completed in the early part of 2019.
<b>Comments</b>	

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

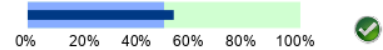
2018/19 Annual Plan Quarterly Progress Report - December 2

#### 4.06 Queens Parade Design and Development Overlay

Council Plan Initiative:

Prepare a Planning Scheme amendment seeking permanent development and design overlay controls for Queens Parade North Fitzroy

Council will prepare and exhibit a new Design and Development Overlay for the Queens Parade area of Fitzroy North to introduce improved planning policy and guidance for the area within the Yarra Planning Scheme .



Branch City Strategy

##### Quarterly Milestones

<b>September</b>	Q1. Seek community and stakeholder input through exhibition of the planning scheme amendment (subject to Ministerial 'authorisation')
<b>December</b>	Q2. Brief Council on the progress of the amendment, including submissions from any exhibition of the amendment
<b>March</b>	Q3. Brief Council on submissions to the amendment, including recommendations post exhibition and referral to a Panel
<b>June</b>	Q4. Brief Council on the outcomes of any panel report received
<b>Quarterly Progress</b>	The proposed planning scheme amendment was placed on public exhibition which closed in November. Officers are currently reviewing the submissions received during the exhibition . Council will be briefed on the submissions in early 2019.
<b>Comments</b>	

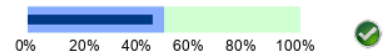
#### 4.07 Heidelberg Road, Nicholson Street Bus Depot, Wellington Street built form analysis

Council Plan Initiative:

Develop planning controls for:

- Heidelberg Road, Alphington in conjunction with Darebin Council
- The Nicholson Street Bus Depot, North Fitzroy and
- Wellington Street, Collingwood

Undertake built form analysis for Heidelberg Road, Nicholson Street Bus Depot and Wellington Street to enable planning controls to be sought from the Minister for Planning in the Yarra Planning Scheme .



Branch City Strategy

##### Quarterly Milestones

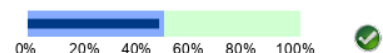
<b>December</b>	Q2. Review current controls for Nicholson Street Bus Depot Q2. Progress discussions with Darebin on funding and preparation of draft planning controls for Heidelberg Road
<b>March</b>	Q3. Brief Council on the review of current controls for Nicholson Street Bus Depot and discussions with Darebin Council on Heidelberg Road and progress of preparation of draft planning controls
<b>June</b>	Q4. Brief Council on the progress of preparation of draft planning controls
<b>Quarterly Progress</b>	Discussions have occurred with officers from Darebin Council . A draft project scope/ brief is being prepared for discussion and agreement with Darebin, that will set an agreed direction for the project.
<b>Comments</b>	

#### 4.08 Major Activity Centres built form analysis

Council Plan Initiative:

Prepare a built form analysis as part of the preparation of structure plans for major activity centres

Council will prepare a Built Form Analysis to inform Structure Plans for the Brunswick Street/Smith Street Major Activity Centres in Yarra and to support the future preparation of Design and Development Overlays in the Yarra Planning Scheme.



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Branch *City Strategy*

#### Quarterly Milestones

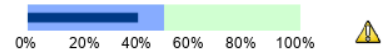
<b>September</b>	Q1. Advance the Built Form Analysis for Brunswick/Smith Street Major Activity Centres
<b>December</b>	Q2. Advance the Built Form Analysis for Brunswick/Smith Street Major Activity Centres
<b>March</b>	Q3. Brief Council on Draft Built Form study and options for proposed Planning Scheme provisions for Brunswick and Smith Street Major Activity Centres
<b>June</b>	Q4. Finalise Built Form Planning Scheme Amendments for Brunswick and Smith Street Major Activity Centres and seek Council endorsement for progression
<b>Quarterly Progress Comments</b>	Overall urban design analysis for whole study area completed. South Collingwood precinct interim planning controls introduced and nomination of buildings for the Victorian Heritage register submitted. Built form and heritage analysis being finalised for the western end of Johnston Street. Additional work for Smith and Brunswick Street underway.

#### 4.09 Major Activity Centres structure planning

Council Plan Initiative:

Continue to develop structure plans for Yarra's major activity centres which build on the unique character of each precinct

Council will prepare Built Form Analysis and Structure Plans for Major Activity Centres in Yarra to support the future preparation of Design and Development Overlays in the Yarra Planning Scheme.



Branch *City Strategy*

#### Quarterly Milestones

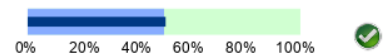
<b>September</b>	Q1. Scope and progress structure plans that build on the Built Form Analysis for the Brunswick, Smith and Victoria Streets and Bridge Road Major Activity Centres
<b>December</b>	Q2. Brief Council on the progress of the structure plans preparations
<b>March</b>	Q3. Seek Council authority to exhibit the draft Victoria and Bridge Road Structure Plans for community and stakeholder comment
<b>June</b>	Q4. Complete exhibition of the draft Victoria and Bridge Road Structure Plans
<b>Quarterly Progress Comments</b>	Project Plan is being prepared for Victoria Street/Bridge Road, briefing of Council will occur once the project plan is finalised.

#### 4.10 Strategies for the hospital and education precincts

Council Plan Initiative:

Prepare strategies for the Epworth and St Vincent's hospital precincts and the Australian Catholic University education precinct identified in Plan Melbourne 2017-2050

Prepare strategies for the hospital and education precincts around St Vincent's and Epworth hospitals, and the Australian Catholic University.



Branch *City Strategy*

#### Quarterly Milestones

<b>September</b>	Q1. Hold further discussions with senior DELWP and VPA officers
<b>December</b>	Q2. Brief Councillors on progress of discussions
<b>March</b>	Q3. Scope issues and study areas for the hospital and education precincts including Australian Catholic University, around St Vincent's and Epworth Hospital, following discussions with the State Government and Victoria Planning Authority
<b>June</b>	Q4. Prepare briefs that address the issues identified in the scoping exercise for analysis to be undertaken

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

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<b>Quarterly Progress Comments</b>	Discussions have occurred with Senior officers meeting with the CEO of Victorian Planning Authority. There is no current strategic work being undertaken by the VPA. It may be that any proposed initiative will come through the State Government's preparation of its Land Use Framework Plan for the inner-metro region which is part of Plan Melbourne. The Framework Plan is likely to be finalised in the first half of 2019.
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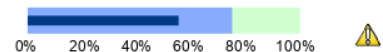
#### 4.11 Develop options to plan for and further enhance key community precincts

Determine a preferred outcome and approach to deliver maximum community benefit in the Collingwood Town Hall precinct (Vere Street and Sailors and Soldiers Buildings), and from the Fitzroy Town Hall precinct.

Yarra Council owns key sites within the Collingwood Town Hall (CTH) precinct which are identified within the CTH Urban Design Framework as development opportunities, and which present an opportunity to meet community needs.

The Fitzroy Town Hall precinct is home to the iconic Fitzroy Town Hall, and associated buildings. Whilst providing a range of highly valued and sought after spaces, the precinct is not meeting its potential in terms of amenity, access or utilisation.

This year, Council will consider the future of both precincts and the best way to maximise the opportunity each presents.



**Branch** Office of the Director City Works and Assets

##### Quarterly Milestones

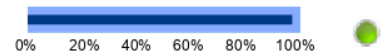
<b>September</b>	Q1. Report to Council on these options Q1. Develop options for the process to consider the future of these precincts
<b>December</b>	Q2. Confirm a plan to progress options endorsed by Council, pending the outcomes of the report to Council
<b>June</b>	Q4. Report to Council on the status of planning for the respective precincts
<b>Quarterly Progress Comments</b>	Officers were awaiting the adoption of the Property Strategy to provide guidance, and now that the Property Strategy has been adopted by Council, this informs the approach to reporting to Council on these precincts.  Following a Notice of Motion in October 2018, Council called for a formal public report on the property at 152 Hoddle St (Sailors and Soldiers building); this report was presented to Council in November, and resulted in a resolution to seek narrow scope Expressions of Interest (EOI) responses for refurbishment of the building and uses that provide support services and assistance to returned services veterans. Officers will present a proposed process and draft EOI criteria to Council in the first half of 2019.

A report outlining options for Fitzroy Town Hall is also intended to be presented to Council by June 2019.

#### 4.12 Planning for projected growth and housing

Council Plan Initiative:  
Prepare a Housing Strategy to manage residential growth

Council will prepare and exhibit a Housing Strategy to actively plan and manage projected growth and development in Yarra, including social and affordable housing.



**Branch** City Strategy

##### Quarterly Milestones

<b>September</b>	Q1. Present report to Council seeking adoption of the Housing Strategy
<b>Quarterly Progress Comments</b>	Council adopted the Housing Strategy in September 2018.

#### 4.13 Alphington Paper Mill site redevelopment

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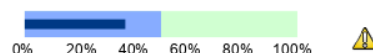
Council Plan Initiative:

Implement the 2016 approved development plan for the former Alphington Paper Mill (AMCOR)

The Alphington Paper Mill site is a 16.5 hectare parcel of land located on the corner of Heidelberg Road and the Chandler Highway and extending down to the Yarra River. The site is set to be developed into a major residential precinct with shops, offices, open spaces and community facilities.

On 2 December 2015, Yarra City Council unanimously approved the revised Development Plan for the Alphington Paper Mill subject to conditions including extra protections for the Yarra River frontage and the establishment of a community reference group.

This year Council will implement the Development Plan through statutory approval processes and infrastructure approvals.



**Branch** Office of the Director Planning and Place Making

#### Quarterly Milestones

<b>September</b>	Q1. Continue to assess works and development application proposals against the approved Development Plan Q1. Brief Council on proposed designs of the three open space areas in the redevelopment scheme
<b>December</b>	Q2. Continue to assess works and development application proposals against the approved Development Plan
<b>March</b>	Q3. Continue to assess works and development application proposals against the approved Development Plan
<b>June</b>	Q4. Brief Councillors on options for use of the community facility space to be provided by Alpha Partners (proponent) Q4. Continue to assess works and development application proposals against the approved Development Plan
<b>Quarterly Progress</b>	Assessment of planning applications against the provisions of the Development Plan is ongoing.
<b>Comments</b>	Council currently have a number of applications undergoing assessment with inputs from many sources across Council.

The final proposed designs of the community facilities are expected to be lodged in January for assessment. The Community Reference Group (CRG) will be engaged on this in mid February as an input into Council's decision making process.

The open space designs are continuing to be worked up and will be provided to the CRG in February as an update. Councillor's will be briefed when the design concept are more developed.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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#### 5 . A prosperous Yarra

a place where...Local businesses prosper and creative and knowledge industries thrive

Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra's economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

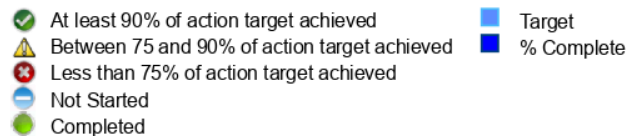
##### Strategies

Council's work to achieve this Strategic Objective include the following strategies :

- 5.1 Maintain and strengthen the vibrancy and local identity of retail and commercial precincts
- 5.2 Strengthen and monitor land use change and economic growth including new and emerging economic clusters
- 5.3 Create local employment opportunities by providing targeted and relevant assistance to facilitate business growth, especially for small and medium size enterprises and entrepreneurs through the attraction and retention of businesses
- 5.4 Develop Innovative Smart City solutions in collaboration with government, industry and community that use technology to embrace a connected, informed and sustainable future
- 5.5 Facilitate and promote creative endeavour and opportunities for the community to participate in a broad range of arts and cultural activities
- 5.6 Attract and retain creative and knowledge industries in Yarra
- 5.7 Ensure libraries and neighbourhood houses support lifelong learning, wellbeing and social inclusion

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A prosperous Yarra.

#### Action Progress Summary



Action	Start Date / End Date	
5.01 Partnerships Program	01/07/18 30/06/19	
5.02 Develop shopping strip masterplans	01/07/18 30/06/19	
5.03 Shop improvement project	01/07/18 30/06/19	
5.04 Young Entrepreneurs program	01/07/18 30/06/19	
5.05 Neighbourhood Houses Partnership Strategy and Action Plan 2018-2021	01/07/18 30/06/19	

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

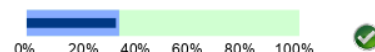
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#### 5.01 Partnerships Program

Council Plan Initiative:

Identify opportunities to support retain and expand the arts sector as a viable and thriving industry in Yarra

The creative sector is important to Yarra socially, culturally and economically. Supporting this sector to flourish has many benefits to the City of Yarra, this includes providing financial support, skills development opportunities and facilitating other activities that promote sustainability.



Branch *Arts, Culture and Venues*

##### Quarterly Milestones

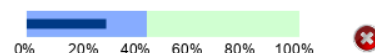
<b>September</b>	Q1. Identify and facilitate discreet projects in partnership within Council, such as Economic Development, Strategic Planning and external organisations, such as Melbourne Polytechnic, that provide employment, development and presentation opportunities to artists and creative organisations
<b>March</b>	Q3. Advocate for the consideration of the needs of the creative sector in the development of the new draft Yarra Planning Scheme
<b>June</b>	Q4. Develop strategic partnerships with key organisations such as the Contemporary Music Centre at Collingwood Arts Precinct, Visit Victoria, Australian Catholic University and Melbourne Polytechnic
<b>Quarterly Progress</b>	A Room to Create awareness raising and stakeholder building event was hosted to showcase artists and Council initiatives.
<b>Comments</b>	Council is a member of the Design Advisory Group for a private development in Rupert Street Collingwood, and is advocating for arts organisations to be considered for the future development of the site.

#### 5.02 Develop shopping strip masterplans

Council Plan Initiative:

Undertake at least three streetscape masterplans for shopping strips based on Place Making principles

Masterplans for the main shopping centres are used to guide capital works proposals of Council and State agencies and to advocate for specific improvements. Preparation of Brunswick Street Streetscape Master Plan (BSSMP) and Swan Street Streetscape Masterplan (SSSMP), undertaking consultation and adoption of final masterplans by Council.



Branch *City Strategy*

##### Quarterly Milestones

<b>September</b>	Q1. Complete background report (BSSMP) Q1. Develop background report (SSSMP)
<b>December</b>	Q2. Complete background report (SSSMP) Q2. Prepare Draft Masterplan (BSSMP)
<b>March</b>	Q3. Complete Draft Masterplan including Council endorsement for consultation (BSSMP) Q3. Prepare Draft Masterplan (SSSMP)
<b>June</b>	Q4. Council consider final Masterplan (BSSMP) Q4. Complete Draft Masterplan including Council endorsement for consultation (SSSMP) Q4. Complete consultation (BSSMP)
<b>Quarterly Progress</b>	Preparation of the background report and investigations for the Swan Street and Brunswick Street Streetscape master plans are in progress.
<b>Comments</b>	

#### 5.03 Shop improvement project

Council Plan Initiative:

Engage with local traders, leasing agents and property owners to strengthen the viability of Yarra's activity centres such as Bridge Road including the activation of empty spaces

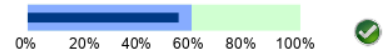


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Council is working to strengthen the viability of Yarra's retail and activity centres. This year officers will work with traders to encourage a refresh of shopfronts along Victoria Street and trial a vacant shopfront decal project on Bridge Road.



**Branch** City Strategy

#### Quarterly Milestones

<b>September</b>	Q1. Work with a sample of traders on shopfront presentations and roller shutter improvements.
<b>December</b>	Q2. Evaluate the Victoria Street shopfront refresh project and the Bridge Road vacant shopfront decal project
	Q2. Work with Bridge Road Main Street Incorporated and leasing agents, to seek the occupation of vacant shops along Bridge Road
<b>March</b>	Q3. Roll out year two of the Victoria Street shopfront refresh project
<b>June</b>	Q4. Evaluate the success of the Victoria Street shopfront refresh and the Bridge Road vacant shopfront decal programs
<b>Quarterly Progress</b>	Four shops were identified for shop fronts improvements. Traders were engaged throughout the process and have indicated that they are satisfied with an outcome.
<b>Comments</b>	

Despite numerous attempts to engage real estate agents and property owners in the Bridge Road vacant shop decals initiative, officers have not been able to attract any support for this initiative. To avoid investing any further Council resources in to the project, Economic Development recommends deferring this project. Other activation ideas should be investigated for Bridge Road in conjunction with the Bridge Road Main Street (BRMS) committee.

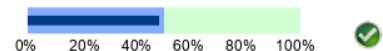
Economic Development is looking to engage the new Bridge Road Main Street trader association President in early 2019 to assist with this process as officers have had no traction engaging leasing agents. It is hoped that with the assistance of the association we will have more success in finding property owners interested in the activation of vacant properties.

#### 5.04 Young Entrepreneurs program

Council Plan Initiative:

Promote local employment and facilitate initiatives to assist small business to enter the local market

Economic Development and Youth Services in partnership with Moreland City Council will deliver the Young Entrepreneurs in the North (YEN) Program. The YEN aims to provide specifically designed training, skills, resources and support to committed young people aged 17–25 to establish and operate sustainable small businesses and social enterprises.



**Branch** City Strategy

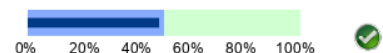
#### Quarterly Milestones

<b>September</b>	Q1. Deliver workshop for 2018 YEN program
<b>December</b>	Q2. Review and evaluate 2018 YEN program
<b>March</b>	Q3. Promote and recruit for 2019 YEN program
<b>June</b>	Q4. Deliver workshop for 2019 YEN program
<b>Quarterly Progress</b>	Council in partnership with Moreland City Council and in consultation with the external consultants conducted a review and evaluation of the Young Entrepreneurs program. Each participant received an individualised pathway report to assist them in their project beyond the program.
<b>Comments</b>	

#### 5.05 Neighbourhood Houses Partnership Strategy and Action Plan 2018-2021

Council Plan Initiative:

Run targeted events and programs promoting health, life-skills and life-issues and showcase their choirs and other creative talents.



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**Branch** *People, Culture and Community*

#### Quarterly Milestones

<b>September</b>	Q1. Deliver and report on Neighbourhood House community event
<b>December</b>	Q2. Deliver and report via the Annual Plan Progress Report on sustainability projects undertaken by the Neighbourhood Houses.
<b>March</b>	Q3. Deliver and report via the Annual Plan Progress Report on projects and events that celebrate diversity and inclusiveness
<b>June</b>	Q4. Deliver and report via the Annual Plan Progress Report on projects that build community capacity and leadership
<b>Quarterly Progress</b>	The following sustainability projects were identified:
<b>Comments</b>	<p>Finbar - urban field day -promoting a range of sustainability activities eg composting, seed and food sharing, to the local community.</p> <p>CNLC -Stories of Food Project - students learning English via sharing food recipes and cooking for healthy eating</p> <p>Nth Carton Railway House partnered with VCAL students to develop skills in growing food , composting and tree planting.</p>

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

2018/19 Annual Plan Quarterly Progress Report - December 2

#### Highlights and Achievements

**Branch** *Arts, Culture and Venues*  
**Unit** *Arts and Cultural Services*

Council investigated further artist residencies in this period.

The annual Room to Create Event was held in Glasshouse Road and raised new funds to bring the balance to \$380,000. \$30,000 will be offered to an arts organisation in 2019.

Supported the presentation of a number of arts and cultural projects including:

Sidesault at the Melba Festival - 10-21 October season.

Speakpercussion performance at Abbotsford Convent

Johnston Street Fiesta

Music from the Wetlands

Troy Boys by Full On Theatre at the Richmond Theatre

A number of exhibitions were supported, at Council's library spaces as well as at galleries in Yarra.

An EOI was conducted for Major Event Permits. Permits that have been issued in this period include:

- Andy Portokallis' Memorial – 500 persons at Victoria Park
- Fitzroy Summer Festival 2018 – An event run in conjunction with Yarra's Youth Services and Victoria Police

**Branch** *City Strategy*  
**Unit** *Economic Development*

Retail Precinct Audit

2,700 ground floor premises across 12 retail precincts (covering approx. 20km) visited to record changes in businesses and vacancies. 2018 data uploaded into GIS for internal use. Produced 2018 Precinct Pulse fact sheets, a series of one-page infographic publications communicating mix and trends of each precinct. Precinct Pulses published on council website along with interactive graph of retail changes over the past five years. Presented findings to Business Advisory Group.

**Branch** *Library Services*  
**Unit** *Community Learning and Partnerships*

Highlights and Achievements-October - November

Children's Activities -

Oct 133 Activities - attendance 4396

Nov 139 Activities - attendance 4412

Adult Activities -

Oct 81 Activities - attendance 1323

Nov 93 Activities – attendance 1313

Big highlights:

After Hours author events

Refurb of shelving at Collingwood Library

Bigger presence at Festival and outreach events

Increased online presence via social media channels

Partnerships and programming in Disability Inclusion- Inclusive Storytimes, Sensitive Storytimes, Sensitive Santa Programs

Partnerships with programming and events across other library services

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

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#### 6 . A connected Yarra

a place where...Connectivity and travel options are environmentally sustainable, integrated and well-designed

Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

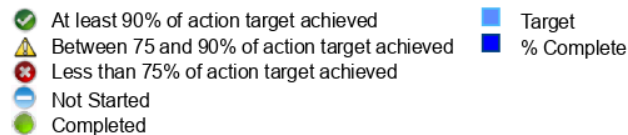
##### Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

- 6.1 Manage traffic movement and promote road safety within local roads
- 6.2 Work in partnership with Vicroads and influence traffic management and road safety on main roads
- 6.3 Investigate and implement effective parking management options
- 6.4 Improve accessibility to public transport for people with mobility needs and older people
- 6.5 Develop and promote pedestrian and bicycle infrastructure that encourages alternate modes of transport, improves safety and connectedness
- 6.6 Advocate for increased infrastructure and performance of public transport across Melbourne

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A connected Yarra.

#### Action Progress Summary



Action	Start Date / End Date		
6.01 Low speed environments and community education	01/07/18 30/06/19	<div><div style="width: 100%;"></div></div>	✔
6.02 Advocate for Disability Discrimination Act compliant tram stops	01/07/18 30/06/19	<div><div style="width: 100%;"></div></div>	✔
6.03 Advocate for improved tram stops near key school sites	01/07/18 30/06/19	<div><div style="width: 100%;"></div></div>	✔
6.04 Advocate for improved public and strategic transport	01/07/18 30/06/19	<div><div style="width: 100%;"></div></div>	✔
6.05 Undertake Bridge Road parking trial	01/07/18 30/06/19	<div><div style="width: 100%;"></div></div>	✔
6.06 Progress Wellington Street Bike Lane (Stage 2)	01/07/18 30/06/19	<div><div style="width: 100%;"></div></div>	✔

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

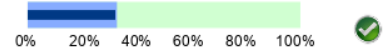
2018/19 Annual Plan Quarterly Progress Report - December 2

#### 6.01 Low speed environments and community education

Council Plan Initiative:

Continue to provide low speed environments and community education for pedestrians, cyclists, motor-cyclists and vehicle drivers and passengers

Undertake a trial of 30km/h speed limits in the Fitzroy and Collingwood precinct.



**Branch** Traffic and Civil Engineering

##### Quarterly Milestones

**September** Q1. Commence 30km/h trial

**March** Q3. Review 30km/h trial data

**June** Q4. Provide trial data to Council in order to consider any further action

**Quarterly Progress** The 30km/h trial started in late September and will run for 12 months in the neighbourhood streets bordered by Alexandra Parade, Johnston Street, Hoddle Street and Nicholson Street.

**Comments**

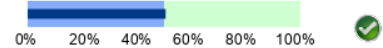
#### 6.02 Advocate for Disability Discrimination Act compliant tram stops

Council Plan Initiative:

Continue to facilitate the upgrade of local tram stops to comply with the Disability Discrimination Act to support both access and viability of activity centres

Advocate to the state government for improved accessibility to public transport services

Public transport in the City of Yarra needs to be made more accessible for people with disability and to comply with the provisions of the Commonwealth Government's Disability Discrimination Act (1992) (DDA) and the Disability Standards for Accessible Public Transport (2002). Accessibility is at the forefront of ensuring independence and engagement for people 50+ and people with disability in our municipality. Council will focus on DDA compliant tram stops at Swan Street Punt Road as part of the Streamlining Hoddle Street project and Brunswick Street and Nicholson Street (Route 96).



**Branch** Sustainability and Strategic Transport

##### Quarterly Milestones

**September** Q1. Commence design work for complementary works associated with Route 96 tram upgrade, following receipt of partial funding by Public Transport Victoria (PTV)

**December** Q2. Facilitate PTV progression of program for installation of remaining platform stops on Route 96

**March** Q3. Advocate for PTV to program upgrade of remaining Bridge Road tram stops

**June** Q4. Commence complementary capital works associated with Route 96 tram stops upgrade

**Quarterly Progress** Works program is scheduled by Public Transport Victoria for installation of remaining platform stops on Route 96.

**Comments**

Advocacy is on-going for Public Transport Victoria to program upgrade of remaining Bridge Road tram stops.

#### 6.03 Advocate for improved tram stops near key school sites

Council Plan Initiative:

Monitor and manage traffic, road safety and parking and advocate to the State Government for improvement to tram stops and pedestrian safety measures around schools such as the Richmond High School development

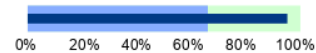
Advocate to the state government for improved accessibility to public transport services

With the opening of a new high school in Richmond, it is important to ensure that students are able to access safe and sustainable transport options as part of their independent trips. Existing schools also attract students from wider Melbourne and provision of improved tram stops assists in improving safety around schools.

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**Branch** Sustainability and Strategic Transport

#### Quarterly Milestones

<b>September</b>	Q1. Complete initial travel behaviour engagement with Richmond High School
<b>December</b>	Q2. Deliver new pedestrian crossing on Gleadell Street beside Richmond High School
<b>March</b>	Q3. Continue to advocate for State to program upgrade of Bridge Road Richmond Town Hall tram stop
<b>Quarterly Progress</b>	The new pedestrian crossing on Gleadell Street beside Richmond High School was completed in November.
<b>Comments</b>	The upgrade of the Bridge Road Richmond Town Hall tram stop resulted in it being widened but not DDA compliant. Officers are working with Yarra trams to advocate to Public Transport Victoria for a full compliant upgrade.

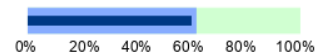
#### 6.04 Advocate for improved public and strategic transport

Council Plan Initiatives:

Advocate to the state government for improved public transport services to meet population growth including Chandler Highway north-south bus route, Doncaster Rail, Hoddle Street Study, Airport Rail and Alexandra Parade

Advocate for the trial of an electric bus scheme

Much of Melbourne's transport network is under the authority of VicRoads rather than local government. Major state funded road infrastructure projects can also improve public transport service and reliability for the tram and bus network. To achieve an electric bus trial it is necessary to engage with bus service contractors and advocate to the State Government to implement a trial of the vehicles. Advocacy before as well as during development of these major projects can greatly improve the transport outcomes of the projects.



**Branch** Sustainability and Strategic Transport

#### Quarterly Milestones

<b>September</b>	Q1. Advocate for provision of high quality Disability Discrimination Act compliant bus stop at Chandler Highway to be included in scope of North East Link Doncaster busway. Q1. Advocate for retention of train capability along Eastern Freeway reservation as part of North East Link Authority project Q1. Write to bus operators seeking status of any plans to implement electric buses in their operations
<b>December</b>	Q2. Continue advocacy and brief Councillors on North East Link Authority Project Q2. Engage with VicRoads to discuss expected project outcomes at Swan Street/Brunton Avenue and brief Councillors
<b>March</b>	Q3. Advocate for improved bus service across the Chandler Highway (Burnley Station to La Trobe University route) Q3. Write to the Department of Transport to formally request a budget bid is submitted for a new bus route on Chandler Highway
<b>June</b>	Q4. Advocate for progression of PTV planning for tram stop upgrades for Routes 86 and 11
<b>Quarterly Progress</b>	Officers have attended a number of briefings on the North East Link Authority Project. An Environmental Effects Statement will be issued in 2019 that Council should respond to.
<b>Comments</b>	Comments issued to VicRoads regarding project outcomes at Swan Street/Brunton Avenue. The scope of the project has changed due to cost overspend.

#### 6.05 Undertake Bridge Road parking trial

Council Plan Initiative:

Continue to utilise data, technology and community consultation in considering the appropriate management of parking

Council will complete a parking trial and management strategy for Bridge Road to be used as a model for other

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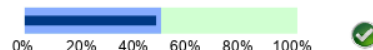


## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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precincts. The trial will include the installation of in ground sensors to allow for detailed data collection and analysis that could lead to a review parking restrictions and/or the fee charged for parking.



**Branch** *Compliance and Parking Services*

#### Quarterly Milestones

**September** Q1. Finalise project timelines and model for trial

**December** Q2. First quarter review of trial data

**March** Q3. Second quarterly review and report to Council

**June** Q4. Third quarterly review of trial data

**Quarterly Progress** Interim report on the trial received and initial review commenced, and will continue in 2019. No major changes anticipated.

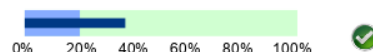
#### Comments

#### 6.06 Progress Wellington Street Bike Lane (Stage 2)

Council Plan Initiative:

Complete construction of the Wellington Street Bike (Copenhagen style) Lane to Johnston Street

Wellington Street Bicycle Lane (Stage 1) involved the construction of a fully separated bicycle lane on both sides of the road from Victoria Parade to Gipps Street and was completed in 2015. The original concept for project extended the bicycle lane to Johnston Street; resulting in 1km of fully separated bicycle infrastructure. This project will complete the second stage of the original concept.



**Branch** *Sustainability and Strategic Transport*

#### Quarterly Milestones

**September** Q1. Process planning application

**March** Q3. Retender contract for construction of Wellington Street bicycle lane

Q3. Obtain planning permit for construction of remaining Wellington Street bicycle lane (if application approved)

**June** Q4. Seek Council approval of tender

Q4. Commence construction of Wellington Street bicycle lane (if tender approved)

**Quarterly Progress** Considerable work has taken place refining the design drawing and exploring opportunities for State Government funding. The process is now at a very advanced stage and tenders will be sought early in 2019.

#### Comments

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

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#### Highlights and Achievements

**Branch** *Traffic and Civil Engineering*

**Unit** *Admin and Management - Traffic and Civil Engineering*

Quotes have been obtained from Contractors to upgrade the bays at the following locations:

1. Queens Parade, Clifton Hill
2. Coate Avenue, Alphington
3. Hotham Street, Collingwood
4. Cambridge Street, Collingwood
5. Palmer Street, Fitzroy

Works have commenced and are 30% completed.



## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

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#### 7 . A leading Yarra

a place where...Transparency, performance and community participation drive the way we operate

Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.








Strategies

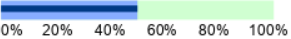

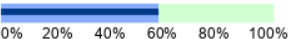





Council's work to achieve this Strategic Objective includes the following strategies:

- 7.1 Ensure Council's assets and financial resources are managed responsibly to deliver financial sustainability
- 7.2 Continue to develop a culture of continuous improvement and innovation
- 7.3 Maintain a culture of transparency, governance, ethical practice and management of risks that instils a high level of community respect and confidence in Council decision-making
- 7.4 Ensure Council services are efficient, well-planned, accessible and meet community needs
- 7.5 Provide the community with meaningful and genuine opportunities to contribute to and participate in Council planning and decision making processes with a focus on young people, hard to reach and traditionally underrepresented communities
- 7.6 Enable greater transparency and access to the conduct of Council Meetings
- 7.7 Develop innovative Smart City solutions in collaboration with Government, Industry and Community which will use open data technology
- 7.8 Continue a 'customer centric' approach to all service planning and delivery
- 7.9 Advocate for the best interests of our community

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A leading Yarra.

#### Action Progress Summary

-  At least 90% of action target achieved
  -  Between 75 and 90% of action target achieved
  -  Less than 75% of action target achieved
  -  Not Started
  -  Completed
-  Target  
 % Complete

Action	Start Date / End Date		
7.01 Engage young people	01/07/18 30/06/19		
7.02 Business Improvement	01/07/18 30/06/19		
7.03 Focus on customer responsiveness	01/07/18 30/06/19		
7.04 Develop Open Data Project	01/07/18 30/06/19		

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### Council Plan 2017-2021 : Year 2

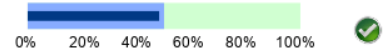
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#### 7.01 Engage young people

Council Plan Initiative:

Promote programs to educate and encourage young people in decision making and participation in their local community

Communications and engagement projects will be designed to maximise involvement of young people, in partnership with Yarra Youth Services.



**Branch** Family, Youth and Children's Services

##### Quarterly Milestones

<b>September</b>	Q1. Continue to deliver and develop the Youth Peer Leader and Youth Ambassadors Programs and Youth Advisory Committee
<b>December</b>	Q2. Develop a media project to engage young people in discussing issues and decision making in their local communities
<b>March</b>	Q3. Continue to deliver and develop civic participation activities including the Youth Peer Leader and Youth Ambassadors Programs and Youth Advisory Committee and other appropriate activities for young people
<b>June</b>	Q4. Improve engagement of young people in the Council annual budget process
<b>Quarterly Progress Comments</b>	Young people through the Youth Ambassadors Program have been workshopping a number of key issues affecting them in the community. Instead of a media project, young people decided to run a roving theatre performance at the Fitzroy Summer Festival (in November) to address issues of family conflict among young refugee and migrant communities. Performance was very well received, and an innovative way to open up dialogue on the issue between young people and adults/parents in the community. Further work (and media opportunities) to be explored in 2019.

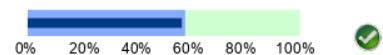
#### 7.02 Business Improvement

Council Plan Initiatives:

Continue to train staff in the application of appropriate continuous improvement methodologies  
Continue to implement the service review program

Executive endorsed the Business Improvement Framework in 2017/18. Framework identifies the operating context, goals, key activities, outputs and outcomes to be delivered. Building on the work in recent years for Branch Service Plans and Service Reviews, it incorporates a stronger and more consistent approach to continuous quality improvement.

Implementation of the framework and staff training in continuous improvement methodologies will ensure that Yarra's business improvement priorities are driven by a stronger customer-focussed approach in a financially sustainable way.



**Branch** Corporate Planning and Performance

##### Quarterly Milestones

<b>September</b>	Q1. Endorse 2018/19 work program for improvement projects Q1. Develop staff training program for improvement methodologies
<b>December</b>	Q2. Implement Improvement Projects in accordance with agreed priorities Q2. Implement training program for improvement methodologies
<b>March</b>	Q3. Implement Improvement Projects in accordance with agreed priorities
<b>June</b>	Q4. Implement Improvement Projects in accordance with agreed priorities Q4. Review training program for improvement methodologies
<b>Quarterly Progress Comments</b>	The Business Improvement Strategy was endorsed by Executive in November 2018. The Business Improvement Strategy provides the detail as to how the Business Improvement framework will be implemented. It also outlines how the Business Improvement Unit (BIU) will drive and facilitate business improvement across the organisation over the next three years.

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### Council Plan 2017-2021 : Year 2

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Implementation of training in Lean thinking, which is a proven method in continuous improvement, commenced in November with approximately 40 staff attending a one day workshop. Further detailed coaching in Lean thinking is being provided to the BIU to develop the skills and capacities of the Unit to an advanced level in improvement delivery, analysis and training. Further training in Lean thinking to an advanced level is being organised for 8 Council staff. It is planned for this training to commence in the next quarter.

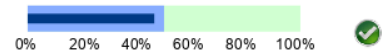
The BIU has worked with a number of business units on a range of improvement activities such as business planning and the mapping, analysis and redesigning of key processes to improve workflows in this quarter. This includes Parking Administration, Organisational Development, Diversity and Inclusion, Customer Service, Civil Engineering and Traffic, Health Protection and Leisure and Recreation.

#### 7.03 Focus on customer responsiveness

Council Plan Initiative:

Continue to implement strategies that enhance customer and community experience with Council across services

Council's customer responsiveness is focused on providing exceptional customer service, delivering seamless experiences and resolving enquiries at the first point of contact.



**Branch** *Customer Service*

##### Quarterly Milestones

<b>September</b>	Q1. Implement a reporting framework for customer feedback and complaints
<b>December</b>	Q2. Utilise Customer Experience group to drive and develop customer personas
<b>March</b>	Q3. Develop customer journey maps for high volume/high impact requests
<b>June</b>	Q4. Develop Customer Experience Strategy
<b>Quarterly Progress</b>	A uniform reporting framework in the form of dashboards has been developed to support reporting of customer feedback and complaints. Further reports and organisational wide dashboards are currently in development.
<b>Comments</b>	

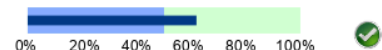
High level organisational customer personas have been developed utilising Yarra's demographic profile and are representative of the Yarra community.

#### 7.04 Develop Open Data Project

Council Plan initiative:

Establish the digital direction for the next 10 years with actions aimed to support customer experience, economic competitiveness, accelerate innovation and deepen engagement with the community to transition Yarra into a nationally recognized digital economy

Council has an Open Data Policy that aims to foster greater transparency, responsiveness and accountability, to drive innovation and economic opportunities within the City of Yarra. The Open Data Project includes the delivery of a data audit, organisational engagement to identify and synthesis data, establishment of a data registry, development of internal skill and capability and increased rigor around data governance. And aims to empower and help shape Yarra in the future.



**Branch** *Information Services*

##### Quarterly Milestones

<b>September</b>	Q1. Finalise Data Governance Steering Group Terms of Reference, establish group
<b>December</b>	Q2. Explore opportunity to establish Data Asset Register in Asset Management System
<b>March</b>	Q3. Commence Data Audit Program
<b>June</b>	Q4. Complete Data Audit Program

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### Council Plan 2017-2021 : Year 2

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<b>Quarterly Progress Comments</b>	<p>The project to upgrade the Asset Management System, which is part of the TechnologyOne Enterprise Suite is in progress.</p> <p>The Data Asset Register has been established on the Yarra Council's intranet (ONE YARRA) as a temporary location until the Asset Management System is ready for use.</p> <p>-The Yarra data audit (discovery) program is well underway, with 18 Yarra Council branches (representing 57% of all data discovery sessions) having successfully completed.</p> <p>Next step in the process: Once all data discovery sessions are completed, we will embark on data asset assessment, which will include establishing an evaluation framework and assessing quality of data as well as release readiness.</p>
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### **Council Plan 2017-2021 : Year 2**

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

#### 1.A Other Council Plan Initiative: Monitor implementation of the City of Yarra Gambling Policy (2017)

Participate in the Alliance for Gambling Reform and strive to be a pokie free municipality through advocacy to state government Council will participate in networks including Yarra Family Violence

**Branch** *Social Policy and Research*

##### Quarterly Milestones

**December** Q2. Make submission to Victorian Commission for Gambling and Liquor Reform  
Q2 Advocate for harm minimisation and reduction from gambling

**June** Q4. Advocate for harm minimisation and reduction from gambling  
Q4. Make submission to Victorian Commission for Gambling and Liquor Reform

**Quarterly Progress** Council continues to advocate on gambling reform through participation in forums with local traders and Authorities.

**Comments** Two submission were made to the Victorian Commission on these issues in the 2017-108 period. No further submission have been made to date.

#### 1.B Other Council Plan initiative - Utilise Council networks and partnerships to promote gender equity

Promote gender equity through community organisations, local groups and employers.

Council will leverage relationships with Business Advisory Groups, sporting clubs, community groups, and service providers to support a range of programs and initiatives that promote respectful relationships, gender equity and prevention of violence against women.

**Branch** *People, Culture and Community*

##### Quarterly Milestones

**December** Q2. Support the Victorian Local Government Associations Women's Charter  
Q2. Report on Gender Equity Strategy actions achieved and initiatives undertaken.  
Q2. Support strategic networks, training, and events and partner with local agencies to deliver relevant projects and initiatives.

**June** Q4. Report on Gender Equity Strategy actions achieved and initiatives undertaken.  
Q4. Support strategic networks, training, and events and partner with local agencies to deliver relevant projects and initiatives.  
Q4. Support the Victorian Local Government Associations Women's Charter

**Quarterly Progress** 16 Days of activism was marked at Yarra with a lunchtime panel event on gender based violence in the workplace attended by 50 staff, as well as a range of internal and external communiques.

**Comments** Yarra partnered with VHREOC to participate in 'Raise It' - a pilot to trial tools which support conversation around parental leave, sexual harassment and flexible work - and address associated discrimination.

Yarra's Family Violence statement has been endorsed and promoted.

Youth Services - facilitate a weekly DJ skills program for women and non-binary young people including multiple public performances. Also partner with Drummond St on Queerspace.

Children's Services - Free To Be Me program focused on challenging gender stereotypes and creating gender inclusive spaces with 200 children and 25 educators. Also educating staff on FV service providers, referrals pathways etc.

MCH - provided over 600 flyers on healthy relationships to families, which promote conversation around gender equity and family violence.

The Victorian Local Government Associations Women's Charter, no specific activities regarding the charter

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

have been undertaken. Clarity is required to understand what action are required.

### 1.C Other Council Plan Initiative: Yarra Health and Wellbeing Advisory Committee

Continue to provide a range services and work collaboratively with external groups to improve the health and wellbeing of the Yarra community.

The Yarra Health and Wellbeing Advisory Committee of community members and locally-based professionals oversees the delivery of the Yarra Health and Wellbeing Plan.

**Branch** *Social Policy and Research*

#### Quarterly Milestones

**December** Q2. Facilitate quarterly committee forum and report on outcomes

**June** Q4. Facilitate quarterly committee forum and report on outcomes

**Quarterly Progress** Council facilitated 2 committee forums with the Health and Wellbeing Advisory forum.

#### Comments

### 1.D Other Council Plan Initiative: Promote public health, safety and harm minimisation

Work with local partners and agencies to increase health and education, community partnerships and harm minimisation from the abuse of drugs and alcohol.

Facilitate forums with VicPol, VCGLR and on premises and off premises liquor retailers.  
Promote the public health, safety and amenity of the Victoria Street Precinct

**Branch** *Social Policy and Research*

#### Quarterly Milestones

**December** Q2. Facilitate quarterly liquor forum in partnership with VicPol Work with partners to promote the public health, safety and amenity of the Victoria Street Precinct

**June** Q4. Facilitate quarterly liquor forum in partnership with VicPol Work with partners to promote the public health, safety and amenity of the Victoria Street Precinct

**Quarterly Progress** Council facilitated 2 quarterly liquor forums in partnership with VicPol and partners to promote the public health, safety and amenity of the Victoria Street Precinct.

#### Comments

### 1.E Other Council Plan initiative - Homelessness outreach

Continue to deliver effective homelessness outreach in the municipality with partnering agencies.

Collaboration with inner-city municipalities will be a key to maintaining a compassionate response to people experiencing primary homelessness. This collaboration will occur in such ways as participating in any council networks, sharing of information or joint projects.

**Branch** *People, Culture and Community*

#### Quarterly Milestones

**December** Q2. Participate in relevant networks.  
Engage with residents, traders and other stakeholders around rough sleeping.  
Refer rough sleeping sites to Launch Housing Outreach Service.

**June** Q4. Participate in relevant networks.  
Engage with residents, traders and other stakeholders around rough sleeping.  
Refer rough sleeping sites to Launch Housing Outreach Service.

January 30, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

**Quarterly Progress Comments** Council engaged with residents, traders and other stakeholders around rough sleeping,  
 • Responded to oracles, emails and phone calls from external and internal customers regarding rough sleeper sites,  
 • Two staff information sessions held on homelessness and rough sleeping,  
 • Conducted site visits to assess a site and provide more information to key stakeholders and the community.

Referred rough sleeping sites to Launch Housing Outreach Service  
 • 21 rough sleeping sites have been referred to Launch between 6 Sept – 11 Dec 2018,  
 • A meeting was held with Launch Housing to discuss long term sites (13 Dec),  
 • Currently working on updating the online referral form.

Continued to convene Yarra Housing and Homelessness Network monthly meetings.

#### 1.F Other Council Plan Initiative: Develop Yarra Homelessness Strategy

Continue to deliver effective homelessness outreach in the municipality with partnering agencies

The development of the Homelessness Strategy will provide the policy framework for Council to ensure an effective and compassionate approach to rough sleeping. The development of the strategy will involve wide consultation and engagement with stakeholders.

**Branch** *People, Culture and Community*

#### Quarterly Milestones

**December** Q2. Continue community and staff consultation  
**June** Q4. Complete community and staff consultation

**Quarterly Progress Comments** Officers engaged with the community under the banner 'Inclusive Yarra'. Methods included Your Say Yarra and a number of story pods held at Richmond Library, Peel St Festival and a health & wellbeing event at Atherton Gardens.

Officers also held a targeted engagement session with clients at St Mary's House of Welcome.

#### 1.H Other Council Plan Initiative: Encourage volunteering opportunities in Yarra

Encourage volunteering through internal and external stakeholders.

Most community organisations in Yarra rely on volunteers and Council can support these groups in promoting their volunteer positions. This promotion can occur via Council's website, social and print media and other methods such as speaking at networks.

**Branch** *People, Culture and Community*

#### Quarterly Milestones

**December** Q2. Continue to encourage volunteering through a variety of organisations and services  
**June** Q4. Continue to encourage volunteering through a variety of organisations and services

**Quarterly Progress Comments** Promoted volunteering at the following community events:  
 • Community Wellbeing Day, Atherton Gardens – 11 Oct  
 • Fitzroy Summer Festival, Atherton Gardens – 29 Nov

Promoting volunteering at networks:  
 • Initial meeting Yarra Volunteer Leaders Network – 29 Nov  
 • Yarra Neighbourhood Houses Network Group (strategic planning) – 13 Nov  
 • Yarra Multicultural Diversity Group – 7 Nov  
 • Volunteering Victoria Inclusive Network – 4 Dec  
 • Volunteering Victoria Leadership Network – 25 Oct



## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

Promoting volunteering via media:

- Council's volunteer webpage – ongoing
- Oracle enquiries – ongoing
- Social media (facebook posts) - ongoing

#### 1.1 Other Council Plan Initiative: Annual Community Grants Program

Continue to support community led activities through provision of community grants and in kind support.

The Annual Grants program provides funding and in kind support to projects that are led by the community to address a myriad of local social issues. This program funds activities through a variety of streams and applications are assessed under set criteria.

**Branch** *People, Culture and Community*

#### Quarterly Milestones

<b>December</b>	Q2. Receive applications for the 2019 Annual Grants Program. Distribute Small Project Grants
<b>June</b>	Q4. Present 2019 Annual Grants to Council to endorse. Distribute 2019 Annual Grants. Present 2020 Annual Grants Initiation Report to Council.
<b>Quarterly Progress Comments</b>	Council received 222 applications in the 2019 Annual Grants round. 55 Small Project Grants have been approved and distributed from the 90 applications thus far this financial year 2018/19.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

### 2.A Other Council plan Initiative: Cultural festivals and events

Continue to support cultural festivals and events.

Council supports several cultural festivals and events mainly through the Community Grants program and in-kind support such as supporting community groups accessing Council and the Victorian Multicultural Commission's grants program. Council also conducts, in partnership with community organisations, major community celebrations to mark Cultural Diversity and Refugee Weeks

**Branch** *People, Culture and Community*

#### Quarterly Milestones

<b>December</b>	Q2. Continue to fund festivals and events through the Annual Grants and Small Project Grants Programs
<b>June</b>	Q4. Continue to fund festivals and events through the Annual Grants and Small Project Grants Programs
<b>Quarterly Progress Comments</b>	More than 20 festivals and events have been supported through the 2019 Annual grants including the Yarra Gala Ball, Collingwood Harvest Festival, Melbourne Irish Festival, Rock A Bye Baby Music Sessions, NAIDOC Family Day at The Farm and Emerge in Yarra 2019. There were around 10 festivals and events supported thus far through the Small Project Grants including Dogapalooza 2018, the Peel St Festival and the Mark St Feast.

### 2.B Other Council Plan Initiative: Festivals and Events program

Continue to support cultural festivals and events.

Support the delivery of a range of Council and community led cultural events.

**Branch** *Arts, Culture and Venues*

#### Quarterly Milestones

<b>December</b>	Q2. Support the delivery of the following festivals, Johnston Street Festival, Victoria Street Lunar Festival, Fairfield Summer Series
<b>June</b>	Q4. Support the delivery of the following festivals; Johnston Street Festival, Victoria Street Lunar Festival, Fairfield Summer Series
<b>Quarterly Progress</b>	The Johnston Street Fiesta was well organised and supported.
<b>Comments</b>	Victoria Street Lunar Festival will be realised in Jan 2019, the planning is well underway.  New contractors have been appointed to deliver Fairfield Summer Concert series in February. The program has been announced.

### 2.C Other Council Initiatives: Support cultural festivals and events

Implement policies and procedures that enable community groups to conduct events and activities.

Council will provide a one stop shop for event organisers to make event management easier and more transparent to event organisers, to provide Council with an overview of the activities and events across the municipality, ensure public safety and risk management is sufficiently managed and that Council's events permits processes and policies are customer focused.

**Branch** *Arts, Culture and Venues*

#### Quarterly Milestones

<b>December</b>	Q2. Undertake 6 monthly Expression of Interest for Major Event Permits
<b>June</b>	Q4. Undertake 6 monthly Expression of Interest for Major Event Permits

January 30, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

**Quarterly Progress Comments** The Expression of Interest (EOI) for major events opened in November for events to be held between June 2019 – May 2020.

The EOI process is particularly focused on capturing the following types of events/markets:

- Major events or festivals
- Events requiring closures of major roads
- Long stay or recurring events (markets and circuses)
- Events attracting over 1,000 participants
- Events incorporating road closures of Yarra Boulevard.

#### 2.D Other Council Plan Initiative: Advocate to challenge discrimination and disadvantage.

Work with the community and other levels of government and advocate to challenge discrimination, and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities.

Advocacy which tries to bring about changes in policy, practice and attitudes in order to ensure the communities' rights are upheld.

**Branch** *People, Culture and Community*

#### Quarterly Milestones

**December** Q2. Report on advocacy activities undertaken

**June** Q4. Report on advocacy activities undertaken

**Quarterly Progress Comments** To acknowledge Anti-Poverty Week (Monday 15 October) Community Partnerships collaborated with Libraries to host a panel discussion to reflect on the topic of wage theft as a form of poverty and hardship.

The discussions lead by worker's rights advocates highlighted the impacts of wage theft on the marginalised and disadvantaged groups - young people, CALD migrants/refugees, students and international students, casual/contract workers etc.

Ongoing maintenance of Council's 'Change the Date Yarra' Facebook page advocates for historically informed engagement with and discussion about Aboriginal history and national identity. This advocacy can also be viewed through an anti-racism lens.

Yarra's ongoing maintenance of 'The January 26 network' (a multi-council, organisation and community network) advocates for a connected and co-ordinated approach to the January 26 issue that is informed by regular community input.

Council continues to advocate on behalf of rough sleepers through its outreach service, and provision of information and education regarding the rights of people using public spaces.

The community grants team implemented a modification to the annual grant guidelines because disability related applications were disadvantaged by some of the ineligibility criteria around equipment.

The community grants team also endeavour to reduce discrimination and disadvantage by educating our grant applicants through the Accessibility Guide for City of Yarra Grant Applicants

Supported by community survey results, the grants team have also included a session on cultural sensitivity and supporting diversity in our new community training schedule.

Local Government Mayoral Taskforce Supporting People Seeking Asylum – Yarra has joined the Executive of this Taskforce, and been part of a media campaign called Back Your Neighbour, aiming to reverse the federal government decision to cut the SRSS program to people seeking asylum, which has caused great hardship and homelessness. This Taskforce involves many local government authorities, and will continue its advocacy work throughout 2019.

#### 2.E Other Council Plan Initiative: Develop a Human Rights, Social Justice Charter

Investigate developing a Council social justice/human rights charter to better articulate council's commitment.

January 30, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

The development of a Human Rights Charter for Council will provide an over-arching commitment to human rights which will then inform everything Council does. The charter will be developed in consultation and engagement with stakeholders.

**Branch** *People, Culture and Community*

#### Quarterly Milestones

**December** Q2. Continue community consultation

**June** Q4. Complete community consultation

**Quarterly Progress** Officers engaged with the community under the banner 'Inclusive Yarra'. Methods included Your Say Yarra and a number of story pods held at Richmond Library, Peel St Festival and a health & wellbeing event at

**Comments** Atherton Gardens.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

### 3.A Other Council Plan Initiative: Environmental Sustainability

Continue to be a leading Council and Municipality in the field of Environmental Sustainability.

**Branch** *Sustainability and Strategic Transport*

#### Quarterly Milestones

**December** Q2. Sustainable House Event , Partner with Yarra Energy Foundation for solar seminar, Host Keep Victoria Beautiful Sustainable Cities Award, Hold Community Sustainability Awards Event  
**June** Q4. Sustainable House Event, Partner with Yarra Energy Foundation for solar seminar, Host Keep Victoria Beautiful Sustainable Cities Award, Hold Community Sustainability Awards Event  
**Quarterly Progress** Yarra takes a leadership role in the Council Alliance for a Sustainable Built Environment (CASBE) supporting the consistent and widespread adoption of our ESD Local Policy, the Built Environment Sustainability Scorecard (BESS) tool.  
**Comments**

Yarra continues to work with DEWLP and the State Government on a feasibility study with considering the BESS tool for statewide application, aiming to shape the performance standards of the statewide ESD Policy.

### 3.B Other Council Plan Initiative: Strive to achieve carbon neutral status

Promote programs that monitor and reduce emissions across the municipality and strive to achieve carbon neutral status.

**Branch** *Sustainability and Strategic Transport*

#### Quarterly Milestones

**December** Q2. Progress reports on; Completion of Municipality Emissions Profile, Develop issues paper on municipal emissions and progress towards carbon neutral target.  
**June** Q4. Progress reports on; Completion of Municipality Emissions Profile, Develop issues paper on municipal emissions and progress towards carbon neutral target.  
**Quarterly Progress** For the seventh consecutive year, Yarra has been awarded with gold-standard carbon neutral certification.  
**Comments** Yarra is one of just five Australian councils to achieve carbon neutral status through the Federal Government's National Carbon Offset Standard.

To be considered carbon neutral Council was assessed on carbon (or greenhouse gas) emissions from all operations and resources, including electricity, fuel, gas and even paper usage. Emissions from contractors – such as garbage collectors – were also assessed.

### 3.C Other Council Plan Initiatives: Yarra Energy Foundation

Support the Yarra Energy Foundation.

**Branch** *Sustainability and Strategic Transport*

#### Quarterly Milestones

**December** Q2. Review Yarra Energy Foundation (YEF) 2017-18 Strategic Plan  
**June** Q4. Council receive briefing report on YEF activities for period Jan-Jun  
**Quarterly Progress** Council continues to support and engage with the Yarra Energy Foundation.  
**Comments**

### 3.D Other Council Plan Initiative: Adaptation sustainability

Embed adaptation sustainability across Council decision making processes.

January 30, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

Support continued implementation and improvements of Embedding Adaptation Project to further embed climate adaptation into Council processes.

**Branch**      *Sustainability and Strategic Transport*

### Quarterly Milestones

**December**      Q2. Update tools and training and promote use of Embedding Adaptation tools for New Initiative Bids

**June**              Q4. Update tools and training and promote use of Embedding Adaptation tools for New Initiative Bids

**Quarterly Progress**      Council endorsed the planned way forward to further embed sustainability and adaptation into Council operations. Activities included establishing a new process for all strategies and policies to review against the

**Comments**      QBL tool and report on sustainability integration actions.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

#### 4.A Other Council Plan Initiative: Deliver the Capital Works Program

Deliver a capital works program that caters for current and future needs.

Council's \$30 million 2018/19 Capital Works Program has been developed to support service delivery and will be delivered in accordance with agreed targets.

**Branch**      *City Works*

#### Quarterly Milestones

**December**      Q2. Monitor and report on delivery of Council's \$30 million 2018/19 Capital Works Program

**June**              Q4. Monitor and report on delivery of Council's \$30 million 2018/19 Capital Works Program

**Quarterly Progress**      The Capital Works program progress compared to adopted budget as of December is 27.7% of adopted budget spent against a target of 25%. Of the 326 projects in the adopted budget, 79 are completed, 35 are between 50% -99% in progress and 137 have commenced.

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

#### 5.A Other Council Plan Initiative: Room to Create charitable fund

Continue to promote and grow the Room to Create charitable fund.

The Yarra Room to Create Charitable Fund supports arts organisations with infrastructure related expenses. This contribution will help build the fund and enable more grants to be made.

**Branch** *Arts, Culture and Venues*

##### Quarterly Milestones

**December** Q2. Deliver fundraising and awareness raising event Identify partnership project

**June** Q4. Deliver fundraising and awareness raising event Identify partnership project

**Quarterly Progress** The annual Room to Create Dinner was delivered in partnership with private donors, ResArtis and Gertrude Glasshouse. 70 people attended representing patrons, donors, artists and organisations. Response to the event has been very positive and over \$5,000 was raised for the Room to Create Fund.

**Comments**

#### 5.B Other Council Plan Initiative: Affordable creative infrastructure

Implement initiatives that will protect affordable and appropriate creative infrastructure including Council owned spaces for arts purposes.

Council will work to protect and create creative spaces. Access to affordable and appropriate creative spaces is vital to protecting Yarra's reputation as a creative city and creatives as a significant employment sector.

**Branch** *Arts, Culture and Venues*

##### Quarterly Milestones

**December** Q2. Deliver Short Term Residency Program; Undertake research on economic impact of residency program

**June** Q4. Deliver Short Term Residency Program; Undertake research on economic impact of residency program

**Quarterly Progress** Council started a short term residency program using some of the under-used spaces owned by Council. In 2018 these spaces include:

**Comments** Hugo Wertheim Room – Studio One Community Hub, Richmond  
Florence Peel Centre, Meeting Room, Fitzroy  
North Carlton Children's Centre

The pilot program, attracted four high calibre artists, with diverse practices:

1. Williams Reserve Community Room, Richmond  
Zilverster, an ongoing collaborative project between Sharon Goodwin and Irene Hanenbergh; Outcome details
2. Hugo Wertheim – Studio One, Richmond  
Audrey Lam a young filmmaker who will use the opportunity to develop films focusing on post-industrial Hong Kong and her familial ties. Outcome details  
Adelle Mills whose practice includes video, performance, writing and choreography. Outcome details
3. Florence Peel Meeting Room, Fitzroy  
Robert and Lyn-Al Young who will run workshops in Boomerology and Fashion Dreaming for students from KPI and MITS – add CIF grant, Outcome detail

#### 5.C Other Council Plan Initiative: Support live music

Continue to recognise and support live music in Yarra through advocacy, grants, funding and partnerships.

**Branch** *Arts, Culture and Venues*

##### Quarterly Milestones

**December**

January 30, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

### 2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

<b>June</b>	Q2. Deliver new Music Market event with The Push and Music Victoria Work in partnership with industry peak bodies to develop new opportunities Q4. Deliver new Music Market event with The Push and Music Victoria Work in partnership with industry peak bodies to develop new opportunities
<b>Quarterly Progress</b>	Council in partnership with Music Victoria and the Push developed and presented Changes Music Summit July 4 and 5 2018 at Australian Catholic University and ten prominent venues in Fitzroy and Collingwood.
<b>Comments</b>	CHANGES involved: 94 speakers, 529 conference attendees and 2134 gig attendees  It transformed out of the youth music conference Face the Music, which ran in the City of Melbourne for many years.  Victoria needs to have a strong industry event to anchor our planned winter activity around, build credibility as a serious music city globally, develop an event to compete with Brisbane's Big Sound, and engage with international advocates and influencers.  In November, Creative Victoria committed to investing \$150,000 for CHANGES in 2019.

#### 5.D Other Council Plan Initiative: Support a broad range of festivals and events

Council will continue to deliver a broad range of community festivals and events

**Branch** *Arts, Culture and Venues*

##### Quarterly Milestones

<b>December</b>	Q2. Smith Street Dreaming, Leaps and Bounds Music Festival, Gertrude Projection Festival, Rock a Bye Baby, Naidoc at the Farm, Harvest Festival
<b>June</b>	Q4. Smith Street Dreaming, Leaps and Bounds Music Festival, Gertrude Projection Festival, Rock a Bye Baby, Naidoc at the Farm, Harvest Festival
<b>Quarterly Progress</b>	In the first half of the year the following festivals were presented across Yarra: Leaps and Bounds Music Festival
<b>Comments</b>	Smith Street Dreaming Gertrude Mini Rock a bye baby concerts Naidoc at the Farm Harvest Festivals.

#### 5.E Other Council Plan Initiative: Library Programs

Council will deliver a variety of community focused programs promoting health, life-skills and life-issues.

**Branch** *Library Services*

##### Quarterly Milestones

<b>December</b>	Q2. Deliver and report on health, life-skills and life issues programs and events for all Yarra Community – attendance data
<b>June</b>	Q4. Deliver and report on health, life-skills and life issues programs and events for all Yarra Community – attendance data
<b>Quarterly Progress</b>	July - November
<b>Comments</b>	Adult programs and events - programs 410, attendance 5500 CYS programs and events - programs 579, attendance 18998 TOTAL attendance 20,498

#### 5.F Other Council Plan Initiative: Community Creativity

Provide spaces, expertise and practical supports to encourage creative uses in Libraries .

January 30, 2019

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## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

Yarra Libraries will continue to deliver creative programs that support community creativity .

**Branch** *Library Services*

### Quarterly Milestones

<b>December</b>	Q2. Plan, deliver and report on creative community programs for participation for all ages – attendance data, Implement joint programing with Yarra Neighbourhood houses
<b>June</b>	Q4. Plan, deliver and report on creative community programs for participation for all ages – attendance data, Implement joint programing with Yarra Neighbourhood houses
<b>Quarterly Progress</b>	Yarra Neighbourhood Houses at Fitzroy Town Hall- From the Heart event. 500 people attended. Finbar Sustainable Fair was supported and 200 people attended.
<b>Comments</b>	Attended Neighbourhood house planning meeting. Moon Soiree event at BANH- 100 people attended. FLN Faces of FLN book launch at Fitzroy. 60 people attended.

### 5.G Other Council Plan Initiative: Promote doing business locally

Promote the benefits of doing business locally including the benefit of access by walking and cycling.

Council will trial various marketing channels to help inform an annual marketing strategy to encourage residents to shop locally, with an emphasis on walking/cycling options.

**Branch** *City Strategy*

### Quarterly Milestones

<b>December</b>	Q2. Evaluate winter marketing campaign, Deliver and evaluate spring marketing campaign
<b>June</b>	Q4. Deliver and evaluate summer marketing campaign, Develop 2019/20 marketing strategy and prepare budget proposal
<b>Quarterly Progress</b>	The winter campaign delivery was substituted for researching a new digital platform which would assist in promoting precincts. Successfully engaged Alpaca, and delivered the Spring campaign - evaluation pending.
<b>Comments</b>	

### 5.H Other Council Plan Initiative: Promote local employment

Promote local employment and facilitate initiatives to assist small business to enter the local market.

Council will work with Small Business Victoria to deliver training to assist small businesses .

**Branch** *City Strategy*

### Quarterly Milestones

<b>December</b>	Q2. Implement at least two workshops targeting small business Evaluate events calendar and develop new program
<b>June</b>	Q4. Implement at least two workshops including topics that facilitate business growth, staff employment and staff retention
<b>Quarterly Progress</b>	Council successfully held 10 workshops. Reworked the calendar of events, which removes Small Business Vic events, but have increased the number of 'Lunch Box Learning' sessions which have been very popular.
<b>Comments</b>	

## Attachment 2 - Attachment 2 December Quarter Annual Plan Progress Report

2018/19 Annual Plan Quarterly Progress Report - Other CP Initiatives December

### 6.A Other Council Plan Initiative: Submit traffic safety initiatives and grant applications

Investigate and apply for appropriate funding opportunities relating to road safety, innovation and streetscape improvements.

Council will apply for grants to deliver key projects such as 30km/h speed limit and Safe Travel Strategy initiatives.

**Branch**      *Traffic and Civil Engineering*

#### Quarterly Milestones

**December**      Q2. Apply for annual funding opportunities

**June**            Q4. Apply for annual funding opportunities

**Quarterly Progress**      6 grant applications have been submitted to the state government to improve road safety at various locations across Yarra.

**Comments**            Total value \$825,000

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## 11.3 Report on Assemblies of Councillors

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Trim Record Number: D19/5377

Responsible Officer: Group Manager Chief Executive's Office

### Purpose

1. To provide a report on Assemblies of Councillors.

### Background

2. The *Local Government Act 1989* (The Act) requires that ... "The Chief Executive Officer must ensure that the written record of an Assembly of Councillors is, as soon as practicable:
  - (a) reported at an ordinary meeting of the Council; and
  - (b) incorporated in the minutes of that Council meeting.....".
3. This report includes all Assemblies of Councillors reported to the Governance Department at the cut-off date that have not already been reported to Council. Assemblies held prior to the cut-off date that are not included here will be included in the next report to Council.

### Consultation

4. Not applicable.

### Financial Implications

5. Not applicable.

### Economic Implications

6. Not applicable.

### Sustainability Implications

7. Not applicable.

### Social Implications

8. Not applicable.

### Human Rights Implications

9. Not applicable.

### Communications with CALD Communities Implications

10. Not applicable.

### Council Plan, Strategy and Policy Implications

11. Not applicable.

### Legal Implications

12. The Act requires the above information be reported to a formal Council Meeting and also be recorded into the Minutes of the Council.

### Other Issues

13. Not applicable.

### Options

14. Nil.

### Conclusion

15. That Council formally note and record the Assemblies of Councillors report as detailed in **Attachment 1** hereto.

## RECOMMENDATION

1. That Council formally note and record the Assemblies of Councillors report as detailed in ***Attachment 1*** hereto.

**CONTACT OFFICER:** Mel Nikou  
**TITLE:** Administration Officer - Governance Support  
**TEL:** 9205 5158

## Attachments

- 1 [!\[\]\(8c4dca64662d21542001ca0ed7eeb688\_img.jpg\)](#) Assemblies of Councillors Report - February 2019

## Attachment 1 - Assemblies of Councillors Report - February 2019

### Record of Assemblies of Councillors

<b>Report cut-off</b>	12 February 2019
<b>Council Meeting</b>	19 February 2019

This report includes all Assemblies reported to the Governance Department at the cut-off date that have not already been reported to Council. Assemblies held prior to the cut-off date that are not included here will be included in the next report to Council.

Assembly	Attendance	Matters considered	Disclosures
<b>Aboriginal Advisory Group</b> 06/12/2018 11.00am	<b>Councillors</b> <ul style="list-style-type: none"> <li>Cr Danae Bosler</li> <li>Cr Mi-Lin Chen Yi Mei</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>Aldo Malavisi</li> <li>Daniel Ducrou</li> <li>Colin Hunter</li> </ul>	1. Acknowledgement of Country 2. Welcome and other acknowledgements 3. Discussion on the draft Aboriginal Partnerships Plan 2019-2022 4. Feedback on priorities and Strategies and Year 1 Action Plan 5. The process from here	Nil
<b>Disability Advisory Committee</b> 11/12/2018 4.30pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>Cr Danae Bosler</li> <li>Cr Daniel Nguyen</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>Adrian Murphy</li> <li>Cheryle Gray</li> <li>Laurice Younge</li> <li>Marta Rokicki</li> </ul>	1. Walmer Street Bridge Design 2. Car Share 3. Yarra's Budget for 2019/20 4. Reflection on DAC's achievements 5. Members individual reports 6. Celebration	Nil

## Attachment 1 - Assemblies of Councillors Report - February 2019

Assembly	Attendance	Matters considered	Disclosures
<b>Active Ageing Advisory Group</b> 12/12/2018 1.00pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>Cr Amanda Stone</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>Lucas Gosling</li> <li>Adrian Murphy</li> <li>Cheryle Gray</li> <li>Fran Moloney</li> <li>Lauren Brooker</li> <li>Julie Bird</li> </ul>	1. Business arising: visit to the men's shed; Queens Parade and improvement crossing; Lively link 2. Achievements in 2018 3. Priorities in 2019 AAAG and A &D 4. Community Panel – update 5. 2019/20 Budget process 6. New initiative submitted – 2019/20 7. General discussion – Seniors Christmas Party and launch of the Active Healthy Ageing Strategy 8. Members report 9. Meetings Schedule 2019	Nil
<b>Bicycle Advisory Committee</b> 12/12/2018 6.30pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>Cr Jackie Fristacky</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>Simon Exon</li> <li>Peter Eckersley</li> </ul>	1. Walmer Street Bridge 2. Canning/Nicholson Street intersection 3. New BAC Terms of Reference 4. Gipps/Hoddle West intersection 5. Pigdon /Nicholson intersection 6. Bike Boxes 7. Michael Street Fitzroy North	Nil
<b>Urban Agriculture Advisory Committee</b> 7/02/2019 6.00pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>Cr James Searle</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>Lisa Coffa</li> <li>Eloise Lobsey</li> </ul>	1. Welcome Statement of recognition 2. Introduction 3. Update on Urban Agriculture Strategy 4. YUAAC Process 5. Other Business	Nil

## Attachment 1 - Assemblies of Councillors Report - February 2019

Assembly	Attendance	Matters considered	Disclosures
<b>Councillors Briefing</b> 04/02/2019 6.30pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>• Cr Danae Bosler</li> <li>• Cr Jackie Fristacky</li> <li>• Cr Mike McEvoy</li> <li>• Cr Daniel Nguyen</li> <li>• Cr James Searle</li> <li>• Cr Amanda Stone</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>• Vijaya Vaidyanath</li> <li>• Ivan Gilbert</li> <li>• Bruce Phillips</li> <li>• Diarmuid McAlary</li> <li>• Chris Leivers</li> <li>• Lucas Gosling</li> <li>• Gracie Karabinis</li> <li>• Colm Connolly</li> <li>• Siu Chan</li> <li>• David Walmsley</li> <li>• Daniel Ducrou</li> <li>• Colin Hunter</li> <li>• Cristina Del Frate</li> </ul>	1. Welcome to Country 2. Route 96 Tram Stop Upgrades 3. Confidential Matter 4. Aboriginal Partnerships Plan 2015-2018 Annual Report 5. Draft Multicultural Partnerships Plan 2019-2022 and Review of MPP 2015-2018 6. Merri Creek Primary School and Ottery Reserve 7. Confidential Matter 8. Review of Forward Report Schedule 9. Agenda Review	Nil



## Attachment 1 - Assemblies of Councillors Report - February 2019

Assembly	Attendance	Matters considered	Disclosures
<b>Special Councillors Briefing</b> 11/02/2019 6.00pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>• Cr Danae Bosler</li> <li>• Cr Chen Yi Mei</li> <li>• Cr Misha Coleman</li> <li>• Cr Jackie Fristacky</li> <li>• Cr Stephen Jolly</li> <li>• Cr Daniel Nguyen</li> <li>• Cr James Searle</li> <li>• Cr Amanda Stone</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>• Vijaya Vaidyanath</li> <li>• Ivan Gilbert</li> <li>• Bruce Phillips</li> <li>• Diarmuid McAlary</li> <li>• Chris Leivers</li> <li>• Lucas Gosling</li> <li>• Gracie Karabinis</li> <li>• Ange Marshall</li> <li>• Mark Montague</li> <li>• Julie Wyndham</li> <li>• Graham Davis</li> </ul>	<ol style="list-style-type: none"> <li>1. Welcome to Country</li> <li>2. Council Plan 2017-21 – Annual Review</li> <li>3. 2018/19 Mid-Year Review of Budget and Annual Plan</li> <li>4. Long Term Financial Strategy: rate cap, budget assumptions, strategic budget issues</li> <li>5. 2019/20 Discretionary Projects</li> <li>6. 2019/20 Capital Renewal Program</li> <li>7. 2019/20 Budget consultation and feedback</li> </ol>	Nil

## Attachment 1 - Assemblies of Councillors Report - February 2019

Assembly	Attendance	Matters considered	Disclosures
<b>Special Councillors Briefing</b> 12/02/2019 6.30pm	<b>Councillors</b> <ul style="list-style-type: none"> <li>• Cr Danae Bosler</li> <li>• Cr Chen Yi Mei</li> <li>• Cr Misha Coleman</li> <li>• Cr Jackie Fristacky</li> <li>• Cr James Searle</li> </ul> <b>Officers</b> <ul style="list-style-type: none"> <li>• Vijaya Vaidyanath</li> <li>• Ivan Gilbert</li> <li>• Bruce Phillips</li> <li>• Mary Osman</li> <li>• Danielle Connell</li> <li>• Vasiliki Grilakis</li> <li>• Amy Hodgen</li> <li>• Sarah Griffiths</li> </ul>	1. Welcome to Country 2. Rushall Reserve Shared Path 3. Statutory Planning Delegations	Nil

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## 12.1 Notice of Motion No 2 of 2019 - Federal Funding Cuts to LGBTI Programs

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Trim Record Number: D19/15765

Responsible Officer: Group Manager Chief Executive's Office

I, Councillor Stephen Jolly, hereby give notice that it is my intention to move the following motion at the Ordinary Meeting of Council to be held on 19 February 2019:

*“That in the matter of the recent funding cuts to LGBTI Community Visitor Schemes (CVS) across Australia under the National Aged Care Grants program as referenced in Attachment 1 hereto, Council:*

- (a) note advice from Switchboard (Victoria) Inc. that:
 
  - (i) its funding has been reduced by some two thirds along with other LGBTI CVS providers;*
  - (ii) the impact of the reduced grants has led to cuts in funded positions from 65 down to 27, thus severely curtailing the capacity to support those in the LGBTI community most in need;**
- (b) note the importance of government support to such community assistance groups;*
- (c) call on the Federal Government to review their decision and to reinstate funding levels to the LGBTI support organisations; and*
- (d) also call on the Federal Labor Opposition to pledge to reverse the referenced funding cuts, if elected to Government at the next election.”*

### RECOMMENDATION

1. That in the matter of the recent funding cuts to LGBTI Community Visitor Schemes (CVS) across Australia under the National Aged Care Grants program as referenced in *Attachment 1 hereto*, Council:
  - (a) note advice from Switchboard (Victoria) Inc. that:
    - (i) its funding has been reduced by some two thirds along with other LGBTI CVS providers; and
    - (ii) the impact of the reduced grants has led to cuts in funded positions from 65 down to 27, thus severely curtailing the capacity to support those in the LGBTI community most in need;
  - (b) note the importance of government support to such community assistance groups;
  - (c) call on the Federal Government to review their decision and to reinstate funding levels to the LGBTI support organisations; and
  - (d) also call on the Federal Labor Opposition to pledge to reverse the referenced funding cuts, if elected to Government at the next election.

### Attachments

- 1 [↓](#) Impact of Federal Funding Cuts to LGBTI Community Visitor Schemes

## Attachment 1 - Impact of Federal Funding Cuts to LGBTI Community Visitor Schemes



1 February 2019

Dear Stephen Jolly,

### **ATT: Funding for older LGBTI social isolation programs slashed weeks before Christmas**

I am writing to seek urgent support in light of recent funding cuts to LGBTI Community Visitor Schemes (CVS) across Australia under the National Aged Care Grants and the proposed review by the current Minister Hon. Ken Wyatt.

Over the last month I have spoken with numerous government officials in the Department of Ageing and I now believe that all possible bureaucratic means have been exhausted.

### **BACKGROUND**

On Friday 10 December, **two months after the advertised notice date and just 3 weeks before the contract end date of 31 December 2018**, Switchboard Victoria (along with other LGBTI CVS providers around Australia) received our offer of 2019–2021 CVS funding. As a CVS provider since 2014, we were extremely disappointed to see that our funding has been slashed by two thirds. With no prior notice and just two weeks before Christmas, the current Federal Government has left the vulnerable older LGBTI people we support in severe jeopardy and staff/volunteers unsure of their future going into the new year. This blatant disregard for the social connectedness and welfare of LGBTI seniors from a Department whose Community Visitors Scheme is established to address social isolation is completely unacceptable and discriminatory.

As you would have seen the Guardian just before Christmas covered how the [CVS funding cuts affected the mainstream](#) providers. There is similarities here between our service and the service outlined in the article, but we believe we have a separate case as we represent and support a priority population.

### **IMPACTS OF THE FUNDING CUTS ON LGBTI SENIORS**

To give you an idea of the impacts of these cuts, here's what this will mean for Switchboard Victoria's Out & About specialist LGBTI Community Visitor's Scheme. Since 2014 we have been funded for 65 CVS positions and we have in excess of 350 LGBTI-identifying volunteers on our books waiting for an opportunity to give back to their communities by being matched with a socially isolated older LGBTI person.

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## Attachment 1 - Impact of Federal Funding Cuts to LGBTI Community Visitor Schemes



This allocation of 65 CVS funded positions have been cut to a mere 27 funded positions. This is a reduction of \$169,008 (from \$284,508 to \$115,500 over three years). In Year 1 we will receive just \$21,000 to cover all costs of supporting 27 older LGBTI recipients of this scheme (grant management and reporting; volunteer training, management and reimbursements; recipient referrals and support; outreach and promotion etc). This will significantly curtail our ability to support those in our LGBTI community in most need who are eligible for the CVS program.

Under the current funding regime we were already supplementing the program through other grants and donations up to the amount of \$25,000 a year.

### STORIES BEHIND THE FUNDING

But these are just figures – the real impact is on the people whose lives have been transformed by their LGBTI volunteer visitors. We'd like to introduce you to a few of them.

"My partner of forty years passed away several years ago and I was so lonely. I was referred to Out & About and I soon had a volunteer ring me ... My contact with my Out & About visitor has been so fantastic over the years. I live in a rural town where I don't have any contact with LGBTI people, so to have my volunteer ring me is just so good. Occasionally we have been able to meet each other and have a real chin-wag as if we have known each other for many long years. [Home Care Package and CVS recipient]

"Coming into aged care ... it's a really big adjustment for anybody and it takes time. A majority of people that come into aged care these days have dementia, which is a sad thing to see. For myself, I feel very isolated, I've got really no-one I can talk to on the same level as myself – the only people I can talk to is staff and normally the only time staff have time to talk is the late night shift so I've got to develop a way to communicate with other people... One of the best things that's happened in the last few years is being involved in Switchboard's Out & About and the acceptance within the general community of the LGBT community that the government and the councils have done, such as the Coming Back Out Ball and the Governor General's invitation at Government House. These three things have personally lifted my distress and we have come a long way. But at the same time, we still have a long way to go. [Residential Aged Care and CVS recipient]

### BARRIERS TO LGBTI OLDER PEOPLE ACCESSING AGED CARE SERVICES

There is a rapidly growing body of evidence that shows the importance of access to **BOTH** LGBTI-inclusive mainstream aged care services and age-appropriate LGBTI-specific services to meet the needs of older LGBTI Australians. The Department of Health's own Review in 2017 stated:

"LGBTI communities are diverse groups (Crameri et al. 2015), and individuals within them may overlap with other 'special needs' groups as defined by the Act. However, many individuals share long-term experiences of discrimination and exclusion, as well as universal issues and concerns related to ageing (Department of Health and Ageing 2012). Older LGBTI

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people have experienced a history of discrimination in Australian society, suffering from criminalisation, violence, stigma, discrimination, rejection by friends and family, and social isolation (Department of Health and Ageing 2012). **Historically, distrust of the health and social services sector among LGBTI people often resulted in reluctance to utilise mainstream services, including aged care** (Panich et al. 2005, Robinson & Wilson 2012) ...

... In light of this history and enduring barriers to access, cultural safety has been nominated as 'a critically important aspect of aged care services for older LGBTI people' (Crameri et al. 2015, p. 24).

Recognising this, a key requirement of the new [Aged Care Quality Standards](#) is that each consumer is treated with dignity and respect; has their identity, culture and diversity valued; has access to culturally safe care and services and are supported to make connections with others and maintain relationships of choice (including intimate relationships) and communicate their decisions.

While capacity building of mainstream aged care services in LGBTI inclusion is essential to ensure cultural safety for older LGBTI people, international and Australian research shows the importance of continued funding for specific LGBTI projects and initiatives and improvements in the availability of, and access to, LGBTI inclusive services.

### AGEING AND AGED CARE POLICY CONTEXT

In June 2017, the Federal Government released their [Final Report into the Review of the National Lesbian, Gay, Bisexual, Transgender and Intersex \(LGBTI\) Ageing and Aged Care Strategy 2014-2017](#). The report noted that:

"Meeting the needs of the various subgroups of the ageing population is a particular challenge for aged care providers. These subgroups include the 'special needs' groups identified in the *Aged Care Act 1997* (the Act), which was amended in 2013 as part of the *Living Longer, Living Better* reforms to include LGBTI people. (p6)"

The Review found stakeholders were strongly supportive of the principles and goals of the LGBTI Strategy. They considered that the LGBTI Strategy "... has played an important role in raising awareness and visibility of issues relating to LGBTI-inclusive aged care, and that the sector (for the most part) is open to the shift towards increased LGBTI inclusion. However, perceptions of the extent to which improved awareness has led to tangible changes in service provision were mixed." (p3). A number of highlights were identified under the LGBTI Strategy including:

- Funding for specific LGBTI projects and initiatives
- Improvements in visibility and availability of, and access to, LGBTI inclusive services (p3).

A review of the implementation of Goal 2 of the LGBTI Strategy specifically reported on achievements against this Goal in relation to the establishment of LGBTI CVS (Appendix 1). Another key recommendation of the Review was the development of the National [Aged Care Diversity Framework](#) and upcoming LGBTI Action Plan (still to be released).

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### IMPERATIVE TO RESTORE CVS FUNDING

Since the Australian Marriage Law postal survey at the end of 2017 and the subsequent legalisation of same sex marriage in 2018, we have seen a significant increase in engagement, queries and referral to both Switchboard/QLife and the Out & About service. In addition, an increased number of referrals and engagement with our service has come from aged care services who have completed the Silver Rainbow LGBTI inclusive practice training.

The federal government has recently renewed funding for the national Silver Rainbow LGBTI Inclusive Practice Training in Aged Care, including support for Communities of Practice and Champions models under this training. These aforementioned federal government initiatives will only increase aged care providers' awareness of and capacity in identifying and referring isolated LGBTI older people accessing aged care and lead to a potential increase in referrals to LGBTI CVS programs.

Our service was previously recognised by the Department of Health for the important role we provide in addressing social isolation within a vulnerable target population ("special needs" group), so much so that we were listed as an "exemplary service" in the January 2017 Department of Health Review of the Community Visitors Scheme Final Report (p31). Yet the current offer of 27 positions only allows us to support those we currently support and provides no "stretch" goal over the next three years. Under the current offered funding from the Department, we know that many people will need to join a long waiting list, too long and too late for many.

**This is nothing short than the worst time to decrease funding to a service like ours and I believe it is severely out of step with the current Federal Government's own [Aged Care Diversity Framework](#) and upcoming LGBTI Action Plan (still to be released).**

**With your support we urge the federal government to review and then restore/extend previous levels of funding to LGBTI Community Visitor Schemes (CVS) under the National Aged Care Grants.**

Thanks for your time today.

Best wishes,

**Joe Ball** (pronoun: they/them)

CEO, Switchboard Victoria

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### APPENDIX 1

*Final Report into the Review of the National Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Ageing and Aged Care Strategy 2014-2017*

### 3. Implementation of goals and actions

However, additional work is needed to better meet the needs of LGBTI people in rural and regional areas.

#### Goal 2: The aged care and LGBTI sectors will be supported and resourced to proactively address the needs of older LGBTI people

##### Community Visitors Scheme: Brian and Paul's story

Paul is a CVS volunteer who has been visiting Brian (77) on Saturday afternoons for the past six months. Brian is living with dementia and was isolated from the LGBTI community since having to go into residential aged care. Both Paul and Brian have benefited from the relationship and Brian is now able to remember Paul's name and when he is scheduled to come for a visit.

Paul and Brian spend their visiting time engaging in activities they both enjoy, such as personalising Brian's room to make it a space in which he can feel more comfortable. Mardi Gras and the memories of the parades that Brian has been to are now topics of discussion, something that Brian had not spoken about for many years – since going into care. Brian is much more alert, far more socially engaged and states that Paul is a close comfort to him.

##### Action Area 2.1: Make grants available from 2013–14 to expand the Community Visitors Scheme (CVS) to specifically include LGBTI people, their families and carers, to minimise social isolation

The CVS supports volunteers to provide regular visits to aged care consumers who are socially isolated.

In many cases, 'mainstream' organisations provide non-specific CVS services for LGBTI consumers, and are required to establish linkages with relevant community services to improve their knowledge of the specific needs of LGBTI consumers.

However, in 2013–14, grants were made available to fund LGBTI-specific CVS services. State-wide LGBTI services are now available in Victoria, New South Wales/Australian Capital Territory, Queensland and Western Australia.



## Attachment 1 - Impact of Federal Funding Cuts to LGBTI Community Visitor Schemes



#### 4. Stakeholder perspectives: achievements

##### Goal 2: The aged care and LGBTI sectors will be supported and resourced to proactively address the needs of older LGBTI people

Again, recurring themes and overlap with achievements related to the LGBTI Strategy's principles were noted in stakeholders' responses. With goals 2 and 3 both relating to sector support for providing inclusive care, the concrete steps taken (as identified by stakeholders) are presented together. These include:

- Policy and legislative change
- More funding provided for LGBTI places in aged care
- Training and access to resources by organisations such as GRAI, ACON, and the National LGBTI Health Alliance
- Queensland Association for Healthy Communities and aged care sector collaboration to create LGBTI Aged Care Champion training
- Expansion of the CVS for LGBTI-specific services
- Workshops run by the OPAN and others
- The Rainbow Tick initiative.

##### Goal 3: Ageing and aged care services will be supported to deliver LGBTI-inclusive services

Stakeholders identified legislation amendments that identify LGBTI people as a special needs group as an achievement toward this goal. It was also reported that significant steps have been taken to ensure systems and content are inclusive.

Training and access to resources emerged as key themes identified by stakeholders; those provided by GRAI, ACON, and the National LGBTI Health Alliance were seen as particularly useful.

Other specific steps identified included:

- LGBTI-specific CVS funding
- Rainbow Tick accreditation
- Queensland Association for Healthy Communities and aged care sector collaboration to create LGBTI Aged Care Champion training.

##### Goal 4: LGBTI-inclusive ageing and aged care services will be delivered by a skilled and competent paid and volunteer workforce

Similar to Goal 3, workforce training (e.g. cultural diversity education, ACON training on LGBTI inclusivity and awareness) was most commonly mentioned by stakeholders in relation to implementation of this goal, with respondents noting that there are 'many training programs from many different areas and funding sources' available. The Government has allocated \$2.5 million in funding for workforce training since 2012.