



# **Annual Plan 2022/23**

## **September Report**



### Introduction

Yarra City Council adopted its Council Plan 2021-25 on 19 October 2021. The Council Plan 2021-25 sets out the medium-term direction of Council and the outcomes sought by Councillors for their term. The Council Plan incorporates the Municipal Health and Wellbeing Plan. This financial year, 2022/23 is Year 2 of the Council Plan 2021-25.

Under the Local Government Act 2020 (the Act) each council is required to produce a four-year Council Plan by 31 October in the year following a general election. The Council Plan must include Strategic Objectives, Strategies, Strategic Indicators and Initiatives. The Act requires that the Council Plan must be developed in accordance with the Strategic Planning Principles. One of these principles is that the Council Plan must address the Community Vision .

The Annual Plan and Budget operationalise the Council Plan . The Annual Plan identifies several initiatives under each Strategic Objective which are significant projects that Council will undertake towards achieving the Strategic Objectives. The Annual Budget and Annual Plan includes some, but not all initiatives from the Council Plan.

The Council Plan 2021-25 has six Strategic Objectives that respond to the Community Vision , which represent the Strategic Direction of Council for their four-year term, these are:

**Climate and environment:** Yarra urgently mitigates climate change while also adapting to its impacts and developing resilience in everything we do. The community, business and industry are supported and encouraged to do the same.

**Social equity and health:** Yarra's people have equitable access and opportunities to participate in community life . They are empowered, safe and included.

**Local economy:** Yarra's neighbourhoods and major activity centres , nightlife and employment precincts are thriving, accessible and connected. They support and inspire diverse creative communities, cultural activities, businesses, and local employment.

**Place and nature:** Yarra's public places, streets and green open spaces bring our community together. They are planned to manage growth, protect our unique character and focus on people and nature.

**Transport and movement:** Yarra's transport network is sustainable and recognises that streets are important shared public spaces. Transport and movement is accessible , safe and well connected.

**Democracy and governance:** Yarra is smart, innovative and sustainable. Our decisions and advocacy are built on evidence and meaningful engagement. Good governance is at the heart of our processes and decision-making.

Progress of these projects and actions will be reported in the 2022/23 Annual Plan Quarterly Progress Reports. Further information can be found in the published version of the Council Plan 2021-25 on the City of Yarra's website (<https://www.yarracity.vic.gov.au/about-us/council-plan>).

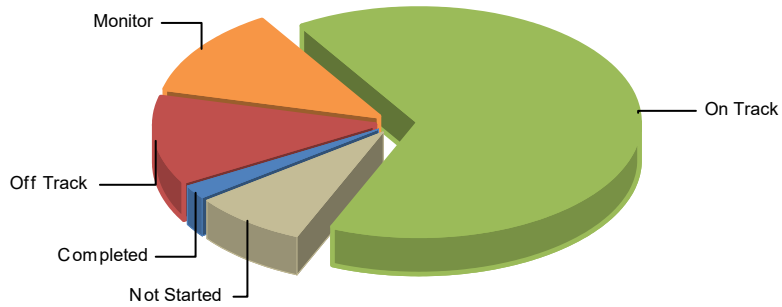
## Council Plan 2021-25 : Year 2

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### Quarter Summary

Council has committed to 49 actions across a range of services. Any variations to the Annual Plan are made openly and transparently in the context of priorities that arise over the course of the year.

The status of actions is classified based on the percentage of targets achieved as assessed by the responsible officer (forecast milestones compared to actual work completed).



Strategic Objective	No. of Actions Reported	Complete	On track (>=90%)	Monitor (75-90%)	Off track (<75%)	Not Started
Climate and environment	10	0	8	1	0	1
Social equity and health	11	0	7	1	2	1
Local economy	4	0	4	0	0	0
Place and nature	7	0	2	2	1	2
Transport and movement	6	0	1	2	3	0
Democracy and governance	11	1	10	0	0	0
	49 (100%)	1 (2.04%)	32 (65.31%)	6 (12.24%)	6 (12.24%)	4 (8.16%)

1 . Climate and environment

Yarra urgently mitigates climate change while also adapting to its impacts and developing resilience in everything we do. The community, business and industry are supported and encouraged to do the same.

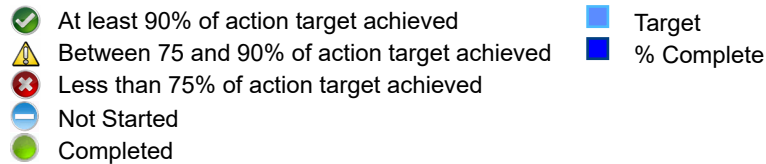
Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

1. Take urgent action to respond to the climate emergency and extend our impact through advocacy and partnerships
2. Lead and support the community, business and industry to take urgent climate action and transition towards net zero emissions and a circular economy
3. Enhance the resilience of our community to prepare for health-related and other impacts of climate change (MPHWP)
4. Lead, embed and promote the transition towards net zero carbon and a circular economy and extend our impact through advocacy and partnerships

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Climate and environment.

Action Progress Summary



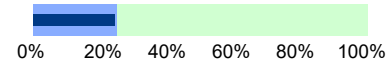
Action	Start Date / End Date	Progress	Status
1.01 Working towards zero emissions in the community	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.02 Accelerating deployment of solar panels	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.03 Community batteries	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.04 Community engagement and mobilisation on climate emergency	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.05 Zero carbon development	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.06 Transition council buildings off gas	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.07 Sustainable fleet	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.08 Reduce organic waste	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.09 Proudly plastic free	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
1.10 Circular economy	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	

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## 1.01 Working towards zero emissions in the community

Council is mid-way though implementation of the Climate Emergency Plan. The Roadmap to Zero Emissions in Yarra Advisory Report was received in early 2022. In 2022/23 Council will implement key initiatives. Council will also use the report as a key input for development of the next Climate Emergency Plan.



**Branch** Sustainability

### Quarterly Milestones

**September** Update Council on the progress of the Business Renewables Buying Group being led by Council

**December** Incorporate Roadmap to Zero recommendations into mid-plan review of Climate Emergency Plan actions

Update Council on the success and lessons from supporting small businesses in Yarra to save energy, emissions, and money

**March** Update Council on the progress of the Business Renewables Buying Group being led by Council

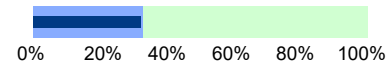
**Quarterly Progress** Council has been updated of progress of the Business Renewables Buyers Group as part of the Climate Emergency Plan mid-plan review.

### Comments

The BRBG is progressing well towards final group formation. Public recruitment is complete with 10 businesses expressing interest. We are now working with them to finalise and sign a group project Memorandum of Understanding. Once signed the external project facilitator will commence the next phase towards a group renewable energy procurement. We have had significant interest and engagement from other councils looking to replicate and/or join future projects should the pilot program prove successful and based on our lessons and recommendations.

## 1.02 Accelerating deployment of solar panels

Solar installations offer the opportunity for Yarra citizens to take charge of their 100% renewable future, however for many residents and businesses the solutions may not be simple. Council can help by focusing on specific audiences and removal of barriers.



**Branch** Sustainability

### Quarterly Milestones

**September** Provide a pathway for households and businesses looking to install solar, and promote this via usual channels

**December** Provide programs to at least one residential and commercial target audience to provide specific support for solar

**March** Brief Councillors on the opportunities to support further solar uptake

**Quarterly Progress** Council continues to develop and provide pathways for households and businesses looking to install solar including:

**Comments** -Updated webpage with useful tips, previous webinar recordings, and links for going solar provided under 'Install Rooftop Solar'

-Supported Yarra Energy Foundation's (YEF) development of a Solar for Apartments guide.

-Hosted a 'Solar for Apartments' webinar information session

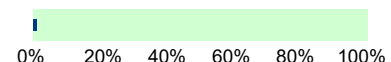
-Provided targeted support for Small-Medium businesses to install solar

-Hosted a webinar for small businesses to reduce emissions, including installing solar

-Initiated a program with YEF to target installation of solar for larger businesses /those with larger roof spaces.

## 1.03 Community batteries

Community Batteries provide an opportunity to accelerate uptake of renewable energy in Yarra . Yarra Energy Foundation are launching Australia's first inner-urban community battery in North Fitzroy in June 2022.



**Branch** Sustainability

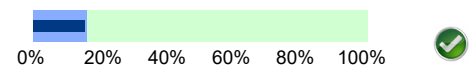
**Quarterly Milestones**

- December** Yarra Energy Foundation to brief Councillors on the performance of the first community battery installation
- March** Brief Councillors on the opportunities to support further community batteries
- June** Brief Councillors on progress towards supporting additional community batteries in Yarra
- Quarterly Progress Comments** The first community battery in Victoria was installed in North Fitzroy in June 2022. The battery was delivered by Yarra Energy Foundation with funding contributed to by the Victorian Government through its Neighbourhood Battery Initiative.

Yarra Energy Foundation will brief Councillors on its performance in the next quarter .

**1.04 Community engagement and mobilisation on climate emergency**

Council will deliver a targeted programs and activities to key sectors in our community to take climate action. This includes supporting our community to reduce individual and household carbon emissions; bringing people together to be active citizens pushing for change; and helping our community prepare for and cope with worsening climate impacts.



**Branch** Sustainability

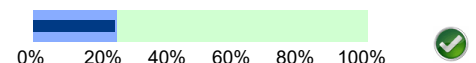
**Quarterly Milestones**

- September** Commence delivery of a new Arts and Climate Action initiative
- December** Commence delivery of a new initiative to support CALD communities in Yarra take climate action  
Work with Aged and Disability Services to embed outcomes of Health Homes project into ongoing service
- March** Complete phase 1 of the Arts and Climate Action initiative, and evaluate outcomes  
Deliver analysis and recommendations to accelerate renewable energy uptake in apartments in Yarra
- June** Complete phase 1 of a new initiative to support CALD communities in Yarra to take climate action , and evaluate outcomes
- Quarterly Progress Comments** The delivery of a new Arts and Climate Action initiative is well underway via the program titled Extraordinary Times Require Extraordinary Art. A three-part series has been developed for delivery across October-November 2022, with 30 local artists recruited to participate. Participating artists work together to build further awareness, understanding and networks, towards creating accessible, visible art which engages our community in climate action.

The first session will focus on understanding and articulating the cultural, political and social landscape we are in, and how artists respond to this, including guest speaker Chris Tamwoy who has supported the recent Our Islands, Our Home (Torres Strait 8) campaign. The second session focuses on creating art with impact, and the third session focusses on collaborations and partnerships.

**1.05 Zero carbon development**

A key action in the Climate Emergency Plan, Council is pursuing a 'zero carbon development' planning scheme amendment and developing further environmentally sustainable development guidelines.



**Branch** Statutory Planning

**Quarterly Milestones**

- September** Brief Council on the final Planning Scheme Amendment proposed in partnership with the Council Alliance for a Sustainable Built Environment (CASBE)
- December** If authorisation is provided by the Minister, commence industry and community engagement, in conjunction with CASBE  
Request Council consent for seeking 'authorisation' from Minister for Planning to place the Amendment on exhibition
- March** Undertake advocacy and engagement activities with DELWP and the Minister for Planning to support the progression of the amendment, in conjunction with CASBE

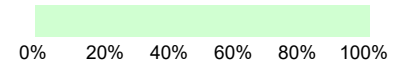
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**Quarterly Progress Comments** Council was briefed on the progress to date on 5th April 2022 and at the Council meeting in May 2022. A zero carbon development planning scheme amendment was lodged with the Minister of Planning in July in conjunction with identical amendments with 23 other Victorian Councils who have worked together with support from CASBE to share costs and to draft consistent proposed planning provisions. The authority to proceed to public exhibition and the ultimate success of the proposed amendment, rests with the Minister for Planning. Ongoing engagement with Department of Employment Land Water and Planning indicates that a letter of authorisation to proceed to public exhibition will be received during 2022.

### 1.06 Transition council buildings off gas

Council will undertake design for the renewal of building services at Richmond Town Hall . A major component of this is Heating, Ventilation and Air-conditioning (HVAC), which will include full electrification to enable retirement of the use of gas at the facility, along with renewal of lighting, power/data cabling and fire systems.



**Branch** *Building and Asset Management*

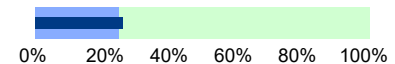
#### Quarterly Milestones

**December** Complete preliminary design  
**June** Complete detailed specification ready for tender

**Quarterly Progress Comments** Preliminary design activities commenced.

### 1.07 Sustainable fleet

In line with the Climate Emergency Plan and the Corporate Zero Carbon 2030, Council will continue to transition its fleet to a low emissions option. This will include the development of a fleet transition plan that will identify challenges and opportunities.



**Branch** *City Works*

#### Quarterly Milestones

**September** Install a further three electric charging stations at 345 Bridge Road  
**December** Complete the development of a fleet transition plan that will document in detail the steps and opportunity to transition Councils fleet to low emissions options  
**March** Identify opportunities to transition plant to low emission options and commence the process to procure  
**June** Complete the purchase of an additional four electric cars and one electric truck subject to availability

**Quarterly Progress Comments** Wiring for the installation of additional charging stations at 345 has been completed. Council has been advised that there is not sufficient power for three chargers at the site , a new dual charging point has been ordered and the installation will occur in the December quarter. An additional two dual chargers will also be installed at the rear of the Collingwood Town Hall in the March quarter .

A consultant has been engaged to develop a transition plan to move Council 's fleet to low emissions and to identify opportunities to transition plant to low emission options. This work has commenced and will be complete by December 2022.

### 1.08 Reduce organic waste

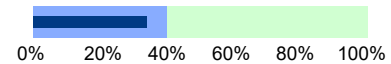
In 2020, the State Government announced that all Victorian councils would be required to provide a glass service by 2027 and a food and garden organics (FOGO) service by 2030. Council introduced its glass service in November 2020. Local processors need time to develop and prepare for the changes introduced by the State Government. This includes increasing market capacity to meet growing demand. Council is assessing its options and taking time to engage, plan and design a FOGO system that will work long term.

This year, Council will continue to investigate options for the reduction of organics from the waste stream and opportunities for community drop off points for organic material and determine the best methods to remove , and the

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best collection method to divert, organics material from landfill.



**Branch** City Works

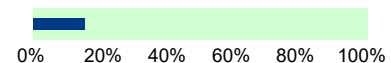
### Quarterly Milestones

- September** Commence a food waste avoidance education program  
Deliver a report to Council for approval of the preferred service model to reduce organic material to landfill, with timeframes for implementation
- December** Investigate opportunities and locations for community drop off points for organic material
- March** Determine optimum collection methods to divert organics from household waste
- June** Prepare a report and update on the roll out of new initiatives and the resultant reduction of organics to landfill
- Quarterly Progress Comments** The first stage of the food waste avoidance program, awareness raising, has commenced. This included Yarra News article and social media referring residents to Council's website for tips on how to reduce their household food waste.

A report is being developed for Council to consider a preferred service model and timing for implementation ; this will consider current market capacity, the implications of the newly released Draft Service Standards for Waste and Recycling, the implication on households and Councils financial ability to implement a new service. The report is planned to be presented to Council in the 22/23 financial year, with the timing yet to be confirmed.

### 1.09 Proudly plastic free

The Proudly Plastic Free program is a behaviour change campaign aimed at reducing the use of single use plastic packaging in food traders and educating the community on plastic waste avoidance. The whole-of-community approach aims to reduce the use of single-use plastic packaging and reduce our plastic waste footprint.



**Branch** City Works

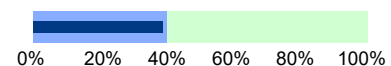
### Quarterly Milestones

- December** Distribute communications and education materials through various mediums and channels including through Eco Dev Ambassadors, and small business officers
- March** Promote materials at events hosted by Eco Dev/Sustainability and if resourcing permits, host events to highlight key businesses
- June** Prepare evaluation report and look for ongoing opportunities to support businesses to reduce waste and engage with sustainability
- Quarterly Progress Comments** Communication and education material on reducing single use plastics has been distributed ahead of schedule to businesses and event organisers. This has been through business e-news, Business Advisory Group, emails to event organisers and Y-team meetings with the assistance of Council's Economic Development and Sustainability Branches.

### 1.10 Circular economy

Council advocates and partners with the waste industry and all levels of government to develop circular economy solutions, encouraging innovative and new technologies.

Council will show leadership by developing an organisation wide Circular Economy Policy and Action Plan . This includes the procurement and management of Council's assets , goods, and services.



**Branch** City Works

### Quarterly Milestones

- September** Trial the use of recycled computers, devices, and digital technologies to support the Smart Public Housing Project



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	<p>Develop actions as part the Circular Economy Strategy 2020-30, in consultation with the commercial sector</p> <p>Work with state government to influence what is included in bin content standards</p> <p>Continue to advocate to the state government to get financial support for the delivery of kerbside reform</p>
<b>December</b>	<p>Develop and deliver a 'lending library of things' program at the libraries e.g., Cake tins, sewing machines etc</p>
<b>March</b>	<p>Develop and deliver Circular Economy training for the Executive team and Councillors</p> <p>Work with Yarra's processors and manufacturers to explore opportunities and technology to recycling problematic material</p>
<b>June</b>	<p>Work with Arts Culture and Venues to develop circular catering guidelines</p> <p>Deliver the year one actions from the Circular Economy Strategy 2020-30</p> <p>Participate in advisory and reference groups to advance the transition to a Circular Economy</p>
<b>Quarterly Progress Comments</b>	<p>Council has connected with multiple industry stakeholders around recycled device opportunities including Work Ventures (Australia's leading IT social enterprise), Reboot IT and Enable. In April 2022, Council supported the Enable Yarra Tram Device Collection Campaign through the Smart Public Housing Project Working Group - being Yarra CityLab, Yarra Libraries, Economic Development, NBN, Belgium Avenue Neighbourhood House (BAHN), Kangan Institute and Carringbush Adult Education. A device drop-off point was established at BAHN, with the incoming devices being sent to Enable to be data wiped and refurbished for on-sale to the community. The Working Group negotiated a 30% discount for public housing residents to purchase A-Grade refurbished laptops. More recently, Yarra Libraries has been working with LiteHause International (digital learning NFP based in QLD) and Yarra's IS Branch around recycling of council devices. A pilot has been established with LiteHaus for 100x council devices to be data-cleansed at no charge, with the recycled devices being linked to Connected Programs at the new Richmond Community Hub. This pilot and case study will be used to advocate for funding and grants to support an ongoing partnership with LiteHaus.</p> <p>As part of the development of the draft Circular Economy Strategy action plan, consultation with the commercial sector included a survey, pop up sessions and officers attending a Business Advisory Group meeting.</p> <p>Council has built relationships with relevant stakeholders across the industry to influence the State Governments standard bin content list. This has occurred through attending forums such as Department of Environment Land Water and Planning consultations, Food and Glossary Council industry supply chain tour, inviting industry representatives to present to Council's Technical Advisory Group.</p> <p>Council continues to advocate for financial support from State Government to support for the delivery of kerbside reform.</p>

## 2 . Social equity and health

Yarra’s people have equitable access and opportunities to participate in community life . They are empowered, safe and included.

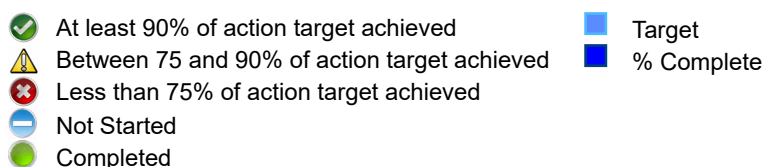
### Strategies

Council’s work to achieve this Strategic Objective includes the following strategies:

1. Celebrate, respect and embrace Wurundjeri Woi Wurrung, Aboriginal and Torres Strait Islander people and heritage, and reflect this in our decision-making, services and activities
2. Build a more resilient, inclusive, safe and connected community, which promotes social, physical and mental wellbeing (MPHWP)
3. Support vulnerable communities and residents of public housing to thrive in the community
4. Work to reduce the harms associated with the use of alcohol , illicit drugs, gambling and tobacco (MPHWP)
5. Celebrate and respect culturally vibrant and socially diverse communities
6. Leverage opportunities and advocate for increased access to public, social and affordable housing stock in new and significant developments
7. Work actively to prevent and respond to gendered violence and all forms of violence by addressing known contributors to violence and promoting a gender equitable, safe and respectful community (MPHWP)

The following actions are being undertaken in 2021/22 to work toward achieving Council’s Strategic Objective; Social equity and health.

### Action Progress Summary



Action	Start Date / End Date	Progress	Status
2.01 Collingwood College early childhood centre build	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	Not Started
2.02 Collingwood Town Hall Precinct Community Hub Project	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	Less than 75% of action target achieved
2.03 Delivering health and wellbeing activities	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	At least 90% of action target achieved
2.04 Supporting and engaging children and young people	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	At least 90% of action target achieved
2.05 Active and Healthy Ageing Strategy and Action plan 2021-23	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	Between 75 and 90% of action target achieved
2.06 National aged care reforms	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	Less than 75% of action target achieved
2.07 Supporting urban agriculture	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	At least 90% of action target achieved
2.08 Promote initiatives to celebrate Yarra’s cultural diversity	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	At least 90% of action target achieved
2.09 Supporting our LGBTIQA+ community	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	At least 90% of action target achieved

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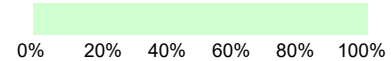
Action	Start Date / End Date		
2.10 Social and affordable housing	01/07/22 30/06/23	0% 20% 40% 60% 80% 100%	
2.11 Supporting vulnerable communities with access to digital resources	01/07/22 30/06/23	0% 20% 40% 60% 80% 100%	

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## 2.01 Collingwood College early childhood centre build

In partnership with the State Government and Collingwood College, Council will refurbish and re-purpose a set of dis-used buildings on the grounds of Collingwood College. This will provide two kindergarten rooms, playgroups space with occasional care; and an allied health and family service meeting rooms. This will offer greater capacity for the community to access early childhood education programs including 3 and 4 year old kindergarten, extended day care, occasional care and kinder vacation care. The building will offer a single integrated location for families to access integrated early childhood education, health and family services.



**Branch** *Building and Asset Management*

### Quarterly Milestones

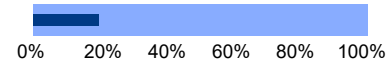
**March** Commence construction

**Quarterly Progress** Action not scheduled to be reported on until the third quarter.

### Comments

## 2.02 Collingwood Town Hall Precinct Community Hub Project

Council has commenced investigations into the Collingwood Town Hall precinct to establish a people and services focused community hub.



**Branch** *Social Strategy and Community Development*

### Quarterly Milestones

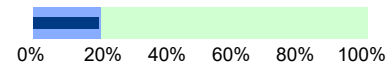
**September** Present a report to Council proposing recommendations for next steps

**Quarterly Progress** A report on the initial investigation findings was presented in the last quarter to the Executive and additional research is currently being undertaken by officers.

### Comments

## 2.03 Delivering health and wellbeing activities

The Operational supplement: Health and Wellbeing Activities details the actions Council will deliver towards achieving the Municipal Health and Wellbeing Plan strategies and initiatives as incorporated in the Council Plan 2021-25. Work includes harm minimisation for people who use illicit drugs, gambling harm reduction, research into alcohol-related cultures and harm, research and collaboration with stakeholders and promoting community safety and inclusion.



**Branch** *Social Strategy and Community Development*

### Quarterly Milestones

**September** Support the State Government in the roll out of the public intoxication health-based response within the City of Yarra

**December** Produce a new report related to syringe and cleansing data trends in Yarra  
Utilise accessible data, including the 'Yourground' data collected in 2021, to inform projects and upgrades within Yarra and apply for funding to trial interventions in specific environments

**March** Conduct an initial review into the first year of the local law around public street drinking.  
Proactively scope and pursue relevant grant and partnership opportunities, particularly those provided by the State Government

**Quarterly Progress** Council supported the State Government roll out of the public intoxication health-based response within the City of Yarra through the following initiatives:

- Comments**
- The trial of the health model officially commenced in Yarra on 21 July 2022.
  - Yarra has supported the trial by providing information about local services and demographics, and facilitating operational parking permit applications for the outreach vehicles.
  - Some of the early observations by cohealth's outreach team are that:

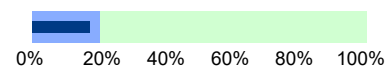
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- the average age of people engaging with the service is currently 25–35,
  - some poly-substance use was present but nothing substantial,
  - many of the people engaging were in groups; and
  - almost all of the intoxicated people who have engaged with the service are not local Yarra residents .
- On 9 September the Salvation Army launched the sobering up service, called the Safe Place, which is on Gertrude Street, and it became operational approximately a fortnight after that.
  - Officers continue to monitor the trial closely, through participation in the Department of Health's Implementation Working Group, which convenes fortnightly.

### 2.04 Supporting and engaging children and young people

Activities delivered across Family, Youth and Children's Services for children and young people to participate in decision making and advocacy to promote positive connections in Yarra .



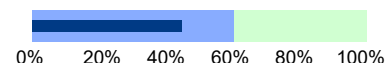
**Branch** *Family Youth and Childrens Services*

#### Quarterly Milestones

- September** Review and update of Council's Strategy for children and young people (0-25 Plan) reflects community aspirations to support promotion of positive social connections for children, young people and parents, and caregivers
  - December** Provide leadership and development opportunities to young people to help build their advocacy skills, confidence, knowledge, and networks
  - March** Form children's committees in all education and care centres managed by Council  
Implement the Phoenix Cups project in Children's Services to provide a positive psychology approach to working with children emphasising equity, child mental health and wellbeing and trauma informed practice
  - June** Strengthen the voice of the child in family support services through child friendly feedback tools in the service practice
- Quarterly Progress Comments** Review of the 0-25 Plan is on-going through the monitoring of participation rate and feedback in the review of programs and activities delivered to ensure on-going aligned with Councils Strategy for children and young people (0-25 Plan). To date these included:
- Parent education: Smalltalk home visiting program, Tuning Into Kids and online parent information sessions (Healthier Masculinities, Nutrition, Sexuality and Health Education) – 120 parents
  - Therapeutic intervention for approximately 150 children across 4 sites through community partnership with ACU speech pathology students and LaTrobe University art therapy students .
  - Youth Group Programs at Yarra Youth Hub, Richmond Youth Hub and Fitzroy Library had 399 participants.
  - EOI was advertised for the Youth Advocacy Group for the Yarra Voice Program with 10 applications received in the first week.

### 2.05 Active and Healthy Ageing Strategy and Action plan 2021-23

The Active and Healthy Ageing 2020-22 Action Plan provides strategic actions to ensure our residents aged 50+ remain engaged, active, and independent. The actions for 2022-23 will be revised, to align with new and emerging priorities and needs as we emerge from COVID-19 (in particular, supporting and enabling older residents to reconnect post Covid-19). With a specific focus on our most vulnerable community members (Seniors groups, including CALD), we will support people with dementia and their carers, and work with the community to implement initiatives that leverages resources and engages community to address social isolation.



**Branch** *Aged and Disability Services*

#### Quarterly Milestones

- September** Implement the Seniors Health and Wellbeing project- engaging community in café style conversations and community connectors  
Re-establish Dementia alliance group post Covid-19  
Consult with service users to identify preferred option/s regarding annual Seniors Festive celebration  
Re-establish and coordinate the Companion Animal program utilising a volunteer support model
- December** Implement mapping of community assets and training of community connectors as part of the Seniors Health and Wellbeing project

## Council Plan 2021-25 : Year 2

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Conduct annual aged and disability services sector planning forum  
Deliver Seniors Festive Season celebration

**Quarterly Progress Comments** The self-directed online training program for engaging community in café style conversations was completed by 12 participants while the last session of Guide training (8-10 participants) will take place in October. Engagement with senior groups and local residents in Collingwood has commenced.

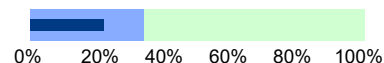
Council reached agreement with Dementia Australia to refocus on multicultural groups and gauge interest in the Alliance being more of a support network.

Planning for the service user consultation has been completed with Bicultural Liaison Officers engaged to ring a number of clients asking set questions from early to mid-October on their preferences for the annual seniors festival celebration. An internal working group from within the Aged and Disability Branch will meet end of October and determine activities to be offered based on client feedback.

All policy and processes associated with the Companion Animal program have been completed including risk management review and the position description for the Positive Ageing Program officer position. Recruitment for the position is nearing completion. Once appointed this officer will recruit volunteers and match to six clients on waiting list as well as undertake promotion of the program in Yarra.

### 2.06 National aged care reforms

The National Aged Care reforms are expected to commence in full by 1 July 2023. Across 2022-2023, Council will finalise its role in the new Support at Home program and existing State based Home & Community Care program for Young People. This will include the range of services Council provides directly and areas of re-investment. A key focus will include ensuring residents and service users are supported across this transitional period.



**Branch** *Aged and Disability Services*

#### Quarterly Milestones

**September** Advocate for quality and accessible aged care services, inclusive of people at risk of isolation and homelessness, people from CALD backgrounds, people requiring mental health support, or otherwise vulnerable, as part of the final design of the national Support at Home program  
Determine Council's position on service delivery under the new Support at Home program (home care and home maintenance; meals services; social support; community transport, assessment)  
Identify areas for re-investment and/or re-orientation of service focus

**December** Implement any short (to 30 June 2023) or long term (post 1 July 2023) changes resulting from Council decisions  
Provide advice and information to residents and clients as the new Support at Home program roll-out occurs, including access to advice and service options  
Work with the State Department on service options under the Home and Community Care Program for Young People

**March** Provide transitional support to residents and clients as they move to the new program (as either users of Council services or in moving to another provider of choice)  
Implement changes required to deliver the Support at Home Program post 1 July 2023

**June** Continue to support residents and clients, including offering transitional support, to assist in navigating and accessing services under the new national program

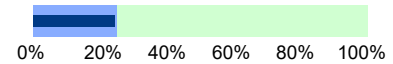
**Quarterly Progress Comments** Council has actively participated in providing advocacy and feedback on the Aged Care reforms and proposed Support at Home Program to the Federal Government via available consultation processes including surveys, workshops and sector meetings

Decisions on service provision options for Home Care and Home Maintenance by Council have been paused following the announcement from the Federal Government of its intention to extend the Commonwealth Home Support Program funding agreement until 30/6/2024. Significant work has been undertaken to understand and inform Council on the current options available.

The Aged and Disability Service Branch continues to undertake regular planning workshops to explore and identify opportunities within the Yarra community and Aged Care sector that align with Council's Active & Healthy Ageing and Access and Inclusion strategies.

**2.07 Supporting urban agriculture**

Deliver actions outlined in the Urban Agriculture Strategy 2019-2023 to support the community to grow, produce and share food as part of a healthy and resilient food system that is better for the climate.



**Branch** *City Works*

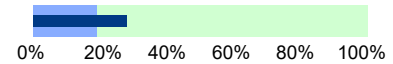
**Quarterly Milestones**

- September** Promote and run an online Community Growing Spaces workshop for residents interested in applying for a planter box, productive tree, or laneway garden
- December** Promote and run an online Community Growing Spaces workshop for residents interested in applying for a planter box, productive tree, or laneway garden
- March** Share and promote the 'stories' of community growing spaces via Yarra's communication channels to demonstrate the variety of growing spaces available to participate in
- June** Deliver three My Smart Garden Workshops that informs a holistic approach to 'smarter' and more sustainable home gardening across five elements, including food, shelter, waste, water, and habitat

**Quarterly Progress Comments** Council has developed and delivered the first of 6 community growing space workshops to residents interested in applying for a planter box. Five more will be rolled out during the year.

**2.08 Promote initiatives to celebrate Yarra's cultural diversity**

Deliver initiatives that promote and celebrate the cultural richness of Yarra's community and are developed in direct response to the history of Yarra, the environmental conditions and respond to the aspirations and values of our community. There is a focus of Aboriginal and Torres Strait Islander arts, culture and community, on cultural diversity and on the unique creative community that works and lives in Yarra.



**Branch** *Arts, Culture and Venues*

**Quarterly Milestones**

- September** Deliver a range of events including Leaps and Bounds Music Festival and Gertrude Projection Festival  
Support events via Council's arts grants program
- December** Deliver Johnston Street Fiesta and Christmas Program  
Deliver Yarra Libraries programs/events celebrating cultural diversity  
Deliver Social Strategy and Community Development programs/events celebrating cultural diversity
- March** Deliver New Year's Eve Program, Lunar Festival and Summer Music Program
- June** Deliver Sorry Day event (26 May)  
Deliver Reconciliation Week events (May/June)  
Celebrate Smith Street Dreaming (June)  
Deliver Yarra Libraries programs/events celebrating cultural diversity  
Deliver Social Strategy and Community Development programs/events celebrating cultural diversity

**Quarterly Progress Comments** A month-long music festival showcasing home-grown artists and local hospitality venues. Leaps and Bounds featured performers from across Australia as well as overseas, spanning rock and electronica to jazz and classical.

The 2022 event featured:

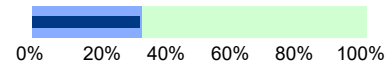
- 94 Gigs
- Over 500 local artists
- 4 international artists
- 7 First Nations Events
- 8 Record Store Events
- 36 local venues

The Gertrude Street Projection festival was successfully delivered in July.

Council supported a range of arts and cultural events, including exhibitions, workshops, events and shows through its art grants program.

## 2.09 Supporting our LGBTIQ+ community

Yarra is committed to creating an inclusive community and valuing the strength of our diversity . Council will continue to actively work to reduce barriers so that all residents can participate in the community and access services and information by facilitating the rainbow advisory committee, implementation of the LGBTIQ+ Strategy 2021-24, and coordinating/facilitating any activities or actions that arise as a result. We will also conduct an inclusive Gym and Swim event targeted to the LGBTIQ+ community and their allies to provide a safe and welcoming space to learn to swim, relax, and participate in aquatic, gym and group exercise activities.



**Branch** *Social Strategy and Community Development*

### Quarterly Milestones

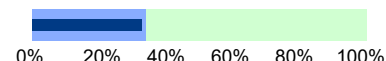
- September** Establish cross-organisational event management planning team for swim event  
Report on the visibility campaign
- December** Undertake consultation with identified user groups and relevant committees to inform event planning
- March** Report on the Pride and MidSumma events
- June** Hold inclusive Gym and Swim event at a Yarra Leisure venue  
Report on the IDAHOBIT event
- Quarterly Progress Comments** Council have scheduled the annual “Pride Night” at the Collingwood Leisure Centre for early 2023; which is an open event to celebrate the LGBTIQ+ communities engagement with our services. Council’s Sportsgrounds and Facilities Allocations Policy, endorsed in 2022, has a core objective to drive inclusive and diverse participation in community sport in Yarra .

Yarra launched a visibility campaign which included :

- The launch in May 2022 of a visual identity for ‘Rainbow Yarra’ in the form of a logo which can be used across all digital and print platforms.
- Commencement of a Video Campaign for LGBTIQ+ with intersecting identities. Video 1 launched on Wear it Purple Day 26 August 2022. Video 2 launched on Bi-visibility day 25 September. Video 3 will go live on Trans awareness week 13-19 November 2022.
- Development of a ‘Rainbow Yarra’ page on the Yarra website to house all the LGBTIQ+ external engagement has commenced.

## 2.10 Social and affordable housing

Council will progress the strategic directions of the Social and Affordable Housing Strategy , which includes providing an annual update on outcomes and actions for the year. Advocacy along with cooperation, coordination and communication with stakeholders is also a significant undertaking.



**Branch** *Social Strategy and Community Development*

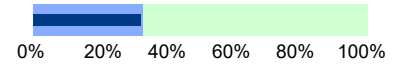
### Quarterly Milestones

- September** Facilitate the Yarra Housing and Homelessness Network meetings and report back on emerging issues and themes
- December** Provide annual update on activities associated with the progress of the Strategic Directions of the Social and Affordable Housing Strategy
- March** Attend and participate in external meetings including the InterCouncil Affordable Housing network meeting and report back on emerging issues and themes
- Quarterly Progress Comments** Council officers facilitated the quarterly meetings of the Yarra Housing and Homelessness Network as a networking and knowledge sharing platform for local health, homelessness and community service providers.  
  
It is broadly agreed that networking and information exchange, and the opportunity to hear from guest speakers in the sector, were valuable to those attending. Throughout the past year guest speakers have presented and led discussions on topical themes, such as health outreach, the functional zero approach to homelessness, the Victorian public intoxication reforms, and legal support for people experiencing homelessness.



**2.11 Supporting vulnerable communities with access to digital resources**

Supporting the Yarra CALD Community, getting connected with services, wellbeing activities, job skills, resume help and bridging the Digital Divide for our vulnerable communities. Seek opportunities to bridge the digital divide by providing public housing residents with access to critical digital resources.



**Branch** City Works and Assets

**Quarterly Milestones**

- September** Engage with stakeholders to inform library program activities  
Work in partnership with the Department of Families, Fairness and Housing and Homes Victoria, to facilitate the installation of a smart bench at Collingwood Housing Estate - providing free device charging and Wi-Fi to enable everyone to access the internet and digital services
- December** Report on the number of library programs and participants
- March** Engage with key education providers around the potential for developing inclusive digital programs, and the provision of industry-led digital technician training for public housing communities
- June** Report on the number of library programs and participants  
Explore opportunities to establish a Community Connections Hub to link public housing communities with digital literacy programs and first-language training, fit-for-purpose hardware and devices, and pathways guidance to help individuals prepare for, find and create jobs in the digital economy
- Quarterly Progress Comments** Council Library services have continued to do extensive outreach with our more vulnerable community members by working closely with our partners, including monthly markets (Atherton Gardens, Collingwood Neighbourhood House, Richmond Housing Estate). We have developed weekly digital outreach programs being held in partnership with Carringbush Adult education and Belgium Avenue Neighbourhood House, which includes a combination of staff and library volunteers, delivering access to one-on-one digital help, portable wifi, portable devices and train the train programs. We also promote online library resources where applicable.

Our partner, NBN Co, has provided digital information sessions on scams, phishing and other online safety tips and support.

We have also continued our partnership program and Yarra's Aged and Disability Services branch with a carer/device program; this is a government funded program that provides devices to carers free of charge and the library team do one on one digital setup and support for the carer to be able to access and personalise the clients device.

Council has worked closely with Homes Victoria to identify a smart bench installation site at the Collingwood Housing Estate, with the Harmsworth Reserve basketball court being selected. The smart bench has been ready for installation since July 2022, however has been dependent on Homes Victoria's progression of site works including the redevelopment of the basketball court. Homes Victoria have scheduled the bench installation into their works program for November 2022. Homes Victoria have also recognised Council as one of their delivery partners for the basketball court upgrade, including Yarra in a permanent plaque being fixed at the site.

### 3 . Local economy

Yarra’s neighbourhoods and major activity centres, nightlife and employment precincts are thriving, accessible and connected. They support and inspire diverse creative communities, cultural activities, businesses, and local employment.

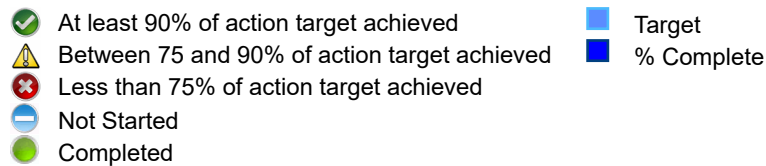
#### Strategies

Council’s work to achieve this Strategic Objective includes the following strategies:

1. Support Yarra’s employment precincts and drive economic development opportunities
2. Revitalise local retail, arts and culture and night-time economy to enhance Yarra as an economic destination and extend our reach through partnerships and advocacy
3. Support and encourage innovative and entrepreneurial activities across Yarra’s employment precincts
4. Facilitate local partnerships which create and promote a range of learning, employment and other pathway opportunities for businesses, workers, and residents
5. Manage access, safety and amenity to enhance people’s experience when visiting Yarra (MPHWP)

The following actions are being undertaken in 2021/22 to work toward achieving Council’s Strategic Objective; Local economy.

#### Action Progress Summary



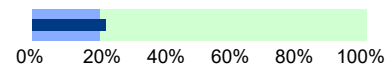
Action	Start Date / End Date	Progress	Status
3.01 Promote arts and culture within Yarra	01/07/22 / 30/06/23	<div style="width: 20%; background-color: #0070C0; border: 1px solid black;"></div> 0% 20% 40% 60% 80% 100%	<span style="color: green;">✔</span>
3.02 Commercial vacancy project	01/07/22 / 30/06/23	<div style="width: 60%; background-color: #0070C0; border: 1px solid black;"></div> 0% 20% 40% 60% 80% 100%	<span style="color: green;">✔</span>
3.03 Supporting new business	01/07/22 / 30/06/23	<div style="width: 85%; background-color: #0070C0; border: 1px solid black;"></div> 0% 20% 40% 60% 80% 100%	<span style="color: green;">✔</span>
3.03 Understanding community perception of safety	01/07/22 / 30/06/23	<div style="width: 40%; background-color: #0070C0; border: 1px solid black;"></div> 0% 20% 40% 60% 80% 100%	<span style="color: green;">✔</span>

## Council Plan 2021-25 : Year 2

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### 3.01 Promote arts and culture within Yarra

Council will work to safeguard Yarra's artists' future by providing access to affordable creative spaces , more public art opportunities and supporting artists to develop new skills, build connections and increase innovations through a community of practice. We will continue to provide a range of creative spaces for artistic practice that responds to the needs of the arts community, to ensure that Yarra remains an accessible home for artists .



**Branch** *Arts, Culture and Venues*

#### Quarterly Milestones

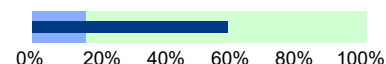
- September** Complete the public artwork for the Jack Dyer Pavilion  
Complete the Edinburgh Gardens plinth installation (2 year temporary work)
- December** Complete the public artwork for the Mary Rogers Pavilion  
Complete the public artwork for the Cambridge Street reserve expansion  
Complete a review of the Events in Public Spaces policy  
Deliver a fundraising and awareness raising event for the Room to Create Fund
- March** Complete the trial of a discounted use scheme for community facilities to creative practitioners  
Determine the future of the artist studios at the Collingwood Yards , a partnership with the Lord Mayors Charitable Foundation
- June** Progress report on the Creative Neighbourhoods Partnerships Pilot project funded by the Victorian Government  
Complete the public artwork for the new Otter Street Park

**Quarterly Progress** The artwork plinth by Steaphan Rhall's titled Tanderrum was installed at Edinburgh Gardens .

**Comments** The Jack Dyer Pavilion artwork was completed ahead of schedule and unveiled in April 2022

### 3.02 Commercial vacancy project

Develop an accessible information platform to enable potential business operators to locate vacant properties that may suit their business needs by providing information on the current overlays, required licenses and approvals for the property.



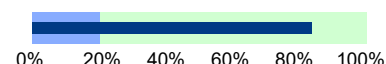
**Branch** *City Strategy*

#### Quarterly Milestones

- September** Develop an example of an accessible information platform that can be shared amongst stakeholders
- December** Finalise the design of the platform, complete user testing, and deliver a fully functioning site  
Provide updates to the funding agency
- March** Commence a three month marketing campaign to promote the platform  
Partner with the City of Port Phillip to jointly launch the platform
- June** Present platform to Department of Treasury and Finance and Department of Jobs Precincts and Regions, and suggest roll out to inner metro councils
- Quarterly Progress** Development of two accessible information platforms has commenced, this will be followed by user acceptance testing, and then a marketing and promotional campaign that will run from November 2022 – March 2023. The information platforms will provide potential business operators access to locate vacant properties that may suit their business needs.

### 3.03 Supporting new business

Develop opportunities for improving support and assistance to businesses through improvement in the development approvals process.



**Branch** *City Strategy*

#### Quarterly Milestones

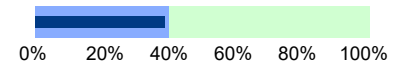
## Council Plan 2021-25 : Year 2

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<b>September</b>	Commence discussion with the business community to better understand frustrations with current planning processes and other approval processes
<b>December</b>	Develop Information Sheets on appropriate locations for signage placement on heritage buildings and paint colours
<b>March</b>	Integrate the 'Better Approvals Process' with the Property and Rating system to allow more streamlined referral processes to occur and enable better and clearer advice to potential new businesses. Draft review of improvements that could be made to the current process to facilitate business approvals
<b>June</b>	Implement new processes
<b>Quarterly Progress Comments</b>	Engagement with the business community around the Planning and Permit process has occurred via a dedicated Business Advisory Group meeting in September, and via the business newsletter sent to all businesses who subscribe (17,000) inviting feedback on their own personal experiences acquiring permits.

### 3.03 Understanding community perception of safety

Activities include internal research and cooperation with stakeholders to investigate localised data and recognise new opportunities to partner on interventions which seek to improve community safety (particularly perceptions of safety) within our community, especially to avoid the exclusion of members of our community.



**Branch** *Social Strategy and Community Development*

#### Quarterly Milestones

<b>September</b>	Collaborate with local stakeholders and attend/facilitate relevant networks including Local Safety Reference Group, Yarra Drug and Health Forum, Edinburgh Gardens and Smith Street working groups, and the Engage North Richmond reference groups Support Department of Health and Department of Families, Fairness and Housing in an education and awareness campaign in relation to appropriate responses to illicit drug use impacts
<b>December</b>	Produce a report related to public amenity and cleansing (including syringes) to assist the State Government with the MSIR evaluation
<b>June</b>	Deliver the Safe and Liveable Victoria Street project by conducting an evaluation of the intervention Investigate and analyse Annual Customer Satisfaction Survey results related to perceptions of safety in Yarra including locations of interest and themes of concern
<b>Quarterly Progress Comments</b>	Council continues to collaborate with local stakeholders on local safety including: <ul style="list-style-type: none"><li>Local Safety Reference Group convenes quarterly, in September Luke Saliba, Manager Commissioning and Engagement, Public Intoxication Reforms from the Department of Health presented to the group on the public intoxication reform health-model trial.</li><li>The Yarra Liquor Forum was last held in September and continues to show a high level of engagement from the sector, with good feedback and attendance rates.</li><li>Senior officers attend the Engage North Richmond group and an associated subgroup</li><li>Officers attend the Smith Street Working Group as relevant to provide updates on homelessness engagement.</li></ul>

Stakeholder consultations have been completed for development of a community resource to provide information on immediate outreach support available for people who are alcohol or drug affected, or who are having a mental health episode

- A downloadable, double-sided A4 PDF resource will be designed that service providers can print as needed and for a quick reference fridge magnet that would have a QR Code that points to the PDF (in multiple languages).
- The resource will be translated into key community languages.
- Officers continue to liaise with Department of Health and Department of Families Fairness and Housing on this project.

#### 4 . Place and nature

Yarra's public places, streets and green open spaces bring our community together. They are planned to manage growth, protect our unique character and focus on people and nature.

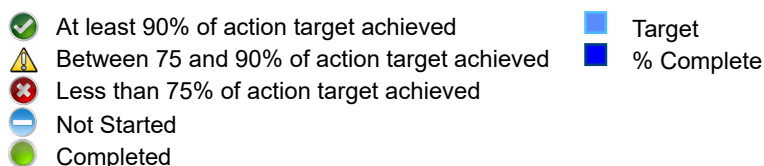
##### Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

1. Create safe, accessible active spaces that provide diverse physical activity opportunities for the whole community (MPHWP)
2. Plan and manage community infrastructure that responds to growth and changing needs
3. Protect and enhance the biodiversity values, connectivity and resilience of Yarra's natural environment
4. Protect, promote and maintain our unique heritage and ensure development is sustainable
5. Encourage people to connect with Yarra's natural and cultural heritage and prioritise the voices of traditional owners

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Place and nature.

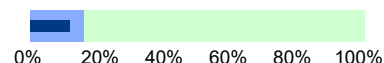
#### Action Progress Summary



Action	Start Date / End Date	Progress	Status
4.01 Cremorne Urban Design Framework	01/07/22 / 30/06/23	~15% complete (Target 20%)	⚠
4.02 Cambridge Street reserve expansion and new Otter Street park	01/07/22 / 30/06/23	0% complete	⏸
4.03 Brunswick Street oval precinct redevelopment – Edinburgh Gardens	01/07/22 / 30/06/23	~35% complete (Target 40%)	⚠
4.04 Yambla Steet Pavilion and public toilets renewal – Quarries Park	01/07/22 / 30/06/23	0% complete	⏸
4.05 Direct seeding and cultural burning	01/07/22 / 30/06/23	~15% complete (Target 20%)	✘
4.06 Community based education, awareness and nature engagement program	01/07/22 / 30/06/23	~35% complete (Target 40%)	✔
4.07 Greening Yarra to support biodiversity and increase tree canopy	01/07/22 / 30/06/23	~25% complete (Target 30%)	✔

#### 4.01 Cremorne Urban Design Framework

This framework aims to support redevelopment that contributes to Cremorne as a mixed-use area, while supporting strategic aims to develop employment opportunities in the area. It will assist in identifying physical improvements to public transport, roads, footpaths and parks.



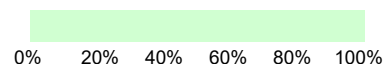
**Branch** *City Strategy*

##### Quarterly Milestones

- September** Present draft UDF to Council to be considered for consultation
- December** Develop draft Design and Development Overlay planning scheme provisions
- March** Brief Councillors on a program to implement the adopted UDF actions  
Report back to Council on submissions on UDF and seeking adoption of UDF  
Seek Council resolution to request the for Minister for Planning approve interim controls and authorise the preparation of permanent controls
- June** Brief Councillors on progress
- Quarterly Progress Comments** A draft Urban Design Framework has been developed and is scheduled to go to the Council meeting in late October for consideration and endorsement to go on display for public consultation.

#### 4.02 Cambridge Street reserve expansion and new Otter Street park

Council will continue work to expand the Cambridge Street Reserve and build a new park at Otter Street. This project is part of the State Government’s Suburban Parks Program .



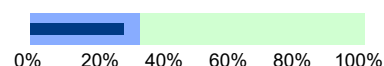
**Branch** *City Strategy*

##### Quarterly Milestones

- December** Commence Cambridge Street construction  
Complete Cambridge Street construction
- March** Commence Otter Street construction
- June** Complete Otter Street construction
- Quarterly Progress Comments** The Tender for construction for Cambridge Street has concluded and the evaluation process has commenced. The construction tender for Otter Street is aimed to be released in November.

#### 4.03 Brunswick Street oval precinct redevelopment – Edinburgh Gardens

This project will redevelop the sporting and community facilities in the immediate vicinity of the Brunswick Street Oval (WT Peterson Community Oval) within Edinburgh Gardens, North Fitzroy, along with improvements to the landscaping and civil infrastructure in the area. Subject to Council approval of the revised design and provision of a funding agreement by the State, in 2022/23 Council will commence Stage 1 of the project for the construction of a new Sports Pavilion.



**Branch** *Building and Asset Management*

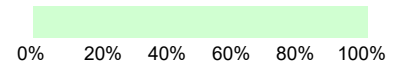
##### Quarterly Milestones

- September** Lodge planning and heritage approval applications
- March** Award Stage 1 tender
- June** Commence Stage 1 contractor on site
- Quarterly Progress Comments** The planning application for the redevelopment was lodged in early August . Preparation of the heritage application is in progress and well advanced, and is expected to be lodged by the end of October 2022.

**4.04 Yambla Steet Pavilion and public toilets renewal – Quarries Park**

This project will renew the Yambla Street Pavilion and public toilets at Quarries Park , with a modern, accessible and environmentally sustainable facility supporting increased sports participation in particular by females and juniors, as well as providing a venue suitable for general community uses. This project has \$500K of funding provided by the State Government World Game Facilities Fund.

In 2022/23 Council will commence construction of the replacement facility, with completion due in the second half of 2023.



**Branch** *Building and Asset Management*

**Quarterly Milestones**

**March** Award tender

**June** Commence contractor on site

**Quarterly Progress** Action scheduled to commence in third quarter.

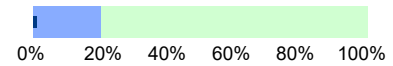
**Comments**

**4.05 Direct seeding and cultural burning**

Partner with Yarra’s Bushland Contractor and Wurrundjeri Woi Wurrung Narrap Team to adopt innovative integrated bushland management approaches to achieve cost effective and efficient bushland management and site -specific targets including:

- reduction in weed cover,
- improvement in overall resilience, functionality, and sustainability,
- increase in a sites Ecological Vegetation Class (EVC) structure and species richness (aka. habitat hectare condition rating).

Novel management approaches will align with the Yarra Nature Strategies goal to increase the diversity , connectivity and resilience of Yarra’s natural environment. Two such approaches include broad scale direct seeding and cultural burning to heal country.



**Branch** *City Works*

**Quarterly Milestones**

**September** Undertake a pre-burn habitat hectare assessment of the spring ecological cultural burn site.

**December** Deliver a spring ecological cultural burn in the endangered Plains Grassy Woodland EVC in Burnley Park to heal country, in conjunction with the Wurrundjeri Woi Wurrung Narrap Team  
Implement 2000m2 of spring direct seeding in Halls Reserve to reinstate endangered Plain Grassy Woodland and Escarpment Shrubland EVCs.

**March** Undertake a post-burn habitat hectare assessment of the spring ecological cultural burn site

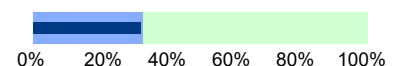
**June** Implement 2000m2 of autumn direct seeding in Halls Reserve to reinstate endangered Plain Grassy Woodland and Escarpment Shrubland EVCs

**Quarterly Progress** The pre-burn habitat assessment did not commence this quarter but is scheduled to commence at the end of Spring.

**Comments**

**4.06 Community based education, awareness and nature engagement program**

Deliver actions outlined in the Yarra Nature Strategy Action Plan 2020-2024. The aim is to plant 2500 local indigenous plants to reinstate the endangered Plains Grass Woodland Ecological Vegetarian Classes . A key action in the plan Waterwatch which is a citizen science program that aims to raise knowledge in the community about catchments, aquatic biodiversity and waterway pollution issues.



**Branch** *City Works*

## Council Plan 2021-25 : Year 2

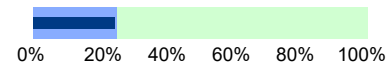
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### Quarterly Milestones

<b>September</b>	Assist Fitzroy North Primary School to deliver their successful Urban Microbats Grant Deliver the 2022 National Tree Day Community Event at Hardy Gallagher Reserve on 31 July 2022
<b>December</b>	Design an online communication program for nature-focused news, initiatives and interactions
<b>March</b>	Deliver two Microbat evenings to connect the community with nocturnal native mammals and record Microbat species richness during summer
<b>June</b>	Compile results of community frog watch observations held throughout the year Expand Yarra's Gardens for Wildlife Program to include 100 households in 2022/23
<b>Quarterly Progress Comments</b>	Council delivered a presentation on Microbats to the Fitzroy North Primary School to assist them in the delivery of their community grant.  National Tree Day community event was held at Hardy Gallagher Reserve with 4000 plants installed by volunteers.

### 4.07 Greening Yarra to support biodiversity and increase tree canopy

The Greening Yarra Program aims to reduce the urban heat island effect through the planting of trees, shrubs and grasses to increase the tree canopy cover to improve liveability, and overall biodiversity values within Yarra. Council will undertake a 5-year measure and map of tree canopy cover to determine progress on the Urban Forest Strategy targets.



**Branch** *City Strategy*

### Quarterly Milestones

<b>September</b>	Plant 60 advanced local provenance trees species of 6 different species in open space park and reserves areas Complete main planting season for new trees
<b>December</b>	Plant 40 advanced local provenance trees species of 6 different species in open space park and reserves areas Commence tree cover canopy measurement
<b>March</b>	Complete tree cover measurement and brief Councillors
<b>June</b>	Plant a minimum of 10,000 locally indigenous plant species Consolidate and reinstate areas of strategic biodiversity Complete mapping of the tree canopy coverage and infrared imaging
<b>Quarterly Progress Comments</b>	While Council planted 60 advanced local provenance trees in open space, parks and reserves there were only 5 species available at the time for planting.  All street tree planting for the 2022 autumn/winter season is now complete.



## 5 . Transport and movement

Yarra’s transport network is sustainable and recognises that streets are important shared public spaces . Transport and movement is accessible, safe and well connected.

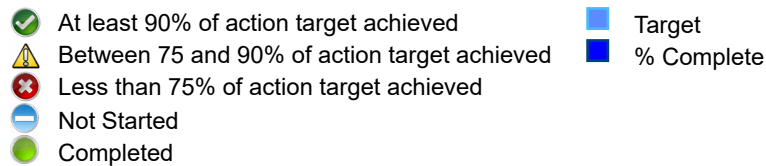
### Strategies

Council’s work to achieve this Strategic Objective includes the following strategies:

1. Lead, promote and facilitate the transition to active transport modes for people living and working in Yarra , as well as people moving through Yarra (MPHWP)
2. Advance the transition towards zero-carbon transport by 2030 throughout the municipality
3. Foster strategic partnerships and advocate to improve sustainable and active transport options, integration and accessibility
4. Create a safe, well-connected and accessible local transport network including pedestrian and bike routes through Yarra (MPHWP)

The following actions are being undertaken in 2021/22 to work toward achieving Council’s Strategic Objective; Transport and movement.

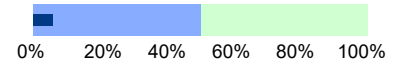
### Action Progress Summary



Action	Start Date / End Date	Progress	Status
5.01 Transport Action Plan	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
5.02 Active transport	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
5.03 Road safety studies and implementation program	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
5.04 Advocate for improved public transport	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
5.05 Support shared micro-mobility, car share and ride share schemes	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	
5.06 Parking technology improvements	01/07/22 / 30/06/23	0% 20% 40% 60% 80% 100%	

**5.01 Transport Action Plan**

The Transport Strategy once adopted by Council will provide the key principles to drive an action plan . The Action Plan will provide a list of projects over a 10 year period that will deliver improvements to active transport and sustainable transport in the municipality.



**Branch** *Strategic Transport*

**Quarterly Milestones**

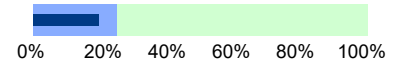
**September** Report to Council recommending adoption of the Policy section having regard to community submissions  
Subject to Council consent, exhibit the draft Actions section seeking community

**December** Report to Council post exhibition stage seeking adoption of the Actions Section having regard to community submissions  
Brief Councillors on anticipated program for next 2 years

**Quarterly Progress Comments** The Yarra Transport Strategy was adopted by Council in July 2022. The Action Plan is being developed and will be presented to Council for consideration.

**5.02 Active transport**

Yarra prioritises sustainable and active transport , to help people move safely and sustainably through and within our municipality. Planning, designing, delivering and maintaining a range of high-quality active and sustainable transport infrastructure makes walking and cycling possible as a part of everyday life.



**Branch** *Strategic Transport*

**Quarterly Milestones**

**September** Provide Councillors with a timetable for delivery of active transport projects approved in 22/23 budget allocation

**December** Update Councillors on program

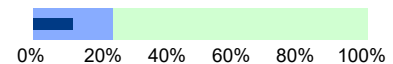
**March** Update Councillors on program

**June** Complete Year 1 actions approved in 22/23 budget and provide update to Councillors

**Quarterly Progress Comments** The Transport Action Plan is currently being developed. This will include details for projects to deliver the Transport Strategy. Projects underway this year include Somerset Street/Davison Street modal filter (complete), Scotchmer Street priority crossing lighting upgrade, and bicycle parking corrals at Moor Street and Easey Street.

**5.03 Road safety studies and implementation program**

Road Safety Studies (RSS) identify and prioritise road safety projects to make Yarra’s streets safer . RSS is our approach to manage our road infrastructure responsibly and safely; continuing work previously referred to as Local Area Place Making (LAPM). Studies and reviews will be undertaken to identify projects to address key road safety issues in Richmond and Alphington. Projects from previous LAPMS will progress to the next stage of infrastructure design and delivery in the following precincts/corridor: Carlton North (LAPM 2), Scotchmer (LAPM 3), Rose (LAPM 9), Abbotsford (LAPM 13), Clifton Hill and North Abbotsford (RSS).



**Branch** *Infrastructure Traffic and Civil Engineering*

**Quarterly Milestones**

**September** Commence Alphington precinct/corridor study  
Commence LAPM and RSS design packages

**December** Commence next stage of LAPM infrastructure delivery across each precinct  
Commence Richmond precinct/corridor study

**March** Complete Alphington precinct/corridor study

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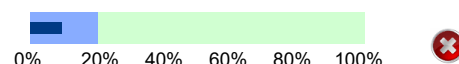
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<b>June</b>	Complete LAPM and RSS design packages Complete next stage of LAPM infrastructure delivery across each precinct Complete Richmond precinct/corridor study
<b>Quarterly Progress Comments</b>	The Alphington precinct/corridor study has not commenced. Council negotiated a co-funding agreement with Victorian School Building Authority, towards the study following their works to expand the Alphington Primary School and are currently finalising the details of the agreement. Should the study not commence in the December Quarter, the Road Safety Study for Richmond will be brought forward (and this study rescheduled to later this Financial Year).

Designs for LAPM projects have commenced and are on track.

### 5.04 Advocate for improved public transport

Advocate to State Government and agencies for increased and well-connected public transport options including DDA tram upgrades and safer cycling facilities.



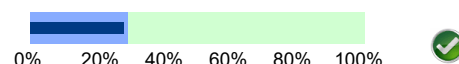
**Branch** *Strategic Transport*

#### Quarterly Milestones

<b>September</b>	Update Councillors on advocacy planned and undertaken in the lead up to the State election regarding DDA tram stop implementation and safer cycling facilities
<b>December</b>	Following State election, meet with senior DoT officials to discuss opportunities
<b>March</b>	Develop further advocacy for lead up to State budget Meet with State Government officials to advocate and discuss opportunities
<b>June</b>	Update Councillors on advocacy undertaken
<b>Quarterly Progress Comments</b>	A program of advocacy initiatives regarding DDA tram stop implementation and safer cycling facilities has been developed and discussion are taking place with Council's Advocacy and Partnerships unit on branding and promotion that links back to the Transport Action Plan. A discussion with Councillors will take place once these discussions are finalised.

### 5.05 Support shared micro-mobility, car share and ride share schemes

Council is committed to supporting shared micro-mobility, car share and ride share schemes to help people get around when other sustainable and active modes of transport aren't available or preferred. For the times when a car is necessary, car sharing is a cost-effective alternative to owning a car and reduces car usage. E-scooter trials are an important step in making E-scooters more readily available as an affordable, convenient and low-emissions alternative form of transport.



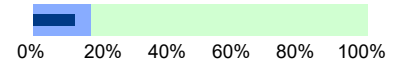
**Branch** *Strategic Transport*

#### Quarterly Milestones

<b>September</b>	Brief Councillors on E-scooter trial Monitor shared micro-mobility schemes and work with operators to identify and manage issues
<b>December</b>	Brief Councillors on car share scheme spaces allocated Brief Councillors on opportunities for ride share schemes
<b>March</b>	Complete assessment of the E-scooter trial in partnership with State Government and other participating Councils Monitor shared micro-mobility schemes and work with operators to identify and manage issues
<b>June</b>	Continue to implement these schemes in accordance with the trial findings including any decisions by State regarding E-scooters
<b>Quarterly Progress Comments</b>	Councillors were briefed on the current status of the State Government's e-scooter trial in which Yarra is participating. Officers are continuing to meet with State Government, operators and other councils to monitor the e-scooter trial progress.

**5.06 Parking technology improvements**

Improve parking technology with focus on optimising processes and assets to create efficiency and better customer experience. Better utilise data to enable more strategic and considered short and long term decision making relating to parking throughout the municipality.



**Branch** *Compliance and Parking Services*

**Quarterly Milestones**

- September** Install and implement new meter technology – cashless meters/paid-parking
- December** Commence review of parking strategy  
Benchmark with neighbouring Councils in relation to joint procurement and efficiency options
- March** Implement e-permit system for all Council Parking Permits  
Investigate and increase ability for data collection of on street parking assets such as disabled bays and loading bays
- June** Brief Councillors on evaluation report on paid parking and e-permit projects
- Quarterly Progress Comments** The implementation and communications plans have commenced, traders and community members have been advised of proposed changes and on-line promotion is taking place. Technology preparations are in place however supply and installation of the meters has been delayed until November.

## 6 . Democracy and governance

Yarra is smart, innovative and sustainable. Our decisions and advocacy are built on evidence and meaningful engagement. Good governance is at the heart of our processes and decision-making.

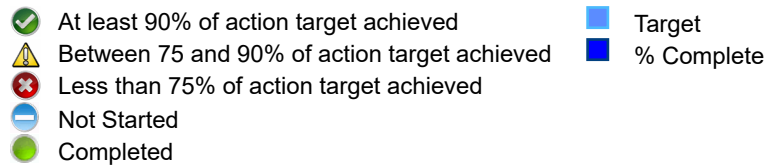
### Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

1. Provide opportunities for meaningful, informed and representative community engagement to inform Council's decision-making
2. Manage our finances responsibly and improve long-term financial management planning
3. Maximise value for our community through efficient service delivery , innovation, strategic partnerships and advocacy
4. Practice good governance, transparency and accountable planning and decision-making
5. Progress and embed our culture of organisational continuous improvement and build resilience to adapt to changing requirements in the future

The following actions are being undertaken in 2021/22 to work toward achieving Council's Strategic Objective; Democracy and governance.



### Action Progress Summary



Action	Start Date / End Date	Progress	Status
6.01 Council strategic documents	01/07/22 30/06/23		
6.02 Investigate the Sustainable Development Goals	01/07/22 30/06/23		
6.03 Review of finance quarterly reporting format	01/07/22 30/06/23		
6.04 CX Program 2020-2022	01/07/22 30/06/23		
6.05 Communications campaign	01/07/22 30/06/23		
6.06 Establish a youth-based forum	01/07/22 30/06/23		
6.07 Building strategic partnerships to support Yarra's advocacy priorities	01/07/22 30/06/23		
6.08 Investigate innovative and emerging digital tools	01/07/22 30/06/23		
6.08 Risk and safety workplace culture	01/07/22 30/06/23		
6.09 Gender Equality Action Plan 2021 - 2025	01/07/22 30/06/23		

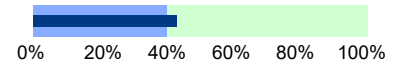
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Action	Start Date / End Date		
6.09 Governance Rules Review	01/07/22 30/06/23		

**6.01 Council strategic documents**

Council’s Strategies, Plans, Policies and Frameworks have developed over time without a standardised approach. Work is to be undertaken to better understand the current strategic document landscape and transition to a more holistic and consistent approach that will support integrated planning and reporting. This includes how strategic documents are developed, implemented, reviewed and retired. This is a long-term project that will take a number of years to achieve the desired outcome.



**Branch** *Corporate Planning and Performance*

**Quarterly Milestones**

**September** Report to Executive on proposed project approach  
Engage Councillors in proposed project approach

**December** Commence internal engagement on proposed project approach and desired outcomes

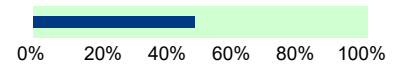
**March** Commence implementation of ‘quick wins’

**June** Report to Councillor Briefing on progress

**Quarterly Progress Comments** An initial report outlining the proposed project scope and focus areas was provided to Executive for consideration and feedback. Councillors have been provided with an update on the proposed project approach via internal memo.

**6.02 Investigate the Sustainable Development Goals**

The United Nations Sustainable Development Goals (SDGs) provide a global framework for sustainable development to 2030. Council’s work towards sustainability is well established and work to align and measure our contribution to sustainable development using the SDGs as a reference point will be investigated.



**Branch** *Corporate Planning and Performance*

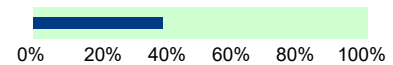
**Quarterly Milestones**

**December** Report to Councillor Briefing on outcome of initial investigation

**Quarterly Progress Comments** Initial investigation of the Sustainable Development Goals has been undertaken, including high level mapping of current services and strategies to each of the SDGs. A report is being prepared to present to Briefing in the next quarter.

**6.03 Review of finance quarterly reporting format**

Review and improve the format for quarterly finance report to enable greater community understanding of Yarra’s Financial performance and situation.



**Branch** *Finance*

**Quarterly Milestones**

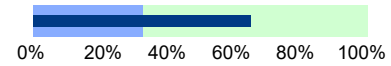
**December** Utilise new format report and share with public for September Finance report and forecast in October

**March** Share summary of December Finance report and mid-year budget review in February graphically on Yarra’s website as easy to read news item

**Quarterly Progress Comments** The new quarterly financial report format is used for the September Finance report.

**6.04 CX Program 2020-2022**

The CX Strategy is a three-year program of initiatives to realise and deliver the best service value for Yarra’s customers, community and internal teams. This is delivered through four strategic objectives Mindset | Systems Discipline | Collaboration | Empathy. This year Council will deliver service experience improvements with the implementation of additional digital channels, service centre enhancements for in person experiences and the evaluation of the CX strategy.



**Branch** *Customer Service*

**Quarterly Milestones**

**September** Implement actions of service centre model review

**December** Implement live chat and digital assistance channels

**June** Evaluate CX Strategy

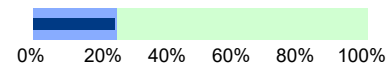
**Quarterly Progress** The service centre model review identified two new customer channels that have now been launched to support customers/community with additional digital options. The two channels: are

**Comments** - Digital Assistant - a 'chat bot', which helps guide customers to complete requests or applications via Council's website/online options.  
 - Live Chat – real time, online conversations between customers and Council's Customer Service team to support enquiries and requests.

Also completed, the transition from Connie Benn Centre to the operation of two customer service centres (Collingwood Town Hall and Richmond Town Hall).

**6.05 Communications campaign**

Undertake a coordinated communications campaign to promote the work of Council and the ways people can engage in the decision-making process. Actively provide content to the bi-cultural liaison officers so they can disseminate information to their channels and ensure under- represented and hard to reach audiences have opportunities to participate in decision making.



**Branch** *Advocacy and Engagement*

**Quarterly Milestones**

**September** Plan for and launch a dedicated membership campaign for Your Say Yarra to bring new users to the platform and encourage greater participation in decision making

**December** Implement Your Say Yarra digital campaign targeting under-represented groups within the municipality

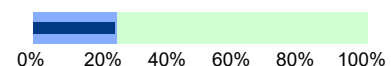
**March** Implement Your Say Yarra digital campaign targeting under-represented groups within the municipality

**June** Engage bicultural liaison officers at in person consultations and work with them on a program of disseminating key Council information and consultation opportunities through their networks and channels

**Quarterly Progress** The Your Say Yarra subscribers' campaign has now launched with new branding on the Your Say Yarra page, a feature in Yarra News and posts on Council's social media channels. A new dedicated monthly engagement (Electronic Direct Mail) was also launched in July to keep subscribers up to date with current and future engagements. Branded campaign collateral is currently being created which will be featured at events and in-person engagements across Yarra to further promote the Your Say Yarra subscribers' campaign and engagement platform.

**6.06 Establish a youth-based forum**

Establish a new youth-based forum focused on targeted engagement with young people from across Yarra.



**Branch** *Advocacy and Engagement*

**Quarterly Milestones**

**September** Develop the project plan/format/structure for a youth forum

**December** Work with Yarra's Youth team to identify participants for the youth forum

**March** Host a youth forum with a broad cross section of young people from across Yarra

**June** Evaluate the forum and develop recommendations for future forums in conjunction with Youth Services



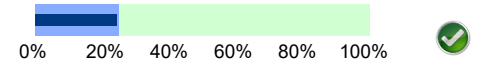
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**Quarterly Progress Comments** The Strategic Communications and Engagement branch has worked closely with the Youth Services team to form a Youth Advocacy Group with diverse representation from across Yarra. This was undertaken through a competitive Expression of Interest process. Plans are currently underway for a workshop/forum which will include participants and input from this newly created group.

### 6.07 Building strategic partnerships to support Yarra's advocacy priorities

Build strategic partnerships with critical stakeholders, including other councils, peak bodies and industry, that supports Yarra's advocacy agenda and aligns to endorsed priorities and projects.



**Branch** *Advocacy and Engagement*

#### Quarterly Milestones

**September** Brief partnership stakeholders, including M9 and the Inner Metropolitan Partnership, on Council's 2022 Budget and key priorities for the Victorian Election

**December** Share Yarra City Council's 2023 Victorian Budget submission with partnership stakeholders, including M9 and the Inner Metropolitan Partnership, to support greater collaboration of common projects and priorities

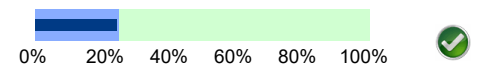
**March** Participate in forums such as M9 and the Inner Metropolitan Partnership and foster greater alignment between the work and activities of these groups and that of Council

**June** Participate in forums such as M9 and the Inner Metropolitan Partnership and foster greater alignment between the work and activities of these groups and that of Council

**Quarterly Progress Comments** Council regularly briefs Inner Metropolitan Partnership members, including Yarra's 2022-23 Budget, Council Plan and priorities.

### 6.08 Investigate innovative and emerging digital tools

Investigate innovative and emerging digital tools that are currently available that will promote better accessibility and encourage broader participation in decision making to ensure Council achieves best practice in this space.



**Branch** *Advocacy and Engagement*

#### Quarterly Milestones

**September** Review the Page Assist accessibility tool and the benefits of introducing this tool through our corporate website

**December** Investigate opportunities for the creation of digital reports to assist with enhancing accessibility requirements for key council documents

**March** Develop a guide for creating accessible communications materials and provide training to staff

**June** Implement accessible communications guide and build capacity through staff capacity building

**Quarterly Progress Comments** The PageAssist tool has been successfully implemented based on recommendations presented to the Access and Inclusion team in June 2021

**Comments** The benefits include:

- Helps us comply with some key accessibility standards set out by WCAG (Web Content Accessibility Guidelines) Level AA.
- Provides digital accessibility for people with accessibility needs including people with visual, hearing, cognitive or motor impairments.

The tool will continue to be reviewed until the new website is built to comply with WCAG AA accessibility standards.

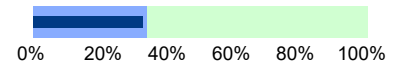
### 6.08 Risk and safety workplace culture

Continue to embed a proactive risk and safety culture across the organisation through:

- implementation of the OHS Management System
- socialisation and promotion of the OHS and Risk Management Roadmaps and Project Plans
- psychological and physical wellbeing practices
- early intervention injury management practices

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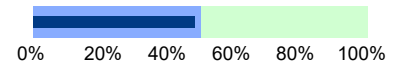
**Branch** *Risk and Safety*

### Quarterly Milestones

- September** Establish an annual health and wellbeing program to address the current psychological and physical challenges across the organisation
- December** Present Injury Management Plan for adoption to embed an early intervention program
- June** Implement milestones as outlined in the OHS and Risk Management Roadmaps and Project Plans and communicate and celebrate the success
- Quarterly Progress Comments** Council has established a range of effective, evidence-based health and wellbeing initiatives across mental health and wellbeing including workshops, learning sessions, activity resources and guides for people leaders on how to support their staff as well as promotion of annual community and government health and wellbeing events. Significantly, Yarra has built a very high standard Mental Health First Aid Program that has now achieved Skilled Employer Award through MHFA due to our development of the program across the past two years.

### 6.09 Gender Equality Action Plan 2021 - 2025

Ensure Yarra City Council meets its obligations under the requirements of the Gender Equality Act (2020) and builds on its previous achievements under the Gender Equity Strategy.



**Branch** *Organisational Culture, Capability and Diversity*

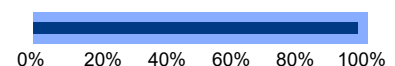
### Quarterly Milestones

- September** Report to Executive on Year 1 Action Plan  
Seek endorsement of Year 2 Action Plan  
Commence implementation of Year 2 Action Plan  
Commence preparation of first progress report to Commissioner
- December** Continue implementation of Year 2 Action Plan
- March** Continue implementation of Year 2 Action Plan
- June** Finalise implementation of Year 2 Action Plan  
Commence development of Year 3 Action Plan
- Quarterly Progress Comments** Year 1 Progress Report was presented to Executive in September 2022.
- Comments** Year 2 actions have been included in the endorsed 4-year Gender Equality Action Plan as set out under the Act. The Plan was reviewed by the Commission for Gender Equality and reached the status of 'meets the requirements under the Act'. Implementation of Year 2 actions has commenced.

The first progress report to the Commissioner is due by 31 October 2023. The GEAP is continually being monitored and evidence of compliance is being documented/compiled in preparation for first report.

### 6.09 Governance Rules Review

Undertake a review of the City of Yarra Governance Rules to foster a decision-making environment that is conducive to transparent evidence-based governance and provides an opportunity for community participation that is consistent with the Community Engagement Framework.



**Branch** *CEO Office*

### Quarterly Milestones

- September** Council endorse Discussion Papers and proposed rule amendments for consultation purposes  
Adopt revised Governance Rules

## Council Plan 2021-25 : Year 2

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**Quarterly Progress Comments** Council endorsed thirteen Governance Rules Directions Papers at the Council Meeting in May 2022, these formed the basis of the subsequent community engagement process. At the close of the consultation period, Council had received 70 items of feedback across 17 community submissions.

The revised Governance Rules were adopted at the Council meeting in August 2022 following the conclusion of the community engagement process. The new Governance Rules were fully implemented and became effective on 1 September 2022.

**Council Plan 2021-25 : Year 2**

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