

2018/19 Annual Plan Quarterly Progress Report - June

Introduction

The Yarra City Council adopted its Council Plan 2017 – 21 on 1 August 2017. The Council Plan 2017 – 21 sets out the medium-term direction of Council and the outcomes sought by Councillors for their term. For the first time, the Council Plan incorporates the Health and Wellbeing Plan. This financial year, 2018/19 is Year two of the Council Plan 2017 – 21.

Under the Local Government Act 1989 (the Act), each council is required to produce a four-year Council Plan by 30 June in the year following a general election. The Plan must include Strategic Objectives, Strategies, Strategic Indicators and a Strategic Resource Plan.

Council has identified a number of initiatives under each Strategic Objective which are significant projects and activities that are proposed to be worked on over the term of the Council Plan, subject to approval through the annual budget process.

Council produces an Annual Plan alongside each year's Budget, setting out specific projects and activities that Council will undertake towards achieving the Strategic Objectives. This will include priority projects, capital works projects, actions in response to initiatives in the Council Plan and other Council strategies and plans as well as service reviews and improvements.

The Council Plan 2017 – 21 has seven Strategic Objectives which relate to a different aspect of service delivery:

A healthy Yarra: Community health, safety and wellbeing are a focus in everything we do. Council plays a key role in contributing to our community's health and wellbeing. From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

An inclusive Yarra: Inclusion, diversity and uniqueness are welcomed, respected and celebrated. Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.

A sustainable Yarra: Council leads on sustainability and protects and enhances its natural environment. As Victoria's first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.

A liveable Yarra: Development and growth are managed to maintain and enhance the character and heritage of the city. With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

A prosperous Yarra: Local businesses prosper and creative and knowledge industries thrive. Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra's economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

A connected Yarra: Connectivity and travel options are environmentally sustainable, integrated and well-designed. Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

A leading Yarra: Transparency, performance and community participation drive the way we operate. Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.

In response to its Strategic Objectives, Council has committed to 47 projects and activities from a broad cross-section of services in the 2018/19 Annual Plan.

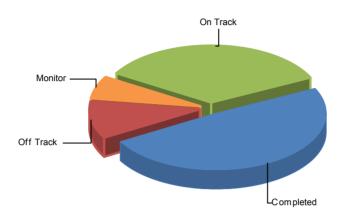
Progress of these projects and actions will be reported in the 2018/19 Annual Plan Quarterly Progress Reports. Further information can be found in the published version of the Council Plan 2017 – 21 on the City of Yarra's website (https://www.yarracity.vic.gov.au/about-us/council-information/council-plan).

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Quarter Summary

Council has committed to 47 actions across a range of services. Any variations to the Annual Plan are made openly and transparently in the context of priorities that arise over the course of the year.

The status of actions is classified based on the percentage of targets achieved as assessed by the responsible officer (forecast milestones compared to actual work completed).



Strategic Objective	No. of	Complete	On track	Monitor	Off track	Not
	Actions		(>=90%)	(75-90%)	(<75%)	Started
	Reported					
A healthy Yarra	7	4	2	0	1	0
An inclusive Yarra	4	1	3	0	0	0
A sustainable Yarra	8	5	2	1	0	0
A liveable Yarra	13	5	3	2	3	0
A prosperous Yarra	5	3	1	0	1	0
A connected Yarra	6	2	4	0	0	0
A leading Yarra	4	3	1	0	0	0
	47 (100%)	23 (48.94%)	16 (34.04%)	3 (6.38%)	5 (10.64%)	0 (0.00%)

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1. A healthy Yarra

a place where...Community health, safety and wellbeing are a focus in everything we do

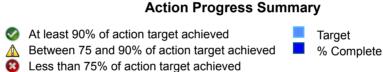
Council plays a key role in contributing to our community's health and wellbeing. From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

- 1.1 Maintain and enhance Yarra's open space network to meet the diverse range of community uses
- 1.2 Promote a community that is inclusive, resilient, connected and enjoys strong mental and physical health and wellbeing
- 1.3 Provide health promoting environments that encourage healthy eating and active living
- 1.4 Assist to reduce the harms from alcohol and drugs on individuals and the community in partnership with State Agencies and key service providers
- 1.5 Promote environments that support safe and respectful sexual practices, reproductive choices and gender equity
- 1.6 Promote a gender equitable, safe and respectful community
- 1.7 Promote an effective and compassionate approach to rough sleeping and advocate for affordable , appropriate housing
- 1.8 Provide opportunities for people to be involved in and connect with their community

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A healthy Yarra.



Not Started
Completed

Act	ion	Start Date / End Date							
1.01	Support prevention of family violence initiatives and respectful relationships	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	
1.02	Reduce primary and secondary supply of alcohol to under age adolescents	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	
1.03	Develop new Open Space Strategy	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	②
1.04	Implement National Aged Care and Disability Reforms	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	⊘
1.05	Advocate for an indoor sports stadium	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	
1.06	Youth space in Richmond	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	⊘
1.07	Develop Leisure Centres Master Plan	01/07/18 30/06/19	0%	20%	40%	60%	80%	100%	

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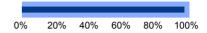
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1.01 Support prevention of family violence initiatives and respectful relationships

Council Plan initiative:

Work with local and regional partners for greater awareness and intervention to prevent family violence Work with local and regional partners to lead work to advance gender equity, prevent violence against women and promote respectful relationships

Council is committed to the prevention of family violence in the Yarra community and to partner with key service providers, police, schools and community members to raise awareness to prevent family violence. This year Council will endorse and launch its public statement against Family Violence – No Place for Violence.



Branch People, Culture and Community

Quarterly Milestones

September Q1. Work with Women's Health In the North to evaluate the Building Respectful Communities

partnership and identify projects to address family violence and gender inequity with children, young

people and families

December Q2. Endorse Council's Family Violence Organisational Statement, No Place for Violence

Q2. Deliver Respectful Relationships initiative at Fitzroy High School

Q2. Publish Council's Family Violence Organisational Statement, No Place for Violence

Q2. Participate in '16 Days of Activism Against Gender-Based Violence' (a global campaign to raise

awareness of the prevalence and impact of violence against women and girls)

Q2. Participate in key networks such as the Building Respectful Communities (BRC) and Northern

Prevention of Violence Against Women (NPVAW), Yarra Family Violence Network (YFVN)

March Q3. Deliver projects to address family violence and gender inequity with children, young people and

families

June Q4. Participate in key networks such as the BRC and NPVAW, YFVN

Q4. Review projects to address family violence and gender inequity with children, young people and

families Participate in key networks such as the BRC and NPVAW, YFVN

Quarterly Council continues to participate in key networks including BRC, NPVAW, and YFVN. Yarra continues to be well represented in these networks with staff from People and Culture and Family Youth and Children's

Comments Services Branches attending, and serving on the executive.

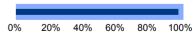
Employees at Richmond West Outside School Hours and Collingwood College Outside School Hours are working closely with families to share information, and have reported that families seem more comfortable and are more supported to have these conversations with staff.

1.02 Reduce primary and secondary supply of alcohol to under age adolescents

Council Plan initiative:

Work with local partners and agencies to increase health and education, community partnerships and harm minimisation from the abuse of drugs and alcohol

As part of the Communities that Care Smart Generation program, supply monitoring of packaged liquor outlets will be undertaken. This involves monitoring packaged liquor retail sales to those who look under 18 years of age to determine whether appropriate identification was sought.



Branch Social Policy and Research

Quarterly Milestones

September Q1. Conduct supply of alcohol study with Yarra licenced outlets as part of Communities that Care

(CTC) program

December Q2. Conduct analysis and report on supply of Alcohol initiative (CTC)

March Q3. Provide report to licenced outlets on supply of alcohol (CTC)

Quarterly Sales of alcohol to confederates who appear under the age of 18, were tested and recorded in partnership

Progress with Deakin University .

Comments

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93% of packaged liquor outlets in Yarra were visited. Of concern, the sales rate in Yarra has increased in 2018 to 61%, from a baseline of 53% measured in 2017. Feedback letters were sent to all licensees and store managers

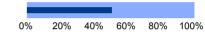
1.03 Develop new Open Space Strategy

Council Plan initiative:

Develop an open space strategy to ensure Yarra's public open space is managed as a functional network that encourages shared use and active living

The Yarra Open Space Strategy guides the future provision, planning, design and management of public open space in Yarra. A new Open Space Strategy will result in a renewed direction for the provision and enhancement of the open space network, including changes in community needs since the last strategy was developed. The strategy aims to achieve a cohesive, linked and well managed network of open space to meet the full range of residents' needs.

Development of the strategy will occur over a two year period with the first year focussing on land use and landscape analysis, with extensive consultation, while Year Two will involve adoption of the Strategy, followed by an amendment to the Yarra Planning Scheme.



Branch City Strategy

Quarterly Milestones

September Q1. Analyse consultation results and commence drafting the Yarra Open Space Strategy

December Q2. Engage with Councillors on key directions

March Q3. Present draft Yarra Open Space Strategy to Council to endorse for community consultation

June Q4. Undertake community consultation on draft Yarra Open Space Strategy

Quarterly The Project is approximately six months behind anticipated schedules, due to delays in obtaining population forecast data.

Comments

The draft strategy is still under development, internal review has commenced. A draft will be presented to Councillors requesting endorsement to go out on public exhibition in the first quarter of 2019/20.

1.04 Implement National Aged Care and Disability Reforms

Council Plan Initiative:

Continue to implement the National Aged and Disability Care reforms and develop new strategic directions for support of older people and people with disability

The Federal Government is making major changes to the aged and disability care service system and this requires Council to determine its role and implement changes already announced.



Branch Aged and Disability Services

Quarterly Milestones

December Q2. Finalise decision on Council's role in providing Commonwealth Home Support Program (CHSP)

services

March Q3. Work with northern councils in determining future role in Regional Assessment Service (also

subject to Federal Government policy decision)

June Q4. Commence transition of CHSP services in readiness for 2020/21 changes determined by Federal

Government

Q4, Finalise the transition of the Linkages program to the Home Care Packages program

Quarterly In the May 2019 Commonwealth budget, it was announced that the CHSP program would be further extended to 30 June 2022, meaning transition has been delayed up to two years. This has delayed any local

Comments decision. The Branch continues to work with the Commonwealth on a range of transition actions.

1.05 Advocate for an indoor sports stadium

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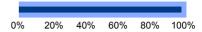
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Council Plan Initiative:

Advocate to state government for an indoor sports stadium at 433 Smith Street redevelopment

Council has advocated for the State Government to commit to development of a six court indoor stadium on the former Gas and Fuel site in Smith Street. A response is expected to be received early this financial year.



Branch Office of the Director City Works and Assets

Quarterly Milestones

September Q1. Seek meetings with relevant Ministers, advisors and senior bureaucrats from State Government

to influence and confirm a commitment to the delivery of a 6 court stadium at this site.

March Q3. In the event confirmation is not provided by September 2018, and/or in the event of a change in

State Government, seek further meetings with relevant Ministers, advisors and senior bureaucrats from State Government to influence and confirm a commitment to the delivery of a 6 court stadium at

this site.

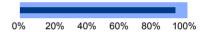
Quarterly Progress The State Government has indicated its commitment to this project, and the Stadium is a feature of the adopted Master Plan for the site. This will result in the provision of a 6 court stadium, 1000m2 gym and 107

Comments car parks to be managed by Council. Officers are working with State Government representatives to

progress this project.

1.06 Youth space in Richmond

Council will work with Department of Health and Human Services to seek to provide upgrades of existing community facilities to deliver a Youth Hub in the Richmond Housing Estate. Once a suitable youth space is established a business plan will be developed for the management of the youth space.



Branch Family, Youth and Children's Services

Quarterly Milestones

September Q1. Commence preparation of a business case for the establishment of a youth space in Richmond

Q1. Monitor progress on advocacy to Department of Housing and Human Services to identify a

preferred site

December Q2. Report on progress of consultation and planning with stakeholders to inform operational business

nlanning

Q2. Finalise business case and present to Council

March Q3. Prepare an operational and activation plan

June Q4. Report on progress of advocacy to Department of Housing and Human Services towards

establishing a dedicated youth space and programming on the Richmond Housing estate

Quarterly Progress Comments Council's CEO has signed a Deed with the Victorian Department Health and Human Services (DHHS) that secures matching infrastructure funding (\$185k) from DHHS for the project. Furthermore, the Deed commits DHHS and Council to work together on a service model to enable the youth space to operate as a

youth hub outside of school hours.

Discussions with the Department are continuing and officers have provided information to inform a further business case for operational funding, which is a DHHS requirement for any new funding program.

1.07 Develop Leisure Centres Master Plan

Council Plan initiative:

Investigate a Leisure Centres Master Plan

Council manages leisure facilities in Richmond, Collingwood and Fitzroy. These facilities are highly valued by the community and attract in the order of 1 million visits per annum. A high level facilities plan will be developed to guide future investment in these facilities.



Branch Recreation and Leisure Services

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Quarterly Milestones

December Q2. Appointment of Consultant

Q2. Project brief finalised and budget approved by Executive

March Q3. Key Findings Report presented to PCG and Executive

June Q4. Presentation of final report to Executive

Quarterly The final report on the Master Plan was presented to the Executive and a briefing of council. A further

Progress report to Council will occur in July/August to consider the next steps.

Comments

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Highlights and Achievements

Branch Family, Youth and Children's Services

Unit Children's Services

Roll out across Children's Services of increased technology accessibility including:

- Wifi installation at all Children Centres and Kindergartens enabling internet access for mobile devices.
- Roll out of Qikkids Kiosks in all children's services to enable electronic sign in and out of children to comply with Child Care Subsidy; enabling real time attendance data and greater administrative efficiency.
- Roll out of QK Enrol software to enable families to manage their own children's enrolment and child care bookings leading to a higher degree of data accuracy and greater administrative efficiency.

Branch Family, Youth and Children's Services Unit Service Planning and Development

Evaluation of casual care trial framework established with a focus upon participant experience and utilisation of casual and occasional care.

On 11 April 2017 Council resolved to evaluate the Cubbies program, and to run an open and competitive process for any funding related to programs at the Fitzroy Adventure Playground beyond 2018-19. Evaluation commenced with full cooperation of Save the Children the provider of Cubbies. Evaluation includes feedback from families and young people.

Community consultations on the Draft Priority of Access Policy were carried out in March 2019. 96 individual responses were received on the Have Your Say page, largely from parents with children enrolled in a Council service or on the wait list for a place.

Branch Family, Youth and Children's Services

Unit Youth and Middle Years

Council contribute \$185,000 towards the development of a youth space on the Richmond public housing estate.

A Deed was signed with the Victorian Department Health and Human Services (DHHS) that secures matching infrastructure funding from DHHS for the project. The Deed commits DHHS and Council to work together on a service model to enable the youth space to operate as a youth hub outside of school hours. Officers have provided information to inform a further business case for operational funding, which is a DHHS requirement for any new funding program.

DHHS has also appointed an architect, and, to inform the detailed design component, Yarra Youth Services is managing a consultative process with young people including those who contributed to the development of Council's business case and other young people who also live on the estate. The consultative approach reflects Yarra's commitment to community engagement and young people, and also represents the achievement of a key milestone in making the youth hub on the Richmond estate a reality.

Branch Social Policy and Research

Unit Social Policy

Amendment C209, Licensed Premises Policy Gazetted in Yarra Planning Scheme.

Project managed market research for Yarra Open Space Strategy.

Working with DHHS, VicPol and NRCH on community Health and safety for Victoria Street Precinct post MSIR/MSIF.

Preparation for Deliberative Engagement for a Yarra Services Policy.

Produced a Discussion Paper and presentation on the setting of Fees and Charges at Council, options and directions

Completed planning referrals for GasWorks scheme amendment, focussing on affordable social housing inclusion.

Provided advice and project support on consultation (market research) for Council's consultation program on the transition to My Aged Care.

Program development, speakers and presentation for Yarra Future Ready Leadership Program at

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Highlights and Achievements

Bargoonga Nganjin.

Provided support (i.e. data and policy information) on the topic of social and affordable housing to Strategic Planning in finalising the Draft Housing Strategy for public consultation.

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2. An inclusive Yarra

a place where...Inclusion, diversity and uniqueness are welcomed, respected and celebrated

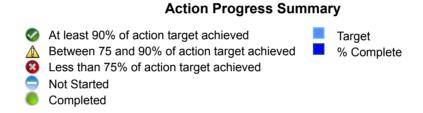
Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.

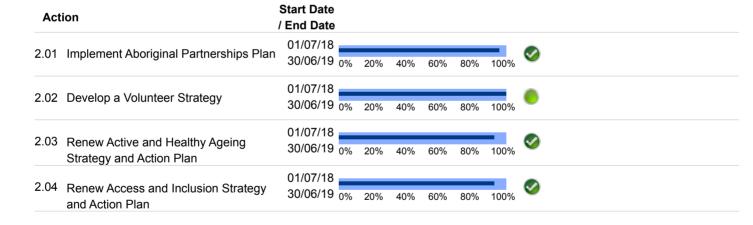
Strategies

Council's work to achieve this Strategic Objective will include the following strategies:

- 2.1 Build resilience by providing opportunities and places for people to meet, be involved in and connect with their community
- 2.2 Remain a highly inclusive Municipality, proactive in advancing and advocating for the rights and interests of specific groups in the community and community issues
- 2.3 Continue to be a local government leader and innovator in acknowledging and celebrating Aboriginal history and culture in partnership with Traditional Owners
- 2.4 Acknowledge and celebrate our diversity and people from all cultural backgrounds
- 2.5 Support community initiatives that promote diversity and inclusion

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of An inclusive Yarra.





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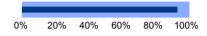
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2.01 Implement Aboriginal Partnerships Plan

Council Plan Initiative:

Implement the Aboriginal Partnerships Plan

The Aboriginal Partnerships Plan sets out Council's commitment and work with the Aboriginal and Torres Strait Islander community. Council is seen as a leader, not only in its programs, but also in its commitment to social justice and the way it approaches issues, opens discussion, and listens to the community. Council will continue to implement its Aboriginal Partnerships Plan through annual action plans endorsed by Council.



Branch People, Culture and Community

Quarterly Milestones

December Q2. Complete community consultation and engagement for the next four year Aboriginal Partnerships

Plan

March Q3. Present draft Aboriginal Partnerships Plan 2019-2022 to CouncilJune Q4. Complete final version of Aboriginal Partnerships Plan 2019-2022

Quarterly The draft Aboriginal Partnerships Plan 2019-2022 was endorsed in June 2019. It is currently on its second round of public consultation which is due to conclude by the end of July. The final Plan will not be delivered

Comments until after September 2019.

2.02 Develop a Volunteer Strategy

Council Plan initiative:

Develop and adopt a Volunteer Strategy

A Volunteer Strategy will be developed by consultation and engagement with stakeholders. A draft strategy will be presented to Council. A Volunteer Strategy will provide clear direction for Council in how it supports volunteering in Yarra.



Branch People, Culture and Community

Quarterly Milestones

December Q2. Complete consultation

June Q4. Present draft Volunteer Strategy to Council to endorse for public exhibition

Quarterly The Draft Volunteer Strategy was endorsed by Council in June 2019 public exhibition. After consideration of community feedback, the Volunteer Strategy will be presented to Council for adoption in the first quarter of

Comments 2019/20.

2.03 Renew Active and Healthy Ageing Strategy and Action Plan

Council Plan Initiative:

Work with the community and other levels of government and advocate to challenge discrimination, and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities

The current Positive Ageing Strategy and Action Plan is due for renewal with the support of Council's Active Ageing Advisory Group (AAAG), a new strategy and plan will be prepared. In the midst of the national aged care reforms, it provides an opportunity to consider strategic directions to ensure our 50+ residents remain engaged, active and independent.



Branch Aged and Disability Services

Quarterly Milestones

September Q1. Finalise draft Active and Healthy Ageing Strategy and Action Plan 2018 – 2022 and complete

public exhibition process

December

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Q2. Present Active and Healthy Ageing Strategy and Action Plan 2018 – 2022 to Council for adoption

June Q4. Complete 2018/19 actions arising from the new Active and Healthy Ageing Action Plan 2018 –

2022

Quarterly The Active and Healthy Ageing Strategy and Action Plan 2018 – 2022 was endorsed by Council in October.

Progress

Comments Implementation of the Action Plan has commenced, the Action Plan runs over 2 years with a current end

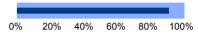
date of 30 June 2020.

2.04 Renew Access and Inclusion Strategy and Action Plan

Council Plan Initiative:

Work with the community and other levels of government and advocate to challenge discrimination, and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities

The current Access and Inclusion strategy and plan is due for renewal and with the support of Council's Disability Advisory Committee (DAC), a new strategy and plan will be prepared this year. In the midst of the national disability care reforms, it provides an opportunity to consider Council's strategic directions to ensure people with disability remain engaged, active and empowered.



Branch Aged and Disability Services

Quarterly Milestones

September Q1. Finalise draft Access and Inclusion Strategy and Action Plan 2018 – 2022 and complete public

exhibition process

December Q2. Present Access and Inclusion Strategy and Action Plan 2018 – 2022 to Council for adoption **June** Q4. Complete 2018/19 actions arising from the new Access and Inclusion Action Plan 2018 – 2022

Quarterly The Access and Inclusion Strategy and Action Plan 2018 – 2022 was endorsed by Council in October.

Progress

Comments Implementation of the Action Plan has commenced, the Action Plan runs over 2 years with a current end

date of 30 June 2020.

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Highlights and Achievements

Branch People, Culture and Community Unit Community Partnerships

Bridges to Harmony festival celebrating cultural diversity week, collaboration with Fitzroy Learning Network and Yarra Libraries.

Ask Me Anything – panel Q&A at Yarra in early Feb on the topic of faith and religion. Yarra staff members generously answered questions on their views on their own spirituality and religion, with the aim of breaking down myths and fostering a spirit of inclusion and diversity.

Commenced partnership with Carringbush Adult Education on a support program for women and children from newly arrived communities escaping family violence.

Yarra hosted a workshop on the research conducted by Vic Uni on Far-right groups. The workshop was limited to local government reps only with about 40 in attendance.

Continued active involvement in Mayoral Taskforce supporting People Seeking Asylum. Yarra is on the executive of this group and work so far has involved a coordinated effort among several LGA's, and a media campaign urging Federal Government to reinstate the SRSS program for PSA (the cut to this program last year has created destitution for many PSA and placed an extra burden on material aid and housing agencies).

Official Mayoral visits to all the Neighbourhood Houses.

Training on Collective Impact with Neighbourhood Houses.

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3. A sustainable Yarra

a place where...Council leads on sustainability and protects and enhances its natural environment

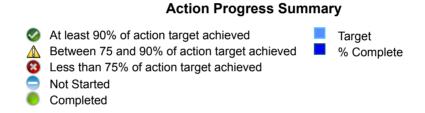
As Victoria's first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.

Strategies

Council's work to achieve this Strategic Objective will include the following strategies:

- 3.1 Investigate strategies and initiatives to better manage the long term effects of climate change
- 3.2 Support and empower a more sustainable Council and Community
- 3.3 Lead in sustainable energy policy and deliver programs to promote carbon neutral initiatives for the municipality and maintain Council as a carbon neutral organisation.
- 3.4 Reduce the amount of waste-to-landfill with a focus on improved recycling and organic waste disposal
- 3.5 Promote responsible water usage and practices
- 3.6 Promote and facilitate urban agriculture with a focus on increasing scale and uptake in the community
- 3.7 Investigate strategies and initiatives to improve biodiversity

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A sustainable Yarra.



Act	ion	tart Date End Date	
3.01	Develop Biodiversity Strategy	01/07/18 30/06/19 _{0% 20% 40% 60%}	80% 100%
3.02	Reduce energy use and emissions	01/07/18 30/06/19 0% 20% 40% 60%	80% 100%
3.03	Re-use, Reduce, Recycle, Recover	01/07/18	80% 100%
3.04	Trial Food and Green Organics Waste service	01/07/18 30/06/19 0% 20% 40% 60%	80% 100%
3.05	Embedding Green Infrastructure projec	01/07/18 30/06/19 0% 20% 40% 60%	80% 100%
3.06	Develop Climate Emergency Plan	01/07/18	80% 100%
3.07	Investigate urban agriculture and community garden opportunities	01/07/18 30/06/19 0% 20% 40% 60%	80% 100%
3.08	Integrate climate adaptation principles and environmental and sustainability policies and strategies	01/07/18 30/06/19 0% 20% 40% 60%	80% 100%

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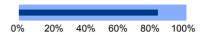
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3.01 Develop Biodiversity Strategy

Council Plan Initiative:

Develop and adopt a Biodiversity Strategy. Utilise findings contained in the biodiversity health survey to inform future planning across the City

Over the past year, a biodiversity study was undertaken in the City of Yarra. Council will draw on the research completed as part of the Biodiversity Health Survey to inform a city-wide strategy that will help in preserving and enhancing biodiversity values on public land in the municipality.





City Works **Branch**

Quarterly Milestones

September Q1. Complete consultation on the draft Biodiversity Strategy

December Q2. Present report to Council on draft Biodiversity Strategy seeking endorsement March Q3. Develop implementation Action Plan (if strategy is endorsed by Council)

June Q4. Commence implementation of Action Plan

Quarterly **Progress** Comments

Although the project has not met the project Milestones as outlined in the Annual Plan action, solid progress has been made on the draft Biodiversity Strategy. The first draft has been prepared following internal staff and external expert consultation, and will be presented internally for comment and review in the first quarter of 2019/20.. After internal comments are considered the draft Strategy will be released for 4 weeks of public consultation commencing in July 2019, to be launched at the National Tree Day Community Event at Fairfield Park. Public comments will be considered in the preparation of the final Draft Strategy that will again be reviewed internally before being presented to Council for endorsement in September 2019. The action plan will form a part the delivery component of the Strategy

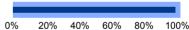
Implementation of the action plan will occur post June/July 2019 over a period of 4 years

3.02 Reduce energy use and emissions

Council Plan Initiative:

Continue to invest in initiatives to reduce energy use and emissions from Council operations

Over many years Council has endeavored to dramatically reduce its energy use and emissions. Previous programs have included the Energy Performance Contract and various capital works programs to install solar panels on many Council buildings. Council has participated in a tender process and is contracted for a new Victorian renewable energy supply to meet Council's energy needs, the project will commence delivery of energy in 2019.





Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1, Submit paperwork for certification of Council's Carbon Neutral Status

December Q2. Public report to Council with a prioritized list of building energy efficiency projects on council

March Q3. Commence Melbourne Renewable Energy Project contract (start 1 January 2019)

Q4. Present new Carbon Neutral Action Plan to Council for endorsement June

Quarterly Council has retained its Carbon Neutral certification for National Carbon Off-sets Standards, Council first **Progress** achieved this 2012.

Comments

The Melbourne Renewable Energy Project contract commenced on 1 January 2019.

The new Carbon Neutral Action Plan has been incorporated in the new Climate Emergency Plan and will be progressed in 2019/20.

3.03 Re-use, Reduce, Recycle, Recover

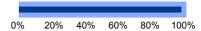
Council Plan Initiative:

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2018/19 Annual Plan Quarterly Progress Report - June

Reduce volume of kerbside waste collection per capita by behaviour change programs and increase of recycling

Develop and deliver education/engagement program to encourage residents to consume mindfully as an initiative to reduce the volumes of waste materials going to landfill.



Branch City Works

Quarterly Milestones

March Amended by Council Resolution 19 February 2019

Q3.Develop a trial education/engagement program about the 4Rs (Re-use, Reduce, Recycle,

Recover);

June Amended by Council Resolution 19 February 2019

Q4. Deliver trial program to 500 households in Yarra

Quarterly Progress Comments The development and delivery of this program includes:

• development of the Zero Waste Map- an online directory that profiles business and community initiatives across Yarra that promote waste reduction through their products, services or business practices. This has been completed and will be launched at the Proudly Plastic Free event. The map will be hosted on the Yarra website, promoted across social media and will be integrated into all future waste minimisation campaigns and activities.

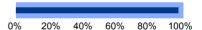
- community education on the electronic waste ban coming into effect on July 1 through social and print media channels such as Yarra News, Yarra life. We will continue to ramp this up in the coming months and are looking into installing new signage and bin infrastructure for key electronic waste drop off points.
- integration of a mix of offline and online education and engagement tactics. The program will move into the implementation phase in July with key activities such as videos, public activations and outdoor advertising campaigns scheduled for delivery in September.

3.04 Trial Food and Green Organics Waste service

Council Plan Initiative:

Investigate, implement and promote initiatives to divert organic waste from landfill

Yarra's Waste and Resource Recovery Strategy has identified the opportunity to potentially significantly reduce landfill costs by removing organic waste from the waste stream. Council has purchased the necessary infrastructure to develop and deliver a food and green waste service trial.



Branch City Works

Quarterly Milestones

September Q1. Commence collection of food and green organics waste in selected trial areas

December Q2. Evaluate trial program and brief Council on outcomes

March Q3. Amended by Council Briefing 18 March and Council Resolution 14 May 2019

Q3. Develop plan for delivery of holistic waste system trial in selected areas

June Q4. Amended following Council Briefing 18 March and Council Resolution 14 May 2019

Q4. Commence holistic waste system trial in selected areas.

Quarterly Progress Comments The new holistic waste service trial, known publically as the Waste Revolution, has commenced. The trial is occurring in approximately 1300 properties including commercial, single unit developments and multi-unit developments in the Abbotsford area.

To support the change in service a comprehensive engagement campaign has been developed including three letter drops to each property in the trial area:

- · Introduction letter
- · Follow up education flyer
- · Revolution kit and calendar

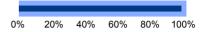
3.05 Embedding Green Infrastructure project

Council Plan Initiative:

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Improve integration across environmental and sustainability policies and strategies

The Embedding Green Infrastructure project aims to encourage greater use of Water Sensitive Urban Design and , increased tree and vegetation planting and improved irrigation design within existing Council works. Council will develop resources to support staff to apply the project design principles in capital works projects .



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Develop proposed tool for Embedding Green Infrastructure project

Q1. Complete staff consultation (engagement and training)

December Q2. Progress Embedding Green Infrastructure project

June Q4. Promote and share outcomes with other Councils (via council website)

Quarterly The Green Infrastructure program, learnings and toolkit are promoted and available on Council's website. **Progress**

Comments

3.06 Develop Climate Emergency Plan

Council Plan Initiative:

Promote programs that monitor and reduce emissions across the municipality and strive to achieve carbon neutral status

Council will develop a Climate Action Plan (previously called Community Greenhouse Action Plan) (CAP) in partnership with the Yarra Energy Foundation (YEF) to work to reduce reduce its energy use greenhouse emissions across the municipality.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Commence development of CGAP in collaboration with YEF **December** Q2. Undertake community consultation on development of the CGAP

March Deferred by Council Resolution 18 December 2018

Q3. Present draft CAP to Council for consideration

Q3. Report to Councillors in March 2019 outlining timelines and next steps for development of

Climate Emergency Plan (CEP).

June Deferred by Council Resolution 18 December 2018

Q4. Present report to Council seeking endorsement of the CAP

Quarterly The development of the Community Greenhouse Action Plan with the Yarra Energy Foundation is underway. **Progress** Community consultation has occurred and both parties are working to summarise outcomes and develop a

Comments draft for discussion.

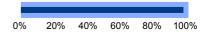
In December Council deferred the Quarter 3 and Quarter 4 milestones and elevated the future focus to the wider issue of Climate Emergency. Development of the Climate Emergency Plan and Actions is in progress with a report to Council in the second quarter of 2019/20 for consideration of exhibition to the community.

3.07 Investigate urban agriculture and community garden opportunities

Council Plan Initiative:

Showcase urban agriculture and support community initiatives in sustainable practices

Investigate the potential for council to facilitate the public use of a privately owned site via a leasing arrangement. The council shall partner with community groups to develop a demonstration site for an urban food garden. Council will undertake community consultation on the potential for a community garden in Butler Street Park.



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Branch City Works

Quarterly Milestones

Q1. Investigate lease options or other suitable mechanisms to support the use of private land for the

purpose of urban agriculture and food gardens in Yarra

Q2. Develop a process to support the design and implementation of community gardens December

Q3. Consult the community on the opportunity to create a community garden in Butler Street Park March

June Q4. Present a proposal to Council on the opportunity to create a community garden in Butler Street

Park (subject to officer consultation and community feedback)

Quarterly **Progress** Comments Investigation was undertaken to develop private land for the purpose of urban agriculture and food garden

however we were unable to come to an agreement with the land owner.

Following further investigation of the site and internal consultation, it was determined that Butler Street Park would not be an appropriate location for a community garden.

Officers are instead working closely with the North Carlton Railway Neighbourhood House and associated gardening subcommittee to develop a new community growing space on the bocce courts in Hardy Gallagher Reserve. Council have endorsed further funding in the 2019/20 Budget to continue this project.

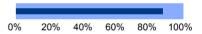
The process to support the design and implementation of community gardens is being informed by Officers work with the North Carlton Railway Neighbourhood House and gardening group on licence arrangements (including a service agreement with the Council). This will feed into a review of community gardens guidelines to be endorsed by Council in 2020/21.

3.08 Integrate climate adaptation principles and environmental and sustainability policies and strategies

Council Plan Initiative:

Embed adaptation sustainability across Council decision making processes.

Council has several environmental and sustainability policies. It has also developed a Climate Adaptation Guidance Tool and Training that can inform Council operations. These strategies and tools will be further embedded within the organisation.



CEO Office **Branch**

Quarterly Milestones

September

Q1. Develop a plan for how the organisation intends to embed the use of the Climate Adaptation Guidance Tool and Training in their operations in 2018/19 and beyond, and a plan for how strategies and policies to be developed in 2018/19 will integrate with environmental and sustainability policies and strategies

December Deferred and amended by Council Resolution 18 December 2018

> Q2. Receive reports from the organisation (particularly from relevant branches) outlining; the ways they have engaged the Climate Adaptation Guidance Tool and Training to-date, all strategies developed in 17/18 and how they integrated environmental and sustainability policies and strategies

Deferred by Council Resolution 18 December 2018 Q4. Receive a further status report from the organisation.

Added by Council Resolution 18 December 2018

Q4. Council will receive in a report outlining the ways the organisation (and different departments) have engaged the Climate Adaptation Guidance Tool and Training to-date, and Council endorsed strategies developed and how they integrated sustainability (QBL).

Quarterly **Progress** Comments

June

In December 2018, a Council Briefing endorsed the planned way forward to further embed sustainability and adaptation into Council operations. Activities included converting the Adaptation training to an online system, establishing a new process for all strategies and policies to be reviewed against the QBL tool and report on sustainability integration actions, and to run embedding sustainability training and engagement for senior staff.

The report outlining the ways the organisation (and different departments) have engaged the Climate Adaptation Guidance Tool and Training is scheduled to go to Council in August to allow more time to better understand how departments are using the tools and its alignment with the recently introduced Climate Emergency initiative.

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Highlights and Achievements

Branch City Works

Unit Waste Minimisation and Urban Agriculture

The Sustainability Victoria Resource Recovery Infrastructure Grant:

Three out of the four WasteMaster food dehydrators has been installed and commissioned at Precinct Apartments (Victoria St, Abbotsford), Riviere Apartments (Trennery Cres, Abbotsford) and Epworth Hospital. Yarra is working with the owners corporations to implement a collection system within the apartments. Epworth is in the process of implementing a collection system. The dehydrator at Riviera Apartments (River St, Richmond) did not to proceed as the residents did not vote in favour of the installation of the shed on common property. The Abbotsford Convent has been identified as an alternative site for the WasteMaster. Sustainability Victoria is in the process of approving this proposal.

Proudly Plastic Free

- The program will be launched at North Fitzroy Library on Sunday 30th June with approximately 50 attending.
- Council officers have completed about 12 hours of on the ground face to face engagement with North Fitzroy Traders and 4 hours of follow up contact.
- So far 10 traders have opted in to participate and committed to eliminating plastic packaging items.
- Council is also running a digital pledge for Plastic Free July which is being promoted across Yarra's digital and social media channels. And will also be sharing tips and tools on plastic reduction across July.
- Proudly Plastic Free is also a feature article in the June/July edition of Yarra News.

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4 A liveable Yarra

a place where... Development and growth are managed to maintain and enhance the character and heritage of the city

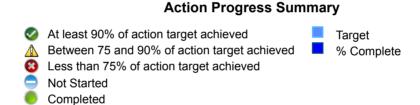
With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

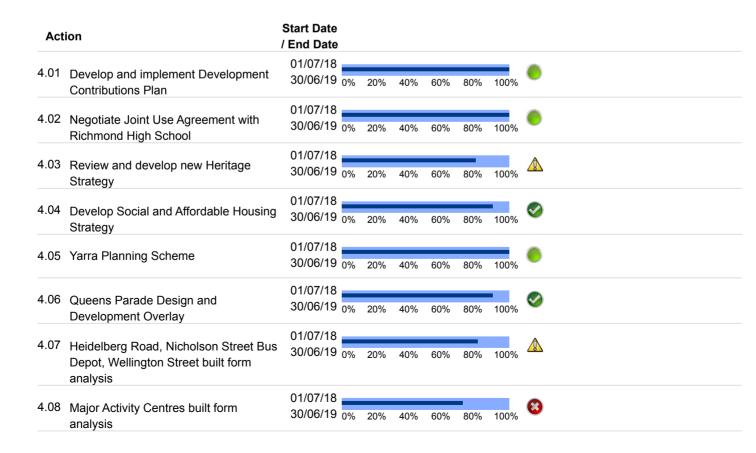
Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

- 4.1 Protect Yarra's heritage and neighbourhood character
- 4.2 Actively plan for Yarra's projected growth and development and advocate for an increase in social and affordable housing
- 4.3 Plan, promote and provide built form, open space that is accessible to all ages and abilities
- 4.4 Protect Council assets through effective proactive construction management
- 4.5 Encourage and promote environmentally sustainable building, urban design, place-making and public realm outcomes
- 4.6 Provide direction and improve decision making on infrastructure projects through the application of the Strategic Community Infrastructure Framework
- 4.7 Encourage engagement with the community when developments are proposed

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A liveable Yarra.





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Act	ion	Start Date / End Date						
4.09	Major Activity Centres structure planning	01/07/18 30/06/19 _{0%}	20%	40%	60%	80%	100%	8
4.10	Strategies for the hospital and education precincts	01/07/18 30/06/19 _{0%}	20%	40%	60%	80%	100%	8
4.11	Develop options to plan for and further enhance key community precincts	01/07/18 30/06/19 _{0%}	20%	40%	60%	80%	100%	⊘
4.12	Planning for projected growth and housing	01/07/18 30/06/19 _{0%}	20%	40%	60%	80%	100%	•
4.13	Alphington Paper Mill site redevelopment	01/07/18 30/06/19 _{0%}	20%	40%	60%	80%	100%	

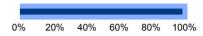
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4.01 Develop and implement Development Contributions Plan

Council Plan Initiative:

Progress a Planning Scheme amendment to implement a Development Contribution Plan

Council will prepare a Planning Scheme Amendment to implement a Development Contributions Plan (DCP) for submission to the Minister of Planning for approval. A DCP will be used to collect payments towards the provision of infrastructure triggered by new development. Contributions will assist with the cost of providing roads, drainage, open space and community infrastructure to respond to the needs of a growing population.



Branch Office of the Director Planning and Place Making

Quarterly Milestones

September Q1. Prepare for Panel Hearing following exhibition (once authorisation to exhibit received)

December Q2. Prepare for Panel Hearing of AmendmentMarch Q3. Report to Council with Panel Report (if received)

June Q4. Present final Development Contribution Plan to Council for adoption and forward to Minister for

Planning requesting approval

Quarterly A Planning Scheme Amendment to implement a Development Contributions Plan was presented to Council in April, Council resolved to forward it to the Minister seeking adoption. Once the Minister approves the Plan

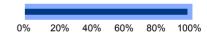
Comments it will be gazetted as part of the adoption process.

4.02 Negotiate Joint Use Agreement with Richmond High School

Council Plan Initiative:

Campaign for appropriate joint use agreements for shared use community facilities as part of the Richmond High School project

Council will work with the Department of Education and Training to develop a Joint Use Agreement for community facilities as part of the Richmond High School project.



Branch Office of the Director City Works and Assets

Quarterly Milestones

September Q1. Continue to engage with School Principal and Victorian School Building Authority about the

scope and nature of the Joint Use Agreements, including which school facilities will be available for

community use

December Q2. Continue to engage with School Principal and Victorian School Building Authority regarding use

of facilities in the precinct to determine the details of the Joint Use Agreements, including potential

stakeholders and user groups for the school facilities

March Q3. Finalise draft Joint Use Agreement with the School Principal

Q3. Seek School Council and Yarra City Council endorsement of Joint Use Agreement

June Q4. Seek signoff of Joint Use Agreement by all the relevant parties

Quarterly Progress Comments Officers have had ongoing conversations with the Richmond High School Principal, and both parties agree in principle to develop a Joint Use Agreement (JUA) to enable school use of Council and community facilities, and community use of school facilities. The Richmond High School Principal has indicated a preference to formalise a JUA in the latter part of 2019, once the operations and needs of the school are better understood. The Principal has also informed officers that the school facilities in Gleadell Street are already being heavily utilised for both formal and informal community uses, and that the school will continue to support and facilitate this.

On this basis, officers recommend Council note the change in timeframe and defer this to 2019/20 for negotiation, drafting and reporting back to Council.

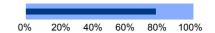
4.03 Review and develop new Heritage Strategy

The existing Heritage Strategy 2015-18 sunsets during the council term. Council will review and prepare a new

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Heritage Strategy and Action Plan which will commence in 2018.





CEO Office **Branch**

Quarterly Milestones

September Q1. Appoint a consultant to prepare a new Heritage Strategy

Q1. Complete the review of the current Heritage Strategy 2013-18

Q2. Initiate preparation of the draft Strategy December March Q3. Complete an initial draft for public comment

Q4. Exhibit draft Heritage Strategy June

Q4. Present report to Council on the outcome of the exhibition and adoption

Quarterly Draft Strategy completed, scheduled to be presented to Council seeking endorsement for public exhibition in

Progress the first quarter of 2019/20.

Comments

4.04 Develop Social and Affordable Housing Strategy

Council Plan Initiative:

Advocate to federal and state governments through Yarra IMAP, MAV, ISMMF, VLGA on affordable and community housing.

Through Council Plans and other strategic documents, Council has expressed its commitment to maintain and support a socially, economically and culturally diverse community. This commitment is further evidenced by the financial support it has provided to the community housing sector, its resolute pursuit of affordable housing outcomes at major development sites and strategic advocacy to state and commonwealth governments. In 2018/19, a Policy Guidance Note will be published so that property development applicants, and other interested parties, can understand Council's expectations relating to affordable housing outcomes at significant redevelopment sites. A broader Social and Affordable Housing strategy, encompassing strategic directions for Council through its roles as a planning authority and community advocate, will be developed.



80% 100%

Social Policy and Research **Branch**

Quarterly Milestones

March Q3. Present Social and Affordable Housing Strategy to Council seeking endorsement for public

exhibition

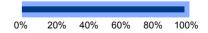
June Q4. Seek endorsement of Social and Affordable Housing Strategy

Quarterly The draft Social and Affordable Housing Strategy was endorsed by Council for public exhibition and **Progress** consultation in June 2019. Submissions will be open until Friday 9 August and the proposed final Strategy

Comments will go to Council in September for consideration and adoption.

4.05 Yarra Planning Scheme

Council is making revisions to the Municipal Strategic Statement and Local Planning Policies sections of the Yarra Planning Scheme to actively plan and manage projected growth and development in Yarra.



City Strategy **Branch**

Quarterly Milestones

September Q1. Brief Council on the proposed revisions to the Municipal Strategic Statement and amended Local

Planning Policies to the Yarra Planning Scheme

December Q2. Present draft revisions of the Municipal Strategic Statement and amended Local Planning

Policies to the Yarra Planning Scheme to Council and recommend Council seeks 'authorisation' from the Minister for Planning to exhibit the revisions through an amendment to the Yarra Planning

Scheme in accordance with the Planning and Environment Act 1987

Q3. Exhibit Planning Scheme Amendment (if 'authorisation' provided) March

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June Q4. Review submissions and continue analysis

Quarterly **Progress** Comments

The planning scheme is now part of the Department of Environment Land Water and Planning translation project. In July 2018 the State Government gazetted VC148 which implemented changes to the Victoria Planning Provisions and planning schemes. This included the introduction of a new Planning Policy Framework (PPF) and Municipal Planning Strategy (MPS).

Councils are required to translate their previously drafted local planning policy to comply with the new framework. The basis of the new PPF integrates state, regional and local policy.

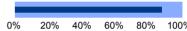
The Department of Environment Land Water and Planning translation project is complete and the new Yarra Planning Policy Framework (PPF) is under legal review. Councillors will participate in a workshop on the draft PPF in August. Following that officers will prepare a report to Council recommending Council seek authorisation from the Minister for Planning to put the proposed changes to the PPF on public exhibition.

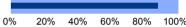
4.06 Queens Parade Design and Development Overlay

Council Plan Initiative:

Prepare a Planning Scheme amendment seeking permanent development and design overlay controls for Queens Parade North Fitzroy

Council will prepare and exhibit a new Design and Development Overlay for the Queens Parade area of Fitzroy North to introduce improved planning policy and guidance for the area within the Yarra Planning Scheme .





City Strategy **Branch**

Quarterly Milestones

September Q1. Seek community and stakeholder input through exhibition of the planning scheme amendment

(subject to Ministerial 'authorisation')

December Q2. Brief Council on the progress of the amendment, including submissions from any exhibition of

the amendment

March Q3. Brief Council on submissions to the amendment, including recommendations post exhibition and

referral to a Panel

June Q4. Brief Council on the outcomes of any panel report received

Panel hearing has been set for 12 August 2019. Quarterly

Progress Comments

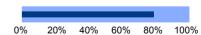
4.07 Heidelberg Road, Nicholson Street Bus Depot, Wellington Street built form analysis

Council Plan Initiative:

Develop planning controls for:

- Heidelberg Road, Alphington in conjunction with Darebin Council
- The Nicholson Street Bus Depot, North Fitzroy and
- Wellington Street, Collingwood

Undertake built form analysis for Heidelberg Road, Nicholson Street Bus Depot and Wellington Street to enable planning controls to be sought from the Minister for Planning in the Yarra Planning Scheme.





Branch City Strategy

Quarterly Milestones

December Q2. Review current controls for Nicholson Street Bus Depot

> Q2. Progress discussions with Darebin on funding and preparation of draft planning controls for Heidelberg Road

March Q3. Brief Council on the review of current controls for Nicholson Street Bus Depot and discussions

with Darebin Council on Heidelberg Road and progress of preparation of draft planning controls

June Q4. Brief Council on the progress of preparation of draft planning controls

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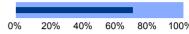
Quarterly A draft local area plan and potential built form controls will be presented to the next Alphington Community **Progress** Reference Groups (CRG) meeting in August. Ward Councillors are part of the CRG and Council will be Comments briefed following the outcomes of the meeting.

4.08 Major Activity Centres built form analysis

Council Plan Initiative:

Prepare a built form analysis as part of the preparation of structure plans for major activity centres

Council will prepare a Built Form Analysis to inform Structure Plans for the Brunswick Street /Smith Street Major Activity Centres in Yarra and to support the future preparation of Design and Development Overlays in the Yarra Planning Scheme.



100%

City Strategy **Branch**

Quarterly Milestones

September Q1, Advance the Built Form Analysis for Brunswick/Smith Street Major Activity Centres Q2. Advance the Built Form Analysis for Brunswick/Smith Street Major Activity Centres December

March Q3. Brief Council on Draft Built Form study and options for proposed Planning Scheme provisions for

Brunswick and Smith Street Major Activity Centres

June Q4. Finalise Built Form Planning Scheme Amendments for Brunswick and Smith Street Major

Activity Centres and seek Council endorsement for progression

Built Form Framework Plans which will inform Amendments are being prepared. Drafts to be completed by Quarterly end of 2019 and interim Design and Development Overlays sought concurrently.

Progress Comments

4.09 Major Activity Centres structure planning

Council Plan Initiative:

Continue to develop structure plans for Yarra's major activity centres which build on the unique character of each precinct

Council will prepare Built Form Analysis and Structure Plans for Major Activity Centres in Yarra to support the future preparation of Design and Development Overlays in the Yarra Planning Scheme.





Branch City Strategy

Quarterly Milestones

September Q1. Scope and progress structure plans that build on the Built Form Analysis for the Brunswick,

Smith and Victoria Streets and Bridge Road Major Activity Centres

December Q2. Brief Council on the progress of the structure plans preparations

March Q3. Seek Council authority to exhibit the draft Victoria and Bridge Road Structure Plans for

community and stakeholder comment

June Q4. Complete exhibition of the draft Victoria and Bridge Road Structure Plans

Project Plan has been prepared for Victoria Street and Bridge Road. Consultation is programmed to occur Quarterly late 2019 to inform the preparation of the structure plans.

Progress Comments

> NB. ongoing work on Queens Parade amendment to prepare for panel hearing in August has limited progression of structure planning work on Victoria Street and Bridge Road.

4.10 Strategies for the hospital and education precincts

Council Plan Initiative:

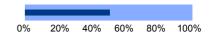
Prepare strategies for the Epworth and St Vincent's hospital precincts and the Australian Catholic University education precinct identified in Plan Melbourne 2017-2050

Prepare strategies for the hospital and education precincts around St Vincent's and Epworth hospitals, and the Australian Catholic University.

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Branch City Strategy

Quarterly Milestones

September Q1. Hold further discussions with senior DELWP and VPA officers

December Q2. Brief Councillors on progress of discussions

March Q3. Scope issues and study areas for the hospital and education precincts including Australian

Catholic University, around St Vincent's and Epworth Hospital, following discussions with the State

Government and Victoria Planning Authority

June Q4. Prepare briefs that address the issues identified in the scoping exercise for analysis to be

undertaken

Quarterly Discussions have occurred with Victorian Planning Authority regarding involvement in a project and clarity

Progress around the Plan Melbourne directions for these precincts.

Comments

Progress has been delayed due to other work priorities.

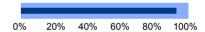
4.11 Develop options to plan for and further enhance key community precincts

Determine a preferred outcome and approach to deliver maximum community benefit in the Collingwood Town Hall precinct (Vere Street and Sailors and Soldiers Buildings), and from the Fitzroy Town Hall precinct.

Yarra Council owns key sites within the Collingwood Town Hall (CTH) precinct which are identified within the CTH Urban Design Framework as development opportunities, and which present an opportunity to meet community needs.

The Fitzroy Town Hall precinct is home to the iconic Fitzroy Town Hall, and associated buildings. Whilst providing a range of highly valued and sought after spaces, the precinct is not meeting its potential in terms of amenity, access or utilisation.

This year, Council will consider the future of both precincts and the best way to maximise the opportunity each presents.



Branch Office of the Director City Works and Assets

Quarterly Milestones

September Q1. Report to Council on these options

Q1. Develop options for the process to consider the future of these precincts

December Q2. Confirm a plan to progress options endorsed by Council, pending the outcomes of the report to

Council

June Q4. Report to Council on the status of planning for the respective precincts

Quarterly An EOI process for refurbishment of 152 Hoddle Street, Sailors and Soldiers Memorial Hall, for uses that provide support services to returned services veterans was held in May/June 2019. No responses were

Comments received.

Council also resolved as part of the 2019/20 Budget to allocate funding to a Collingwood Town Hall precinct Social and Affordable Housing feasibility study. On that basis, Officers will provide a further report in the second half of 2019 with proposed next steps for this precinct.

Officers presented to Councillors on the current status of the Fitzroy Town Hall precinct and presented options for future in June 2019. At this stage, Officers will continue to seek to maximise the occupancy at this facility via tenancies and casual bookings.

4.12 Planning for projected growth and housing

Council Plan Initiative:

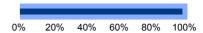
Prepare a Housing Strategy to manage residential growth

September 04, 2019

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Council will prepare and exhibit a Housing Strategy to actively plan and manage projected growth and development in Yarra, including social and affordable housing.



Branch City Strategy

Quarterly Milestones

September Q1. Present report to Council seeking adoption of the Housing Strategy

Council adopted the Housing Strategy in September 2018. Quarterly

Progress Comments

4.13 Alphington Paper Mill site redevelopment

Council Plan Initiative:

Implement the 2016 approved development plan for the former Alphington Paper Mill (AMCOR)

The Alphington Paper Mill site is a 16.5 hectare parcel of land located on the corner of Heidelberg Road and the Chandler Highway and extending down to the Yarra River. The site is set to be developed into a major residential precinct with shops, offices, open spaces and community facilities.

On 2 December 2015, Yarra City Council unanimously approved the revised Development Plan for the Alphington Paper Mill subject to conditions including extra protections for the Yarra River frontage and the establishment of a community reference group.

This year Council will implement the Development Plan through statutory approval processes and infrastructure approvals.



Office of the Director Planning and Place Making **Branch**

Quarterly Milestones

September Q1. Continue to assess works and development application proposals against the approved

Development Plan

Q1. Brief Council on proposed designs of the three open space areas in the redevelopment scheme

December Q2. Continue to assess works and development application proposals against the approved

Development Plan

March Q3. Continue to assess works and development application proposals against the approved

Development Plan

June Q4. Brief Councillors on options for use of the community facility space to be provided by Alpha

Partners (proponent)

Q4. Continue to assess works and development application proposals against the approved

Councillors were briefed on the proposed revised layout for the community space in October.

Development Plan

Progress

Quarterly

Assessment of planning applications ongoing. Comments

Civil engineering approvals continuing to be assessed.

Council determined on the 'Alpha Partners' planning application, including modifications to the community facilities component this quarter.

September 04, 2019

2018/19 Annual Plan Quarterly Progress Report - June

Highlights and Achievements

Branch City Strategy Unit Strategic Planning

The strategic planning team achieved the introduction interim planning scheme built form controls over Swan Street, Bridge Road, Victoria Street, Johnston Street, Queens Parade and the south Collingwood precinct. Planning Scheme amendments for permanent controls for Johnston Street, Swan Street and Queens Parade have progressed with Johnston Street awaiting Ministerial approval. The built form and heritage assessments for the Smith Street and Brunswick Street precincts have largely been completed to inform the preparation of draft planning controls for Council's consideration .

Work on the re-write of the Yarra Planning Scheme continued with the translation of the draft revised policy into the new policy format for planning schemes introduced by the state government in 2018. Further projects have started including preparation of a Local Area Plan for the Heidelberg Road corridor and a collaborative project with the VPA preparing a Place Implementation Plan for the Cremorne Employment precinct.

The urban design highlights include the delivery of the Nicholson/Lennox Street intersection upgrade works, improved street furniture along Victoria Street and the delivery of the first year of the Urban Forest Strategy, including involvement with the Resilient Melbourne project.

Yarra's Housing Strategy and the Spatial Economic and Employment Strategy were both completed and adopted by Council,

September 04, 2019

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5. A prosperous Yarra

a place where...Local businesses prosper and creative and knowledge industries thrive

Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra's economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

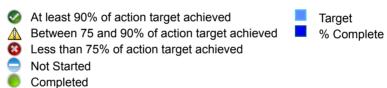
Strategies

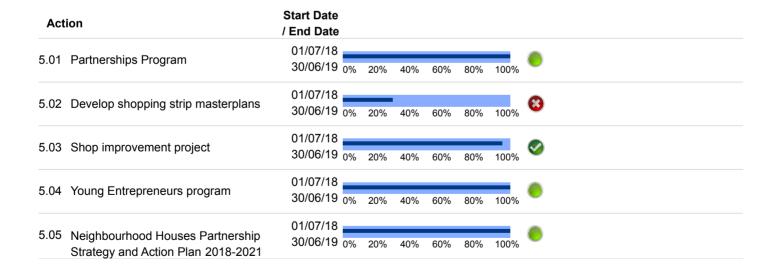
Council's work to achieve this Strategic Objective include the following strategies:

- 5.1 Maintain and strengthen the vibrancy and local identity of retail and commercial precincts
- 5.2 Strengthen and monitor land use change and economic growth including new and emerging economic clusters
- 5.3 Create local employment opportunities by providing targeted and relevant assistance to facilitate business growth, especially for small and medium size enterprises and entrepreneurs through the attraction and retention of businesses
- 5.4 Develop Innovative Smart City solutions in collaboration with government, industry and community that use technology to embrace a connected, informed and sustainable future
- 5.5 Facilitate and promote creative endeavour and opportunities for the community to participate in a broad range of arts and cultural activities
- 5.6 Attract and retain creative and knowledge industries in Yarra
- 5.7 Ensure libraries and neighbourhood houses support lifelong learning, wellbeing and social inclusion

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A prosperous Yarra.

Action Progress Summary





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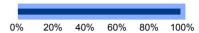
2018/19 Annual Plan Quarterly Progress Report - June

5.01 Partnerships Program

Council Plan Initiative:

Identify opportunities to support retain and expand the arts sector as a viable and thriving industry in Yarra

The creative sector is important to Yarra socially, culturally and economically. Supporting this sector to flourish has many benefits to the City of Yarra, this includes providing financial support, skills development opportunities and facilitating other activities that promote sustainability.



Branch Arts, Culture and Venues

Quarterly Milestones

September Q1. Identify and facilitate discreet projects in partnership within Council, such as Economic

Development, Strategic Planning and external organisations, such as Melbourne Polytechnic, that provide employment, development and presentation opportunities to artists and creative organisations

March Q3. Advocate for the consideration of the needs of the creative sector in the development of the new

draft Yarra Planning Scheme

June Q4. Develop strategic partnerships with key organisations such as the Contemporary Music Centre

at Collingwood Arts Precinct, Visit Victoria, Australian Catholic University and Melbourne Polytechnic

QuarterlyCouncil commissioned the Yarra Music Census report to get a clear snapshot of the industry, which revealed live music was significant for employment, economic development and for tourism. It also revealed Yarra had 75 live music venues operating and offering live music on a regular basis.

The City of Yarra was featured in the case study chapter of the Place Economy publication by Hoyne . This demonstrates the partnership work of Yarra and the outcomes it delivers .

Yarra was represented at a panel on Place Making in the Melbourne Design Week event in partnership with other businesses, including developers and architects.

5.02 Develop shopping strip masterplans

Council Plan Initiative:

Undertake at least three streetscape masterplans for shopping strips based on Place Making principles

Masterplans for the main shopping centres are used to guide capital works proposals of Council and State agencies and to advocate for specific improvements. Preparation of Brunswick Street Streetscape Master Plan (BSSMP) and Swan Street Streetscape Masterplan (SSSMP), undertaking consultation and adoption of final masterplans by Council.



0% 20% 40%

Quarterly Milestones

Branch

September Q1. Develop background report (SSSMP)

City Strategy

Q1. Complete background report (BSSMP)

December Q2. Complete background report (SSSMP)

Q2. Prepare Draft Masterplan (BSSMP)

March Q3. Complete Draft Masterplan including Council endorsement for consultation (BSSMP)

Q3. Prepare Draft Masterplan (SSSMP)

June Q4. Council consider final Masterplan (BSSMP)

Q4. Complete Draft Masterplan including Council endorsement for consultation (SSSMP)

Q4. Complete consultation (BSSMP)

Quarterly Preparation of the background report and investigations for the Swan Street and Brunswick Street

Progress Streetscape master plans are in progress. **Comments**

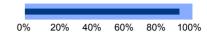
5.03 Shop improvement project

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Council Plan Initiative:

Engage with local traders, leasing agents and property owners to strengthen the viability of Yarra's activity centres such as Bridge Road including the activation of empty spaces

Council is working to strengthen the viability of Yarra's retail and activity centres. This year officers will work with traders to encourage a refresh of shopfronts along Victoria Street and trial a vacant shopfront decal project on Bridge Road.



Branch City Strategy

Quarterly Milestones

September Q1. Work with a sample of traders on shopfront presentations and roller shutter improvements.

December Q2. Work with Bridge Road Main Street Incorporated and leasing agents, to seek the occupation of

vacant shops along Bridge Road

Q2. Evaluate the Victoria Street shopfront refresh project and the Bridge Road vacant shopfront decal

project

March Q3. Roll out year two of the Victoria Street shopfront refresh project

June Q4. Evaluate the success of the Victoria Street shopfront refresh and the Bridge Road vacant

shopfront decal programs

Quarterly Year two of the Victoria Street shopfront refresh project has been completed.

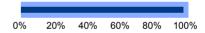
Progress Comments

5.04 Young Entrepreneurs program

Council Plan Initiative:

Promote local employment and facilitate initiatives to assist small business to enter the local market

Economic Development and Youth Services in partnership with Moreland City Council will deliver the Young Entrepreneurs in the North (YEN) Program. The YEN aims to provide specifically designed training, skills, resources and support to committed young people aged 17–25 to establish and operate sustainable small businesses and social enterprises.



Branch City Strategy

Quarterly Milestones

SeptemberQ1. Deliver workshop for 2018 YEN programDecemberQ2. Review and evaluate 2018 YEN programMarchQ3. Promote and recruit for 2019 YEN programJuneQ4. Deliver workshop for 2019 YEN program

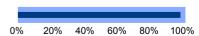
Quarterly The 2019 Young Entrepreneurs Network program was fully subscribed and successfully implemented with the support of external consultants facilitating the training workshops. The program produced strong

Comments outcomes for program participants and the graduation ceremony will take place in July.

5.05 Neighbourhood Houses Partnership Strategy and Action Plan 2018-2021

Council Plan Initiative:

Run targeted events and programs promoting health, life-skills and life-issues and showcase their choirs and other creative talents.



Branch People, Culture and Community

Quarterly Milestones

September Q1. Deliver and report on Neighbourhood House community event

December

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Q2. Deliver and report via the Annual Plan Progress Report on sustainability projects undertaken by the Neighbourhood Houses.

March

 ${\tt Q3.\ Deliver\ and\ report\ via\ the\ Annual\ Plan\ Progress\ Report\ on\ projects\ and\ events\ that\ celebrate}$

diversity and inclusiveness

June

Q4. Deliver and report via the Annual Plan Progress Report on projects that build community capacity

and leadership

Quarterly Progress Comments The Carlton Neighbourhood Learning Centre delivered the following projects during the quarter to build community capacity. It set up a satellite service: Open Door Hub to support migrants and refugees in finding training and employment pathways. It also set up a community garden compost program for residents living in high-rises areas to connect and learn about gardening, composting, harvesting and healthy cooking.

Neighbourhood Houses sustainability initiatives included: Finbar - urban field day -promoting a range of sustainability activities eg composting, seed and food sharing, to the local community.

Carlton Neighbourhood Learning Centre delivered the Stories of Food Project, students learning English via sharing food recipes and cooking for healthy eating.

North Carton Railway House partnered with VCAL students to develop skills in growing food, compositing and tree planting.

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Highlights and Achievements

Branch City Works

Unit Admin and Management - City Works

Yarra CityLab has delivered a number of exciting projects since January this year.

The Thinxtra Network has been installed at various sites across Yarra and is now providing us with the infrastructure to support our smart and future technology.

The roll-out of our smart technology is well underway, with public waste bin and water quality smart sensors giving us access to real-time bin level, pollution and water quality data. We are also trialling other Internet of Things (IoT) devices including smart screens at our Clifton Hill Recycling Centre. These technologies will help us deliver efficiencies of logistics and service delivery, reduced carbon imprint and improved amenity.

Yarra CityLab has also developed a smart technology program called Yarra Science Play . This is currently being trialled in the after school program at Richmond West Primary School, with the intent to roll it out to other schools within Yarra. Yarra Science Play is a community-based program that supports the Federal Government pledge to promote STEM education. It provides schools with free access to IoT technology, digital tools and resources to provide students with the skills they need for the digital future.

2018/19 Annual Plan Quarterly Progress Report - June

6. A connected Yarra

a place where...Connectivity and travel options are environmentally sustainable, integrated and well-designed

Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

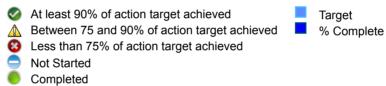
Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

- 6.1 Manage traffic movement and promote road safety within local roads
- 6.2 Work in partnership with Vicroads and influence traffic management and road safety on main roads
- 6.3 Investigate and implement effective parking management options
- 6.4 Improve accessibility to public transport for people with mobility needs and older people
- 6.5 Develop and promote pedestrian and bicycle infrastructure that encourages alternate modes of transport, improves safety and connectedness
- 6.6 Advocate for increased infrastructure and performance of public transport across Melbourne

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A connected Yarra.





Act	ion	Start Date / End Date							
6.01	Low speed environments and community education	01/07/18 30/06/19 ₀)%	20%	40%	60%	80%	100%	Ø
6.02	Advocate for Disability Discrimination Act compliant tram stops	01/07/18 30/06/19 0)%	20%	40%	60%	80%	100%	Ø
6.03	Advocate for improved tram stops nea key school sites	01/07/18 r 30/06/19 0)%	20%	40%	60%	80%	100%	Ø
6.04	Advocate for improved public and strategic transport	01/07/18 30/06/19 0)%	20%	40%	60%	80%	100%	Ø
6.05	Undertake Bridge Road parking trial	01/07/18 30/06/19)%	20%	40%	60%	80%	100%	
6.06	Progress Wellington Street Bike Lane (Stage 2)	01/07/18 30/06/19)%	20%	40%	60%	80%	100%	

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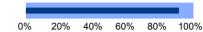
2018/19 Annual Plan Quarterly Progress Report - June

6.01 Low speed environments and community education

Council Plan Initiative:

Continue to provide low speed environments and community education for pedestrians, cyclists, motor-cyclists and vehicle drivers and passengers

Undertake a trial of 30km/h speed limits in the Fitzroy and Collingwood precinct.



Branch Traffic and Civil Engineering

Quarterly Milestones

September Q1. Commence 30km/h trial

March Q3. Review 30km/h trial data

June Q4. Provide trial data to Council in order to consider any further action

QuarterlyThe 30km/h trial started in late September and will run for 12 months in the neighbourhood streets borderedProgressby Alexandra Parade, Johnston Street, Hoddle Street and Nicholson Street. All traffic counts except finalCommentspost trial have been undertaken and reviewed. The final report will provided after the trial end which is

scheduled for September 2019.

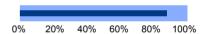
6.02 Advocate for Disability Discrimination Act compliant tram stops

Council Plan Initiative:

Continue to facilitate the upgrade of local tram stops to comply with the Disability Discrimination Act to support both access and viability of activity centres

Advocate to the state government for improved accessibility to public transport services

Public transport in the City of Yarra needs to be made more accessible for people with disability and to comply with the provisions of the Commonwealth Government's Disability Discrimination Act (1992) (DDA) and the Disability Standards for Accessible Public Transport (2002). Accessibility is at the forefront of ensuring independence and engagement for people 50+ and people with disability in our municipality. Council will focus on DDA compliant tram stops at Swan Street Punt Road as part of the Streamlining Hoddle Street project and Brunswick Street and Nicholson Street (Route 96).



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Commence design work for complementary works associated with Route 96 tram upgrade,

following receipt of partial funding by Public Transport Victoria (PTV)

December Q2. Facilitate PTV progression of program for installation of remaining platform stops on Route 96

March Q3. Advocate for PTV to program upgrade of remaining Bridge Road tram stops

June Q4. Commence complementary capital works associated with Route 96 tram stops upgrade

Quarterly Advocacy is on-going for Public Transport Victoria to program upgrade of remaining Bridge Road tram stops.

Progress

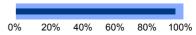
Comments Awaiting design work on final route 96 stops, this work will be progressed in the 2019/20 period.

6.03 Advocate for improved tram stops near key school sites

Council Plan Initiative:

Monitor and manage traffic, road safety and parking and advocate to the State Government for improvement to tram stops and pedestrian safety measures around schools such as the Richmond High School development Advocate to the state government for improved accessibility to public transport services

With the opening of a new high school in Richmond, it is important to ensure that students are able to access safe and sustainable transport options as part of their independent trips. Existing schools also attract students from wider Melbourne and provision of improved tram stops assists in improving safety around schools.



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Sustainability and Strategic Transport Branch

Quarterly Milestones

September Q1. Complete initial travel behaviour engagement with Richmond High School

December Q2. Deliver new pedestrian crossing on Gleadell Street beside Richmond High School

March Q3. Continue to advocate for State to program upgrade of Bridge Road Richmond Town Hall tram stop

Quarterly The upgrade of the Bridge Road Richmond Town Hall tram stop resulted in it being widened but not DDA **Progress** compliant. Officers are working with Yarra trams to advocate to Public Transport Victoria for a full compliant

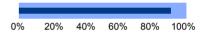
Comments upgrade.

6.04 Advocate for improved public and strategic transport

Council Plan Initiatives:

Advocate to the state government for improved public transport services to meet population growth including Chandler Highway north-south bus route, Doncaster Rail, Hoddle Street Study, Airport Rail and Alexandra Parade Advocate for the trial of an electric bus scheme

Much of Melbourne's transport network is under the authority of VicRoads rather than local government. Major state funded road infrastructure projects can also improve public transport service and reliability for the tram and bus network. To achieve an electric bus trial it is necessary to engage with bus service contractors and advocate to the State Government to implement a trial of the vehicles. Advocacy before as well as during development of these major projects can greatly improve the transport outcomes of the projects.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Write to bus operators seeking status of any plans to implement electric buses in their

operations

Q1. Advocate for provision of high quality Disability Discrimination Act compliant bus stop at Chandler

Highway to be included in scope of North East Link Doncaster busway.

Q1. Advocate for retention of train capability along Eastern Freeway reservation as part of North East

Link Authority project

Q2. Continue advocacy and brief Councillors on North East Link Authority Project December

Q2. Engage with VicRoads to discuss expected project outcomes at Swan Street/Brunton Avenue

and brief Councillors

March Q3. Advocate for improved bus service across the Chandler Highway (Burnley Station to La Trobe

University route)

Q3. Write to the Department of Transport to formally request a budget bid is submitted for a new bus

route on Chandler Highway

June Q4. Advocate for progression of PTV planning for tram stop upgrades for Routes 86 and 11

Quarterly Council is undertaking a streetscape Master Pan for route 11. This will encourage Public Transport Victoria

to allocate funding to this corridor for upgrades in future budgets. **Progress**

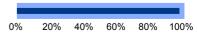
Comments

6.05 Undertake Bridge Road parking trial

Council Plan Initiative:

Continue to utilise data, technology and community consultation in considering the appropriate management of parking

Council will complete a parking trial and management strategy for Bridge Road to be used as a model for other precincts. The trial will include the installation of in ground sensors to allow for detailed data collection and analysis that could lead to a review parking restrictions and/or the fee charged for parking.



Branch Compliance and Parking Services

Quarterly Milestones

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September Q1. Finalise project timelines and model for trial

December Q2. First quarter review of trial data

March Q3. Second quarterly review and report to Council

June Q4. Third quarterly review of trial data

Quarterly Data reviewed up to the third quarter.

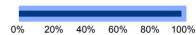
Progress Comments

6.06 Progress Wellington Street Bike Lane (Stage 2)

Council Plan Initiative:

Complete construction of the Wellington Street Bike (Copenhagen style) Lane to Johnston Street

Wellington Street Bicycle Lane (Stage 1) involved the construction of a fully separated bicycle lane on both sides of the road from Victoria Parade to Gipps Street and was completed in 2015. The original concept for project extended the bicycle lane to Johnston Street; resulting in 1km of fully separated bicycle infrastructure. This project will complete the second stage of the original concept.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Process planning application

March Q3. Retender contract for construction of Wellington Street bicycle lane

Q3. Obtain planning permit for construction of remaining Wellington Street bicycle lane (if application

approved)

June Q4. Seek Council approval of tender

Q4. Commence construction of Wellington Street bicycle lane (if tender approved)

Quarterly Council awarded the tender and construction of stage 2 bike lane has commenced. The new lane segment

Progress is expected to be completed by September.

Comments

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7. A leading Yarra

a place where...Transparency, performance and community participation drive the way we operate

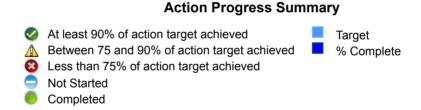
Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.

Strategies

Council's work to achieve this Strategic Objective includes the following strategies:

- 7.1 Ensure Council's assets and financial resources are managed responsibly to deliver financial sustainability
- 7.2 Continue to develop a culture of continuous improvement and innovation
- 7.3 Maintain a culture of transparency, governance, ethical practice and management of risks that instils a high level of community respect and confidence in Council decision-making
- 7.4 Ensure Council services are efficient, well-planned, accessible and meet community needs
- 7.5 Provide the community with meaningful and genuine opportunities to contribute to and participate in Council planning and decision making processes with a focus on young people, hard to reach and traditionally underrepresented communities
- 7.6 Enable greater transparency and access to the conduct of Council Meetings
- 7.7 Develop innovative Smart City solutions in collaboration with Government, Industry and Community which will use open data technology
- 7.8 Continue a 'customer centric' approach to all service planning and delivery
- 7.9 Advocate for the best interests of our community

The following actions are being undertaken in 2018/19 to work toward achieving Council's strategic objective of A leading Yarra.



Start Date

/ End Date
01/07/18 30/06/19 _{0% 20% 40% 60% 80% 100%}
01/07/18 30/06/19 0% 20% 40% 60% 80% 100%
01/07/18 30/06/19 0% 20% 40% 60% 80% 100%
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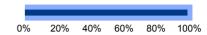
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7.01 Engage young people

Council Plan Initiative:

Promote programs to educate and encourage young people in decision making and participation in their local community

Communications and engagement projects will be designed to maximise involvement of young people, in partnership with Yarra Youth Services.



Branch Family, Youth and Children's Services

Quarterly Milestones

September Q1. Continue to deliver and develop the Youth Peer Leader and Youth Ambassadors Programs and

Youth Advisory Committee

December Q2. Develop a media project to engage young people in discussing issues and decision making in

their local communities

March Q3. Continue to deliver and develop civic participation activities including the Youth Peer Leader and

Youth Ambassadors Programs and Youth Advisory Committee and other appropriate activities for

young people

June Q4. Improve engagement of young people in the Council annual budget process

Quarterly Youth Ambassadors continue to meet weekly at the Youth Centre, and are planning an event as part of Victorian Youth Week in April 2019.

Comments

Council's budget process was shared through Yarra Youth Services social media platforms, young people attending programs were encouraged to attend budget sessions and provide input to Council.

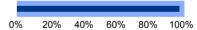
7.02 Business Improvement

Council Plan Initiatives:

Continue to train staff in the application of appropriate continuous improvement methodologies Continue to implement the service review program

Executive endorsed the Business Improvement Framework in 2017/18. Framework identifies the operating context, goals, key activities, outputs and outcomes to be delivered. Building on the work in recent years for Branch Service Plans and Service Reviews, it incorporates a stronger and more consistent approach to continuous quality improvement.

Implementation of the framework and staff training in continuous improvement methodologies will ensure that Yarra's business improvement priorities are driven by a stronger customer-focussed approach in a financially sustainable way.



Branch Corporate Planning and Performance

Quarterly Milestones

September Q1. Endorse 2018/19 work program for improvement projects

Q1. Develop staff training program for improvement methodologies

December Q2. Implement Improvement Projects in accordance with agreed priorities

Q2. Implement training program for improvement methodologies

March Q3. Implement Improvement Projects in accordance with agreed priorities
 June Q4. Implement Improvement Projects in accordance with agreed priorities

Q4. Review training program for improvement methodologies

Quarterly range of Improvement Projects have been undertaken by the Business Improvement Unit in the final quarter of 2018/19. These include:

Comments

- Acquisition and implementation of mobility devices for staff in Construction and Compliance Branches .
- Successful launch and implementation of Promapp (Process Mapping Software) and training of 10 staff in

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software program to improve capacities in process design.

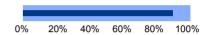
- Facilitation of Lean Practitioner Program for 9 staff with the LeanSigma Institute building advanced skills and capacities in Lean thinking across the organisation.
- Mapping key business processes for City Lab, Better Approvals Project and Building Services.
- Review of Service Level Agreements for the ICT Service Desk with the aim to streamline requests and improve the customer experience.
- Increasing uptake of e-notices and Direct Debit for Rate Payments.
- Collaboration with Business Systems on staff engagement & tender for Workforce Management System.
- Participation on the Customer Experience (Cx) Working Group.

7.03 Focus on customer responsiveness

Council Plan Initiative:

Continue to implement strategies that enhance customer and community experience with Council across services

Council's customer responsiveness is focused on providing exceptional customer service, delivering seamless experiences and resolving enquiries at the first point of contact.



Branch Customer Service

Quarterly Milestones

September Q1. Implement a reporting framework for customer feedback and complaints December Q2, Utilise Customer Experience group to drive and develop customer personas March Q3. Develop customer journey maps for high volume/high impact requests

June Q4. Develop Customer Experience Strategy

CX strategy currently in development with completion targeted for 31 July 2019. Quarterly

Progress Comments

7.04 Develop Open Data Project

Council Plan initiative:

Establish the digital direction for the next 10 years with actions aimed to support customer experience, economic competitiveness, accelerate innovation and deepen engagement with the community to transition Yarra into a nationally recognized digital economy

Council has an Open Data Policy that aims to foster greater transparency, responsiveness and accountability, to drive innovation and economic opportunities within the City of Yarra. The Open Data Project includes the delivery of a data audit, organisational engagement to identify and synthesis data, establishment of a data registry, development of internal skill and capability and increased rigor around data governance. And aims to empower and help shape Yarra in the future.



Information Services **Branch**

Quarterly Milestones

September Q1. Finalise Data Governance Steering Group Terms of Reference, establish group Q2. Explore opportunity to establish Data Asset Register in Asset Management System December

March Q3. Commence Data Audit Program June Q4. Complete Data Audit Program

Quarterly The final report and recommendations from the data audit program were presented to the Executive team for **Progress** endorsement and adoption.

Comments

Implementation for a key recommendation - approve and release priority data assets as open data - has been endorsed by Executive team.

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Strategic Objective 1: A Healthy Yarra

Action	Branch	Comments
Monitor implementation of the City of Yarra Gambling Policy (2017)	Social Policy and Research	Council continues to advocate on gambling reform through participation in forums with local traders and Authorities. One submission was made to the Victorian Commission on these issues in the 2018-19 period. Council has been engaged in discussions with the State Government regarding the extension of their 'Late Night Freeze', on granting new liquor licences application to trade after 1pm.
Yarra Health and Wellbeing Advisory Committee	Social Policy and Research	Council facilitated 2 forums with the Health and Wellbeing Advisory Committee.
Promote public health, safety and harm minimisation	Social Policy and Research	Council facilitated 2 quarterly liquor forums in partnership with VicPol and partners to promote the public health, safety and amenity of the Victoria Street Precinct.
Continue to deliver effective homelessness	People, Culture and Community	Council engaged with residents, traders and other stakeholders around rough sleeping and continues to convene monthly meetings of the Yarra Housing and Homelessness Network and Metro Rooming House Group.
outreach		Officers continue to coordinate a whole of Council and cross community response to rough sleeping. Referrals are made to Launch Housing on a regular basis and Council is currently monitoring over 30 rough sleeping sites.
Utilise Council networks and partnerships to promote gender equity	People, Culture and Community	Council promotes Gender Equity through the following activities: 16 Days of activism was marked at Yarra with a lunchtime panel event on gender based violence in the workplace attended by 50 staff, as well as a range of internal and external communiques.
genus equity		Yarra partnered with VHREOC to participate in 'Raise It' - a pilot to trial tools which support conversation around parental leave, sexual harassment and flexible work - and address associated discrimination.
		Yarra' s Family Violence statement has been endorsed and promoted.
		Youth Services facilitated a weekly DJ skills program for women and non- binary young people including multiple public performances and partnered with Drummond St on Queerspace.
		Children's Services Free To Be Me program focused on challenging gender stereotypes and creating gender inclusive spaces with 200 children and 25 educators. Educating staff on Family Violence service providers and referrals pathways.
		Maternal and Child Health provided over 600 flyers on healthy relationships to families, which promote conversation around gender equity and family violence.
		Yarra Libraries have hosted a range of events and activities promoting gender equity, such as a number of author talks with women writers or on books celebrating women.

Action	Branch	Comments
		Met with Fitzroy High School to discuss running Respectful Relationships sessions with students again this year. Will commence in Term 2.
Develop Yarra Homelessness Strategy	People, Culture and Community	Officers engaged with the community under the banner 'Inclusive Yarra'. Methods included Your Say Yarra and a number of story pods held at Richmond Library, Peel St Festival and a health and wellbeing event at Atherton Gardens.
		External stakeholders consulted include Vic Police, Department of Health and Human Services, cohealth, St Vincents, Anglicare, Brotherhood of St Lawrence, Launch Housing, Council for Homeless Persons and IMAP Councils. Officers also held a targeted engagement session with clients at St Mary's House of Welcome.
		Consultation has been undertaken with key stakeholders across Council including Compliance, Libraries, City Works, Access Yarra, Venues and Events and Leisure.
Encourage volunteering opportunities in Yarra	People, Culture and Community	Promoted volunteering at the following community events: - Volunteer Faces of Yarra campaign to showcase local volunteer champions via social media and Yarra Life e-Newsletter as part of National Volunteer Week (May). - On-going promotion of volunteer opportunities in Yarra community through social media and Yarra News (hardcopy newsletter) eg. National Tree Planting Day, Richmond Repair group etc. - Promotion of volunteering opportunities for seniors and draft Yarra Volunteer Strategy at Yarra U3A event (June).
Annual Community Grants Program	People, Culture and Community	Council received 222 applications in the 2019 Annual Grants round. The Annual Grants 2019 were endorsed by Council Resolution in November 2018. As of June 2019, 136 of the 2019 Annual Grants have been paid and distributed. The 2020 Grants Initiation Report was presented and endorsed by Council in April 2019.

Strategic Objective 2: An inclusive Yarra

Action	Branch	Comments
Advocate to challenge discrimination and disadvantage	People, Culture and Community	Council continues to advocate on behalf of rough sleepers through its outreach service, and provision of information and education regarding the rights of people using public spaces. Local Government Mayoral Taskforce Supporting People Seeking Asylum
		 Yarra has joined the Executive of this Taskforce, and been part of a media campaign called Back Your Neighbour, aiming to reverse the federal government decision to cut the SRSS program to people seeking asylum, which has caused great hardship and homelessness. This Taskforce involves many local government authorities, and will continue its advocacy work throughout 2019.
		Council sponsored and wrote an article for Parity magazine around homelessness, diversity and inclusion and sponsored and coordinated a forum around the same topic.
		Council held a community flag raising for IDAHBOT Day n May and held an event recognizing Refugee Week.
Develop a Human Rights, Social Justice Charter	People, Culture and Community	Officers engaged with the community under the banner 'Inclusive Yarra'. Methods included Your Say Yarra and a number of story pods held at Richmond Library, Peel St Festival and a health and wellbeing event at Atherton Gardens.
		A Context, Issues and Best Practise paper has been drafted. Officers met with internal stakeholders from Social Policy, Diversity and Inclusion, Aged and Disability and Children's Services in April 2019 to get feedback on the paper and next steps. A series of workshops have been planned for the week 22 July to engage with managers and front line workers across Council.
Festivals and Events program	Arts, Culture and Venues	The Johnston Street Fiesta was well organised and supported and Victoria Street Lunar Festival took place in January. New contractors delivered the Fairfield Summer Concert series in February which was well supported.
		Preparation for CHANGES 2019 Music summit, Leaps and Bounds Music in Winter, Smith Street Dreaming are underway.
Cultural festivals and events	People, Culture and Community	There have been 60 festivals and events supported through the 2019 Annual Grants program. In the January to June period 42 festival and events grants including 18 Annual Grants, 12 Small Project Grants and two Celebrate Yarra Grants.

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Strategic Objective 3: A sustainable Yarra

Action	Branch	Comments
Environmental Sustainability	Sustainability and Strategic Transport	Yarra takes a leadership role in the Council Alliance for a Sustainable Built Environment (CASBE) supporting the consistent and widespread adoption of our ESD Local Policy, the Built Environment Sustainability Scorecard (BESS) tool. Yarra continues to work with DEWLP and the State Government on a feasibility study considering the BESS tool for statewide application, aiming to shape the performance standards of the statewide ESD Policy.
Yarra Energy Foundation	Sustainability and Strategic Transport	Council continues to support and engage with the Yarra Energy Foundation.
Strive to achieve carbon neutral status	Sustainability and Strategic Transport	For the seventh consecutive year, Yarra has been awarded with gold-standard carbon neutral certification. Yarra is one of just five Australian councils to achieve carbon neutral status through the Federal Government's National Carbon Offset Standard. To be considered carbon neutral Council was assessed on carbon (or greenhouse gas) emissions from all operations and resources, including electricity, fuel, gas and even paper usage. Emissions from contractors – such as garbage collectors – were also assessed.
Adaptation sustainability	Sustainability and Strategic Transport	Council endorsed the planned way forward to further embed sustainability and adaptation into Council operations. Activities included establishing a new process for all strategies and policies to review against the Quadruple Bottom Line tool and report on sustainability integration actions.

Strategic Objective 4: A liveable Yarra

Action	Branch	Comments
Deliver the	Building and	The Capital Works program progress compared to adopted budget as of
Capital Works	Asset	June is 91.4% of adopted budget spent against a target of 85%. Of the
Program	Management	331 projects in the adopted budget, 296 (89%) are completed, 17 (5%) are between 50% -99% in progress, 10 were not commenced or deferred.

Strategic Objective 5: A prosperous Yarra

Action	Branch	Comments
Promote local employment	City Strategy	The following workshop have been delivered for 2019: - improve your health, improve your business - small business bus - creating healthy habits - building a culturally competent organization - unleash your social media potential - online lead generation - taxation and accounting cheat sheet - grant writing for not for profits
Promote doing business locally	City Strategy	The winter campaign delivery was substituted for researching a new digital platform which would assist in promoting precincts. Successfully engaged Alpaca, and delivered the Spring campaign - evaluation pending. Established an online marketing directory from which a range of promotional campaigns can be implemented for retail precincts. The following precincts have been listed: -Rathdowne Village; -Johnston Street; -Queens Parade; and -Smith Street
Support live music	Arts, Culture and Venues	In November, Creative Victoria committed to investing \$150,000 for CHANGES in 2019. Well known programmer, radio presenter and performer Emily Ulman and Indigenous arts manager Hayley Percy were employed to bring together CHANGES 2019 to be held at the Abbotsford Convent in July 2019. The second iteration of CHANGES, a music industry event will be held in the 1st quarter of 2019/20. Yarra is part of a consortium that includes: The Push, Music Victoria, APRA/AMCOS and the VMDO to develop and present CHANGES. It is a 2 day summit with 2 days of showcase shows in Yarra venues. Yarra's contribution to this event has ensured the event is in July and in Yarra music venues. Over 2 nights, 10 Yarra live music venues will offer showcase shows. Council continues to work with live music venues to program on a diversity agenda for Leaps and Bounds Festival. This has been identified as a preferred format by venue bookers and this year, Council will

Action	Branch	Comments
		support all gigs that represent diversity and also produce a new Records
		Day to promote all the record stores across Yarra.
Support a	Arts, Culture and	A diverse range of arts and cultural events were presented, these
broad range of	Venues	include:
festivals and		- BlakWiz – a night of trivia and music to celebrate Reconciliation Week
events		- Rock a bye baby concerts
		- Leaps and Bounds Music Festival
		- Smith Street Dreaming
		- Gertrude Mini
		- Naidoc at the Farm
		- Harvest Festivals.
		- LGBTI Elders Dance Club
		- Exhibition program at Bargoonga Nganjin North Fitzroy Library, Fitzroy Library,
		- Richmond Town Hall, Richmond Library and Carlton Library Light Boxes.
		This included the Voiceless Journeys exhibition at Richmond Town Hall
		as part of Refugee Week.
		- Storytelling Narrative and Art Form Panel and Discussion Q and A at the
		Melba Speigeltent
		- Boite Turns 40 Anniversary Celebration concert at Abbotsford Convent.
Room to Create	Arts, Culture and	The annual Room to Create Dinner was delivered in partnership with
charitable fund	Venues	private donors, ResArtis and Gertrude Glasshouse. 70 people attended
		representing patrons, donors, artists and organisations. Response to the
		event has been very positive and over \$5,000 was raised for the Room to Create Fund.
		Create Fund.
		The \$30,000 Room to Create Charitable Fund Strategic Grant was
		awarded to West Space to assist with fit out of their new gallery space in
		the Collingwood Arts Precinct to be opened in early 2020. This is the
		largest grant given from the fund to date, which has been made possible
		through the growth of the fund. This was an EOI process and seven
		applications were received and assessed by the Room to Create panel.
		The mid-year Room to Create Dinner is planned for mid-July in 2019 at
		Juddy Roller Studios. An end of year event is being planned for CIBI in
		Collingwood for November.
Run targeted	Library Services	Council Libraries provided over 1800 Life-skills and life issue programs
events and		and events during 2018/19 for children and adults attracting over 50,000
programs		attendees from the Yarra Community, programs included:
promoting		- Arts & Culture Bi-lingual and Multi-lingual programming
health, life-		- Business and Entrepreneurial Skills Creative
skills and life-		- Technologies Digital Literacy
issues		- Job Skills - Storytimes, sensory play
		- Storytimes, sensory play - Sustainability & Environmentalism
		- Reader Development & Bibliotherapy
		- Research & Reference skills
		TOOGE OF A PROPERTY OF A PROPE
		Our programming responds to Yarra Community issues and interests
		attracting excellent feedback and increased our presence in outreach
		and festivals.

Action	Branch	Comments
Affordable creative infrastructure	Arts, Culture and Venues	Council started a short term residency program using some of the underused spaces owned by Council. In 2018.
		The pilot program, attracted high calibre artists, with diverse practices: Williams Reserve Community Room, Richmond, Zilverster, an ongoing collaborative project between Sharon Goodwin and Irene Hanenbergh
		Hugo Wertheim – Studio One, Richmond, Audrey Lam a young filmmaker who will use the opportunity to develop films focusing on post-industrial Hong Kong and her familial ties. Adelle Mills whose practice includes video, performance, writing and choreography. Short term residency by Katayoun Javan.
		Florence Peel Meeting Room, Fitzroy, Robert and Lyn-Al Young who will run workshops in Boomerology and Fashion Dreaming for students from KPI and MITS. Housing Liquid Architecture and un Magazine on a short term subsidised lease.
		Canning Street Studio residency by Jonathan Sinatra (dance, performance) continues until the end of 2019.
		Further opportunities through Fitzroy Town Hall for short term lease arrangements:
		- West Space to utilise office space prior to move to Collingwood Arts Precinct for four month period - Ry Haskings / LaTrobe University to set up Artist Run Gallery space with studio, supporting exhibition space and studio for two to four artists.
Community creativity	Library Services	Community creative programs included: - Yarra Neighbourhood Houses at Fitzroy Town Hall - From the Heart event. 500 people attended.
		- Finbar Sustainable Fair was supported- attendance 200.
		- Moon Soiree event at BANH - attendance 100.
		- Fitzroy Learning Network Faces of FLN book launch at Fitzroy -
		attendance 60 Fitzroy Learning Network - Harmony Day - attendance 1500
		Implement joint programming with Yarra Libraries and Neighbourhood houses:
		- Holden Street movies in the park - attendance 80
		- Sustainability fair- attendance 300
		- BANH- harvest festival- attendance 600 - FLN- Bridges to Harmony - attendance 800
		- Railway House family fun day

Strategic Objective 6: A connected Yarra

Action	Branch	Comments
Submit traffic safety initiatives and grant applications	Traffic and Civil Engineering	Council was successful in 4 of the 6 road safety grant applications submitted to the State Government to improve road safety at the following locations across Yarra. - Canning Street and Richardson Street, Carlton North - Wellington Street and Keele Street, Collingwood - Rathdowne Street and O'Grady Street, Carlton North - Drummond Street and Macpherson Street, Carlton North Total value \$1.154 million.