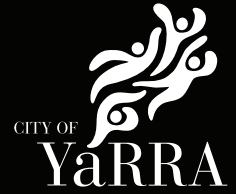


ANNUAL PLAN 2017/18

Quarterly Progress Report | June 2018



Introduction

The Yarra City Council adopted its Council Plan 2017 – 21 on 1 August 2017. The Council Plan 2017 – 21 sets out the medium-term direction of Council and the outcomes sought by Councillors for their term. For the first time, the Council Plan incorporates the Health and Wellbeing Plan. This financial year, 2017/18 is Year One of the Council Plan 2017 – 21.

Under the Local Government Act 1989 (the Act), each council is required to produce a four-year Council Plan by 30 June in the year following a general election. The Plan must include Strategic Objectives, Strategies, Strategic Indicators and a Strategic Resource Plan.

Council has identified a number of initiatives under each Strategic Objective which are significant projects and activities that are proposed to be worked on over the term of the Council Plan, subject to approval through the annual budget process.

Council produces an Annual Plan alongside each year's Budget, setting out specific projects and activities that Council will undertake towards achieving the Strategic Objectives. This will include priority projects, capital works projects, actions in response to initiatives in the Council Plan and other Council strategies and plans as well as service reviews and improvements.

The Council Plan 2017 – 21 has seven Strategic Objectives which relate to a different aspect of service delivery :

A healthy Yarra: Community health, safety and wellbeing are a focus in everything we do. Council plays a key role in contributing to our community's health and wellbeing. From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

An inclusive Yarra: Inclusion, diversity and uniqueness are welcomed, respected and celebrated. Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.

A sustainable Yarra: Council leads on sustainability and protects and enhances its natural environment. As Victoria's first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.

A liveable Yarra: Development and growth are managed to maintain and enhance the character and heritage of the city. With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

A prosperous Yarra: Local businesses prosper and creative and knowledge industries thrive. Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra's economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

A connected Yarra: Connectivity and travel options are environmentally sustainable, integrated and well-designed. Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

A leading Yarra: Transparency, performance and community participation drive the way we operate. Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.

In response to its Strategic Objectives, Council has committed to 70 projects and activities from a broad cross-section of services in the 2017/18 Annual Plan.

Progress of these projects and actions will be reported in the 2017/18 Annual Plan Quarterly Progress Reports. Further information can be found in the published version of the Council Plan 2017 – 21 on the City of Yarra's website (<https://www.yarracity.vic.gov.au/about-us/council-information/council-plan>).

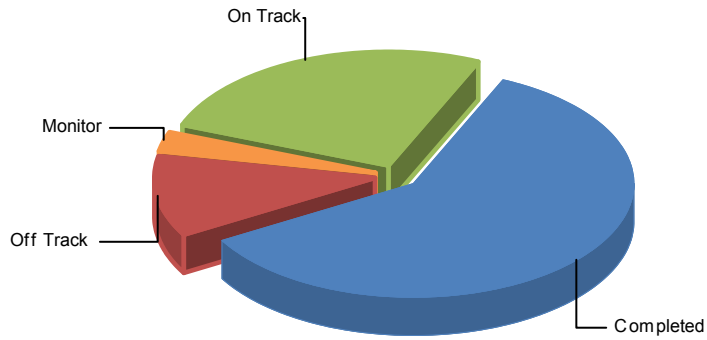
Council Plan 2017-2021 : Year 1

2017/18 Annual Plan Quarterly Progress Report - June Final

Quarter Summary

Council has committed to 70 actions across a range of services. Any variations to the Annual Plan are made openly and transparently in the context of priorities that arise over the course of the year.

The status of actions is classified based on the percentage of targets achieved as assessed by the responsible officer (forecast milestones compared to actual work completed).



Strategic Objective	No. of Actions Reported	Complete	On track (>=90%)	Monitor (75-90%)	Off track (<75%)	Not Started
A healthy Yarra	10	3	3	1	3	0
An inclusive Yarra	9	7	2	0	0	0
A sustainable Yarra	6	4	1	1	0	0
A liveable Yarra	13	5	4	0	4	0
A prosperous Yarra	11	8	2	0	1	0
A connected Yarra	12	8	4	0	0	0
A leading Yarra	9	7	2	0	0	0
	70 (100%)	42 (60.00%)	18 (25.71%)	2 (2.86%)	8 (11.43%)	0 (0.00%)

1. A healthy Yarra

a place where...Community health, safety and wellbeing are a focus in everything we do

Council plays a key role in contributing to our community’s health and wellbeing . From delivering maternal and child health services to ensuring access to open space, enforcing noise regulations to supporting community and cultural initiatives, community health, safety and wellbeing is central to everything we do.

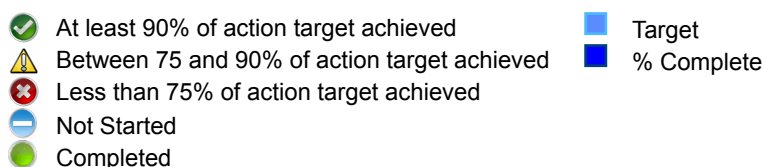
Strategies

Council’s work to achieve this Strategic Objective includes the following strategies :

- 1.1 Maintain and enhance Yarra’s open space network to meet the diverse range of community uses
- 1.2 Promote a community that is inclusive, resilient, connected and enjoys strong mental and physical health and wellbeing
- 1.3 Provide health promoting environments that encourage healthy eating and active living
- 1.4 Assist to reduce the harms from alcohol and drugs on individuals and the community in partnership with State Agencies and key service providers
- 1.5 Promote environments that support safe and respectful sexual practices, reproductive choices and gender equity
- 1.6 Promote a gender equitable, safe and respectful community
- 1.7 Promote an effective and compassionate approach to rough sleeping and advocate for affordable , appropriate housing
- 1.8 Provide opportunities for people to be involved in and connect with their community

The following actions are being undertaken in 2017/18 to work toward achieving Council’s strategic objective of A healthy Yarra.

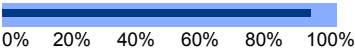



Action Progress Summary



Action	Start Date / End Date	Progress	Status
1.01 Prevent Family Violence	01/07/17 / 30/06/18		
1.02 Advocate for a medically supervised injecting facility	01/07/17 / 30/06/18		
1.03 Deliver Public Realm safety improvements to the Lennox and Victoria Street intersections	01/07/17 / 30/06/18		
1.04 Work with the community to address alcohol-related harm for young people	01/07/17 / 30/06/18		
1.05 Create new open space	01/07/17 / 30/06/18		
1.06 Develop new Open Space Strategy	01/07/17 / 30/06/18		
1.07 Develop Leisure Centres Master Plan	01/07/17 / 30/06/18		
1.08 Develop Yarra Homelessness Strategy	01/07/17 / 30/06/18		

Council Plan 2017-2021 : Year 1

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Action	Start Date / End Date		
1.09 Implement the National Aged Care and Disability Reforms and Future Directions Planning	01/07/17 30/06/18		
1.10 Promote community connection and wellbeing	01/07/17 30/06/18		

Council Plan 2017-2021 : Year 1

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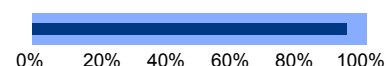
1.01 Prevent Family Violence

Council Plan initiative:

Work with local and regional partners for greater awareness and intervention to prevent family violence and elder abuse

Council is committed to the prevention of family violence in the Yarra community. This year Council will conduct an audit of awareness and intervention strategies in Yarra and whether these are meeting the current and emerging needs of Yarra residents. It will also review how well-equipped Council services are in identifying and responding to family violence, particularly tertiary interventions.

The results of this project will be summarised in a public document that outlines Yarra Council's statement of commitment to responding to family violence.



Branch Social Policy and Research

Quarterly Milestones

September Q1 Analyse service provisioning for family violence in the City of Yarra

December Q2 Report on the status of family violence prevention and intervention developed and discussed at a stakeholder workshop

March Q3 Deliver draft Statement of Commitment for Yarra to Council based on feedback at the stakeholder workshop

June Q4 Launch Statement of Commitment

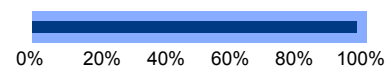
Quarterly Progress Comments Community consultation has been completed and the findings summarised in a status report on the current role of Yarra Council in responding to family violence. This report was discussed at a stakeholder workshop comprising members of the Yarra Family Violence Network in February. Following the outcomes of this workshop, a paper on Council's statement of commitment was presented to Councillors at a briefing. Further work is being undertaken and the action will be completed in 2018/19.

1.02 Advocate for a medically supervised injecting facility

Council Plan initiative:

Advocate to the state government for a medically supervised injecting facility and other harm minimisation measures in the Victoria Street precinct

Council supports a public health approach to illicit drug use and has voted unanimously to advocate to the State Government to implement a medically supervised injecting facility (MSIF) to help save lives by connecting vulnerable people with vital health services, help take drug use off the streets and make our public places safer and more welcoming.



Branch Social Policy and Research

Quarterly Milestones

September Q1. Report on the finding from the Inquiry into the drugs, poisons and controlled substances amendment (pilot medically supervised injecting centre) bill 2017

March Q3. Report to Council on the findings from Law Reform, Road And Community Safety Committee Inquiry Into the effectiveness of laws, procedures and regulations relating to illicit and synthetic drugs

Quarterly Progress Comments The Legislative Council Inquiry into the Drugs, Poisons and Controlled Substances Amendment (Pilot Medically Supervised Injecting Centre) reported their findings in September 2017. While the report did not directly recommend an MSIC trial, it did note that the issue had 'reached crisis level' and described residents dealing with overdoses in their laneways and discarded syringes in front gardens as intolerable; that MSICs improve the health of IDUs, address visible impacts and reduce demand for ambulances; and MSICs do not have a 'honey pot' effect on crime. Council was briefed on the Yarra City Council submission and were informed of the Inquiry Findings.

N.B. In October 2017, the State Government announced support for a two year trial of a Medically Supervised Injecting Centre (MSIC) at North Richmond Community Health (NRCH). The Drugs, Poisons and

Council Plan 2017-2021 : Year 1

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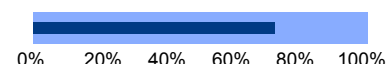
Controlled Substances Amendment (Medically Supervised Injecting Centre) Bill 2017 has been introduced into parliament.

1.03 Deliver Public Realm safety improvements to the Lennox and Victoria Street intersections

Council Plan initiative:

Work with local partners and agencies to increase health and education, community partnerships and harm minimisation from the abuse of drugs and alcohol

Council is engaging the community including traders and stakeholders on plans to improve the intersection of Victoria and Lennox Street as one of the ways to address the complex and longstanding health, safety and amenity issues in this precinct. Plans include installing lighting, street furniture, paving and landscaping and improvements to pedestrian and cycle movements. Council has received \$200,000 State Government funding for this project and is committing a further \$240,000 in the 2017/18 Budget.



Branch City Strategy

Quarterly Milestones

September Q1. Consider public submissions
Q1. Undertake initial project scoping
Q1. Determine design solution

December Q2. Finalise project proposal
Q2. Complete detailed design works and tender project

March Q3. Run social marketing campaign over the summer holiday season
Q3. Commence construction

June Q4. Evaluate and report to Council
Q4. Complete construction

Q4. Commence preparations for evaluation to the funding body Department of Justice and Regulation

Quarterly Progress Additional design details delayed the tender process which was completed in quarter 3.

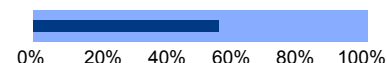
Comments Delays to the construction programme have been approved by Department of Justice and Regulation with project completion expected in September and the evaluation commencing in early October.

Evaluation delayed due to later commencement, this will now occur in October.

1.04 Work with the community to address alcohol-related harm for young people

Underage drinking is associated with poorer academic outcomes, increased likelihood of tobacco and illicit drug use, exposure to episodic harms such as physical and sexual assault and can cause alterations in the structure and function of the developing brain, which continues to mature into the mid-to-late twenties.

In partnership with RMIT and Communities that Care (CTC), educational materials will be produced to raise awareness and educate parents of the harms and risks associated with underage drinking and the positive role they can play in promoting youth health and wellbeing. Council will use its own communication channels and its local partners to distribute this messaging in the community using traditional media, social media and other appropriate forums.



Branch Social Policy and Research

Quarterly Milestones

September Q1. Undertake initial project scoping

December Q2. Finalise project proposal

March Q3. Run social marketing campaign over the summer holiday season

June Q4. Evaluate and report to Council

Council Plan 2017-2021 : Year 1

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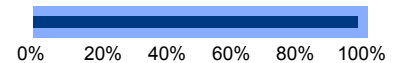
Quarterly Progress Comments Initial scoping has commenced and partnership opportunities are also being explored. Once partners are established they will need to sign off on the brief.

1.05 Create new open space

Council Plan initiative:

Increase the amount and quality of green open space through the strategic acquisition of land, the conversion of urban land to open space and/or the creation of pocket parks in high density areas.

Yarra's parks are highly valued by the community and contribute to a quality open space system that meets the recreational and environmental needs of the local community, as identified in the Open Space Strategy. Council will create and commence construction of a new park at Charles Street and Mollison Street Abbotsford .



Branch *Recreation and Open Space*

Quarterly Milestones

September Q1. Report to Council on the Road Discontinuance process

March Q3. Complete project documentation and advertise tender

June Q4. Appoint contractor and commence construction

Quarterly Progress Road discontinuance approved by Council.

Comments The Tender has been advertised and awarded, preliminary site works commenced ahead of schedule in March.

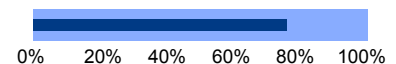
1.06 Develop new Open Space Strategy

Council Plan initiative:

Develop an open space strategy to ensure Yarra's public open space is managed as a functional network that encourages shared use and active living.

The Yarra Open Space Strategy guides the future provision, planning, design and management of public open space in Yarra. A new Open Space Strategy will result in a renewed direction for the provision and enhancement of the open space network, including changes in community needs since the last strategy was developed. The strategy aims to achieve a cohesive, linked and well managed network of open space to meet the full range of residents' needs.

Development of the strategy will occur over a two year period with the first year focussing on land use and landscape analysis, with extensive consultation, while Year Two will involve adoption of the Strategy, followed by an amendment to the Yarra Planning Scheme.



Branch *Recreation and Open Space*

Quarterly Milestones

September Q1. Seek fee proposals and prepare to appoint consultant

December Q2. Complete background research

March Q3. Complete spatial analysis

June Q4. Complete Stage 1 of community consultation

Quarterly Progress Comments A preferred consultant has been appointed and project commenced. Consultation concluded in March. More than 1,100 written submissions are expected from residents, parks users and those working in Yarra. In addition to the written feedback, officers coordinated community information sessions at Edinburgh Gardens, Peel Street Park and Citizens Park. Numerous stakeholder groups have been engaged throughout the consultation process and all advisory committees were given the opportunity to have officers brief them on the specifics of the consultation process. Stage one of community consultation and engagement is almost complete.

1.07 Develop Leisure Centres Master Plan

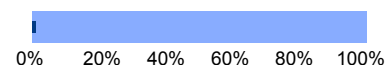
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Council Plan initiative:

Investigate a Leisure Centres Master Plan

Council manages leisure facilities in Richmond, Collingwood and Fitzroy. These facilities are highly valued by the community and attract in the order of 1 million visits per annum. A high level facilities plan will be developed to guide future investment in these facilities.



Branch *Leisure Services*

Quarterly Milestones

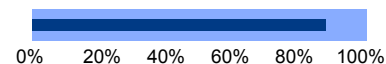
June Q4. Present report to Executive to inform future investment in Leisure facilities

Quarterly Progress This project has been deferred due to a change in leadership.

Comments Investigating a Leisure Centres Master Plan is an initiative in the Council Plan 2017-21. This action will be reconsidered in future Annual Plans.

1.08 Develop Yarra Homelessness Strategy

The development of the Homelessness Strategy will provide the policy framework for Council to ensure an effective and compassionate approach to rough sleeping. The development of the strategy will involve wide consultation and engagement with stakeholders.



Branch *People, Culture and Community*

Quarterly Milestones

December Q2. Commence consultation with stakeholders. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).

March Q3. Complete consultation with stakeholders. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).

June Q4. Complete draft Homelessness Strategy (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).

Q4. Discuss and investigate other local government Homelessness Strategies (Deferred from September quarter by Council resolution)

Quarterly Progress Initial literature search completed. Investigation included local, national and international homelessness strategies with a focus on responses to rough sleeping.

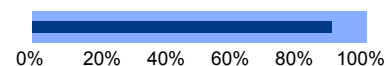
Comments Council resolved on 20 March 2018 to defer the following Milestones, Commence consultation with stakeholders, Complete consultation with stakeholders and Complete Draft Homelessness Strategy for consideration in the 2018/19 Annual Plan.

1.09 Implement the National Aged Care and Disability Reforms and Future Directions Planning

Council Plan initiative:

Continue to implement the National Aged Care and Disability reforms and develop new strategic directions for support of older people and people with disability.

The national aged care and disability reforms will continue to roll-out over 2017 – 2018. The reforms have significant implications for how Yarra residents will be supported, and allows Council to consider what role it can best play in ensuring the wellbeing of people 50+ and people with disability in our municipality.



Branch *Aged and Disability Services*

Quarterly Milestones

September Q1. Review the Commonwealth Government's Future Reform – an integrated care at home program to support older Australians discussion paper and submit a local and regional submission

Council Plan 2017-2021 : Year 1

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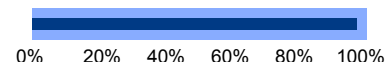
December	Q2. Complete the Regional Northern Metropolitan Council Commonwealth Home Support Program Review and report findings, and identified options for Council consideration Q2. Finalise support of all eligible clients as they complete phasing-in to the National Disability Insurance Scheme program
March	Q3. Advocate for continuation of the MetroAccess program for the year 2018-2019 Q3. Complete community engagement and consultation to inform Council's future directions decision-making process
June	Q4. Continue transition of the Linkages Case Management program to the Home Care Packages program as determined by the Commonwealth Government Q4. Finalise the analysis of options and present recommendations to Council on its future role in aged care service delivery, and strategic directions for supporting our 50 yrs + residents and people with disability
Quarterly Progress Comments	The final analysis of the options is being delayed due to uncertainty at the Federal Government policy level, with a number of key decisions on final program design still to be confirmed. Work has continued on assessing the options as best possible. Recommendations to Council will occur in 2018-2019 year. Future strategic directions have been developed as part of the Access & Inclusion Strategy and Active & Healthy Ageing Strategy.

Of the 15 residents on Council's Linkages program eligible for transition to the Home Care Packages program, 5 residents have been supported through to the assessment stage with the Aged Care Assessment Service, 5 residents have been supported through My Aged Care for referral to the Aged Care Assessment Service and the remaining 5 residents will continue to be supported across 2018-2019 for referral. The Linkages program is scheduled to cease on 30 June 2019 under the national reforms .

1.10 Promote community connection and wellbeing

Council Plan initiative; Continue to provide a range of services and work collaboratively with external groups to improve the health and wellbeing of the Yarra community.

Council plays a key role in contributing to community health and wellbeing through the provision of services, programs, facilities and initiatives in leisure, libraries, family, youth and children's, aged and disability, arts and culture and social policy and research to support participation, community connectedness and resilience.



Branch *Office of the Director Community Wellbeing*

Quarterly Milestones

September	Q1. Provide opportunities for community members to meet, socialise and develop by providing access to affordable and appropriate community facilities Q1. Run targeted events and programs promoting health, life-skills and life-issues via Yarra Libraries
December	Q2. Promote programs and services aimed at increasing participation at Councils Leisure facilities by the CALD and at risk sections of the community
March	Q3. Collaborate on a number of community events that will promote the health, wellbeing, development and social inclusion of children, youth and their families via the Family Youth and Children's services branch
June	Q4. Support attendance at Live Music events for people of all abilities, through the facilitation of the Band Mates Project
Quarterly Progress Comments	Information sessions were conducted at music venue to promote the program with volunteers and Bandmates. Bandmates include people with disability and mental health needs. MetroAccess Officer has attended several music performances to support attendees.

Highlights and Achievements

Branch *Aged and Disability Services*

Unit *Community Development*

The following planning and development activities were completed through the Aged & Disability Service Branch over the quarter:

Completion of a telephone based survey of all client's receiving home, personal or respite care to discuss the My Aged Care. Participation rate of 74% achieved including across five CALD languages. Information is being used as part of the Future Directions and Strategy development process.

Dancing event at Hosie Street with transport assistance for residents attending

Artists from the City of Yarra Seniors Art Groups exhibited works at the Neighbourhood Justice Centre Urban Campfire.

The number of referrals to the Regional Assessment Service (RAS) team have increased in this reporting period, and are double what they were in the same reporting period in the previous year. This includes assessments and reviews.

Working with local Neighbourhood Houses delivered training on Results based Accountability - this led to being invited to present two training sessions on RBA at the Community and Neighbourhood Houses Annual conference.

Notification received that Metro Access funding is extended by one year to the 30 June 2019.

Disability Advisory Committee Railway Stations Appraisal Report was endorsed by Council.

New photos and updates have been uploaded on Yarra's external website on the 'People with disability' webpage.

A meeting was hosted at Studio 1, (with further meetings planned) with representatives attending from Lend Lease, Housing for Older Women based in Cremorne, Burnley Backyard and the Richmond Learning Centre. The purpose of the meeting was to discuss opportunities for engaging with local residents 50+, to collaborate on projects, driven by residents living in the local neighbourhood.

In partnership with Neighbourhood Justice Centre (NJC), a joint session was planned and delivered on Elder Abuse. The purpose of the session was to inform residents on issues related to Elder Abuse.

Living Well in Yarra external consultation completed- over 265+ on-line surveys completed in addition to focus group and pop up consultations

Cross Council collaboration with Economic Development to implement the next stage of Good Access is Good Business. The initiative is focused on the Nicholson Village Traders precinct.

Work has been initiated with Youth Services to establish representation of a person with a disability on the Youth Advisory Committee.

Successful in receiving a small grant (\$20,000) from Department of Health to conduct activities to support carers - across Libraries; Arts; Family Services and Disability Services.

Branch *Aged and Disability Services*

Unit *Services and Planning*

The following additional service activities were completed within the Aged & Disability Branch across the quarter:

Community transport service utilised to support families living at High Rise Estates to participate in playgroup activities and the Friday night School;

Highlights and Achievements

Additional transport support provided to Old Colonists for outing and new groups introduced to the transport service;

Over 100 Willowview Centre participants engaging with a Kinder program; Men's Shed lunch and Dance Class to promote intergenerational and community engagement activity. This also includes links with Family & Children's Services and Libraries Services;

Refurbishment of Willowview Courtyard completed;

Annual Smoke Alarm campaign undertaken with 665 invitations sent and 209 residents participating in change-over of battery service.

Highlights and Achievements

Branch *Family, Youth and Children's Services*

Unit *Youth and Middle Years*

Youth Services had an information stall at the Mental Health First Aide, Mental Health Week event at Fitzroy Town Hall, in October. We were one of many local services in attendance, which allowed attendees the opportunity to discover all the services available to them, and to chat informally to workers.

Consultation began for the Family, Youth and Children's branch new zero to 25 plan. Yarra Youth Services staff surveyed young people across YYS programs, as well as through other services (incl. REACH, Queerspace Youth), and also facilitated an activity at the Children's Week Event which encouraged children to paint what they loved about the City Of Yarra.

Real Industry Job Interviews (RIJI) were held at Fitzroy Town Hall in October. Several staff from Yarra Youth Services and Council attended to support doing 'mock interviews' with young people from local high schools. Really positive feedback from schools, students and volunteers on the event.

Art of Belonging 'Post With Love' event held in Edinburgh Gardens in October. Run by young people (and supported by Yarra Youth Services and Artful Dodgers, through VicHealth's funded project), the event was an opportunity for young people to come together around the current postal vote on marriage equality.

The presentation event for the 2017 Yarra Soccer Pathways Program – a partnership program between Melbourne City Football Club and City of Yarra – was held on 26 October. Over 100 families, young people and stakeholders attended, including Melbourne City player Osama Malik.

The Graffiti Diversion Program, through the successful grant application from Department of Justice, and in partnership with Youth Support and Advocacy Services, commenced in mid-November. Community consultation re: mural project with North Carlton Scout Group held in November.

Youth Services Unit won the Applause Awards Innovation category for the Youth Peer Leader program.

Event held at Fitzroy Town Hall in November to celebrate the 100th young person graduating the Yarra L2P Program and getting their P-plates. Attended by Cr Fristacky, representatives from VicRoads and a number of volunteers (mentors). VicRoads also did a media release that week, featuring the 100th young person and her mentor.

Fitzroy Summer Festival held at Atherton Gardens' soccer pitch in November. Hugely successful event, in collaboration with Connie Benn Centre, Yarra Libraries, and several key local stakeholders (incl. VicPol, Neighborhood Justice Centre, Fitzroy Learning Network, and Acacia Childcare Centre).

One of our young casual workers, Wilson Poni, received a 'highly commended' Victorian Multicultural Award for Excellence in the Youth category for his involvement in local program, I Speak Soccer.

Our two Youth Peer Leaders planned, organised and delivered an 'End of Year Lit Party' for young people at the Yarra Youth Centre. Over 60 young people attended, including many who had not attended Yarra Youth Services programs/services previously.

Held final Yarra Youth Providers Network (YYPN) meeting on Respectful Relationships in Schools. Evaluation feedback on YYPN in 2017 was extremely positive: "Have loved the opportunities this network provides for learning and professional development"; "Great way to meet other professionals in the sector and build relationships".

Joining the Dots program finished after two rounds of 3-year Investing in Community Grants. Formal evaluation being finalised, but very positive feedback on how it's improved relationships between primary and secondary schools, strengthened knowledge about school-family partnerships, and helped young people through transition.

2 . An inclusive Yarra

a place where...Inclusion, diversity and uniqueness are welcomed, respected and celebrated

Identity was a passionate and recurring theme throughout community consultation for the Council Plan. Our community values its diversity. Creating a safe place where people of all ages, genders, sexualities, abilities, cultures and backgrounds feel welcome and connected is a priority for Council.








Strategies

Council's work to achieve this Strategic Objective will include the following strategies :

- 2.1 Build resilience by providing opportunities and places for people to meet, be involved in and connect with their community Continue to create a resident-friendly city that reduces isolation, improves access to the built environment and builds social connections.
- 2.2 Remain a highly inclusive Municipality, proactive in advancing and advocating for the rights and interests of specific groups in the community and community issues Encourage greater social cohesion and participation through volunteer initiatives and community development activities.
- 2.3 Continue to be a local government leader and innovator in acknowledging and celebrating Aboriginal history and culture in partnership with Traditional Owners Deliver Council services that meet community priorities and needs .
- 2.4 Acknowledge and celebrate our diversity and people from all cultural backgrounds.
- 2.5 Support community initiatives that promote diversity and inclusion.

The following actions are being undertaken in 2017/18 to work toward achieving Council's strategic objective of An inclusive Yarra.



Action Progress Summary

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

Action	Start Date / End Date	Progress	Status
2.01 Develop a Volunteer Strategy	01/07/17 30/06/18		
2.02 Develop Human Rights Charter	01/07/17 30/06/18		
2.03 Stolen Generations Marker project	01/07/17 30/06/18		
2.04 Implement Aboriginal Partnership Plan	01/07/17 30/06/18		
2.05 Implement Multicultural Partnerships Plan 2015-18	01/07/17 30/06/18		
2.06 Develop LGBTIQ Strategy	01/07/17 30/06/18		
2.07 Develop new Positive Ageing Strategy and Action Plan	01/07/17 30/06/18		
2.08 Develop new Access and Inclusion Strategy and Action Plan	01/07/17 30/06/18		

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Action	Start Date / End Date		
2.09 Develop Public Spaces policy	01/07/17 30/06/18		

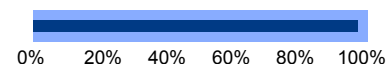
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2.01 Develop a Volunteer Strategy

Council Plan initiative:
Develop and adopt a Volunteer Strategy.

A volunteer strategy will be developed by consultation and engagement with stakeholders. A draft strategy will be presented to Council. A Volunteer Strategy will provide clear direction for Council in how it supports volunteering in Yarra.



Branch *People, Culture and Community*

Quarterly Milestones

- December** Q2. Commence consultation with stakeholders. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).
- March** Q3. Complete consultation with stakeholders. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).
- June** Q4. Complete Draft Volunteer Strategy. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).
Q4. Investigate other local government Volunteer Strategies. (Deferred from September quarter by Council resolution)

Quarterly Progress A project plan has been drafted and endorsed by the Executive.

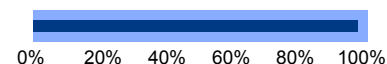
Comments Investigation of other volunteer strategies has commenced.

Council resolved on 20 March 2018 to defer the following Milestones, Commence consultation with stakeholders, Complete consultation with stakeholders and Complete Draft Volunteer Strategy for consideration in the 2018/19 Annual Plan.

2.02 Develop Human Rights Charter

Council Plan initiative:
Investigate developing a Council social justice/human rights charter to better articulate council's commitment.

The development of a Human Rights Charter for Council will provide an over-arching commitment to human rights which will then inform everything Council does. The charter will be developed in consultation and engagement with stakeholders.



Branch *People, Culture and Community*

Quarterly Milestones

- March** Q3. Discuss and investigate other local government Human Rights Charters. (Deferred from September quarter by Council resolution)
Q3. Complete consultation with stakeholders. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).
- June** Q4. Commence consultation with stakeholders. (Deferred from December quarter by Council resolution)
Q4. Complete Draft human rights Charter. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).

Quarterly Progress Officers have completed a desktop review of other local government human rights and social justice charters, and where they sit within their respective Councils.

Comments

A project plan has been drafted and endorsed by the Executive.

Officers have begun consulting with external stakeholders.

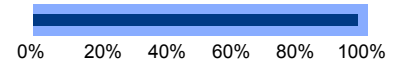
Council resolved on 20 March 2018 to defer the following milestones, Complete consultation with stakeholders and Complete Draft Human Rights Charter for consideration in the 2018/19 Annual Plan.

2.03 Stolen Generations Marker project

Council Plan initiative:

Complete the Stolen Generations Marker project in partnership with the local aboriginal community .

Yarra is deeply proud of its connection to the Aboriginal community and its commitment to reconciliation . The Stolen Generations Marker is a project initiated by the Aboriginal Advisory Group which leads Council to commissioning a public artwork to remember the Stolen Generations. It is imperative that the Aboriginal community and in particular members of the Stolen Generation have ownership of the process from beginning to end.



Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Secure funding for the project

Q1. Select artist

December Q2. Finalise artwork design

March Q3. Fabricate artwork

June Q4. Install and launch the Stolen Generations Marker

Quarterly Progress The Stolen Generations Marker was launched in Atherton Gardens Housing Estate on Saturday 26 May, the 20th anniversary of National Sorry Day with over 500 people in attendance.

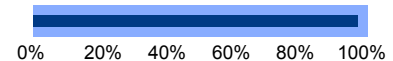
Comments

2.04 Implement Aboriginal Partnership Plan

Council Plan initiative:

Implement the Aboriginal Partnership Plan .

The Aboriginal Partnerships Plan sets out Council’s commitment and work with the Aboriginal and Torres Strait Islander community. Council is seen as a leader, not only in its programs, but also in its commitment to social justice and the way it approaches issues, opens discussion, and listens to the community. Council will continue to implement its Aboriginal Partnerships Plan through annual action plans endorsed by Council .



Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Continue implementation of the Aboriginal Partnerships Action Plan 2017

December Q2. Continue implementation of the Aboriginal Partnerships Action Plan 2017

March Q3. Continue implementation of the Aboriginal Partnerships Action Plan 2017

June Q4. Continue implementation of the Aboriginal Partnerships Action Plan 2017

Quarterly Progress The following Aboriginal Partnerships Action Plan 2017 activities have been undertaken:

Comments The Stolen Generation marker project was completed and launched on National Sorry Day, 26th May 2018.

The development of the new four year Aboriginal Partnership Plan 2019-2022 is continuing, and consultations with the local Aboriginal community is in process .

Actions from the fourth year Aboriginal Partnerships Plan are continuing to be implemented including facilitation of the Aboriginal Advisory Group, and Yarra’s Reconciliation Action Plan working group, Monthly YASN meetings

Relationships with key Aboriginal community groups and leaders continues to be maintained , assisting with the development of the new APP .

Ongoing relationship maintenance and planning assistance has commenced with the Smith St dreaming festival in July.

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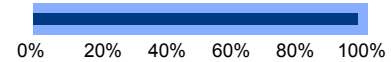
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Reconciliation week activities - Black Wiz (internal and external events), and Reconciliation on the Rooftop at Bargoonga Nganjin.

Regular promotion on social media outlets to promote Aboriginal People, Culture, History, and events.

2.05 Implement Multicultural Partnerships Plan 2015-18

The implementation of the Multicultural Partnerships Plan is Council's primary way to acknowledge and promote the contribution to Yarra that people from culturally, linguistically and religiously diverse backgrounds have made. Council will continue to implement its Multicultural Partnerships Plan through annual action plans endorsed by Council.



Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Continue implementation of the Multicultural Partnerships Action Plan 2017

December Q2. Continue implementation of the Multicultural Partnerships Action Plan 2017

March Q3. Multicultural Partnerships Action Plan 2018 has been endorsed by Council

June Q4. Continue implementation of the Multicultural Partnerships Action Plan 2018

Quarterly Progress The following multicultural Partnerships Plan activities have been undertaken during the quarter:

Comments YMAG meeting held 18th April, consultation with members on the review of the Multicultural Partnerships Plan (MPP).

Refugee week event held 20 June, open to public and highlighting the contribution of refugees to Yarra.

Presentation of We Stand Together (anti-racial vilification resource) at the No More Harm Conference, and conducted public community forum building capacity on racial vilification for 120 audience members.

Yarra Settlement Forum, meetings held in April and June. The June meeting was a longer forum focussing on education opportunities for CALD communities.

Conducted diversity induction training for new staff in June., and interpreter training to new Access staff.

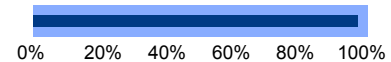
Continued with review and consultations of MPP.

2.06 Develop LGBTIQ Strategy

Council Plan initiative:

Advocate to support social justice and community issues including preventing family violence, LGBTIQ rights and welcoming refugees

Council's LGBTIQ working group will develop a draft LGBTIQ Strategy. The development of this strategy will involve consultation and engagement with stakeholders.



Branch *People, Culture and Community*

Quarterly Milestones

December Q2. Discuss and investigate other local government LGBTIQ Strategies. (Deferred from September quarter by Council resolution)

March Q3. Complete consultation with stakeholders. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).

June Q4. Commence consultation with stakeholders. (Deferred from December quarter by Council resolution)

Q4. Complete Draft LGBTIQ Strategy. (Council resolved on 20 March 2018 to defer for consideration in the 2018/19 Annual Plan).

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Quarterly Progress Officers have conducted a desktop review of other municipalities LGBTIQ policies and strategies .
Comments Council resolved on 20 March 2018 to defer the following milestones, Complete consultation with stakeholders and Complete Draft LGBTIQ Strategy for consideration in the 2018/19 Annual Plan.

A project plan has been drafted and endorsed by the Executive .

Officers, in partnership with Communications, have developed a plan to engage with the community around an 'Inclusive Yarra' and have begun consulting with internal and external stakeholders.

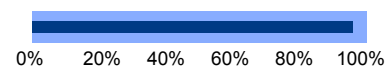
2.07 Develop new Positive Ageing Strategy and Action Plan

Council Plan initiative:

Work with the community and other levels of government and advocate to challenge discrimination , and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities .

The current Positive Ageing Strategy and Action Plan is due for renewal and with the support of Council's Active Ageing Advisory Group (AAAG), a new strategy and plan will be prepared this year. In the midst of the national aged care reforms, it provides an opportunity to consider strategic directions to ensure our 50+ residents remain engaged, active and independent.

The current strategy and plan is due for renewal and with the support of Council's Disability Advisory Committee (DAC), a new strategy and plan will be prepared this year. In the midst of the national disability care reforms, it provides an opportunity to consider Council's strategic directions to ensure people with disability remain engaged , active and empowered.



Branch *Aged and Disability Services*

Quarterly Milestones

September Q1. Initiate community planning process and seek advice of the Active Aging Advisory Group to guide community consultation and planning.

December Q2. Finalise Background Paper, including demographic analysis, current approaches to supporting people to age well, trends and indicative issues.

March Q3. Complete community consultation and develop draft Strategic Objectives; Key Themes and proposed actions.

June Q4. Present the Positive Ageing Strategy / Action Plan 2018 – 2022 for adoption by Council.

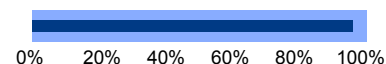
Quarterly Progress Outcomes of the Living in Well community consultation , community care client survey and draft framework presented to Councillors in June 2018. Advice and input on strategy provided by Council's Active Ageing Advisory Committee. The draft Strategy and action plan scheduled for endorsement in August 2018.

2.08 Develop new Access and Inclusion Strategy and Action Plan

Council Plan Initiative:

Work with the community and other levels of government and advocate to challenge discrimination , and address disadvantage, whether based on income, age, gender, sexuality, cultural background, religion or abilities.

The current strategy and plan is due for renewal and with the support of Council's Disability Advisory Committee (DAC), a new strategy and plan will be prepared this year. In the midst of the national disability care reforms, it provides an opportunity to consider Council's strategic directions to ensure people with disability remain engaged , active and empowered.



Branch *Aged and Disability Services*

Quarterly Milestones

September Q1. Initiate community planning process and seek advice of the DAC to guide community consultation and planning

December Q2. Finalise Background Paper, including demographic analysis, current approaches to supporting people with disability to live an ordinary life, trends and indicative issues

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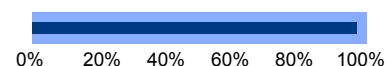
March	Q3. Complete community consultation and develop draft Strategic Objectives; Key Themes and proposed actions
June	Q4. Present the Access and Inclusion Strategy / Action Plan 2018 – 2022 for adoption by Council
Quarterly Progress Comments	Outcomes of the Living in Well community consultation, community care client survey and draft framework presented to Councillors in June 2018. Advice and input on strategy provided by Council's Disability Advisory Committee. The draft Strategy and action plan scheduled for endorsement in August 2018.

2.09 Develop Public Spaces policy

Council Plan initiative:

Implement policies and procedures that enable community groups to conduct events and activities.

Council will provide a one stop shop for event organisers to make event management easier and more transparent to event organisers, to provide Council with an overview of the activities and events across the municipality and to ensure public safety and risk management is sufficiently managed. The one stop shop is a single point of contact for internal and external customers, and provides advice and referral.



Branch *Arts, Culture and Venues*

Quarterly Milestones

December	Q2. Invite and assess Expressions of Interest for Major Events
March	Q3. Invite and assess Expressions of Interest for Major Events
June	Q4. Review Events in Public Spaces Policy as part of continuous improvement

Quarterly Progress The Events in Public Spaces Policy has been developed and adopted by Council.

Comments Under Council's Events in Public Spaces Policy, 11 applications were received for the 2018 EOI Round 1 events to be held between June 2018 to May 2019. The evaluation panel approved all the Round 1 applications, 7 of the events have an expected attendance of more than 1000.

13 applications were received for the 2018 EOI Round 2 for events to be held between November 2018 - October 2019. The panel approved 12 of the 13 applications submitted for the 2018 EOI Round 2, 6 events have an expected attendance of more than 1000 participants.

3 . A sustainable Yarra

a place where...Council leads on sustainability and protects and enhances its natural environment

As Victoria’s first carbon-neutral council, we are proud of our commitment to sustainability. Protecting our natural environment and supporting our community to reduce its environmental footprint will continue to be a priority for Council.








Strategies

Council’s work to achieve this Strategic Objective will include the following strategies :

- 3.1 Investigate strategies and initiatives to better manage the long term effects of climate change . Continue to identify opportunities to convert road spaces and laneways for parks or improved pedestrian spaces.
- 3.2 Support and empower a more sustainable Council and Community. Advocate to protect green and open spaces on Yarra’s public housing estates.
- 3.3 Lead in sustainable energy policy and deliver programs to promote carbon neutral initiatives for the municipality and maintain Council as a carbon neutral organization. Seek to achieve more communal private open space within large developments.
- 3.4 Reduce the amount of waste-to-landfill with a focus on improved recycling and organic waste disposal.
- 3.5 Promote responsible water usage and practices
- 3.6 Promote and facilitate urban agriculture with a focus on increasing scale and uptake in the community.
- 3.7 Investigate strategies and initiatives to improve biodiversity.

The following actions are being undertaken in 2017/18 to work toward achieving Council’s strategic objective of A sustainable Yarra.

Action Progress Summary

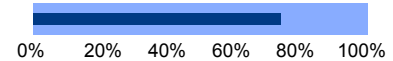
-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

Action	Start Date / End Date	Progress	Status
3.01 Develop Biodiversity Strategy	01/07/17 / 30/06/18		
3.02 Develop Urban Forest Strategy	01/07/17 / 30/06/18		
3.03 Embed climate adaptation	01/07/17 / 30/06/18		
3.04 Reduce energy use and emissions	01/07/17 / 30/06/18		
3.05 Reduce organic waste	01/07/17 / 30/06/18		
3.06 Integrate environmental and sustainability policies and strategies	01/07/17 / 30/06/18		

3.01 Develop Biodiversity Strategy

Council Plan initiative:
Develop and adopt a Biodiversity Strategy .

Over the past year, a biodiversity study was undertaken in the City of Yarra. Council will draw on the research completed as part of the Biodiversity Health Survey to inform a city-wide strategy that will help in preserving and enhancing biodiversity values on public land in the municipality.



Branch *Recreation and Open Space*

Quarterly Milestones

September Q1. Complete project brief

December Q2. Appoint consultants

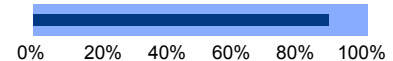
June Q4. Complete draft Biodiversity Strategy for presentation to Council

Quarterly Progress Comments Consultants were appointed to deliver the City of Yarra Biodiversity Strategy , on 4 June 2018. As at 30 June 2018, the project was at 20% completion. An adjusted timeframe was agreed by Council, preparation of the final Biodiversity Strategy is planned for the second quarter of 2018/19.

3.02 Develop Urban Forest Strategy

Council Plan initiative
Develop an Urban Forest Strategy and implement recommendations to achieve social and environmental outcomes.

Council commenced development of an Urban Forest Strategy in 2016/17. This year Council will finalise and adopt the Urban Forest Strategy. The Strategy will provide broad directions and key principles for the delivery of urban greening initiatives with a particular focus on reducing the impact of the Urban Heat Island effect .



Branch *Sustainability and Strategic Transport*

Quarterly Milestones

September Q1. Present Urban Forest Strategy to Councillor Briefing

December Q2. Present Draft Urban Forest Strategy to Council for adoption

June Q4. Develop implementation plan

Quarterly Progress Comments The Urban Forest Strategy was adopted by Council in September 2017. The Strategy guides Council's long term work to manage Yarra's urban forest, taking into consideration the current context, and the environmental, social and economic benefits trees provide.

The 2017/18 Capital street tree planting has taken place. Streets were selected with Urban Forest Strategy principles in mind, including:

- high pedestrian areas,
- close proximity to public housing,
- larger canopy and roadside tree opportunities,
- street tree upgrades, and public requests for planting.

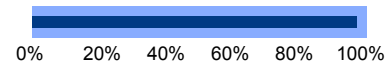
Approximately 500 street trees were planted throughout the municipality.

Formal Implementation Plan will be developed next financial year.

3.03 Embed climate adaptation

Council Plan initiative:
Embed adaptation sustainability across Council decision making processes

In 2016/17 Council introduced a quadruple bottom line tool to inform the assessment of proposed projects to be included in the 2017/18 Budget. This process will be reviewed and, if necessary, improved as part of the preparation and development of the 2018/19 Budget to further embed climate adaptation into Council processes.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Review and update processes to embed adaptation based on lessons from 2016/17

December Q2. Integrate updated embedding adaptation process as part of the project funding request process

June Q4. Evaluate outcomes and process

Quarterly Progress A new Adaptation Guidance Tool and Training has been developed for new projects to better understand the potential climate impacts of their project, and develop an appropriate climate adaptation plan for it.

Comments

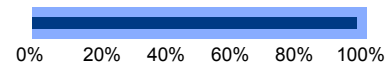
The embedding adaptation project continues to be evaluated and updated. New activities included
 - engagement of relevant teams to utilise the Guidance Tool in their projects
 - development of an Embedding Adaptation Training package, to better skill up Yarra staff in Climate Change Adaptation and how to integrate it into their roles.

3.04 Reduce energy use and emissions

Council Plan initiative:

Continue to invest in initiatives to reduce energy use and emissions from Council operations.

Over many years Council has endeavoured to dramatically reduce its energy use and emissions. Previous programs have included the Energy Performance Contract and various capital works programs to install solar panels on many Council buildings. In 2016/17 Council participated in a novel tender process investigating the potential for a new Victorian renewable energy supply to meet Council's energy needs. In 2017/18 Council will consider whether to commit to the project which would commence delivery of energy in 2019.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Council to consider report on Melbourne Renewable Energy Project (MREP)

December Q2. Complete installation of Solar Panels project

Q2. Complete and submit Corporate emissions inventory to claim carbon neutral status for 2016/17

June Q3. Update Council on status of the MREP project (If Council determines to join project),

Quarterly Progress Council's carbon neutral organisation claims were again certified under the National Carbon Offset Standard. Every year Council must calculate the total organisational greenhouse gas emissions according to the Standard, including from our buildings, vehicle fuel, street lights, paper and other specified sources. Carbon Neutrality is then achieved by buying certified 'offset' certificates equal to the emissions generated.

Comments

For the latest certification year (2016/17) total emissions calculated under the Standard (and thus total offsets purchased) was 12,397 tonnes CO₂e.

Council has signed the tender to join the MREP project for 100% of Council load. The necessary load from all partners was secured. The construction of the windfarm has now commenced, with a start date to receive power of 1 Jan 2019.

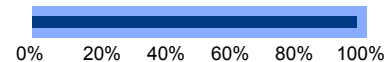
3.05 Reduce organic waste

Council Plan initiatives:

Investigate, implement and promote initiatives to divert organic waste from landfill, and

Reduce volume of kerbside waste collection per capita by behavior change and increase of recycling.

Yarra's Waste and Resource Recovery Strategy has identified the opportunity to potentially significantly reduce landfill costs by removing organic waste from the waste stream. A grant has been sought to assist in purchase of the necessary infrastructure to pilot a potential solution. It is also necessary to investigate how to most successfully engage with the community in adapting to this new waste service.



Branch *City Works*

Quarterly Milestones

September Q1. Brief Council on proposed food organics waste program

December Q2. Commence collection of food organic waste in pilot program
 Q2. Launch phase 1 of food organic waste pilot program

June Q4. Evaluate food organic waste pilot program

Quarterly Progress The pilot food organic waste program commenced in November 2017. We have had a great response with an average 64% participation and 3% contamination.

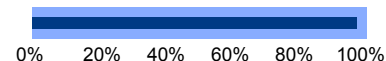
Comments

3.06 Integrate environmental and sustainability policies and strategies

Council Plan initiative:

Improve integration across environmental and sustainability policies and strategies.

Each year Council can consider the adoption of new strategies. Council has established advisory committees that are able to provide feedback on new strategies. The Yarra Environment Advisory Committee will be invited to provide feedback on any new strategies that are developed



Branch *Sustainability and Strategic Transport*

Quarterly Milestones

September Q1. Complete Home for All Seasons joint project with the Home and Community Care service (HACC)

December Q2. Seek feedback from Yarra Environment Advisory Committee on any new Council strategies

March Q3. Confirm integration project to be trialled by Embedding Green Infrastructure Project

June Q4. Seek feedback from Yarra Environment Advisory Committee on any new Council strategies

Quarterly Progress Home for All Seasons joint project with the HACC Project has now been completed . The aim of the project was to make the homes of HACC clients more comfortable and energy-efficient and improve their protection against extreme weather (heat-waves and cold snaps). The project has a lasting legacy with the home maintenance worker now incorporating draught-proofing and blinds into his home maintenance work.

Comments

The Embedding Green Infrastructure Project progressed considering:

- New kerb outstands;
- Road re-sheeting / reconstruction (including passive irrigation/tree cut outs);
- Kerb and channel upgrades; and
- Footpath renewal.

Following adoption of Council Plan, few significant new strategies were being developed and run by the Yarra Environment Advisory Committee (YEAC). YEAC was however the key group which provided a review of Yarra's first Urban Forest Strategy.

Highlights and Achievements

Branch

City Works

Unit

Waste Minimisation and Agriculture

Council successfully delivered the priority actions in the Waste and Resource Recovery Strategy . The highlights include:

The Food Know How program has evolved into a 5 week challenge which guides households and the community on the steps of good food planning, shopping, storage, preparation, and composting.

RecycleUs; Council's bin inspection program, RecycleUs, educates and encourages residents on recycling by giving them direct relevant feedback about what is in their recycling and rubbish bin. On average the program has reduced contamination in recycle bins by 20% and reduced resource loss by 10% in the rubbish bin.

MUD Recycling Program, Our program for multi-unit developments (MUD) produced a new way to engage with buildings and residents with the development of waste and recycling posters that are free for residents to access and download on our website. The program directly engaged with 20 locations per year, ranging in size and scale, from units at Richmond Department of Housing to 500 unit high rise towers.

Yarra's Community Resource Recovery Hubs, Three large outdoor and four indoor hubs (in libraries and neighbourhood houses) have been successful implemented throughout the municipality. These Hubs collect clothes, textiles, homewares, and small electrical items. We have consistently diverted just over 100 tonnes of material per year.

Commercial Shop Recycling Project, Engagement and education around recycling and managing waste better is now integrated into education program. The engagement package included one on one talks, information sheets, internal recycling bins, and stickers for external recycling bins.

4 . A liveable Yarra

a place where... Development and growth are managed to maintain and enhance the character and heritage of the city

With demand for inner city housing increasing, Council is mindful of the importance of balancing the needs of new and existing residents, and ensuring that development does not encroach on the amenity or heritage of our city.

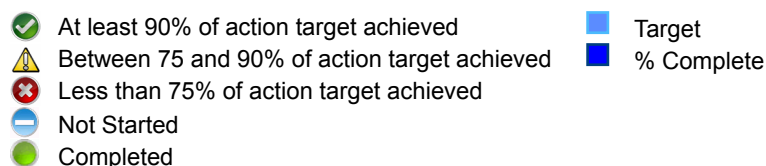
Strategies

Council's work to achieve this Strategic Objective includes the following strategies :

- 4.1 Protect Yarra's heritage and neighbourhood character.
- 4.2 Actively plan for Yarra's projected growth and development and advocate for an increase in social and affordable housing.
- 4.3 Plan, promote and provide built form, open space and public places that are accessible to all ages and abilities.
- 4.4 Protect Council assets through effective proactive construction management.
- 4.5 Encourage and promote environmentally sustainable building, urban design, place-making and public realm outcomes.
- 4.6 Provide direction and improve decision making on infrastructure projects through the application of the Strategic Community Infrastructure Framework.
- 4.7 Encourage engagement with the community when developments are proposed.

The following actions are being undertaken in 2017/18 to work toward achieving Council's strategic objective of A liveable Yarra.

Action Progress Summary



Action	Start Date / End Date	Progress	Status
4.01 Embed Community Infrastructure Planning Framework	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.02 Develop and implement Development Contribution Plan	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.03 Negotiate Joint Use Agreements with Richmond High School	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.04 Implement Heritage Strategy 2015-18	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.05 Review Heritage Strategy	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.06 Develop Yarra Housing Strategy	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.07 Develop Social and Affordable Housing Strategy	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	
4.08 Re-write Yarra Planning Scheme	01/07/17 / 30/06/18	0% 20% 40% 60% 80% 100%	

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Action	Start Date / End Date	Progress	Status
4.09 Seek planning controls for Queens Parade, North Fitzroy	01/07/17 30/06/18		
4.10 Prepare a built form analysis as part of the preparation of structure plans for major activity centres	01/07/17 30/06/18		
4.11 Develop Activity Centre Structure Plans	01/07/17 30/06/18		
4.12 Alphington Paper Mill site development	01/07/17 30/06/18		
4.13 Understanding Planning in Yarra	01/07/17 30/06/18		

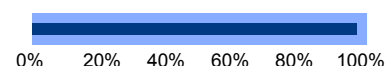
4.01 Embed Community Infrastructure Planning Framework

Council Plan initiative:

Embed and integrate the Strategic Community Infrastructure Planning Framework in Council planning and decision making.

Following the endorsement of the Community Infrastructure Planning Policy and Strategic Community Infrastructure Framework (SCIF), Council will work on embedding the SCIF in planning and decision making processes.

Work commenced on the Community Infrastructure Plan (CIP), incorporating ten neighbourhood infrastructure plans in 2016/17. Five plans have been completed and the CIP will be presented to Council for endorsement. The remaining five neighbourhood plans will be completed this year.



Branch *Corporate Planning and Performance*

Quarterly Milestones

September Q1. Complete Community Infrastructure Plan (including the first five neighbourhoods)

December Q2. Complete remaining five neighbourhood infrastructure plans

Q2. Present Community Infrastructure Plan (including first five neighbourhoods) to Council for endorsement

March Q3. Present Community Infrastructure Plan (including remaining five neighbourhoods) to Council for endorsement

Q3. Report to Executive on processes the SCIF informs

June Q4. Commence implementation of process changes as agreed by Executive

Quarterly Progress The Community Infrastructure Plan (CIP) was adopted by Council on 24 April 2018.

Comments Work has commenced to embed Strategic Community Infrastructure Framework in organisational processes including representation on key governance bodies such as Capital Works Planning Group and Property Strategy Group.

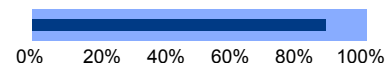
The SCIF was considered in a number of major projects whilst the Community Infrastructure Plan was being developed. Key internal processes such as the Branch Planning process, project evaluation for discretionary bids and projects such as the Property Strategy considered advice and tools provided in the SCIF. Large redevelopment projects, such as the Gas and Fuel Site, also considered the SCIF.

4.02 Develop and implement Development Contribution Plan

Council Plan initiative:

Progress a Planning Scheme amendment to implement a Development Contribution Plan.

Council will prepare a Planning Scheme Amendment to implement a Development Contributions Plan (DCP). A DCP will be used to collect payments towards the provision of infrastructure triggered by new development. Contributions will assist with the cost of providing roads, drainage, open space and community infrastructure to respond to the needs of a growing population.



Branch *Office of the Director Planning and Place Making*

Quarterly Milestones

September Q1. Continue to prepare draft Development Contribution Plan

December Q2. Report to Council on draft Development Contributions Plan to seek 'authorisation' by DELWP for public exhibition

March Q3. Prepare for Panel hearing

June Q4. Report to Council on Planning Panel report

Quarterly Progress A report seeking authorisation of the Development Contributions Plan by DELWP was presented to Council in November 2017. Council adopted the recommendation. In December 2017 the Development

Comments Contributions Plan was formally submitted to DELWP for authorisation to enable the public exhibition process to occur.

Briefing of Solicitor and Barrister has taken place in preparation for panel hearing. Waiting on DELWP 'authorisation' to enable the DCP Amendment to be placed on formal exhibition.

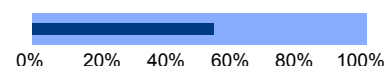
4.03 Negotiate Joint Use Agreements with Richmond High School

Council Plan initiative:

Campaign for appropriate joint use agreements for shared use community facilities as part of the Richmond High School project.

The new Richmond High School, in the Richmond Town Hall Precinct, will commence operation in 2018 for Year 7 students. There is a need to facilitate community use of the school grounds and for the school to be able to use some Council facilities subject to certain provisions.

Council will work with the Department of Education and Training to develop a Joint Use Agreement for community facilities as part of the Richmond High School project.



Branch Office of the Director Planning and Place Making

Quarterly Milestones

September Q1. Commence discussions with school principal

December Q2. Commence drafting Joint Use Agreement

March Q3. Advocate draft Joint Use Agreement to DET

June Q4. Seek DET approval for Joint Use Agreement

Quarterly Progress Comments Council has discussed the opportunity for joint use agreements with the Richmond High School Principal, who has indicated he is supportive in principle of developing these, and that the specifics will be determined as the needs and operations of the school are better understood following the completion of the Griffiths Street campus.

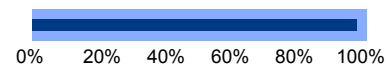
4.04 Implement Heritage Strategy 2015-18

Council Plan initiative:

Strengthen the protection of Yarra's heritage through the planning scheme, education, and resource provision.

Council is committed to protecting and enhancing the City's unique heritage. The Heritage Strategy 2015-18 sets out the framework within which Council seeks to address the challenges and opportunities presented by Yarra's tangible and intangible heritage.

Council is progressively implementing its Heritage Strategy 2015-18 and adopted implementation plan.



Branch CEO Office

Quarterly Milestones

September Q1. Commence oral history background report identifying priorities and methodology

December Q2. Review content of 17 existing heritage walks

Q2. Finalise heritage oral history report

Q2. Commence preparations for improved fact sheets promotions regarding Yarra heritage

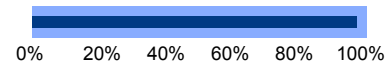
June Q4. Complete format and platform for at least five heritage walks

Quarterly Progress The content of the 17 existing heritage walks has been reviewed.

Comments The format and platform for five heritage walk maps has been completed. Further work will be undertaken in subsequent years to prepare walk map graphics and modify the information on Yarra's website

4.05 Review Heritage Strategy

The existing Heritage Strategy 2015-18 sunsets during the council term. Council will review and prepare a new Heritage Strategy and Action Plan which will commence in 2018.



Branch CEO Office

Quarterly Milestones

March Q3. Scope the review of the Heritage Strategy

June Q4. Commence the review of the Heritage Strategy

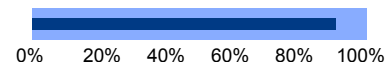
Quarterly Progress The scoping of the heritage strategy has been completed. Review of the Heritage Strategy has commenced.

Comments

4.06 Develop Yarra Housing Strategy

Council Plan initiative:
Prepare a Housing Strategy to manage residential growth .

A housing Strategy will assist Council to engage with the State Government on growth in Melbourne . It is also a fundamental aspect to underpin the re-write of the Yarra Planning Scheme. The Strategy will assist Council in seeking to manage residential growth.



Branch City Strategy

Quarterly Milestones

September Q1. Brief Councillors on draft policy directions and consultation

December Q2. Complete draft strategy

March Q3. Present draft strategy to Council.

Quarterly Progress The draft housing strategy was presented at a briefing of Councillors in June. Further briefings with councillors will occur over July and August 2018.

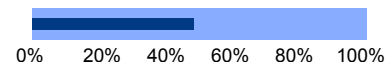
Comments

4.07 Develop Social and Affordable Housing Strategy

Council Plan initiative:
Advocate to federal and state governments through Yarra IMAP . MAV, ISMMF, VLGA on affordable and community housing .

Through Council Plans and other strategic documents, Council has expressed its commitment to maintain and support a socially, economically and culturally diverse community. This commitment is further evidenced by the financial support it has provided to the community housing sector, its resolute pursuit of affordable housing outcomes at major development sites and strategic advocacy to state and commonwealth governments.

In 2017/18, a Policy Guidance Note will be published so that property development applicants, and other interested parties, can understand Council's expectations relating to affordable housing outcomes at significant redevelopment sites. A broader Social and Affordable Housing strategy, encompassing strategic directions for Council through its roles as a planning authority and advocate, will be developed.



Branch Social Policy and Research

Quarterly Milestones

September Q1. Council endorse Policy Guidance Note: Affordable Housing in Private Developments

December Q2. Launch Policy Guidance Note and promote to stakeholders

March Q3. Seek Council endorsement for public consultation on Draft Social and Affordable Housing Strategy

June Q4. Council endorse the Social and Affordable Housing Strategy

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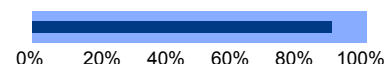
Quarterly Progress Comments The Policy Guidance Note: Affordable Housing in Significant Developments went to Council in October and was approved for public exhibition. Social Policy and Research facilitated a stakeholder consultation session on two affordable housing topics – i.e. the policy note and positions on Department of Health and Human Services renewal. The Note was updated post consultation and was endorsed by Council in October and published on Council's website.

The Social and Affordable Housing Strategy will be presented to Council in 2018/19.

4.08 Re-write Yarra Planning Scheme

Council Plan Initiative:
Complete the re-writing of policies in the Yarra Planning Scheme

Council is required to review its Planning Scheme each four years. The review has been completed and Council now needs to re-write an updated Yarra Planning Scheme with particular regard to the State Government's Metropolitan strategy known as Plan Melbourne. Solid strategic justification is required on a number of key aspects to underpin the re-write. The re-write will be completed this year and the statutory amendment process will commence.



Branch City Strategy

Quarterly Milestones

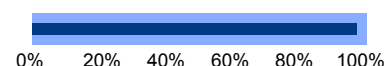
September Q1. Continue preparation of draft policy material
December Q2. Continue preparation of draft policy material
March Q3. Brief Council on draft scheme structure and policies
June Q4. Prepare report to Council to seek authorisation of amendment for exhibition

Quarterly Progress Comments Draft Yarra Planning Scheme Municipal Strategic Statement and local policies presented to councillors for review and consideration. The draft is the basis for formal planning scheme amendment.

4.09 Seek planning controls for Queens Parade, North Fitzroy

Council Plan initiative:
Prepare a Planning Scheme amendment seek permanent Development and Design Overlay controls for Queens Parade, North Fitzroy.

Council has worked to seek planning controls for the Queen's Parade precinct. Further work is now required which will include preparation of a Planning Scheme amendment to introduce new planning controls for Queens Parade.



Branch City Strategy

Quarterly Milestones

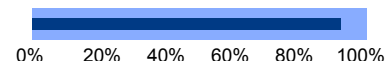
September Q1. Finalise built form analysis and draft amendment
December Q2. Report to Council to seek authorisation of the planning scheme amendment for exhibition
March Q3. Exhibit amendment subject to receiving authorisation by Minister for Planning
June Q4. Seek Planning Panel to consider submissions subject to decision by Minister for Planning

Quarterly Progress Comments Awaiting 'authorisation' from the Minister for the Amendment to be placed on exhibition. Preparation for exhibition/notification has occurred.

4.10 Prepare a built form analysis as part of the preparation of structure plans for major activity centres

Council Plan initiative:
Prepare a built form analysis as part of the preparation of structure plans for major activity centres.

In order to seek to manage development pressure in the City and to be able to prepare key aspects of the Yarra Planning Scheme re-write Council will undertake built form analysis studies of the major shopping centre areas (and environs). The built form analysis studies will inform the preparation of Structure Plans.



Branch Office of the Director Planning and Place Making

Quarterly Milestones

September Q1. Complete studies for Swan Street, Richmond, Queens Parade North Fitzroy and Johnston Street, Abbotsford (revisions)

December Q2. Complete studies for Brunswick Street and Smith Street; Victoria Street and Bridge Road

Quarterly Progress Comments Swan Street built form analysis completed and a request made to the Minister for Planning in November 2017 for a planning scheme amendment authorisation (Am C191). Council is awaiting Ministerial authorisation to prepare and exhibit a planning scheme amendment.

The Queens Parade and Johnston Street analysis and planning scheme amendments were completed and presented to Council.

Johnston Street, Abbotsford – Amendment C220 currently on exhibition.

The urban design analysis component of the Bridge Road /Victoria Street and Brunswick/Smith Streets studies has been progressed and presented to councillors. The heritage assessment and report for Bridge Road /Victoria Street has been drafted.

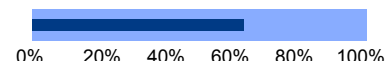
4.11 Develop Activity Centre Structure Plans

Council Plan initiative:

Continue to develop structure plans for Yarra's major activity centres which build on the unique character of each precinct.

In order to seek to best manage development pressures it is important to develop structure plans for the main activity centres. This requires solid analysis on a number of key land use, transport and development matters. Structure Plans will begin to be developed once these important preliminary studies are completed.

Swan Street major activity centre already has an adopted Structure Plan. Council's priority this year is to develop Structure Plans for the Brunswick Street, Smith Street, Victoria Street and Bridge Road major activity centres.



Branch City Strategy

Quarterly Milestones

September Q1 Commence Structure Plan scoping

December Q2. Continue Structure Plan scoping

March Q3. Prepare background material for Structure Plans

June Q4. Prepare draft Structure Plans

Quarterly Progress Comments Due to other priorities with Built Form Frameworks, amendments and policy drafting this work has been delayed and will now occur in 2018/19.

4.12 Alphington Paper Mill site development

Council Plan initiative:

Implement the 2016 approved development plan for the former Alphington Paper Mill (AMCOR) site.

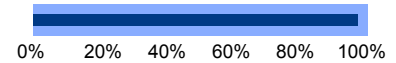
The Alphington Paper Mill site is a 16.5 hectare parcel of land located on the corner of Heidelberg Road and the Chandler Highway and extending down to the Yarra River. The site is set to be developed into a major residential precinct with shops, offices, open spaces and community facilities.

On 2 December 2015, Yarra City Council unanimously approved the revised Development Plan for the Alphington Paper Mill subject to conditions including extra protections for the Yarra River frontage and the establishment of a community reference group.

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This year Council will implement the Development Plan through statutory approval processes and infrastructure approvals.



Branch Office of the Director Planning and Place Making

Quarterly Milestones

September Q1. Assess planning permit applications and civil work proposals against the provisions of the Development Plan

December Q2. Assess planning permit applications and civil work proposals against the provisions of the Development Plan

March Q3. Assess planning permit applications and civil work proposals against the provisions of the Development Plan

June Q4. Assess planning permit applications and civil work proposals against the provisions of the Development Plan

Quarterly Progress Planning applications are being assessed with the shopping centre being the major application. Civil works approved for drainage and the local road network.

Comments

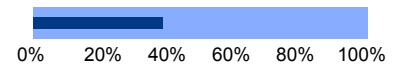
4.13 Understanding Planning in Yarra

Council Plan initiative:

Facilitate community dialogue to assist the community's understanding of Council's role, responsibility and limitations in delivering planning and development outcomes.

All Councils administer a Planning Scheme in their municipal district that are framed within the Victorian Planning Provisions. The Victorian Planning Provisions limit the content of the Planning Scheme and Council's ability to change it.

Council will work to inform the community of the limitations that apply to the municipality regarding planning provisions and controls to facilitate better understanding of the Victorian Planning Provisions.



Branch Statutory Planning

Quarterly Milestones

September Q1. Include a planning feature in Yarra News

December Q2. Prepare communications plan to promote an improved understanding of the Victorian Planning System to the community

Q2. Finalise communications plan for the heritage strategy implementation

March Q3. Publish second planning feature in Yarra News

June Q4. Continue to roll out material and information to assist the community understanding of planning matters in Yarra and limitations on Council

Quarterly Progress A feature on Planning Ahead for Housing and Jobs appeared in the September/October Yarra news. While this focus was more about strategic work currently underway it also focused on the planning space in Yarra and provided links to finding out more about Yarra.

Comments

A forum for resident action groups was held in mid November providing and outline of the strategic work program and status of that work and involvement of some community members in an Urban Design workshop.

5 . A prosperous Yarra

a place where...Local businesses prosper and creative and knowledge industries thrive

Yarra is a great place to do business and to work. Supporting local businesses and creative industries not only contributes to Yarra’s economy, but also increases local employment opportunities, enhances street life and fosters community connectedness.

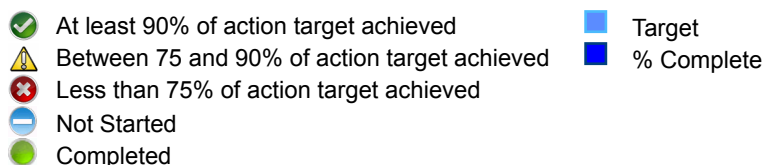
Strategies

Council’s work to achieve this Strategic Objective include the following strategies :

- 5.1 Maintain and strengthen the vibrancy and local identity of retail and commercial precincts.
- 5.2 Strengthen and monitor land use change and economic growth including new and emerging economic clusters
- 5.3 Create local employment opportunities by providing targeted and relevant assistance to facilitate business growth, especially for small and medium size enterprises and entrepreneurs through the attraction and retention of businesses.
- 5.4 Develop Innovative Smart City solutions in collaboration with government, industry and community that use technology to embrace a connected, informed and sustainable future.
- 5.5 Facilitate and promote creative endeavour and opportunities for the community to participate in a broad range of arts and cultural activities
- 5.6 Attract and retain creative and knowledge industries in Yarra .
- 5.7 Ensure libraries and neighbourhood houses, support lifelong learning, wellbeing and social inclusion

The following actions are being undertaken in 2017/18 to work toward achieving Council’s strategic objective of A prosperous Yarra.

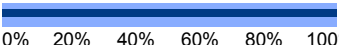

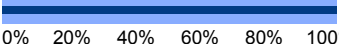

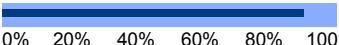

Action Progress Summary



Action	Start Date / End Date	Progress	Status
5.01 Review Library facilities	01/07/17 30/06/18		
5.02 Support live music	01/07/17 30/06/18		
5.03 Protect and create affordable and appropriate creative infrastructure	01/07/17 30/06/18		
5.04 Expand the arts sector	01/07/17 30/06/18		
5.05 Develop shopping strip masterplans	01/07/17 30/06/18		
5.06 Deliver Village Activation program	01/07/17 30/06/18		
5.07 Address shop vacancies	01/07/17 30/06/18		
5.08 Develop Yarra Spatial Economic Employment Strategy	01/07/17 30/06/18		

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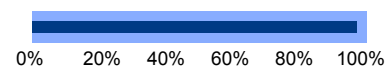
Action	Start Date / End Date		
5.09 Deliver Business Events Program	01/07/17 30/06/18		
5.10 Review Economic Development Strategy	01/07/17 30/06/18		
5.11 Develop Open Data Policy	01/07/17 30/06/18		

5.01 Review Library facilities

Council Plan initiative:

Provide spaces, expertise and practical supports to encourage creative uses in Libraries.

Council will identify flexible spaces to facilitate creative uses across Yarra Libraries .



Branch *Library Services*

Quarterly Milestones

September Q1. Conduct an audit of existing library facilities

December Q2. Identify opportunities for creative spaces within each facility

March Q3. Develop report on findings

June Q4. Develop implementation plan

Quarterly Progress Comments The review findings have been discussed and implementation of identified initiatives has commenced to make Library spaces more flexible including:

Carlton Library project to replace shelving and redevelopment of the branch layout completed.

Richmond Library project to refurbish amenities and office space completed .

Fitzroy Makerspace room and study desks completed.

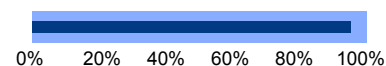
Collingwood Library flexible shelving for programing space in progress.

5.02 Support live music

Council Plan initiative:

Continue to recognise and support live music in Yarra through advocacy , grants, funding and partnerships..

Council will deliver a range of activities and initiatives to support live music to encourage economic development and business viability, cultural and tourism development and celebrate the live music scene. Yarra is an established city of music, we have many live music venues, some of them with international profile. The creative sector is a major industry of Yarra.



Branch *Arts, Culture and Venues*

Quarterly Milestones

September Q1. Collaborate on the commissioning of a sculpture of Molly Meldrum for Richmond

December Q2. Promote funding and schemes that are specifically targeted to live music

March Q4. Develop an industry development strategy to be delivered as part of Leaps and Bounds Festival

June Q4. Design and deliver a live music round table to discuss sector issues

Q4. Launch the Molly Meldrum Sculpture

Quarterly Progress Comments A live music Round table was developed with Music Victoria and Yarra to discuss a range of sector issues including: event management, funding programs and noise.

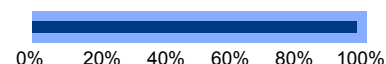
The Molly Meldrum sculpture has been fabricated, the park is been upgraded. A wall of music mural has been commissioned and will be completed in August. The launch has been planned for late September.

5.03 Protect and create affordable and appropriate creative infrastructure

Council Plan initiative:

Implement initiatives that will protect affordable and appropriate creative infrastructure including Council owned spaces for arts purposes.

Council will work to protect and create creative spaces. Access to affordable and appropriate creative spaces is vital to protecting Yarra's reputation as a creative city and creatives as a significant employment sector .



Council Plan 2017-2021 : Year 1

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Branch *Arts, Culture and Venues*

Quarterly Milestones

- September** Q1. Implement a short term trial of creative residencies in Council facilities, and private facilities where available
- December** Q2. Review creative residencies trial and investigate new residency opportunities
- March** Q3. Support Dancehouse to complete and acquit the improvements funded by Room to Create at 150 Princes St Carlton

Quarterly Progress Comments Four short term creative residencies have taken place at three underutilised council properties: William's Reserve, Studio One and Florence Peel. Based on the success of this pilot program, two additional sites, North Carlton Children's Centre and Emely Baker are currently being prepared to increase the number of residencies available.

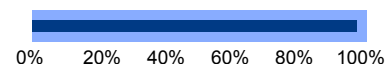
A meeting was facilitated with Lord Mayor's Charitable Foundation to support Dancehouse to complete and acquit improvements funded by Room to Create.

5.04 Expand the arts sector

Council Plan initiative:

Identify opportunities to support retain and expand the arts sector as a viable and thriving industry in Yarra .

The creative sector is important to Yarra socially, culturally and economically. Supporting this sector to flourish has many benefits to the City of Yarra, this includes providing financial support, skills development opportunities and facilitating other activities that promote sustainability.



Branch *Arts, Culture and Venues*

Quarterly Milestones

- September** Q1. Support live music venues and businesses through the Leaps and Bounds Festival.
- December** Q2. Promote the arts industry to business networks such as the Business Advisory Group.
- March** Q3. Provide and promote skills and training for the arts sector to encourage resilience and sustainability.

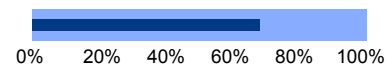
Quarterly Progress Comments A new industry partnership is being developed to promote skills development for entry level, mid career and established practitioners in the music industry. It is expected this new venture will be delivered in July 2018.

5.05 Develop shopping strip masterplans

Council Plan initiative:

Undertake at least three streetscape Master plans for retail shopping strips based on Place Making principles.

Masterplans for the main shopping centres are used to guide capital works proposals of Council and State agencies and to advocate for specific improvements. Over the 4-year period of the Council Plan Council will prepare at least three streetscape masterplans for public realm improvements across Yarra's retail strip centres .



Branch *City Strategy*

Quarterly Milestones

- September** Q1. Finalise the draft Bridge Road Master plan following consultation
- December** Q2. Seek Council's adoption of the Bridge Road Masterplan
- March** Q3. Complete consultation on draft Brunswick Street master plan
- June** Q4. Finalise draft Brunswick Street master plan

Quarterly Progress Comments Consultation on the Bridge Road Master Plan has been completed, the draft Master Plan was presented to and adopted by Council in October.

Internal consultation on the draft Brunswick Street master plan has occurred to inform the preparation of

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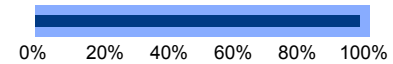
design concepts. Further design work is needed prior to wider consultation and has been delayed with other project priorities.

5.06 Deliver Village Activation program

Council Plan initiative:

Promote the benefits of doing business locally including the benefit of access by walking and cycling.

Shopping local reduces travel and benefits local trade. Council has previously encouraged local trade and this year a Village Activation program will be undertaken as a collaborative marketing campaign with businesses that promotes shopping locally. Council will work with local businesses to develop the program.



Branch City Strategy

Quarterly Milestones

September Q1. Develop promotional program in consultation with local businesses

December Q2. Implement program

March Q3. Complete program evaluation

June Q4. Commence planning for next activation incorporating key learnings from evaluation

Quarterly Progress Comments An online survey was conducted with participating traders and feedback was incorporated into the program evaluation.

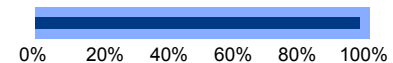
Planning for the next activation program has commenced with Council working collaboratively with Nicholson Village traders to address their highest priority issue: Graffiti. This included facilitating the precinct to become the first commercial area in Council's Community Graffiti Trial Program, as well as scoping a graffiti prevention mural project with Youth Services.

5.07 Address shop vacancies

Council Plan initiative:

Engage with local traders, leasing agents and property owners to strengthen the viability of Yarra's activity centres such as Bridge Road including the activation of empty spaces.

Retail strips have considerable competition through other centres and online shopping. Vacancies in some retail centres such as Bridge Road have been high for some time. Council will continue to consult with property managers/owners on opportunities for addressing vacancies.



Branch City Strategy

Quarterly Milestones

September Q1. Discuss program with Bridge Road traders association and select property managers and owners of vacant properties

March Q3. Implement program

June Q4. Review and evaluate program

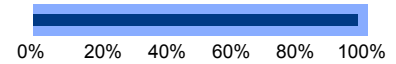
Quarterly Progress Comments Officers have contacted eight real estate agents regarding ten separate properties without any success. Two agents expressed initial support for the project, but despite regular follow up, were not motivated to obtain written permission from the property owner to proceed.

5.08 Develop Yarra Spatial Economic Employment Strategy

Council Plan initiatives:

Prepare the Yarra Spatial Economic and employment Strategy to guide Yarra's long term capacity for employment growth.

The Yarra Spatial Economic Employment Strategy (SEES) provides a long term direction for managing land capacity to support Yarra's employment and economic growth that will inform the development of new planning policies and the re-write of the Yarra Planning Scheme.



Branch City Strategy

Quarterly Milestones

September Q1. Finalise the strategy

December Q2. Report draft SEES to Council for consideration

March Q3. Commence preparing draft policies (based on the findings in the Strategy)

June Q4. Complete draft policies (based on the findings in the Strategy)

Quarterly Progress Draft strategy completed and briefing provided to councillors. The draft strategy has informed policies for the Yarra Planning Scheme, also presented to councillors.

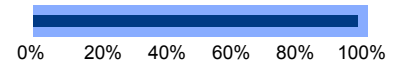
Comments

5.09 Deliver Business Events Program

Council Plan initiative:

Promote local employment and facilitate initiatives to assist small business to enter the local market.

For many years, Council has provided targeted business events to promote small and medium size business and networking opportunities. Council will continue to deliver a broad range of affordable and inspiring business seminars , workshops, events and support services to assist small and medium size enterprises and entrepreneurs.



Branch City Strategy

Quarterly Milestones

September Q1. Consult and review Business Event Program

December Q2. Prepare events calendar that includes programs that target small and medium sized businesses

March Q3. Promote and commence implementing the events program

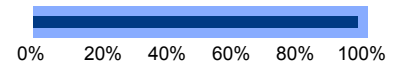
June Q4. Continue to implement the events program

Quarterly Progress The business events program comprised of the following:

- Building community with social media (for not-for-profits);
- Marketing your business: How to get it right the first time;
- Taking your business on line: What you need to know;
- Lunchbox learning: All about business structures;
- Finance fundamentals: How to keep the cashflowing;
- Grant writing (for not-for-profits);
- Effective record keeping; How to get on top of paperwork;
- DIY graphic design;
- Keeping the right staff: How to employ good people;
- Lunchbox learning: Legally binding agreements;
- Lunchbox learning: Digital marketing for small business; and
- Making creative businesses more achievable.

5.10 Review Economic Development Strategy

The Economic Development Strategy outlines how Council can best support economic development by fostering greater investment and jobs growth in the municipality. Yarra’s current strategy ends in 2018 and will require reviewing and updating to provide Council with a new strategy for the next few years.



Branch City Strategy

Quarterly Milestones

December Q2. Prepare project scope and seek funding

June Q4. Commence review

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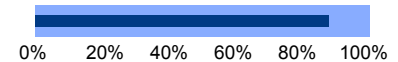
Quarterly Progress Comments A comprehensive overview of Yarra's economic profile has been compiled in an Economic Snapshot Report on Yarra. This has been informed by the latest ABS data set. This will help inform the review and development of the new Economic Development Strategy.

5.11 Develop Open Data Policy

Council Plan initiative:

Develop an Open Data Policy which provides open access for appropriate data sets to businesses and community organisations.

As part of the Council Plan 2017-2021, Council identified a goal to develop an Open data Policy. The Open Data Policy aims to foster greater transparency, responsiveness and accountability, to drive innovation and economic opportunities within the City of Yarra. The Open Data Policy will support how Council provides the community with access to meaningful data aids that empower and help shape Yarra in the future .



Branch *Information Services*

Quarterly Milestones

September Q1. Report to Executive seeking endorsement of the following:
- Purpose and Principles
- Endorsement to participate and publish data via MAV platform

December Q2. Pilot internal Data Audit process (test case City Works)
Q2. Develop Draft City of Yarra Open Data Policy

March Q3. Develop Data Governance Framework
Q3. Establish a data auditing schedule
Q3. Identify top 10 data priorities for publishing

June Q4. Continue to publish data via MAV Platform

Quarterly Progress Comments Existing Council data has been identified for immediate upload to data.gov.au website. Other data to be identified and prioritised by the ISSC in 2018 through an internal data audit process. Publishing data via MAV Platform will be an ongoing action.

6 . A connected Yarra

a place where...Connectivity and travel options are environmentally sustainable, integrated and well-designed

Council is committed to creating a city that is accessible to all irrespective of levels of personal mobility, to support a fulfilling life without the need for a car.

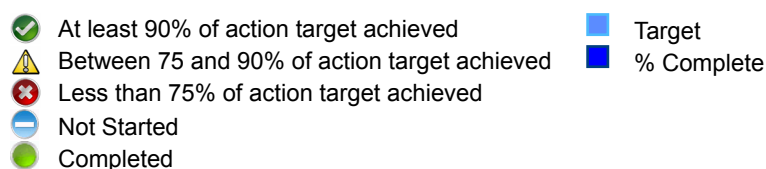
Strategies

Council's work to achieve this Strategic Objective includes the following strategies :

- 6.1 Manage traffic movement and promote road safety within local roads
- 6.2 Work in partnership with Vicroads and influence traffic management and road safety on main roads
- 6.3 Investigate and implement effective parking management options
- 6.4 Improve accessibility to public transport for people with mobility needs and older people
- 6.5 Develop and promote pedestrian and bicycle infrastructure that encourages alternate modes of transport, improves safety and connectedness
- 6.6 Advocate for increased infrastructure and performance of public transport across Melbourne

The following actions are being undertaken in 2017/18 to work toward achieving Council's strategic objective of A connected Yarra.

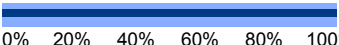

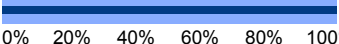

Action Progress Summary



Action	Start Date / End Date	Progress	Status
6.01 Implement traffic management initiatives	01/07/17 / 30/06/18		
6.02 Trial Station Street closure	01/07/17 / 30/06/18		
6.03 Submit traffic safety initiatives and innovation grant applications	01/07/17 / 30/06/18		
6.04 Advocate for DDA compliant tram stops	01/07/17 / 30/06/18		
6.05 Advocate for improvement to tram stops near key school sites	01/07/17 / 30/06/18		
6.06 Advocate for improved Inner Regional public transport	01/07/17 / 30/06/18		
6.07 Advocate for electric bus trial	01/07/17 / 30/06/18		
6.08 Develop Car Share Policy	01/07/17 / 30/06/18		
6.09 Undertake Bridge Road parking trial	01/07/17 / 30/06/18		
6.10 Progress Wellington Street Bike Lane (stage 2)	01/07/17 / 30/06/18		

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Action	Start Date / End Date		
6.11 Manage Dockless Bikes	01/07/17 30/06/18		
6.12 Develop advocacy strategy for Walmer Street Bridge upgrade	01/07/17 30/06/18		

6.01 Implement traffic management initiatives

Council Plan initiatives:

Transition Local Area Traffic Management program to Local Area Place Making programs , and

Continue to provide low speed environments and community education for pedestrians, cyclists, motor-cyclists and vehicle drivers and passengers.

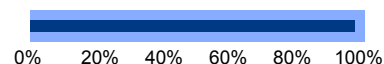
Council will implement initiatives to transition the Local Area Traffic Management program to Local Area Place Making programs.

Traffic calming measures and safety improvements will be delivered in the following LAPMs :

Consultation for LAPM 3 (Scotchmer), LAPM 13 (Abbotsford) and LAPM 19 (Bendigo)

Completion of works in LAPM 10 (Gold)

In addition to its LAPM program, Council will trial other initiatives to improve road safety including a 30 km/h speed trial in LAPM 9 (Rose) and LAPM 10 (Gold) and implementation of its Safe Travel Strategy .



Branch *Traffic and Civil Engineering*

Quarterly Milestones

September Q1. Submit application for external funding from the VicRoads Safe Travel Speeds on Local Streets program

Q1. Submit report on proposed 30kph trial to Council

December Q2. Obtain external funding for 30kph trials if approved

Q2. Commence consultation and study process for LAPM 3 (Scotchmer)

March Q3. Commence 30kph trial in LAPM 9 (Rose) and LAPM 10 (Gold) if approved

Q3. Commence consultation and study process for LAPM 13 (Abbotsford) and LAPM 19 (Bendigo)

June Q4. Deliver 2017/18 financial year actions from Council’s Safe Travel Strategy

Q4. Complete delivery of outstanding works in LAPM 10 (Gold)

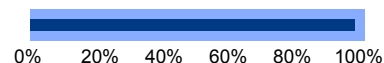
Quarterly Progress All actions relating to works in LAPM 10 (Gold) have been completed. Three treatments have been rescheduled to later date due to the 30km/hr in the Gold Precinct to be undertaken late 2018.

Comments

High priority actions from Council’s Safe Travel Strategy have been delivered. Other actions have been deferred due to other major road safety initiatives such as the 30km/hr trial.

6.02 Trial Station Street closure

In 2016/17 Council resolved to progress a proposal to temporarily close Station Street at the intersection of Princes Street, North Carlton, to vehicles as part of a traffic diversion experiment. This experiment will be trialled initially for a 12 month period and will include a place making assessment to explore how the southern end of Station Street could be activated to the benefit of the community with a temporary or longer term road closure in place. The decision to proceed with the traffic diversion experiment will be made by Council following further community consultation.



Branch *Traffic and Civil Engineering*

Quarterly Milestones

September Q1. Submit report and associated documents to VicRoads on road closure proposal

December Q2. Undertake community consultation and report to Council on temporary road closure in Station Street, North Carlton

March Q3. Submit internal funding proposal to undertake temporary road closure proposal (subject to Council adoption of proposal)

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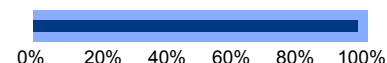
Quarterly Progress	At its February meeting Council resolved not to proceed with the proposed temporary Station Street closure.
Comments	Council resolved to refer a proposal to undertake a Local Area Place Making study in the North Carlton (LAPM 2) precinct to the 2018/19 budget process for consideration.

6.03 Submit traffic safety initiatives and innovation grant applications

Council Plan initiative:

Investigate and apply for appropriate funding opportunities relating to road safety, innovation and streetscape improvements.

Council will apply for grants to deliver key projects such as 30km/h speed limit and Safe Travel Strategy initiatives.



Branch *Traffic and Civil Engineering*

Quarterly Milestones

September Q1. Apply for Federal Black spot and TAC Local Government grants

March Q3. Complete blackspot projects at Shelley Street/Elizabeth Street, Richmond and Hunter Street/Nicholson Street, Abbotsford

June Q4. Complete 2017/18 investigation projects applied for in August 2017 (if funding provided).

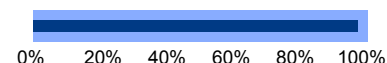
Quarterly Progress Comments The Canning Street/Richardson Street intersection grant application was successful. Will be delivered in 2018/19

6.04 Advocate for DDA compliant tram stops

Council Plan initiative:

Continue to facilitate the upgrade of local tram stops to comply with the Disability Discrimination Act to support both access and viability of activity centres.

Public transport in the City of Yarra needs to be made more accessible for people with disability and to comply with the provisions of the Commonwealth Government's Disability Discrimination Act (1992 and the Disability Standards for Accessible Public Transport (2002). Accessibility is at the forefront of ensuring independence and engagement for people 50+ and people with disability in our municipality. Council will focus on DDA compliant tram stops at Swan Street Punt Road as part of the Streamlining Hoddle Street project and Brunswick Street and Nicholson Street (Route 96).



Branch *Sustainability and Strategic Transport*

Quarterly Milestones

December Q2. Update Council on Streamlining Hoddle Street project (which includes proposed DDA compliant design for Swan Street tram stop)

March Q3. Discuss the Brunswick Street tram stops with Transport for Victoria

June Q4. Brief Council on status of Route 96 DDA compliance project

Quarterly Progress Comments Council considered report on parking and tree removal required for PTV to commence construction work on DDA compliant stops along southern section of Nicholson St, and stop north of Brunswick Road. Council approved the required actions.

6.05 Advocate for improvement to tram stops near key school sites

Council Plan initiatives:

Monitor and manage traffic, road safety and parking and advocate to the State Government for improvement to tram stops and pedestrian safety measures around schools such as the Richmond High School development, and

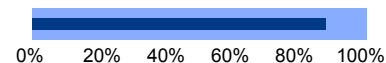
Advocate to the state government for improved accessibility to public transport services.

With the imminent opening of a new high school in Richmond, it is important to ensure that students are able to access safe and sustainable transport options as part of their independent trips. Existing schools also attract

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students from wider Melbourne and provision of improved tram stops assists in improving safety around schools.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Develop concept for interim improved tram stop on Bridge Road at Richmond Town Hall

December Q2. Update Council on outcomes of advocacy for improved tram stop on Bridge Road at Richmond Town Hall
Q2. Advocate to State for inclusion of tram stop improvements outside Richmond Town Hall in 2018/19 State budget

June Q4. Update Council on outcomes of advocacy for improved tram stop on Bridge Road at Richmond Town Hall
Q4. Advocate to State Government for the inclusion of tram stop improvements outside Richmond Town Hall in 2018/19 State budget

Quarterly Progress Comments A number of meetings have been held at CEO, officer and local member level advocating to the State Government for inclusion of tram stop improvements outside Richmond Town Hall in 2018/19 State budget.

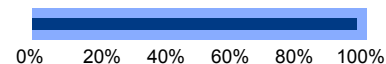
There is no news regarding the tram improvement program by the State Government at this time.

6.06 Advocate for improved Inner Regional public transport

Council Plan initiative:

Advocate to the state government for improved public transport services to meet population growth including Chandler Highway north-south bus route, Doncaster Rail, Hoddle Street Study, Airport Rail and Alexandra Parade.

Much of Melbourne's transport network is under the authority of VicRoads rather than local government. Major state funded road infrastructure projects can also improve public transport service and reliability for the tram and bus network. However it is common that these transport modes are not the primary consideration of the project scope. Advocacy before, as well as during development of these major projects, can greatly improve the transport outcomes of the projects.



Branch Sustainability and Strategic Transport

Quarterly Milestones

September Q1. Provide input to VicRoads Alphington to Burnley corridor study
Q1. Provide feedback on VicRoads designs for Streamlining Hoddle Street project
Q1. Work with YarraTrams on opportunities to improve tram services in Yarra

December Q1. Provide feedback on VicRoads designs for new Chandler Highway bridge project
Q2. Provide feedback on VicRoads designs for new Chandler Highway bridge project
Q2. Inform Council on VicRoads construction schedule for Streamlining Hoddle Street project
Q2. TransDev to brief Council on Bus Rapid Transport project for Eastern Freeway
Q2. Continue to advocate for improved bus connection along Alexandra Parade

March Q3. Update Council on VicRoads Streamlining Hoddle Street project
Q3. Continue liaison with VicRoads regarding Chandler Highway construction

June Q4. Update Council on VicRoads Streamlining Hoddle Street project
Q4. Update Council on new Chandler Highway bridge project

Quarterly Progress Comments Officers are currently looking at the various proposals for improving strategic public transport. The North East Link (NEL) project will provide some further opportunities in the context of a major freeway upgrade. That this, the reference design for the NEL project will include a dedicated bus way between Bulleen Road and Hoddle Street. Officers have advocated for electric buses to be considered for the rapid bus route.

Officers have been working closely with VicRoads and have provided comments on multiple stages of the design of the new Chandler Highway bridge project. Council has now supplied multiple rounds of comments on various iterations of the proposals. Work is currently occurring on the concept plans for the old bridge which will become a shared space for pedestrians and cyclists. Works on the Chandler Highway

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bridge project will continue in 2018/19.

Officers are maintaining a dialogue with VicRoads on their Streamlining Hoddle Street project. The timelines and scope of works associated with this project have varied from the original. Works on Johnston Street and Swan Street sections will not be completed in 2017/18.

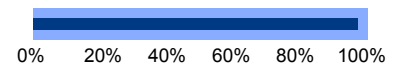
Officers have also advocated for public transport along Alexandra Parade.

Councillors have been updated via E-Bulletins and verbal briefing on Chandler Highway and Hoddle Street projects.

6.07 Advocate for electric bus trial

Council Plan initiative:
Advocate for the trial of an electric bus scheme.

Electric buses have been the first major demonstration of electric powered transport in a number of cities. The public transport bus fleet is under the authority of Transport for Victoria. To achieve an electric bus trial it is necessary to engage with bus service contractors and advocate to the State Government to implement a trial of the vehicles.



Branch Sustainability and Strategic Transport

Quarterly Milestones

December Q2. TransDev to brief Council on Bus Rapid Transport project for Eastern Freeway
Q2. Develop advocacy strategy to promote an electric bus scheme

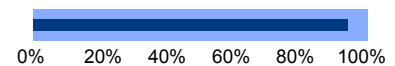
March Q3. Implement advocacy strategy

Quarterly Progress Comments Officers are now included in the North East Link Authority's (NELA) Technical Reference Group (TRG) which is providing information to NELA as it prepares the Environmental Effect Statement for the project. The statement will cover a number of prescribed reports including assessments on impacts on traffic, amenity, environment and social aspects in the surrounding community and area. As part of the TRG officers may be able to propose consideration of electric buses, and the provision of any necessary requirements in the reference design for the project which will form the basis of the project approval process.

The CEO included this proposal in discussions with the CEO of PTV.

6.08 Develop Car Share Policy

Car Share schemes have operated in Yarra for over a decade. Previously provision of parking spaces for the car share vehicles has been able to be provided without impacting private on-street parking space availability. A new policy will assist allocation of existing and potentially new spaces between competitor companies, and the distribution of spaces across the municipality to reduce the demand for private on street parking.



Branch Sustainability and Strategic Transport

Quarterly Milestones

December Q2. Present draft Car Share Policy to Council for consideration for public exhibition

June Q4. Present Car Share Policy to Council for adoption

Quarterly Progress Comments Draft Car Share Policy has been developed and was presented to a Councillors' Briefing. The final report will be presented in August 2018.

6.09 Undertake Bridge Road parking trial

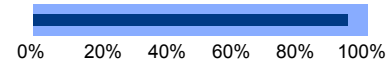
Council Plan initiative:
Continue to utilise data, technology and community consultation to inform the management of parking.

Council will complete a parking trial and management strategy for Bridge Road to be used as a model for other precincts. The trial will include the installation of in ground sensors to allow for detailed data collection and analysis

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that could lead to a review parking restrictions and/or the fee charged for parking.



Branch *Compliance and Parking Services*

Quarterly Milestones

September Q1. Finalise the brief for the parking management strategy in Bridge Road

December Q2. Complete the first data reporting from the in-ground technology

March Q3. Finalise the model and project plan for a trial

June Q4. Implement the trial

Quarterly Progress Comments Consultants have been appointed to assist in the development of the Bridge Road Parking Management Strategy and have met with the trader group to help develop the plan. A report was presented to Council and discussions have taken place with trader group including seeking agreement on the trial methodology. In ground sensors have been installed in 340 bays in Bridge Road to allow for the collection of the occupancy data and the trial is scheduled to commence in July 2018.

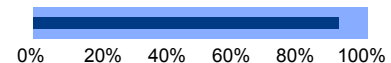
A report was presented to the 19 June 2018 meeting and Council resolved to defer the commencement of the trial pending further consultation with the Bridge Road traders and a further report to Council in September 2018.

6.10 Progress Wellington Street Bike Lane (stage 2)

Council Plan initiative:

Complete construction of the Wellington Street Bike (Copenhagen style) Lane to Johnston street.

Wellington Street Bicycle Lane (Stage 1) involved the construction of a fully separated bicycle lane on both sides of the road from Victoria Parade to Gipps Street and was completed in 2015. The original concept for project extended the bicycle lane to Johnston Street; resulting in 1km of fully separated bicycle infrastructure. This project will complete the second stage of the original concept.



Branch *Sustainability and Strategic Transport*

Quarterly Milestones

September Q1. Finalise tender documentation

December Q2. Inform community of upcoming tender and tender works

March Q3. Report to Council on tender outcomes and determine if town planning permit required or not

June Q4. Inform community of project status

Q4. Lodge town planning permit application if required. If no town planning permit required, commence construction.

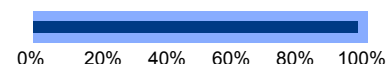
Quarterly Progress Comments The tender for the Wellington Street bicycle lane was reconducted in January. Two bids were received, both above \$1m in value. As a result officers must now apply for a planning permit for the project. A town planning permit application has been submitted.

A status report was provided to the public Council meeting in April 2018.

6.11 Manage Dockless Bikes

Dockless Bike Share companies operate a disruptive business model in many cities in Europe, Asia and the USA. The operator companies have identified Melbourne and Sydney as their next market, and one company has recently commenced operations in inner Melbourne. Other companies are expected to follow before the end of the year.

Experience overseas has shown that dockless bikes can become an unacceptable imposition on the community through poor management, storage, and maintenance, and through abuse and abandonment of the bicycles. A MOU with the operator companies may assist in improved management of the bicycles.



Branch *Sustainability and Strategic Transport*

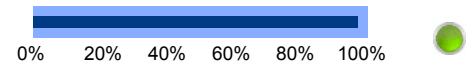
Quarterly Milestones

- September** Q1. Commence discussions for a MOU to manage dockless bike share rollout with City of Melbourne, City of Port Philip and scheme operators.
- December** Q2. Finalise preferred MOU to manage dockless bike share rollout with City of Melbourne, City of Port Philip and scheme operators
- Quarterly Progress Comments** The Memorandum of Understanding with O Bikes was endorsed by City of Yarra , City of Melbourne and City of Port Philip.

6.12 Develop advocacy strategy for Walmer Street Bridge upgrade

The Walmer Street bridge connecting Kew to East Richmond was built over 100 years ago and is used daily by many hundreds of cyclists and pedestrians as part of their daily commute as well as for recreational purposes. It is narrow, and creates a potential conflict point for users.

The City of Boroondara has plans to replace the approach infrastructure on its side of the bridge, and as part of a development application the approach infrastructure on the Yarra side will be upgraded in the next 18 months. This leaves the bridge itself to be upgraded which would require a multi -million dollar commitment to fund the replacement. An advocacy strategy to attract funding for the project will be developed and implemented.



Branch Sustainability and Strategic Transport

Quarterly Milestones

- September** Q1. Commence preparation of an advocacy strategy for replacement of Walmer Street bridge (with City of Boroondara)
- June** Q4. Inform Council of progress of advocacy strategy for replacement of Walmer Street bridge (with City of Boroondara)
- Quarterly Progress Comments** Conversations and advocacy on many fronts has been occurring for a new 'fit-for-purpose' bridge. The replacement of the Walmer Street bridge is included in Council's Advocacy Strategy adopted in June 2018.

7 . A leading Yarra

a place where...Transparency, performance and community participation drive the way we operate

Council is committed to change through an energised, cohesive team of professionals, recognised for our leadership, innovation and service.








Strategies

Council's work to achieve this Strategic Objective includes the following strategies :

- 7.1 Ensure Council's assets and financial resources are managed responsibly to deliver financial sustainability
- 7.2 Continue to develop a culture of continuous improvement and innovation
- 7.3 Maintain a culture of transparency, governance, ethical practice and management of risks that instils a high level of community respect and confidence in Council decision-making
- 7.4 Ensure Council services are efficient, well-planned, accessible and meet community needs
- 7.5 Provide the community with meaningful and genuine opportunities to contribute to and participate in Council planning and decision making processes with a focus on young people, hard to reach and traditionally underrepresented communities
- 7.6 Enable greater transparency and access to the conduct of Council Meetings
- 7.7 Continue a 'customer centric' approach to all service planning and delivery
- 7.8 Advocate for the best interests of our community

The following actions are being undertaken in 2017/18 to work toward achieving Council's strategic objective of A leading Yarra.

Action Progress Summary

-  At least 90% of action target achieved
-  Between 75 and 90% of action target achieved
-  Less than 75% of action target achieved
-  Not Started
-  Completed
-  Target
-  % Complete

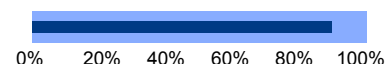
Action	Start Date / End Date	Progress	Status
7.01 Implement Community Engagement Policy	01/07/17 / 30/06/18		
7.02 Engage young people	01/07/17 / 30/06/18		
7.03 Review Strategic Advocacy Framework	01/07/17 / 30/06/18		
7.04 Implement Continuous Quality Improvement	01/07/17 / 30/06/18		
7.05 Implement Service Review Program	01/07/17 / 30/06/18		
7.06 Develop Services Policy	01/07/17 / 30/06/18		
7.07 Develop Information Services Strategy	01/07/17 / 30/06/18		
7.08 Focus on customer responsiveness	01/07/17 / 30/06/18		
7.09 Transmission of Council meetings	01/07/17 / 30/06/18		

7.01 Implement Community Engagement Policy

Council Plan initiative:

Design and deliver planned engagement processes to encourage community involvement in Council decision making in line with the Community Engagement Policy.

Implement the Community Engagement Policy with a focus on access and inclusion and capacity building initiatives. Actions will build the capacity of the organisation to design and deliver communications and engagement plans that consider the diverse needs of the Yarra community .



Branch *Advocacy and Engagement*

Quarterly Milestones

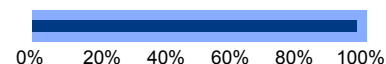
- September** Q1. Continue to foster an Internal Community Engagement practitioner network that offers capacity building opportunities for staff
- December** Q2. Continue to develop and promote communications and engagement resources to staff , including templates for stakeholder analysis and 'how to' engage with under-represented communities
- March** Q3. Develop a communications and engagement strategy that incorporates the Community Engagement Policy, Social Media Policy and Internal Communications policy
- June** Q4. Develop an action plan for the Communications and Engagement Strategy that will meet organisation and community needs
- Quarterly Progress Comments** A draft Communications and Engagement Strategy has been prepared based on independent research and benchmarking. The strategy incorporates the engagement policy and engagement changes foreshadowed in the Local Government Act review. The next stage is endorsement by Executive during the 1st Quarter of 2018/19.

7.02 Engage young people

Council Plan initiative:

Promote programs to educate and encourage young people in decision making and participation in their local community.

Council will work to encourage young people to become engaged in Council's decision making . This year Council will engage children and young people on relevant initiatives and in the development of key strategies and plans, through both formal and informal engagement.



Branch *Family, Youth and Children's Services*

Quarterly Milestones

- September** Q1. Commence consultation with children and young people for the development of the Yarra 0-25 Plan
Q1. Encourage young people to participate in consultations regarding the re- development of Council's Municipal Strategic Statement, with an emphasis on Housing and the Planning Scheme amendment
Q1. Ensure that young people are represented on relevant project reference groups such as Fitzroy gasworks and Victoria Street redevelopment
- December** Q2. Provide opportunities for young people to be consulted on key social initiatives such as advocacy for a proposed safe injecting facility
Q2. Complete consultation with children and young people for the development of the Yarra 0-25 Plan
- March** Q3. Ensure engagement of young people in key consultations around open space
Q3. Work with the Yarra Youth Advisory Committee to further identify areas of interest for young people and provide opportunities for engagement
- June** Q4. Work with the Yarra Youth Advisory Committee to further identify areas of interest for young people and provide opportunities for engagement
Q4. Advise Council of other further consultations the young people have engaged with
- Quarterly Progress Comments** This quarter:
Two members of Yarra Youth Advisory Committee member attended meetings with Open Space and

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Strategic Planning teams respectively to consult on upcoming Yarra Open Space Strategy and draft Housing Strategy and provided input on how to engage young people further.

In previous quarters:

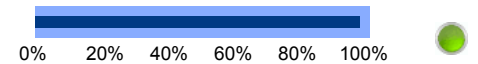
Specific consultation sessions held with Yarra Youth Advisory Committee & Youth Ambassadors in October. Young people also consulted through all our programs at the Yarra Youth Centre, and other sites across Yarra. Consultation sessions with young people also occurred at REACH and the drum (Queerspace Youth). Online surveys also promoted via social media to assist the development of the Yarra 0-25 Plan. Safe Injecting Facility discussed with Yarra Youth Advisory Committee (August, October) with young people providing input directly to Councillors. Yarra Youth Ambassadors continued working on campaign around anti-discrimination #ilivebiggerthanyourlabels.

7.03 Review Strategic Advocacy Framework

Council Plan initiative:

Continue Council's strategic advocacy program, advocating to other levels of government and stakeholders in the best interests of the Yarra community.

Council's first Strategic Advocacy Framework was adopted in 2013/14. This year Council will review and adopt a revised set of Strategic Advocacy Framework actions in line with the new Council Plan priorities.



Branch *Advocacy and Engagement*

Quarterly Milestones

September Q1. Review the Strategic Advocacy Framework actions

December Q2. Adopt new Strategic Advocacy Framework actions for Council Term

March Q3. Commence implementation of actions

June Q4. Continue implementation of actions

Quarterly Progress The Strategic Advocacy Framework has been reviewed and a revised framework adopted by Council in May. Implementation of the action plan has commenced.

Comments

7.04 Implement Continuous Quality Improvement

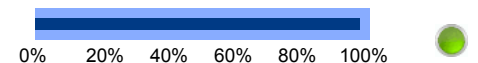
Council Plan initiative:

Continue to train staff in the application of appropriate continuous improvement methodologies.

Executive has endorsed a Continuous Quality Improvement framework. This is being progressively rolled out, initially through implementation of improvement plans arising from Service Reviews. As part of this framework, Council has been working on building staff capability through training and experiential learning.

This year Council will continue to implement this framework with a focus on business process improvement, skills development and establishing a 'community of practice'.

Council's CQI program will sit within its broader Business Improvement Framework, currently being developed.



Branch *Corporate Planning and Performance*

Quarterly Milestones

September Q1. Conduct business improvement workshop with staff

Q1. Commence development of a Business Improvement Framework

December Q2. Present draft Business Improvement Framework to Executive for endorsement

March Q3. Identify training needs

June Q4. Facilitate staff training in business improvement

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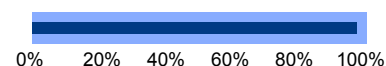
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Quarterly Progress	Staff training in business improvement for this quarter has included the following :
Comments	<p>The Coordinator and Business Improvement Advisor attended the 2018 Lean Thinking and Practice Australasian Summit. This one day summit included participation at three training workshops which focussed on applying Lean thinking principles in the workplace. In addition, the Business Improvement Unit (BIU) staff have undertaken desktop learning and training in Lean , Agile and Human Centred approaches.</p> <p>Investigation and product demonstration has commenced for organisational-wide process mapping software to improve the formal and consistent documentation of business processes and to identify opportunities for process improvement.</p> <p>The BIU Coordinator provided a short training session on improvement methods to the Parking Administration Project Team as part of the process review of Parking Appeals. This included training and a simulation exercise utilising business improvement methods. A total of 5 staff from the Parking Administration team attended this training.</p> <p>The BIU is currently preparing a training program for up to 30 staff in Lean thinking. This will be complemented with practical support and advice from the Coordinator and Improvement Advisor to trainees to apply this thinking in business improvement opportunities. The aim of this training is to further develop the skills and capacity of the BIU in this area to a high level and a culture of business improvement across the organisation as identified in Strategy 7.2 of the 2017-21 Council Plan.</p>

7.05 Implement Service Review Program

Council Plan initiative:
Continue to implement the Service Review program.

An evaluation of Council's Service Review program was undertaken in 2016/17. Service Reviews are one aspect of a broader Business Improvement Framework which is currently being developed and will be informed by the evaluation. Executive will determine the priorities for Service Reviews in accordance with the Business Improvement Framework.



Branch Corporate Planning and Performance

Quarterly Milestones

September	Q1. Commence development of a Business Improvement Framework
December	Q2. Establish Service Review priorities Q2. Present Business Improvement Framework to Executive for endorsement
March	Q3. Implement Service Reviews in accordance with agreed priorities
June	Q4. Implement Service Reviews in accordance with agreed priorities

Quarterly Progress	The Service Review for Recreation and Open Space has been deferred following the realignment of this Branch to Leisure and Open Space in the City Works and Assets Division .
Comments	<p>The focus of the Business Improvement Unit (BIU) has been on the implementation of the Improvement framework. This has included establishing the BIU, the recruitment and appointment of staff and the commencement of the review process for Parking Infringement Appeals . This project has involved working with a small project team from the Parking Administration team and applying improvement methods , such as Lean thinking and Agile delivery, to review the current process for Parking Appeals. An important part of this project is to identify and test how the process could be improved from a customer and internal stakeholder perspective. This project will be completed in the first quarter of 2018/19.</p>

Improvement Projects, including future Service Reviews, are being analysed as part of the 2017-21 Branch Plans. Pending this analysis and following consultation, as required, with identified Project Sponsors and owners, it is planned to present to Executive a priority list of potential Business Improvement Projects (which may include Service Reviews) within the first quarter of 2018/19. This will provide Executive an opportunity to align and endorse improvement projects with organisational priorities consistent with Strategy 7.4 of the 2017-21 Council Plan - to ensure Council services are efficient, well-planned, accessible and meet community needs.

7.06 Develop Services Policy

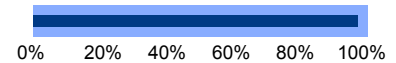
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Council Plan initiative:

Develop a Services Policy and establish performance standards and service levels.

Council will develop a Services Policy to guide the types of services and service levels it provides. In response to Council's resolution when adopting the 2017/18 Budget, a report will be presented outlining a proposal to undertake a participatory/deliberative engagement process to inform development of a Services Policy.



Branch *Social Policy and Research*

Quarterly Milestones

September Q1. Commence development of report to Council on a participatory/deliberative engagement process to develop a Services Policy

December Q2. Report to Council on a participatory/deliberative engagement process to develop a Services Policy

March Q3. Commence implementation of endorsed proposal

June Q4. Complete implementation of endorsed proposal

Quarterly Progress Comments In collaboration with Corporate Planning and Performance, a report was prepared to Council on a preferred option for a deliberative engagement process to develop a Services Policy for Yarra City Council .

In response to the Council resolution of 1 August 2017, the report to Council in December outlined a number of deliberative engagement approaches. The report recommended a deliberative poll process to develop a Yarra Services Policy. The recommended process has been proposed as a way to foster positive community interest and support and provide the foundation for a solid Council/community partnership in future decisions for service provision.

Due to the need to seek external expertise, and to ensure both perceived and actual independence in the process, Officers have estimated the cost of implementing this approach to be in the order of \$120,000, excluding significant officer time. As this project has not been budgeted for in 2017/18, Officers believe this process should be considered as part of the 2018/19 budget consideration.

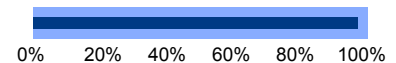
Council endorsed the option to implement the proposed approach of a Deliberative Poll in 2018/19, subject to an endorsed 2018/19 budget bid for additional resources. Officers will work to implement the proposed approach of a Deliberative Poll in the first half of 2018/19.

7.07 Develop Information Services Strategy

Council Plan initiative:

Continue to implement strategies that enhance customer and community experiences with Council across all services.

Council is developing an Information Services Strategy to identify the strengths and weaknesses of current practices and the future ICT needs required to deliver effective and efficient services to the community and internal stakeholders.



Branch *Information Services*

Quarterly Milestones

September Q1. Complete development of the new three year Information Services Strategy

December Q2. Commence implementation and reporting on first year actions within the Information Services Strategy

March Q3. Continue implementation and reporting on first year actions within the Information Services Strategy

June Q4. Continue implementation and reporting on first year actions within the Information Services Strategy

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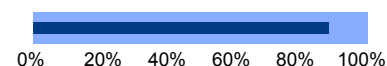
Quarterly Progress Comments First year Business Plan developed and endorsed by IISSC. Reporting will commence from 1 July 2019.

7.08 Focus on customer responsiveness

Council Plan Initiative:

Continue to implement strategies that enhance customer and community experience with Council across services.

Council's customer responsiveness is focussed on providing exceptional customer service , delivering seamless experiences and resolving enquiries at the first point of contact.



Branch *Customer Service*

Quarterly Milestones

September Q1. Establish the Customer Experience core group to drive business and process improvements

March Q3. Develop a reporting framework for customer feedback and complaints

June Q4. Streamline complaint resolution process

Quarterly Progress Comments A streamlined option for customer feedback and complaints is now available on Council's website which previously did not exist. This is currently relayed to business units for action.

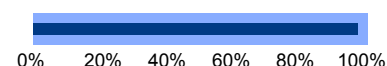
A uniform reporting framework in the form of dashboards is currently underway .

7.09 Transmission of Council meetings

Council Plan initiative:

Implement a cost effective system to broadcast Council meetings

Council will implement a twelve month trial of recording and publication of Council meetings on Council's website .



Branch *Governance and Support*

Quarterly Milestones

September Q1. Develop a proposal for digital transmission of meeting proceedings and submit to Council for endorsement

December Q2. Commence recording and transmission of Council meetings

Quarterly Progress Comments A proposal for digital transmission of meeting proceedings has been submitted and was endorsed by Council in August 2017. Since September 2017, Council meetings have been recorded and published as an audio stream from Council's website.

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Other Council Plan Initiatives

1.A Other Council Plan Initiative - Participate in key local prevention networks and provide direct support through Family Services team

Work with local and regional partners for greater awareness and intervention to prevent Family Violence

Council will participate in networks including Yarra Family Violence Network and WHIN's Prevention of Violence against women and support associated projects and initiatives and provide support to families experiencing family violence and refer as appropriate.

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Attend meetings, training, events and support relevant projects and initiatives

Q1. Referrals made and support provided

December Q2. Attend meetings, training, events and support relevant projects and initiatives

Q2. Referrals made and support provided

March Q3. Attend meetings, training, events and support relevant projects and initiatives

Q3. Referrals made and support provided

June Q4. Referrals made and support provided

Q4. Attend meetings, training, events and support relevant projects and initiatives

Quarterly Progress The individual support team and wider youth services team will provide support, and refer on where necessary to appropriate services, when family violence is suspected

Comments

Signatories to the Building respectful Community Strategy 2017 – 2019 – A strategy for preventing violence against women in the northern metropolitan region of Melbourne

- Attended two Family Violence Network meetings
- Executive member of the MAV PVAW Network
- Attended the 'Mate bystander' train-the-trainer training

1.B Other Council Plan initiative - Utilise Council networks and partnerships to promote gender equity

Promote gender equity through community organisations, local groups and employers

Council will use networks such as Business Advisory Groups, sporting clubs, community groups, and service providers to promote gender equity

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Promote a number of activities of initiatives through Council's networks and partners

December Q2. Promote a number of activities of initiatives through Council's networks and partners

March Q3. Promote a number of activities of initiatives through Council's networks and partners

June Q4. Promote a number of activities of initiatives through Council's networks and partners

Quarterly Progress Youth Services had initial meetings with Proud 2 Play, Sport and Rec and Melbourne City FC looking at supporting gender diverse soccer clinics/teams.

Comments

- AFL clinic held for young women during July School Holiday Program
- Youth services – initiated a womens/gender diverse electronic music program
- Delivered Unconscious Bias training to staff
- Recruitment of 11 new Family Violence Contact Officers
- Executive Endorsement of the Family Violence Organisational Statement
- Supporting the rollout of Respectful Relationships curriculum in Yarra schools

1.C Other Council Plan initiative - Utilise Council networks and partnerships to shape local programs and deliver on the Gender Equity Strategy

Work with local and regional partners to lead work to advance gender equity , prevent violence against women and promote respectful relationships

Continue to take a leadership role by implementing Gender Equity Strategy 2016-2021

Council will liaise or partner with agencies and community groups to support a range of programs, projects or initiatives which promote respectful relationships, gender equity and prevent violence against women.

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Liaise with agencies or community groups to support programs, projects or initiatives

December Q2. Liaise with agencies or community groups to support programs, projects or initiatives

March Q3. Liaise with agencies or community groups to support programs, projects or initiatives

June Q4. Liaise with agencies or community groups to support programs, projects or initiatives

Quarterly Progress Youth Services partner with Drummond street services in facilitating Queerspace , a safe place for young gender diverse/GLBTIQ people to meet once or twice a month.

Comments

Call out for young emerging female artists only for next 6 months leading up to International Women's Day to take up residency at Youth Services Block Studios, as part of the Artist in Residence program.

A community wide awards event was held with over 200 attendees and over 20 nominees. Women were supported to showcase their talents and skills through performance.

Other activities included:

Question and answer session with AFLW star

Children's Services supporting Free to be ME program.

Grant application submitted to support dad's in the early years of parenting

Recreation team working with local clubs to support inclusion of diverse genders and sexualities

1.D Other Council Plan initiative - Yarra Liquor Forum

Work with local partners and agencies to increase health and education , community partnerships and harm minimisation from the abuse of drugs and alcohol

A forum with VicPol, VCGLR and on premises and off premises liquor retailers .

Branch *Social Policy and Research*

Quarterly Milestones

September Q1. Facilitate quarterly liquor forum in partnership with VicPol

December Q2. Facilitate quarterly liquor forum in partnership with VicPol

March Q3. Facilitate quarterly liquor forum in partnership with VicPol

June Q4. Facilitate quarterly liquor forum in partnership with VicPol

Quarterly Progress Liquor Forum held on a quarterly basis.

Comments Q1. Forum held on September 5th. Agenda items included counter terrorism threats and trends, and responding to sexual assaults.

Q2. Forum held on 5th December. Agenda items included OneMusic music licence review, detection of counterfeit Victoria Drivers Licences, Australia Post digital ID keypass trial in Fitzroy, and updates from Victoria Police and the VCGLR.

Q3. Forum held on 6th March. Agenda items included United Voice/Respect is the Rule - ending sexual harassment in the hospitality industry, forum planning for 2018, future training opportunities and agenda items for 2018, and updates from Victoria Police, the VCGLR and Australian Hotels Association.

Q4. Forum held on 5 June. Agenda items included AFL Grand Final 2018, responding to rough sleeping and

homelessness in the City of Yarra, Australian Venues Association update (including music licence review), Victoria Police update, and Victorian Commission for Gambling and Liquor Regulation (VCGLR) update.

1.E Other Council Plan Initiative - Gambling advocacy

Participate in the Alliance for Gambling Reform and strive to be a pokie free municipality through advocacy to state government

Branch *Social Policy and Research*

Quarterly Milestones

September Q1. Submission on the Guidelines for Cashless Gaming (VCGLR)

Quarterly Submission completed and forwarded to Victorian Commission for Gambling and Liquor Reform.

**Progress
Comments**

1.F Other Council Plan initiative - Homelessness outreach

Continue to deliver effective homelessness outreach in the municipality with partnering agencies

Collaboration with inner-city municipalities will be a key to maintaining a compassionate response to people experiencing primary homelessness. This collaboration will occur in such ways as participating in any council networks, sharing of information or joint projects

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Participate in inter-council networks

December Q2. Participate in inter-council networks

March Q3. Participate in inter-council networks

June Q4. Participate in inter-council networks

Quarterly Monthly meetings of the Melbourne Metro Rooming House Network

**Progress
Comments** Convened bi-monthly Yarra Housing & Homelessness Network meetings

Monthly meetings of the NEMA Responding to people sleeping rough in extreme weather working group

Attended meetings of IMAP Homelessness Response group

Attended quarterly Justice Access Advisory Group meeting

Met with Melbourne City Council coordinator of homelessness services

Met with Launch Housing manager of homelessness services

Participated in inter-council networks-Monthly meetings of the Melbourne Metro Rooming House Network

Meeting with University of Melbourne Urban Governance and Street Aesthetics Research Project researchers

Met with organisers and panellists then presented at LGPro seminar on homelessness

Series of meetings with Yarra Leisure staff, Launch Housing and local Aboriginal organisations to distribute Yarra Leisure passes

Participated in the IMAP Street Count

1.G Other Council Plan initiative - Promote volunteering opportunities in Yarra

Encourage volunteering through community organisations, council's libraries and other services

Most community organisations in Yarra rely on volunteers and Council can support these groups in promoting their volunteer positions. This promotion can occur via Council's website, social and print media and other methods such as speaking at networks.

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Promote volunteering opportunities in Yarra through a variety of mediums

December Q2. Promote volunteering opportunities in Yarra through a variety of mediums

March Q3. Promote volunteering opportunities in Yarra through a variety of mediums

June Q4. Promote volunteering opportunities in Yarra through a variety of mediums

Quarterly Progress Council continues to promote volunteering opportunities through its website, key external networks and events, various forms of media and direct contact with customers.

Comments

The branch reviewed a vacant position to provide human resources for the support of volunteering in the municipality and has successfully recruited to this position.

1.H Other Council Plan initiative - Annual Grants Program

Continue to support community led activities through provision of community grants and in kind support

The Annual Grants program provides funding and in kind support to projects that are led by the community to address a myriad of local social issues. This program funds activities through a variety of streams and applications are assessed under set criteria.

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Receive applications for the 2018 Annual Grants Program

December Q2. Council endorse 2018 Annual Grants

March Q3. Distribute funding to successful Annual Grant recipients

June Q4. Endorse Initiation report of 2019 Annual Grants program

Quarterly Progress Council has received more than 200 applications for the 2018 Annual Grants program. The 2018 Annual Grant recommendations were endorsed by Council in October 2017 and funding was distributed from December 2017.

Comments

The initiation report for the 2019 Annual Grants program and Small Project Grants was endorsed by Council in April 2018

1.I Other Council Plan initiative - Arts, culture and venues program

Continue to deliver and support a range of community activities, events and festivals

Council will deliver a range of direct and indirect services for the community that are underpinned by community development principles.

Branch *Arts, Culture and Venues*

Quarterly Milestones

September Q1. Promote Council's resources for the community through venues, direct support and facilitation.

December Q2. Support community activities, events and festivals through the awarding of community grants.

March	Q3. Promote and encourage community groups to apply for community grants and use community facilities.
June	Q4. Facilitate and directly produce a range of activities identified annually
Quarterly Progress	2018 arts and culture community grants were awarded to: 7 festivals and events, 3 community arts, 7 arts development and 1 Richmond Theatre.
Comments	These represent a range of arts, culture and community engagement projects to be realised across the municipality in the next 12 months.

2.A Other Council Plan initiative - Cultural festivals and events

Continue to support cultural festivals and events

Council supports several cultural festivals and events mainly through the Community Grants program and in-kind support such as supporting community groups accessing Council and the Victorian Multicultural Commission's grants program. Council also conducts, in partnership with community organisations, major community celebrations to mark Cultural Diversity and Refugee Weeks.

Activities to be undertaken in 2017/18

- Celebrate Cultural Diversity Week
- Celebrate Refugee Week

Branch *People, Culture and Community*

Quarterly Milestones

- September** Q1. Events and festivals that have been celebrated
December Q2. Events and festivals that have been celebrated
March Q3. Events and festivals that have been celebrated
June Q4. Events and festivals that have been celebrated

Quarterly Progress More than 60 festivals and events have been supported by Council through the grants program in 2017/18. Some of these have been, NAIDOC celebrations at Collingwood Children's Farm, Moon Cake Festival at Atherton Gardens, Annual Yarra Gala Ball, Music From The Wetlands Festival, Johnston Street Spanish Festival, Victoria St Lunar Festival, the Melbourne Irish Festival 2018, Messy Play Day and Rock A Bye Baby at Fitzroy Town Hall, Breaking Fast Eid ul Fiter and Eid Ul Adha events, Emerge in Yarra and the Collingwood CWA Night of Cake and Community Action.

2.B Other Council Plan initiative - Festivals and Events Program

Council Plan Initiative:

Continue to support cultural festivals and events

Support the delivery of a range of Council and community led cultural events

Activities to be undertaken in 2017/18

Support the delivery of the following festivals:

- Emerge Festival
- Leaps and Bounds
- Gertrude Projection Festival
- Fringe Festival
- The Village,
- Johnston St Fiesta
- Fairfield Concerts Series
- Lunar New Year
- Irish Festival
- Harrvest Festival

Branch *Arts, Culture and Venues*

Quarterly Milestones

- September** Q1. Support the delivery of: Emerge Festival, Leaps and Bounds, Gertrude Projection Festival
December Q2. Support the delivery of: Fringe Festival, The Village, Johnston St Fiesta
March Q3. Support the delivery of: Fairfield Concerts Series, Lunar New Year; Irish Festival
June Q4. Support the delivery of: Harvest Festival

Quarterly Progress Comments The Johnston Street Fiesta presented by the Hispanic-Latin American Festival and Cultural Association , The Village Festival, Rock-A-Bye Baby presented by PBS, Sidesault at the Melba presented by Circus Oz, 5678 Film Club presented by Polyglot Theatre, Tales of the Pebbleverse by Fine Lines, Against the Odds – Women in the Arts Conference presented by Women’s Art Register, On the Money Forum, International Day of People with Disability.

3.A Other Council Plan initiative - Sustainable development and living promotion

Council Plan Initiative:

Continue to be a leading Council and Municipality in the field of Environmental Sustainability

Branch *Sustainability and Strategic Transport*

Quarterly Milestones

September Q1. Sustainable House Event

December Q2. Partner with YEF for solar seminar
Q2. Host KVB Sustainable Cities Award

June Q4. Hold Community Sustainability Awards Event

Quarterly Progress The Keep Victoria Beautiful Sustainable Cities Awards were successfully held at the Collingwood Town Hall on 22 September 2017. Mayor Amanda Stone spoke and welcomed attendees.

Comments

Yarra City Council and Yarra Energy Foundation (YEF) jointly hosted a residential Integrated Battery & Solar Seminar at Bargoonga Nganjin on Thursday evening (9 Nov). The focus of the evening was to provide information about the emerging area of battery storage and integration with solar PV for Yarra homes. The event was well pitched and attracted large turnout of around 70 people with a great demographic spread and people at different stages of the 'solar journey'.

Overall it was a very successful night, highlighting the benefits of running smaller & more targeted events to meet specific community interest points rather than making them too big and capture all. Running the event jointly with YEF was also a great success.

3.B Other Council Plan initiative - Municipal carbon emissions

Promote programs that monitor and reduce emissions across the municipality and strive to achieve carbon neutral status.

Branch *Sustainability and Strategic Transport*

Quarterly Milestones

September Q1. Report progress

December Q2. Complete Municipality Emissions Profile

June Q4. Develop issues paper on municipal emissions and progress towards carbon neutral target

Quarterly Progress Councils Municipal Emissions Profile has been completed to the standard required by the Global Covenant of Mayors.

Comments**3.C Other Council Plan initiative - Yarra Energy Foundation**

Council Plan Initiative:

Support the Yarra Energy Foundation

Branch *Sustainability and Strategic Transport*

Quarterly Milestones

September Q1. Review YEF 2017-18 Strategic Plan

December Q2. Council receive briefing report on YEF activities for period Jan-Jun 2017

June Q4. Council receive briefing report on YEF activities for period Jul - Dec 2017

Quarterly Progress The YEF Strategy Plan was reviewed and presented to Councilor's via eBulletin on 1 September 2017.

Comments The plan covers three strategic priorities:
- Carbon reduction

- Engagement and reach
- Organisational sustainability.

It includes a description of 14 initiatives across the three priorities, and a quarterly timeline for each of these initiatives.

3.D Other Council Plan initiative - Promote Urban Agriculture

Showcase urban agriculture and support community initiatives in sustainable practices

Branch *City Works*

Quarterly Milestones

September Q1. Participate in Sustainable House event

March Q3. Hold community planter box workshop

June Q4. Determine action plan for 2018/19

Quarterly Progress Comments In celebration of Sustainable House Day, the City of Yarra hosted a Sustainable House Expo on Saturday 16 September at Bargoona Nganjin.

The Expo provided an opportunity for people to attend presentations and workshops on sustainable living in the home, with a focus on renters. The event ended with a screening of 'Just Eat It – a food waste story'.

4.A Other Council Plan initiative - Encourage community engagement in Major Planning Applications

Encourage pre-application engagements between developers and the community on major projects.

Good practice in statutory planning proposals is for the applicant to talk to neighbours first to gather an appreciation of sensitive matters and to then undertake an Urban Design Analysis and Site Analysis. It is useful for applicants of major projects to also engage with local community groups before lodging any planning application as part of their considerations.

Further it is important to enable access to information about Major Planning Applications through use of the website and public information sessions.

Branch *Statutory Planning*

Quarterly Milestones

September Q1. Number of Major Applications advertised on the website and public information sessions held.

Q1. Encouragement of applicants of major projects to consult local community groups prior to lodgement

December Q2. Number of Major Applications advertised on the website and public information sessions held.

Q2. Encouragement of applicants of major projects to consult local community groups prior to lodgement

March Q3. Number of Major Applications advertised on the website and public information sessions held.

Q3. Encouragement of applicants of major projects to consult local community groups prior to lodgement

June Q4. Number of Major Applications advertised on the website and public information sessions held.

Q4. Encouragement of applicants of major projects to consult local community groups prior to lodgement

Quarterly Progress 100% Officers advocate for this process to occur, however there is requirement for this to occur through the planning system.

Comments

No developer chose to take this up this quarter.

The following Major applications were advertised on the website and had public information sessions during quarter 4:

- PLN17/1042 – 368 – 274 Smith Street, Collingwood
- PLN17/1061 – 93 – 97 Webb Street, Fitzroy
- PLN17/1113 – 81 – 89 Queens Parade, Fitzroy North
- PLN18/0072 - 100 – 102 Islington Street, Collingwood

4.B Other Council Plan initiative - Advocate for Environmentally Sustainable Design

Advocate for stronger environmentally sustainable design planning requirements to be implemented via Sustainable Design Assessment in the Planning Process.

Council receives many planning applications each year and over the past few years, officers have encouraged applicants to include Environmentally Sustainable Design (ESD) in proposals. In conjunction with some other Councils, an interim inclusion of ESD provisions has been included in the Yarra Planning Scheme by the Minister for Planning. These interim provisions need to be extended or made permanent.

Council will continue to advocate for stronger Environmentally Sustainable Design controls included within the Planning Scheme.

Branch *Statutory Planning*

Quarterly Milestones

September Q1. Gain an extension on new ESD Local Policy clause 22.17 until 2019

Q1. Commence work on five new ESD fact sheets

December	Q1. Continue to engage and advocate for new state based ESD provisions. Q2. Continued work on five new ESD fact sheets
March	Q2. Continue to engage and advocate for new state based ESD provisions Q3. Continue to engage and advocate for new state based ESD provisions Q3. Continued work on five new ESD fact sheets
June	Q4. Complete five new ESD fact sheets
Quarterly Progress	Yarra continues to work with DEWLP and the State Government to develop a state-wide ESD policy.
Comments	<p>We are advocating for the removal of the sunset clause on the ESD Local Policy and have been invited to engage in a feasibility study with DEWLP considering the BESS tool for statewide application , aiming to shape the performance standards of the statewide ESD Policy. The statewide ESD policy is still expected to be implemented in June 2019.</p> <p>The first component of the statewide policy (stormwater management and integrated water management requirements), are underway with industry and stakeholder engagement completed by Melbourne Water and DEWLP.</p> <p>We are finalising a monitoring report for DEWLP and the Planning Minister , based on the first year of data collected across the 6 joint councils since the introduction of ESD Local Policy. We aim to present this report to DEWLP and the Planning Minister in the coming months .</p> <p>Yarra takes a leadership role in the Council Alliance for a Sustainable Built Environment (CASBE) supporting the consistent and widespread adoption of our ESD Local Policy, the Built Environment Sustainability Scorecard (BESS) tool and our ESD best practice standards. These standards have now rolled out to over 24 Victorian Councils to date.</p> <p>The content for two factsheets have been completed (Daylight, Natural Ventilation) and is still with the graphic designer for final layout. Soon to be published online and in print form.</p> <p>Glazing & Facades factsheet is now led by City of Port Phillip. Two further fact sheets are still in preliminary draft form led by others on the IMAP factsheets project team . Yarra is inputting into this process.</p>

4.C Other Council Plan initiative - Deliver Capital works program

Deliver a capital works program that caters for current and future needs.

Activities to be undertaken in 2017/18

- Monitor and report on delivery of Council's \$30 million 2017/18 Capital Works Program

Branch *Building and Asset Management*

Quarterly Milestones

September Complete 10% Capital Works program

December Complete 25% Capital Works program

March Complete 50% Capital Works program

June Complete 100% Capital Works program

Quarterly Progress Comments At the end of the current quarter Council had completed 30% of the Capital Works program based on the adopted budget, this is a favorable result as the target was 25%.

5.A Other Council Plan initiative - Room to Create charitable fund

Continue to promote and grow the Room to Create charitable fund

The Yarra Room to Create Charitable Fund supports arts organisations with infrastructure related expenses . This contribution will help build the fund and enable more grants to be made.

Branch *Arts, Culture and Venues*

Quarterly Milestones

September Q1. Undertake grant making & promotion

December Q2. Facilitate fundraising & hold awareness event #1
Q2. Present Room to Create at relevant forums and/or conferences

March Q3. Facilitate fundraising & hold awareness Event #2

June Q4. Grow the Room to Create Fund

Quarterly Progress Comments Siu Chan, Business Unit Manager Arts Culture and Venues and Mayor Amanda Stone co-presented at the ICTC conference (International Cities, Town Centres and Communities) about measures put in place by Yarra to support artists and creative sector stay in Yarra .

Room to Create awareness raising and fundraising event at Backwoods Gallery, which broadened reach of program and generated donations for the Fund.

5.B Other Council Plan initiative - Deliver a broad range of festivals and events

Continue to support a broad range of community festivals and events.

Branch *Arts, Culture and Venues*

Quarterly Milestones

September Q1. Deliver and evaluate Fairfield Summer Concert Series

December Q2. Review community funding criteria
Q2. Deliver and evaluate Leaps and Bounds Festival

March Q3. Design and deliver changes identified in reviews

June Q4. Design and deliver changes identified in reviews

Quarterly Progress Comments Festival debrief undertaken.

Comments Planning and delivery model for 2018 festival being developed.

5.C Other Council plan initiative - Lifelong learning, wellbeing and social inclusion programs

Run targeted events and programs promoting health, life-skills and life-issues.

Yarra's Neighbourhood Houses and Learning Centres provide a variety of programs that support lifelong learning , wellbeing and social inclusion.

Branch *People, Culture and Community*

Quarterly Milestones

September Q1. Report on programs that address lifelong learning, wellbeing and social inclusion

December Q2. Report on programs that address lifelong learning, wellbeing and social inclusion

March Q3. Report on programs that address lifelong learning, wellbeing and social inclusion

June Q4. Report on programs that address lifelong learning, wellbeing and social inclusion

Quarterly Progress Comments Neighbourhood Houses and Learning Centres provide a wide range of life long learning activities such as English classes, volunteer opportunities, sustainability programs, work for the dole activities and community activities/events.

Examples of programs that address lifelong learning, wellbeing and social inclusion have included:

Fitzroy learning network (FLN): “Girl Zone”: rap/RnB music group –developing skills in music and performance for young African girls.

Carlton Neighbourhood Learning Centre: “English Language Conversation Centre” – classes for newly arrived groups to practice English

Finbar Neighbourhood House : “Broadband for Seniors” – classes for seniors on computer literacy.

Alphington community Centre (ACC): “Mens Shed” – to help men maintain connections to community, for skills development and to promote health and wellbeing.

Belgium ave NH & Nth Carlton NH- Playgroups and preschool education programs for families living in housing estates.

FLN engaged with local women to develop a “Women in Leadership” training program to provide skill development and pathways for employment participation and as an outcome established the FLN Catering Group

Official launch of the MOU and Partnership Strategy with Yarra's neighbourhood Houses and Learning Centres.

5.D Other Council Plan initiatives - Library Programs

Run targeted events and programs promoting health, life-skills and life-issues.

Deliver a variety of community focused programs promoting health, life-skills and life-issues.

Branch *Library Services*

Quarterly Milestones

September Q1. Deliver and report on health, life-skills and life issues programs and events for all Yarra Community

December Q2. Deliver and report on health, life-skills and life issues programs and events for all Yarra Community

March Q3. Deliver and report on health, life-skills and life issues programs and events for all Yarra Community

June Q4. Report on community, focused programs promoting health, life-skills and life-issues - attendance Data

Total 526 events total attendance 15,705

Quarterly Progress Comments Community Program & Outreach Event / Attendance

Q3 total events 198 total 9996 attendance
 January 84 events total 1325 attendance
 February 164 events total 3573 attendance
 March 198 events total 5098

April 84 events total attendance 2347

May 300 events total attendance 9535

June 142 events total attendance 3823

Total 526 events total attendance 15,705

5.E Other Council Plan initiatives - Neighbourhood House program partnerships

Run targeted events and programs promoting health, life-skills and life-issues

Yarra Libraries will continue to work in partnership with neighbourhood houses to support life-long learning, wellbeing and social inclusion.

Branch *Library Services*

Quarterly Milestones

September Q1. Attend regular Yarra Neighbourhood house meetings and design a yearly program partnership calendar

December Q2. Implement joint programing with Yarra Neighbourhood houses

March Q3. Report on progress of implementation of the programs from the partnership calendar

June Q4. Report on number of events and attendance of joint partnership programing with the Yarra neighbourhood houses.

Over 10 Joint events have been completed with 1714 attendances

Quarterly Progress Comments Currently attending all Neighbourhood House meetings building partnerships and creating programs together.

Over 10 Joint events have been completed with 1714 attendances

6.B Other Council plan initiative - Improve cycling connectivity across municipal boundaries

Continue to work with adjacent councils to ensure connectivity for bicycle routes (inc. via IMAP and Resilient Melbourne).

Branch *Sustainability and Strategic Transport*

Quarterly Milestones

- September** Q1. Attend Resilient Melbourne Cycling Workshop
Q1. Advocate to ATV unit of TfV for allocation of moneys to Yarra cycling infrastructure.
- December** Q2. Advocate for ATV to fund Preston to CBD route (via Napier Street) (with Darebin and Melbourne City Councils)
- March** Q3. Continue to work with adjacent Councils, though IMAP and Resilient Melbourne
- June** Q4. Continue to work with adjacent Councils, though IMAP and Resilient Melbourne
- Quarterly Progress Comments** Council is progressing its advocacy for Active Transport Victoria to fund Preston to CBD route (via Napier Street) (with Darebin and Melbourne City Councils. Councillor's have been briefed on the progress.

6.C Other Council Plan initiative - Connectedness of transport networks

Work with the Resilient Melbourne Project to improve the quality and connectedness of the metropolitan transport networks.

Branch *Sustainability and Strategic Transport*

Quarterly Milestones

- September** Q1. Commence planning with MTF to hold a community forum on opportunities to improve bus network within Yarra (and across Melbourne)
- June** Q4. With MTF hold a community forum on opportunities to improve bus network within Yarra (and across Melbourne)
- Quarterly Progress Comments** Commence planning with MTF to hold a community forum on opportunities to improve bus network within Yarra (and across Melbourne) -This is underway - no consultation has been completed to date by MTF

7.A Other Council Plan initiative - Financial sustainability

Regularly review and update long-term financial planning to guide our budget decisions to ensure they are responsible and sustainable.

Branch *Finance*

Quarterly Milestones

September Q1. Commence a comprehensive review of the assumptions underpinning the LTFS for the 2018/19 budget process

December Q2. Complete a comprehensive review of the assumptions underpinning the LTFS for the 2018/19 budget process

Quarterly Progress Comments In adopting the 2017/18 Budget, Council introduced a number of measures to improve financial sustainability. Council is working toward implementing these measures through the Long Term Financial Strategy, 2017/18 Budget and planning for the 2018/19 Budget. Workshops with Councillors and Executive will commence in the new year where financial parameters and assumptions will be proposed to feed into the build of the draft 2018/19 Budget.

7.B Other Council Plan initiative - Governance awareness program

Provide training and re-enforcement of good governance practices.

Branch *Governance and Support*

Quarterly Milestones

September Q1. Provide advice to staff regarding the need to properly record Assemblies of Councillors and develop a new form and guidance material to improve compliance

December Q2. In the lead up to Christmas, provide advice and resources to Council staff regarding the appropriate treatment of offers of gifts

March Q3. Provide guidance to staff on the progress of the review of the Local Government Act 1989, and identify possible implications for existing governance practices throughout the organisation

June Q4. Participate in Privacy Awareness Week 2018, with a particular focus on the communication to staff of the importance of adherence to the Privacy Principles

Quarterly Progress Comments Q1. Provide advice to staff regarding the need to properly record Assemblies of Councillors and develop a new form and guidance material to improve compliance-Audit of stakeholders completed. Communication material drafted and pending finalization. Slight delay in communication - expected completion in November 2017.

Last Updated - 14/11/2017 Rhys Thomas

Q2. In the lead up to Christmas, provide advice and resources to Council staff regarding the appropriate treatment of offers of gifts-Material drafted ready for distribution in mid November.

Last Updated - 14/11/2017 Rhys Thomas