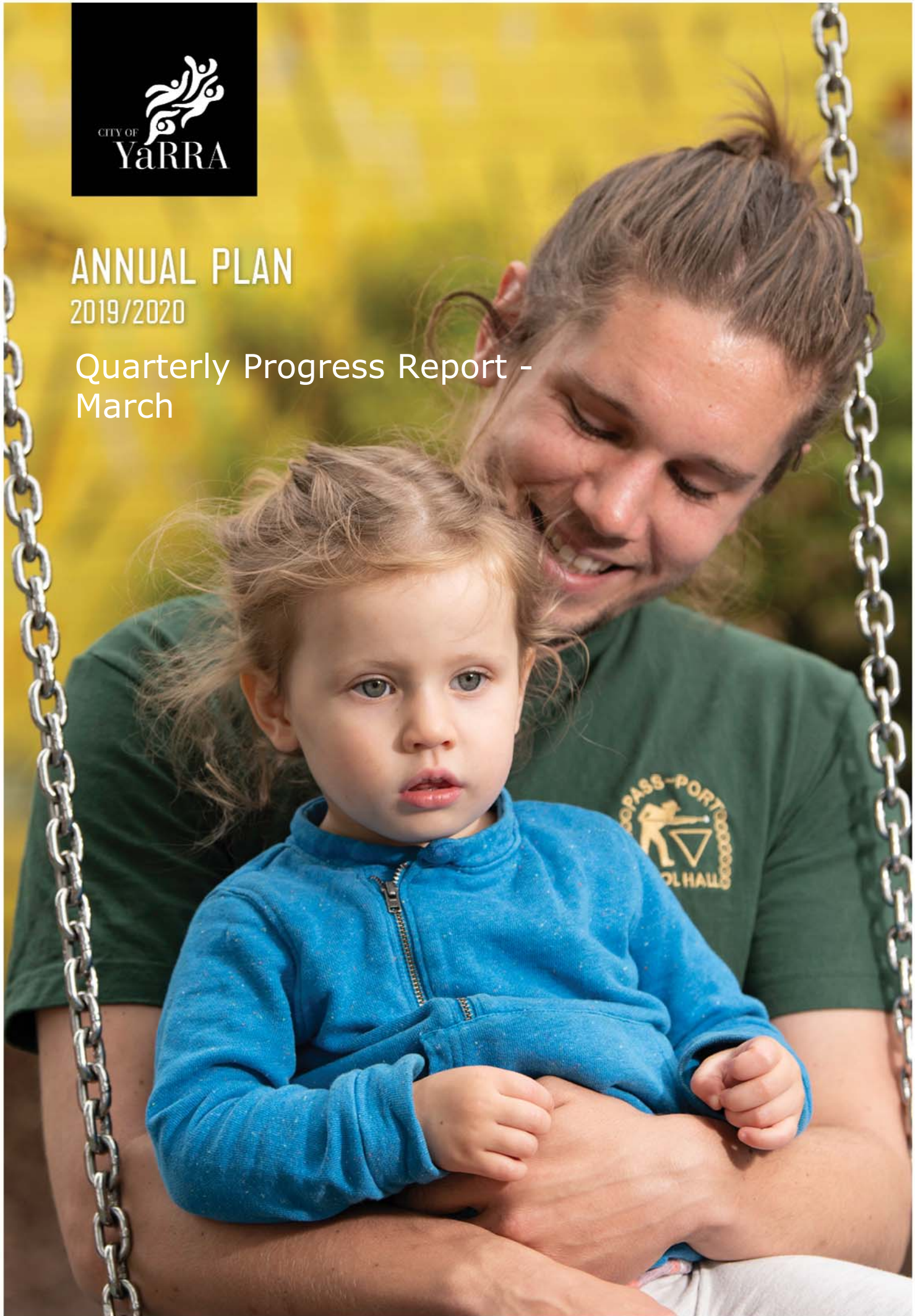




# ANNUAL PLAN

2019/2020

Quarterly Progress Report -  
March



### Introduction

The Yarra City Council adopted its Council Plan 2017 – 21 on 1 August 2017. The Council Plan 2017 – 21 sets out the medium-term direction of Council and the outcomes sought by Councillors for their term. For the first time, the Council Plan incorporates the Health and Wellbeing Plan. This financial year, 2019/20 is Year three of the Council Plan 2017 – 21.

Under the Local Government Act 1989 (the Act), each council is required to produce a four-year Council Plan by 30 June in the year following a general election. The Plan must include Strategic Objectives, Strategies, Strategic Indicators and a Strategic Resource Plan.

Council has identified a number of initiatives under each Strategic Objective which are significant projects and activities that are proposed to be worked on over the term of the Council Plan, subject to approval through the annual budget process.

Council produces an Annual Plan alongside each year's Budget, setting out specific projects and activities that Council will undertake towards achieving the Strategic Objectives. This will include priority projects, capital works projects, actions in response to initiatives in the Council Plan and other Council strategies and plans as well as service reviews and improvements.

The Council Plan 2017 – 21 has seven Strategic Objectives which relate to a different aspect of service delivery :

**A healthy Yarra:** Community health, safety and wellbeing are a focus in everything we do. Council plays a key role in contributing to our community's health and wellbeing. From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

**An inclusive Yarra:** Inclusion, diversity and uniqueness are welcomed, respected and celebrated. Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.

**A sustainable Yarra:** Council leads on sustainability and protects and enhances its natural environment. As Victoria's first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.

**A liveable Yarra:** Development and growth are managed to maintain and enhance the character and heritage of the city. With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

**A prosperous Yarra:** Local businesses prosper and creative and knowledge industries thrive. Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra's economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

**A connected Yarra:** Connectivity and travel options are environmentally sustainable, integrated and well-designed. Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

**A leading Yarra:** Transparency, performance and community participation drive the way we operate. Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.

In response to its Strategic Objectives, Council has committed to 43 projects and activities from a broad cross-section of services in the 2019/20 Annual Plan.

Progress of these projects and actions will be reported in the 2019/20 Annual Plan Quarterly Progress Reports. Further information can be found in the published version of the Council Plan 2017 – 21 on the City of Yarra's website (<https://www.yarracity.vic.gov.au/about-us/council-information/council-plan>).

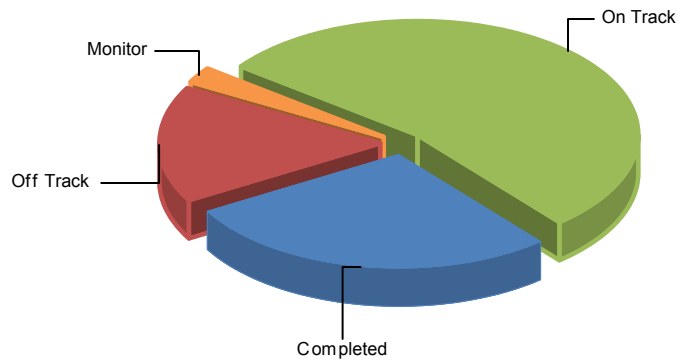
## Council Plan 2017-2021 : Year 3

2019/20 Annual Plan Quarterly Progress Report - March

### Quarter Summary

Council has committed to 43 actions across a range of services. Any variations to the Annual Plan are made openly and transparently in the context of priorities that arise over the course of the year.

The status of actions is classified based on the percentage of targets achieved as assessed by the responsible officer (forecast milestones compared to actual work completed).



Strategic Objective	No. of Actions Reported	Complete	On track (>=90%)	Monitor (75-90%)	Off track (<75%)	Not Started
A healthy Yarra	6	0	5	0	1	0
An inclusive Yarra	4	1	1	0	2	0
A sustainable Yarra	9	1	6	0	2	0
A liveable Yarra	11	5	3	1	2	0
A prosperous Yarra	4	0	4	0	0	0
A connected Yarra	6	3	3	0	0	0
A leading Yarra	3	2	1	0	0	0
	43 (100%)	12 (27.91%)	23 (53.49%)	1 (2.33%)	7 (16.28%)	0 (0.00%)

1 . A healthy Yarra

a place where...Community health, safety and wellbeing are a focus in everything we do

Council plays a key role in contributing to our community’s health and wellbeing . From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.








Strategies

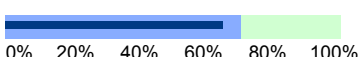

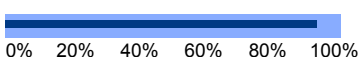

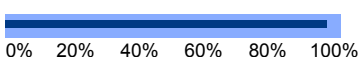

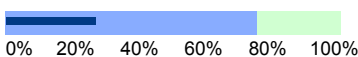

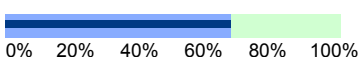

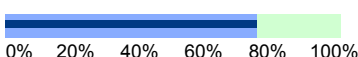

Council’s work to achieve this Strategic Objective includes the following strategies :

- 1.1 Maintain and enhance Yarra’s open space network to meet the diverse range of community uses
- 1.2 Promote a community that is inclusive, resilient, connected and enjoys strong mental and physical health and wellbeing
- 1.3 Provide health promoting environments that encourage healthy eating and active living
- 1.4 Assist to reduce the harms from alcohol and drugs on individuals and the community in partnership with State Agencies and key service providers
- 1.5 Promote environments that support safe and respectful sexual practices, reproductive choices and gender equity
- 1.6 Promote a gender equitable, safe and respectful community
- 1.7 Promote an effective and compassionate approach to rough sleeping and advocate for affordable , appropriate housing
- 1.8 Provide opportunities for people to be involved in and connect with their community

The following actions are being undertaken in 2019/20 to work toward achieving Council’s strategic objective of A healthy Yarra.

Action Progress Summary

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

Action	Start Date / End Date	Progress	Status
1.01 Yarra Open Space Strategy	01/07/19 30/06/20		
1.02 National Aged and Disability Care Reforms	01/07/19 30/06/20		
1.03 Yarra 0 to 25 Plan	01/07/19 30/06/20		
1.04 Provision of boat storage and clubhouse facility design - Panther Pavilion	01/07/19 30/06/20		
1.05 Ryan's Reserve Netball/Tennis Court and Pavilion	01/07/19 30/06/20		
1.06 Malcolm Graham Pavilion - Kevin Bartlett Reserve	01/07/19 30/06/20		

**1.01 Yarra Open Space Strategy**

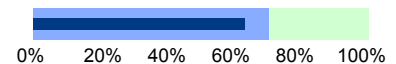
Council Plan initiatives:

Develop an open space strategy to ensure Yarra’s public open space is managed as a functional network that encourages shared use and active living

Prepare a Planning Scheme Amendment to introduce the open space strategy into the Yarra Planning Scheme and increase the rate of contribution towards open space (Strategic Objective 4: A liveable Yarra)

The Yarra Open Space Strategy guides the future provision, planning, design and management of public open space in Yarra. The new Open Space Strategy is a renewed direction for the provision and enhancement of the open space network, including changes in community needs since the last strategy was developed. The strategy aims to achieve a cohesive, linked and well managed network of open space to meet the full range of residents’ needs .

Following adoption of the new Open Space Strategy, Council will prepare a Planning Scheme amendment seeking to include open space design overlay controls in the Yarra Planning Scheme .



**Branch**      *City Strategy*

**Quarterly Milestones**

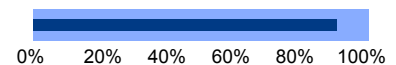
- September** Brief Councillors on consultant's work and funding aspects  
Finalise draft Open Space Strategy technical report  
Refine analysis regarding priorities, locations and acquisition considerations
- December** Present draft Open Space Strategy to Council for endorsement for public exhibition
- March** Consider submissions and finalise Strategy  
Present Open Space Strategy to Council for adoption
- June** Present report to Council seeking authorisation from the State Government for the amendment to be placed on public exhibition  
Formulate Planning Scheme amendment regarding open space contribution percentage
- Quarterly Progress** Exhibition of draft strategy has been completed and submissions have been considered. A Councillor briefing is scheduled in May 2020.
- Comments**

**1.02 National Aged and Disability Care Reforms**

Council Plan Initiative:

Continue to implement the National Aged and Disability Care reforms and develop new strategic directions for support of older people and people with disability

The Federal Government is making major changes to the aged and disability care service system and this requires Council to determine its role and implement changes already announced.



**Branch**      *Aged and Disability Services*

**Quarterly Milestones**

- September** Make a submission to the National Disability Information, Linkages and Capacity Building – Economic and Community Participation grant program to support locally based community building initiatives
- December** Continue to advocate directly and through the Municipal Association of Victoria to achieve the best outcomes for older people and people with disability from the national reform
- March** Work with local partner agencies to maintain CHSP funding that support at risk groups to access basic support services  
Support residents currently within the Linkages service to transition to Home Care Packages by 31 March 2020, pending the Federal Government’s final decision  
Subject to Federal Government decisions on the Commonwealth Home Support Program (CHSP), determine Council’s position on future delivery of the program and individual services
- June** Support the transition of the Regional Assessment Service to the new model adopted by the Federal Government by 1 July 2020, pending the Federal Government’s final decision

# Council Plan 2017-2021 : Year 3

## 2019/20 Annual Plan Quarterly Progress Report - March

**Quarterly Progress Comments** Advocacy has occurred at MAV Strategy level meetings on the Regional Assessment Service (proposed model); Navigation models and MetroAccess program.

The Disability Advisory Committee provided input to inform advocacy on NDIS. Input has also informed the submission to the Royal Commission on Quality Aged Care.

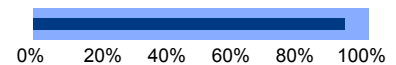
The Federal Government has delayed the final decision on their service model and has reversed their decision to out source assessment services. Actions are on hold until the Government announces their new proposed model.

### 1.03 Yarra 0 to 25 Plan

Council Plan initiative:

Continue to provide a range services and work collaboratively with external groups to improve the health and wellbeing of the Yarra community

Yarra's 0 to 25 Plan takes an integrated life-stage approach to guide priorities and actions relating to children, young people and their families. Council will work with external groups to improve the delivery of coordinated, responsive and evidence-based services.



**Branch** Family, Youth and Children's Services

#### Quarterly Milestones

**September** Coordinate delivery and promotion of Council programs and activities for children and young people across school holidays to provide better services

**December** Review data from school survey of children and young people and facilitate with partners the Communities that Care Action Plan for 2020/21

**March** Investigate areas of identified need in the Australian Early Development Census 2018 and other relevant data to improve service responsiveness

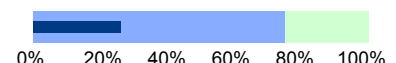
**Quarterly Progress Comments** AEDC findings were considered to develop programmatic responses in family and children's services including:

- Trailing a new approach for Collingwood's kindergarten participation rates which resulted in increases in enrolments in sessional kindergarten
- Promoting participation in a range of outdoor play a range of methods
- Placement of final year speech pathology students at the Connie Benn Centre to improve language and cognitive skills for Fitzroy children and families identifies as requiring support
- Partnership with Ardoch Foundation to access trained early years' education volunteers to work one-on-one with a child or group of children who need additional assistance in reading and literacy
- Fitzroy Library providing regular Storytime outreach sessions at the Connie Benn Centre

### 1.04 Provision of boat storage and clubhouse facility design - Panther Pavilion

Panther Pavilion was identified as one of the highest priorities for investment in a recent report - Status of Council owned Sporting Facilities and Pavilion report. A design for the pavilion will guide future investment and enable the facility to better meet community needs now and into the future.

The Panther Pavilion currently stores around 227 boats within it and the Ivanhoe Northcote Canoe Club (INCC) wish to create a dedicated storage facility to enable the removal of boats from the club house. Removing the 227 boats from the Pavilion will be an important first step in enabling greater use and functionality of the Pavilion and enable design work to take place.



**Branch** Recreation and Leisure Services

#### Quarterly Milestones

**September** Commence boat storage construction

**December** Complete boat storage construction

**March** Commence pavilion design

**June** Complete pavilion design

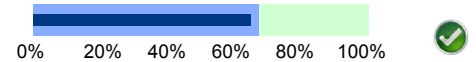
# Council Plan 2017-2021 : Year 3

2019/20 Annual Plan Quarterly Progress Report - March

**Quarterly Progress Comments** Presentation at Councillors' Briefing in February to update project progress. Works have been suspended pending a decision by VCAT scheduled for May 2020.

## 1.05 Ryan's Reserve Netball/Tennis Court and Pavilion

Following a community campaign, the State Government reversed a decision to rezone Ryan's Reserve and has provided funding for a major upgrade of the netball courts and old pavilion. The redevelopment will include an upgrade of the pavilion to ESD (Environmentally Sustainable Design) and DDA (Disability Discrimination Act) requirements, resurfacing four netball courts, increasing run-off outside courts to meet competition standards, replacement of sports lights and alterations to boundaries and open space.



**Branch** Recreation and Leisure Services

### Quarterly Milestones

**September** Apply for Planning Permit for pavilion and court works

**December** Complete court refurbishment works

**June** Commence pavilion refurbishment works

**Quarterly Progress** Stage 1 Netball Court Reconstruction has been completed. Schools, Richmond Netball Association and City Side Sports have commenced use.

**Comments** Stage 2 Pavilion construction has been delayed pending decision from Sport and Recreation Victoria .

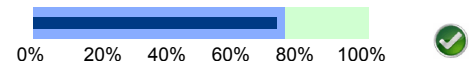
## 1.06 Malcolm Graham Pavilion - Kevin Bartlett Reserve

State Government funding has been provided to refurbish Malcolm Graham Pavilion in Kevin Bartlett Reserve. The refurbishment and extension allow local clubs to grow, provide them greater flexibility and capacity to train, and boost their ability to host competitions.

The works will take place in two stages:

Stage 1 – Extension with two additional change rooms, storage areas, disability change and toilet facilities, first aid room and covered spectator viewing area

Stage 2 – Refurbish Pavilion that meets functional, DDA and environmental sustainability requirements



**Branch** Building and Asset Management

### Quarterly Milestones

**September** Commence extension constructions works

**December** Complete extension construction works

**March** Commence refurbishment works for DDA and sustainability requirements

**June** Complete refurbishment works for DDA and sustainability requirements

**Quarterly Progress** Pavillion extension construction works completed.

**Comments** Refurbishment works for DDA compliance commenced ahead of schedule .

## 2 . An inclusive Yarra

a place where...Inclusion, diversity and uniqueness are welcomed, respected and celebrated

Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.








### Strategies

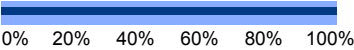

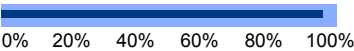

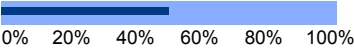

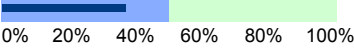

Council's work to achieve this Strategic Objective will include the following strategies :

- 2.1 Build resilience by providing opportunities and places for people to meet, be involved in and connect with their community
- 2.2 Remain a highly inclusive Municipality, proactive in advancing and advocating for the rights and interests of specific groups in the community and community issues
- 2.3 Continue to be a local government leader and innovator in acknowledging and celebrating Aboriginal history and culture in partnership with Traditional Owners
- 2.4 Acknowledge and celebrate our diversity and people from all cultural backgrounds
- 2.5 Support community initiatives that promote diversity and inclusion

The following actions are being undertaken in 2019/20 to work toward achieving Council's strategic objective of An inclusive Yarra.

### Action Progress Summary

-  At least 90% of action target achieved
  -  Between 75 and 90% of action target achieved
  -  Less than 75% of action target achieved
  -  Not Started
  -  Completed
-  Target  
 % Complete

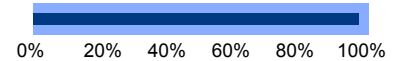
Action	Start Date / End Date	Progress	Status
2.01 Deliver the Volunteer Strategy and implementation plan	01/07/19 30/06/20		
2.02 Active and Healthy Ageing	01/07/19 30/06/20		
2.03 Social Justice Charter	01/07/19 30/06/20		
2.04 LGBTIQ Strategy	01/07/19 30/06/20		



**2.01 Deliver the Volunteer Strategy and implementation plan**

Council Plan initiative:  
Develop and adopt a Volunteer Strategy

Most community organisations in Yarra rely on volunteers and Council can support these groups in promoting their volunteer opportunities. A Volunteer Strategy and implementation plan will provide clear direction for Council in how it supports volunteering in Yarra.



**Branch** *People, Culture and Community*

**Quarterly Milestones**

**September** Present draft Volunteer Strategy and implementation plan to Council for adoption

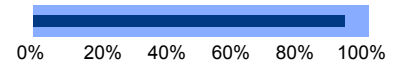
**Quarterly Progress** Yarra's Volunteer Strategy 2019-2023 and Year One Action Plan was formally adopted at Council in September.

**Comments**

**2.02 Active and Healthy Ageing**

Council Plan Initiative:  
Work with the community and other levels of government and advocate to challenge discrimination, and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities

The Active and Healthy Ageing Strategy was developed with the support of Council's Active Ageing Advisory Group (AAAG). In the midst of the national aged care reforms, it provides an opportunity to consider strategic directions to ensure our 50+ residents remain engaged, active and independent.



**Branch** *Aged and Disability Services*

**Quarterly Milestones**

**September** Implement the Good Access is Good Business Project

Pilot new social support group model which is interest based, and combines centre and community based activities to better engage diverse groups

**December** Pilot age friendly approach to develop new initiatives in identified neighbourhoods that are vulnerable (SEIFA index)

Complete community consultation on opportunities for improvement and development of a Hub at the Collingwood Seniors Centre

**March** Evaluate new social support group model

**Quarterly Progress** The Good Access is Good Business activity will occur in the January 2020 to 30 June 2020 period. This change has occurred due to the cessation of the MetroAccess program and the need to re-orientate the work plan.

Consultants have been selected to undertake needs analysis and community consultation and desk top analysis for the development of a Hub at the Collingwood Seniors Centre and consultation has been completed this quarter.

Secured additional external funding to pilot age friendly approach in Richmond and Collingwood using an asset based community development framework. Two key projects commenced are: establishment of a Dementia Alliance, and a Seniors Participation Project.

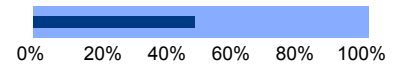
**2.03 Social Justice Charter**

Council Plan initiative:  
Develop a social justice/human rights charter to better articulate council's commitment

The development of a Social Justice Charter for Council will provide an over-arching commitment to human rights which will then inform everything Council does. The Charter will be developed in consultation and engagement with stakeholders.

# Council Plan 2017-2021 : Year 3

## 2019/20 Annual Plan Quarterly Progress Report - March



**Branch** *People, Culture and Community*

### Quarterly Milestones

**September** Present draft Charter to Council for endorsement for public exhibition

**December** Present draft Charter to Council for adoption

**Quarterly Progress** Public exhibition of the draft Charter closed and submissions have been considered. Work on the final review of the Charter has been suspended due to changing priorities in light of the current pandemic emergency.

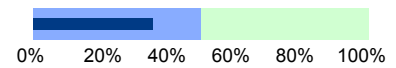
**Comments** The Social Justice Charter will be presented to Council once normal meeting cycles resume.

### 2.04 LGBTIQ Strategy

Council Plan initiative:

Advocate to support social justice and community issues including preventing family violence, LGBTIQ rights, and welcoming refugees

Develop a whole of Council LGBTIQ strategy.



**Branch** *People, Culture and Community*

### Quarterly Milestones

**December** Present draft Strategy to Council for endorsement for public exhibition

**June** Present draft Strategy to Council for adoption

**Quarterly Progress** A draft Strategy has been prepared and was scheduled to go to Council for endorsement to be placed on public exhibition. Progress has been suspended due to changing priorities in light of the current pandemic emergency.

**Comments** The draft LGBTIQ Strategy will be presented to Council once normal meeting cycles resume.

**3 . A sustainable Yarra**

a place where...Council leads on sustainability and protects and enhances its natural environment

As Victoria’s first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.








Strategies

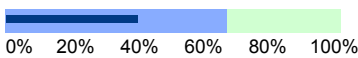

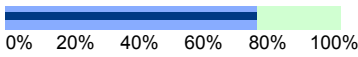

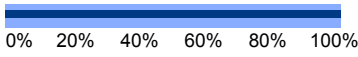

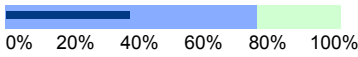

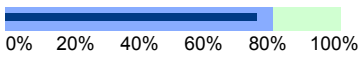

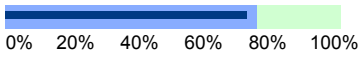

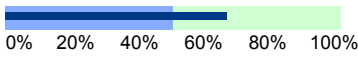

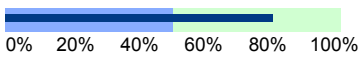

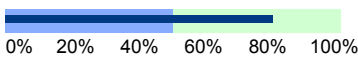

Council’s work to achieve this Strategic Objective will include the following strategies :

- 3.1 Investigate strategies and initiatives to better manage the long term effects of climate change
- 3.2 Support and empower a more sustainable Council and Community
- 3.3 Lead in sustainable energy policy and deliver programs to promote carbon neutral initiatives for the municipality and maintain Council as a carbon neutral organisation.
- 3.4 Reduce the amount of waste-to-landfill with a focus on improved recycling and organic waste disposal
- 3.5 Promote responsible water usage and practices
- 3.6 Promote and facilitate urban agriculture with a focus on increasing scale and uptake in the community
- 3.7 Investigate strategies and initiatives to improve biodiversity

The following actions are being undertaken in 2019/20 to work toward achieving Council’s strategic objective of A sustainable Yarra.

**Action Progress Summary**

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

Action	Start Date / End Date	Progress	Status
3.01 Yarra Environment Strategy	01/07/19 / 30/06/20		
3.02 Climate Emergency	01/07/19 / 30/06/20		
3.03 Embedding Sustainability (including adaptation)	01/07/19 / 30/06/20		
3.04 Review and update Council's Urban Agriculture guidelines	01/07/19 / 30/06/20		
3.05 Actively Avoid and Reduce Waste	01/07/19 / 30/06/20		
3.06 Commence holistic waste system trial in selected areas with 1300 households	01/07/19 / 30/06/20		
3.07 Investigate replacing paved spaces with permeable surfaces	01/07/19 / 30/06/20		
3.08 Edinburgh Gardens storm water harvesting project	01/07/19 / 30/06/20		
3.09 Develop an Integrated Water Management Strategy	01/07/19 / 30/06/20		

# Council Plan 2017-2021 : Year 3

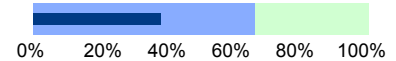
2019/20 Annual Plan Quarterly Progress Report - March

## 3.01 Yarra Environment Strategy

Council Plan initiative

Continue to be a leading Council and Municipality in the field of Environmental Sustainability

Yarra's Environment Strategy provides direction and actions required to integrate sustainable practices into Council's operations, as well as its community programs and services. Council has been developing a new Environment Strategy and this year will be seeking public comment on, and adopting, a new Environment Strategy.



**Branch** Sustainability

### Quarterly Milestones

**December** Present draft Yarra Environment Strategy to Council seeking endorsement for public exhibition

**March** Consider submissions and finalise draft Strategy

**June** Present Yarra Environment Strategy to Council seeking adoption

**Quarterly Progress** A working draft Yarra Environmental Strategy has been prepared for consultation however the next stage has been delayed due to the current response to the pandemic emergency.

**Comments**

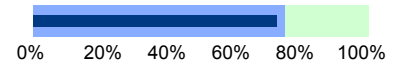
## 3.02 Climate Emergency

Council Plan Initiative:

Promote programs that monitor and reduce emissions across the municipality and strive to maintain its carbon neutral status

Climate Emergency is a growing global movement that seeks to dramatically accelerate climate action to an emergency response by invoking mass-mobilisation of people and practices. Council's Community Greenhouse Action Plan will be renamed its Climate Emergency Plan in light of scientific advice that we have just 12 years to dramatically reduce greenhouse gas emissions before runaway climate change.

Council will develop a Climate Emergency Plan in partnership with the Yarra Energy Foundation (YEF) to support programs and initiatives to reduce its energy use and greenhouse emissions across the municipality.



**Branch** Sustainability

### Quarterly Milestones

**December** Present draft Climate Emergency Plan (including plan to reduce organisational emissions) to Council seeking endorsement for public exhibition

Achieve certification for Council as a carbon neutral organisation

**March** Consider submissions and finalise draft Strategy

**June** Present Climate Emergency Plan and Action Plan to Council seeking adoption

**Quarterly Progress** A Draft Climate Emergency Plan went on public exhibition in January-February. Following review of submissions, a final draft has been prepared for Executive and Council consideration and adoption. Adoption

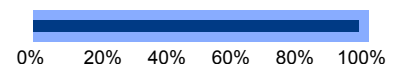
**Comments** may be delayed due to the current response to the pandemic emergency.

## 3.03 Embedding Sustainability (including adaptation)

Council Plan Initiative:

Improve integration across environmental and sustainability policies and strategies

Council will continue to embed sustainability and adaptation across its decision making processes and report to Council on its progress.



**Branch** Sustainability

### Quarterly Milestones

# Council Plan 2017-2021 : Year 3

## 2019/20 Annual Plan Quarterly Progress Report - March

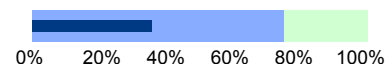
<b>September</b>	Present report to Council on ways to improve embedding sustainability and adaptation at Council
<b>March</b>	All new initiative bids include assessment through the Quadruple Bottom Line Tool
<b>Quarterly Progress</b>	The Quadruple Bottom Line Tool was introduced into the 2020/21 new initiative bid process and used to inform the project evaluation process.
<b>Comments</b>	

### 3.04 Review and update Council's Urban Agriculture guidelines

Council Plan Initiative:

Showcase urban agriculture and support community initiatives in sustainable practices

In 2018/19, City of Yarra developed a new Urban Agriculture Strategy 2019 – 2023. The new Urban Agriculture Strategy moves toward a food systems approach comprising how food is grown, processed, distributed, consumed and recycled. Review of the Urban Agriculture Guidelines is an action within the new Urban Agriculture Strategy .



**Branch** City Works

#### Quarterly Milestones

<b>September</b>	Commence guideline review processes
<b>December</b>	Consult internal and external stakeholder
<b>March</b>	Update draft Guidelines
<b>June</b>	Present report on new Guidelines to Council

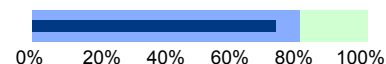
<b>Quarterly Progress</b>	The evaluation of the Hardy Gallagher project is complete and learnings will be incorporated into the review of the guideline. The consultation activity has been delayed due to the Covid-19 incident, alternate way's to achieve this are being considered. Officers are working to prepare a draft report on the new guidelines in July.
<b>Comments</b>	

### 3.05 Actively Avoid and Reduce Waste

Council Plan Initiative:

Reduce volume of kerbside waste collection per capita by behaviour change programs and increase of recycling. (Promote the use of recycled materials through procurement and advocacy)

Develop and deliver education/engagement program to encourage residents to consume mindfully as an initiative to reduce the volumes of waste materials going to landfill.



**Branch** City Works

#### Quarterly Milestones

<b>September</b>	Develop education / engagement campaign about waste reduction, avoidance, recycling and re-use Promote the use of recycled materials through procurement and advocacy
<b>December</b>	Commence delivery of campaign
<b>March</b>	Evaluate program
<b>June</b>	Brief Council on outcomes

<b>Quarterly Progress</b>	Delivery of the campaign commenced in November 2019 and has been completed and evaluation has commenced.
<b>Comments</b>	

### 3.06 Commence holistic waste system trial in selected areas with 1300 households

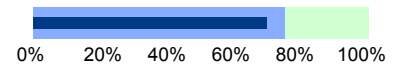
Council Plan Initiative:

Investigate, implement and promote initiatives to divert organic waste from landfill

Undertake a trial aimed at introducing a holistic program to reduce volume of kerbside waste collection per capita by behaviour change programs and increase of recycling.

# Council Plan 2017-2021 : Year 3

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**Branch** City Works

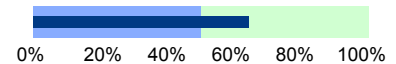
### Quarterly Milestones

- September** Commence collection of food and green waste and glass in selected trial areas
- December** Evaluate trial program and brief Council on outcomes
- March** Depending on outcome of trial, develop plan for delivery of holistic waste system municipal wide
- June** Commence engagement, communication and marketing to get community ready for roll out
- Quarterly Progress** Council endorsed the report to provide an holistic waste system municipal-wide, scheduled to commence next financial year.
- Comments**

### 3.07 Investigate replacing paved spaces with permeable surfaces

Council Plan initiative:  
Investigate feasibility of replacing road and paved space with permeable surfaces

Permeable surfaces have the potential to increase infiltration of water to the subsoil, act as a water retention system and reduce high run off rates during a storm event. Council will investigate and identify at least 3 possible trial sites for permeable surfaces to replace road or paved space. Identified trial sites will be delivered and sites, monitor/report to Council in following financial year.



**Branch** Traffic and Civil Engineering

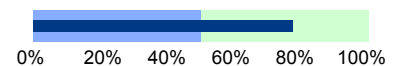
### Quarterly Milestones

- December** Report to Council on at least 3 possible trial sites for permeable surfaces
- June** Deliver trial sites as identified in report to Council, and monitor/analyse for 6 month period
- Quarterly Progress** Council officers have nominated 4 sites to introduce permeable surfaces;
  - Holtom St East Princes Hill – Introduce a permeable median between Lygon Street and Mcilwraith Street completed.
  - Intersection of Richardson Street and Nicholson Street Carlton North – Replace bluestone pavement with a permeable surface on one kerb outstand scheduled to be completed 2019/20 Financial Year
  - Roseneath Street Clifton Hill – Introduce a permeable median between the railway bridge and Clifton Avenue scheduled to be completed 2019/20 Financial Year.
  - Ramsden Street Oval car park - A joint project with the University of Melbourne to trial the possibility to introduce a permeable pavement to complement a stormwater harvesting system. The concept design has been completed and a bid submitted to DELWP seeking State funding.
- Comments**

### 3.08 Edinburgh Gardens storm water harvesting project

Council Plan initiative:  
Continue to implement and promote evidence based water conservation initiatives

Council will design and commence installation of a large scale storm water harvesting system in Edinburgh Gardens to reduce potable water use, and better use storm water within the Gardens.



**Branch** City Works

### Quarterly Milestones

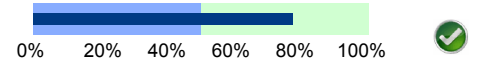
- December** Award contract for design and construction of the Edinburgh Gardens storm water harvesting project
- June** Complete detailed design and site establishment for the Edinburgh Gardens storm water harvesting project
- Quarterly Progress** The detailed design is complete pending COY and CWW comments. Site establishment doesn't need to be commenced before July 2020
- Comments**

**3.09 Develop an Integrated Water Management Strategy**

Council Plan initiative:

Continue to implement and promote evidence based water conservation initiatives

Undertake investigation of Council's water management assets, and use this to inform the development of an Integrated Water Management Strategy.



**Branch**      *City Works*

**Quarterly Milestones**

**March**      Brief Council on the findings from the investigations and analysis of Councils drainage infrastructure

**June**      Develop a draft Water Management Strategy

**Quarterly Progress**      Conducted initial investigation into drainage asset data accuracy and brick drains condition. Multiple service providers have been engaged to look into costs and available solutions.

**Comments**

First draft of the Water Management Strategy completed. The focus now is shifting towards stakeholders consultation.

## 4 . A liveable Yarra

a place where... Development and growth are managed to maintain and enhance the character and heritage of the city

With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

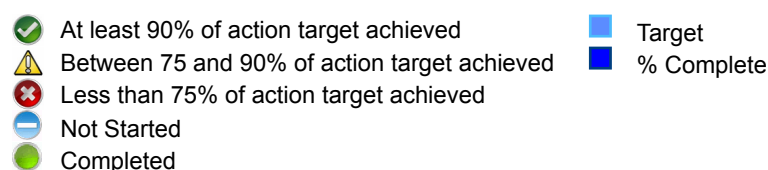
Strategies

Council's work to achieve this Strategic Objective includes the following strategies :

- 4.1 Protect Yarra's heritage and neighbourhood character
- 4.2 Actively plan for Yarra's projected growth and development and advocate for an increase in social and affordable housing
- 4.3 Plan, promote and provide built form, open space that is accessible to all ages and abilities
- 4.4 Protect Council assets through effective proactive construction management
- 4.5 Encourage and promote environmentally sustainable building, urban design, place-making and public realm outcomes
- 4.6 Provide direction and improve decision making on infrastructure projects through the application of the Strategic Community Infrastructure Framework
- 4.7 Encourage engagement with the community when developments are proposed

The following actions are being undertaken in 2019/20 to work toward achieving Council's strategic objective of A liveable Yarra.

### Action Progress Summary



Action	Start Date / End Date	Progress	Status
4.01 Development Contributions Plan – Planning Scheme Amendment	01/07/19 / 30/06/20	100% (Target bar)	Completed (Green circle)
4.02 Strategies for the hospital and education precincts	01/07/19 / 30/06/20	100% (Target bar)	Completed (Green circle)
4.03 Queens Parade Design and Development Overlay	01/07/19 / 30/06/20	100% (Target bar)	At least 90% achieved (Green checkmark)
4.04 Built Form Analysis for Heidelberg Road, Alphington	01/07/19 / 30/06/20	80% (Target bar)	At least 90% achieved (Green checkmark)
4.05 Built Form Analysis for Major Activity Centres	01/07/19 / 30/06/20	50% (Target bar)	At least 90% achieved (Green checkmark)
4.06 Structure planning for Major Activity Centres in Yarra	01/07/19 / 30/06/20	80% (Target bar)	Less than 75% achieved (Red X)
4.07 Negotiate Joint Use Agreement with Richmond High School	01/07/19 / 30/06/20	40% (Target bar)	Less than 75% achieved (Red X)
4.08 Review and develop a framework for management of Council's own heritage assets	01/07/19 / 30/06/20	80% (Target bar)	Between 75 and 90% achieved (Yellow warning triangle)



## Council Plan 2017-2021 : Year 3

2019/20 Annual Plan Quarterly Progress Report - March

Action	Start Date / End Date	variance
4.09 Deliver Social and Affordable Housing Strategy	01/07/19 30/06/20	
4.10 Nicholson Village Bus Depot	01/07/19 30/06/20	
4.11 Progress the Yarra Planning Scheme rewrite	01/07/19 30/06/20	

# Council Plan 2017-2021 : Year 3

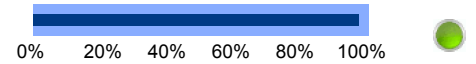
2019/20 Annual Plan Quarterly Progress Report - March

## 4.01 Development Contributions Plan – Planning Scheme Amendment

Council Plan Initiative:

Progress a Planning Scheme amendment to implement a Development Contribution Plan

Council approved a Development Contributions Plan (DCP) in 2018/19. The DCP will require developers to contribute to infrastructure upgrades like roads and footpaths and community facilities to help provide for the needs of our growing city. Council will prepare a Planning Scheme Amendment to implement the DCP approved by Council, for submission to the Minister of Planning for approval.



**Branch** Office of the Director Planning and Place Making

### Quarterly Milestones

**September** Advocate to Minister for Planning to approve DCP Amendment post Council adoption

**December** Complete internal systems to capture contributions and systematically record receipt and acquittals (if approved)

**March** Implement system once approved by Minister for Planning

**Quarterly Progress Comments** The Development Contributions Plan Planning Scheme amendment was lodged with the Minister's office mid 2019. Advocacy is ongoing at the regular meetings between the CEO and the Local Member of Parliament (also the Minister for Planning) and the Director Planning and Place Making with Executive officers urging the timely approval of the DCP Planning Scheme Amendment.

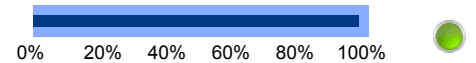
Internal systems have been developed to capture contributions and systematically record receipt and acquittals in readiness for the approval of Planning Scheme amendment.

## 4.02 Strategies for the hospital and education precincts

Council Plan Initiative:

Prepare strategies for the Epworth and St Vincent's hospital precincts and the Australian Catholic University education precinct identified in Plan Melbourne 2017-2050

Council will scope proposal and engage with state agencies to prepare strategies for the hospital and education precincts around St Vincent's and Epworth hospitals, and the Australian Catholic University.



**Branch** City Strategy

### Quarterly Milestones

**March** Scope proposal and seek engagement and support from state agencies

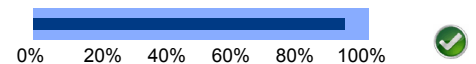
**Quarterly Progress Comments** Council has been in discussion with State Government representatives responsible for the Hospital and Education portfolios and has been advised these precincts within Yarra are not current priorities and there is no available funding.

## 4.03 Queens Parade Design and Development Overlay

Council Plan Initiative:

Prepare a Planning Scheme amendment seeking permanent development and design overlay controls for Queens Parade North Fitzroy

Council will prepare and exhibit a new Design and Development Overlay for the Queens Parade area of Fitzroy North to introduce improved planning policy and guidance for the area within the Yarra Planning Scheme.



**Branch** City Strategy

### Quarterly Milestones

**September** Advocate Council's position at panel

**December**

# Council Plan 2017-2021 : Year 3

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Consider the report and recommendations of the Planning Panel and seek Council adoption of the Amendment

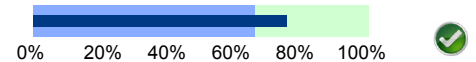
**Quarterly Progress Comments** A Report on this amendment was considered by Council in March. Two parts were adopted and one part deferred until the VCAT decision on a S39 appeal is determined.

### 4.04 Built Form Analysis for Heidelberg Road, Alphington

Council Plan initiative:

Develop planning controls for Heidelberg Road, Alphington in conjunction with Darebin Council

Council will undertake built form analysis for Heidelberg Road, Alphington, which will be implemented by planning controls in the Yarra Planning Scheme.



**Branch** City Strategy

#### Quarterly Milestones

**December** Prepare draft Local Area Plan for consultation

**March** Seek Council consent to undertake consultation

**June** Finalise Local Area Plan and commence preparations for a Planning Scheme Amendment

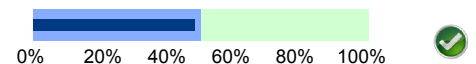
**Quarterly Progress Comments** Draft Local Area Plan has been prepared. Given community feedback seeking immediate interim planning controls, a draft Design and Development Overlay (DDO) has been prepared, rather than undertake community consultation. Council resolved in February 2020 to seek the Minister for Planning to introduce interim planning controls based on the draft DDO. Community consultation will occur on the draft Local Area Plan once a planning scheme amendment is prepared proposing permanent controls and the additional strategic planning work is completed by Darebin Council.

### 4.05 Built Form Analysis for Major Activity Centres

Council Plan Initiative:

Prepare a built form analysis as part of the preparation of structure plans for major activity centres

Council will prepare Built Form Analysis to inform Structure Plans for the Brunswick Street/Smith Street Major Activity Centres in Yarra and to support the future preparation of Design and Development Overlays in the Yarra Planning Scheme.



**Branch** City Strategy

#### Quarterly Milestones

**September** Consider report on the Built Form Studies and commence preparation of a planning amendment for interim planning controls

**June** Seek Council consent to undertake consultation on draft studies and draft amendment

**Quarterly Progress Comments** The analysis work has been substantially completed with Council's endorsement in December 2019 to seek the introduction of interim planning controls from the Minister for Planning over centres within the Collingwood/Fitzroy precinct.

### 4.06 Structure planning for Major Activity Centres in Yarra

Council Plan Initiative:

Continue to develop structure plans for Yarra's major activity centres which build on the unique character of each precinct

Council will prepare Built Form Analysis and Structure Plans for Major Activity Centres in Yarra to support the future preparation of Design and Development Overlays in the Yarra Planning Scheme.



**Branch** City Strategy

# Council Plan 2017-2021 : Year 3

2019/20 Annual Plan Quarterly Progress Report - March

## Quarterly Milestones

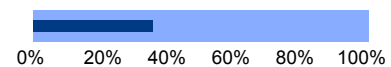
<b>September</b>	Complete background analysis report for Victoria Street and Bridge Road
<b>December</b>	Finalise draft Structure Plans
<b>March</b>	Seek Council consent to undertake community consultation
<b>June</b>	Report to Council seeking consideration of final Structure Plans
<b>Quarterly Progress</b>	Preliminary work is being undertaken, however the project has been delayed to prioritise resources required for Amendment C231 Queens Parade.
<b>Comments</b>	

### 4.07 Negotiate Joint Use Agreement with Richmond High School

Council Plan Initiative:

Campaign for appropriate joint use agreements for shared use community facilities as part of the Richmond High School project

Council will work with the Department of Education and Training to develop a Joint Use Agreement for community facilities as part of the Richmond High School project.



**Branch** Office of the Director City Works and Assets

## Quarterly Milestones

<b>September</b>	Continue to engage with School Principal regarding use of facilities in the precinct to determine the details of the Joint Use Agreements, including potential stakeholders and user groups for the school facilities
<b>December</b>	Finalise draft Joint Use Agreement with the School Principal
<b>March</b>	Seek School Council and Yarra City Council endorsement of Joint Use Agreement
<b>Quarterly Progress</b>	While the school has been keen in principle to collaborate and share resources the design of the school is such that the opportunities for community use of school facilities (beyond current access to the stadium and netball courts) is limited.
<b>Comments</b>	

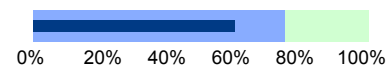
The new Principal is to start in Term 2 to continue negotiations however with the current disruption to schools nationally as an impact of the ongoing COVID emergency and restrictions on public movements ,we do not expect to continue negotiations until after June.

### 4.08 Review and develop a framework for management of Council's own heritage assets

Council Plan initiative:

Strengthen the protection of Yarra's heritage through the planning scheme , education, and resource provision

Council will identify and assess properties with shared heritage value and update their statements of significance.



**Branch** CEO Office

## Quarterly Milestones

<b>September</b>	Initiate preparation of a framework for management of Yarra's own heritage assets
<b>December</b>	Consult with internal and external stakeholders
<b>March</b>	Present a draft framework to Executive
<b>June</b>	Present a draft framework to Council
<b>Quarterly Progress</b>	Preparation of a framework for management of Yarra's own heritage assets commenced . Internal consultations have taken place. Completion of the draft is dependent on site visits and consultations which have been impacted on by the current Covid-19 restrictions.
<b>Comments</b>	

### 4.09 Deliver Social and Affordable Housing Strategy

Council Plan Initiative:

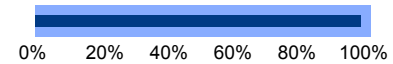
# Council Plan 2017-2021 : Year 3

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Advocate to federal and state governments through Yarra IMAP , MAV, ISMMF, VLGA on affordable and community housing.

Through Council Plans and other strategic documents, Council has expressed its commitment to maintain and support a socially, economically and culturally diverse community. This commitment is further evidenced by the financial support it has provided to the community housing sector, its resolute pursuit of affordable housing outcomes at major development sites and strategic advocacy to state and commonwealth governments.

A Social and Affordable Housing strategy, will encompass strategic directions for Council through its roles as a planning authority and community advocate.



**Branch** *Social Strategy and Community Development*

### Quarterly Milestones

**September** Complete public exhibition/consultation  
Present draft Strategy to Council for adoption

**December** Commence implementation of strategy  
Support and participate in quarters 1 and 2 meetings

**Quarterly Progress Comments** The Social and Affordable Housing Strategy was adopted by Council in November 2019 along with an updated Policy Guidance Note: Affordable Housing Outcomes at Significant Developments.

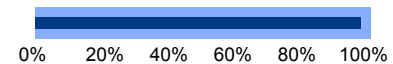
Implementation of the adopted Strategy commenced in November 2019 and is ongoing. The Strategy contains a mix of policy directions and specific activities. As committed in the Strategy, an annual update will be provided to Council on progress.

#### 4.10 Nicholson Village Bus Depot

Council Plan Initiative:

Develop planning controls for the Nicholson Street Bus Depot, North Fitzroy

Progress a built form analysis for the Nicholson Village Bus Depot Precinct.



**Branch** *City Strategy*

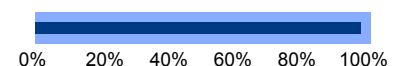
### Quarterly Milestones

**September** Brief Councillors on a planning assessment for the bus depot site

**Quarterly Progress Comments** Council received a briefing in September on the outcomes of the review of the existing planning controls for the Nicholson Street Bus Depot site.

#### 4.11 Progress the Yarra Planning Scheme rewrite

The Planning Scheme sets out how land can be used, developed and protected. Council has been working on a major rewrite of the Planning Scheme to update areas of local policy that needed to be strengthened. This year Council will finalise the draft Planning Scheme and seek authorisation from the Minister for Planning to put it on exhibition for public consultation.



**Branch** *City Strategy*

### Quarterly Milestones

**September** Continue to draft policies in the new format required by DELWP, and Continue to brief Councillors of the proposed policies

**December** Seek Council consent to seek 'authorisation' from the Minister for Planning to place on exhibition a draft new Yarra Planning Scheme

**March** If authorisation provided, brief Councillors on submissions received

## Council Plan 2017-2021 : Year 3

### 2019/20 Annual Plan Quarterly Progress Report - March

<b>June</b>	Report back to Council post exhibition regarding submissions and recommend final planning scheme provisions
<b>Quarterly Progress Comments</b>	Council endorsed a draft Local Planning Framework for the purpose of consultation and has sought authorisation from the Minister for Planning to exhibit the amendment and undertake community consultation. Preliminary contact has been made with resident community groups to outline the work and the amendment process.

Council still awaits authorisation to enable community engagement.

## 5 . A prosperous Yarra

a place where...Local businesses prosper and creative and knowledge industries thrive

Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra’s economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.








### Strategies



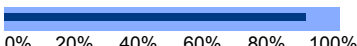





Council’s work to achieve this Strategic Objective include the following strategies :

- 5.1 Maintain and strengthen the vibrancy and local identity of retail and commercial precincts
- 5.2 Strengthen and monitor land use change and economic growth including new and emerging economic clusters
- 5.3 Create local employment opportunities by providing targeted and relevant assistance to facilitate business growth, especially for small and medium size enterprises and entrepreneurs through the attraction and retention of businesses
- 5.4 Develop Innovative Smart City solutions in collaboration with government, industry and community that use technology to embrace a connected, informed and sustainable future
- 5.5 Facilitate and promote creative endeavour and opportunities for the community to participate in a broad range of arts and cultural activities
- 5.6 Attract and retain creative and knowledge industries in Yarra
- 5.7 Ensure libraries and neighbourhood houses support lifelong learning, wellbeing and social inclusion

The following actions are being undertaken in 2019/20 to work toward achieving Council’s strategic objective of A prosperous Yarra.

### Action Progress Summary

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

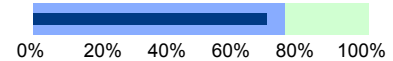
Action	Start Date / End Date	Progress	Status
5.01 Economic Development Strategy	01/07/19 / 30/06/20		
5.02 Local retail precincts	01/07/19 / 30/06/20		
5.03 Brunswick Street Streetscape Master Plan (BSSMP)	01/07/19 / 30/06/20		
5.04 Develop Yarra as a Smart City	01/07/19 / 30/06/20		

**5.01 Economic Development Strategy**

Council Plan initiative:

Promote the benefits of doing business locally including the benefit of access by walking and cycling

Yarra's Economic Development Strategy outlines how Council can best support economic development by fostering greater investment and jobs growth in the municipality. Council will review the current Strategy, including consultation with stakeholders, for adoption by Council.



**Branch** City Strategy

**Quarterly Milestones**

**September** Commence project inception

**December** Complete review and prepare draft strategy

**March** Seek Council consent to undertake consultation on draft strategy

**June** Finalise strategy and seek Council adoption

**Quarterly Progress** A Report seeking Council endorsement to exhibit the Draft Economic Development Strategy has been prepared. Presentation to Council has been postponed as Council responds to the Covid-19 pandemic.

**Comments**

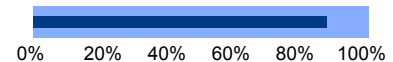
**5.02 Local retail precincts**

Council Plan initiatives:

Promote the benefits of doing business locally including the benefit of access by walking and cycling

Engage with local traders, leasing agents and property owners to strengthen the viability of Yarra's activity centres such as Bridge Road including the activation of empty spaces

To support local retail precincts, this year Council will trial various marketing channels to help inform an annual marketing strategy to encourage residents to shop locally, with an emphasis on walking/cycling options, participate in State Government project to better manage retail vacancies using Bridge Road and Victoria Street as a pilot and complete Year 3 of the Victoria Street shop front improvement program.



**Branch** City Strategy

**Quarterly Milestones**

**September** Participate in revitalisation project sponsored by the Minister for Planning

Complete development of digital maps for 12 precincts that will provide content for marketing on various media and marketing platforms

**December** Promote and advocate the benefits of walking, cycling and supporting local businesses

**March** Complete third year program of shop front improvements in Victoria Street

**Quarterly Progress** Digital maps have been completed for 4 retail precincts with the remaining 8 to be completed by June 2020.

**Comments** Council officers are participating in the revitalisation project and have attended all project meetings to date .

Council implemented a shop local campaign in Nicholson Village targeting residents living 500m from the precinct, promoting and advocate the benefits of walking, cycling and supporting local businesses.

Permits have been approved for the designs for three shop front windows/facades on Victoria Street. Shade banners have been installed on 9 shops as part of the third year of shop front improvements in Victoria Street.

**5.03 Brunswick Street Streetscape Master Plan (BSSMP)**

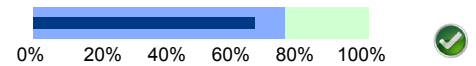
Council Plan Initiative:

Undertake at least three streetscape masterplans for shopping strips based on Place Making principles

Council will prepare a masterplan for the Brunswick Street activity centre, undertake consultation and seek adoption



of final masterplan by Council.



**Branch** City Strategy

**Quarterly Milestones**

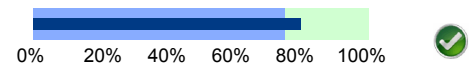
- September** Finalise background report on issues, opportunities and vision
- December** Seek Council consent to undertake consultation on background report
- March** Prepare draft masterplan for Council consideration
- June** Report back to Council post submissions
- Quarterly Progress** Draft Brunswick Street Streetscape Master Plan has been completed and consultation is underway. Further refinement of the Master Plan will occur following consultation feedback.
- Comments**

**5.04 Develop Yarra as a Smart City**

Council Plan initiative:

Implement an innovation hub to bring people together to focus on creative solutions, enabling a culture of continuous improvement, innovation and collaboration

Collaborate with the local community and relevant stakeholders to ensure Yarra becomes a Smart City which delivers a connected, informed and sustainable future.



**Branch** Office of the Director City Works and Assets

**Quarterly Milestones**

- September** Identify and implement the hub for smart and future city solutions (Yarra CityLab)  
Establish a dedicated Internet of Things network to enable Yarra and its community to connect
- March** Connect with 20 Local Government Authorities and Industry organisations around smart city and smart infrastructure opportunities
- June** Initiate 4 Internet of Things and smart city trials
- Quarterly Progress** Yarra CityLab is operational as the Yarra's Smart City Office (hub for smart and future city solutions). The core foundation has been established which includes development and implementation of the strategy, governance structure, prioritisation process and measures/KPIs.
- Comments**

38 connections have been made to date across smart and future technology industries, businesses, government and education sectors. Seven of these have been entered into our partnership ecosystem of smart city vendors, consultants and SMEs. This ecosystem will continue to be expanded on across the coming months.

A number of IoT and smart city trials are in place including: Yarra Science Play (Primary School STEM program), bin sensor and water quality and fill level sensors. Upcoming trials include AI pedestrian count technology, graffiti sensors and syringe bin sensors, and a smart screen trial.

**6 . A connected Yarra**

a place where...Connectivity and travel options are environmentally sustainable, integrated and well-designed

Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

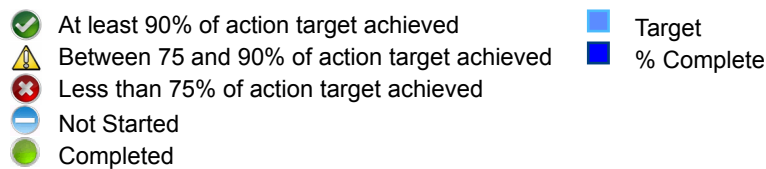
Strategies

Council’s work to achieve this Strategic Objective includes the following strategies :

- 6.1 Manage traffic movement and promote road safety within local roads
- 6.2 Work in partnership with Vicroads and influence traffic management and road safety on main roads
- 6.3 Investigate and implement effective parking management options
- 6.4 Improve accessibility to public transport for people with mobility needs and older people
- 6.5 Develop and promote pedestrian and bicycle infrastructure that encourages alternate modes of transport, improves safety and connectedness
- 6.6 Advocate for increased infrastructure and performance of public transport across Melbourne

The following actions are being undertaken in 2019/20 to work toward achieving Council’s strategic objective of A connected Yarra.

**Action Progress Summary**



Action	Start Date / End Date	Progress	Status
6.01 Variable parking trial and consultative forum	01/07/19 / 30/06/20	100% (Target reached)	Completed
6.02 Low speed traffic environments	01/07/19 / 30/06/20	90% (Target reached)	At least 90% of action target achieved
6.03 Complete Wellington Street Bike Lane	01/07/19 / 30/06/20	100% (Target reached)	Completed
6.04 Review Local Area Place Making Policy	01/07/19 / 30/06/20	90% (Target reached)	At least 90% of action target achieved
6.05 Advocate for Disability Discrimination Act compliant tram stops	01/07/19 / 30/06/20	100% (Target reached)	Completed
6.06 Public Transport Advocacy	01/07/19 / 30/06/20	80% (Target reached)	At least 90% of action target achieved

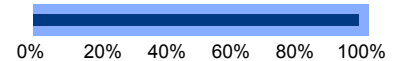
**6.01 Variable parking trial and consultative forum**

Council Plan Initiative:

Continue to utilise data, technology and community consultation in considering the appropriate management of parking

A trial of variable paid parking options on Bridge Road commenced in 2018/19 to understand how variable pricing will influence occupancy rates of the on-street Bridge Road parking. Council will analyse trial data and consider options of variable pricing for different sections of Bridge Road and develop a template that can be applied to other locations within Yarra.

Council will consult with the community to seek further ideas and input into car-parking initiatives and the use of road space.



**Branch** *Compliance and Parking Services*

**Quarterly Milestones**

**September** Complete variable parking trial

**December** Hold a community consultative forum on parking and related matters  
Analyse data

**March** Present report to Council on results of trial to consider any further action

**Quarterly Progress** Variable parking trial has been completed and analysis of data undertaken. A report was presented to Councillors in December.

**Comments**

A Parking forum was held in December, attended by over 80 residents and traders. A report was presented to Council briefing in February on the outcomes of the trial and forum.

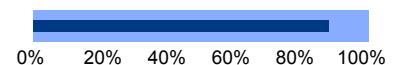
**6.02 Low speed traffic environments**

Council Plan Initiative:

Continue to provide low speed environments and community education for pedestrians, cyclists, motor-cyclists and vehicle drivers and passengers

Yarra became the first council in Australia to trial a 30km/h area-wide speed limit in September 2018. The trial area is in the neighbourhood streets bordered by Alexandra Parade, Johnston Street, Hoddle Street and Nicholson Street and aims to create safer and more liveable streets, especially for people who walk and cycle. Council will continue to monitor the effectiveness of the trial and the potential for wider application across Yarra.

Council will advocate to State Government for reduced speed through activity centres on arterial roads to a consistent 40 km/h, including Nicholson Street and St Georges Road activity centres.



**Branch** *Traffic and Civil Engineering*

**Quarterly Milestones**

**September** Conclude 12 month 30km/h trial in Fitzroy and prepare initial report to Council

**December** Advocate to State Government for reduced speed through activity centres on arterial roads to a consistent 40 km/h, including Nicholson Street and St Georges Road activity centres

**March** Following analysis, present a report to Council on results of trial to consider any further action

**Quarterly Progress** Officers continue to negotiate with the Department of Transport over the retention of the current 30km speed limit, and wider application. The report to Council has been delayed as a result of the Department not resolving their current position, a report on these negotiations and the Department position will be provided to Council in April.

**Comments**

A report on these negotiations and the Department position will be provided to Council in April.

**6.03 Complete Wellington Street Bike Lane**

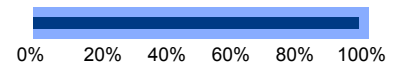
Council Plan Initiative:

Complete construction of the Wellington Street Bike (Copenhagen style) Lane to Johnston Street

# Council Plan 2017-2021 : Year 3

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Council is extending the existing protected bike lanes on Wellington Street in Collingwood to provide a safer and better connected journey for cyclists. Construction of the bike lane on Wellington Street, between Gipps Street and Johnston Street, commenced in 2018/19 and will be completed this year.



**Branch** *Strategic Transport*

### Quarterly Milestones

**September** Complete Stage 2 separated bicycle lane project

**Quarterly Progress** Construction of stage 2 of the wellington street bike lane was completed with formal launch by the Minister in October 2019.

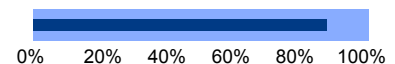
**Comments**

### 6.04 Review Local Area Place Making Policy

Council Plan initiative:

Transition Local Area Traffic Management programs to Local Area Place Making programs

Council will review the Local Area Place Making policy following the transition from a Local Area Traffic Management approach to ensure appropriate coverage and inclusion of all relevant place making aspects.



**Branch** *Traffic and Civil Engineering*

### Quarterly Milestones

**September** Undertake an internal review of the current policy

**March** Inform Council of results of internal review of policy

**Quarterly Progress** The review of the Local Area Place Making Policy has been completed and a report has been prepared for Executive which identifies future options. The report to Executive is scheduled for April.

**Comments**

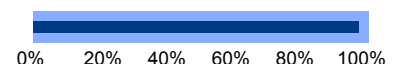
### 6.05 Advocate for Disability Discrimination Act compliant tram stops

Council Plan Initiatives:

Continue to facilitate the upgrade of local tram stops to comply with the Disability Discrimination Act to support both access and viability of activity centres

Advocate to the state government for improved accessibility to public transport services

Public transport in the City of Yarra needs to be made more accessible for people with disability and to comply with the provisions of the Commonwealth Government's Disability Discrimination Act (1992) (DDA) and the Disability Standards for Accessible Public Transport (2002). Accessibility is at the forefront of ensuring independence and engagement for people 50+ and people with disability in our municipality.



**Branch** *Strategic Transport*

### Quarterly Milestones

**September** Agree MOU with Yarra trams re DDA tram stops

**December** Provide advice on DDA trams stops on Brunswick Street as part of the streetscape master plan

**March** Continue to advocate for Disability Discrimination Act compliant tram stops on Bridge Road

**Quarterly Progress** Council continues to actively advocate for DDA compliant tram stops in Bridge Road near the Richmond Town Hall and at the eastern end of Bridge Road. Advice to improve tram stop safety on Brunswick Street and other locations within Yarra is occurring. Currently a study is being progressed by Yarra Trams and Public Transport Victoria on priorities for future budget allocations, this won't conclude for 12 months.

### 6.06 Public Transport Advocacy

# Council Plan 2017-2021 : Year 3

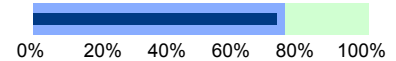
2019/20 Annual Plan Quarterly Progress Report - March

Council Plan initiative:

Advocate to the State Government for improved accesibility to public transport services

Advocate for improved public transport services to meet population growth including Chandler Highway north-south bus route, Doncaster Rail, Hoddle Street Study, Airport Rail, MM2 and Alexandra Parade.

The North East Link (NEL) is a proposed \$16 billion freeway connection of the M80 Ring Road to the Eastern Freeway. The project also includes new cycle paths and construction of a busway on the Eastern Freeway. While the NEL is some distance from Yarra, it has the potential to bring large volumes of additional traffic to Yarra via the Eastern Freeway. In May 2019, Council resolved to make a formal submission on the NEL Project and Environment Effects Statement.



**Branch**      *Strategic Transport*

## Quarterly Milestones

**September**    Deliver Council submission to NEL Panel hearings including on the NEL busway and public transport solutions

**December**    Prepare mitigation plans and other projects to discuss with consortia if the NEL is tendered

**March**        Hold discussions with NEL consortia regarding Councils position

**June**         Provide briefing to Councillors on NEL updates and on ongoing public transport advocacy

**Quarterly Progress**    Draft mitigation plans have been prepared by a One Yarra officer group ready to be able to discuss with consortia.

## Comments

Advocacy to State Government on improved accessibility to public transport services continues.

North South bus route from Burnley Station towards Alphington has occurred with the Department of Transport.

Hoddle Street / Swan Street intersection completed by Department of Transport.

East West public transport along Alexandra Parade has been advocated for .

Elizabeth Street separated bike lanes trial ready to proceed.

Preliminary work on an Integrated Transport Plan commenced .

Advocacy for a new Johnston Street shuttle bus route link to Victoria Park station and Melbourne University (10 min schedule).

Ongoing advocacy for DDA tram stops in Bridge Road near Richmond Town Hall and also near Richmond Girls College Eastern end of Bridge Road).

## 7. A leading Yarra

a place where... Transparency, performance and community participation drive the way we operate

Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.








### Strategies

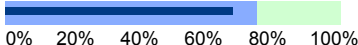

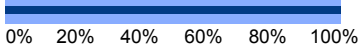

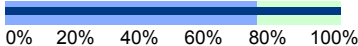

Council's work to achieve this Strategic Objective includes the following strategies :

- 7.1 Ensure Council's assets and financial resources are managed responsibly to deliver financial sustainability
- 7.2 Continue to develop a culture of continuous improvement and innovation
- 7.3 Maintain a culture of transparency, governance, ethical practice and management of risks that instils a high level of community respect and confidence in Council decision-making
- 7.4 Ensure Council services are efficient, well-planned, accessible and meet community needs
- 7.5 Provide the community with meaningful and genuine opportunities to contribute to and participate in Council planning and decision making processes with a focus on young people, hard to reach and traditionally underrepresented communities
- 7.6 Enable greater transparency and access to the conduct of Council Meetings
- 7.7 Develop innovative Smart City solutions in collaboration with Government, Industry and Community which will use open data technology
- 7.8 Continue a 'customer centric' approach to all service planning and delivery
- 7.9 Advocate for the best interests of our community

The following actions are being undertaken in 2019/20 to work toward achieving Council's strategic objective of A leading Yarra.

### Action Progress Summary

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

Action	Start Date / End Date	Progress	Status
7.01 Community engagement	01/07/19 / 30/06/20		
7.02 Customer Experience Strategy 2019-2022	01/07/19 / 30/06/20		
7.03 Council meeting live streaming	01/07/19 / 30/06/20		

# Council Plan 2017-2021 : Year 3

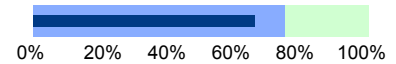
## 2019/20 Annual Plan Quarterly Progress Report - March

### 7.01 Community engagement

Council Plan initiative:

Design and deliver planned engagement processes to encourage community involvement in Council decision making in line with the Community Engagement Policy

Engaging our community and stakeholders is an important part of making decisions at Yarra . Our community engagement policy sets out our commitment to inclusive community engagement. Council is undertaking a number of community consultations and engagements in 2019/20 involving targeted methods to reach out to traditionally under-represented groups and creative approaches to involve broad representation of the community.



**Branch** *Advocacy and Engagement*

#### Quarterly Milestones

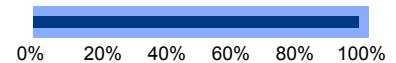
- September** Utilise digital mapping tools to engage a wide demographic of residents in the North Carlton LAPMS engagement process
- December** Partner with the finance branch to deliver a municipal-wide early 2020/21 budget consultation
- March** Present refreshed Community Engagement Policy (with a greater focus on tailored engagement to our diverse community) to Council for adoption
- June** Commence implementation of Engagement Policy year 1 actions
- Quarterly Progress Comments** Council briefing on progress of the refresh of the Community Engagement Policy completed. Presentation of the revised Policy to Council has been postponed while the new Local Government Act was being passed by Parliament.

### 7.02 Customer Experience Strategy 2019-2022

Council Plan Initiative:

Continue to implement strategies that enhance customer and community experience with Council across services

Our approach is to create experiences where we value our connection, engagement and relationship with every customer and provide consistency, ease and speed across all customer channels.



**Branch** *Customer Service*

#### Quarterly Milestones

- September** Promote and implement Customer Experience Strategy
- March** Develop customer journey maps for high volume/high impact requests
- Quarterly Progress Comments** The Customer Experience Strategy outlines a three year road map of improvements to support internal and external service experience transformation. First stages of promotion and implementation and has engaged leaders across the organisation.

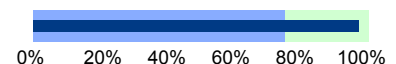
The target milestones have evolved since original inception and mapping is taking a wider approach.

### 7.03 Council meeting live streaming

Council Plan initiative:

Implement a cost effective system to broadcast Council meetings

Commission and install equipment and infrastructure to enable live streaming of Council meetings from Collingwood, Fitzroy and Richmond Town Halls. Commence live streaming meetings with the Ceremonial Meeting in November 2019.



**Branch** *CEO Office*

#### Quarterly Milestones

- September**

## Council Plan 2017-2021 : Year 3

### 2019/20 Annual Plan Quarterly Progress Report - March

	Develop project scope and undertake procurement process
<b>December</b>	Stream ceremonial meeting from Collingwood Town Hall Install and commission equipment
<b>March</b>	Commence streaming of ordinary meetings from Fitzroy Town Hall
<b>June</b>	Commence streaming of ordinary meetings from Richmond Town Hall
<b>Quarterly Progress</b>	All equipment has been installed and commissioned. Two meetings were streamed from Richmond Town Hall in November 2019 including the Ceremonial Meeting as a 'soft launch' of the initiative. The December Council meeting at Fitzroy Town Hall, was successfully streamed.
<b>Comments</b>	



**Council Plan 2017-2021 : Year 3**

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