



Scorecard Report

Period: Jul-21 - Jun-22

***OSHWA Operational Supplement Health and Wellbeing
Activities 2021-25***

Scorecard Name

OSHW Operational Supplement Health and Wellbeing Activities 2021-25

Date From

01-Jul-2021

Date To

30-Jun-2022

LINKED ITEMS**OSHWA 1.1 Undertake place-based research related to alcohol cultures and harm prevention initiatives**

1.1.1 OSHWA Conduct a consultation and review of the local law around public drinking.

COMMENTS:

- Following a detailed review and targeted stakeholder engagement during 2020 and the first half of 2021 (with Aboriginal and Torres Strait Islander community members, street drinkers, key service providers, Victoria Police, liquor licensees and business owners), a proposal for a new local law, including guidelines for implementation was drafted for public consultation.
- A broad public engagement on the proposed draft law ran for four weeks from 22 July through to 20 August 2021, during which time 820 submissions were received.
- Submissions included survey responses and written submissions via email.
- The plain English information about the law, including the survey, was hosted on the Your Say Yarra page and was viewed more than 6,000 times.
- Face to face engagement was not possible due to strict COVID-19 lockdowns being enacted across Victoria during the engagement period.
- A detailed report on the engagement was presented at the Council Meeting on 7 September 2021.

1.1.2 OSHWA Facilitate the Yarra Liquor Forum

COMMENTS: Hosted four forums in 2021 – 2022 (September, December, February, May).

Presentations from: VCGLR, Victoria Police, Department of Health, Economic Development, Department of Jobs, Precincts and Regions, Victorian Small Business Commission, Health Protection, Licensees, Arts Culture and Venues, Social Strategy, Australian Hospitality Association, City of Melbourne.

Topics included: COVID related impacts and support available, COVID compliance and regulations, Public Intoxication Trials, Parklet updates, Mental Wellbeing, Planned events in Yarra, Drinking Alcohol in public places local law update, Updated wage rates, Project Night Justice, Sexual offences and issues of concern.

Average number of attendees: 33 (Sept: 36, Dec: 32, Feb: 32, June: 33).

Yarra Liquor Forum E-Newsletter: Eight editions sent in 2021 - 2022.

Organised Mental Health First Aid Training for 20 licensees in May 2022

1.1.3 OSHWA Facilitate the Local Safety Reference Group

COMMENTS: 4 meetings were held during the 21/22 period (August, November March, June)

Standing agenda themes were: Homelessness, empowering youth, family violence, women's safety and wellbeing, alcohol and other drugs issues, night-time economy and crime prevention.

Agencies in attendance were: Victoria Police, Yarra City Council, Department of Families, Fairness and Housing, Neighbourhood Justice Centre, Department of Health, Department of Justice and Community Safety, Yarra Drug and Health Forum, North Richmond Community Health, CoHealth, Orange Door, Womens Health in the North, Fitzroy Legal Service, Launch Housing, Women and Mentoring, Salvation Army, and Brotherhood of St Lawrence.

Average number of attendees: 17

1.1.4 OSHWA Conduct scoping work and research into local government's role in supporting healthier alcohol cultures, including libraries after dark, good sports and alcohol-free venues

COMMENTS: From September – November 2021, Social Strategy hosted a Masters of Public Health student, who conducted a research project into Alcohol Cultures.

The project involved a summary of the available data, a benchmarking exercise with other urban councils, a gap analysis and opportunities for action.

1.1.5 OSHWA Engagement with VCGLR Alcohol
Community Stakeholder Forum

COMMENTS: Officers continue to attend the Alcohol Community Stakeholder Forums and share information

Topics covered include: Updates from VCGLR (Now VGCCC), roundtable updates and changes to legislation

1.1.6 OSHWA All other activities related to alcohol
related harm

COMMENTS: For the 21/22 time period, 32 referrals were completed to review planning applications with a liquor component, to ensure compliance with 52.27 'Licenced Premises' in the Yarra Planning Scheme.

**OSHWA 1.2 Work with stakeholders to increase
partnerships, pursue advocacy and promote
education ab**

1.2.1 OSHWA Facilitate the Local Safety Reference
Group

COMMENTS: 4 meetings were held during the 21/22 period (August, November March, June)

Standing agenda themes were: Homelessness, empowering youth, family violence, women's safety and wellbeing, alcohol and other drugs issues, night-time economy and crime prevention.

Agencies in attendance were: Victoria Police, Yarra City Council, Department of Families, Fairness and Housing, Neighbourhood Justice Centre, Department of Health, Department of Justice and Community Safety, Yarra Drug and Health Forum, North Richmond Community Health, CoHealth, Orange Door, Womens Health in the North, Fitzroy Legal Service, Launch Housing, Women and Mentoring, Salvation Army, and Brotherhood of St Lawrence.

Average number of attendees: 17

1.2.3 OSHWA Monitor syringe data quarterly

COMMENTS: Reporting on quarters two and three was provided to the Director of Community Wellbeing .

Reporting on quarter four will be provided In July 2022.

1.2.4 OSHWA Community partnership meetings with
Victoria Police

COMMENTS: These meetings occurred monthly in 2021, but have now ceased in 2022. Alternative options are being explored, including the newly established Neighbourhood Policing meetings.

1.2.5 OSHWA All other activities related to preventing
harm from illicit drugs

COMMENTS: None applicable

**OSHWA 1.3: Promote smoke free environments
through tobacco education and enforcement
activities**

1.3.1 OSHWA Monitor and facilitate compliance of the
Tobacco Act 1987 and Tobacco Regulations 2017

COMMENTS: 411 education/enforcement visits of tobacco and e-cigarette retailers and premises with drinking and dining areas were conducted during the period with a 94% compliance rate.

Non compliances related to improper advertising or display of products (predominantly e-cigarettes) which were rectified at follow up visits.

Inspections were also conducted at St Vincents Hospital, 5 festivals/markets and a range of other outdoor locations requiring no smoking around entrances and no non compliances were observed.

Emails were sent to all sporting clubs with junior teams reinforcing no smoking requirements. Emails were also sent to all cafes, restaurants, pubs and bars reinforcing requirements around e-cigarette use.

1.3.2 OSHWA Conduct a tobacco test purchase program to reduce tobacco access to under 18-year old's

COMMENTS: The target is 2 days test purchase every 6 months in accordance with the funding level agreement with DHHS (managed by MAV)
Jan – June 2022 no test purchasing was conducted due to COVID-19.
Substitute activities included emailing all tobacco retail outlets reminding them of their responsibilities with respect to no sales of tobacco or e-cigarettes to under 18 year olds, suitable forms of ID to check, training requirements for staff, display requirements for tobacco and e-cigarette products and signage advice. Emails were also sent to all sporting clubs in Yarra with junior teams reminding them of the requirements that under age events are smoke free and that e-cigarettes are banned in addition to tobacco. Signage was offered.
Audits were done of main streets to identify new tobacco and e-cigarette retailers and education material provided to advise of their responsibilities.

OSHW 1.4: Provide leadership for gambling policy reform in partnership with the NAGR

1.4.1 OSHWA Manage and deliver Yarra's Gambling Policy

COMMENTS: Advocacy delivered in line with Yarra's Gambling Policy

Support provided to the Alliance for Gambling Reform

1.4.2 OSHWA Engagement with VCGLR Gambling Community Stakeholder Forum

COMMENTS: Officers continue to attend the Gambling Community Stakeholder Forums and share information

Topics covered include: Updates from VCGLR (Now VGCCC), roundtable updates and changes to legislation

1.4.3 OSHWA All other activities related to gambling policy reform

COMMENTS: Officers attend the Victorian Local Government Local Government Working Group on Gambling.

OSHW 2.1 Respond to violence, including gendered violence, and abuse against vulnerable cohorts

2.1.1 OSHWA Develop and implement annual Child Safe action plans

COMMENTS: Year 1 actions implemented. Year 1 activities focused on activities to prepare Council for compliance with new Victorian Child Safe Standards effective 01 July 2022 including: policy reviews and development; Aboriginal Children and Young People Cultural Safety Survey; development of new child safety and trauma-informed practice staff training program; redevelopment of mandatory child safe eLearning module; development of new child safe visual identity and collateral; maintenance of Child Safe Contact Officer Program; review of Child Safe Advocates Committee; planning for new corporate webpage; scoping for new child-friendly complaints handling process; embedding child safety into Strategic Procurement policies and processes; and embedding child safety into Risk Register.

2.1.2 OSHWA Maintain Workplace Family Violence Contact Officer Program

COMMENTS: Family Violence Contact Officer Program is active and continues to meet quarterly for case reviews, program development and capacity building. Currently looking at developing 'Showcase' for officers to present at team meetings across organisation to raise awareness of issue, staff supports and entitlements and the role of the contact officers. Commenced review of Family Violence Policy and Family Violence Response Guidelines. Whole organisation Family Violence training currently being scheduled for later in 2022. Numerous employees supported through the program throughout the year (women, men and gender-diverse).

2.1.3 OSHWA Implement the Active Healthy Ageing Strategy 2018-2024

COMMENTS: The strategy is still in progress and being worked through

2.1.4 OSHWA Deliver at least one workshop related to raising awareness around world elder abuse

COMMENTS: Virtual event hosted by Dr Cate Banks, lawyer from the health justice partnership. Session geared towards front facing aged care staff, cohealth workforce, Active Ageing Advisory Committee members and general Yarra community to understand, identify and address elder abuse.

2.1.5 OSHWA Attend the Municipal Association of Victoria Gender Equality and Preventing Violence Against Women and all forms of Gender-Based Violence Network

COMMENTS: Four meetings attended.

2.1.6 OSHWA All other activities related to gender equality

COMMENTS: None applicable

OSHOWA 2.2 Demonstrate gender equality in organisational processes

2.2.1 OSHWA Provide high-level support to business areas responsible for conducting Gender Impact Assessments.

COMMENTS: One Gender Impact Assessment workshop was delivered to 36 staff from the Executive and Senior Management Teams.
Seven Gender Impact Assessment presentations have been delivered at divisional meetings.
A Yarra Gender Impact Assessment Toolkit has been developed.
6 month pilot of the Toolkit is underway.

2.2.2 OSHWA Report to the Commission for Gender Equality in the Public Sector on the policies, programs and services subject to Gender Impact Assessment, and the actions taken by responsible business areas in response to the Gender Impact Assessment, as required under the Gender Equality Act.

COMMENTS: Feedback and accountability measures to capture the Gender Impact Assessments and actions have been developed. The report will be developed and submitted in 2023.

2.2.3 OSHWA Lead, implement and report on workplace Gender Equality Action Plans for the Commissioner for Gender Equality in the Public Sector

COMMENTS: We have commenced the roll out of the actions included in year 1 of the Gender Equality Action Plan. There are 21 actions listed for year 1; 6 are complete, 9 are underway, 6 will start later in 2022.

2.2.4 OSHWA Map current externally focused gender equity activities and present options for ongoing resourcing and coordination to Executive

COMMENTS: We have commenced scoping of mapping of the external GE activities at Yarra, and will continue this activity into 2023

OSHOWA 3.1: Support and facilitate active recreation that is safe, inclusive, accessible, all genders

3.1.1 OSHWA Draft the Yarra Moves Strategy

COMMENTS: The Yarra Moves Physical Activity Strategy 2021-2031 was endorsed by council in September 2021. Community consultation to inform the Yarra Moves Physical Activity Action Plan was completed in November 2021 and April 2022. The Yarra Moves Action Plan 2022-2024 was endorsed by council in May 2022. The Yarra Moves Action Plan sees 17 business units responsible for achieving a range of specific deliverables over the next two years related to physical activity and active living, which highlights the diverse role Council has in supporting people to be physically active.

3.1.2 OSHWA Deliver a variety of programs to support active living and play for children and families in Yarra

COMMENTS:

- o Offered more than 80 playgroups across Yarra which focus on active play and held many sessions in Yarra's parks. This also includes excursions, often including walking together to locations.
- o Designed an 'It's ok to play' poster and shared with families with a flyer of all play spaces in Yarra.
- o In key age and stage appointments through the MCH services, information and support is providing regarding keeping active for both adults and children.
- o Assisted vulnerable families access active opportunities such as swimming lessons, trampolines, sporting classes for children and in home support with play ideas.
- o Involvement and engagement with local sporting groups

3.1.3 OSHWA Support a variety of social sport programs for young people in Yarra

COMMENTS: In 21/22, Yarra Youth Services delivered several social sports programs for young people, including: a weekly swimming program at Fitzroy Pool & Richmond Leisure Centre; a weekly soccer program at Atherton Gardens (June - December); and several one-off activities through our school holiday program (incl. dodgeball, traditional games, archery and indoor rock-climbing). Yarra Youth Services also supported external organisations to deliver sports programs, including Fitzroy Lions Soccer and Helping Hoops basketball program.

3.1.4 OSHWA Deliver annual grant program's sport and recreation stream to increase community participation in physical activity

COMMENTS: There were 14 projects funded as part of the Annual Grants 2022 Sport and Recreation Stream and the average grant was \$2,300.

3.1.5 OSHWA Deliver community-based programs to service vulnerable cohorts: Health and Fitness: Empower+, Empower, Move for Life and Collingwood Estate Gym.

COMMENTS: All programs running. Empower+ part of a trial program with AUSactive/UFIT/UNESCO. CEG Womens only program very popular. All programs have increased offering to the community.

3.1.6 OSHWA Deliver community-based programs to service vulnerable cohorts: Aquatics: Women Making Waves and Access All Abilities

COMMENTS: Aquatics: Women making waves

2021-22 financial year had the following attendances:

- At the 48 weeks the program is scheduled to run, 32 sessions were run. 15 were cancelled due to Mandatory Lockdown and 1 cancelled due to staffing resources associated with COVID impacts.

- Point of sale transactions indicate 874 visits were processed, averaging 27 women and children per session.

Access all Abilities (AAA)

Leisure currently runs 52 AAA learn to swim classes per week. This number does not factor in students with additional needs that swim in the mainstream program.

It is acknowledged that over the 2021/22 period, COVID impacted on attendance and participation, especially in groups that may be more at risk to COVID-19, including people with a disability.

3.1.7 OSHWA Draft allocation policy to guide inclusive and accessible allocation of Yarra sportsgrounds and pavilions

COMMENTS:

Consultations with Sporting Clubs on three occasions in the 12 months in the lead up to endorsement.

Policy was endorsed on 19 April, 2022.

3.1.8 OSHWA Continue to implement the Open Space strategy, including delivery of a Play Space Strategy

COMMENTS:

The Open Space Strategy has informed upgrades and renewals for Smiths Reserve, Citizens Park, Cairns Reserve, Edinburgh Gardens Skate Park, Reid Street. The Play Space Strategy is currently on hold.

3.1.9 OSHWA Implement the Public Open Space Lighting Policy

COMMENTS:

The Lighting policy is 80% complete and currently on hold.

3.1.10 OSHWA Consider community safety and amenity, including sun safety through the shade policy when designing and upgrading spaces for active recreation

COMMENTS:

New park and playground designs at Alphington Park have been documented for construction in 2022/23 with new shade sails and tree plantings.

3.1.11 OSHWA All other activities related to active living

COMMENTS:

Exercise group held virtually during COVID, and returned in-person twice weekly when lockdown/restrictions ceased. Seniors clubs able to resume throughout Yarra, financial contribution provided to return to pre-COVID numbers.

OSHW 4.1 Develop a TAP with a focus on safe and connected cycling and walking infrastructure

4.1.1 OSHWA Adopt and implement the Transport Strategy

COMMENTS:

In progress. Strategy to go up to Council in early July for adoption.

4.1.2 OSHWA Commit funding for the delivery of actions identified in the Transport Strategy

COMMENTS:

Budget allocated for 2022/23 but dependent on the adoption of the Transport Strategy

OSHW 5.1 Plan, design, deliver, maintain high-quality active, sustainable transport infrastructure

5.1.1 OSHWA Constructing protected bike lanes, roundabouts and intersections on key local and regional strategic cycling corridors

COMMENTS:

Elizabeth Street Protected Bike Lanes Pilot Trial is still in progress.

Other pilot trials also include:

- Brunswick Street Southbound Protected Bike Lane Pilot Trial-- - Wellington/Johnston (north) Protected Bike Lane Pilot Trial

5.1.2 OSHWA Construction of new and/or improved shared user paths

COMMENTS: Strategic Transport focussed on constructing on-road infrastructure in 2021/22 and was involved in planning and design for upcoming possible upgrades and new paths. An example of this was working on providing feedback for designs for Park Victoria's new Gipps Street ramp and VicRoad's Alphington Link (which has been delayed).

5.1.3 OSHWA Construction of zebra and priority crossings

COMMENTS: Council has constructed three raised pedestrian crossings this financial year as part of its LAPM delivery program. This includes two raised pedestrian crossings at Melbourne Girls College to provide safer pedestrian priority on a busy road.

5.1.4 OSHWA Construction of continuous footpaths and curb outstands

COMMENTS: Council has constructed 6 projects as part of the LAPM delivery project that include kerb outstands which provides improved pedestrian accessibility and encourages lower speeds. This includes two kerb outstands on Brunswick Street North for which there was high community interest.

5.1.5 OSHWA Continue delivery of bike hoops and corrals

COMMENTS: Dozens of bike hoops have been installed across the council area. New bike parking corrals have been installed at:

- Wellington/Peel intersection, Collingwood
- Wellington/Stanley intersection, Collingwood
- Gertrude/Gore intersection, Fitzroy
- Gertrude/Fitzroy intersection, Fitzroy
- Gertrude/Napier intersection, Fitzroy
- Gertrude/George intersection, Fitzroy
- Johnston/Gold intersection, Collingwood
- Victoria Park Train Station

5.1.6 OSHWA Facilitate installation of public electric vehicle charging stations

COMMENTS: Two new EV charging stations have been installed at Collingwood Library

5.1.7 OSHWA Advocacy for the delivery of DDA compliant tram stops throughout council area

COMMENTS: Council adopted the Yarra Transport Strategy on 12 July 2022. This contains identified locations priorities for Council to advocate to and work with the State Government on upgrading tram stops throughout Yarra. Officers also continue to raise this issue in regular meetings with the Department of Transport.

5.1.8 OSHWA Expansion of car share parking bays, in accordance with Council's car share policy

COMMENTS: Council adopted the Yarra Transport Strategy on 12 July 2022. This contains actions to update Council's car share policy and the ongoing rollout of bays, which has been impacted by COVID-19 pandemic conditions.

5.1.9 OSHWA Advocacy for 30-kilometre speed limit on local streets

COMMENTS: State Government speed reduction guidelines released in late 2021. Officers have had initial meetings with Road Safety Victoria and the Department of Transport, noting that these approval authorities are still early in the process of considering any further trials. Officers have been collecting data as part of new RSS projects and will consider possible projects as advocacy continues.

5.1.10 OSHWA Implement a new infrastructure program to address transport challenges facing schools

COMMENTS: Dependent on the adoption of the Transport Strategy

5.1.11 OSHWA Support and encourage shared micro mobility services (e-bikes and e-scooters) through trials and working with operators and other Councils

COMMENTS: Trial currently in progress

5.1.12 OSHWA Implement behaviour change initiatives to support active transport

COMMENTS: Council adopted the Yarra Transport Strategy on 12 July 2022. This contains a range of new behaviour change initiatives to implement. These include the New Deal for Schools and running ebike training for new Yarra staff.

OSHWAs 6.1 Investigate healthy food systems and supporting residents to grow and access fresh food

6.1.1 OSHWA Promote healthy eating by delivering the INFANT program and continuing to support breastfeeding

COMMENTS: Through MCH, linked new parents to information sessions on 'food for thought' delivered by local dietitian. These sessions include information on the latest evidence for introducing solids, baby-led weaning and enjoying mealtimes.

6.1.2 OSHWA Deliver the Urban Agriculture Strategy 2019 - 2023

COMMENTS: Completed the third-year delivery of actions outlined for the Urban Agriculture strategy. The Urban Agriculture team continue to work with Council and the community to identify sites for growing food and providing information/training on growing, harvesting and preserving food including:

- Delivering 37 new planter boxes through the long running Community Growing Spaces program;
- Delivering 10 workshops (online and in the community) involving over 220 people on topics including small space gardening; and bees and beneficial bugs;
- Development of new Urban Agriculture Guidelines to enable Council and communities to work together on visioning, designing and delivering well planned, productive urban agriculture projects on public land;
- Working with seven other Councils to support the delivery and expand the reach of the My Smart Garden website, newsletter and events; and
- Partnering with Collingwood Children's Farm and Wurrundjeri Woi Wurrung Cultural Heritage Aboriginal Corporation to deliver year 1 of the NARRAP Female Trainee Ranger Initiative.

6.1.3 OSHWA Continue the coordination of the Yarra Food Network

COMMENTS: The Yarra Food Network continues to meet bi-monthly, and communicates via email and whatsapp group outside of meeting times.

- themes of meetings include coordination of services across Yarra, and the increased food insecurity being experienced by the community.

6.1.4 OSHWA Provide food insecurity support to community in emergency situations, and actively seek to run educational programs and events that work partnership with local food systems initiatives

COMMENTS: Food security has been provided. Contingency plan post June 2022 is community pantry funded by grants at BNNFL and a community freezer. Sponsorship and partnership is going to be key for these things to succeed. Funding support secured til Dec 2022.

6.1.5 OSHWA All other activities related to food systems

COMMENTS: From September – November 2021, Social Strategy hosted a Masters of Public Health student, who conducted a research project into Sustainable local food systems and food security in Yarra.

The project involved a summary of the available data, a benchmarking exercise with other urban councils, a gap analysis and opportunities for action.

OSHW 7.1 Analyse evidence to understand community attitude toward safety to improve amenity

7.1.1 OSHWA Continue to collaborate with local stakeholders and attend/facilitate relevant networks including: Local Safety Reference Group, Yarra Drug and Health Forum, Edinburgh Gardens and Smith Street working groups, and the Engage North Richmond reference groups

COMMENTS: Officers continue to attend and facilitate the Local Safety Reference Group and Edinburgh Gardens and Smith Street working groups. The Smith Street working group is currently on hold.

Officers continue to engage with the North Richmond reference groups

Council continues to support the Yarra Drug and Health Forum, which is on hold until a new Executive Officer is appointed.

7.1.2 OSHWA Proactively scope and pursue relevant grant and partnership opportunities

COMMENTS:

- Grant opportunity sought with Department of Justice and Community Safety (Empowering Communities funding), unfortunately unsuccessful.
- Grants sought and received from Department Health for vaccination engagement with CALD communities which funded the Bicultural Liaison Officer program at Council.
- Grant received from Department of Jobs Precincts and Regions for CALD Business engagement re COVID-19.
- Grant opportunity sought with Department of Justice and Community Safety (Creating Safer Places funding), unfortunately unsuccessful.

7.1.3 OSHWA Continue to administer the Annual Customer Satisfaction Survey, and investigate perceptions of safety in Yarra

COMMENTS: The 2022 Annual Customer Satisfaction Survey has been completed and is currently being analysed

Perception of safety data continued to be collected in 2022.

7.1.4 OSHWA All other activities related to community safety

COMMENTS: None applicable

OSHW 7.2 Improve our streetscapes, accessibility, safety, and amenity to attract people to Yarra

7.2.1 OSHWA Consider community safety, accessibility and amenity when upgrading and designing new streetscapes

COMMENTS: Designs for the Nicholson Village beautification project (funded by State Government) were completed and included additional greening and improved accessibility through footpath upgrades. Works will be constructed early in 2022/23. The Swan Street Streetscape master plan was adopted in February 2022 and included principles in relation to safety, amenity and accessibility.

OSHW 8.1 Trial innovative interventions to the built environment to improve safety

8.1.1 OSHWA Continue to deliver the Safe and Liveable Victoria Street project

COMMENTS: A preferred concept has been determined and site selection is ongoing for installation of the light art wall, smart lighting, surfacing and wayfinding. .

Due to COVID related delays, an extension from DJCS has been granted for this project. Installation of the intervention is now due 31 December 2022, and evaluation of the intervention will be due 20 June 2024.

8.1.2 OSHWA Utilise the Yourground data to inform projects and upgrades within Yarra and apply for funding to trial interventions in specific environments

COMMENTS: YourGround results were received in October 2021. To promote the results, a web news item, briefing and all staff presentation was conducted in part of the 16 days of activism in 2021.

Presentations to the Disability Advisory Committee and Rainbow Advisory Committee were conducted in March and April. These presentations shared the YourGround results and discussed perceptions of safety.

The YourGround results have been used to inform an application for the Building Safer Communities program from the Department of Justice and Community Safety, in the Creating Safer Places Stream. This application was submitted in February 2022 and was written in partnership with Urban Design.

Further analysis of the data is ongoing

OSHWAs 9.1 Create inclusive welcoming places for the whole community, promote social connection

9.1.1 OSHWA Support community health organisations to deliver initiatives supporting mental wellbeing in the Yarra community

COMMENTS: Collaborative delivery of a yoga program continues with cohealth and North Richmond Community Health working in partnership.

Due to changes in priorities outlined for Integrated Health Promotion (IHP) services, it is now uncertain whether Mental Wellbeing will be included as a priority that (IHP) services are expected to deliver on. This is expected to be determined in late 2022/2023.

9.1.2 OSHWA Facilitate the rainbow advisory committee (RAC)

COMMENTS: Rainbow Advisory Committee (RAC) continues to be facilitated and meets bi-monthly. The RAC discusses many issues including safety and visibility for LGBTIQ+ communities, protection of heritage of LGBTIQ+ sites and businesses, and advocacy on LGBTIQ+ issues.

9.1.3 OSHWA Facilitate the Yarra multicultural advisory group

COMMENTS: Four YMAG meetings held (Aug 2021, Nov 2021, Mar 2022, May 2022).

9.1.4 OSHWA Continue to offer the community strengthening stream in through the annual grants program

COMMENTS: Yes, we continue to support the community strengthening stream through the annual grants program.

9.1.5 OSHWA Continue to fund the Neighbourhood House program annually and create links between Neighbourhood Houses, Council and the community.

COMMENTS:

- annual funding provided to all Nhs to deliver programs/services/events
- maintain links between council and nhs via meetings/vents
- develop new partnership strategy between houses & council

9.1.6 OSHWA Continue to promote, support and recognise the value of volunteering in Yarra through a range of internal and external initiatives, and deliver the volunteer strategy

- COMMENTS:**
1. Rolled out council's first volunteer management framework, which includes volunteer handbook, volunteer agreement (building on the staff code of conduct), procedures, templates, and cloud platform (recruit, on-board volunteers);
 2. Provided new opportunities for the community to volunteer in council-led programs where there is an identified need, specifically Yarra Library outreach activities and Youth Service's L2P and Future Pathways program;
 3. Continued support for people who manage volunteers through the facilitation of the Yarra Volunteer Leaders Network and other activities to develop inter-agency partnerships and provided brokerage for people wanting to participate in the community; and
 4. Delivered initiatives to acknowledge and celebrate those who volunteer in Yarra for National Volunteer Week (May) including a thank you video, volunteer's dinner, showcasing our volunteers via social media and certificates of appreciation from the Mayor.
-

9.1.7 OSHWA Continue to deliver the L2P learner driver mentor program

- COMMENTS:** Despite the challenges posed by COVID-19 and associated lockdowns, Yarra Youth Services continued to deliver the L2P Learner Driver Mentor program in 21/22. Four young people passed their test this year. We currently have 28 'active learners', plus a further 12 with driving instructors and/or waiting for a mentor match. There are currently 41 young people on the waitlist highlighting the need and demand for the program.
- Funding has just been confirmed for 22/23.
-

9.1.9 OSHWA Implement Active and Healthy Ageing Strategy 2018 - 2024, and associated action plan

- COMMENTS:** Still in progress, some actions delayed due to COVID
-

9.1.10 OSHWA Continues to work with youth to support resilience and mental wellbeing through Communities that Care

- COMMENTS:** Through Communities That Care, Yarra City Council and its partner organisations deliver several online and in-person Tuning Into Teens programs and one-off parenting education sessions for parents in Yarra. Yarra CTC also continued to support staff from local schools to access the Berry Street Education Model, a whole of school resilience program. Research papers and co-design projects were also commissioned with MRCI, Save the Children and internally through FYCS, to explore the mental and emotional wellbeing of young people aged 8 - 14 in Yarra, and used to develop the next Yarra CTC Action Plan 2022 - 25 which was launched in June 2022.
-

9.1.11 OSHWA Deliver a variety of programs and activities to family, youth and children, that support mental health and wellbeing across multiple cohorts, as well as one to one support

- COMMENTS:**
- Maternal and Children Health provided 7,837 key age and stage consultations that focus upon health and wellbeing of babies, young children and their parents /carers.
 - One to one intensive support was provided to 200+ families including specialist cultural support, in home small talk, enhanced maternal and child health programs.
 - 80 playgroup sessions connecting families to each other reducing isolation and increasing links to other services.
 - 60 Parent information sessions delivered including sessions on sleep and settling and other specific wellbeing topics
 - Continued partnering in the delivery of Tuning into Kids and Tuning into Teens to support the wellbeing and positive functioning of families
 - Delivery of regular parent activity groups at the Connie Benn Centre including Cooking Group, Yoga and Craft Group to promote community connections, well-being and skills development.
 - Through the Connie Benn Centre partnered with Cohealth to provide speech pathology sessions which facilitates referrals and service coordination with the maternal and child health nurses and speech pathology students; placement of speech pathology students from the Australian Catholic University to assess and provide therapy to children experiencing language delay and provision of bulk-billed psychology services for pregnant women and new mums by Mums Matter Psychology
 - Council's children's services focused upon improving delivery of mental health and wellbeing through professional development and training for educators to support engagement of children including neuro-diverse children in our services. Engaging with Free 2B Me through Access Health to deliver gender equity program and with LaTrobe University's Art Therapy students for 13 week placements to explore children's feelings, emotions and trauma responsive supports.
 - Yarra Youth Services delivered group programs, activities, and events during for over 650 young people at the Yarra Youth Centre, Richmond Youth Hub, and other locations across the City of Yarra. These included (but were not limited to) sports, arts, music, personal development, and leadership activities.
 - Youth Services staff also provided individual support and referral to 191 young people through our Youth Support program and via the Richmond Youth Hub.
-

9.1.12 OSHWA All other activities related to mental wellbeing

COMMENTS: None applicable

OSHW 10.1 Engage the community to participate in climate emergency actions, health-related impacts

10.1.1 OSHWA Targeted communications and other support to people and organisations who are most vulnerable during heatwaves and other extreme weather events (and adapt these approaches as climate impacts worsen)

- COMMENTS:** Continue to implement the Municipal Emergency Management Plan and associate sub Heat Plan, including:
- Council to disseminate key messaging from Department of Health in relation to heatwaves and other extreme events, with a focus on vulnerable community members. Each business area has responsibilities for actions to be taken during a heatwave, as well as in the time prior (including when extreme heat is imminent) and afterwards.
 - Council is guided by trigger points for heatwave communications that are set by the Department of Health.
 - Specific actions that Council can take in the event of a health to support community include:
 - o Increased monitoring and support of most vulnerable community members
 - o Provision of cool facilities like libraries
 - o Utilise established engagement with community to promote messaging and support
-

10.1.2 OSHWA Assist vulnerable people to retrofit their homes to improve energy performance, thermal comfort and create healthier homes

COMMENTS: The Healthy Homes project is nearing completion after experiencing delays caused from COVID-19 impacts. Energy retrofits on over 50% of households in the project have been completed, with the rest scheduled for completion in the coming weeks.

10.1.3 OSHWA Through council's climate and sustainability programs, engage community to reduce polluting carbon emissions and waste, to lead healthier, sustainable lifestyles

COMMENTS: Council has developed and now maintains the 'Take Climate Action' webpage, which continues to engage community in opportunities to reduce carbon emissions and waste. This includes information on energy efficiency, sustainable food systems, and waste and recycling. Council has also retained its carbon neutral status for the 10th year.

10.1.4 OSHWA Continue to offer the climate action stream through the annual grants program

COMMENTS: Yarra's Climate Emergency Plan includes a climate action program with six key areas for assist the community and includes the continuation of community grants to enable community-led climate action. The Climate Action stream was presented through the annual grants program in 2021/22 with 20 projects funded for \$113,000.

10.1.5 OSHWA Continue to implement street tree planting guided by Priority Planting Plans to increase tree canopy cover, diversity and climate resilience of our urban forest

COMMENTS: During 2021/22 Council planted 1026 trees, 719 were new trees while the remainder were replacements for trees removed due to damage or disease. This increased the total community tree stock managed by Council from 24,716 in 2020/21 to 25,435.

10.1.6 OSHWA Invest in stormwater harvesting infrastructure and other water sensitive solutions to reduce reliance on drinking water for irrigation and create cool, green open spaces

COMMENTS: A gap analysis and benchmarking report was completed, outlining the key opportunities for development and improvement with input from internal stakeholders (Statutory Planning, Strategic Planning, Open Space etc) and engagement/benchmarking with other Council's known for their excellence in the stormwater management space.

The draft guidelines are being finalised with consultation and input from internal stakeholders and will be uploaded onto Council's website in August.

10.1.7 OSHWA During the planning and design of streetscape works, maximise opportunities for increased permeability and vegetation cover, sustainable infrastructure and enhanced walking and cycling

COMMENTS: Investigation and trialing of permeable pavement products continues ongoing, including the installation of two locations in 19/20 (Holtom Stret and Coates Avenue). The development of technical guidelines for permeable products also continues, in line with this action and the initiative in the Council Plan 21-25.

10.1.8 OSHWA Enhance and expand green open spaces through upgrading existing parks, land acquisition and reclaiming road space

COMMENTS: During 2021/22 Council completed open space works in Reid Street. Works are also underway at Gwynne and Stephenson Street parks which were 95% complete as at 30 June. Delays were due to required upgrades to infrastructure provider assets within the parks.

10.1.9 OSHWA All other activities related to climate change and health

COMMENTS: None applicable.

Overall Performance