

**Proposed  
2021/22  
Annual Plan**



## Introduction

Yarra City Council produces an Annual Plan alongside each year's Budget, setting out specific projects and activities that Council will undertake towards achieving the Strategic Objectives. This includes priority projects, capital works projects, actions in response to initiatives in the Council Plan and other Council strategies and plans.

The Council Plan 2017-21 expires on 30 June 2021. A new Council Plan 2021-25 is being developed and will be adopted by 31 October 2021 in accordance with the Local Government Act 2020. Actions in the 2021/22 Annual Plan will be realigned following adoption of the Council Plan 2021-25.

Council has committed to 44 projects and activities from a broad cross-section of services in the 2021/22 Annual Plan.

Progress of these projects and actions will be reported in the *2021/22 Annual Plan Quarterly Progress Reports*.



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# 1. A healthy Yarra

## 1.01 Gender Equality Action Plan (2021-2025)

Underpinned by the new Gender Equality Statement of Commitment, Council will develop and implement its Gender Equality Action Plan (GEAP) and other related obligations under the Gender Equality Act 2020. This will ensure compliance with the Act, improve workplace gender equality and contribute to a safe and equal society where the Yarra community have access to equal power, resources and opportunities.

Branch            Organisational Culture, Capability and Diversity

### Quarterly Milestones

September	Finalise implementation of current Year 2 Workplace Action Plan Report to Council on GE Strategy review and GEAP Continue implementation of the Gender Equality Act organisational readiness plan Consult on new Gender Equality Action Plan 2021-2025
December	Submit GEAP to Commission for Gender Equality Commence implementation of GEAP Year 1 actions
March	
June	

## 1.02 Population Health Planning

Council will undertake research and produce reports to inform the next Municipal Public Health and Wellbeing Plan (MPHWP) which will be incorporated into the development of the Council Plan 2021-25.

Branch            Social Strategy and Community Development

### Quarterly Milestones

September	Lodge exemption request with DFFH to allow the MPHWP to be incorporated in the Council Plan
December	Finalise and adopt Council Plan incorporating the MPHWP
March	
June	



### 1.03 State Government suburban parks program

Council will continue the planning and design of two new open spaces (Cambridge Street extension and Otter Street Park) in Collingwood. This project is part of the State Government's Suburban Parks Program.

Branch City Strategy

#### Quarterly Milestones

September	Inform community of Final Concept Design Prepare for the commencement of Road Discontinuance Process Commence detailed design development
December	Complete Contract Documentation and Specification for Tender and Construction.
March	Commence construction
June	Substantially complete construction for both open spaces

### 1.04 New open space planning and design, Cremorne

Council will prepare design documentation for park extension and redevelopment of the following sites.

- Gwynne Street, Cremorne – small public space on the corner of Gwynne and Stephenson Street and
- Stephenson Reserve, Cremorne – small public space on the corner of Dover and Stephenson Street.

Branch City Strategy

#### Quarterly Milestones

September	Undertake tender process for construction of both public spaces
December	Commence construction for Gwynne Street, pending contractor availability
March	Progress construction for both public spaces
June	Substantially complete construction for both open spaces



### **1.05 Ryan's Reserve Pavilion Redevelopment**

Redevelopment of the Ryan's Reserve netball and tennis centre pavilion including public toilet facilities.

Branch            Building and Asset Management

#### Quarterly Milestones

September	Complete detailed design
December	Commence offsite modular fabrication works
March	Commence site works
June	Complete project

### **1.06 Brunswick Street Oval Precinct Redevelopment**

Council will undertake a major redevelopment that addresses the grandstand, tennis club and courts (being the original and continuously operated sporting facilities in Edinburgh Gardens) along with the community rooms. Advocacy by the Edinburgh Gardens Sporting Community (EGSC) has resulted in \$6.5 million announced funding from the State government for the redevelopment of the buildings in this precinct, to be administered through Sport and Recreation Victoria (SRV). The EGSC comprises the Edinburgh Cricket Club, Fitzroy Football Club, Fitzroy Junior Football Club, and Fitzroy Tennis Club.

Branch            Building and Asset Management

#### Quarterly Milestones

September	TBC - Subject to planning and heritage considerations
December	TBC - Subject to planning and heritage considerations
March	TBC - Subject to planning and heritage considerations
June	TBC - Subject to planning and heritage considerations

### **1.07 Edinburgh Gardens Public Toilet**

New public toilets will be constructed in Edinburgh Gardens.

Branch            Building and Asset Management

#### Quarterly Milestones

September	Finalise design and engage contractor
December	Complete project
March	
June	



## 2. An inclusive Yarra

### 2.01 Collingwood Senior Citizens Centre (including Willowview)

Responding to the outcomes of a Community Needs Analysis, Council will commence planning to establish the Collingwood Senior Citizens Centre as a modern centre to meet the needs of people 50+ including people with specific needs and provide a space that is more welcoming of the general community for a range of functions and activities.

Branch           Aged and Disability

#### Quarterly Milestones

September      Undertake a stakeholder consultation process for the re-naming of the centre.

December       Complete facility improvements including: an upgrade of the audio-visual equipment, installation of sound baffling in the centre's hall to improve the acoustics for users and replace fluorescent lighting in the hall to improve the amenity of the facility

March

June             Ensure key stakeholders are engaged in the Collingwood Town Hall precinct planning community engagement process

Complete a new initiative bid for the 2022-2023 budget for a future concept design project for the centre in line with precinct planning recommend

### 2.02 LGBTIQ+ Strategy (2021-2024)

Council will continue implementation of its first LGBTIQ+ Strategy which sets out clear priorities and actions which if implemented properly will contribute to the LGBTIQ+ community being welcomed, engaged and included equally.

Branch           Organisational Culture, Capability and Diversity

#### Quarterly Milestones

September

December       Report to Council on Year 1 Action Plan  
Seek endorsement of Year 2 Action Plan

March           Commence implementation of Year 2 Action Plan

June





### **2.03 Safeguarding Children and Young People Action Plan (2021-2024)**

Underpinned by the Child Safe Statement of Commitment, Council will develop and implement its Safeguarding Children and Young People Action Plan. This will ensure compliance with proposed amendments to the Child Wellbeing and Safety Act 2005 which will bring the Victorian Child Safe Standards into alignment with the National Child Safe Principles, improve our organisational safeguarding systems and practices, and contribute to a community where children and young people in Yarra are protected from abuse and have what they need to be safe, healthy and thrive.

Branch            Organisational Culture, Capability and Diversity

#### Quarterly Milestones

September      Seek endorsement of Year 1 Action Plan (2021-2022)  
                         Commence implementation of Year 1 actions

December

March

June              Finalise implementation of Year 1 actions  
                         Report to Executive on Year 1 Action Plan

### **2.04 Yana Ngargna Plan 2020-2023**

The Yana Ngargna Plan 2020-2023, developed through extensive consultation, lays the foundation for Council's partnerships and collaborative projects with the local Woi Wurrung, Aboriginal and Torres Strait Islander community.

Branch            CEO Office

#### Quarterly Milestones

September      Continue implementation of Yana Ngargna 2021 Year 2 Action

December      Finalise implementation of Yana Ngargna 2021 Year 2 Action Plan  
                         Develop Yana Ngargna 2022 Year 3 Action Plan

March            Present Yana Ngargna 2021 Year 2 Action Plan implementation report to Council  
                         Present Yana Ngargna 2022 Year 3 Action Plan to Council for adoption

June              Commence implementation of the Yana Ngargna 2022 Year 3 Action Plan



## 2.05 Active and Healthy Ageing Strategy and Action Plan

The Active and Healthy Ageing 2020-2022 Action Plan provides strategic actions to ensure our residents aged 50+ remain engaged, active and independent. The actions for 2021-2022 will be revised, to align with new and emerging priorities and needs as we emerge from COVID-19, with a specific focus on our most vulnerable community members (Seniors groups, including CALD; supporting people with dementia and their carers, working with the community to implement initiatives that leverages resources and engages community to address social isolation).

Council received funding from the Department of Health to deliver the Seniors Health and Wellbeing Project. The aim of this project is to build on the strengths of residents, acting locally in selected neighbourhoods.

Branch            Aged and Disability Services

### Quarterly Milestones

September	Review and finalise Action Plan 2020 - 2022 Support senior groups to successfully return to venues and re-engage their members Re-establish Yarra Dementia Alliance and commence work on their annual actions
December	Deliver Seniors Christmas Celebration (CHSP clients) and Seniors Week activities Establish a CALD dementia support group as part of the Yarra Dementia Alliance Engage residents 50+ and other stakeholders to identify and map community assets (skills, knowledge and areas of interest) as part of the Seniors Health and Wellbeing Project Commence action planning for projects identified by the community
March	Identify and secure resources to ensure the sustainability of our seniors' groups
June	Deliver two projects as part of the Seniors Health and Wellbeing Project

## 2.06 Access and Inclusion Plan

The Access and Inclusion 2020-2022 Action Plan provides strategic actions to ensure people with disability remain engaged, active and empowered. The actions for 2021-2022 will be revised, to align with new and emerging priorities and needs as we emerge from COVID-19, with a specific focus on eliminating barriers to participation, and establishing a cross Council working group to identify and implement opportunities for people with disability to have access to Council programs.

Branch            Aged and Disability Services

### Quarterly Milestones

September	Finalise Action Plan 2020/22
December	Establish a cross Council working group to identify, scope and develop access projects
March	Continue advocacy to improve the accessibility of public transport and housing and provide update to Council



- June            Initiate cross-Council projects and measure and report an assessment of increased participation
- Implement accessibility assets on City of Yarra digital platforms and Victorian Government QR code

## 2.07 National Aged Care Reforms

The National Aged Care Reforms have been on-going since 2016. In May 2021, the Federal Government is scheduled to announce its policy and program position in response to the Royal Commission into Aged Care and Safety. This will enable Council to review its role in direct service delivery under the Commonwealth Home Support Program (CHSP), and its broader role in supporting older residents will into the future. The CHSP will not remain the same and externally driven change is occurring.

**Branch**            Aged and Disability Services

### Quarterly Milestones

- September      Complete revision of community engagement & deliberative outcomes, aged care market analysis, service options, vision and strategic directions
- December        Complete analysis of the range of options available under the new Aged Care program and alternative approaches available
- Finalise Council's vision and position on its role in best supporting older people to live well in Yarra and finalise Council's position by 31 December 2021
- March             Initiate implementation of new arrangements and directions
- June

## 2.08 Restorative Care Project

The restorative care project focusses on increasing participation of younger people, eligible under the Home & Community Care Program (HACCPYP), within services and support options that are tailored to individual needs. The project will also support the capacity within the Home Care Services to work more collaboratively with residents towards person centered care and independence.

**Branch**            Aged and Disability Services

### Quarterly Milestones

- September      Review the Stage 1 report identifying opportunities for service improvement within the existing service offering and initiate changes (adjustments within existing services)
- December        Undertake consultations with residents / service users to test proposed changes, identify other options
- Engage with services across Council and with local agency partners to explore and develop recommended service options that increase access and participation by younger people with disability



March

June Implement new service options with internal Branches and/or local agencies and promote availability for younger people with disability

**2.09 Establish Community Transport as a service option available to older residents under the CHSP program**

The community transport service is provided by Council to assist older people and people with a disability to lead active and independent lives and to participate in a range of social activities in the community. Council's community transport service has received new funding under the Commonwealth Home Support Program (CHSP). This initiative will support the integration of CHSP transport within the overall service and includes working with advisory groups, service users and other stakeholders to achieve this change.

Branch Aged and Disability Services

Quarterly Milestones

September Undertake consultations with service user's and Active Ageing Advisory & Disability Advisory Committees outlining the changes and seek feedback, including on service eligibility and fees

Present findings and recommendations to Council on final service proposal and implementation

December Support residents' transition from existing arrangements to CHSP (where required)

March Increase promotion of CHSP and general community transport service to support older residents and people with disability in accessing local community facilities and events

June

**2.10 3-year old Kindergarten Reform**

Implement the Kindergarten Infrastructure and Service Plan to support the provision of universal kindergarten access for all children in the two years before school. Council is seeking funding to increase the provision of 3-year old kindergarten places in priority areas in Yarra.

Branch Family Youth and Children's Services

Quarterly Milestones

September Prepare and submit funding applications for Atherton Gardens Kindergarten and Collingwood College

December Complete Central Enrolment Expansion project

March

June Progress communication of infrastructure and workforce plan to the community via a marketing campaign



## 2.11 Chas Farquhar Children's Services complex

Construction of a Community Hub will commence in May 2021, with the redevelopment of the site to extend and improve the facilities for children's preschool and other children's services.

**Branch** Building and Asset Management

### Quarterly Milestones

September Commence construction

December

March

June Complete project



### 3. A sustainable Yarra

#### 3.01 Climate Emergency

Council will continue to implement the actions in the adopted Climate Emergency Plan, including:

- Reduce Council's carbon emissions (before offsets) and retain carbon neutral status
- Mobilise and enable the community to take action on climate emergency
- Embed sustainability across key strategies, policies, and decision making processes.

Branch Sustainability

##### Quarterly Milestones

September	Rollout an enhanced community climate action campaign Promote Community Grants for Climate Action
December	Submit documentation against milestones for Global Covenant of Mayors for Climate and Energy Submit documentation for Council to remain a certified carbon neutral Council Provide status report on progress against the adopted Climate Emergency Plan actions
March	Update processes for embedding sustainability and adaptation at Council following adoption of new Council Plan Update Councils ESD Buildings Policy to include strengthened guidance for going off gas and climate resilience Deliver new training to key council staff around understanding climate risks and learning to adapt
June	Update Council on the status of implementation of the Climate Emergency Plan actions

#### 3.02 Zero Carbon Development Planning Scheme Amendment

A key action in the Climate Emergency Plan, Council is allocating funding to develop and implement a zero carbon development planning scheme amendment and develop further environmentally sustainable development guidelines.

Branch Office of the Director Planning and Place Making

##### Quarterly Milestones

September	Continue to work with the Council Alliance for a Sustainable Built Environment (CASBE) Councils in the preparation of a draft planning scheme amendment Brief Councillors of progress
December	Develop draft guidance and case studies of local zero carbon developments Report to Council on draft planning scheme amendment progress
March	Advocate to Minister for Planning for approval of planning scheme amendment



- June
  - Develop key documents to support planning scheme amendment including evidence base and strategic justification
  - Update Councillors on progress toward a joint planning scheme amendment being approved by the Minister of Planning
  - Continue to advocate to the Minister for Planning

### 3.03 Energy Efficiency Upgrades at gyms

Energy efficiency upgrades will be undertaken at Richmond Recreation Centre and Collingwood Leisure Centre gyms (following earlier similar works at Fitzroy Swimming Pool gym) to deliver significant energy saving costs and improve gym users' thermal comfort and experience. These works include secondary glazing of panels and frames, insulated false ceilings, smart LED lights, draft proofing and insulation.

Branch Building and Asset Management

#### Quarterly Milestones

September

December Complete various energy efficiency and thermal envelop upgrades at Richmond Recreation Centre and Collingwood Leisure Centre gyms

March

June

### 3.04 Transitioning Council Assets from the Use of Natural Gas

Commence the transition from natural gas usage in council owned and operated buildings to electricity from renewable sources as part of Council's commitment to urgent action to respond to the global climate emergency. The current project scope is limited to 20 of 30 Council owned and operated smaller sites that use gas.

The project will fully remove gas equipment from 12 of the 20 sites currently using gas, and partially remove gas equipment from the remaining 8 of those sites.

Branch Building and Asset Management

#### Quarterly Milestones

September Complete 13 of 20 sites within project scope

December Complete all 20 sites within project scope

March

June



### 3.05 Food Organics and Green Organics (FOGO) service

[Description]

Branch City Works

Quarterly Milestones

September *To be confirmed after budget adoption; currently awaiting research findings to determine the recommended service model; milestones also subject to budget allocation*

December

March

June

### 3.06 Urban Agriculture Strategy

Deliver actions outlined in the Urban Agriculture Action Strategy.

Branch City Works

Quarterly Milestones

September Finalise Yarra's Urban Agriculture Guidelines and implement the streamlined pathways for applying for Urban Agriculture projects through the Community Growing Spaces Program during 2021/22

December Implement a female Narrap Ranger Traineeship in a partnership with Council, Collingwood Children's Farm and the Wurundjeri Woi Wurrung Corporation to work on urban agriculture projects during 2021/22

March Deliver three My Smart Garden Workshops that informs a holistic approach to 'smarter' and more sustainable home gardening across five elements, including food, shelter, waste, water, and habitat

June Deliver a further three My Smart Garden Workshops that informs a holistic approach to 'smarter' and more sustainable home gardening across five elements, including food, shelter, waste, water, and habitat





### 3.07 Delivery of Nature Strategy

Deliver Year 1 actions outlined in the Nature Strategy Action Plan.

Branch            City Works

#### Quarterly Milestones

September	Establish a working group of bushland management experts to increase integrity and innovation in biodiversity management within Council's on-ground management programs
December	Establish a 'local legends' community working group with a network focus to Conserve locally rare or threatened flora and fauna
March	Establish working partnerships with academic institutions and actively collaborate with an educational institution on one new biodiversity monitoring project within Yarra  Establish a 'nature in the neighbourhood' reference group to plan initiatives that focus on increasing nature in the private and streetscape realm at the neighbourhood scale
June	Consolidate and grow areas of high quality and diverse habitat by increasing indigenous vegetation understorey extent (at >25% cover) within Open Space by 0.5 ha  Increase flora and fauna diversity by initiating re-introductions, particularly for flora in key locations. Aim for a 5% increase in indigenous flora diversity within bushland reserves at appropriate locations  Develop a Gardens for Wildlife Program in Yarra

### 3.08 Integrated Water Management Community Awareness

Undertake two community awareness campaigns; one to enhance the community's understanding of the value and function of Water Sensitive Urban Design (WSUD) and another focussing on the community's impact on the water cycle.

Branch            Infrastructure, Traffic and Civil Engineering

#### Quarterly Milestones

September	
December	Complete WSUD community awareness campaign
March	
June	Complete Water Cycle community awareness campaign



### 3.09 Drainage and Stormwater Management Guidelines

Developing a range of technical guidelines detailing the best practice for stormwater management and discharge for new developments. These guidelines will aim to minimise the impact of infill development on the capacity of Yarra's drainage network and promote sustainable practices. This project will also deliver an updated Water Sensitive Urban Design (WSUD) policy to manage Yarra's WSUD existing assets and guide the effective introduction of future elements.

Branch            Infrastructure, Traffic and Civil Engineering

#### Quarterly Milestones

September

December       Undertake a comprehensive benchmarking and gap analysis to define the project's scope

March            Finalise the draft guidelines for stakeholder consultation

June              Release the final version of guidelines and publish on Council's website



## 4. A liveable Yarra

### 4.01 Progress the Yarra Planning Scheme rewrite

The Planning Scheme sets out how land can be used, developed and protected. Council has been working on a major rewrite of the Planning Scheme to update areas of local policy that needed to be strengthened. This year Council will finalise the draft Planning Scheme.

Branch            City Strategy

#### Quarterly Milestones

September	Present report to Council summarising and responding to submissions received during the exhibition period
December	Brief Council on the progress of the independent Panel hearing
March	Brief Council on the release of the independent Panel report and its findings
June	Present report to Council seeking adoption of amendment and seeking Ministerial approval

### 4.02 Progress the translation of interim controls into permanent controls for Activity Centres

Council will prepare proposed amendments to support the introduction of Design and Development Overlays in the Yarra Planning Scheme for the following activity centres: Victoria Street, Bridge Road, Fitzroy/Collingwood Stages 1 and 2, and Collingwood South.

Branch            City Strategy

#### Quarterly Milestones

September	Continue to advocate to the Minister for Planning for approval of Council's request for interim planning scheme provisions for Heidelberg Road  Brief Councillors on processes regarding the requested Standing Advisory Committee approach for permanent planning scheme provision for Victoria Street, Bridge Road, Fitzroy/Collingwood Stages 1 and 2 and Collingwood South
December	Present a report to Council reviewing the processes and progression of these initial referrals to the Standing Advisory Committee
March	Brief Council on the release of the Standing Advisory Committee report and its findings for Victoria Street, Bridge Road, and Collingwood South
June	Brief Council on the progress of the proposed amendment for Fitzroy/Collingwood Stages 1 and 2



### 4.03 Planning Scheme Amendment to the Open Space Contribution

Council will pursue an amendment to the Yarra Planning Scheme to increase the open space contribution provided to Council when a new development is subdivided. An increased provision will assist Council to pursue new open space provision in the municipality. Council has sought 'authorisation' from the Minister for Planning to exhibit this Amendment as part of the planning amendment processes.

Branch            City Strategy

#### Quarterly Milestones

September	Exhibit planning scheme amendment if 'authorised' to do so by the Minister for Planning
December	Update Councillors on submissions received to the exhibition stage
March	Provide a report to Council with analysis of submissions and officer recommendations
June	Prepare for independent Panel hearing regarding amendment and submissions received



## 5. A prosperous Yarra

### 5.01 Develop Yarra as a Smart City; using technology to enhance liveability

Collaborate with the local community and relevant stakeholders to ensure Yarra becomes a Smart City which delivers a connected, informed and sustainable future.

Branch Office of the Director City Works and Assets

#### Quarterly Milestones

September	Facilitate the Yarra Science Technology Engineering and Maths (STEM) Fest Expo with Yarra libraries featuring schools, local training providers, suppliers and community groups, to build public interest and knowledge around innovation and smart technology
December	Establish the Smart Public Housing Working Group with the intent to develop the project plan to support Yarra's public housing community through the provision of WiFi, devices and training
March	Commence installation of smart poles at key sites across the city to provide Council with integrated smart city services and data to inform evidence-based public space planning
June	Report on data and utilisation from the Yarra Smart Bench Pilot

### 5.02 Open Libraries Project

Council's Richmond and Bargoonga Nganjin North Fitzroy Libraries will take part in a project to increase access by extending their opening hours. The Libraries will be open 7am to 10pm seven days a week, normal operating hours will continue, the extra hours will be un-serviced providing greater accessibility to the public while at the same time seeking not to increase operating costs.

Branch Library Services

#### Quarterly Milestones

September	
December	Commence and promote the extended opening hours Review patronage and patron feedback
March	Monitor satisfaction of Library users with the extended opening hours
June	Review the first year with satisfaction survey (update will be included in our annual report)



### 5.03 Community Grants

Yarra provides a range of community grants to support local groups and community initiatives. Each year we distribute more than \$2 million to strengthen our community and promote health and wellbeing. The grant program ranges across several areas including community development, arts and culture, climate action, sport and recreation, youth and families.

Branch Social Strategy and Community Development

#### Quarterly Milestones

September	Receive grant applications
December	Assess grants
March	Award grants
June	Initiate next round of grants

### 5.04 Precinct/Business Grants to facilitate local activation

Building on the success of the COVID-19 precinct activation grant program, Council will investigate the potential of establishing a Precinct Activation Grant program that supports local retail businesses undertake collaborative activation initiatives.

Branch City Strategy

#### Quarterly Milestones

September	Assess the COVID-19 precinct activation grant program including consultation with community and Business Advisory Group
December	Undertake feasibility assessment, draft guidelines and governance structure produced
March	Submit Budget bid, guidelines completed, communication plan drafted
June	Adoption of proposal, EOI process to commence July



### **5.05 Brunswick Street Activity Centre Urban Design - Kerr Street outstand**

Council will undertake detailed design and implement works to upgrade an existing kerb outstand on the south east corner of Kerr Street and Brunswick Street, as part of the endorsed Brunswick Street Streetscape Masterplan. The project will increase public space and improve the public realm with places to sit and new trees and greenery.

Branch            City Strategy

#### Quarterly Milestones

September      Finalise detail design and commence contract documentation and specification for tender and construction

December        Commence construction works

March            Complete construction

June



## 6. A connected Yarra

### 6.01 Public Transport Advocacy

Advocate to the State Government for improved accessibility to public transport services to meet the needs of all ages and abilities and to cope with significant population growth in Yarra.

Branch Strategic Transport

#### Quarterly Milestones

September Continue to advocate to Department of Transport for accessible tram stops in Bridge Road (eastern end), Swan Street and the Queens Parade bus-tram interchange  
Continue to work with Development Victoria for DDA tram stop abutting 433 Smith Street as part of the site redevelopment

December Continue to seek Department of Transport support for improved tram facilities in Brunswick Street

March

June

### 6.02 Transport Action Plan

Improved public transport and active transport are important for an increased population in Yarra and the eastern suburbs. A Transport Action Plan will be formulated that outlines how these aspects can be improved and the key projects that need to be advocated for and delivered

Branch Strategic Transport

#### Quarterly Milestones

September Hold Briefings with Councillors regarding a draft Transport Action Plan

December Present report to Council recommending a Transport Action Plan

March Commence actions from adopted Transport Action Plan

June Continue actions prepared and readied for implementation via agreed processes by Council resolutions





### 6.03 Improve Bicycle Network

Funding for Bicycle Infrastructure projects including bicycle lanes, signage, racks and corrals and signal changes.

Branch Strategic Transport

#### Quarterly Milestones

September	Progress bike parking installations and report statistics to Councillors
December	Develop officer report seeking a Council determination on the Elizabeth Street separated bike lane trial Explore opportunities for improved and safer bicycle lanes on key cycling routes with Department of Transport
March	Provide report to Councillors regarding progression of the opportunities with Department of Transport
June	Provide report to Councillors on cycling improvements achieved since July 2021

### 6.04 Gipps Street Intersections Safety Improvements

Deliver improvement of traffic signals and construction of small sections of protected bike lanes at the Hoddle Street and Wellington Street intersections to significantly improve cyclists' safety and comfort.

Branch Strategic Transport

#### Quarterly Milestones

September	Finalise design aspects
December	
March	Install bike lane improvements and provide advice to Councillors
June	

### 6.05 Road safety studies and implementation program

Road safety/place making treatments and road safety studies will be delivered in the following precincts to improve safety and amenity.

- Carlton North (LAPM 2 design)
- Scotchmer (LAPM 3 implementation)
- Abbotsford (LAPM 13 implementation)
- Princes Hill (LAPM 1 implementation)
- Rose (LAPM 9 implementation)
- Richmond (study)
- Bendigo (LAPM 19 implementation)
- East Clifton Hill/North Abbotsford (Study)



Branch            Infrastructure Traffic and Civil Engineering

Quarterly Milestones

September	Commence East Clifton Hill/North Abbotsford study
December	Complete East Clifton Hill/North Abbotsford study Commence Scotchmer (LAPM 3) physical works Commence Abbotsford (LAPM 13) physical works
March	Commence and complete Princes Hill (LAPM 1) physical works Commence and complete Bendigo (LAPM 19) physical works Commence Richmond study
June	Commence and complete Rose (LAPM 9) Complete Scotchmer (LAPM 3) physical works Complete Abbotsford (LAPM 13) physical works Complete Carlton North (LAPM 2) design phase Complete Richmond study



## 7. A leading Yarra

### 7.01 Community Vision and Council Plan

For the first time, Council will adopt a long-term Community Vision that will guide Council's strategic planning. We have engaged with the community extensively, including a deliberative panel of representative Yarra community members. The Council Plan 2021-2025 will reflect the community's aspirations as set out in the Community Vision. The Council Plan is the major strategic document that outlines the goals of Council and guides the delivery of services over the next four years.

Branch Corporate Planning and Performance

#### Quarterly Milestones

September	Adopt Community Vision Present proposed Council Plan to Council for public exhibition
December	Adopt Council Plan incorporating the Municipal Public Health and Wellbeing Plan Adopt Financial Plan
March	
June	

### 7.02 Our Voice, Our Actions, Our Customer Experience: CX Program 2020-2022

Our CX Program frames a three year program of internal and external service experience improvements to build our vision of 'working together to build a better experience for all' into a reality.

Branch Customer Service

#### Quarterly Milestones

September	Design an evidenced based empathy project that supports service experience outcomes, workforce development and empathy metrics
December	
March	
June	



### 7.03 Business Improvement

Council's Business Improvement Framework identifies the operating context, goals, key activities, outputs and outcomes to be delivered. It incorporates a stronger and more consistent approach to continuous quality improvement.

Implementation of the framework and staff training in continuous improvement methodologies will ensure that Yarra's business improvement priorities are driven by a stronger customer-focussed approach.

Branch Corporate Planning and Performance

#### Quarterly Milestones

September

December Define, prioritise and action business improvement projects and activities  
Deliver the Business Improvement Program

March

June Define, prioritise and action business improvement projects and activities  
Deliver the Business Improvement Program

### 7.04 Asset Management Framework and Plan

Development of Council's Asset Management Framework and Asset Plan in line with the ISO55000 Asset Management standard and Council's asset management obligations under the Victorian Local Government Act 2020 to ensure that Council's infrastructure assets are managed sustainably to agreed levels of service and risk.

Branch Building and Asset Management

#### Quarterly Milestones

September Present Asset Management Policy to Council for adoption

December

March

June Present Asset Plan to Council for adoption