



2022/23 Annual Plan

Quarter 2 Report



Introduction

Yarra City Council adopted its Council Plan 2021-25 on 19 October 2021. The Council Plan 2021-25 sets out the medium-term direction of Council and the outcomes sought by Councillors for their term. The Council Plan incorporates the Municipal Health and Wellbeing Plan. This financial year, 2022/23 is Year 2 of the Council Plan 2021-25.

Under the Local Government Act 2020 (the Act) each council is required to produce a four-year Council Plan by 31 October in the year following a general election. The Council Plan must include Strategic Objectives, Strategies, Strategic Indicators and Initiatives. The Act requires that the Council Plan must be developed in accordance with the Strategic Planning Principles. One of these principles is that the Council Plan must address the Community Vision.

The Annual Plan and Budget operationalise the Council Plan. The Annual Plan identifies several initiatives under each Strategic Objective which are significant projects that Council will undertake towards achieving the Strategic Objectives. The Annual Budget and Annual Plan includes some, but not all initiatives from the Council Plan.

The Council Plan 2021-25 has six Strategic Objectives that respond to the Community Vision, which represent the Strategic Direction of Council for their four-year term, these are:

Climate and environment: Yarra urgently mitigates climate change while also adapting to its impacts and developing resilience in everything we do. The community, business and industry are supported and encouraged to do the same.

Social equity and health: Yarra's people have equitable access and opportunities to participate in community life. They are empowered, safe and included.

Local economy: Yarra's neighbourhoods and major activity centres, nightlife and employment precincts are thriving, accessible and connected. They support and inspire diverse creative communities, cultural activities, businesses, and local employment.

Place and nature: Yarra's public places, streets and green open spaces bring our community together. They are planned to manage growth, protect our unique character and focus on people and nature.

Transport and movement: Yarra's transport network is sustainable and recognises that streets are important shared public spaces. Transport and movement is accessible, safe and well connected.

Democracy and governance: Yarra is smart, innovative and sustainable. Our decisions and advocacy are built on evidence and meaningful engagement. Good governance is at the heart of our processes and decision-making.

Progress of these projects and actions will be reported in the 2022/23 Annual Plan Quarterly Progress Reports. Further information can be found in the published version of the Council Plan 2021-25 on the City of Yarra's website.

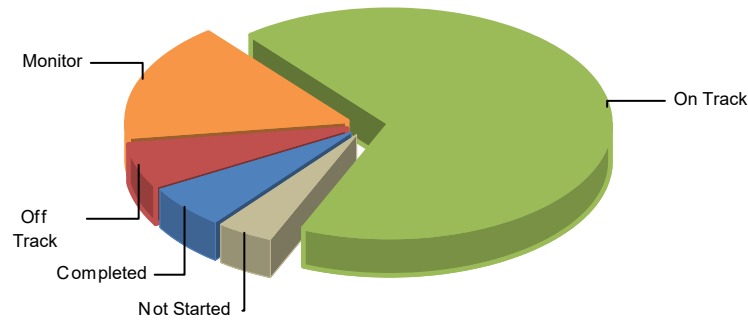
Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

Quarter Summary

Council has committed to 49 actions across a range of services. Any variations to the Annual Plan are made openly and transparently in the context of priorities that arise over the course of the year.

The status of actions is classified based on the percentage of targets achieved as assessed by the responsible officer (forecast milestones compared to actual work completed).



Strategic Objective	No. of Actions Reported	Complete	On track (>=90%)	Monitor (75-90%)	Off track (<75%)	Not Started
Climate and environment	10	0	9	1	0	0
Social equity and health	11	1	8	1	0	1
Local economy	4	0	3	1	0	0
Place and nature	7	0	2	3	1	1
Transport and movement	6	0	3	2	1	0
Democracy and governance	11	2	8	0	1	0
	49 (100%)	3 (6.12%)	33 (67.35%)	8 (16.33%)	3 (6.12%)	2 (4.08%)

1 . Climate and environment

Yarra urgently mitigates climate change while also adapting to its impacts and developing resilience in everything we do. The community, business and industry are supported and encouraged to do the same.

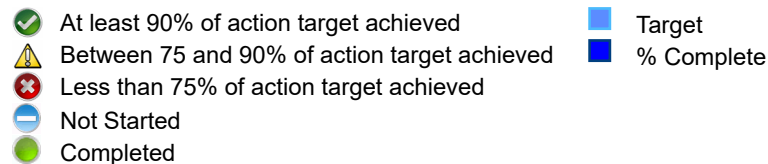
Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

1. Take urgent action to respond to the climate emergency and extend our impact through advocacy and partnerships
2. Lead and support the community, business and industry to take urgent climate action and transition towards net zero emissions and a circular economy
3. Enhance the resilience of our community to prepare for health-related and other impacts of climate change (MPHWP)
4. Lead, embed and promote the transition towards net zero carbon and a circular economy and extend our impact through advocacy and partnerships

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Climate and environment.

Action Progress Summary



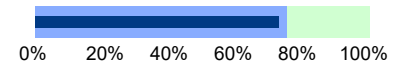
Action	Start Date / End Date			
1.01 Working towards zero emissions in the community	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.02 Accelerating deployment of solar panels	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.03 Community batteries	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.04 Community engagement and mobilisation on climate emergency	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.05 Zero carbon development	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.06 Transition council buildings off gas	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.07 Sustainable fleet	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.08 Reduce organic waste	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.09 Proudly plastic free	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	✓
1.10 Circular economy	01/07/22 30/06/23	<div><div></div></div>	0% 20% 40% 60% 80% 100%	⚠

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

1.01 Working towards zero emissions in the community

Council is mid-way through implementation of the Climate Emergency Plan. The Roadmap to Zero Emissions in Yarra Advisory Report was received in early 2022. In 2022/23 Council will implement key initiatives. Council will also use the report as a key input for development of the next Climate Emergency Plan.



Branch Sustainability

Quarterly Milestones

September Update Council on the progress of the Business Renewables Buying Group being led by Council

December Incorporate Roadmap to Zero recommendations into mid-plan review of Climate Emergency Plan actions

Update Council on the success and lessons from supporting small businesses in Yarra to save energy, emissions, and money

March Update Council on the progress of the Business Renewables Buying Group being led by Council

Quarterly Progress Council has been updated on the progress of the Business Renewables Buyers Group (BRBG) as part of the Climate Emergency Plan mid-plan review.

Comments

The BRBG is progressing well towards final group formation. Public recruitment is complete with 10 business expressing interest. We are now working with these to finalise and sign a group project Memorandum Of Understanding. Once signed the external project facilitator will commence the next phase towards a group renewable energy procurement. We have had significant interest and engagement from other councils looking to replicate and/or join future projects should the pilot program prove successful and based on our lessons and recommendations.

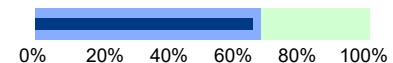
The Roadmap to Zero Emissions Advisory Report developed by Ironbark Sustainability presented an analysis of opportunities to reduce carbon emissions towards zero-net emissions across the entire Yarra community by 2030. This was presented to Council in February 2022.

The recommendations within the Roadmap to Zero were incorporated into the mid-plan review of the Climate Emergency Plan ('Acting on our Climate Emergency Plan') within section 5 - The next two years and beyond: a review of key actions and pathways - outlining the areas of focus in implementing the Climate Emergency Plan over the next two years. This was presented to Council in October 2022.

An update on actions to date supporting small business, and a focus for the next two years and beyond was incorporated into the mid-plan review of the Climate Emergency Plan 'Acting on our Climate Emergency Plan', presented to Council in October 2022.

1.02 Accelerating deployment of solar panels

Solar installations offer the opportunity for Yarra citizens to take charge of their 100% renewable future, however for many residents and businesses the solutions may not be simple. Council can help by focusing on specific audiences and removal of barriers.



Branch Sustainability

Quarterly Milestones

September Provide a pathway for households and businesses looking to install solar, and promote this via usual channels

December Provide programs to at least one residential and commercial target audience to provide specific support for solar

March Brief Councillors on the opportunities to support further solar uptake

Quarterly Progress Council continues to develop and provide pathways for households and businesses looking to install solar including:

- Comments** - Updated webpage with useful tips, previous webinar recordings, and links for going solar provided under "Install Rooftop Solar"
- Supported Yarra Energy Foundation's (YEF) development of a Solar for Apartments guide.

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

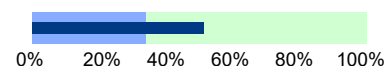
- Hosted a 'Solar for Apartments' webinar information session
- Provided targeted support for Small-Medium businesses to install solar
- Hosted a webinar for small businesses to reduce emissions, including installing solar
- Initiated a program with YEF to target installation of solar for larger businesses/those with larger roof spaces.

In partnership with Merri-bek Council and Hip v Hype, Council delivered the Unlocking Sustainable Strata project to support apartment residents to undertake sustainability retrofits including installing solar and going all-electric. This project delivered 12 apartment building energy audits, trialled a methodology of working directly with strata management, and developed guides to sustainability retrofits and electrification for apartments across four building typologies.

We also commenced recruitment for the Better Business Better Energy project with YEF, targeting large businesses to support them in tailored all electric options including installation of large scale solar.

1.03 Community batteries

Community Batteries provide an opportunity to accelerate uptake of renewable energy in Yarra. Yarra Energy Foundation are launching Australia's first inner-urban community battery in North Fitzroy in June 2022.



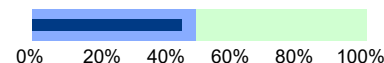
Branch Sustainability

Quarterly Milestones

December	Yarra Energy Foundation to brief Councillors on the performance of the first community battery installation
March	Brief Councillors on the opportunities to support further community batteries
June	Brief Councillors on progress towards supporting additional community batteries in Yarra
Quarterly Progress Comments	The first community battery in Victoria was installed in North Fitzroy in June 2022. The battery was delivered by Yarra Energy Foundation with funding contributed to by the Victorian Government through its Neighbourhood Battery Initiative. YEF provided an update in their annual reporting to Councillors in November 2022. A verbal briefing to councillors will be provided in early 2023.

1.04 Community engagement and mobilisation on climate emergency

Council will deliver a targeted programs and activities to key sectors in our community to take climate action. This includes supporting our community to reduce individual and household carbon emissions; bringing people together to be active citizens pushing for change; and helping our community prepare for and cope with worsening climate impacts.



Branch Sustainability

Quarterly Milestones

September	Commence delivery of a new Arts and Climate Action initiative
December	Commence delivery of a new initiative to support CALD communities in Yarra take climate action Work with Aged and Disability Services to embed outcomes of Health Homes project into ongoing service
March	Complete phase 1 of the Arts and Climate Action initiative, and evaluate outcomes Deliver analysis and recommendations to accelerate renewable energy uptake in apartments in Yarra
June	Complete phase 1 of a new initiative to support CALD communities in Yarra to take climate action, and evaluate outcomes
Quarterly Progress Comments	The delivery of a new Arts and Climate Action initiative is well underway via the program titled Extraordinary Times Require Extraordinary Art. A three-part series has been developed for delivery across October-November 2022, with 30 local Artists recruited to participate. Participating artists work together to build further awareness, understanding and networks, towards creating accessible, visible art which engages our community in climate action.

The first session will focus on understanding and articulating the cultural, political and social landscape we

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

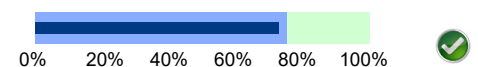
are in, and how artists respond to this, including guest speaker Chris Tamwoy who has supported the recent Our Islands, Our Home (Torres Strait 8) campaign. The second session focuses on creating art with impact, and the third session focusses on collaborations and partnerships.

In partnership with Merri-bek Council and Democracy in Colour, we have developed and commenced recruitment for the Climate Justice in Colour program which aims to develop a network of community connectors and influencers whose purpose it is to shift the narrative on climate justice and support and grow climate action within CALD communities. Recruitment is currently taking place via Council teams and networks including the Youth Services and Community Development teams.

The Healthy Homes project delivered 47 home energy efficiency assessments with more than half of the retrofits now complete. The Aged and Disability team will consider continuing draught proofing upgrades as part of their ongoing maintenance service, and annual promotion of this draught proofing service.

1.05 Zero carbon development

A key action in the Climate Emergency Plan, Council is pursuing a 'zero carbon development' planning scheme amendment and developing further environmentally sustainable development guidelines.



Branch Statutory Planning

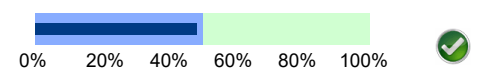
Quarterly Milestones

September	Brief Council on the final Planning Scheme Amendment proposed in partnership with the Council Alliance for a Sustainable Built Environment (CASBE)
December	If authorisation is provided by the Minister, commence industry and community engagement, in conjunction with CASBE Request Council consent for seeking 'authorisation' from Minister for Planning to place the Amendment on exhibition
March	Undertake advocacy and engagement activities with DELWP and the Minister for Planning to support the progression of the amendment, in conjunction with CASBE
Quarterly Progress Comments	A zero carbon development planning scheme amendment was lodged with the Minister of Planning in July in conjunction with identical amendments from 23 other Victorian Councils who have worked together with support from CASBE to share costs and to draft consistent proposed planning provisions. Ongoing engagement with DELWP indicates that a letter of authorisation to proceed to public exhibition will be received during early 2023. During November and December, the project team delivered information sessions providing an update on the project to all leading industry groups.

The authority to proceed to public exhibition and the ultimate success of the proposed amendment, rests entirely with the Minister for Planning. Yarra has also advocated to all Victoria MPs to support the initiative via the Planning for a Safe Climate project in conjunction with CASBE and Greenhouse Alliances.

1.06 Transition council buildings off gas

Council will undertake design for the renewal of building services at Richmond Town Hall. A major component of this is Heating, Ventilation and Air-conditioning (HVAC), which will include full electrification to enable retirement of the use of gas at the facility, along with renewal of lighting, power/data cabling and fire systems.



Branch Building and Asset Management

Quarterly Milestones

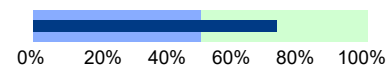
December	Complete preliminary design
June	Complete detailed specification ready for tender
Quarterly Progress Comments	The preliminary design for the upgrade of HVAC and building services at Richmond Town Hall was completed in December 2022.

1.07 Sustainable fleet

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

In line with the Climate Emergency Plan and the Corporate Zero Carbon 2030, Council will continue to transition its fleet to a low emissions option. This will include the development of a fleet transition plan that will identify challenges and opportunities.



Branch City Works

Quarterly Milestones

September Install a further three electric charging stations at 345 Bridge Road

December Complete the development of a fleet transition plan that will document in detail the steps and opportunity to transition Council's fleet to low emissions options

March Identify opportunities to transition plant to low emission options and commence the process to procure

June Complete the purchase of an additional four electric cars and one electric truck subject to availability

Quarterly Progress Three additional chargers have been installed at 345 and are now operational. Line marking of the EV charging bays has also been completed.

Comments

An additional 3 x dual chargers have been installed at Collingwood under a funding agreement with DELWP and are now operational.

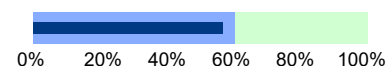
A consultant was engaged to develop a transition plan to move Council's fleet to low emissions and to identify opportunities to transition plant to low emission options. Implementation of the plan has commenced with Council ordering two electric trucks, three new electric pool cars and eight Hybrid Yaris cars. Four of the Hybrid Yaris vehicles have been delivered.

Officers are investigating the purchase of an electric bus and two electric utility vehicles.

1.08 Reduce organic waste

In 2020, the State Government announced that all Victorian councils would be required to provide a glass service by 2027 and a food and garden organics (FOGO) service by 2030. Council introduced its glass service in November 2020. Local processors need time to develop and prepare for the changes introduced by the State Government. This includes increasing market capacity to meet growing demand. Council is assessing its options and taking time to engage, plan and design a FOGO system that will work long term.

This year, Council will continue to investigate options for the reduction of organics from the waste stream and opportunities for community drop off points for organic material and determine the best methods to remove, and the best collection method to divert, organics material from landfill.



Branch City Works

Quarterly Milestones

September Commence a food waste avoidance education program

Deliver a report to Council for approval of the preferred service model to reduce organic material to landfill, with timeframes for implementation

December Investigate opportunities and locations for community drop off points for organic material

March Determine optimum collection methods to divert organics from household waste

June Prepare a report and update on the roll out of new initiatives and the resultant reduction of organics to landfill

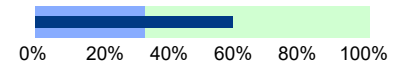
Quarterly Progress The first stage of the food waste avoidance program, awareness raising, has commenced. This included Yarra News article and social media referring residents to Council's website for tips on how to reduce their household food waste.

Comments

Investigation of opportunities and locations for community drop off points for organic material was completed and a report on options, timeframe and budget presented to the Branch Manager.

1.09 Proudly plastic free

The Proudly Plastic Free program is a behaviour change campaign aimed at reducing the use of single use plastic packaging in food traders and educating the community on plastic waste avoidance. The whole-of-community approach aims to reduce the use of single-use plastic packaging and reduce our plastic waste footprint.



Branch City Works

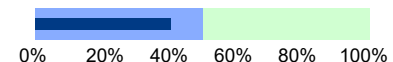
Quarterly Milestones

December	Distribute communications and education materials through various mediums and channels including through Eco Dev Ambassadors, and small business officers
March	Promote materials at events hosted by Eco Dev/Sustainability and if resourcing permits, host events to highlight key businesses
June	Prepare evaluation report and look for ongoing opportunities to support businesses to reduce waste and engage with sustainability
Quarterly Progress Comments	Communication and education material on reducing single use plastics has been distributed to businesses and event organisers. This has been through business e-news, Business Advisory Group, face to face discussions with businesses, emails to event organisers with the assistance of Council's Economic Development and Sustainability Branches.

1.10 Circular economy

Council advocates and partners with the waste industry and all levels of government to develop circular economy solutions, encouraging innovative and new technologies.

Council will show leadership by developing an organisation wide Circular Economy Policy and Action Plan . This includes the procurement and management of Council's assets , goods, and services.



Branch City Works

Quarterly Milestones

September	Trial the use of recycled computers, devices, and digital technologies to support the Smart Public Housing Project Develop actions as part the Circular Economy Strategy 2020-30, in consultation with the commercial sector Work with state government to influence what is included in bin content standards Continue to advocate to the state government to get financial support for the delivery of kerbside reform
December	Develop and deliver a 'lending library of things' program at the libraries e.g., Cake tins, sewing machines etc
March	Develop and deliver Circular Economy training for the Executive team and Councillors Work with Yarra's processors and manufacturers to explore opportunities and technology to recycling problematic material
June	Work with Arts Culture and Venues to develop circular catering guidelines Deliver the year one actions from the Circular Economy Strategy 2020-30 Participate in advisory and reference groups to advance the transition to a Circular Economy
Quarterly Progress Comments	Council has connected with multiple industry stakeholders around recycled device opportunities including Work Ventures (Australia's leading IT social enterprise), Reboot IT and Enable. In April 2022, Council supported the Enable Yarra Tram Device Collection Campaign through the Smart Public Housing Project Working Group - being Yarra CityLab, Yarra Libraries, Economic Development, NBN, Belgium Avenue Neighbourhood House (BAHN), Kangan Institute and Carringbush Adult Education. A device drop-off point was established at BAHN, with the incoming devices being sent to Enable to be data wiped and refurbished for on-sale to the community. The Working Group negotiated a 30% discount for public housing residents to purchase A-Grade refurbished laptops. More recently, Yarra Libraries has been working with LiteHaus International (digital learning NFP based in QLD) and Yarra's IS Branch around recycling of council devices. A pilot has been established with LiteHaus for 100x council devices to be data-cleansed at no charge, with the recycled devices being linked to Connected Programs at the new Richmond Community Hub. This pilot

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

and case study will be used to advocate for funding and grants to support an ongoing partnership with LiteHaus. As part of the development of the draft Circular Economy Strategy action plan, consultation with the commercial sector included a survey, pop up sessions and officers attending a Business Advisory Group meeting.

Council has built relationships with relevant stakeholders across the industry to influence the State Governments standard bin content list. This has occurred through attending forums such as Department of Environment Land Water and Planning consultations, Food and Glossary Council industry supply chain tour, inviting industry representatives to present to Council's Technical Advisory Group.

Officers take every opportunity to advocate to the State Government, through the forums and committees we participate in, for increased financial support to deliver Kerbside reform.

Investigation into a 'lending library of things' program at the libraries e.g., Cake tins, sewing machines etc, is currently in progress looking at format, content and locations.

2 . Social equity and health

Yarra's people have equitable access and opportunities to participate in community life . They are empowered, safe and included.

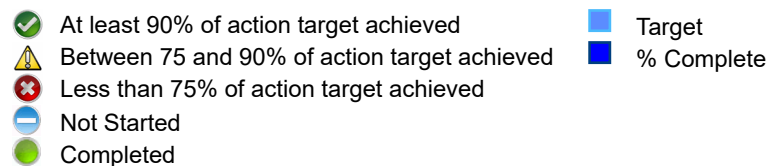
Strategies

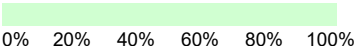

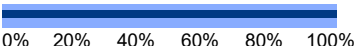



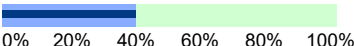



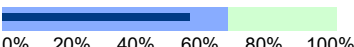

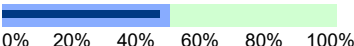

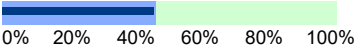

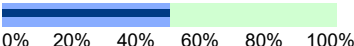

Council's work to achieve this Strategic Objective includes the following strategies:

1. Celebrate, respect and embrace Wurundjeri Woi Wurrung, Aboriginal and Torres Strait Islander people and heritage, and reflect this in our decision-making, services and activities
2. Build a more resilient, inclusive, safe and connected community, which promotes social, physical and mental wellbeing (MPHWP)
3. Support vulnerable communities and residents of public housing to thrive in the community
4. Work to reduce the harms associated with the use of alcohol, illicit drugs, gambling and tobacco (MPHWP)
5. Celebrate and respect culturally vibrant and socially diverse communities
6. Leverage opportunities and advocate for increased access to public, social and affordable housing stock in new and significant developments
7. Work actively to prevent and respond to gendered violence and all forms of violence by addressing known contributors to violence and promoting a gender equitable, safe and respectful community (MPHWP)

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Social equity and health.



Action Progress Summary



Action	Start Date / End Date		
2.01 Collingwood College early childhood centre build	01/07/22 30/06/23	 	
2.02 Collingwood Town Hall Precinct Community Hub Project	01/07/22 30/06/23	 	
2.03 Delivering health and wellbeing activities	01/07/22 30/06/23	 	
2.04 Supporting and engaging children and young people	01/07/22 30/06/23	 	
2.05 Active and Healthy Ageing Strategy and Action plan 2021-23	01/07/22 30/06/23	 	
2.06 National aged care reforms	01/07/22 30/06/23	 	
2.07 Supporting urban agriculture	01/07/22 30/06/23	 	
2.08 Promote initiatives to celebrate Yarra's cultural diversity	01/07/22 30/06/23	 	
2.09 Supporting our LGBTIQA+ community	01/07/22 30/06/23	 	

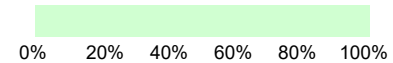
Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

Action	Start Date / End Date		Budget (YTD)	Actual (YTD)	% variance
2.10 Social and affordable housing	01/07/22 30/06/23	<div><div></div></div> <div>0% 20% 40% 60% 80% 100%</div> 	\$0	\$0	0%
2.11 Supporting vulnerable communities with access to digital resources	01/07/22 30/06/23	<div><div></div></div> <div>0% 20% 40% 60% 80% 100%</div> 	\$0	\$0	0%

2.01 Collingwood College early childhood centre build

In partnership with the State Government and Collingwood College, Council will refurbish and re-purpose a set of dis-used buildings on the grounds of Collingwood College. This will provide two kindergarten rooms, playgroups space with occasional care; and an allied health and family service meeting rooms. This will offer greater capacity for the community to access early childhood education programs including 3 and 4 year old kindergarten, extended day care, occasional care and kinder vacation care. The building will offer a single integrated location for families to access integrated early childhood education, health and family services.



Branch *Building and Asset Management*

Quarterly Milestones

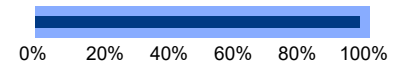
March Commence construction

Quarterly Progress Action scheduled to commence in third quarter.

Comments

2.02 Collingwood Town Hall Precinct Community Hub Project

Council has commenced investigations into the Collingwood Town Hall precinct to establish a people and services focused community hub.



Branch *Equity and Community Development*

Quarterly Milestones

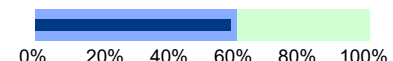
September Present a report to Council proposing recommendations for next steps

Quarterly Progress A report on the initial investigation findings was presented in quarter 1 to the Executive, after additional research a report was presented at the Councillor Workshop held in December 2022.

Comments

2.03 Delivering health and wellbeing activities

The Operational supplement: Health and Wellbeing Activities details the actions Council will deliver towards achieving the Municipal Health and Wellbeing Plan strategies and initiatives as incorporated in the Council Plan 2021-25. Work includes harm minimisation for people who use illicit drugs, gambling harm reduction, research into alcohol-related cultures and harm, research and collaboration with stakeholders and promoting community safety and inclusion.



Branch *Equity and Community Development*

Quarterly Milestones

September Support the State Government in the roll out of the public intoxication health-based response within the City of Yarra

December Produce a new report related to syringe and cleansing data trends in Yarra

Utilise accessible data, including the 'Yourground' data collected in 2021, to inform projects and upgrades within Yarra and apply for funding to trial interventions in specific environments

March Conduct an initial review into the first year of the local law around public street drinking.

Proactively scope and pursue relevant grant and partnership opportunities, particularly those provided by the State Government

Quarterly Progress Council supported the State Government roll out of the public intoxication health-based response within the City of Yarra trial which commenced in July 2022, providing information about local services and demographics.

Comments

Some of the early observations by cohealth's outreach team are that:

- the average age of people engaging with the service is currently 25–35,

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

- some poly-substance use was present but nothing substantial,
 - many of the people engaging were in groups; and
 - almost all of the intoxicated people who have engaged with the service are not local Yarra residents .
- Officers continue to monitor the trial closely, through participation in the Department of Health's Implementation Working Group, which convenes fortnightly.

A newly quarterly syringe and cleansing data report has been developed and provided to Manager Equity and Community Development identifying opportunities for continuous improvement.

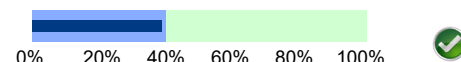
- Syringe Data report submitted to independent Medically Supervised Injecting Room review panel and follow up meetings held with panel experts.
- Ongoing discussions with Department of Families Fairness and Housing representatives regarding syringe disposal and cleansing.

YourGround data and other accessible data is used regularly to inform continuous improvement and identify public health and community safety issues in Yarra .

Council received funding from VicHealth for the development of an intervention project focusing on preventing alcohol harm in Yarra. This addresses a key health issue as identified in the most recent census data.

2.04 Supporting and engaging children and young people

Activities delivered across Family, Youth and Children's Services for children and young people to participate in decision making and advocacy to promote positive connections in Yarra .



Branch *Family Youth and Childrens Services*

Quarterly Milestones

- | | |
|------------------------------------|---|
| September | Review and update of Council's Strategy for children and young people (0-25 Plan) reflects community aspirations to support promotion of positive social connections for children, young people and parents, and caregivers |
| December | Provide leadership and development opportunities to young people to help build their advocacy skills, confidence, knowledge, and networks |
| March | Form children's committees in all education and care centres managed by Council
Implement the Phoenix Cups project in Children's Services to provide a positive psychology approach to working with children emphasising equity, child mental health and wellbeing and trauma informed practice |
| June | Strengthen the voice of the child in family support services through child friendly feedback tools in the service practice |
| Quarterly Progress Comments | <p>Review of the 0-25 Plan is on-going through the monitoring of participation rate and feedback in the review of programs and activities delivered to ensure on-going aligned with Councils Strategy for children and young people (0-25 Plan). To date these included:</p> <ul style="list-style-type: none">• Supported Playgroups facilitated by staff – approximately 125 children participated.• Parent education: Smalltalk home visiting program, Tuning Into Kids and online parent information sessions (Healthier Masculinities, Nutrition, Sexuality and Health Education) – 120 parents• Kindergarten projects: 115 kindergarten children were engaged across 4 kindergartens:<ul style="list-style-type: none">-Naming of rooms for Richmond Kindergarten upgrade-Indigenous planning project at Princess Hill Kindergarten-Sustainability challenge at Yarraberg Children's Centre-Wet weather inquiry for Keele St Nature Kinder.• Inclusion Support Partnerships with Community Childcare and Uniting to provide inclusion support resources to successfully engage with 75 children with complex/diverse needs across 7 sites.• School Readiness Funding intervention programs supported approximately 500 children across all Yarra managed funded kindergarten programs.• Therapeutic intervention for approximately 150 children across 4 sites through community partnership with ACU speech pathology students and LaTrobe University art therapy students .• Access to Early Learning Facilitator provided parenting and program interaction support for the families of 10 children.• Pre School-Field Officer made 65 referrals to allied health services.• The Youth Support program engaged 53 young people. |

Council Plan 2021-25 : Year 2

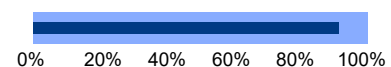
2022-23 Annual Plan Report - December V3

- The L2P Program had 43 active learners.
- Youth Group Programs at Yarra Youth Hub, Richmond Youth Hub and Fitzroy Library had 399 participants.
- EOI was advertised for the Youth Advocacy Group for the Yarra Voice Program with 10 applications received in the first week.
- Yarra Community Awards were promoted to young people to encourage youth nominations.
- Youth Services have hosted several work experience students from Collingwood College, Fitzroy.

A refresh of the 0-25 Plan is scheduled to take place in quarter 4.

2.05 Active and Healthy Ageing Strategy and Action plan 2021-23

The Active and Healthy Ageing 2020-22 Action Plan provides strategic actions to ensure our residents aged 50+ remain engaged, active, and independent. The actions for 2022-23 will be revised, to align with new and emerging priorities and needs as we emerge from COVID-19 (in particular, supporting and enabling older residents to reconnect post Covid-19). With a specific focus on our most vulnerable community members (Seniors groups, including CALD), we will support people with dementia and their carers, and work with the community to implement initiatives that leverages resources and engages community to address social isolation.



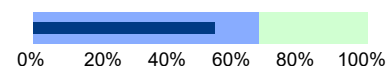
Branch Aged and Disability Services

Quarterly Milestones

September	Implement the Seniors Health and Wellbeing project- engaging community in café style conversations and community connectors Re-establish Dementia alliance group post Covid-19 Consult with service users to identify preferred option/s regarding annual Seniors Festive celebration Re-establish and coordinate the Companion Animal program utilising a volunteer support model
December	Implement mapping of community assets and training of community connectors as part of the Seniors Health and Wellbeing project Conduct annual aged and disability services sector planning forum Deliver Seniors Festive Season celebration
Quarterly Progress Comments	<p>The self directed on line training program for engaging community in café style conversations was completed by 20 participants. Engagement with senior groups and local residents in Collingwood has commenced.</p> <p>Council reached agreement with Dementia Australia to refocus on multicultural groups and gauge interest in the Alliance being more of a support network.</p> <p>Planning for the service user consultation has been completed with Bicultural Liaison Officers engaged to ring a number of clients asking set questions from early to mid-October on their preferences for the annual seniors festival celebration. An internal working group from within the Aged and Disability Branch will meet end of October and determine activities to be offered based on client feedback.</p> <p>All policy and processes associated with the Companion Animal program have been completed including risk management review and the position description for the Positive Ageing Program officer position. Recruitment for the position is nearing completion, once appointed this officer will recruit volunteers and match to 6 clients on waiting list as well as undertake promotion of the program in Yarra.</p>

2.06 National aged care reforms

The National Aged Care reforms are expected to commence in full by 1 July 2023. Across 2022-2023, Council will finalise its role in the new Support at Home program and existing State based Home & Community Care program for Young People. This will include the range of services Council provides directly and areas of re-investment. A key focus will include ensuring residents and service users are supported across this transitional period.



Branch Aged and Disability Services

Quarterly Milestones

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

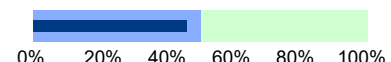
September	Advocate for quality and accessible aged care services, inclusive of people at risk of isolation and homelessness, people from CALD backgrounds, people requiring mental health support, or otherwise vulnerable, as part of the final design of the national Support at Home program Determine Council's position on service delivery under the new Support at Home program (home care and home maintenance; meals services; social support; community transport, assessment) Identify areas for re-investment and/or re-orientation of service focus
December	Implement any short (to 30 June 2023) or long term (post 1 July 2023) changes resulting from Council decisions Provide advice and information to residents and clients as the new Support at Home program roll-out occurs, including access to advice and service options Work with the State Department on service options under the Home and Community Care Program for Young People
March	Provide transitional support to residents and clients as they move to the new program (as either users of Council services or in moving to another provider of choice) Implement changes required to deliver the Support at Home Program post 1 July 2023
June	Continue to support residents and clients, including offering transitional support, to assist in navigating and accessing services under the new national program
Quarterly Progress Comments	While Council has actively participated, providing feedback and advocacy on the Aged Care reforms and proposed Support at Home Program, the Federal Government has yet to make its final decisions on the overall program design in August 2022, it announced a further review and an extension of the Commonwealth Home Support Program funding agreement until 30/6/2024.

Significant work has been undertaken to understand the current options available in light of these decisions, with regular briefings provided to Council on the progress including current service options that can be implemented in the interim. Interim options undertaken include the extension of existing service provider contracts until June 2023 with options to extend to June 2024 if required.

The Aged and Disability Service Branch continues to undertake regular planning workshops to explore and identify opportunities within the Yarra community and Aged Care sector that align with Council's Active & Healthy Ageing and Access and Inclusion strategies, Community care for young people, providing information and advice to program users and the community.

2.07 Supporting urban agriculture

Deliver actions outlined in the Urban Agriculture Strategy 2019-2023 to support the community to grow, produce and share food as part of a healthy and resilient food system that is better for the climate.



Branch City Works

Quarterly Milestones

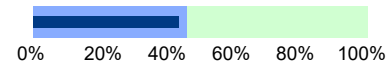
September	Promote and run an online Community Growing Spaces workshop for residents interested in applying for a planter box, productive tree, or laneway garden
December	Promote and run an online Community Growing Spaces workshop for residents interested in applying for a planter box, productive tree, or laneway garden
March	Share and promote the 'stories' of community growing spaces via Yarra's communication channels to demonstrate the variety of growing spaces available to participate in
June	Deliver three My Smart Garden Workshops that informs a holistic approach to 'smarter' and more sustainable home gardening across five elements, including food, shelter, waste, water, and habitat
Quarterly Progress Comments	Council has developed and delivered the first of 6 community growing space workshops to residents interested in applying for a planter box. Five more will be rolled out during the year, the next workshop will take place in quarter 3.

2.08 Promote initiatives to celebrate Yarra's cultural diversity

Deliver initiatives that promote and celebrate the cultural richness of Yarra's community and are developed in direct response to the history of Yarra, the environmental conditions and respond to the aspirations and values of our community. There is a focus of Aboriginal and Torres Strait Islander arts, culture and community, on cultural diversity and on the unique creative community that works and lives in Yarra.

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3



Branch *Arts, Culture and Venues*

Quarterly Milestones

September Deliver a range of events including Leaps and Bounds Music Festival and Gertrude Projection Festival
Support events via Council's arts grants program

December Deliver Johnston Street Fiesta and Christmas Program
Deliver Yarra Libraries programs/events celebrating cultural diversity
Deliver Social Strategy and Community Development programs/events celebrating cultural diversity

March Deliver New Year's Eve Program, Lunar Festival and Summer Music Program

June Deliver Sorry Day event (26 May)
Deliver Reconciliation Week events (May/June)
Celebrate Smith Street Dreaming (June)
Deliver Yarra Libraries programs/events celebrating cultural diversity
Deliver Social Strategy and Community Development programs/events celebrating cultural diversity

Quarterly Progress Comments A month-long music festival showcasing home-grown artists was and local hospitality venues. Leaps and Bounds featured performers from across Australia as well as overseas, spanning rock and electronica to jazz and classical.

The 2022 event featured:

- 94 Gigs
- Over 500 local artists
- 4 international artists
- 7 First Nations Events
- 8 Record Store Events
- 36 local venues

The Gertrude Street Projection festival was successfully delivered in July.

Council supported a range of arts and cultural events, including exhibitions, workshops, events and shows through its art grants program.

Council's Christmas program was delivered including Carols in the Park, festive projections in North Carlton and Richmond and the Op Shop window decorations partnership project. The Johnston Street Fiesta was delayed due to unconfirmed State Government funding and will now be delivered 25 - 26 February 2023.

Yarra Libraries programs/events celebrating cultural diversity were attended by 1151 members of the community and included:

- BAHN twilight and community markets
- Movie Screenings
- Community Safety and Wellbeing Expo
- Orange Sky - Outreach
- Professional Migrant Women Book launch
- Julia Nishimura - around the table
- Recollection project - Story telling

Council in partnership with cohealth to partner on a program of anti-racism community workshops. Several sessions were delivered across the municipality with speakers from speakers came from the Victoria Police, Victorian Equal Opportunity and Human Rights Commission, Fitzroy Legal Service, Crimestoppers, Neighbourhood Justice Centre, and Carringbush Adult Education. The sessions were well attended, with more than 150 community participants.

These workshops built upon the We Stand Together Initiative of 2018, which facilitated a community dialogue on the laws on racism, racial discrimination, and racially motivated crime.

And the following community events were funded by our grants program:

- Chinese Mandarin Community Friendship Association Inc event on 9 Dec 2022 at Florence Peels Centre celebrating Christmas and New Year
- Somali Culture Club (classes in languages including Somali and Arabic, costumes and traditions, school support) with Collingwood Somali Community Association Incorporated

Council Plan 2021-25 : Year 2

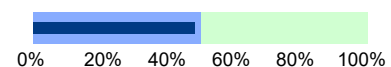
2022-23 Annual Plan Report - December V3

- Fitzroy Chinese Association Birthday Party for Seniors aged over 80 years at Florence Peel Centre
- Yarra Wild Beasts Program Cultural Celebration Day celebrating the African Community in Yarra involving the public housing estates.
- Yarra Family Christmas BBQ for the Irish Australian support and resource bureau.
- Comhaltas Halloween Celebration for the Irish Community.
- Chinese traditional Yue opera performance at Belgium Ave Richmond.

Council delivered its New Year's Eve celebration and has completed preparation for the Luna Festival which will take place early January.

2.09 Supporting our LGBTIQ+ community

Yarra is committed to creating an inclusive community and valuing the strength of our diversity. Council will continue to actively work to reduce barriers so that all residents can participate in the community and access services and information by facilitating the rainbow advisory committee, implementation of the LGBTIQ+ Strategy 2021-24, and coordinating/facilitating any activities or actions that arise as a result. We will also conduct an inclusive Gym and Swim event targeted to the LGBTIQ+ community and their allies to provide a safe and welcoming space to learn to swim, relax, and participate in aquatic, gym and group exercise activities.



Branch *Equity and Community Development*

Quarterly Milestones

September	Establish cross-organisational event management planning team for swim event Report on the visibility campaign
December	Undertake consultation with identified user groups and relevant committees to inform event planning
March	Report on the Pride and MidSumma events
June	Hold inclusive Gym and Swim event at a Yarra Leisure venue Report on the IDAHOBIT event
Quarterly Progress Comments	Officers from the aquatic centre collaboration with the Inclusion and Diversity team on an annual basis on the Pride Night and other initiatives. Council have scheduled the annual "Pride Night" at the Collingwood Leisure Centre for early 2023; which is an open event to celebrate the LGBTIQ+ communities engagement with our services.

Council's Sportsgrounds and Facilities Allocations Policy, endorsed in 2022, has a core objective to drive inclusive and diverse participation in community sport in Yarra.

Yarra launched a visibility campaign which included:

- The launch in May 2022 of a visual identity for 'Rainbow Yarra' in the form of a logo which can be used across all digital and print platforms.
- Commencement of a Video Campaign for LGBTIQ+ with intersecting identities. Video 1 launched on Wear it Purple Day 26 August 2022. Video 2 launched on Bi-visibility day 25 September. Video 3 will go live on Trans awareness week 13-19 November 2022.
- Development of a 'Rainbow Yarra' page on the Yarra website to house all the LGBTIQ+ external engagement has commenced.

Establish cross-organisational event management planning team for swim event. Yarra Leisure have scheduled the annual "Pride Night" at the Collingwood Leisure Centre for early 2023, this is an open event to celebrate the LGBTIQ+ communities. engagement with our services.

The following meetings have occurred in the period July 2022 - Dec 2023:

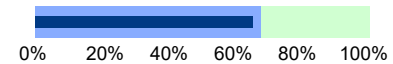
- Rainbow Advisory Committee meetings (3)
- Yarra LGBTIQ+ safety reference group VicPol meetings (2)
- Yarra teams planning meetings for Victoria's Pride with Midsumma and stakeholders meetings (3)
- Northern Councils LGBTIQ+ alliance group meetings (4)

2.10 Social and affordable housing

Council will progress the strategic directions of the Social and Affordable Housing Strategy, which includes providing an annual update on outcomes and actions for the year. Advocacy along with cooperation, coordination and communication with stakeholders is also a significant undertaking.

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3



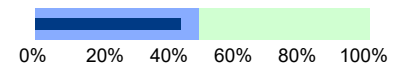
Branch *Equity and Community Development*

Quarterly Milestones

September	Facilitate the Yarra Housing and Homelessness Network meetings and report back on emerging issues and themes
December	Provide annual update on activities associated with the progress of the Strategic Directions of the Social and Affordable Housing Strategy
March	Attend and participate in external meetings including the InterCouncil Affordable Housing network meeting and report back on emerging issues and themes
Quarterly Progress Comments	<p>Council officers facilitated the quarterly meetings of the Yarra Housing and Homelessness Network as a networking and knowledge sharing platform for local health, homelessness and community service providers.</p> <p>It is broadly agreed that networking and information exchange, and the opportunity to hear from guest speakers in the sector, were valuable to those attending. Throughout the past year guest speakers have presented and led discussions on topical themes, such as health outreach, the functional zero approach to homelessness, the Victorian public intoxication reforms, and legal support for people experiencing homelessness.</p> <p>A report providing the annual update on the actions undertaken to progress the strategic directions of the Social and Affordable Housing Strategy was presented at the Councillor Workshop held in December 2022.</p>

2.11 Supporting vulnerable communities with access to digital resources

Supporting the Yarra CALD Community, getting connected with services, wellbeing activities, job skills, resume help and bridging the Digital Divide for our vulnerable communities. Seek opportunities to bridge the digital divide by providing public housing residents with access to critical digital resources.



Branch *Business Transformation*

Quarterly Milestones

September	Engage with stakeholders to inform library program activities
December	Work in partnership with the Department of Families, Fairness and Housing and Homes Victoria, to facilitate the installation of a smart bench at Collingwood Housing Estate - providing free device charging and Wi-Fi to enable everyone to access the internet and digital services
March	Report on the number of library programs and participants
June	Engage with key education providers around the potential for developing inclusive digital programs, and the provision of industry-led digital technician training for public housing communities
Quarterly Progress Comments	<p>Report on the number of library programs and participants</p> <p>Explore opportunities to establish a Community Connections Hub to link public housing communities with digital literacy programs and first-language training, fit-for-purpose hardware and devices, and pathways guidance to help individuals prepare for, find and create jobs in the digital economy</p> <p>Council Library services have continued to do extensive outreach with our more vulnerable community members by working closely with our partners, including monthly markets (Atherton Gardens, Collingwood Neighbourhood House, Richmond Housing Estate). We have developed weekly digital outreach programs being held in partnership with Carringbush Adult education and Belgium Avenue Neighbourhood House, which includes a combination of staff and library volunteers, delivering access to one-on-one digital help, portable wifi, portable devices and train the train programs. We also promote and online library resources where applicable. These programs continue to be run receiving strong support and participation from the community.</p> <p>Our partner, NBN Co, has provided digital information sessions on scams, phishing and other online safety tips and support.</p> <p>We have also continued our partnership program and Yarra's Aged and Disability Services branch with a carer/device program; this is a government funded program that provides devices to carers free of charge and the library team do one on one digital setup and support for the carer to be able to access and personalise</p>

the clients device.

Council has worked closely with Homes Victoria to establish a smart bench installation at the Collingwood Housing Estate, at the Harmsworth Reserve basketball court. Homes Victoria have recognised Council as one of their delivery partners for the basketball court upgrade, including Yarra in a permanent plaque being fixed at the site.

3 . Local economy

Yarra's neighbourhoods and major activity centres, nightlife and employment precincts are thriving, accessible and connected. They support and inspire diverse creative communities, cultural activities, businesses, and local employment.

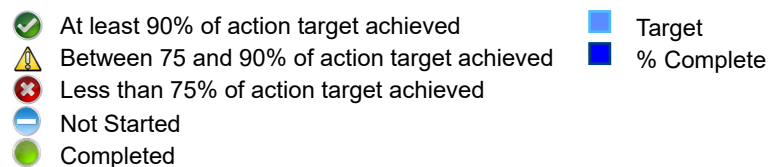
Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

1. Support Yarra's employment precincts and drive economic development opportunities
2. Revitalise local retail, arts and culture and night-time economy to enhance Yarra as an economic destination and extend our reach through partnerships and advocacy
3. Support and encourage innovative and entrepreneurial activities across Yarra's employment precincts
4. Facilitate local partnerships which create and promote a range of learning, employment and other pathway opportunities for businesses, workers, and residents
5. Manage access, safety and amenity to enhance people's experience when visiting Yarra (MPHWP)

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Local economy.

Action Progress Summary



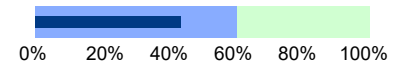
Action	Start Date / End Date	
3.01 Promote arts and culture within Yarra	01/07/22 30/06/23	
3.02 Commercial vacancy project	01/07/22 30/06/23	
3.03 Supporting new business	01/07/22 30/06/23	
3.04 Understanding community perception of safety	01/07/22 30/06/23	

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

3.01 Promote arts and culture within Yarra

Council will work to safeguard Yarra's artists' future by providing access to affordable creative spaces, more public art opportunities and supporting artists to develop new skills, build connections and increase innovations through a community of practice. We will continue to provide a range of creative spaces for artistic practice that responds to the needs of the arts community, to ensure that Yarra remains an accessible home for artists.



Branch *Arts, Culture and Venues*

Quarterly Milestones

- September** Complete the public artwork for the Jack Dyer Pavilion
Complete the Edinburgh Gardens plinth installation (2 year temporary work)
- December** Complete the public artwork for the Mary Rogers Pavilion
Complete the public artwork for the Cambridge Street reserve expansion
Complete a review of the Events in Public Spaces policy
Deliver a fundraising and awareness raising event for the Room to Create Fund
- March** Complete the trial of a discounted use scheme for community facilities to creative practitioners
Determine the future of the artist studios at the Collingwood Yards, a partnership with the Lord Mayors Charitable Foundation
- June** Progress report on the Creative Neighbourhoods Partnerships Pilot project funded by the Victorian Government
Complete the public artwork for the new Otter Street Park

Quarterly Progress The Jack Dwyer Pavilion artwork was completed ahead of schedule and unveiled in April 2022.

Comments The artwork plinth by Steaphan Rhall's titled Tanderrum was installed at Edinburgh Gardens.

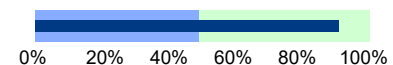
The public artwork for the Mary Rogers Pavilion is progressing however installation of the Cambridge Street reserve artwork has been delayed due to on-going works at the reserve sites, the installation of the artwork will proceed once construction work has been completed.

Events in Public Spaces Policy review completed and endorsed by Council

The Room to Create fundraising and awareness raising event has been rescheduled to quarter four due to reduced resources within the unit and to situate the event for greater success.

3.02 Commercial vacancy project

Develop an accessible information platform to enable potential business operators to locate vacant properties that may suit their business needs by providing information on the current overlays, required licenses and approvals for the property.



Branch *City Strategy*

Quarterly Milestones

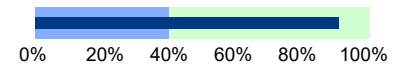
- September** Develop an example of an accessible information platform that can be shared amongst stakeholders
- December** Finalise the design of the platform, complete user testing, and deliver a fully functioning site
Provide updates to the funding agency
- March** Commence a three month marketing campaign to promote the platform
Partner with the City of Port Phillip to jointly launch the platform
- June** Present platform to Department of Treasury and Finance and Department of Jobs Precincts and Regions, and suggest roll out to inner metro councils
- Quarterly Progress** Development of two accessible information platforms and user acceptance testing have been completed. The marketing and promotional campaign commenced in December. The information platforms will provide potential business operators access to locate vacant properties that may suit their business needs.
- Comments**

The Department of Treasury and Finance (funding agency) have been kept informed throughout the process.

The planned joint launch of the platform with the City of Port Phillip is on track to take place early 2023.

3.03 Supporting new business

Develop opportunities for improving support and assistance to businesses through improvement in the development approvals process.



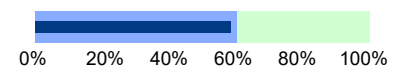
Branch City Strategy

Quarterly Milestones

September	Commence discussion with the business community to better understand frustrations with current planning processes and other approval processes
December	Develop Information Sheets on appropriate locations for signage placement on heritage buildings and paint colours
March	Integrate the 'Better Approvals Process' with the Property and Rating system to allow more streamlined referral processes to occur and enable better and clearer advice to potential new businesses. Draft review of improvements that could be made to the current process to facilitate business approvals
June	Implement new processes
Quarterly Progress Comments	The business community were engaged around the Planning and Permit process inviting feedback on their own personal experiences acquiring permits. The integration of the 'Better Approvals Process' with the Property and Rating system has been completed and went live on-line in December 2022 enabling better and clearer advice to potential new businesses.

3.04 Understanding community perception of safety

Activities include internal research and cooperation with stakeholders to investigate localised data and recognise new opportunities to partner on interventions which seek to improve community safety (particularly perceptions of safety) within our community, especially to avoid the exclusion of members of our community.



Branch Equity and Community Development

Quarterly Milestones

September	Collaborate with local stakeholders and attend/facilitate relevant networks including Local Safety Reference Group, Yarra Drug and Health Forum, Edinburgh Gardens and Smith Street working groups, and the Engage North Richmond reference groups Support Department of Health and Department of Families, Fairness and Housing in an education and awareness campaign in relation to appropriate responses to illicit drug use impacts
December	Produce a report related to public amenity and cleansing (including syringes) to assist the State Government with the MSIR evaluation
June	Deliver the Safe and Liveable Victoria Street project by conducting an evaluation of the intervention Investigate and analyse Annual Customer Satisfaction Survey results related to perceptions of safety in Yarra including locations of interest and themes of concern
Quarterly Progress Comments	Council continues to collaborate with local stakeholders on local safety including: <ul style="list-style-type: none"> Local Safety Reference Group convenes quarterly, in September Luke Saliba, Manager Commissioning and Engagement, Public Intoxication Reforms from the Department of Health presented to the group on the public intoxication reform health-model trial. The Yarra Liquor Forum was last held in September and continues to show a high level of engagement from the sector, with good feedback and attendance rates. Senior officers attend the Engage North Richmond group and an associated subgroup Officers attend the Smith Street Working Group as relevant to provide updates on homelessness engagement.

Stakeholder consultations have been completed for development of a community resource to provide

information on immediate outreach support available for people who are alcohol or drug affected , or who are having a mental health episode

- A downloadable, double-sided A4 PDF resource will be designed that service providers can print as needed and for a quick reference fridge magnet that would have a QR Code that points to the PDF (in multiple languages).
- The resource will be translated into key community languages.
- Officers continue to liaise with Department of Health and Department of Families Fairness and Housing on this project.

Council provided a report to the Medical Safe Injecting Room Evaluation Panel in September 2022 on data related to public amenity and cleansing (including appropriately and inappropriately disposed syringes as well as human waste). In October 2022 a meeting was held with a member of the evaluation team to discuss the data provided in the report. Quarterly a report on syringe and cleansing data is prepared for Council on current status and identifying opportunities for continuous improvement. Ongoing discussions are being held with Department of Families Fairness and Housing representatives regarding syringe disposal and cleansing.

4 . Place and nature

Yarra's public places, streets and green open spaces bring our community together. They are planned to manage growth, protect our unique character and focus on people and nature.

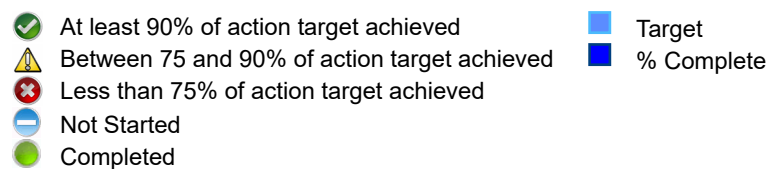
Strategies

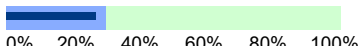

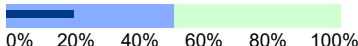

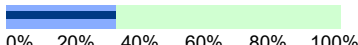

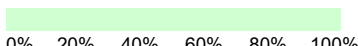



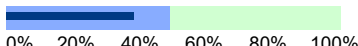



Council's work to achieve this Strategic Objective includes the following strategies:

1. Create safe, accessible active spaces that provide diverse physical activity opportunities for the whole community (MPHWP)
2. Plan and manage community infrastructure that responds to growth and changing needs
3. Protect and enhance the biodiversity values, connectivity and resilience of Yarra's natural environment
4. Protect, promote and maintain our unique heritage and ensure development is sustainable
5. Encourage people to connect with Yarra's natural and cultural heritage and prioritise the voices of traditional owners

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Place and nature.

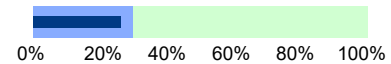
Action Progress Summary



Action	Start Date / End Date		
4.01 Cremorne Urban Design Framework	01/07/22 30/06/23		
4.02 Cambridge Street reserve expansion and new Otter Street park	01/07/22 30/06/23		
4.03 Brunswick Street oval precinct redevelopment – Edinburgh Gardens	01/07/22 30/06/23		
4.04 Yambla Steet Pavilion and public toilets renewal – Quarries Park	01/07/22 30/06/23		
4.05 Direct seeding and cultural burning	01/07/22 30/06/23		
4.06 Community based education, awareness and nature engagement program	01/07/22 30/06/23		
4.07 Greening Yarra to support biodiversity and increase tree canopy	01/07/22 30/06/23		

4.01 Cremorne Urban Design Framework

This framework aims to support redevelopment that contributes to Cremorne as a mixed-use area, while supporting strategic aims to develop employment opportunities in the area. It will assist in identifying physical improvements to public transport, roads, footpaths and parks.



Branch City Strategy

Quarterly Milestones

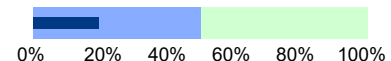
- September** Present draft UDF to Council to be considered for consultation
- December** Develop draft Design and Development Overlay planning scheme provisions
- March** Brief Councillors on a program to implement the adopted UDF actions
Report back to Council on submissions on UDF and seeking adoption of UDF
Seek Council resolution to request the for Minister for Planning approve interim controls and authorise the preparation of permanent controls
- June** Brief Councillors on progress
- Quarterly Progress Comments** Council considered the draft Urban Design Framework (UDF) and endorsed it for consultation in October 2022. The Draft UDF was released on 7 November 2022, feedback closed on 12 December, over 165 pieces of written feedback were received, and 20 meetings held with State Government departments and agencies, landowners, community members and Council's advisory committees as well as three pop-up sessions. The feedback is now being reviewed.

Part of this review will consider the built form recommendations in the draft UDF and develop draft Design and Development Overlay planning scheme provisions.

Officers will report back to the Council in the first half of 2023.

4.02 Cambridge Street reserve expansion and new Otter Street park

Council will continue work to expand the Cambridge Street Reserve and build a new park at Otter Street. This project is part of the State Government's Suburban Parks Program.



Branch City Strategy

Quarterly Milestones

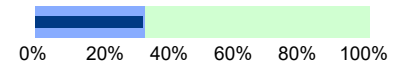
- December** Commence Cambridge Street construction
Complete Cambridge Street construction
- March** Commence Otter Street construction
- June** Complete Otter Street construction
- Quarterly Progress Comments** Revised dates have been negotiated with the Department of Environment, Land, Water and Planning who are funding the project delays in the design and permit approvals and corresponding nearby public works delaying progress on both parks.

The tender for Cambridge was awarded in December following Council approval. Construction is to commence Early February and be completed in June 2023

Otter Street tender will be advertised late January and it is anticipated that a contract will be awarded by April to allow works to commence.

4.03 Brunswick Street oval precinct redevelopment – Edinburgh Gardens

This project will redevelop the sporting and community facilities in the immediate vicinity of the Brunswick Street Oval (WT Peterson Community Oval) within Edinburgh Gardens, North Fitzroy, along with improvements to the landscaping and civil infrastructure in the area. Subject to Council approval of the revised design and provision of a funding agreement by the State, in 2022/23 Council will commence Stage 1 of the project for the construction of a new Sports Pavilion.



Branch *Building and Asset Management*

Quarterly Milestones

September Lodge planning and heritage approval applications

March Award Stage 1 tender

June Commence Stage 1 contractor on site

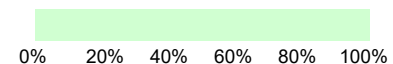
Quarterly Progress The planning application for the redevelopment was lodged in early August while the Heritage application was lodged early January 2023. Both applications are waiting approval.

Comments

4.04 Yambla Steet Pavilion and public toilets renewal – Quarries Park

This project will renew the Yambla Street Pavilion and public toilets at Quarries Park, with a modern, accessible and environmentally sustainable facility supporting increased sports participation in particular by females and juniors, as well as providing a venue suitable for general community uses. This project has \$500K of funding provided by the State Government World Game Facilities Fund.

In 2022/23 Council will commence construction of the replacement facility, with completion due in the second half of 2023.



Branch *Building and Asset Management*

Quarterly Milestones

March Award tender

June Commence contractor on site

Quarterly Progress Action scheduled to commence in third quarter.

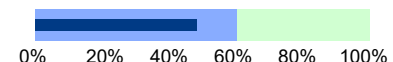
Comments

4.05 Direct seeding and cultural burning

Partner with Yarra's Bushland Contractor and Wurrundjeri Woi Wurrung Narrap Team to adopt innovative integrated bushland management approaches to achieve cost effective and efficient bushland management and site -specific targets including:

- reduction in weed cover,
- improvement in overall resilience, functionality, and sustainability,
- increase in a sites Ecological Vegetation Class (EVC) structure and species richness (aka. habitat hectare condition rating).

Novel management approaches will align with the Yarra Nature Strategies goal to increase the diversity, connectivity and resilience of Yarra's natural environment. Two such approaches include broad scale direct seeding and cultural burning to heal country.



Branch *City Works*

Quarterly Milestones

September Undertake a pre-burn habitat hectare assessment of the spring ecological cultural burn site.

December Deliver a spring ecological cultural burn in the endangered Plains Grassy Woodland EVC in Burnley Park to heal country, in conjunction with the Wurrundjeri Woi Wurrung Narrap Team
Implement 2000m2 of spring direct seeding in Halls Reserve to reinstate endangered Plain Grassy Woodland and Escarpment Shrubland EVCs.

March Undertake a post-burn habitat hectare assessment of the spring ecological cultural burn site

June Implement 2000m2 of autumn direct seeding in Halls Reserve to reinstate endangered Plain Grassy Woodland and Escarpment Shrubland EVCs

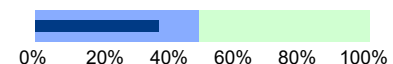
Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

Quarterly Progress	The pre-burn habitat assessment was completed by Ecological Australia in December 2022.
Comments	<p>The ecological cultural burn in the endangered Plains Grassy Woodland EVC in Burnley Park has been pushed back to Autumn 2023 due to Biodiversity and Urban Agriculture Team capacity issues and Narrap Team capacity to assist. Liaison has commenced to partner with the Wurundjeri Woi-Wurrung Narrap Team to plan a healing country as part of the burn in Autumn 2023.</p> <p>2500m2 of direct seeding has been completed in Kevin Bartlett Reserve (South Side), Hall Reserve (Nth of Rotunda Wetland). Planning for the 2000m2 Autumn seeding in Hall reserve have commenced.</p> <p>The post-burn habitat hectare assessment of the spring ecological cultural burn site will be undertaken once the cultural burn is completed.</p>

4.06 Community based education, awareness and nature engagement program

Deliver actions outlined in the Yarra Nature Strategy Action Plan 2020-2024. The aim is to plant 2500 local indigenous plants to reinstate the endangered Plains Grass Woodland Ecological Vegetarian Classes. A key action in the plan Waterwatch which is a citizen science program that aims to raise knowledge in the community about catchments, aquatic biodiversity and waterway pollution issues.



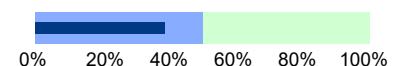
Branch City Works

Quarterly Milestones

September	Assist Fitzroy North Primary School to deliver their successful Urban Microbats Grant Deliver the 2022 National Tree Day Community Event at Hardy Gallagher Reserve on 31 July 2022
December	Design an online communication program for nature-focused news, initiatives and interactions
March	Deliver two Microbat evenings to connect the community with nocturnal native mammals and record Microbat species richness during summer
June	Compile results of community frog watch observations held throughout the year Expand Yarra's Gardens for Wildlife Program to include 100 households in 2022/23
Quarterly Progress	Council delivered a presentation on Microbats to the Fitzroy North Primary School to assist them in the delivery of their community grant.
Comments	<p>National Tree Day community event was held at Hardy Gallagher Reserve with 4000 plants installed by volunteers.</p> <p>The design of an online communication program for nature-focused news, initiatives and interactions was delayed due to resource issues. The action is currently in the planning phase and will be completed in quarter 3.</p>

4.07 Greening Yarra to support biodiversity and increase tree canopy

The Greening Yarra Program aims to reduce the urban heat island effect through the planting of trees, shrubs and grasses to increase the tree canopy cover to improve liveability, and overall biodiversity values within Yarra. Council will undertake a 5-year measure and map of tree canopy cover to determine progress on the Urban Forest Strategy targets.



Branch City Strategy

Quarterly Milestones

September	Plant 60 advanced local provenance trees species of 6 different species in open space park and reserves areas Complete main planting season for new trees
December	Plant 40 advanced local provenance trees species of 6 different species in open space park and reserves areas Commence tree cover canopy measurement
March	Complete tree cover measurement and brief Councillors

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

June	Plant a minimum of 10,000 locally indigenous plant species Consolidate and reinstate areas of strategic biodiversity Complete mapping of the tree canopy coverage and infrared imaging
Quarterly Progress Comments	While Council planted 108 advanced local provenance trees species in open space park and reserves there were only 5 of the 6 species available at the time for planting. The tree canopy cover study is in final planning stages for implementation in April 2023.

5 . Transport and movement

Yarra's transport network is sustainable and recognises that streets are important shared public spaces . Transport and movement is accessible, safe and well connected.

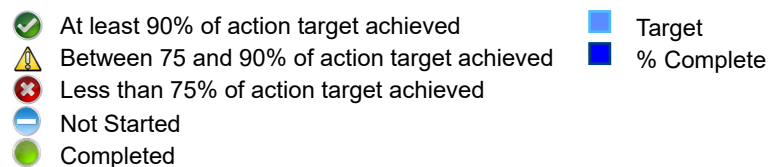
Strategies

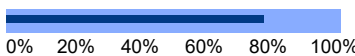

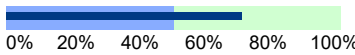

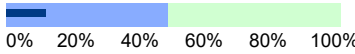

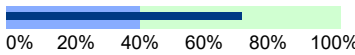

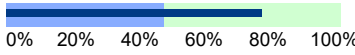

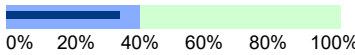

Council's work to achieve this Strategic Objective includes the following strategies:

1. Lead, promote and facilitate the transition to active transport modes for people living and working in Yarra , as well as people moving through Yarra (MPHWP)
2. Advance the transition towards zero-carbon transport by 2030 throughout the municipality
3. Foster strategic partnerships and advocate to improve sustainable and active transport options, integration and accessibility
4. Create a safe, well-connected and accessible local transport network including pedestrian and bike routes through Yarra (MPHWP)

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Transport and movement.

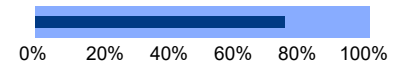
Action Progress Summary



Action	Start Date / End Date		
5.01 Transport Action Plan	01/07/22 30/06/23		
5.02 Active transport	01/07/22 30/06/23		
5.03 Road safety studies and implementation program	01/07/22 30/06/23		
5.04 Advocate for improved public transport	01/07/22 30/06/23		
5.05 Support shared micro-mobility, car share and ride share schemes	01/07/22 30/06/23		
5.06 Parking technology improvements	01/07/22 30/06/23		

5.01 Transport Action Plan

The Transport Strategy once adopted by Council will provide the key principles to drive an action plan . The Action Plan will provide a list of projects over a 10 year period that will deliver improvements to active transport and sustainable transport in the municipality.



Branch Strategic Transport

Quarterly Milestones

September Report to Council recommending adoption of the Policy section having regard to community submissions
Subject to Council consent, exhibit the draft Actions section seeking community

December Report to Council post exhibition stage seeking adoption of the Actions Section having regard to community submissions
Brief Councillors on anticipated program for next 2 years

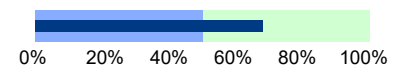
Quarterly Progress Comments The Yarra Transport Strategy was adopted by Council in July 2022. A later report to Council saw the adoption of the Policy section of the strategy in October.

Officers are preparing 3 detailed Implementation Plans for the 3 new deal policies in the Yarra Transport Strategy (walking, cycling and schools). Work on all these documents is being moved forward by the Strategic Transport team as quickly as possible, the implementation plans are internally focused and consider Governance, process and operational aspects. They are a key support for the TAP and the intention is for Council to have a suite of effective documents that support the delivery of the YTS over the next 10 years.

A table has been produced showing the anticipated program for the next 3 years based on known commitments. This has been issued to Executive. A further table has been produced summarising all new initiative bids some of which have a 3 year time frame.

5.02 Active transport

Yarra prioritises sustainable and active transport, to help people move safely and sustainably through and within our municipality. Planning, designing, delivering and maintaining a range of high-quality active and sustainable transport infrastructure makes walking and cycling possible as a part of everyday life.



Branch Strategic Transport

Quarterly Milestones

September Provide Councillors with a timetable for delivery of active transport projects approved in 22/23 budget allocation

December Update Councillors on program

March Update Councillors on program

June Complete Year 1 actions approved in 22/23 budget and provide update to Councillors

Quarterly Progress Comments The Transport Action Plan is currently being developed. This will include details for projects to deliver the Transport Strategy. Projects underway this year include Somerset Street/Davison Street modal filter (complete), Scotchmer Street priority crossing lighting upgrade, and bicycle parking corrals at Moor Street and Easey Street.

Works list have been provided to City Works & Assets and projects are being delivered. Detailed timetable lists have been provided to Group Managers and e bulletins are used to update Councillors when works are complete.

Councillors have been updated on the projects.

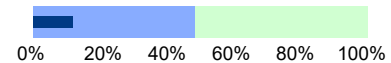
5.03 Road safety studies and implementation program

Road Safety Studies (RSS) identify and prioritise road safety projects to make Yarra's streets safer . RSS is our

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

approach to manage our road infrastructure responsibly and safely; continuing work previously referred to as Local Area Place Making (LAPM). Studies and reviews will be undertaken to identify projects to address key road safety issues in Richmond and Alphington. Projects from previous LAPMS will progress to the next stage of infrastructure design and delivery in the following precincts/corridor: Carlton North (LAPM 2), Scotchmer (LAPM 3), Rose (LAPM 9), Abbotsford (LAPM 13), Clifton Hill and North Abbotsford (RSS).



Branch *Infrastructure Traffic and Civil Engineering*

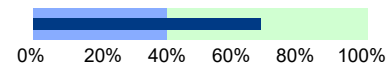
Quarterly Milestones

September	Commence Alphington precinct/corridor study Commence LAPM and RSS design packages
December	Commence next stage of LAPM infrastructure delivery across each precinct Commence Richmond precinct/corridor study
March	Complete Alphington precinct/corridor study
June	Complete LAPM and RSS design packages Complete next stage of LAPM infrastructure delivery across each precinct Complete Richmond precinct/corridor study
Quarterly Progress Comments	The Alphington precinct/corridor study has not commenced. Council negotiated a co-funding agreement with Victorian School Building Authority and are currently finalising the details of the agreement. Should the study not commence in the December Quarter, the Road Safety Study for Richmond will be brought forward (and this study rescheduled to later this Financial Year).

Designs for LAPM projects have commenced and are on track.

5.04 Advocate for improved public transport

Advocate to State Government and agencies for increased and well-connected public transport options including DDA tram upgrades and safer cycling facilities.



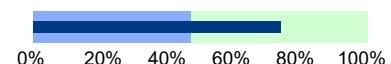
Branch *Strategic Transport*

Quarterly Milestones

September	Update Councillors on advocacy planned and undertaken in the lead up to the State election regarding DDA tram stop implementation and safer cycling facilities
December	Following State election, meet with senior DoT officials to discuss opportunities
March	Develop further advocacy for lead up to State budget Meet with State Government officials to advocate and discuss opportunities
June	Update Councillors on advocacy undertaken
Quarterly Progress Comments	A program of advocacy initiatives regarding DDA tram stop implementation and safer cycling facilities has been developed and discussion are taking place with Council's Advocacy and Partnerships unit on branding and promotion that links back to the Transport Action Plan. A discussion with Councillors will take place once these discussions are finalised.

5.05 Support shared micro-mobility, car share and ride share schemes

Council is committed to supporting shared micro-mobility, car share and ride share schemes to help people get around when other sustainable and active modes of transport aren't available or preferred. For the times when a car is necessary, car sharing is a cost-effective alternative to owning a car and reduces car usage. E-scooter trials are an important step in making E-scooters more readily available as an affordable, convenient and low-emissions alternative form of transport.



Branch *Strategic Transport*

Quarterly Milestones

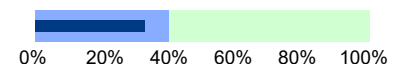
Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

September	Brief Councillors on E-scooter trial
	Monitor shared micro-mobility schemes and work with operators to identify and manage issues
December	Brief Councillors on car share scheme spaces allocated
	Brief Councillors on opportunities for ride share schemes
March	Complete assessment of the E-scooter trial in partnership with State Government and other participating Councils
	Monitor shared micro-mobility schemes and work with operators to identify and manage issues
June	Continue to implement these schemes in accordance with the trial findings including any decisions by State regarding E-scooters
Quarterly Progress Comments	<p>Councillors were briefed on the current status of the State Government's e-scooter trial in which Yarra is participating.</p> <p>Officers are continuing to meet with State Government, operators and other councils to monitor the e-scooter trial progress.</p> <p>Car share operators have only recently approached Council seeking to increase their available spaces. We are currently meeting with operators together with other departments at Council to finalise next steps.</p> <p>There is a new operator wishing to enter the market. The Compliance and Parking Teams are working through how to negotiate this, and we have met to discuss several times. A memo was issued updating Councillors on this.</p>

5.06 Parking technology improvements

Improve parking technology with focus on optimising processes and assets to create efficiency and better customer experience. Better utilise data to enable more strategic and considered short and long term decision making relating to parking throughout the municipality.



Branch *Parking and Compliance*

Quarterly Milestones

September	Install and implement new meter technology – cashless meters/paid-parking
December	Commence review of parking strategy
	Benchmark with neighbouring Councils in relation to joint procurement and efficiency options
March	Implement e-permit system for all Council Parking Permits
	Investigate and increase ability for data collection of on street parking assets such as disabled bays and loading bays
June	Brief Councillors on evaluation report on paid parking and e-permit projects
Quarterly Progress Comments	<p>The new parking cashless meter technology and equipment has been installed and in operation, including extensive promotion to traders and community members.</p> <p>A series of meetings are currently taking place with Melbourne, Port Phillip and Stonnington Council's relating to benchmarking services, joint procurement opportunities and efficiency initiatives.</p> <p>Responsibility for the review of the Parking Strategy rests with Strategic Transport. A budget bid for 2023/24 has been prepared to commence work on the parking strategy. A parking strategy is a large and very complex piece of work that will be of great interest to the community. Timeframes for completing the parking strategy dependant on various factors including scope, level of ambition, capital budget and available officer resources. Officers will liaise with Councillors on these aspects in due course.</p>

6 . Democracy and governance

Yarra is smart, innovative and sustainable. Our decisions and advocacy are built on evidence and meaningful engagement. Good governance is at the heart of our processes and decision-making.

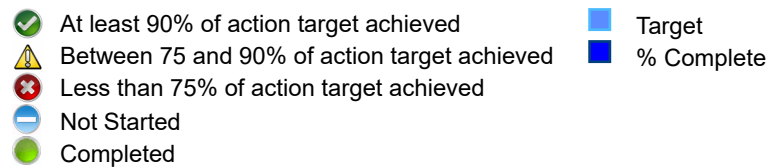
Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

1. Provide opportunities for meaningful, informed and representative community engagement to inform Council's decision-making
2. Manage our finances responsibly and improve long-term financial management planning
3. Maximise value for our community through efficient service delivery , innovation, strategic partnerships and advocacy
4. Practice good governance, transparency and accountable planning and decision-making
5. Progress and embed our culture of organisational continuous improvement and build resilience to adapt to changing requirements in the future

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Democracy and governance.

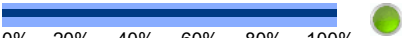
Action Progress Summary



Action	Start Date / End Date			
6.01 Council strategic documents	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.02 Investigate the Sustainable Development Goals	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	🟢
6.03 Review of finance quarterly reporting format	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.04 CX Program 2020-2022	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.05 Communications campaign	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.06 Establish a youth-based forum	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.07 Building strategic partnerships to support Yarra's advocacy priorities	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.08 Investigate innovative and emerging digital tools	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓
6.09 Risk and safety workplace culture	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✗
6.10 Gender Equality Action Plan 2021 - 2025	01/07/22 30/06/23	<div><div></div></div>	<div><div></div></div>	✓

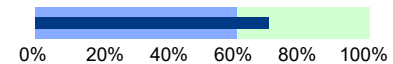
Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3

Action	Start Date	
	/ End Date	
6.11 Governance Rules Review	01/07/22	
	30/06/23	

6.01 Council strategic documents

Council's Strategies, Plans, Policies and Frameworks have developed over time without a standardised approach. Work is to be undertaken to better understand the current strategic document landscape and transition to a more holistic and consistent approach that will support integrated planning and reporting. This includes how strategic documents are developed, implemented, reviewed and retired. This is a long-term project that will take a number of years to achieve the desired outcome.



Branch Finance

Quarterly Milestones

September Report to Executive on proposed project approach

Engage Councillors in proposed project approach

December Commence internal engagement on proposed project approach and desired outcomes

March Commence implementation of 'quick wins'

June Report to Councillor Briefing on progress

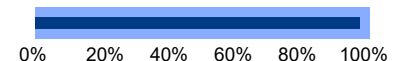
Quarterly Progress Comments An initial report outlining the proposed project scope and focus areas was provided to Executive for consideration and feedback. Councillors have been provided with an update on the proposed project approach via internal memo.

Work is progressing on the project scope and approach. Councillors will be engaged once the detailed project plan and directions have been finalised.

A cross-organisational group have been formed and are currently engaged in the implementation and testing of the proposed solution.

6.02 Investigate the Sustainable Development Goals

The United Nations Sustainable Development Goals (SDGs) provide a global framework for sustainable development to 2030. Council's work towards sustainability is well established and work to align and measure our contribution to sustainable development using the SDGs as a reference point will be investigated.



Branch Finance

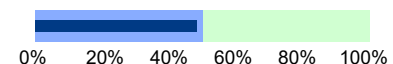
Quarterly Milestones

December Report to Councillor Briefing on outcome of initial investigation

Quarterly Progress Comments Initial investigation of the Sustainable Development Goals has been undertaken, including high level mapping of current services and strategies to each of the SDGs. A report is being prepared to present to Briefing in the next quarter.

6.03 Review of finance quarterly reporting format

Review and improve the format for quarterly finance report to enable greater community understanding of Yarra's Financial performance and situation.



Branch Finance

Quarterly Milestones

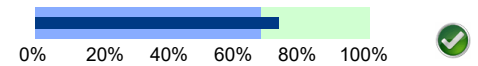
December Utilise new format report and share with public for September Finance report and forecast in October

March Share summary of December Finance report and mid-year budget review in February graphically on Yarra's website as easy to read news item

Quarterly Progress Comments A review of the finance quarterly reporting format was undertaken, and the revised quarterly financial report format will be used for the September Finance report.

6.04 CX Program 2020-2022

The CX Strategy is a three-year program of initiatives to realise and deliver the best service value for Yarra's customers, community and internal teams. This is delivered through four strategic objectives Mindset | Systems Discipline | Collaboration | Empathy. This year Council will deliver service experience improvements with the implementation of additional digital channels, service centre enhancements for in person experiences and the evaluation of the CX strategy.



Branch *Customer Experience*

Quarterly Milestones

September Implement actions of service centre model review

December Implement live chat and digital assistance channels

June Evaluate CX Strategy

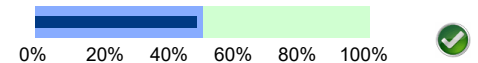
Quarterly Progress The service centre model review identified two new customer channels that have now been launched to support customers/community with additional digital options. The two channels: are

Comments - Digital Assistant - a 'chat bot', which helps guide customers to complete requests or applications via Council's website/online options.
- Live Chat – real time, online conversations between customers and Council's Customer Service team to support enquiries and requests.

Also completed, the transition from Connie Benn Centre to the operation of two customer service centres (Collingwood Town Hall and Richmond Town Hall).

6.05 Communications campaign

Undertake a coordinated communications campaign to promote the work of Council and the ways people can engage in the decision-making process. Actively provide content to the bi-cultural liaison officers so they can disseminate information to their channels and ensure under- represented and hard to reach audiences have opportunities to participate in decision making.



Branch *Strategic Communications and Engagement*

Quarterly Milestones

September Plan for and launch a dedicated membership campaign for Your Say Yarra to bring new users to the platform and encourage greater participation in decision making

December Implement Your Say Yarra digital campaign targeting under-represented groups within the municipality

March Implement Your Say Yarra digital campaign targeting under-represented groups within the municipality

June Engage bicultural liaison officers at in person consultations and work with them on a program of disseminating key Council information and consultation opportunities through their networks and channels

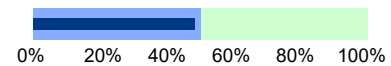
Quarterly Progress The Your Say Yarra subscription campaign was launched last quarter and has successfully been bolstered with increased subscriptions this quarter. We've used the updated branding to promote the monthly dedicated email newsletter through other Council e-newsletters, corporate social media ads, a dedicated space in Yarra News, corporate and sub brand social media feeds and across the Yarra Council website . We've embedded the branding across the Your Say Yarra site and made the subscription to the e-newsletter one of the key constant calls to action. Branded collateral has been available at almost every 2022 engagement pop up that occurred since it's launch in September . From a base of zero we currently have 463 subscribers. This has created an active engagement channel with an average open rate of 79.88% and an average click through rate of 13.182% across the 5 editions of the Electronic Digital Mail disseminated to date. For a comparison average Government email newsletters have an open rate of 19.5% and a click through rate of only 2.8%.

6.06 Establish a youth-based forum

Establish a new youth-based forum focused on targeted engagement with young people from across Yarra.

Council Plan 2021-25 : Year 2

2022-23 Annual Plan Report - December V3



Branch *Strategic Communications and Engagement*

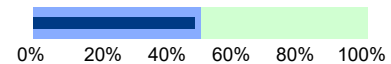
Quarterly Milestones

September	Develop the project plan/format/structure for a youth forum
December	Work with Yarra's Youth team to identify participants for the youth forum
March	Host a youth forum with a broad cross section of young people from across Yarra
June	Evaluate the forum and develop recommendations for future forums in conjunction with Youth Services
Quarterly Progress Comments	The Strategic Communications and Engagement branch has worked closely with the Youth Services team to form a Youth Advocacy Group with diverse representation from across Yarra. This was undertaken through a competitive Expression of Interest process. Plans are currently underway for a workshop/forum which will include participants and input from this newly created group.

With the support of Yarra Youth Services and the Yarra Youth Advocacy Group, we ran a smaller Youth Forum on Saturday 3 December. There were approximately 25 young people in attendance across the session. This information gleaned from this session will help create a formal budget submission by the Yarra Youth Advocacy to help Council understand the priorities of young people for the current financial year. Preliminary work is underway to support the Youth Services team in running a broader forum in March to help guide the priorities of the Yarra Youth Advocacy group moving forward.

6.07 Building strategic partnerships to support Yarra's advocacy priorities

Build strategic partnerships with critical stakeholders, including other councils, peak bodies and industry, that supports Yarra's advocacy agenda and aligns to endorsed priorities and projects.



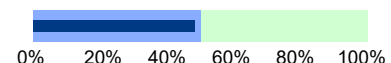
Branch *Digital Communications and Marketing*

Quarterly Milestones

September	Brief partnership stakeholders, including M9 and the Inner Metropolitan Partnership, on Council's 2022 Budget and key priorities for the Victorian Election
December	Share Yarra City Council's 2023 Victorian Budget submission with partnership stakeholders, including M9 and the Inner Metropolitan Partnership, to support greater collaboration of common projects and priorities
March	Participate in forums such as M9 and the Inner Metropolitan Partnership and foster greater alignment between the work and activities of these groups and that of Council
June	Participate in forums such as M9 and the Inner Metropolitan Partnership and foster greater alignment between the work and activities of these groups and that of Council
Quarterly Progress Comments	Council regularly briefs Inner Metropolitan Partnership members, including Yarra's 2022-23 Budget, Council Plan and priorities. The state election and budget submissions were shared with our stakeholders, including M9 and the Inner Metropolitan Partnership, to support greater collaboration of common projects and priorities.

6.08 Investigate innovative and emerging digital tools

Investigate innovative and emerging digital tools that are currently available that will promote better accessibility and encourage broader participation in decision making to ensure Council achieves best practice in this space.



Branch *Digital Communications and Marketing*

Quarterly Milestones

September	Review the Page Assist accessibility tool and the benefits of introducing this tool through our corporate website
December	Investigate opportunities for the creation of digital reports to assist with enhancing accessibility requirements for key council documents
March	Develop a guide for creating accessible communications materials and provide training to staff

Council Plan 2021-25 : Year 2

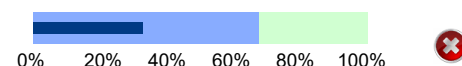
2022-23 Annual Plan Report - December V3

June	Implement accessible communications guide and build capacity through staff capacity building
Quarterly Progress Comments	<p>The PageAssist tool has been successfully implemented based on recommendations presented to the Access and Inclusion team, benefits include:</p> <ul style="list-style-type: none"> - Helps us comply with some key accessibility standards set out by WCAG Level AA. - Provides digital accessibility for people with accessibility needs including people with visual, hearing, cognitive or motor impairments. <p>The tool will continue to be reviewed until the new website is built to comply with WCAG AA accessibility standards.</p> <p>We are currently working with the Aged and Disability team to explore the idea of creating an accessibility reference group. The intent is to seek participants to the group of all genders and ages who experience difficulties in accessing information for a variety of different reasons. This could include, but is not limited to, people from CALD communities, people who process information differently and people who are vision impaired.</p> <p>The purpose of the group would be for Council to receive constructive feedback on new initiatives we are trialling to improve accessibility across our communications channels and platforms. A brief for this group has been prepared by the Communications, Engagement and Advocacy team and this is currently with the Aged and Disability team for feedback. The intent is to identify a list of potential participants for this group in early 2023.</p> <p>These initiatives will in part support the creation of digital reports to assist with enhancing accessibility requirements for key council documents.</p>

6.09 Risk and safety workplace culture

Continue to embed a proactive risk and safety culture across the organisation through:

- implementation of the OHS Management System
- socialisation and promotion of the OHS and Risk Management Roadmaps and Project Plans
- psychological and physical wellbeing practices
- early intervention injury management practices



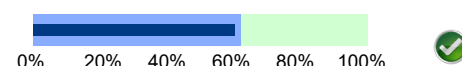
Branch *Risk and Safety*

Quarterly Milestones

September	Establish an annual health and wellbeing program to address the current psychological and physical challenges across the organisation
December	Present Injury Management Plan for adoption to embed an early intervention program
June	Implement milestones as outlined in the OHS and Risk Management Roadmaps and Project Plans and communicate and celebrate the success
Quarterly Progress Comments	<p>Council has established a range of effective, evidence-based health and wellbeing initiatives across mental health and wellbeing including workshops, learning sessions, activity resources and guides for people leaders on how to support their staff as well as promotion of annual community and government health and wellbeing events. Significantly, Yarra has built a very high standard Mental Health First Aid Program that has now achieved Skilled Employer Award through Mental Health First Aid group due to our development of the program across the past two years.</p> <p>Work on the Injury Management Plan has not commenced due to limited staff resources, this has been an on-going issue which has only recently been resolved. Work on development of the Plan will commence in March quarter.</p>

6.10 Gender Equality Action Plan 2021 - 2025

Ensure Yarra City Council meets its obligations under the requirements of the Gender Equality Act (2020) and builds on its previous achievements under the Gender Equity Strategy.



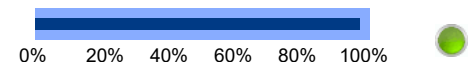
Branch *People and Culture*

Quarterly Milestones

September	Report to Executive on Year 1 Action Plan Seek endorsement of Year 2 Action Plan Commence implementation of Year 2 Action Plan Commence preparation of first progress report to Commissioner
December	Continue implementation of Year 2 Action Plan
March	Continue implementation of Year 2 Action Plan
June	Finalise implementation of Year 2 Action Plan Commence development of Year 3 Action Plan
Quarterly Progress Comments	<p>Year 1 Progress Report presented to Council's Executive team in September 2022. Additionally, quarterly Gender Equality Scorecard presented at Executive meeting in July 2022 and October.</p> <p>Due to revised submission date for GEAP (30 March), the Plan implementation cycle does not align to internal reporting cycle, consequently we are continuing to implement remaining Year 1 actions and have concurrently commenced implementation of Year 2 actions to bring activities/reporting into better alignment.</p> <p>Year 2 actions have been included in the endorsed 4-year Gender Equality Action Plan as set out under the Act. The Plan was reviewed by the Commission for Gender Equality and in July we were notified we reached the status of 'meets the requirements under the Act'. The Plan has now been published on the Commission's website – Insights and Research Portal.</p> <p>The first progress report to the Commissioner is due by 31 October 2023, however the GEAP is continually being monitored and evidence of compliance is being documented/compiled in preparation for first report.</p>

6.11 Governance Rules Review

Undertake a review of the City of Yarra Governance Rules to foster a decision-making environment that is conducive to transparent evidence-based governance and provides an opportunity for community participation that is consistent with the Community Engagement Framework.



Branch Governance and Integrity

Quarterly Milestones

September	Council endorse Discussion Papers and proposed rule amendments for consultation purposes Adopt revised Governance Rules
Quarterly Progress Comments	<p>Council endorsed thirteen Governance Rules Directions Papers at the Council Meeting in May 2022, these formed the basis of the subsequent community engagement process. At the close of the consultation period, Council had received 70 items of feedback across 17 community submissions.</p> <p>The revised Governance Rules were adopted at the Council meeting in August 2022 following the conclusion of the community engagement process. The new Governance Rules were fully implemented and became effective on 1 September 2022.</p>

