

# CONSULTATION PLAN

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<b>Consultation Purpose:</b>	To promote and encourage feedback on the Plan
<b>Consultation Goals/Objectives:</b>	<ul style="list-style-type: none"> <li>• Ensure civic participation of Yarra residents, particularly the children, young people and families by providing opportunities to provide feedback and input into the draft 0-25 Plan.</li> <li>• Increase community awareness on the 0-25 Plan and the work Council is undertaking to plan for and respond to the needs of children, young people and families in Yarra;</li> <li>• Ensure a diverse range of stakeholders are consulted on the 0-25 Plan.</li> </ul>
<b>Key Messages</b>	<ul style="list-style-type: none"> <li>• The draft Plan incorporates the views of children, young people and families in Yarra.</li> <li>• The Plan will inform planning, advocacy, policy and service delivery for children, young people and their families over the next 4 years.</li> <li>• The consultation is an opportunity to help shape how Council responds to the needs of children, young people and families in Yarra and we want to hear their feedback on the draft 0-25 Plan.</li> <li>• We are providing many different opportunities to provide feedback on the draft Plan and we welcome comments</li> </ul>
Stakeholders	METHODS
<b>Community</b>	<p>Consultation opportunities will be promoted through Council's website and social media accounts. Opportunities to provide feedback will include:</p> <ul style="list-style-type: none"> <li>➤ Have Your Say</li> <li>➤ Pop Up consultation at relevant events and locations including libraries, leisure centres, schools, community facilities</li> <li>➤ Copies of draft Plan to be made available at customer service counters, libraries and relevant services.</li> <li>➤ Develop Q and A fact sheets</li> <li>➤ Conversation kits for targeted consultations</li> <li>➤ Community forums</li> <li>➤ Council advisory committees</li> <li>➤ Parent groups</li> </ul>
<b>Families</b>	<p>Conduct broad and targeted consultation including methods listed for community (above) plus through specific programs and activities:</p> <ul style="list-style-type: none"> <li>➤ Playgroups</li> <li>➤ Parent Information Sessions</li> <li>➤ Immunisation Sessions</li> <li>➤ Relevant community events</li> <li>➤ Family Partnerships Committee</li> </ul>
<b>Children</b>	<ul style="list-style-type: none"> <li>• Early years: Conduct targeted consultation with children in partnership with early years services; develop materials and tools to assist consultation</li> <li>• Middle years: conduct targeted consultation with children in partnership with schools, sports and recreation programs, after-school programs; develop materials and tools to assist consultation</li> </ul>
<b>Young People</b>	Targeted consultation with young people by young people (resourced by Youth Services)
<b>Advisory Groups</b>	Targeted discussions
<b>Hard to reach groups</b>	<ul style="list-style-type: none"> <li>• Focus groups with CALD families and public housing tenants</li> <li>• Work with Reconciliation Action Group to engage with ATSI community members</li> </ul>
<b>Service Providers</b>	<ul style="list-style-type: none"> <li>• Targeted discussions</li> <li>• Presentations at network meetings</li> <li>• Early Years Reference Group meeting</li> <li>• Q and A information</li> </ul>
<b>Internal Staff</b>	<ul style="list-style-type: none"> <li>• Email updates</li> <li>• Targeted meetings</li> </ul>